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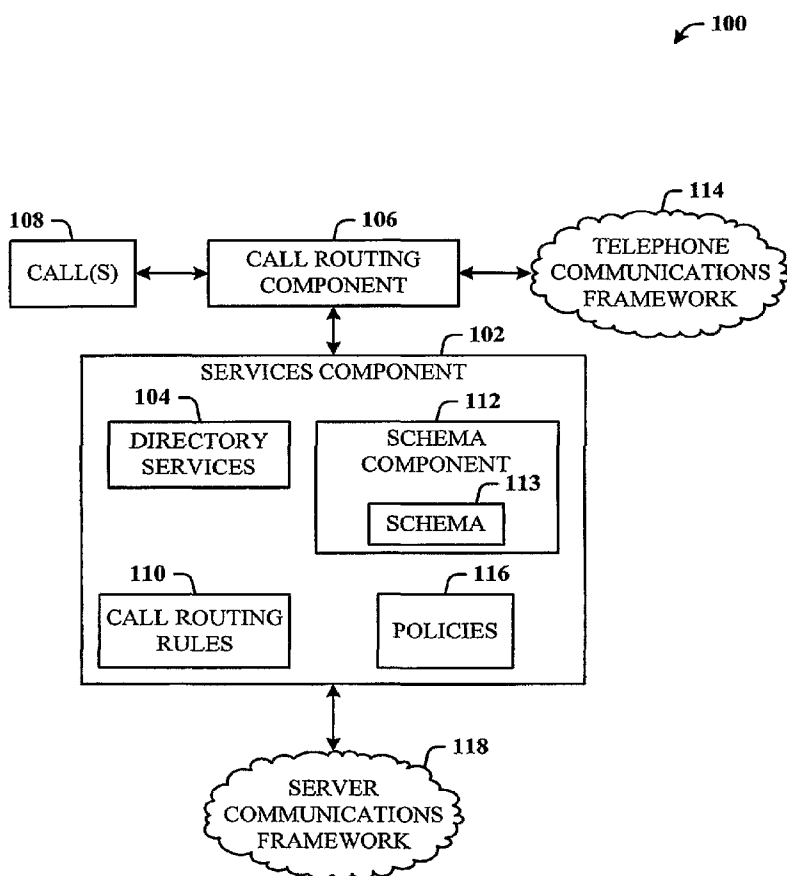
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(54) Title: MANAGEMENT OF TELEPHONE CALL ROUTING USING A DIRECTORY SERVICES SCHEMA



(57) Abstract: Directory services schema for telephone call management. The schema facilitates the development of call routing rules as one or more instances of one or more classes. Once created, the rules can be propagated to all other director services servers, and any subsequent updates and system changes are readily propagated to maintain optimum call system management. The rules can be stored in a routing table allowing administrators to define phone routes for various scenarios. System hardware/software changes can be managed using distinguished names and automatically propagated (or replicated) to the other directory services servers on an enterprise network. The architecture includes a schema component for generating a directory services schema, and a call routing component that routes telephone calls according to call routing rules defined by the directory services schema. The rules can be processed in combination with policies of usage attributes and phone number patterns/ranges to manage call routing.

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FR, GB, GR, HU, IE, IS, IT, LT, LU, LV, MC, MT, NL, PL,
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INTERNATIONAL SEARCH REPORT

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PCT/US2007/016332**A. CLASSIFICATION OF SUBJECT MATTER****H04M 3/42(2006.01)i, H04L 12/66(2006.01)i**

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

IPC 8: H04M 3/42

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Korean Utility models and applications for Utility models since 1975
Japanese Utility models and applications for Utility models since 1975

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

eKIPASS(KIPO internal) "directory services", "schema", "call", "telephone", "routing", "management"

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	US 6000031 A (BINGAMAN, K. B. et al.) 07 December 1999 See the abstract; claims 1-6; figures 1-2.	1-20
A	US 6539077 B1 (RANALLI, D. J. et al.) 25 March 2003 See the abstract; column 7, line 50 - column 8, line 24; figures 1 and 3.	1-20
A	US 6909708 B1 (KRISHNASWAMY, SRIDHAR et al.) 21 June 2005 See the abstract; claims 1-12; figure 1.	1-20
A	US 5724408 A (MORGANSTEIN, S. J.) 03 March 1998 See the abstract; claims 1-5; figure 1.	1-20

 Further documents are listed in the continuation of Box C. See patent family annex.

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INTERNATIONAL SEARCH REPORT

Information on patent family members

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