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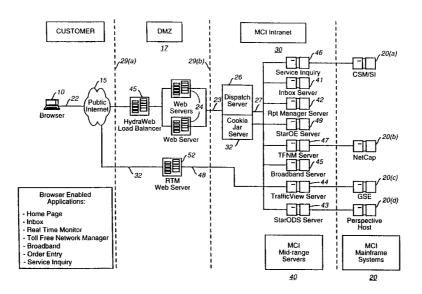
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#### (57) Abstract

A double firewalled system is disclosed for protecting remote enterprise servers (24) that provide communication services to telecommunication network customers (10) from unauthorized third parties. A first router (29a) directs all connection requests to one or more secure web servers (24), which may utilize a load balancer (45) to efficiently distribute the session connection load among a high number of authorized client users (10). On the network side of the web servers (24), a second router (29b) directs all connection requests to a dispatcher server (26), which routes application server calls to a proxy server for the application requested. A plurality of data security protocols are also employed. The protocols provide for an identification of the user (10) to ensure the user (10) is who he/she claims to be and a determination of entitlements that the user (10) may avail themselves of within the enterprise system. Session security is described, particularly as to the differences between a remote user's copper wire connection to a legacy system and a user's remote connection to the enterprise system over a "stateless" public Internet, where each session is a single transmission, rather than an interval of time between logon and logoff, as is customary in legacy systems.

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Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)  APS server, secur#####, firewall#, internet or web									
C. DOCUMENTS CONSIDERED TO BE RELEVANT									
Category*	Citation of document, with indication, where app	propriate, of the relevant passages	Relevant to claim No.						
A	US 5,602,918 A (CHEN et al) 11 Feb 2, lines 23-65, col 3, lines 31-59.	1-30							
A,P	US 5,805,803 A (BIRREL et al) 08 Scool 1, lines 38-43, col 2, lines 21-60, col 1, lines 38-43, col 2, lines 38-43, col 3, line	-	1-30						
Further documents are listed in the continuation of Box C. See patent family annex.									
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