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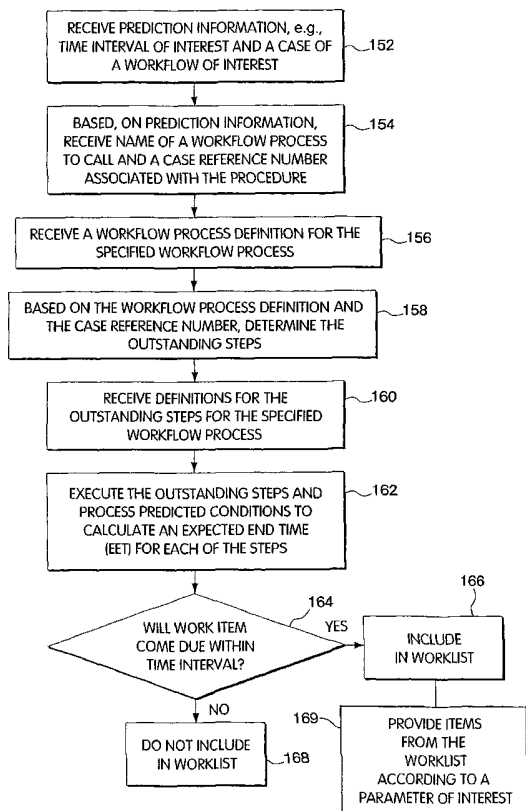
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[Continued on next page]

(54) Title: SYSTEMS AND METHODS FOR WORK LIST PREDICTION



(57) Abstract: The present invention is related to systems and methods that predict work lists. One embodiment of such a method includes: (a) receiving information regarding a workflow process of interest (152); (b) receiving a process definition for the workflow process (156); (c) based on the process definition, determining at least one outstanding step for a case of the workflow process (158); (d) receiving a definition for the outstanding step (160); (e) executing the outstanding step to calculate an expected end time for the outstanding step (162); and using steps (a) to (e), predicting work items that are expected to become in association with the work flow process of interest. The definition for the outstanding step can include a predicted condition. Executing the outstanding step can include evaluating the condition based at least in part on the process definition and on case data.

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- as to the applicant's entitlement to claim the priority of the earlier application (Rule 4.17(iii)) for all designations
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- of inventorship (Rule 4.17(iv)) for US only

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According to International Patent Classification (IPC) or to both national classification and IPC				
<b>B. FIELDS SEARCHED</b>				
Minimum documentation searched (classification system followed by classification symbols) IPC 7 G06F				
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Electronic data base consulted during the international search (name of data base and, where practical, search terms used) EPO-Internal				
<b>C. DOCUMENTS CONSIDERED TO BE RELEVANT</b>				
Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.		
X	US 5 918 226 A (YOSHIFU KENJI ET AL) 29 June 1999 (1999-06-29) cited in the application abstract; claim 1 column 14, line 7 - line 13 column 14, line 54 - line 59 column 15, line 15 - line 26 column 11, line 22 - line 46 ---	1-20		
X	US 6 115 640 A (TARUMI HIROYUKI) 5 September 2000 (2000-09-05) cited in the application abstract; claim 1 column 10, line 59 - column 11, line 9; figure 2 --- -/--	1-20		
<input checked="" type="checkbox"/> Further documents are listed in the continuation of box C.				
<input checked="" type="checkbox"/> Patent family members are listed in annex.				
° Special categories of cited documents :				
<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none; vertical-align: top;">                     "A" document defining the general state of the art which is not considered to be of particular relevance                      "E" earlier document but published on or after the international filing date                      "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)                      "O" document referring to an oral disclosure, use, exhibition or other means                      "P" document published prior to the international filing date but later than the priority date claimed                 </td> <td style="width: 50%; border: none; vertical-align: top;">                     "T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention                      "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone                      "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art.                      "&amp;" document member of the same patent family                 </td> </tr> </table>			"A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier document but published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art. "&" document member of the same patent family
"A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier document but published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art. "&" document member of the same patent family			
Date of the actual completion of the international search  <div style="text-align: center; font-weight: bold;">30 January 2004</div>		Date of mailing of the international search report  <div style="text-align: center; font-weight: bold;">10/02/2004</div>		
Name and mailing address of the ISA European Patent Office, P.B. 5818 Patentlaan 2 NL - 2280 HV Rijswijk Tel. (+31-70) 340-2040, Tx. 31 651 epo nl, Fax: (+31-70) 340-3016		Authorized officer  <div style="text-align: center; font-weight: bold;">Sündermann, R</div>		

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International Application No  
PCT/GB 03/02356

C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT		
Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	EP 1 091 307 A (LUCENT TECHNOLOGIES INC) 11 April 2001 (2001-04-11) abstract; claim 1 ---	7,14
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Information on patent family members

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