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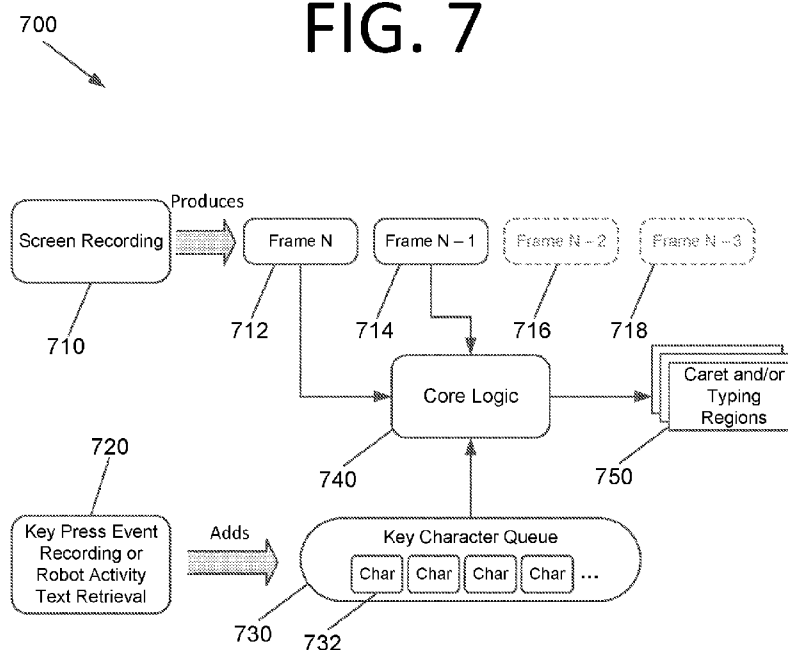
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(54) Title: SCREEN RESPONSE VALIDATION OF ROBOT EXECUTION FOR ROBOTIC PROCESS AUTOMATION

FIG. 7



(57) Abstract: Screen response validation of robot execution for robotic process automation (RPA) is disclosed. Whether text, screen changes, images, and/or other expected visual actions occur in an application executing on a computing system that an RPA robot is interacting with may be recognized. Where the robot has been typing may be determined and the physical position on the screen based on the current resolution of where one or more characters, images, windows, etc. appeared may be provided. The physical position of these elements, or the lack thereof, may allow determination of which field(s) the robot is typing in and what the associated application is for the purpose of validation that the application and computing system are responding as intended. When the expected screen changes do not occur, the robot can stop and throw an exception, go back and attempt the intended interaction again, restart the workflow, or take another suitable action.

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TITLE

SCREEN RESPONSE VALIDATION OF ROBOT EXECUTION FOR ROBOTIC
PROCESS AUTOMATION

CROSS-REFERENCE TO RELATED APPLICATION

[0001] This application claims the benefit of U.S. Nonprovisional Patent Application No. 16/864,708 filed May 1, 2020. The subject matter of this earlier filed application is hereby incorporated by reference in its entirety.

FIELD

[0002] The present invention generally relates to robotic process automation (RPA), and more specifically, to screen response validation of robot execution for RPA.

BACKGROUND

[0003] RPA robots may interact with computing systems in a manner similar to users. For instance, robots may move the mouse, enter text, click buttons, etc. However, unlike human users, RPA robots cannot “see” what the computing system is doing responsive to their interactions, and RPA robots may proceed with their logic even though the computing system is not responding as intended. Thus, an improved approach to monitoring and verifying RPA robot interactions with the computing system may be beneficial.

SUMMARY

[0004] Certain embodiments of the present invention may provide solutions to the problems and needs in the art that have not yet been fully identified, appreciated, or solved by current RPA technologies. For example, some embodiments of the present invention pertain to screen response validation of robot execution for RPA.

