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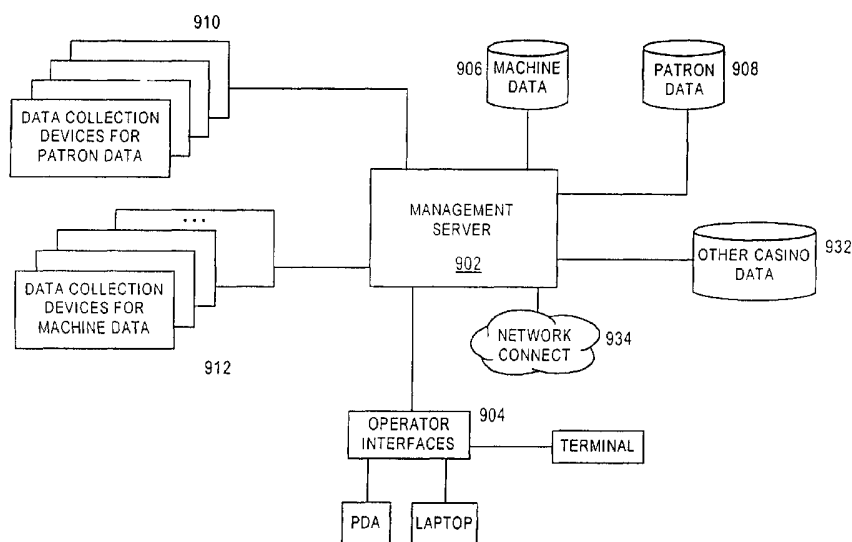
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*For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.*

(54) Title: SYSTEM AND METHOD FOR CASINO MANAGEMENT



(57) Abstract: A casino resort management system collects patron data (908), manages patron data in a high performance data warehouse, shares patron data with other systems and reports vital patron information. The system particularly tracks machine history (906), including changes in location, configuration and performance, and tracks the location history, including game type and denomination, and allows for placards to be moved from one gaming machine to another without losing historical machine or location information. In addition, the system provides two particularly useful graphical displays that simplify visual analysis of the large amounts of data within a casino. One display method depicts tables of thin bar graphs that compactly allow side-by-side comparison of different groupings of machines and another display method depicts machines in three dimensions so that each dimension can provide visual information to a server.

# INTERNATIONAL SEARCH REPORT

International application No.

PCT/US01/32337

## A. CLASSIFICATION OF SUBJECT MATTER

IPC(7) : G06F 17/60

US CL : 705/14

According to International Patent Classification (IPC) or to both national classification and IPC

## B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

U.S. : 705/14, 28; 273/138.1; 463/16, 29, 43

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  
casino, manage, patron, customer, client, buyer, purchaser, incentive, patron adj card, gaming adj machine, track, monitor

## C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X,E	US 2001/0031664 A1 (ACRES) 18 October 2001, see abstract, paragraphs 0010, 0016, 0192, 0195, 0326, 0327, 0338-0348.	1-15, 37-43
A,E	US 2001/0048374 A1 (BLAD) 06 December 2001, see abstract, paragraphs 0010, 0022-0024, 0037, 0038.	7-36
X,E	US 2002/002075 A1 (ROWE) 03 January 2002, see abstract, paragraphs 0011-0012.	1, 3, 37-43
X,E	US 2002/0034299 A1 (CHARRIN) 21 March 2002, see abstract, paragraphs 0013, 0014, 0039, 0040.	1-6, 37-43
X,E	US 2002/0042300 A2 (ACRES) 11 April 2002, see abstract, paragraphs 0010, 0104, 0106, 0107, 0354-0356.	1-15, 37-43
X	US 5,655,961 A (ACRES et al.) 12 August 1997, see abstract, col. 1, lines 1-13; col. 2, lines 46-53; col. 3, lines 13-16; col. 6, lines 61-67; col. 13, lines 49-63.	1-43
X	US 5,702,304 A (ACRES et al.) 30 December 1997, see abstract, col. 1, lines 9-18; col. 2, lines 50-58; col. 3, lines 19-22; col. 7, lines 1-7; col. 13, lines 60-67; col. 14, lines 1-7.	1-43
X	US 5,741,183 A (ACRES et al.) 21 April 1998, see abstract, col. 1, lines 4-14; col. 2, lines 51-58; col. 3, lines 19-31; col. 6, lines 64-67; col. 7, lines 1-6; col. 13, lines 53-67.	1-43

☒ Further documents are listed in the continuation of Box C.

☐ See patent family annex.

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## INTERNATIONAL SEARCH REPORT

## C. (Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5,909,486 A (WALKER et al.) 01 June 1999, see abstract, col. 1, lines 6-12; col. 2, lines 16-21; col. 4, lines 44-60.	1, 3, 37-43
X,P	US 6,162,122 A (ACRES et al.) 19 December 2000, see abstract, col. 1, lines 12-21; col. 2, lines 53-62; col. 7, lines 1-8; col. 13, lines 63-67; col. 14, lines 1-10.	1-43
X,P	US 6,229,879 B1 (WALKER et al.) 08 May 2001, see abstract, col. 1, lines 9-15; col. 2, lines 17-23; col. 4, lines 53-67.	1, 3, 37-43
X,P	US 6,244,958 B1 (ACRES) 12 June 2001, see abstract, col. 1, lines 13-36; col. 2, lines 25-30; col. 5, lines 44-53.	1-15, 37-43
X,P	US 6,257,981 B1 (ACRES et al.) 10 July 2001, see abstract, col. 1, lines 35-50; col. 3, lines 20-24; col. 7, lines 2-6; col. 14, lines 24-47.	1-43
X,E	US 6,327,351 B1 (WALKER et al.) 04 December 2001, see abstract col. 1, lines 9-15; col. 2, lines 17-34; col. 4, lines 52-55.	1, 3, 37-43
X,E	US 6,368,215 B1 (WALKER et al.) 09 April 2002, see abstract, col. 1, lines 9-15; col. 2, lines 17-34; col. 4, lines 52-55.	1, 3, 37-43