PCT

WORLD INTELLECTUAL PROPERTY ORGANIZATION International Bureau



INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(51) International Patent Classification 5:

G06F 15/419

A1

(11) International Publication Number: WO 92/18942

(43) International Publication Date: 29 October 1992 (29.10.92)

(21) International Application Number: PCT/EF

PCT/EP92/00818

(22) International Filing Date:

10 April 1992 (10.04.92)

(30) Priority data:

690,177

18 April 1991 (18.04.91) US

(71) Applicant (for DE only): IBM DEUTSCHLAND GMBH [DE/DE]; Pascalstraße 100, D-7000 Stuttgart 80 (DE).

(71) Applicant (for all designated States except DE): INTERNA-TIONAL BUSINESS MACHINES CORPORATION [US/US]; Armonk, NY 10504 (US).

(72) Inventors: ALLEN, Paul, V.; 2916 15th Avenue N.W., Rochester, MN 55901 (US). CARROLL, Charles, Michael; 4502 3rd Street N.W., Rochester, MN 55901 (US). FISHEL, Edward, Alan; 1647 7th Avenue S.E., Rochester, MN 55904 (US).

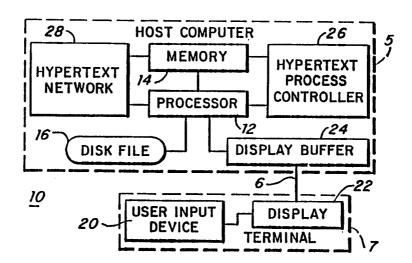
(74) Agent: SCHÄFER, Wolfgang; IBM Deutschland GmbH, Patentwesen und Urheberrecht, Schönaicher Straße 220, D-7030 Böblingen (DE).

(81) Designated States: AT (European patent), BE (European patent), CH (European patent), CS, DE, DE (European patent), DK (European patent), ES (European patent), FR (European patent), GB (European patent), GR (European patent), HU, IT (European patent), LU (European patent), MC (European patent), NL (European patent), PL, RU, SE (European patent).

Published

With international search report.

(54) Title: HYPERTEXT CONTROL METHOD AND APPARATUS FOR DISPLAYING HELP INFORMATION IN AN INTERACTIVE DATA PROCESSING SYSTEM



(57) Abstract

A hypertext network and a method for displaying user selectable information modules in a hypertext network are provided for use in an interactive data processing system. The hypertext network includes a plurality of user selectable information modules. At least some of the modules include a link reference phrase to another user selectable target module. Responsive to a user selection input, a link reference phrase to another user selectable target module is identified in a selected information module. The availability of the other user selectable target module corresponding to the identified link reference phrase is determined and the identified reference phrase link is selectively activated or deactivated responsive to the determined availability of other user selectable target module. The identified reference phrase link can be selectively activated or deactivated based upon user class or user authority. A corresponding target module can be selected responsive to an identified user class or user authority.

FOR THE PURPOSES OF INFORMATION ONLY

Codes used to identify States party to the PCT on the front pages of pamphlets publishing international applications under the PCT.

				ML.	Mali
ΤA	Austria	Fl	Hinland		
AU	Australia	FR	France	MN	Mongolia
BB	Barbados	GA	Gabon	MR	Mauritania
BE	Belgium	GB	United Kingdom	MW	Malawi
BF	Burkina Faso	GN	Guinea	NL.	Netherlands
BG	Bulgaria	GR	Greece	NO	Norway
BJ	Benin	HU	Hungary	PL	Poland
BR	Brazil	IE	Ireland	RO	Romania
CA	Canada	iT	Italy	RU	Russian Federation
CF	Central African Republic	JP	Japan	SD	Sudan
	•	KP	Democratic People's Republic	SE	Sweden
CG	Congo	n.	of Korca	SN	Senegal
CH	Switzerland	KR	Republic of Korea	SU	Soviet Union
Ci	Côte d'Ivoire		Liechtenstein	TD	Chad
CM	Cameroon	LI		TG	Togo
CS	Czechoslovakia	ŁK	Sri Lanka		
DE	Germany	LU	Luxembourg	US	United States of America
DK	Denmark	MC	Monaco		
ES	Spain	MG	Madagascar		

WO 92/18942 PCT/EP92/00818

1

HYPERTEXT CONTROL METHOD AND APPARATUS FOR DISPLAYING HELP INFORMATION IN AN INTERACTIVE DATA PROCESSING SYSTEM

The invention relates generally to interactive data processing systems, and more particularly to a hypertext control method and apparatus for manipulation of help information displayed in an interactive data processing system.

