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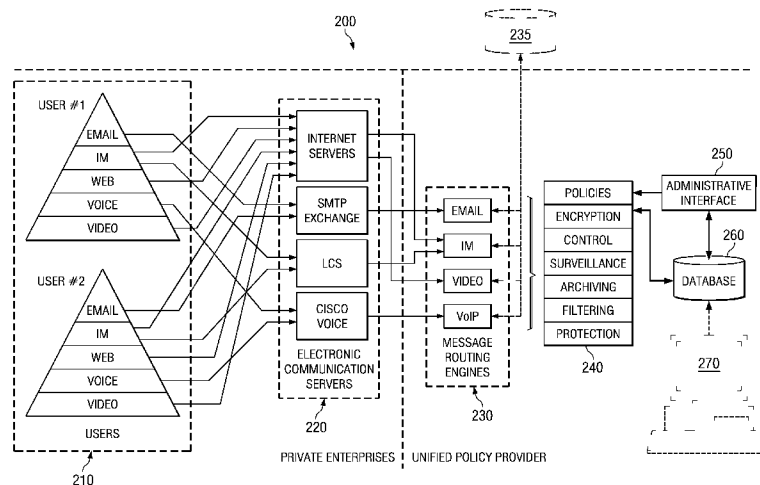
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[Continued on next page]

(54) **Title:** UNIFIED MANAGEMENT POLICY FOR MULTIPLE FORMAT ELECTRONIC COMMUNICATIONS



(57) **Abstract:** Disclosed herein are systems and methods for applying unified management policies to monitor, store, search and otherwise manage electronic communications, no matter what format those electronic communications take. Such unified management policy or policies are based on an integrated true identity of a user, typically a person. In one embodiment, a policy implementation module for managing electronic communications transmitted across a communications network in multiple communication formats is provided. The module comprises a message filtering process configured to uniformly filter electronic communications transmitted in the multiple communication formats and that are determined to be associated with a true identity of user employing the multiple communication formats. The filtering is done in accordance with unified management policies, and the policy implementation module further comprises a message disposition process configured to uniformly dispose of the filtered electronic communications in accordance with the unified management policies.

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B FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) U S 709/206,207,223 Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) Google Scholar		
C DOCUMENTS CONSIDERED TO BE RELEVANT		
Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No
X	US 2006/0043 164 A1 (DOWLING et al) 2 March 2006 (02 03 06), paragraphs 33, 53, 94, 105, 122, 124	1-64
A	US 7,032,022 B1 (SHANUMGAM et al) 18 April 2006 (18 04 06)	1-64
A	US 6,650,890 B1 (IRLAM et al) 18 November 2003 (19 11 03)	1-64
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