

(19) World Intellectual Property
Organization
International Bureau



(43) International Publication Date
29 December 2005 (29.12.2005)

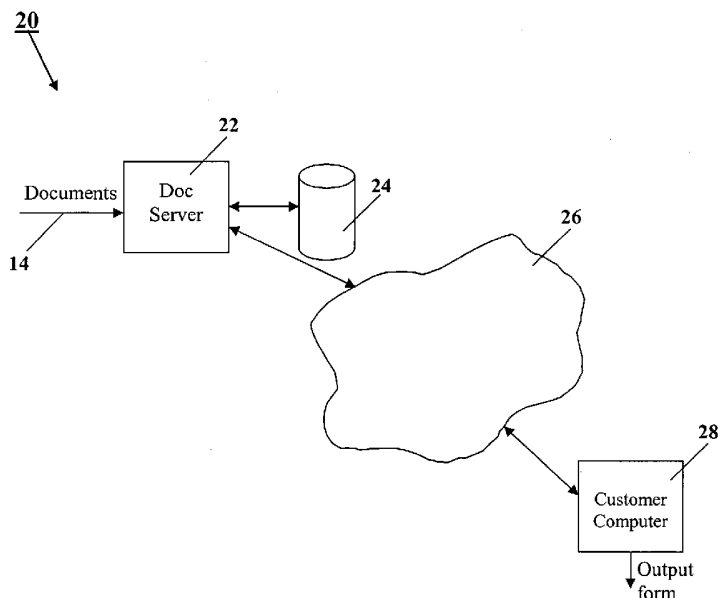
PCT

(10) International Publication Number
WO 2005/124579 A1

- (51) International Patent Classification⁷: **G06F 17/00**
- (21) International Application Number:
PCT/AU2005/000832
- (22) International Filing Date: 10 June 2005 (10.06.2005)
- (25) Filing Language: English
- (26) Publication Language: English
- (30) Priority Data:
2004903307 17 June 2004 (17.06.2004) AU
- (71) Applicant (for all designated States except US): **OBJECTIVE SYSTEMS PTY LIMITED** [AU/AU]; 27 Regent St, Paddington, NSW 2021 (AU).
- (72) Inventors; and
- (75) Inventors/Applicants (for US only): **STEPHEN, Christopher, Colin** [AU/AU]; 27 Regent Street, Paddington, NSW 2021 (AU). **DUNCAN, Gregory, Lyle** [AU/AU]; 47 Bingley Crescent, Fraser, ACT 2165 (AU).
- (74) Agent: **SPRUSON & FERGUSON**; GPO Box 3898, Sydney, NSW 2001 (AU).
- (81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KM, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NA, NG, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SM, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.
- (84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH, GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LT, LU, MC, NL, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

[Continued on next page]

(54) Title: REPRODUCTION OF DOCUMENT INTO REQUESTED FORMS



(57) Abstract: The reproduction of a requested source document in a requested available form (including electronic, print, audio and Braille) is disclosed. At a server (22), for each one of a plurality of documents (14) at least one access pathway is applied to a marked-up form of the document. The access pathways define discrete parts of the document. A fragment of the marked-up document is generated for each said access pathway for each available form. A requested one or more parts of a source document is generated in a requested form from the respective stored fragments. The fragments are transmitted to the requesting customer (28) for local reproduction.



Published:

— *with international search report*

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

Reproduction of Documents into Requested Forms

Field of the invention

The invention relates to the reproduction of documents into a requested form. The forms can include print, audio, Braille or an electronic file. It also relates to the distribution of
5 such documents over electronic networks, and remote reproduction. The documents can be either large or small in size.

Background

Print form documents

Currently many documents are transmitted in paper, usually via post. One particularly
10 common form of document is invoices. It is expensive for companies to print and post invoices. When they are received, they must be opened, be paid, sorted, and often information from the invoice must be data entered into a computer. This is expensive for customers. Often customers can not read the invoice they are sent because they are blind, the type is too small, the reader has a disability, or it is written in a language they cannot
15 read. This problem extends to several other kinds of document, including bank statements, credit card statements, legal documents and letters.

Commercial computer networks, such as the Internet, have been used as a means of facilitating ordering of books and other reading material by consumers. This is typically
20 achieved by presenting a web site-based user interface to consumers to allow them to order reading material such as books. One example of this is the website Amazon.com. However, the reading material that can be purchased by users of these systems are the same as the offering made by a traditional book store. That is, each item of reading material is usually offered in only one format. Further, users must wait whilst the reading
25 material they ordered is retrieved from a warehouse and shipped to them.

Electronic form documents

The distribution of electronic documents is generally known, and is described, for example, in International Publication No. WO 00/72235 A1 (Silverbrook Research Pty

Ltd, 30 November 2000). Silverbrook describes text being formatted in the Extendable Mark-up Language (XML) using the Extensible Stylesheet Language (XSL).

Audio form documents

Digital talking Books (DTBs) are one type of audio form documents. DTBs known to the extent that there are technical standards that apply. One such standard is ANSI/NISO Z39.86-2002 "Specifications for the Digital Talking Book", published in 2002 by the US National Information Standards Organisation, Bethesda, Maryland 20814 (ISBN: 1-880124-52-1). The Z39.86 Standard deals with many aspects of DTBs, including the DTB package file, content format for text, audio file formats, image file formats, synchronisation of media files, navigation control files, portable bookmarks and highlights, resource file, packaging files for distribution and presentation files.

The Z39-86 Standard owes much to the work done by the DAISY Consortium. The DAISY 2.0 specification is based on HTML, and version 2.01, published in February 2001 (www.daisy.org/publication/specifications/daisy_202.html) extends the data representation to the XML DTB DTD. The DAISY format is based on the W3C-defined SGML (150 8879) applications XHTML 1.0 and SMIL1.0. Using this framework, a talking book format is achieved that allows navigation of a marked-up text with audio. Although DAISY DTBs offer fine granularity and sophisticated navigation tools for user, their implementation requires very high computational power.

Braille form documents

Braille characters are made up of up to six raised impressions in two columns of three impressions. Braille characters are approximately 28 point and are always the same size and the horizontal space between characters is constant. Letters are mapped to the Braille codes and this form of Braille is called Grade 1 Braille. Grade 2 Braille has contractions applied to words to make the size of Braille documents smaller and quicker to read. In English there are different contraction rules in the US, UK, Australia, and there is now a new standard, Universal English Braille Code, which is a fourth set of rules. Many of the rules are the same. In say German, the mapping of letters to Braille codes and the contractions may be so different that a German Braille reader who can speak both English

and German may not be able to read English Braille. Images in documents need to be described in words, generally using additional information to be added. In addition, some graphical information can be provided by Brailled images. A map of Australia can be Brailled, so that the outline of Australia can be shown as a series of raised dots on paper,
5 so that a blind person can feel it.

A needs exists, however, for the reproduction, and electronic distribution of a wide variety of documents in a chosen one of a number of available forms.

Summary

- 10 The invention generally provides computer programs, methods and computer apparatus/systems for reproducing a requested source document in a requested one of available forms. Additionally, requested documents can be provided in requested formats, and be navigable.
- 15 For each one of a plurality of documents: at least one access pathway is applied to a marked-up form of the document, the access pathways define discrete parts of the document. A fragment of the marked-up document is generated for each said access pathway for each available form.
- 20 A requested one or more parts of a source document can be generated in a requested form from the respective stored fragments.

Preferably, the access pathways are defined in a configuration file. A document is assigned to a respective class, and there is a configuration file for each class. The source
25 documents are marked-up according to a schema, and there is a separate schema for each class. The configuration file for each class may contain certain variations for each form.

The schema describes the document fully. The configuration file indicates which pieces of the full document are significant.

Advantageously, an index list is created for each request maker, the index list including a set of documents available to each request maker, and lists the access pathways for each fragment of each document. One fragment comprises the entire source document.

Description of the drawings

- 5 **Fig. 1** shows an exemplary system for generating a chosen form of document.
Fig. 2 shows another exemplary system for generating a chosen form of document.
Fig. 3 is a schematic block diagram of document server processes.
Fig. 4 shows the build process in greater detail.
Fig. 5 is a schematic block diagram of client/reproduction (user) server processes.
10 **Fig. 6** shows an XML schema for a 'bank statement' class file.
Fig. 7 shows an XML schema for index document and access paths.
Fig. 8 shows an XML schema for validating index documents.
Fig. 9 is a schematic block diagram of a formatting process.
Fig. 10 shows an XML document.
15 **Fig. 11** shows an XSL style sheet.
Fig. 12 shows an XSL:FO file.
Fig. 13 shows a bar chart for which a Braille representation is required.

Detailed description

Definitions

- 20 Document – is intended to mean any information contained in hard copy or electronic form, and includes books, pamphlets, brochures, reports, bank statements and other written material, or voice or Braille.

- Form – means the medium or file type in which information is to be reproduced, such as
25 print, audio, Braille, electronic and visual forms.

Format – is used to describe the general presentation of written material. For print and Braille this could include such things as typeface, type size and margins, and for audio could include tone, speech and gender.

Classes of document – a grouping of documents of similar type. Document classes can include bank statements, technical or academic articles or books, legal contracts, legislation, etc. Statements issued by different banks may have small variations, but if these variations cannot be accommodated in the same schema, then they fall into another class. There is only one schema for each class.

Fragment – a fragment is the entire document, or a section of a document that relates to one of the access paths defined for that class of document. A fragment is usually rendered in the form(s) and/or format(s) requested by the customer.

Access paths/pathways – the manner in which a document may be accessed and provides the link between class documents and index documents. Access paths are also used to trigger the building and storing of output fragments. All document classes must have at least one access path, being the ‘document level’ access path (ie. the entire document).

Process configuration files – allow a single piece of software to perform a specific part of the process regardless of the document class being processed. They are specific to a document class, and perform a mapping of known actions based on specific elements within the source documents and are loaded at runtime for a process. Configuration files define access pathways and thus how fragments are to be built.

Index list – a marked-up document to a known standard (eg. XML) that defines a customer’s catalogue of available documents, and defines the ways that these documents may be accessed, ie. either as whole documents and/or fragments. Index lists utilise access pathways.

A. Overview

Source documents are the subject of a mark-up process according to an appropriate one of a number of schemas. Each such marked-up document is the subject of a build process, in which a document is analysed (according to a schema/set of rules) to determine pieces important as access paths. The access paths are defined for each document. So, for any one document the access paths are then used to create the set of

fragments for that document. The fragments enable navigation of the document. The fragments are then each rendered into each one of the forms in which the document is to be available to the customer or customers entitled to see the document (for example, the person to whom the bank statement is addressed). Thus, for any one document, a set of
5 fragments exists for *each* of the chosen forms that are available.

The source document can be translated as a preliminary step to the build process, to be available to customer or customers entitled to see the document (e.g. the person to whom a bank statement is addressed) in other languages. Document formatting choices can also
10 be provided.

A customer request includes the identity of a document to be reproduced, the required form of the document, and optionally desired formatting information. An output file is produced, and is then subject to a reproduction process that utilises the access paths. The
15 resultant forms supported in the embodiment described are a Braille physical document, a printed document, audio (eg. spoken word or music) or a physical storage medium (eg. CDROM or magnetic disk).

Fig. 1 shows an example of a system **20** for reproducing a chosen form of document where distribution across a network is involved. Documents **14** are input to a document server **22**. The document server **22** and repository **24** can be a part of or separate to the system generating the documents **14**. The document server **22** has a repository **24** in which products of the build process are stored. The document server **22** has connection with a public or private network **26**. A customer computer **28** also has communication
20 with the network **26**. The customer computer **28** issues a request to the document server **22** for a specified document in a specified form, via the network **26**. The document server **22** retrieves the relevant fragments from the repository **24**, and then passes the fragments via the network **46** to the customer computer **28**. The reproduction processes are performed at the customer computer **28**.

