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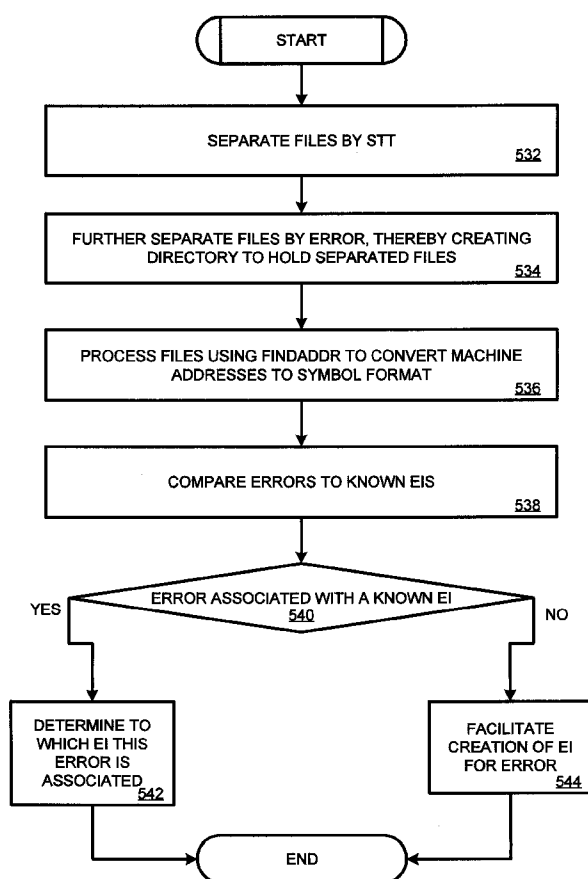
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[Continued on next page]

(54) Title: AUTOMATED ANALYSIS OF COLLECTED FIELD DATA FOR ERROR DETECTION



(57) Abstract: Included are embodiments of a method for detecting errors in a set top terminal (STT). At least one embodiment of a method includes receiving error data related to at least one error that occurred in at least one STT and comparing the received error data to at least one signature file, the at least one signature file including a pattern related to at least one documented error. Additional embodiments of the method may also include in response to determining that the received error data does not match the pattern related to at least one documented error, creating a new signature file, the new signature file including at least one pattern associated with the received error data.

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INTERNATIONAL SEARCH REPORT

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A. CLASSIFICATION OF SUBJECT MATTER
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According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
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X	WO 00/74193 A (NOWONDER INC [US]) 7 December 2000 (2000-12-07) page 11, lines 1-9 page 15, lines 1-5	1-20
X	EP 1 092 982 A (GEN ELECTRIC [US]) 18 April 2001 (2001-04-18) figures 2-4 abstract	1-20
X	US 6 738 928 B1 (BROWN JOHN KEITH [US]) 18 May 2004 (2004-05-18) the whole document	1-20
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☒ See patent family annex.

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C(Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

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INTERNATIONAL SEARCH REPORT

Information on patent family members

International application No

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