Computers often include on-line interactive learning functions to facilitate ease of learning for users of one or many computer programs or applications. Many computer systems have adopted a hypertext network or a help/dialog approach which gives the user display screens help/dialog information for specific applications selected by the user. The hypertext network is a non-sequential approach for on-line presentation of help information or text to describe a selected term or concept. A choice of several options of information or text associated with particular hypertext reference phrases is provided to the Typically the user controls the particular hypertext screen to be displayed by selecting a hypertext reference phrase from a current hypertext screen. the next hypertext screen displays text associated with the selected hypertext reference phrase and additional reference phrases from which a next selection can be made. The hypertext screens are connected by directed links.

A difficulty for the user with the conventional hypertext arrangement is that hypertext reference phrases are displayed as options when the target hypertext screens have not been installed on the system. As a result the user is allowed to select useless links to empty or nonexistent target modules.

Also the conventional hypertext arrangement does not provide an effective way to display different hypertext information or different target modules based upon class or authority of the user. A programmer may need to see more detailed information than a system operator or other user; however, in the conventional hypertext arrangement the same help information associated with particular hypertext reference phrases is displayed for all users.

U.S. patent 4,964,077 discloses a technique for automatically adjusting help information displayed in an on-line interactive data entry data processing system. The disclosed system tracks the number of times a user has invoked a help/dialog function, compares that number with a threshold value and then displays less help/dialog infor-The disclosed system builds a data mation to the user. base of help/dialogs which are uniquely addressed by the functional area and skill level of the individual user as tracked by the number of times the user has been through the help/dialog for a particular functional area. the disclosed technique provides improvements, the abovedescribed disadvantages of the conventional hypertext arrangement remain.

Important objects of the present invention are to provide a hypertext control method and apparatus for displaying help information in an interactive data processing system hypertext networks overcoming disadvantages of help/dialog arrangements used in the past; to provide a hypertext control method and apparatus in which a hypertext link reference phrase is selectively activated and deactivated to enable the user to effectively and information; to efficiently access help hypertext control method and apparatus in which different hypertext information or different target modules are displayed based upon a user class or authority; and to provide an improved user interface for a hypertext network

to facilitate ease of learning for different classes of users and to avoid useless links to empty or nonexistent target modules.

In brief, the objects and advantages of the present invention are achieved by a hypertext network and a method for displaying user selectable information modules hypertext network used in an interactive data processing The hypertext network includes a plurality of user selectable information modules. At least some of the modules include a link reference phrase to an other user selectable target module. Responsive to a user selection input, a link reference phrase to an other user selectable target module is identified in a selected information The availability of the other user selectable target module corresponding to the identified link reference phrase is determined and the identified link reference phrase is selectively activated or deactivated responsive to the determined availability of other user selectable target module. The identified link reference phrase can be selectively activated or deactivated based upon user class or user authority. A corresponding target module can be selected responsive to an identified user class.

The present invention together with the above and other objects and advantages may best be understood from the following detailed description of the embodiment of the invention illustrated in the drawings, wherein:

FIG. 1 is a block diagram representation of a computer or data processing system embodying the present invention;

FIG. 2 is a truncated block diagram illustrating a hypertext network of FIG. 1;

FIG. 3 is a logic flow diagram illustrating the hypertext control method and conditional apparatus of the present invention; and

FIGS. 4, 5 and 6 are illustrations of hypertext screens together illustrating the operation of the present invention.

FIG. 1 shows a block diagram of computer system 10 of the invention. Computer system 10 consists of host computer 5 and terminal 7. Host computer 5 contains processor 12 connected to memory 14, hypertext network 28, hypertext process controller 26, disk file 16, and display buffer 24. Display buffer 24 is connected via line 6 to display 22 of terminal 7. User input device 20 is connected to display 22. In the preferred embodiment, host computer 5 is an IBM Application System/400 Midrange computer, terminal 7 is an IBM 5250 non-programmable display terminal, display buffer 24 is an IBM Workstation I/O Processor, Type 6040, and hypertext process controller 26 is the user interface management (UIM) support facility of the AS/400.

In an alternate embodiment, computer system 10 is an IBM PS/2 computer. In this alternate embodiment, both host computer 5 and terminal 7 may be contained in the same physical package. Other alternate embodiments are possible and fall within the spirit and scope of the invention.