Fig. 2 shows a further system **30**, that is similar to system **20** of **Fig. 1** in so far as the document server **22** performs the same function in receiving requests for documents and
30

distributing them via the network 26. The difference, however, is that whilst the request for a specific document initiates with a customer 32, the reproduction is performed by a separate reproduction client server 34, connected with the network 26. The output form of the document is separately provided to the customer, in a printed or electronic form. A
5 benefit of the arrangement of this system 30 is that the customer need not buy and configure expensive software and an expensive (fast) computer. In typical arrangements, a reproduction server 34 (eg. a large publisher) would be located in a general geographical proximity to customers 32 (eg. in the same city or state). The document server 22, in fact, may reside in another country to the customers and the reproduction
10 server 34. This arrangement gives efficiencies in terms of the cost of postage and the time it takes for a requested document to be provided to a customer.

Generally, it is desirable to use customer's existing computer systems, since it allows interfacing with existing financial records and systems (invoices are one form of
15 document that can be requested), and, in the main, is the least troublesome for the customer. Customers who are visually impaired may prefer to use their existing computers and software, rather than install new software and learn how to use it. For example, presenting invoices in a DAISY format may be more convenient for someone used to a particular DAISY reader than requiring the customer to acquire and learn new
20 software.

Some document providers, such as banks, may not easily be able to generate invoices, statements and the like in XML form. In such a situation, a bank would require specific additional software to create and format such documents then forward them to a central
25 repository where the documents can be organised for the user and from which a user can obtain requested documents.

B. Build Process

Fig. 3, 4 and 5 are schematic diagrams that embody the arrangements of both Figs. 1 and 2.

Building index lists and access pathways

Turning specifically to **Fig. 3**, a document server **50** and a reproduction server **60** are shown. Sourced or input documents are subject to a mark-up process **60** to take marked-up XML form **70** in accordance with a defined class schema. As shown particularly in **Fig. 4**, a marked-up document **70** must be validated against a set of rules/schema **71** for the particular class of document. The source document can be input to the mark-up process **68** by any convenient means, including a foreign system integration, manual mark-up or form-based entry.

- 10 For Braille-form mark-up, character strings that need to be treated differently in Braille should be separately tagged and identified. An example is a foreign word that will be spelled out in Braille 1. Information like phone numbers and web addresses that may be treated differently in the different versions of Braille are likely to be tagged, so that these character strings can be rendered into a standard form more easily (eg. phone numbers
15 with area codes can be written in several different formats and the actual number may or may not have spaces in it). Images and diagrams need to be annotated for the visually impaired, as will be described below.

- If a document is to be offered in a different language to the original, then the marked-up
20 form of document is actively processed by a translation system **72** in response to a customer request. The translation will depend on the document type and importance. Certain documents like invoices, bank statements and credit card statements consist of a template into which the content of the document is inserted. The content of the documents often contain largely numeric information (which does not need language
25 translation), part or product names (which do not need language translation) or single words or phrases that can often be machine translated. If the documents contain only numerical, part or product names in the content, then simply translating the template will translate the document. If the template constructed so that the information in the template is called from a database, and if the calls to the database include the language, then these
30 documents can be automatically translated at the request of the user. Other information in the invoice can be machine translated or if the information is say standard advertising information, then it can be manually translated and temporarily added to the template.

Other documents can be machine translated. More valuable documents (such as legal document or contracts) may be translated manually. The most valuable documents can be manually translated and manually verified by an independent translator. For manual translation of documents a work flow process will be instituted for tracking the manual
 5 translation of documents.

The marked-up documents 70, 70' are then stored in an XML repository 73.

An index and access pathway builder 74 uses an XML configuration document 75, in turn
 10 based on an XML schema 76 providing validation rules, to configure an application that will build an XML document specific to each customer containing a list of all the documents available for a particular customer: the Index list 77. The index list 77 provides various ways for the customer to access those documents (ie. the access paths) determined by an XML schema 78. An XML index list 77 allows searching of, and
 15 navigation to any fragments defined in the configuration file 75 which generates and defines the granularity of any fragments. Index documents thus generated are stored in an index store 79.

Consider the following example XML code for a 'bank statement' class of document 70:

```

20 <?xml version="1.0" encoding="UTF-8"?>
    <PBPDdoc xmlns="http://tempuri.org/BankStatement.xsd"
      xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
      xsi:schemaLocation="http://tempuri.org/BankStatement.xsd
25 E:\vsprojects\VoicePatent\XML\BankStatement.xsd">
      <Reciever>
        <Name>Mr C Stephen</Name>
        <address>21 Smith St</address>
        <City>Blacktown</City>
30 <State>NSW</State>
        <PostCode>2615</PostCode>
      </Reciever>
      <Identification>
        <AccountNO>14062347</AccountNO>
35 <BSBNO>123 789</BSBNO>
        <StatemmentNO>17</StatemmentNO>
        <StatementDate>2004-03-21</StatementDate>
        <PageNO>1</PageNO>
      </Identification>
40 <Summary>
        <AccountNO>14062347</AccountNO>
  
```

```

    <AccontName>Business Account 1</AccontName>
    <BalanceOpen>250251.89</BalanceOpen>
    <BalanceClose>240789.92</BalanceClose>
    <TotalCredit>15893.73</TotalCredit>
5    <TotalDebit>25355.70</TotalDebit>
  </Summary>
  <Transactions>
    <TRX TRXSign="DEBIT">
      <TRXDate>2004-03-17</TRXDate>
10    <TRXDesc>Wages</TRXDesc>
      <TRXAmount>25355.70</TRXAmount>
      <TRXBalance>224896.19</TRXBalance>
    </TRX>
    <TRX TRXSign="CREDIT">
15    <TRXDate>2004-03-19</TRXDate>
      <TRXDesc>Deposit ARC</TRXDesc>
      <TRXAmount>15,893.73</TRXAmount>
      <TRXBalance>240789.92</TRXBalance>
    </TRX>
20  </Transactions>
  <Information>
    <Note>Effective April 30 a $1.00 charge will apply for each
business account transaction</Note>
  </Information>
25 </PBPDdoc>

```

Fig. 6 shows a corresponding XML schema 71 for the 'bank statement' class of document.

30 As a separate example, consider an example marked-up XML file for a 'book' class of document 70:

```

<pbp-book xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:noNamespaceSchemaLocation="E:\schemas\pbpbook_04.xsd">
35  <pbp-meta>
    <pbp-info schema-name="pbp-book04.xsd" schema-rev="4.01" file-
name="A Brief History of Time.xml" tag-date="2003-08-25" tag-
operator="canberra" book-title="A Brief History of Time" book-
type="PBPress Novel" publication-status="NOT FOR PUBLICATION" copyright-
40 status="IN COPYRIGHT"/>
  </pbp-meta>
  <pbp-front>
    <cover>
      <construction-model>
45    <c-title>A Brief History of Time</c-title>
      <author-list>
        <c-author>Stephen W Hawking</c-author>
      </author-list>
      <c-category>Non-Fiction, Science</c-category>
50    <c-section>
      <cs-head>

```

```

        <title>A Brief Hostory of Time</title>
      </cs-head>
      <cs-body>
        <upara>This book has sold more copies that any non-
5    religious book ever printed, unfortunately most of the people who bought
    it can't understand anything beyond the introduction.</upara>
      </cs-body>
    </c-section>
    <c-image page="front" image-url="e:\images\xx.jpg">
10    <voice-description>
      <para>this is a pretty picture of a clock</para>
    </voice-description>
    </c-image>
    <c-ISBN edition-value="35689 78221"/>
15    </construction-model>
  </cover>
  <title-block>
    <book-title>A Brief History of Time</book-title>
    <author>
20    <first-name>Stephen </first-name>
      <other-name>W </other-name>
      <last-name>Hawking </last-name>
    </author>
  </title-block>
25  <intro-block>
    <intro type="foreword">
      <intro-title>FOREWARD</intro-title>
      <body>
30    <upara>I didn't write a foreword to the original edition of
    A Brief History of Time. That was done by <emphasis type="italics">Carl
    Sagan.</emphasis> Instead, I wrote a short piece titled
    "Acknowledgments" in which I was advised to thank everyone. Some of the
    foundations that had given me support weren't too pleased to have been
    mentioned, however, because it led to a great increase in
35    applications.</upara>
      </body>
      <sigblock>
        <sig-name>Stephen W Hawking</sig-name>
      </sigblock>
40    </intro>
  </intro-block>
</pbp-front>
<pbp-body>
  <section type="chapter">
45    <head>
      <section-num>CHAPTER 1</section-num>
      <section-title>OUR PICTURE OF THE UNIVERSE</section-title>
    </head>
    <body>
50    <upara>A well-known scientist (some say it was Bertrand
    Russell) once gave a public lecture on astronomy. He described how the
    earth orbits around the sun and how the sun, in turn, orbits around the
    center of a vast collection of stars called our galaxy. At the end of
    the lecture, a little old lady at the back of the room got up and said:
55    "What you have told us is rubbish. The world is really a flat plate
    supported on the back of a giant tortoise." The scientist gave a
    superior smile before replying, "What is the tortoise standing on."

```

"You're very clever, young man, very clever," said the old lady. "But it's turtles all the way down!"</upara>

</body>
</section>
5 </pbp-body>
</pbp-book>

Configuration files configure the software applications to provide the necessary functionality. An example XML configuration file 75 for the client index and access
10 pathway builder 74 for a 'bank statement' class file is:

```
<?xml version="1.0" encoding="UTF-8"?>
<AccessBuilder xmlns="http://tempuri.org/Builder.xsd"
  15 xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://tempuri.org/Builder.xsd
  E:\vsprojects\VoicePatent\XML\Builder.xsd">
  <DocClass>Bank Statement</DocClass>
    <AccessItem>
      <PathClass>Address</PathClass>
      20 <PathName>Reciever</PathName>
    </AccessItem>
    <AccessItem>
      <PathClass>AccountInfo</PathClass>
      <PathName>Identification</PathName>
      25 </AccessItem>
    <AccessItem>
      <PathClass>TRXSummary</PathClass>
      <PathName>Summary</PathName>
    </AccessItem>
      30 <AccessItem>
        <PathClass>ProviderNote</PathClass>
        <PathName>Information</PathName>
      </AccessItem>
    <AccessItem>
      35 <PathClass>TRXGroup</PathClass>
      <PathName>Transactions</PathName>
    </AccessItem>
    <AccessItem>
      <PathClass>TRXBank</PathClass>
      40 <PathName>TRX</PathName>
    </AccessItem>
  </AccessBuilder>
```

The configuration file 75 for the 'book' class of document is:

```
45 <?xml version="1.0" encoding="UTF-8"?>
<pbpVoiceConfig xmlns="http://tempuri.org/VoiceConfig.xsd"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  50 xsi:schemaLocation="http://tempuri.org/VoiceConfig.xsd
  E:\vsprojects\VoicePatent\XML\VoiceConfig.xsd">
  <pbpSchemaID>STDBOOK</pbpSchemaID>
```

```

    <pbpProcessID>DAISYBOOK</pbpProcessID>
    <VMapItem>
      <pbpTagName>upara</pbpTagName>
      <pbpTagDesc>Un-numbered Para</pbpTagDesc>
5      <htmTagMap>p</htmTagMap>
      <htmJustify/>
      <pbpActionMap>P</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
10    <VMapItem>
      <pbpTagName>npara</pbpTagName>
      <pbpTagDesc>Numbered Para</pbpTagDesc>
      <htmTagMap>p</htmTagMap>
      <htmJustify/>
15      <pbpActionMap>P</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
    <VMapItem>
      <pbpTagName>author</pbpTagName>
      <pbpTagDesc>Author Name</pbpTagDesc>
20      <htmTagMap>h2</htmTagMap>
      <htmJustify>center</htmJustify>
      <pbpActionMap>O</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
25    </VMapItem>
    <VMapItem>
      <pbpTagName>section-num</pbpTagName>
      <pbpTagDesc>Section Number</pbpTagDesc>
      <htmTagMap>h3</htmTagMap>
30      <htmJustify>center</htmJustify>
      <pbpActionMap>T</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
    <VMapItem>
35      <pbpTagName>section-title</pbpTagName>
      <pbpTagDesc>Section Title</pbpTagDesc>
      <htmTagMap>h3</htmTagMap>
      <htmJustify>center</htmJustify>
      <pbpActionMap>T</pbpActionMap>
40      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
    <VMapItem>
      <pbpTagName>book-title</pbpTagName>
      <pbpTagDesc>Book Title</pbpTagDesc>
45      <htmTagMap>h2</htmTagMap>
      <htmJustify>center</htmJustify>
      <pbpActionMap>T</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
50    <VMapItem>
      <pbpTagName>intro-title</pbpTagName>
      <pbpTagDesc>Intro Title</pbpTagDesc>
      <htmTagMap>h3</htmTagMap>
55      <htmJustify>center</htmJustify>
      <pbpActionMap>T</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>

