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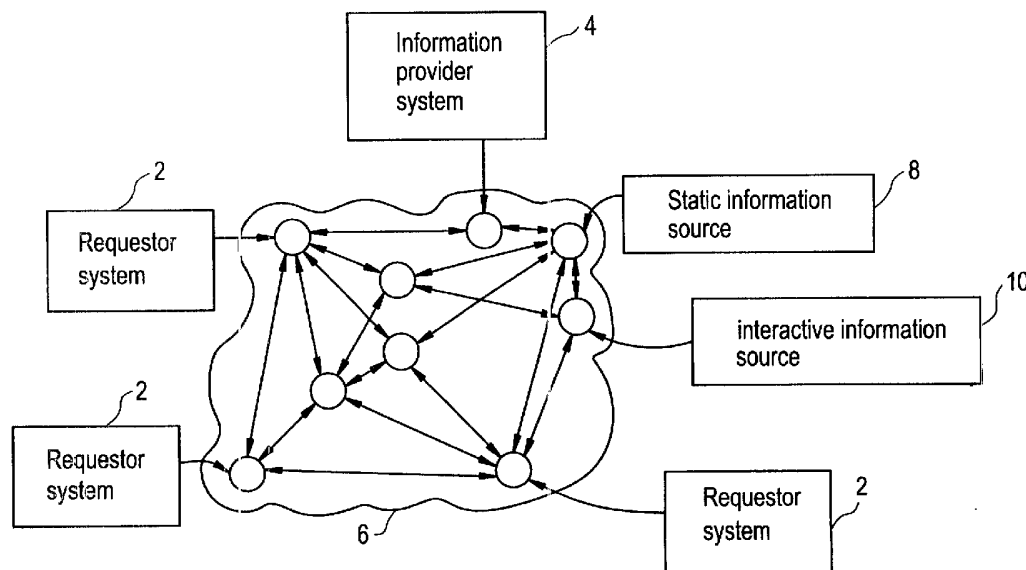
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(54) Title: METHOD AND SYSTEM FOR INFORMATION RETRIEVAL



(57) Abstract: An exemplary embodiment of the invention is a method for locating information. The method includes generating a query for information at a requestor system and submitting the query to an information provider system over a network. A static information source and an interactive information source are located in response to the query. The interactive information source provides for direct communications between a requestor at the requestor system and a person. A list of the static information source and the interactive information source is provided to the requestor system.



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A. CLASSIFICATION OF SUBJECT MATTER

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B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

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Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, PAJ

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 5 974 409 A (SANU SANKRANT ET AL) 26 October 1999 (1999-10-26)	1-3,5, 9-12,14, 18-21, 23,27
Y	column 19, line 7-52; figures 5,14 ---	6,15,24
P,Y	US 6 029 195 A (HERZ FREDERICK S M) 22 February 2000 (2000-02-22) column 70, line 60-67 ---	6,15,24
E	US 2001/032203 A1 (GONZALEZ CARLOS M ET AL) 18 October 2001 (2001-10-18) paragraph '0013! --- -/--	1-5, 9-14, 18-23,27

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C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT		
Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	EP 0 944 002 A (SONY INT EUROP GMBH ; SONY EUROP GMBH (DE)) 22 September 1999 (1999-09-22) paragraphs '0002!'-'0017! -----	1-27

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Information on patent family members

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