In FIG. 2 there is shown a truncated block diagram illustrating the hypertext network 28 including a plurality of help modules A-G designated as 30 stored on a data storage medium. Each help module 30 serves as a node in the hypertext network 28. A plurality of arrows 32 represent predefined user selectable hypertext links to other target modules or nodes 30 selected by a user to access a particular MODULE A-G of the help modules 30 of the hypertext network 28. As shown in FIG. 2, predefined static

WO 92/18942 PCT/EP92/00818

5

hypertext links 32 exist from MODULE A to MODULE B to MODULE E to MODULE D to MODULE F to MODULE E.

In accordance with the present invention, predefined user selectable hypertext links 32 are deactivated when the target module 30 is not installed on the system or the user is not authorized to use the target module. A plurality of stored target modules are associated with the predefined user selectable hypertext links 32 which are selectively displayed to an individual user based on user class, user authority to target modules or the existence of a target module on the system. User classes include various skill levels, such as, beginner, intermediate, expert, and other classes, for example, such as, security officer (SECOFR), security administrator (SECADM), programmer (PGMR), system operator (SYSOPR), or a user (USER). A conditional hypertext link definition tag of the invention follows:

:LINK

```
PERFORM = 'action-text'
[UNLESSn = 'conditional-expression']
[THENDOn = 'action-text']
[LINKWHEN = 'conditional-expression'].
  n = 1 through 4
```

- Reference phrase text

:ELINK.

where :LINK identifies the text reference phrase and indicates the operation to be performed as a static hypertext link when the reference phrase text is selected by the user.

PERFORM = 'action-text' specifies the action that is to occur when the reference phrase is selected and all of the condition-expressions for the UNLESSn attributes have evaluated to false. For example, a valid form of action-text is:

'DSPHELP help-module-name [panel-group-name]'.

Both UNLESSn = 'conditional-expression' and LINKWHEN = 'conditional-expression' identify one or more optional conditions.

THENDON = 'action-text' specifies the action that is to occur when the reference phrase is selected and the conditional-expression for the corresponding UNLESSn attribute is evaluated to true and all the conditional expressions for the lower numbered UNLESSn attributes have evaluated to false. When used, the UNLESSn and THENDON attributes are structured or coded as pairs.

The expressions for the UNLESSN attributes are evaluated in numerical order and if one evaluates to true the corresponding THENDON action is performed and all higher numbered UNLESSN and THENDON attributes as well as the PERFORM attribute are ignored. The set of conditions that can be formed with the LINKWHEN attribute can be identical to the set of conditions that can be formed with the UNLESSN attributes; however, the significance of those conditions is different. The LINKWHEN attribute is used to activate or deactivate the LINK tag while the UNLESSN attributes are used to select the action to be performed when an active LINK tag is selected.

FIG. 3 illustrates a logic flow diagram of the hypertext control method and conditional logic apparatus of the present invention. The sequential logic operations begin as indicated at a block 300 with accessing the hypertext

7

network 28. As indicated at a block 302, a user selected hypertext module is read. A reference phrase is identified in the user selected hypertext module as indicated at a decision block 304. When a hypertext reference phrase is not identified, then the target module 30 associated with the selected reference phrase is displayed as indicated at a block 306. Then the control procedure is exited as indicated at a block 308. When a link reference phrase for the selected module 30 is identified, as indicated at a decision block 310, then (LINKWHEN) conditional functions are evaluated. When a LINKWHEN conditional function evaluates to false, then the link reference phrase is deactivated as indicated at a block 312. the sequential operations return to block 302 for reading and processing all static links within the selected mod-Otherwise when the LINKWHEN conditional function evaluates to true, then the link reference phrase is activated as indicated at a block 314.

Then (UNLESSn) conditional functions condition are evaluated in numerical order as indicated at blocks 316, 318 and 320. As shown in block 320, allowed values for n are 1 through 4. When an n greater than 4 is identified at block 320, then (PERFORM) is selected as indicated at a block 322. When a condition evaluates to true, then a corresponding (THENDOn) action is selected as indicated at a block 324. Then the sequential operations return to block 302 for reading and processing all static links within the selected module.

A conditional-expression for UNLESSn and LINKWHEN conditional functions can be defined by AND/OR logic or built-in functions of hypertext process controller 26 in accordance with the following grammar:

expression : := term

: := expression *OR term

term : := factor

8

: := term *AND factor

factor : := function

: := (expression)

: := *NOT (expression)

function : := function-id (arg-list)

: := function-id

For example, a check object CHKOBJ(object-name, object-type[,authorities]) built-in function evaluates true if the object is found on the system and the user possesses at least the level of authorization to the object specified on the function. When a level of authorization is not specified, then the check object function provides only the object existence check. A check user class CHKUSRCLS(user-class) built-in function evaluates true if the user has at least the level of user class specified on the function.