[0005] In an embodiment, a computer program including screen response validation logic for RPA is embodied on a non-transitory computer-readable medium. The program configured to cause at least one processor to determine whether a difference exists between a current screenshot frame and a previous screenshot frame. The current screenshot frame and the previous screenshot frame include an entire user interface or a portion thereof. When the difference exists between the current screenshot frame and the previous screenshot frame and a difference between the current screenshot frame and the previous screenshot frame is expected based on an activity in a workflow of an RPA robot, the program is further configured to cause the at least one processor to validate one or more changes between the current screenshot frame and the previous screenshot frame against one or more expected screen changes based on the activity of the workflow of the RPA robot, and when the validation fails, throw an exception or initiate a remedial action.

[0006] In another embodiment, a computer program including screen response validation logic for RPA is embodied on a non-transitory computer-readable medium. The program configured to cause at least one processor to determine a target graphical element and content to be input into the target graphical element based on an activity in a workflow of an RPA robot and determine whether one or more differences exist

between a current screenshot frame and a previous screenshot frame. The current screenshot frame and the previous screenshot frame include an entire user interface or a portion thereof. When the one or more differences do not exist between the current screenshot frame and the previous screenshot frame, the program is also configured to cause the at least one processor to throw an exception or initiate a remedial action.

[0007] In yet another embodiment, a computer-implemented method for performing screen response validation for RPA includes determining, by an RPA robot, whether a difference exists between a current screenshot frame and a previous screenshot frame. The current screenshot frame and the previous screenshot frame include an entire user interface or a portion thereof. When the current screenshot frame does not differ from the previous screenshot frame and a difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot, the computer-implemented method includes throwing an exception or initiating a remedial action, by the RPA robot.

BRIEF DESCRIPTION OF THE DRAWINGS

[0008] In order that the advantages of certain embodiments of the invention will be readily understood, a more particular description of the invention briefly described above will be rendered by reference to specific embodiments that are illustrated in the appended drawings. While it should be understood that these drawings depict only typical embodiments of the invention and are not therefore to be considered to be limiting of its scope, the invention will be described and explained with additional specificity and detail through the use of the accompanying drawings, in which:

[0009] FIG. 1 is an architectural diagram illustrating a robotic process automation (RPA) system, according to an embodiment of the present invention.

[0010] FIG. 2 is an architectural diagram illustrating a deployed RPA system, according to an embodiment of the present invention.

[0011] FIG. 3 is an architectural diagram illustrating the relationship between a designer, activities, and drivers, according to an embodiment of the present invention.

[0012] FIG. 4 is an architectural diagram illustrating an RPA system, according to an embodiment of the present invention.

[0013] FIG. 5 is an architectural diagram illustrating a computing system configured to perform screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0014] FIGS. 6A and 6B are flowcharts illustrating a process for screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0015] FIG. 7 is an architectural diagram illustrating a process for screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0016] FIG. 8A illustrates portions of screenshots including an alumni donation window for frames $N - 1$ and N , respectively, according to an embodiment of the present invention.

[0017] FIG. 8B illustrates screenshot $N - 1$ divided up into a square grid, according to an embodiment of the present invention.

[0018] FIG. 8C illustrates screenshot N divided up into a square grid, according to an embodiment of the present invention.

[0019] FIG. 8D illustrates screenshot N with a highlighted row including a change from screenshot N – 1, according to an embodiment of the present invention.

[0020] FIG. 8E illustrates screenshot N with a highlighted cell in the highlighted row that includes a change from screenshot N – 1, according to an embodiment of the present invention.

[0021] FIG. 8F illustrates screenshot N with a highlighted region that includes the change from screenshot N – 1, according to an embodiment of the present invention.

[0022] FIG. 9 is a flowchart illustrating a process for checking for resolution changes, checking for changes in the range of connected displays, and setting up the caret tracking video logic to accommodate changes, according to an embodiment of the present invention.

[0023] FIG. 10 is a flowchart illustrating a process for a video recorder, according to an embodiment of the present invention.

[0024] FIG. 11 is a flowchart illustrating a process for performing caret tracking, according to an embodiment of the present invention.

[0025] FIGS. 12A-D are flowcharts illustrating a process for performing screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0026] FIGS. 13A-C are flowcharts illustrating a process for performing pasted text tracking and validation, according to an embodiment of the present invention.