```

```

    </VMapItem>
    <VMapItem>
      <pbpTagName>defterm</pbpTagName>
      <pbpTagDesc>Defined Term</pbpTagDesc>
5      <htmTagMap>p</htmTagMap>
      <htmJustify/>
      <pbpActionMap>O</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
10    <VMapItem>
      <pbpTagName>sig-name</pbpTagName>
      <pbpTagDesc>Signature Name</pbpTagDesc>
      <htmTagMap>h4</htmTagMap>
      <htmJustify/>
15      <pbpActionMap>O</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
    <VMapItem>
      <pbpTagName>sig-position</pbpTagName>
      <pbpTagDesc>Signature Position</pbpTagDesc>
20      <htmTagMap>h4</htmTagMap>
      <htmJustify/>
      <pbpActionMap>O</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
25    </VMapItem>
    <VMapItem>
      <pbpTagName>sig-date</pbpTagName>
      <pbpTagDesc>Signature Date</pbpTagDesc>
      <htmTagMap>h4</htmTagMap>
30      <htmJustify/>
      <pbpActionMap>O</pbpActionMap>
      <pbpProcessInclude>include</pbpProcessInclude>
    </VMapItem>
    <VMapItem>
35      <pbpTagName>cover</pbpTagName>
      <pbpTagDesc>Complete Cover</pbpTagDesc>
      <htmTagMap/>
      <htmJustify/>
      <pbpActionMap>N</pbpActionMap>
40      <pbpProcessInclude>exclude</pbpProcessInclude>
    </VMapItem>
  </pbpVoiceConfig>

```

The XML schema 76 providing validation rules for the configuration files is shown in

45 **Fig. 7.**

Access pathways can be applied to any schema, and there is an ability to apply different access paths to the same element (eg. transactions and transaction item). Additionally, it is possible to use only a containing element (ie. a leaf node or one that does not contain

50 lower level elements becomes the container).

Consider the following index list 77 for a particular customer:

```

5  <?xml version="1.0" encoding="UTF-8"?>
  <PBPIndex xmlns="http://tempuri.org/index.xsd"
    xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xsi:schemaLocation="http://tempuri.org/index.xsd
      E:\vsprojects\VoicePatent\XML\index.xsd">
    <IDXGroup Name="Bank Statement">
10      <IDXItem>
        <DocClass>Bank Statement</DocClass>
        <ITMIdentifier>A12345</ITMIdentifier>
        <ITMSender>Westpac Corp</ITMSender>
        <ITMReceiver>CCStephen</ITMReceiver>
15      <ITMTitle>Statement - Savings Account</ITMTitle>
        <ITMDate>2004-04-15</ITMDate>
        <ITMOriginator>Westpac Corp</ITMOriginator>
        <ITMAccess>
          <ITMPath>
20            <PathClass>Address</PathClass>
            <PathName>Reciever</PathName>
          </ITMPath>
          <ITMPath>
            <PathClass>AccountInfo</PathClass>
25            <PathName>Identification</PathName>
          </ITMPath>
          <ITMPath>
            <PathClass>TRXSummary</PathClass>
            <PathName>Summary</PathName>
30          </ITMPath>
          <ITMPath>
            <PathClass>ProviderNote</PathClass>
            <PathName>Information</PathName>
          </ITMPath>
35          <ITMPath>
            <PathClass>TRXGroup</PathClass>
            <PathName>Transactions</PathName>
          </ITMPath>
          <ITMPath>
40            <PathClass>TRXBank</PathClass>
            <PathName>TRX</PathName>
          </ITMPath>
        </ITMAccess>
      </IDXItem>
45      <IDXItem>
        <DocClass>Bank Statement</DocClass>
        <ITMIdentifier>C567823</ITMIdentifier>
        <ITMSender>CCStephen</ITMSender>
        <ITMReceiver>CCStephen</ITMReceiver>
50      <ITMTitle>Statement - Business Account</ITMTitle>
        <ITMDate>2004-04-17</ITMDate>
        <ITMOriginator>Commonwealth Bank</ITMOriginator>
        <ITMAccess>
          <ITMPath>
55            <PathClass>Address</PathClass>

```

```

    <PathName>Reciever</PathName>
  </ITMPath>
  <ITMPath>
    <PathClass>AccountInfo</PathClass>
5    <PathName>Identification</PathName>
  </ITMPath>
  <ITMPath>
    <PathClass>TRXSummary</PathClass>
    <PathName>Summary</PathName>
10  </ITMPath>
  <ITMPath>
    <PathClass>ProviderNote</PathClass>
    <PathName>Information</PathName>
  </ITMPath>
15  <ITMPath>
    <PathClass>TRXGroup</PathClass>
    <PathName>Transactions</PathName>
  </ITMPath>
  <ITMPath>
20  <PathClass>TRXBank</PathClass>
    <PathName>TRX</PathName>
  </ITMPath>
</ITMAccess>
</IDXItem>
25 </IDXGroup>
<IDXGroup Name="Telephone Account">
  <IDXItem>
    <DocClass>Telephone Account</DocClass>
    <ITMIdentifier>T43215</ITMIdentifier>
30  <ITMSender>Telstra Corp</ITMSender>
    <ITMReceiver>CCStephen</ITMReceiver>
    <ITMTitle>Telephone 9133 3487</ITMTitle>
    <ITMDate>2004-03-31</ITMDate>
    <ITMOriginator>Telstra Corp</ITMOriginator>
35  <ITMAccess>
    <ITMPath>
      <PathClass>Document</PathClass>
      <PathName>PBPDdoc</PathName>
    </ITMPath>
40  </ITMAccess>
  </IDXItem>
</IDXGroup>
<IDXGroup Name="Documents April 2004">
  <IDXItem>
45  <DocClass>Bank Statement</DocClass>
    <ITMIdentifier>A12345</ITMIdentifier>
    <ITMSender>Westpac Corp</ITMSender>
    <ITMReceiver>CCStephen</ITMReceiver>
    <ITMTitle>Statement - Savings Account</ITMTitle>
50  <ITMDate>2004-04-15</ITMDate>
    <ITMOriginator>Westpac Corp</ITMOriginator>
    <ITMAccess>
    <ITMPath>
      <PathClass>Address</PathClass>
55  <PathName>Reciever</PathName>
    </ITMPath>
  </ITMAccess>

```

```

        <PathClass>AccountInfo</PathClass>
        <PathName>Identification</PathName>
    </ITMPath>
    <ITMPath>
5        <PathClass>TRXSummary</PathClass>
        <PathName>Summary</PathName>
    </ITMPath>
    <ITMPath>
10        <PathClass>ProviderNote</PathClass>
        <PathName>Information</PathName>
    </ITMPath>
    <ITMPath>
        <PathClass>TRXGroup</PathClass>
15        <PathName>Transactions</PathName>
    </ITMPath>
    <ITMPath>
        <PathClass>TRXBank</PathClass>
        <PathName>TRX</PathName>
    </ITMPath>
20    </ITMAccess>
</IDXItem>
<IDXItem>
    <DocClass>Bank Statement</DocClass>
    <ITMIdentifier>C567823</ITMIdentifier>
25    <ITMSender>CCStephen</ITMSender>
    <ITMReceiver>CCStephen</ITMReceiver>
    <ITMTitle>Statement - Business Account</ITMTitle>
    <ITMDate>2004-04-17</ITMDate>
    <ITMOriginator>Commonwealth Bank</ITMOriginator>
30    <ITMAccess>
        <ITMPath>
            <PathClass>Address</PathClass>
            <PathName>Reciever</PathName>
        </ITMPath>
35    <ITMPath>
        <PathClass>AccountInfo</PathClass>
        <PathName>Identification</PathName>
    </ITMPath>
    <ITMPath>
40        <PathClass>TRXSummary</PathClass>
        <PathName>Summary</PathName>
    </ITMPath>
    <ITMPath>
        <PathClass>ProviderNote</PathClass>
45        <PathName>Information</PathName>
    </ITMPath>
    <ITMPath>
        <PathClass>TRXGroup</PathClass>
        <PathName>Transactions</PathName>
50    </ITMPath>
    <ITMPath>
        <PathClass>TRXBank</PathClass>
        <PathName>TRX</PathName>
    </ITMPath>
55    </ITMAccess>
</IDXItem>
<IDXItem>

```

```

5      <DocClass>Telephone Account</DocClass>
      <ITMIdentifier>T43215</ITMIdentifier>
      <ITMSender>Telstra Corp</ITMSender>
      <ITMReceiver>CCStephen</ITMReceiver>
      <ITMTitle>Telephone 9133 3487</ITMTitle>
      <ITMDate>2004-03-31</ITMDate>
      <ITMOriginator>Telstra Corp</ITMOriginator>
      <ITMAccess>
10      <ITMPath>
          <PathClass>Document</PathClass>
          <PathName>PBPDdoc</PathName>
      </ITMPath>
      </ITMAccess>
15  </IDXItem>
  </IDXGroup>
</PBPIIndex>

```

This index document holds two ‘bank statement’ records and one ‘telephone account’ record. Each access path consists of a block of one or more elements contained by a single element; these containing elements are the identifiers in the “ITMPath” elements of the index list.

Reference is made to **Fig. 8**, showing a corresponding XML schema **78** for the index list and the access paths available to each document.

25 *Building fragments*

A fragment builder **80** has knowledge of the fragments for a particular document, and utilises known application programs to convert *each* fragment into *each* of the requested supported forms. The fragments can also include formatting options available to customers (as described below).

One objective is to provide disabled people with the ability to deal with their documents in an efficient manner in their chosen form. It may not apply for all customer document reports. This is described as a ‘navigation’ ability, in that a document can be navigated by its fragments.

For each class of document, analysis and mapping must be carried out to clearly identify the significant blocks of data requiring presentation to the user through navigable means.

Consider the bank statement document described above. The following significant blocks of information are needed:

- Period Information
 - 5 The period covered by the statement
 - Account Information
 - Account identification information such as the number
 - Personal Information
 - Name, address, etc information presented on the statement
 - 10 • Transaction Information
 - The block container of all transactions in the period
 - Individual Transactions - each transaction within the transaction block
 - Balance information
 - The starting and ending balances
 - 15 • Summary Information
 - The summary of debits and credits
 - Message Information
 - A special message or advertising material provided on the statement
- 20 Indeed, these fragments are evident in the 'bank statement' XML index list 77 given above.

Relationships and schema relating to fragment production

The following example is an audio fragment, but it applies equally to any fragment.

- 25 Firstly, it is important that the processing systems be able to clearly identify the elements of the schema that contain actual text that needs to be "spoken". A schema may contain hundreds or even thousands of elements, some mandatory, others optional or dependant on higher level elements in the element "tree" a lesser number of the elements will encapsulate actual text. For this example, assume a schema holds 100 elements, 20 of those elements can contain text, the remaining 80 provide the context in which those text
- 30 elements are used – the ancestry of the text. Thus it is important in using the chosen

schema for the system to be able to identify which elements contain text and which elements provide the context of the text.

5 This classification of elements is further complicated by the fact that some elements can contain both text and lower level elements which also contain text, called a mixed model element.

An example of a mixed model is emphasis within a paragraph

10 *Simple Paragraph*

<upara>The quick brown fox jumps over the lazy dog.</upara>

Mixed Paragraph

15 <upara>The quick brown fox <emphasis type='Italic'>jumps over</emphasis> the lazy dog.</upara>

It is obvious that the second model is more complex as we cannot simply speak the 'upara' element and the 'emphasis' element as there would then be two sound blocks, which in all practicality does not work.

20

The approach is to ignore the mixed element tags (emphasis) and speak all the text contained in the upara element, including that enclosed in the emphasis element, but not the actual tag itself (<emphasis type='Italic'>). This entails the need to clearly identify:

- 25
- Elements that provide context information
 - Elements that contain text
 - Elements that are used within mixed model elements

30 Although it is unlikely that the headings would be spoken differently (although it would be possible to use a different voice for each or tone or even volume for the hard of hearing), it is currently unlikely that this would happen.