Referring to FIGS. 4-6, hypertext screens for help modules 30 are shown to illustrate the hypertext dynamic display control procedure of the invention. Each help module 30 is a variable length information record including a predefined descriptive header or title 34, such as Objects shown in FIGS. 4 and 5. Each hypertext link reference phrase is displayed as highlighted text that is underscored on a monochrome display or displayed as yellow text that is underscored on a color display. The user presses the TAB key to move the cursor to a particular displayed link reference phrase and then presses the ENTER key to display the hypertext associated with the selected reference phrase.

In FIG. 5, a highlighted user selectable hypertext link or activated link reference phrase 36 of work with objects is shown. As illustrated in FIG. 4, the work with objects text is not highlighted and the hypertext link is not activated and is not available for user selection, for example, because the target module is not installed on the

system or because the target module is not available to the user class.

FIG. 6 illustrates a displayed screen having a descriptive header 34 of Work with Object Command that can be selected by the user, for example, using the TAB key to move the cursor to the Work with Object link in the Objects module screen display of FIG. 5, then the ENTER key is pressed. One of a plurality of stored target screens can be displayed to provide different text information based on user class, user authority to target modules or the existence of a target module on the system.

10

CLAIMS

1. A hypertext network for use in an interactive data processing system including a processor device, a memory, a user input device and a display comprising:

means for storing a plurality of user selectable information modules, at least some of said modules including a link reference phrase to a user selectable target module;

means responsive to a user selection input of an information module for identifying a reference phrase link to a user selectable target module in said selected information module; and

means responsive to said identifying means for evaluating a first conditional function and for activating or deactivating said identified link reference phrase responsive to said evaluated first conditional function.

- 2. A hypertext network as recited in claim 1 further comprising means responsive to said first evaluating means for displaying said user selected module with said activated or deactivated link reference phrase.
- 3. A hypertext network as recited in claim 1 further comprising means responsive to an identified link reference phrase for evaluating a second conditional function and for selecting a corresponding target module responsive to said evaluated second conditional function.
- 4. A hypertext network as recited in claim 1 wherein said first evaluating means include conditional logic means for deactivating said identified link reference phrase when said user selectable target module is unavailable on the system.

- 5. A hypertext network as recited in claim 1 further comprising means for identifying a user class of the user and wherein said first evaluating means include conditional logic means for deactivating said identified link reference phrase when said user selectable target module is unavailable to said identified user class.
- 6. A hypertext network as recited in claim 1 wherein a deactivated link reference phrase is unavailable for user input selection.
- 7. A hypertext network as recited in claim 3 wherein said second evaluating means include means for identifying a user class of the user and conditional logic means for selecting a corresponding target module responsive to said identified user class.
- A method for displaying user selectable information 8. modules in a hypertext network for use in an interactive data processing system, the hypertext network including a plurality of user selectable information modules, at least some of said modules including a link reference phrase to an other user selectable target module, said method comprising the steps of: identifying responsive to a user selection input a link reference phrase to an other user selectable target module in a selected information module; determining the availability of said other user selectable target module corresponding to said identified link reference phrase; and selectively activating or deactivating said identified link reference phrase responsive to said determined availability of said other user selectable target module.