[0027] FIG. 14A illustrates an example binary matrix for the letter “E” included in four 16×16 blocks that have been combined into a 32×32 region, according to an embodiment of the present invention.

[0028] FIG. 14B illustrates a cropped 7×9 binary matrix for a member (the letter “E”) included in the binary matrix for the region of FIG. 14A, according to an embodiment of the present invention.

[0029] FIG. 15 is a flowchart illustrating a process for using CV and a key queue to determine active elements and validate robot actions, according to an embodiment of the present invention.

[0030] FIG. 16 is an architectural diagram illustrating a system configured to perform screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0031] FIG. 17 is a flowchart illustrating a process for performing screen response validation of robot execution for RPA, according to an embodiment of the present invention.

[0032] Unless otherwise indicated, similar reference characters denote corresponding features consistently throughout the attached drawings.

DETAILED DESCRIPTION OF THE EMBODIMENTS

[0033] Some embodiments pertain to screen response validation of robot execution for RPA. Some embodiments recognize whether text, screen changes, images, and/or other expected visual actions occur in an application executing on a computing system that an RPA robot is interacting with. Such embodiments may look for where on the

screen associated with a computing system the robot has been typing and provide the physical position on the screen based on the current resolution (e.g., in coordinates) of where one or more characters, images, windows, etc. appeared. The physical position of these elements may allow determination of which field(s) the robot is typing in and what the associated application is for the purpose of validation that the application and computing system are responding as intended. The lack of characters, images, windows, etc. appearing, or these elements appearing in the wrong place or having the wrong type, may be determined from this analysis, and the robot can stop and throw an exception, go back and attempt the intended interaction again, restart the workflow, or take any other suitable action without deviating from the scope of the invention if the application on the computing system is not implementing the functionality of the workflow.

[0034] Some embodiments are implemented in a feedback loop process that continuously or periodically compares the current screenshot to the previous screenshot, or compares a portion of a current screenshot to a portion of the previous screenshot (e.g., a portion of a screenshot associated with a visible application window), to identify whether changes occurred, and if so, what the changes were. In certain embodiments comparing portions of screenshots associated with windows, when the robot is an attended robot working alongside the user, the algorithm may accommodate for changes to the location of the window, the size of the window, the shape of the window, the zoom variable for the window, a combination thereof, etc., such that the algorithm recognizes that a current portion of a screenshot maps to a previous portion of a screenshot.

[0035] In the case of typed text validation, location(s) where visual changes occurred on the screen may be identified and optical character recognition (OCR) may be performed on the location(s) where the change occurred. Results of the OCR may then be compared to the content of a key queue (e.g., as determined by key press events generated by an RPA robot) to determine whether a match exists. The locations where the change occurred may be determined by comparing a box of pixels from the current screenshot to a box of pixels in the same location from a previous screenshot.

[0036] Certain embodiments may be employed for robotic process automation (RPA). FIG. 1 is an architectural diagram illustrating an RPA system 100, according to an embodiment of the present invention. RPA system 100 includes a designer 110 that allows a developer to design and implement workflows. Designer 110 may provide a solution for application integration, as well as automating third-party applications, administrative Information Technology (IT) tasks, and business IT processes. Designer 110 may facilitate development of an automation project, which is a graphical representation of a business process. Simply put, designer 110 facilitates the development and deployment of workflows and robots.

[0037] The automation project enables automation of rule-based processes by giving the developer control of the execution order and the relationship between a custom set of steps developed in a workflow, defined herein as “activities.” One commercial example of an embodiment of designer 110 is UiPath Studio™. Each activity may include an action, such as clicking a button, reading a file, writing to a log panel, etc. In some embodiments, workflows may be nested or embedded.