Component identification

Analysis of the chosen schema must be performed to clearly identify the elements that encapsulate complete blocks of text.

- 5 Definitions:
- complete block of text - blocks of text that need to be read as a single stream, and is the smallest navigable unit within a voice document (eg. in a simple audio book, this could be a chapter, in a Daisy book, more likely a paragraph.).
- 10 granularity - the process of deciding the size of the block of text to be read as a single unit, coarse granularity may refer to reading the entire document or a chapter as a single unit, fine granularity may refer to reading the individual paragraphs as a single unit. Finer granularity enables more precise navigation and searching.
- 15 Complete blocks of text may contain in-line or nested tags, typically these would relate to emphasis or such like, but in reality, all text contained within the root element of the document could be read in a single stream (ie. the complete book). Actual tags within the text block (but not their text content) need to be ignored in the reading process and this applies during recursion of the nesting process.
- 20 Where in-line tags occur, or structural tags are treated as in-line tags (such as in treating a complete chapter as a single block of text), it is ensured that removal or ignoring of the inline tags preserves white space and does not cause words to be joined.
- 25 All elements that are not those encapsulating complete blocks of text are either:
- a. Inline elements or those regarded as inline elements due to the selection of coarse granularity (lower level elements than the elements containing complete blocks of text) – these will be ignored.
- 30 b. Structural elements (higher level elements than the elements containing complete blocks of text) – these will provide context for the text elements

Element Types & Usage

The three element types described above are used in the following manner

- i. Inline – ignored
- ii. Structural – provide context for the text elements (via use of ancestors)
- 5 iii. Text – contains the text to be read

Element Ancestry

Although ancestry is less important in voice generation than in say the production of printed matter, it still has some significance and the same basic rules apply. Ancestry is
10 important as a heading tag may be used in both the book title and the chapter title, same element – different ancestry (context). The context of the element is used in creation of the navigation component for the DAISY book. The complete ancestry of an element is typically not of interest, rather just whether element X is anywhere in the ancestry. Element X would normally be unique to a single path and sufficient to identify the
15 context.

The fragment builder **80** thus generates – using standard software applications – output files **81** of the appropriate type for each form the source document can take: for example, .pdf for print, MP3 for audio, Braille ASCII for Braille and any convenient file type (eg.
20 MS Reader™) for E-book. These are stored in the fragment store **82**.

C. Reproduction

Reproduction is under the control of the management and synchronisation system **84**. Both complete rendered documents in the chosen form and rendered document fragments of the chosen form for each navigable component defined by the pathway builder **74** can
25 be reproduced. The chosen reproduction form is achieved by an appropriate mapping process. In one embodiment the following set of applications can be used:

Voice generation system - generates DAISY, MP3 and CD audio forms.

The process is as follows

- 30 • Wav file generation of each navigable fragment: for this process the prototype Microsoft MAPI™ and AT&T Voices™ software products are used.

- MP3 conversion of each fragment: for this process, the shareware/freeware LAME (LAME v.3.96 of 11 April 2004, available to download from <http://lame.sourceforge.net>) is used.
- Author the collection of DAISY files: for this process, a tool based on the access path methods and mapping process is used to output a file to the DAISY format is used.

Braille production process

Braille production is dependant on two principal driving factors. The first is the selected contraction table which is usually based on the language (US English Braille, UK English Braille, German Braille, etc). The second is the selection of the target Braille code which maps the characters of the language to the dot based Braille code.

Although typically English words would have English contractions and English codes (also German->German->German) English words could be written with German contractions and German codes so that a German Braille reader who could speak English could read the English words without having to learn English Braille codes.

Braille contractions are driven by large translation tables (one for each language supported). These tables contain the word and the Braille contracted word in the target language. There are rules as to where contractions may be applied, for example some words may not have ending contractions applied if immediately followed by punctuation, etc. In this situation the word will be entered several times in the table, with the punctuation mark appended to the word in the additional entries. In the following hypothetical example, the characters "ing" are replaced in the word "running" but not in the word "running." XML and table fragments illustrate this.

Running	replace <Braille contracted form>
running.	no replace
running!	no replace

<xmlfragment>

<para>The boy was running at the beach. The boy left the room running.</para>

</xmlfragment>

5 <xmlfragment>

<para>The <Braille contraction=true>boy </Braille>was <Braille contraction=true>running</Braille>at the beach. The boy left the room <Braille contraction=false>running.</Braille></para>

</xmlfragment>

10 In reality all words in the <para> will be tagged with either true or false, but in this example for clarity we have tagged only “running” and “boy”. Words that are not tagged do not appear in the translation table, and will be written to an exception file for either addition to the table and reprocessing or they may be handled as Braille 1. The final step is processing to Braille output.

15

E-book generation process

Any convenient text conversion software application can be used (eg. Acrobat Reader™).

The document management and synchronisation system **84** manages and tracks the
20 documents, fragments, XML documents and indexes. The management and synchronisation system **84** interacts with three output interfaces: a physical production interface **86**, a web interface **88** and a download interface **90**.

Physical production

25 The physical production centre **86** uses the pre-built output documents and document fragments to produce physical media to delivered by suitable means to a customer **100**. The physical production centre **86** produces the chosen form of either a Braille document **94**, a printed document **96**, or a storage medium such as a CDROM **98**.

30 The web interface **88** employs web pages to call server functionality to deliver electronic files to the client in the following forms:

- output documents;

- output fragments;
- index functionality;
- searching; and
- interactive forms.

5

The web interface **88** is accessed by the customer **102** by any convenient browser application **104**.

10

The download interface **90** is a simple web-service or other transfer mechanism to move documents to a customer PC for access purposes. This interface **90** is active when a customer chooses to synchronise documents over the internet. The download interface **90** thus communicates with local PC systems **106**, under the control of the customer **108**.

15

Turning now to **Fig. 5**, the management and synchronisation system **84** and download interface **90** of the document server processes **50** are shown. The user server processes **60** correspond broadly with the local PC systems **106** and user **108** shown in **Fig. 3**.

20

A download interface **120, 122** is provided for the simple PC system solution and the full-function PC system solution, respectively. A simple PC system solution has an index application **124**, whereas a full-function PC system has a management application **126**. In both cases the user's files are copied to the reproduction computer, including index files **128**, output documents and fragments **130** and XML documents **132**, in a common store **62**.

25

The index application **124** has the ability to read and/or search the customer's index list, and search documents using the XML documents store **132** to present complete documents through a reader application.

30

The management application **126** has the ability to handle various forms of input other than a keyboard or helper application.

Four forms of output are provided. A Braille application **128, 130** generates a Braille document using any convenient commercial system, to be delivered to the user **108** in paper form by host or electronically for local printing or for use on a reader/keyboard device.

5

A voice application **132, 134** are generated as described above. Voice fragments are navigable using standard DAISY functionality giving limited levels of navigation through these classes of documents. One way to improve the navigability is to concatenate the index and access the pathways to create longer access pathways.

10 Having done this, the information can be mapped into a DAISY form. This approach delivers navigability in a third party product.

An E-book application **136, 138** can be achieved through the use of XSL(T) transformations.

15 Finally, a print application **140, 142** generates a PDF output file.

For these simple PC systems, a simple keyboard **150** can be interfaced with the index application **124**. For the full-function PC system, a Braille input device **152**, voice input device **154** and keyboard **156** can interface with an input conversion application **158**, in-
20 turn inputting to the management application **126**.

Print formatting

Referring now to **Fig. 9**, a chosen document format is produced by additional processes **200** on the document server **50**. A Style Sheet Builder **210** uses an XML file **212** (shown in **Fig. 10**) defining the format (typically selected by the customer) to create an XSL:FO style sheet **214** (shown in **Fig. 11**). This style sheet **214** is then applied by the XSLT
25 processor **216** to the XML document or fragment/s which corresponds to the document required by the customer from the repository **82** to produce an XSL:FO file **218** (shown in **Fig. 12**). The explicit flow information in the XML document captured in the mark-up cannot be modified by this process. When in final form, the XSL:FO file **216** is
30 processed by the XSL:FO processor **220** to produce the document in a form ready for printing, in this case in PDF format **222**.

D. Searching

Searching can be performed on the index 77 or on the whole document. The index is used for navigation to allow rapid retrieval of a document or fragment, and in addition, the index can be searched for content. Not all information need be in the index, and so
5 the document can also be searched for context. In searching for a telephone number on a phone bill, the search could be restricted to the phone number in the transaction listing sections (ie. access pathway) finding a specific number called, because the information is provided in XML as well as in any user-requested format. In the case of presentment in any form, the functionality is available as the XML used to create the presented document
10 is provided as a basis for searching in context, the choice of customer system will define how the result is presented. In the case of a simple storage solution (left-hand side of item 60 in Fig. 5), an indexer application is provided to the customer on the local PC 108. This will only be able to present a complete document as the result of the search (ie. a phone bill, not a line on the bill). The full function system (right-hand side of item 60 in
15 Fig. 5) or the online system 104 will be able to present just the line item fragments in the format required by the user (say a PDF or voice fragment).

E. Other embodiments

Special Braille mark-up

Images can be represented in print and to a lesser extent in Braille. For example, a square
20 can be represented as four lines intersecting lines of closely spaced Braille impressions forming a square. A pie chart can be represented as a circle of Braille impressions which are intersected by radii at appropriate points. A bar chart can similarly be represented as can a graph.

25 A program that can create regular images in print can also be used to create Braille representations at appropriate sizes for the reader.

With images represented in Braille, there are usually descriptions in Braille. These descriptions are usually manually created, as are the Braille images. These manual

descriptions or annotations of the diagram can be used directly in Audio Books as well as Braille documents.

5 A standard text template be formed for regular images such as geometric shapes, pie or bar charts, graphs and other similar images, and variables can be automatically inserted in the mark-up process so that the particulars of that image can be correctly explained to the Braille reader.

10 A customer can create a Braille image representation and annotation simply by selecting the image type and inserting the variables to define the image. If an embossed image is required, the mark-up will generate the embossed image with the appropriate labels and insert the text of the variables in the annotation template text in a suitable format so that the Braille reader can quickly find out what the image refers to. This also can be applied to non English languages.

15

For example, a person wanting to create a Braille representation of a simple bar chart shown in **Fig. 13**. The Braille annotation may read as follows:

20 <Annotation>
This diagram is titled "People x Age Group". The diagram is a bar chart. The vertical axis shows numbers of people. The bars horizontal axis shows age group categories. The bars are vertical. There are three bars in the diagram.
Vertical Bar 1 - Less than 20 years old. The number of people in bar 1 is 20.
Vertical Bar 2 - Between 20 and 60 years old. The number of people in bar 2 is 60.
25 Vertical Bar 3 - More than 60 years old. The number of people in bar 3 is 20.
 </Annotation>

The variables to be filled in are:

Variable 1 =Title
30 Variable 2 =Diagram Type
Variable 3 =Vertical Axis name
Variable 4 =Horizontal Axis name

Variable 5 =Direction of bars (vertical or horizontal)

Variable 6 =Number of bars

Variable 6 - the number of bars - will determine that there are 6 more variables representing the title and number of each of the three bars:

5 Variable 7 =Title of bar 1

Variable 8 =Size of bar 1

Variable 9 =Title of bar 2

Variable 10 =Size of bar 2

Variable 11 =Title of bar 3

10 Variable 12 =Size of bar 3

The Template is

<Template>

15 This diagram is titled "<variable 1>". The diagram is a <variable 2>. The vertical axis shows <variable 3>. The horizontal axis shows <variable 4>. The bars are <variable 5>. There are <variable 6> bars in the diagram.

Vertical Bar 1 - <variable 7>. The <variable 3> bar is <variable 8>.

Vertical Bar 2 - <Variable 9>. The <variable 3> bar is <variable 10>.

Vertical Bar 3 - <variable 11>. The <variable 3> bar is <variable 12>.

20 </Template>

The template may not include all of the visual information, such as the shading and horizontal lines shown in **Fig. 13**, as such information may be confusing to visually impaired people.

25

The same variables can be used to generate the Braille and also the typeset image of the diagram of **Fig. 13**.