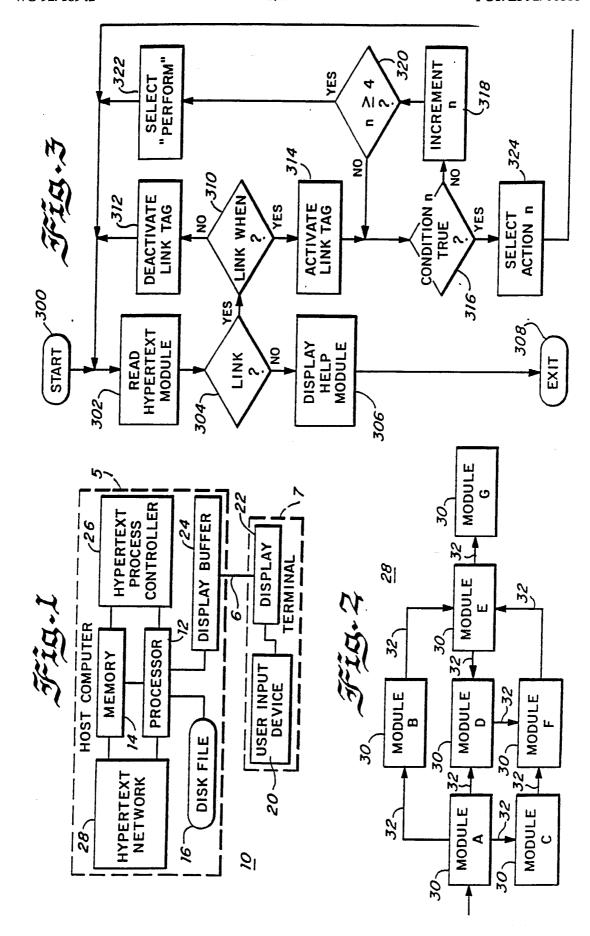
- 9. A method for displaying user selectable information modules as recited in claim 8 wherein said step of determining the availability of said other user selectable target module includes the steps of identifying a user class of the user and selectively activating or deactivating said identified link reference phrase responsive to said identified user class.
- 10. A method for displaying user selectable information modules as recited in claim 8 wherein a plurality of said other user selectable target modules are stored, each corresponding a user class.
- 11. A method for displaying user selectable information modules as recited in claim 10 further includes the steps of identifying a user class of the user and selecting said other user selectable target module responsive to said identified user class.
- 12. A hypertext network for use in an interactive data processing system including a processor device, a memory, a user input device and a display comprising:

means for storing a plurality of user selectable information modules, at least some of said modules including a link reference phrase to a user selectable target module;

means responsive to a user selection input of an information module for identifying a reference phrase link to a user selectable target module in said selected information module:

first conditional logic means responsive to said identifying means for selectively activating or deactivating said identified link reference phrase; and second conditional logic means responsive to

said identifying means for selecting one of a plurality of corresponding stored target modules.



Objects 34

On the AS/400 system, an object consists of a named storage space consisting of a set of characteristics describing itself, and in some cases, data. Commands exist on the system which allow you to work with objects.

F2=Extended help F10=Move to top

F11=Search index

F12 = Cancel

F13=User support

F24=More keys

Objects 34

On the AS/400 system, an object consists of a named storage space consisting of a set of characteristics describing itself, and in some cases, data. Commands exist on the system which work with objects. 36 allow you to

F2=Extended help

F10=Move to top

F11=Search index

F12=Cancel

F13=User support

F24=More keys

Work with Object Command

The work with object (WRKOBJ) command...

Bottom

F6=Viewed topics F10=Move to top

F11=Search index

F12=Cancel

F13=User support

F24 = More keys

International Application No

I. CLASSIFIC	CATION OF SUBJ	ECT MATTER (if several classification s	symbols apply, indicate all) ⁶					
	International Patent 5 G06F15/4	t Classification (IPC) or to both National C 19	lassification and IPC					
II. FIELDS SI	EARCHED							
		Minimum Docume	entation Searched?					
Classification System Classification Symbols								
Int.C1.	5	G06F						
		Documentation Searched other to the Extent that such Documents	than Minimum Documentation are Included in the Fields Searched ⁸					
	ı			•				
III. DOCUME	ENTS CONSIDERE	ED TO BE RELEVANT						
Category o	Citation of D	ocument, 11 with indication, where appropri	ate, of the relevant passages 12	Reievant to Claim No. ¹³				
x	COMMUNI MACHINE vol. 33 pages 29 J.NIELS see fig	1-12						
x	pages 8: N.YANKE and the environ see page	, no. 1, January 1988, 1 - 96; LOVICH ET AL.: 'Interme construction of a seam	edia: The concept less information	1-12				
"A" docum consider filing "I." docum which citatio "O" docum other "P" docum other other "P" docum other "P" docum other o	dered to be of partice r document but publicate aent which may thror is cited to establish in or other special re- ment referring to an means	neral state of the art which is not ular relevance ished on or after the international w doubts on priority claim(s) or the publication date of another eason (as specified) oral disclosure, use, exhibition or to the international filing date but	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art. "A" document member of the same patent family					
IV. CERTIFIC								
Date of the Ac		the International Search JULY 1992	Date of Mailing of this International Search Report 2 3. 07. 92					
International Searching Authority EUROPEAN PATENT OFFICE			Signature of Authorized Officer KATERBAU R.E.	PerSen				