[0038] Some types of workflows may include, but are not limited to, sequences, flowcharts, FSMs, and/or global exception handlers. Sequences may be particularly suitable for linear processes, enabling flow from one activity to another without cluttering a workflow. Flowcharts may be particularly suitable to more complex business logic, enabling integration of decisions and connection of activities in a more diverse manner through multiple branching logic operators. FSMs may be particularly suitable for large workflows. FSMs may use a finite number of states in their execution, which are triggered by a condition (i.e., transition) or an activity. Global exception handlers may be particularly suitable for determining workflow behavior when encountering an execution error and for debugging processes.

[0039] Once a workflow is developed in designer 110, execution of business processes is orchestrated by conductor 120, which orchestrates one or more robots 130 that execute the workflows developed in designer 110. One commercial example of an embodiment of conductor 120 is UiPath Orchestrator™. Conductor 120 facilitates management of the creation, monitoring, and deployment of resources in an environment. Conductor 120 may act as an integration point, or one of the aggregation points, with third-party solutions and applications.

[0040] Conductor 120 may manage a fleet of robots 130, connecting and executing robots 130 from a centralized point. Types of robots 130 that may be managed include, but are not limited to, attended robots 132, unattended robots 134, development robots (similar to unattended robots 134, but used for development and testing purposes), and nonproduction robots (similar to attended robots 132, but used for development and testing purposes). Attended robots 132 are triggered by user events and operate

alongside a human on the same computing system. Attended robots 132 may be used with conductor 120 for a centralized process deployment and logging medium. Attended robots 132 may help the human user accomplish various tasks, and may be triggered by user events. In some embodiments, processes cannot be started from conductor 120 on this type of robot and/or they cannot run under a locked screen. In certain embodiments, attended robots 132 can only be started from a robot tray or from a command prompt. Attended robots 132 should run under human supervision in some embodiments.

[0041] Unattended robots 134 run unattended in virtual environments and can automate many processes. Unattended robots 134 may be responsible for remote execution, monitoring, scheduling, and providing support for work queues. Debugging for all robot types may be run in designer 110 in some embodiments. Both attended and unattended robots may automate various systems and applications including, but not limited to, mainframes, web applications, VMs, enterprise applications (e.g., those produced by SAP®, Salesforce®, Oracle®, etc.), and computing system applications (e.g., desktop and laptop applications, mobile device applications, wearable computer applications, etc.).

[0042] Conductor 120 may have various capabilities including, but not limited to, provisioning, deployment, versioning, configuration, queueing, monitoring, logging, and/or providing interconnectivity. Provisioning may include creating and maintenance of connections between robots 130 and conductor 120 (e.g., a web application). Deployment may include assuring the correct delivery of package versions to assigned robots 130 for execution. Versioning may include management of unique instances of

some process or configuration in some embodiments. Configuration may include maintenance and delivery of robot environments and process configurations. Queueing may include providing management of queues and queue items. Monitoring may include keeping track of robot identification data and maintaining user permissions. Logging may include storing and indexing logs to a database (e.g., an SQL database) and/or another storage mechanism (e.g., ElasticSearch®, which provides the ability to store and quickly query large datasets). Conductor 120 may provide interconnectivity by acting as the centralized point of communication for third-party solutions and/or applications.

[0043] Robots 130 are execution agents that run workflows built in designer 110. One commercial example of some embodiments of robot(s) 130 is UiPath Robots™. In some embodiments, robots 130 install the Microsoft Windows® Service Control Manager (SCM)-managed service by default. As a result, such robots 130 can open interactive Windows® sessions under the local system account, and have the rights of a Windows® service.

[0044] In some embodiments, robots 130 can be installed in a user mode. For such robots 130, this means they have the same rights as the user under which a given robot 130 has been installed. This feature may also be available for High Density (HD) robots, which ensure full utilization of each machine at its maximum potential. In some embodiments, any type of robot 130 may be configured in an HD environment.

[0045] Robots 130 in some embodiments are split into several components, each being dedicated to a particular automation task. The robot components in some embodiments include, but are not limited to, SCM-managed robot services, user mode

robot services, executors, agents, and command line. SCM-managed robot services manage and monitor Windows® sessions and act as a proxy between conductor 120 and the execution hosts (i.e., the computing systems on which robots 130 are executed). These services are trusted with and manage the credentials for robots 130. A console application is launched by the SCM under the local system.