Storage and retrieval of Braille images and image annotations

30 Sighted people can search for images from image categories and from descriptions of the images, and can locate possible images and then view the images to select the correct image. Using this technique, in addition to the original image being stored, an annotation

of the image and a Braille representation of the image can be stored. In this way, someone who has created a Braille representation of an image of the map of Australia and annotated it can store the original image, the Braille representation of the image and the annotation, and make it available for other people to locate and use without having to redo this work.

Response capability

The facility for customers to provide responses to documents is provided. For example, one form of document that is reproduced may be a questionnaire, and responses to the questions can be made by the customer in any desired form (supported by the customer computer), and stored on the document server for subsequent attention.

Invoice classification

A person with normal vision may get the following invoice information sent to him:

1. PDF's of the full invoice. These PDF's should be locked so that the user cannot change them.
2. The invoice information in XML so that he can search the XML and find the relevant information.
3. The invoice information in a form that can be input into the user's accounting system. This may require some categorisation of the sender of the invoice or the type of invoice that the sender dispatches, if the sender dispatches more than one invoice. See below.
4. Fragments of the invoice for display to the user – eg. a line in the invoice. This is of lesser importance for a sighted user, but there may be some applications where this is requested.

A customer may be permitted to classify invoices into categories so that a phone bill from a Telco will entered correctly into the accounting system. There are two ways to do this: build a table or file using a mapping process that is translated from the XML to some input format for the customer's accounting system, or allow the user to enter his own classification code so that all bills from the Telco will go into chart of accounts entry 23, for example. If the Telco sends accounts for Internet and phones, the customer may be

permitted to look at the bill and classify it, or to classify the Telco account number on the invoice.

5 These arrangements (ie. response capability and invoice classification) utilise the repository **73** on the document server side.

Claims:

1. A method for reproducing a requested source document in a requested one of available forms comprising the steps of:
 - 5 (a) for each one of a plurality of documents:
 - (i) applying at least one access pathway to a marked-up form of the document, said access pathways defining discrete parts of the document; and
 - (ii) generating a fragment of said marked-up document for each said
 - 10 access pathway for each available form; and
 - (b) generating a requested one or more parts of a source document in a requested form from the respective stored fragments.
2. The method of claim 1, wherein said access pathways are defined in a
- 15 configuration file.
3. The method of claim 2, wherein said documents are assigned to a respective a plurality of classes, and there is a configuration file for each said class.
- 20 4. The method of claim 3, wherein said configuration file includes requestable information relating to available format that is added to said fragments.
5. The method of claim 3 or 4, comprising the further step of marking-up said source documents according to a schema, and wherein there is a separate schema for each said
- 25 class.
6. The method of claim 5, further comprising creating an index list for each request maker, said index list including a set of documents available to each request maker, and lists the access pathways for each fragment of each document.

7. The method of any one of the preceding claims, wherein one said fragment comprises the entire source document.
8. The method of any one of the preceding claims, wherein said marked-up documents and said configuration files are in XML code.
9. The method of any one of the preceding claims, wherein said requested forms include electronic, print, audio and Braille.
10. The method of any one of the preceding claims, wherein said generating step includes transmitting an electronic file of said respective fragments from a server computer to a remote computer where reproduction is performed.
11. The method of claim 10, wherein, at said remote computer, a requested document is navigable by said fragments.
12. A method for reproducing a requested source document in a requested one of available forms.
13. A method for reproducing a requested source document in a requested one of available forms and formats.
14. A method for reproducing a requested source document in a requested one of available forms comprising the steps of:
- (a) at a document server, for each one of a plurality of documents:
- (i) applying at least one access pathway to a marked-up form of the document, said access pathways defining discrete parts of the document; and
- (ii) generating a fragment of said marked-up document for each said access pathway for each available form;
- (b) transmitting said fragments for said requested form for a requested document over a communication channel; and

(c) at a remote computer connected to said communication channel, generating a requested one or more parts of a source document in a requested form from the respective stored fragments.

5 15. The method of claim 14, further comprising the features of any one of claims 2 to 13.

16. A computer system for reproducing a requested source document in a requested one of available forms comprising a processor programmed to:

10 (a) for each one of a plurality of documents:

(i) apply at least one access pathway to a marked-up form of the document, said access pathways defining discrete parts of the document; and

15 (ii) generate a fragment of said marked-up document for each said access pathway for each available form; and

(b) generate a requested one or more parts of a source document in a requested form from the respective stored fragments.

17. The computer system of claim 16, wherein said processor is programmed to
20 perform the steps of any one of claims 2 to 13.

18. A computer system for reproducing a requested source document in a requested one of available forms comprising:

(a) a document server programmed to, for each one of a plurality of documents:

25 (i) apply at least one access pathway to a marked-up form of the document, said access pathways defining discrete parts of the document; and

(ii) generate a fragment of said marked-up document for each said access pathway for each available form;

30 (b) a transmission channel for transmitting said fragments for said requested form for a requested document; and

(c) a remote computer connected to said communication channel, operable to generate a requested one or more parts of a source document in a requested form from the respective stored fragments.

5 19. The computer system of claim 18, further comprising customer computer means coupled to said communication channel and by which requests for documents and document forms are made to said document server.

10 20. A computer program product comprising a computer program on a storage medium, said computer program comprising code means for performing the steps of any one of claims 1 to 15.

21. A computer program comprising code means for performing the steps of any one of claims 1 to 15.

15

22. A method for converting a requestable source document in a requestable one of available forms to be available for reproduction comprising the steps of:

for each one of a plurality of documents:

- 20 (i) applying at least one access pathway to a marked-up form of the document, said access pathways defining discrete parts of the document; and
(ii) generating a fragment of said marked-up document for each said access pathway for each available form.

25 23. The method of claim 22, wherein said access pathways are defined in a configuration file.

24. The method of claim 22, wherein said documents are assigned to a respective a plurality of classes, and there is a configuration file for each said class.

30

25. The method of claim 24, wherein said configuration file includes requestable information relating to available format that is added to said fragments.

26. The method of claim 24 or 25, comprising the further step of marking-up said source documents according to a schema, and wherein there is a separate schema for each said class.

5

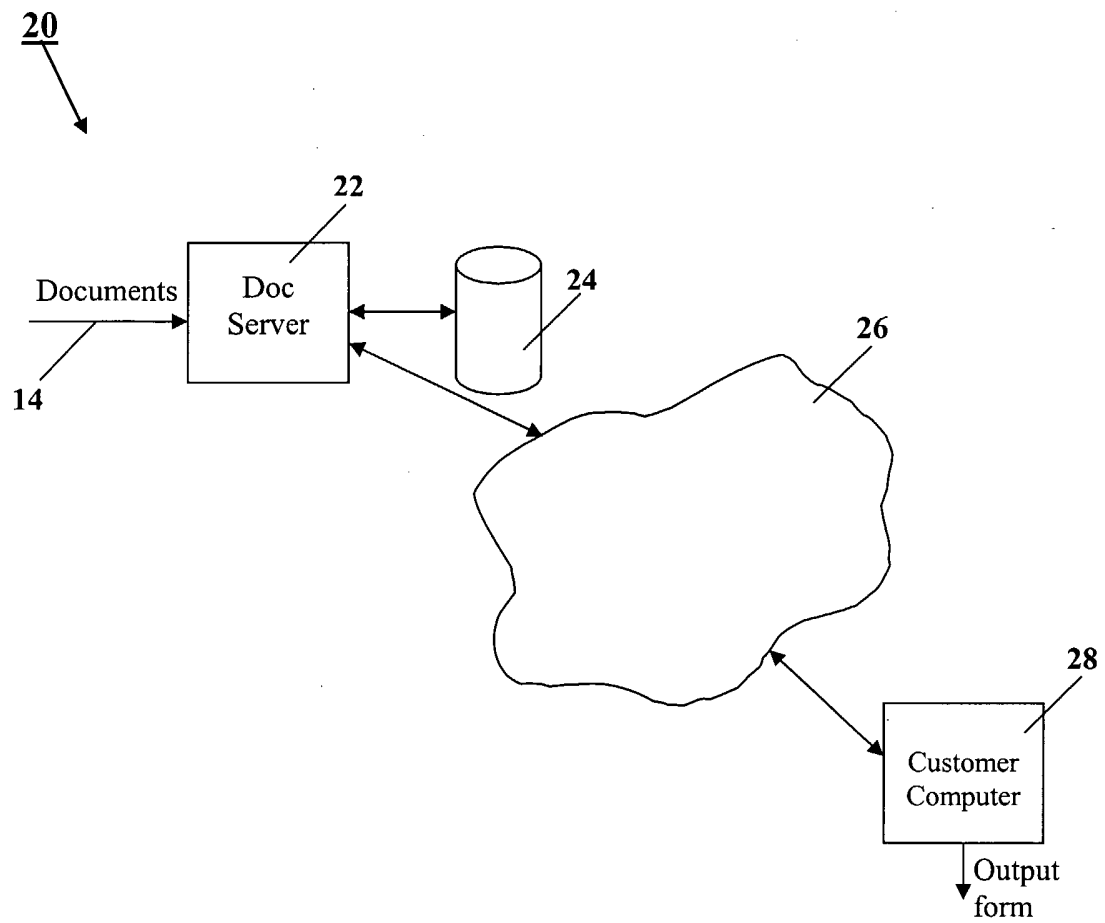
27. The method of claim 26, further comprising creating an index list for each request maker, said index list including a set of documents available to each request maker, and lists the access pathways for each fragment of each document.

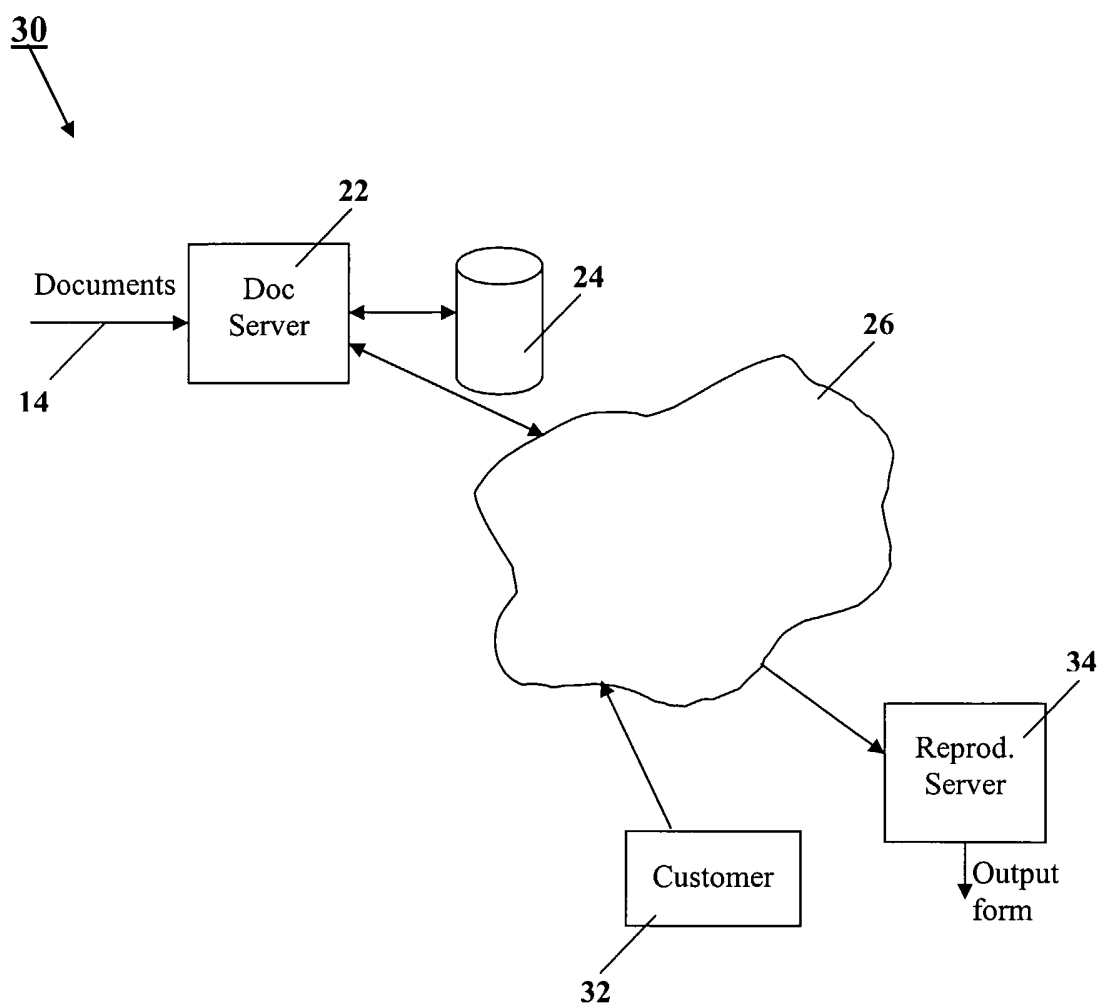
10 28. The method of any one of claims 22 to 27, wherein one said fragment comprises the entire source document.

