Abstract: The present invention provides a system and method for use by a property inspection company to receive requests for property inspections from customers, dispatch the requests to inspectors, receive inspection reports prepared by the inspectors, and store the reports in a database for retrieval by customers via a computer network. In addition, the present invention provides a system and method for automatically dispatching the requests to a preferred inspector using information associated with the requests and information associated with the company's inspectors. Further, the present invention provides a system and method for mining the database to generate management reports from the property inspection reports, which may be used to determine loss trends and predictors.
A. CLASSIFICATION OF SUBJECT MATTER
IPC: G06Q 99/00(2006.01); G06F 19/00(2006.01)
USPC: 705/1,4,9,10; 702/102,150,189; 707/102
According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED
Minimum documentation searched (classification system followed by classification symbols)
U.S.: 705/1,4,9,10;702/102,150,189;707/102

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic database consulted during the international search (name of database and, where practical, search terms used)

C. DOCUMENTS CONSIDERED TO BE RELEVANT

<table>
<thead>
<tr>
<th>Category</th>
<th>Citation of document, with indication, where appropriate, of the relevant passages</th>
<th>Relevant to claim No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>X</td>
<td>US 6,574,561 B2 (ALEXANDER et al.) 3 June 2003 (03.06.2003), see FIGS. 1-3; col. 2, lines 33-64; col. 4, lines 26-45; col. 5, lines 3-7, col. 5 line 63-col. 6, line 5; col. 12, lines 25-39; and col. 12, lines 53-59.</td>
<td>1-4</td>
</tr>
</tbody>
</table>

☐ Further documents are listed in the continuation of Box C. ☐ See patent family annex.

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Date of the actual completion of the international search

Date of mailing of the international search report
19 OCT 2006

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