[0046] User mode robot services in some embodiments manage and monitor Windows® sessions and act as a proxy between conductor 120 and the execution hosts. User mode robot services may be trusted with and manage the credentials for robots 130. A Windows® application may automatically be launched if the SCM-managed robot service is not installed.

[0047] Executors may run given jobs under a Windows® session (i.e., they may execute workflows. Executors may be aware of per-monitor dots per inch (DPI) settings. Agents may be Windows® Presentation Foundation (WPF) applications that display the available jobs in the system tray window. Agents may be a client of the service. Agents may request to start or stop jobs and change settings. The command line is a client of the service. The command line is a console application that can request to start jobs and waits for their output.

[0048] Having components of robots 130 split as explained above helps developers, support users, and computing systems more easily run, identify, and track what each component is executing. Special behaviors may be configured per component this way, such as setting up different firewall rules for the executor and the service. The executor may always be aware of DPI settings per monitor in some embodiments. As a result, workflows may be executed at any DPI, regardless of the configuration of the computing

system on which they were created. Projects from designer 110 may also be independent of browser zoom level in some embodiments. For applications that are DPI-unaware or intentionally marked as unaware, DPI may be disabled in some embodiments.

[0049] FIG. 2 is an architectural diagram illustrating a deployed RPA system 200, according to an embodiment of the present invention. In some embodiments, RPA system 200 may be, or may be a part of, RPA system 100 of FIG. 1. It should be noted that the client side, the server side, or both, may include any desired number of computing systems without deviating from the scope of the invention. On the client side, a robot application 210 includes executors 212, an agent 214, and a designer 216. However, in some embodiments, designer 216 may not be running on computing system 210. Executors 212 are running processes. Several business projects may run simultaneously, as shown in FIG. 2. Agent 214 (e.g., a Windows[®] service) is the single point of contact for all executors 212 in this embodiment. All messages in this embodiment are logged into conductor 230, which processes them further via database server 240, indexer server 250, or both. As discussed above with respect to FIG. 1, executors 212 may be robot components.

[0050] In some embodiments, a robot represents an association between a machine name and a username. The robot may manage multiple executors at the same time. On computing systems that support multiple interactive sessions running simultaneously (e.g., Windows[®] Server 2012), multiple robots may be running at the same time, each in a separate Windows[®] session using a unique username. This is referred to as HD robots above.

[0051] Agent 214 is also responsible for sending the status of the robot (e.g., periodically sending a “heartbeat” message indicating that the robot is still functioning) and downloading the required version of the package to be executed. The communication between agent 214 and conductor 230 is always initiated by agent 214 in some embodiments. In the notification scenario, agent 214 may open a WebSocket channel that is later used by conductor 230 to send commands to the robot (e.g., start, stop, etc.).

[0052] On the server side, a presentation layer (web application 232, Open Data Protocol (OData) Representative State Transfer (REST) Application Programming Interface (API) endpoints 234, and notification and monitoring 236), a service layer (API implementation / business logic 238), and a persistence layer (database server 240 and indexer server 250) are included. Conductor 230 includes web application 232, OData REST API endpoints 234, notification and monitoring 236, and API implementation / business logic 238. In some embodiments, most actions that a user performs in the interface of conductor 230 (e.g., via browser 220) are performed by calling various APIs. Such actions may include, but are not limited to, starting jobs on robots, adding/removing data in queues, scheduling jobs to run unattended, etc. without deviating from the scope of the invention. Web application 232 is the visual layer of the server platform. In this embodiment, web application 232 uses Hypertext Markup Language (HTML) and JavaScript (JS). However, any desired markup languages, script languages, or any other formats may be used without deviating from the scope of the invention. The user interacts with web pages from web application 232 via browser 220 in this embodiment in order to perform various actions to control conductor 230. For

instance, the user may create robot groups, assign packages to the robots, analyze logs per robot and/or per process, start and stop robots, etc.

