**Title:** SENDING URGENT MESSAGES TO MULTIPLE RECIPIENTS VIA A SINGLE CALL

**Abstract:** A first call is received at a reserved address (305) and is forwarded based on the reserved address (310). A second call is placed to a designated address, and a message is played to the designated address (320).
INTERNATIONAL SEARCH REPORT

A. CLASSIFICATION OF SUBJECT MATTER
PC: H04M 11/04 (2006.01)
    H04M 7/00 (2006.01), 11/04 (2006.01)
USPC: 379/37
According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED
Minimum documentation searched (classification system followed by classification symbols)
U.S.: 379/37, 45, 48, 51, 221.11

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
EAST (pstn, intelligent peripheral, sep, emergency notification, emergency message, call forwarding, e911, alert)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

<table>
<thead>
<tr>
<th>Category</th>
<th>Citation of document, with indication, where appropriate, of the relevant passages</th>
<th>Relevant to claim No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>US 6,608,886 (CONTRACTOR) 19 August 2003 column 4, lines 20-23,40-42, column 6, 64- column 7 line 32</td>
<td>1-2, 5-9, 11, 14-16, 19-20</td>
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<td>Y</td>
<td>US 2005/0243974 (PEARSON) 03 November 2005, [0024][0027] [0030][0032][0033][0034]</td>
<td>3-4, 10, 12-13, 17-18</td>
</tr>
<tr>
<td>Y</td>
<td>US 5,537,466 (TAYLOR et al.) 16 July 1996, column 6 lines 4-20, column 7 lines 59-column 8 line 10, column 2 lines 48-56</td>
<td>3-4, 10, 17-18</td>
</tr>
</tbody>
</table>

Further documents are listed in the continuation of Box C.

See patent family annex.

Date of the actual completion of the international search
17 June 2008 (17.06.2008)

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