29. The method of any one of claims 22 to 28, wherein said marked-up documents and said configuration files are in XML code.

15

30. The method of any one of claims 22 to 29, wherein said requested forms include electronic, print, audio and Braille.

**Fig. 1**

**Fig. 2**

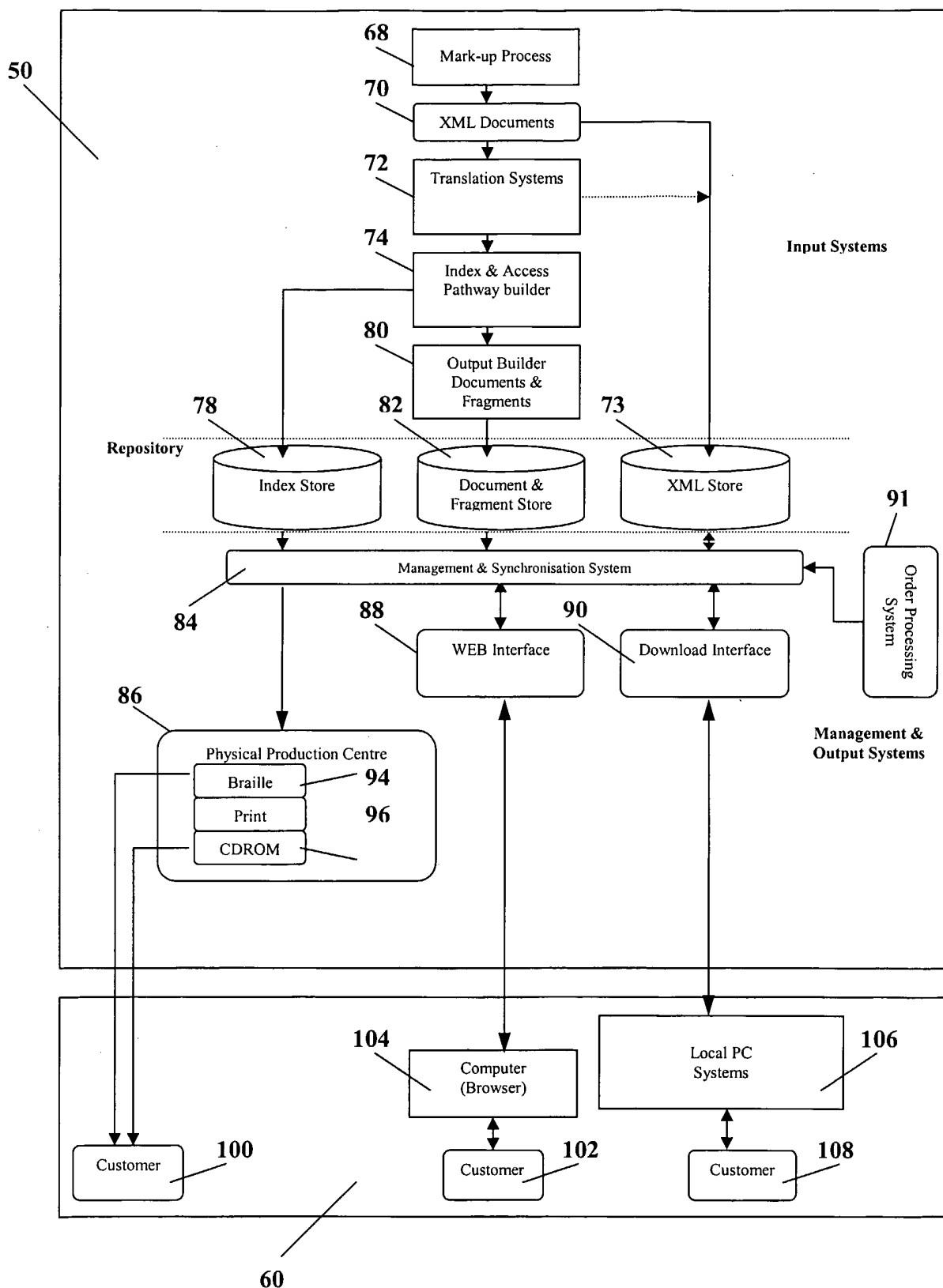
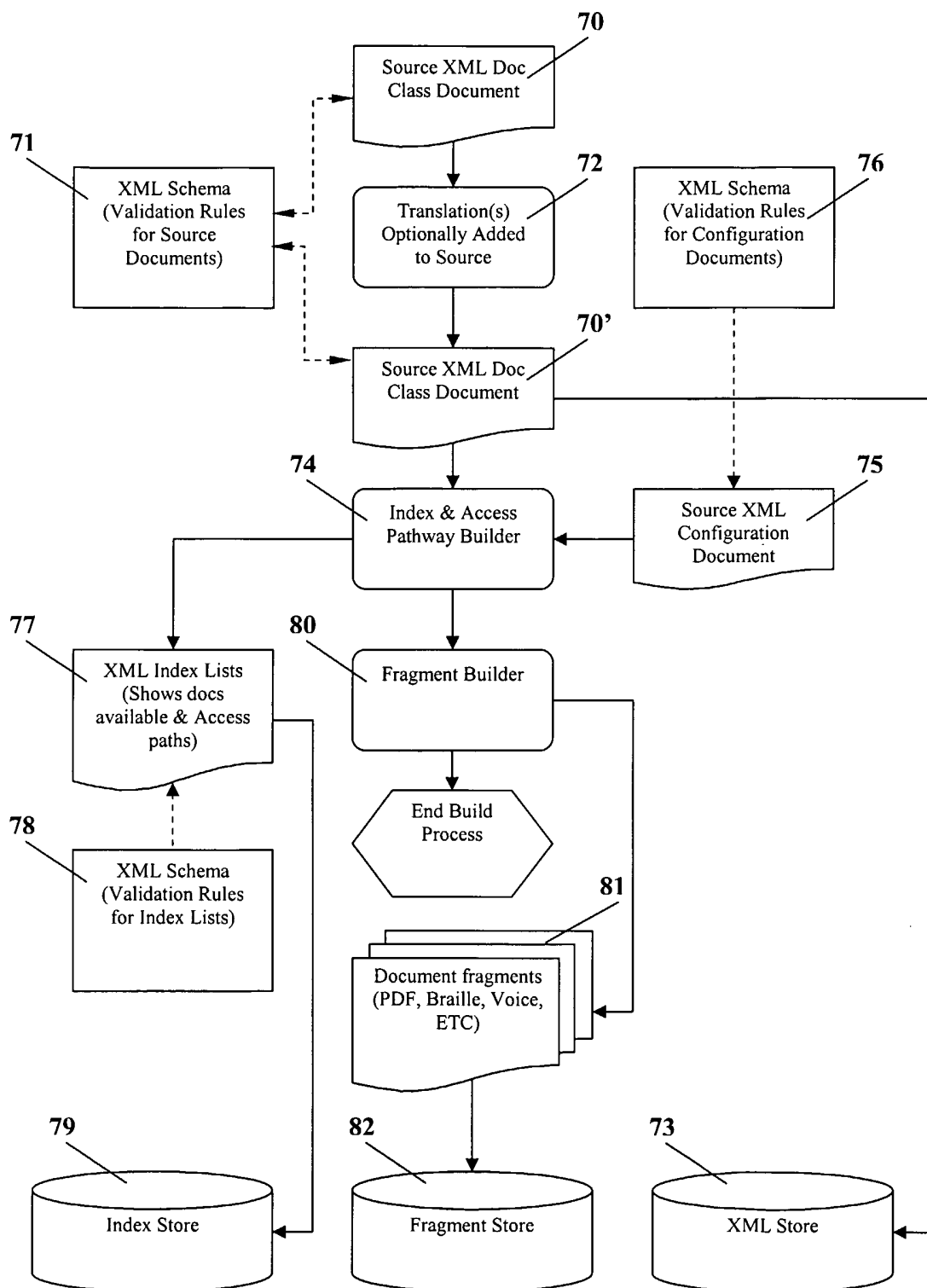


