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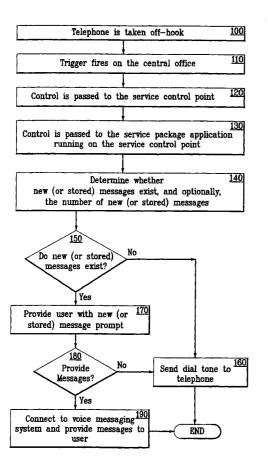
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(54) Title: TELEPHONE VOICE MESSAGING SYSTEM AND METHOD USING OFF-HOOK IMMEDIATE TRIGGER



(57) Abstract: A system and method is described for entering a voice messaging system when a telephone set goes off-hook. If no voice message is waiting, a dial tone is provided to the telephone set. If a message is waiting, a prompt is activated by a telephone system indicating that such message is waiting, and the subscriber is then prompted to listen to the waiting message. If the subscriber does not wish to listen to the waiting message, he can place a conventional telephone call. If the subscriber chooses to listen to the waiting message (e.g., by entering "*" or saying "yes"), control is passed to the voice messaging system and the message is delivered to the subscriber.

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A. CLASSIFICATION OF SUBJECT MATTER IPC 7 H04M3/533 H04M H04M3/537 H04M3/487 According to International Patent Classification (IPC) or to both national classification and IPC B. FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) IPC 7 H04M Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Electronic data base consulted during the international search (name of data base and, where practical, search terms used) EPO-Internal C. DOCUMENTS CONSIDERED TO BE RELEVANT Citation of document, with indication, where appropriate, of the relevant passages Category ° Relevant to claim No. Υ GB 2 316 268 A (BLAKE WILLIAM) 1 - 2918 February 1998 (1998-02-18) page 2, line 1 -page 4, line 23 page 6, line 12 -page 7, line 29 Υ EP 0 585 004 A (AMERICAN TELEPHONE & 1 - 29TELEGRAPH) 2 March 1994 (1994-03-02) column 14, line 49 -column 18, line 3 claim 14 Patent family members are listed in annex. Further documents are listed in the continuation of box C X ° Special categories of cited documents : "T" later document published after the international filing date or priority date and not in conflict with the application but *A* document defining the general state of the art which is not considered to be of particular relevance cited to understand the principle or theory underlying the *E* earlier document but published on or after the international "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone *L* document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such docu-*O* document referring to an oral disclosure, use, exhibition or other means ments, such combination being obvious to a person skilled in the art. *P* document published prior to the international filing date but later than the priority date claimed "&" document member of the same patent family Date of mailing of the international search report Date of the actual completion of the international search 12/02/2002 4 February 2002 Name and mailing address of the ISA Authorized officer European Patent Office, P.B. 5818 Patentlaan 2 NL - 2280 HV Rijswijk Tel. (+31-70) 340-2040, Tx. 31 651 epo nl. Gkeli, M Fax: (+31-70) 340-3016

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