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Published:

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(54) Title: CUSTOMER CONTROLLED MANAGEMENT OF SHIPMENTS

(57) Abstract: Systems, methods, apparatus, and computer program products are provided for customer controlled management of shipments. For example, in various embodiments, a customer can provide information prior to a first delivery attempt of an item by a carrier to receive messages regarding shipment of the item and to have the item delivered in accordance with the provided information.

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INTERNATIONAL SEARCH REPORT

International application No.
PCT/US11/59508

A. CLASSIFICATION OF SUBJECT MATTER
IPC: **G06Q 30/00**(2012.01)

USPC: 705/330
According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
U.S. : 705/330

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)
EAST

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 2008/0004995 A1 (KLINGENBERG et al.) 03 January 2008 (03.01.2008), entire document.	1-21
A	US 7,996,328 B1 (LUNDBERG et al.) 09 August 2011 (09.08.2011).	1-21
A	US 2006/0085273 A1 (MAYER et al.) 20 April 2006 (20.04.2006).	1-21

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"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

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Date of the actual completion of the international search	Date of mailing of the international search report
29 January 2015 (29.01.2015)	04 FEB 2015
Name and mailing address of the ISA/US Mail Stop PCT, Attn: ISA/US Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 Facsimile No. (571) 273-3201	Authorized officer John Nguyen Telephone No. 571-272-6952

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