Fig. 3

**Fig. 4**

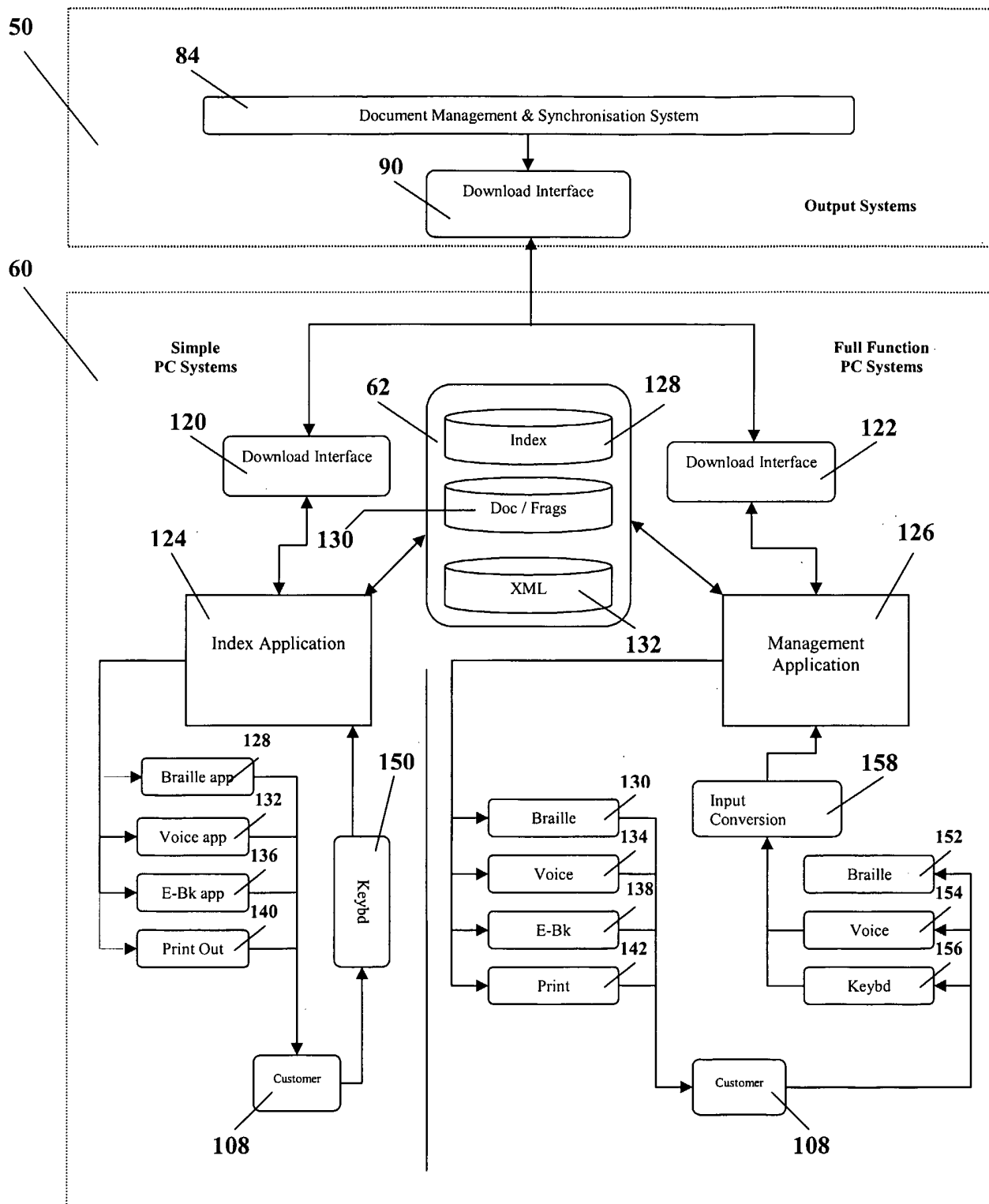


Fig. 5

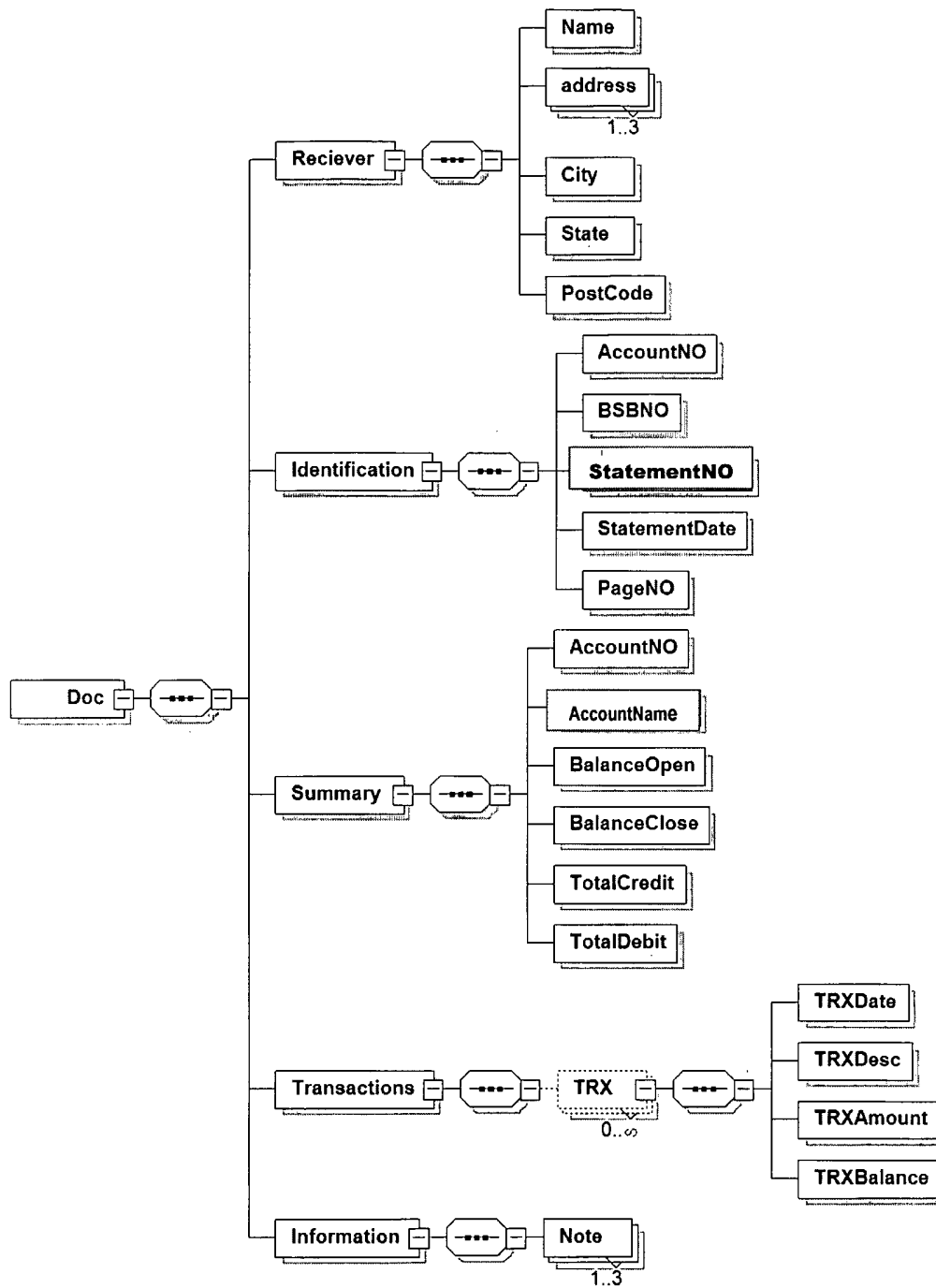
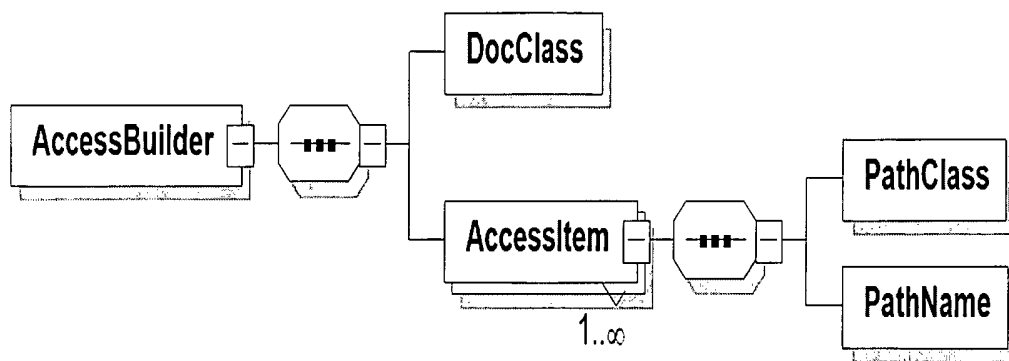
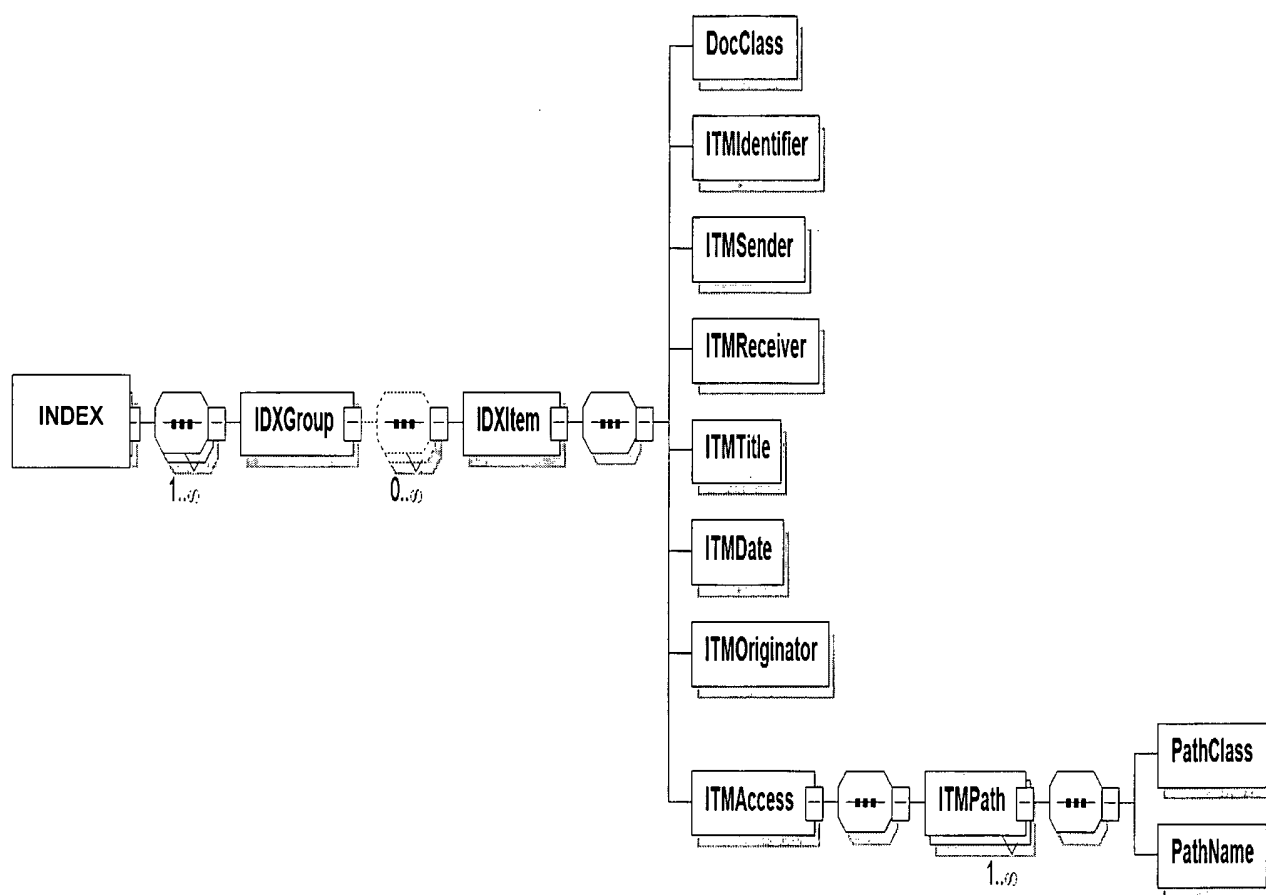
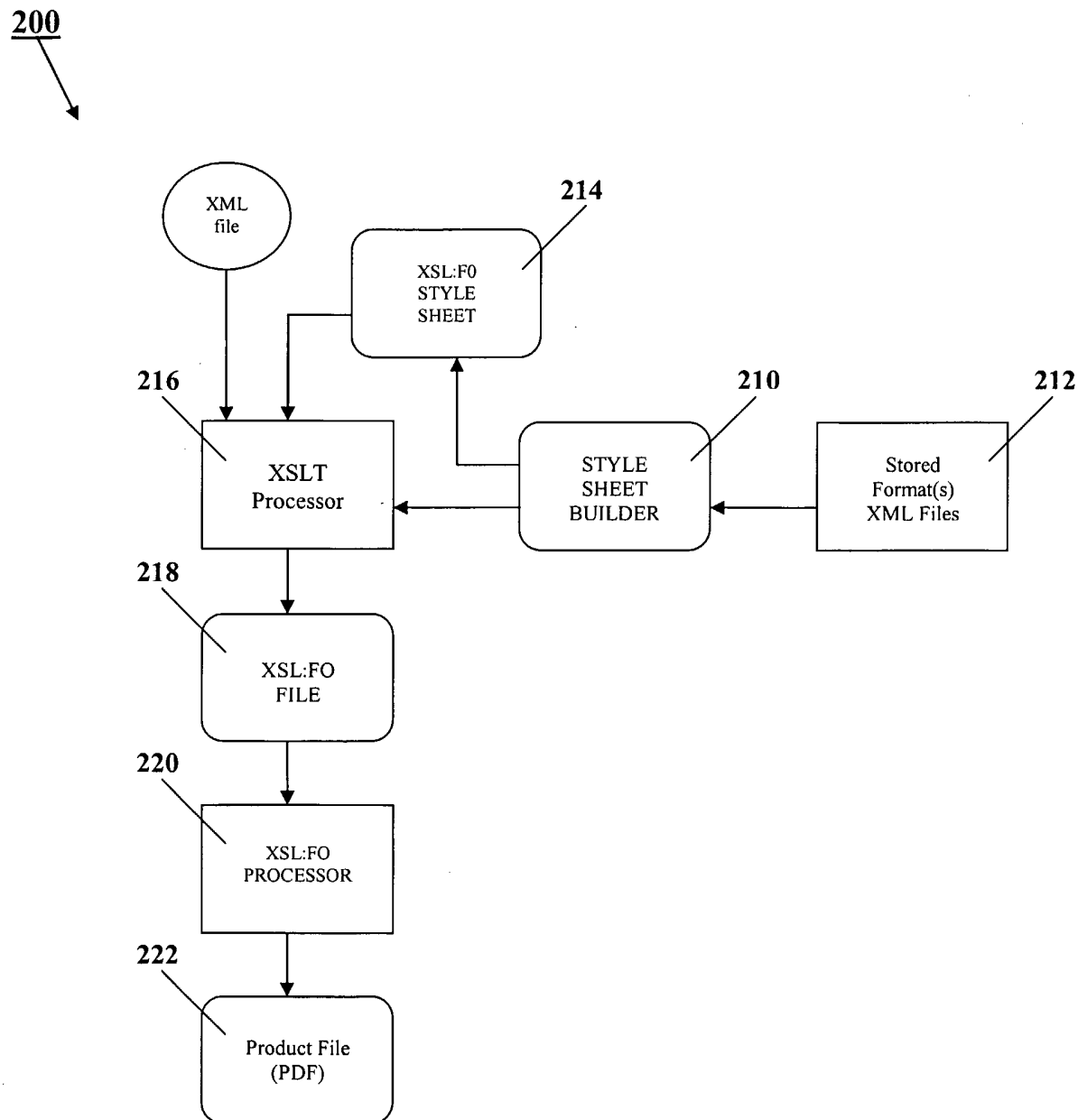


Fig. 6

**Fig. 7**

**Fig. 8**

**Fig. 9**

```

<pbbook type="novel" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:noNamespaceSchemaLocation="E:\LEX\CVT\pbnovel.xsd">
  <head>
    <title>The Time Machine</title>
    <author>H G Wells</author>
  </head>
  <body>
    <chapter>
      <head>
        <chap_title>I</chap_title>
      </head>
      <body>
        <para number="2">The Time Traveller (for so it will be convenient to speak of him) was expounding
a recondite matter to us. His grey eyes shone and twinkled, and his usually pale face was flushed and animated. The
fire burned brightly, and the soft radiance of the incandescent lights in the lilies of silver caught the bubbles that
flashed and passed in our glasses. Our chairs, being his patents, embraced and caressed us rather than submitted to
be sat upon, and there was that luxurious after-dinner atmosphere when thought roams gracefully free of the
trammels of precision. And he put it to us in this way--marking the points with a lean forefinger--as we sat and lazily
admired his earnestness over this new paradox (as we thought it:) and his fecundity.</para>
        <para number="3">'You must follow me carefully. I shall have to controvert one or two ideas that
are almost universally accepted. The geometry, for instance, they taught you at school is founded on a
misconception.'</para>
        <para number="4">'Is not that rather a large thing to expect us to begin upon?' said Filby, an
argumentative person with red hair.</para>
        <para number="5">'I do not mean to ask you to accept anything without reasonable ground for it.
You will soon admit as much as I need from you. You know of course that a mathematical line, a line of thickness
NIL, has no real existence. They taught you that? Neither has a mathematical plane. These things are mere
abstractions.'</para>
        <para number="6">'That is all right,' said the Psychologist.</para>
        <para number="7">'Nor, having only length, breadth, and thickness, can a cube have a real
existence.'</para>
      </body>
    </chapter>
  </body>
</pbbook>

```

Fig. 10


```

<?xml version="1.0" encoding="UTF-8"?>
<xsl:stylesheet version="1.0"
xmlns:xsl="http://www.w3.org/1999/XSL/Transform"
xmlns:fo="http://www.w3.org/1999/XSL/Format">
  <xsl:output method="xml"/>
  <xsl:template/>
  <xsl:template match="/">
    <fo:root xmlns:fo="http://www.w3.org/1999/XSL/Format">
      <fo:layout-master-set>
        <fo:simple-page-master master-name="simple"
          page-height="175mm" page-width="105mm" margin-
            left="10mm" margin-right="10mm">
          <fo:region-body margin-top="6mm"
            margin-bottom="12mm"/>
        </fo:simple-page-master>
      </fo:layout-master-set>
      <fo:page-sequence master-reference="simple">
        <fo:flow flow-name="xsl-region-body">
          <xsl:apply-templates/>
        </fo:flow>
      </fo:page-sequence>
    </fo:root>
  </xsl:template>
  <xsl:template match="para">
    <fo:block padding-before="10pt" font-size="8pt"
      font="times-roman" orphans="5">
      <xsl:apply-templates/>
    </fo:block>
  </xsl:template>
  <xsl:template match="chap_title">
    <fo:block text-align="center" font-weight="bold" space-
after="6pt"
      font-size="10pt">
      <xsl:apply-templates/>
    </fo:block>
  </xsl:template>
  <xsl:template match="title">
    <fo:block text-align="center" space-after="6pt" font-
weight="bold"
      font-size="10pt">
      <xsl:apply-templates/>
    </fo:block>
  </xsl:template>
  <xsl:template match="author">
    <fo:block text-align="center" space-after="6pt" font-
weight="bold"
      font-size="10pt">
      <xsl:apply-templates/>
    </fo:block>
  </xsl:template>
  <xsl:template match="chapter">
    <fo:block break-after="page">
      <xsl:apply-templates/>
    </fo:block>
  </xsl:template>
</xsl:stylesheet>

```

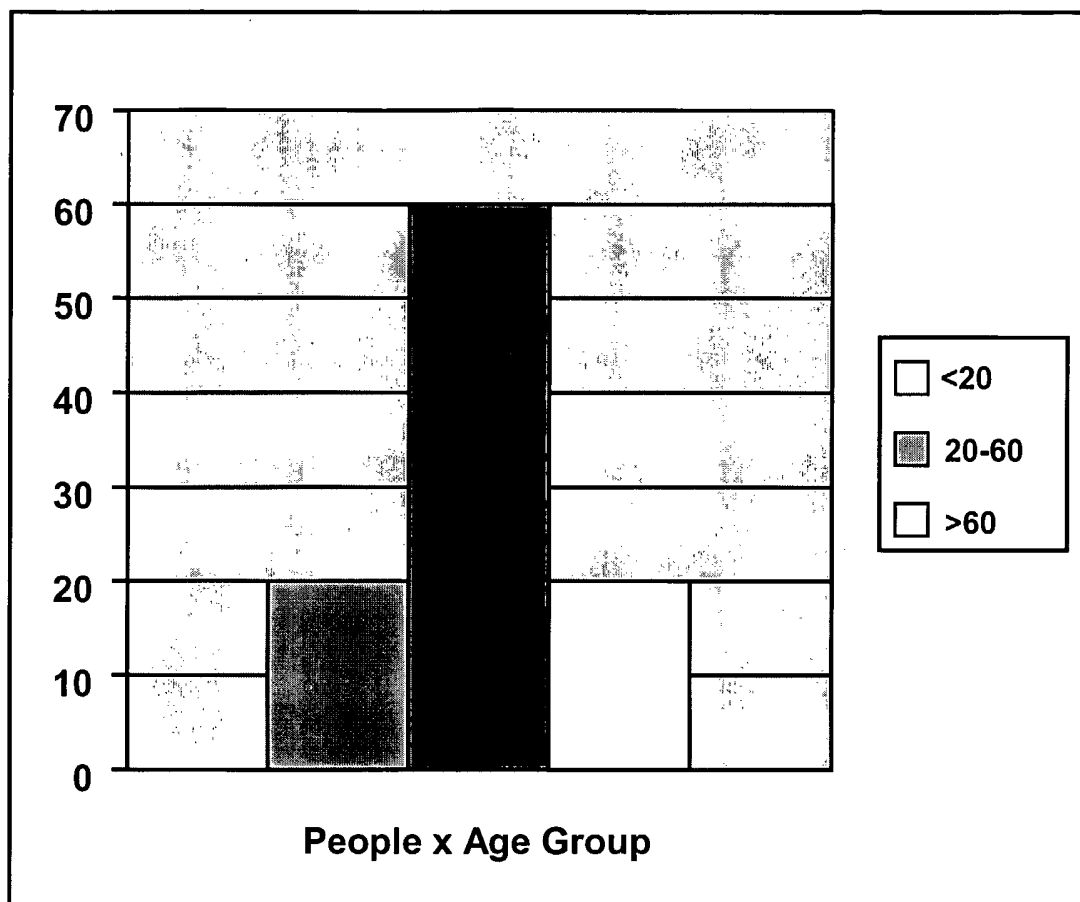
Fig. 11

```

<?xml version="1.0" encoding="UTF-8"?><fo:root xmlns:fo="http://www.w3.org/1999/XSL/Format"><fo:layout-
master-set><fo:simple-page-master master-name="simple" page-height="175mm" page-width="105mm" margin-
left="10mm" margin-right="10mm"><fo:region-body margin-top="6mm" margin-bottom="12mm"/></fo:simple-
page-master></fo:layout-master-set><fo:page-sequence master-reference="simple"><fo:flow flow-name="xsl-
region-body"><fo:block text-align="center" space-after="6pt" font-weight="bold" font-size="10pt">The Time
Machine</fo:block><fo:block text-align="center" space-after="6pt" font-weight="bold" font-size="10pt">H G
Wells</fo:block><fo:block break-after="page"><fo:block text-align="center" font-weight="bold" space-after="6pt"
font-size="10pt">I</fo:block><fo:block padding-before="10pt" font-size="8pt" font="times-roman"
orphans="5">The Time Traveller (for so it will be convenient to speak of him) was expounding a recondite matter
to us. His grey eyes shone and twinkled, and his usually pale face was flushed and animated. The fire burned
brightly, and the soft radiance of the incandescent lights in the lilies of silver caught the bubbles that flashed and
passed in our glasses. Our chairs, being his patents, embraced and caressed us rather than submitted to be sat upon,
and there was that luxurious after-dinner atmosphere when thought roams gracefully free of the trammels of
precision. And he put it to us in this way--marking the points with a lean forefinger--as we sat and lazily admired his
earnestness over this new paradox (as we thought it.) and his fecundity.</fo:block><fo:block padding-before="10pt"
font-size="8pt" font="times-roman" orphans="5">'You must follow me carefully. I shall have to controvert one or
two ideas that are almost universally accepted. The geometry, for instance, they taught you at school is founded on a
misconception.'</fo:block><fo:block padding-before="10pt" font-size="8pt" font="times-roman" orphans="5">'Is
not that rather a large thing to expect us to begin upon?' said Filby, an argumentative person with red
hair.</fo:block><fo:block padding-before="10pt" font-size="8pt" font="times-roman" orphans="5">'I do not mean
to ask you to accept anything without reasonable ground for it. You will soon admit as much as I need from you.
You know of course that a mathematical line, a line of thickness NIL, has no real existence. They taught you that?
Neither has a mathematical plane. These things are mere abstractions.'</fo:block><fo:block padding-before="10pt"
font-size="8pt" font="times-roman" orphans="5">'That is all right,' said the Psychologist.</fo:block><fo:block
padding-before="10pt" font-size="8pt" font="times-roman" orphans="5">'Nor, having only length, breadth, and
thickness, can a cube have a real existence.'</fo:block></fo:block></fo:flow></fo:page-sequence></fo:root>

```

Fig. 12

**Fig. 13**

INTERNATIONAL SEARCH REPORT

International application No.
PCT/AU2005/000832

A. CLASSIFICATION OF SUBJECT MATTER

Int. Cl. G06F 17/00

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

DWPI, USPTO (KEYWORDS): DOCUMENT?, FORM?, INVOICE?, FORM CREATIION, CREAT+, BUILD+, FORMAT+, CUSTOM+, PERSONALI+, TEMPLATE?, STYLE?, ...

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	US 6397231 B1 (SALISBURY et al) 28 May 2002 See whole document	
A	US 6591289 B1 (BRITTON) 8 July 2003 See whole document	
A	US 6029182 A (NEHAB et al) 22 February 2000 See whole document	



Further documents are listed in the continuation of Box C



See patent family annex

* Special categories of cited documents:

"A" document defining the general state of the art which is not considered to be of particular relevance

"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention

"E" earlier application or patent but published on or after the international filing date

"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

"L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)

"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art

"O" document referring to an oral disclosure, use, exhibition or other means

"&" document member of the same patent family

"P" document published prior to the international filing date but later than the priority date claimed

Date of the actual completion of the international search
23 June 2005

Date of mailing of the international search report
30 JUN 2005

Name and mailing address of the ISA/AU

AUSTRALIAN PATENT OFFICE
PO BOX 200, WODEN ACT 2606, AUSTRALIA
E-mail address: pct@ipaustalia.gov.au
Facsimile No. (02) 6285 3929

Authorized officer

STEPHEN LEE

Telephone No : (02) 6283 2205

INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No.

PCT/AU2005/000832

This Annex lists the known "A" publication level patent family members relating to the patent documents cited in the above-mentioned international search report. The Australian Patent Office is in no way liable for these particulars which are merely given for the purpose of information.

Patent Document Cited in Search Report		Patent Family Member	
US	6397231		
US	6591289	US	6886025
US	6029182	EP	0834822
		JP	10254912
Due to data integration issues this family listing may not include 10 digit Australian applications filed since May 2001.			
END OF ANNEX			