[0053] In addition to web application 232, conductor 230 also includes service layer that exposes OData REST API endpoints 234. However, other endpoints may be included without deviating from the scope of the invention. The REST API is consumed by both web application 232 and agent 214. Agent 214 is the supervisor of one or more robots on the client computer in this embodiment.

[0054] The REST API in this embodiment covers configuration, logging, monitoring, and queueing functionality. The configuration endpoints may be used to define and configure application users, permissions, robots, assets, releases, and environments in some embodiments. Logging REST endpoints may be used to log different information, such as errors, explicit messages sent by the robots, and other environment-specific information, for instance. Deployment REST endpoints may be used by the robots to query the package version that should be executed if the start job command is used in conductor 230. Queueing REST endpoints may be responsible for queues and queue item management, such as adding data to a queue, obtaining a transaction from the queue, setting the status of a transaction, etc.

[0055] Monitoring REST endpoints may monitor web application 232 and agent 214. Notification and monitoring API 236 may be REST endpoints that are used for registering agent 214, delivering configuration settings to agent 214, and for sending/receiving notifications from the server and agent 214. Notification and monitoring API 236 may also use WebSocket communication in some embodiments.

[0056] The persistence layer includes a pair of servers in this embodiment – database server 240 (e.g., a SQL server) and indexer server 250. Database server 240 in this embodiment stores the configurations of the robots, robot groups, associated processes, users, roles, schedules, etc. This information is managed through web application 232 in some embodiments. Database server 240 may manages queues and queue items. In some embodiments, database server 240 may store messages logged by the robots (in addition to or in lieu of indexer server 250).

[0057] Indexer server 250, which is optional in some embodiments, stores and indexes the information logged by the robots. In certain embodiments, indexer server 250 may be disabled through configuration settings. In some embodiments, indexer server 250 uses ElasticSearch[®], which is an open source project full-text search engine. Messages logged by robots (e.g., using activities like log message or write line) may be sent through the logging REST endpoint(s) to indexer server 250, where they are indexed for future utilization.

[0058] FIG. 3 is an architectural diagram illustrating the relationship 300 between a designer 310, activities 320, 330, and drivers 340, according to an embodiment of the present invention. Per the above, a developer uses designer 310 to develop workflows that are executed by robots. Workflows may include user-defined activities 320 and UI automation activities 330. Some embodiments are able to identify non-textual visual components in an image, which is called computer vision (CV) herein. Some CV activities pertaining to such components may include, but are not limited to, click, type, get text, hover, element exists, refresh scope, highlight, etc. Click in some embodiments identifies an element using CV, optical character recognition (OCR), fuzzy text

matching, and multi-anchor, for example, and clicks it. Type may identify an element using the above and types in the element. Get text may identify the location of specific text and scan it using OCR. Hover may identify an element and hover over it. Element exists may check whether an element exists on the screen using the techniques described above. In some embodiments, there may be hundreds or even thousands of activities that can be implemented in designer 310. However, any number and/or type of activities may be available without deviating from the scope of the invention.

[0059] UI automation activities 330 are a subset of special, lower level activities that are written in lower level code (e.g., CV activities) and facilitate interactions with the screen. UI automation activities 330 facilitate these interactions via drivers 340 that allow the robot to interact with the desired software. For instance, drivers 340 may include OS drivers 342, browser drivers 344, VM drivers 346, enterprise application drivers 348, etc.

[0060] Drivers 340 may interact with the OS at a low level looking for hooks, monitoring for keys, etc. They may facilitate integration with Chrome[®], IE[®], Citrix[®], SAP[®], etc. For instance, the “click” activity performs the same role in these different applications via drivers 340.

[0061] FIG. 4 is an architectural diagram illustrating an RPA system 400, according to an embodiment of the present invention. In some embodiments, RPA system 400 may be or include RPA systems 100 and/or 200 of FIGS. 1 and/or 2. RPA system 400 includes multiple client computing systems 410 running robots. Computing systems 410 are able to communicate with a conductor computing system 420 via a web

application running thereon. Conductor computing system 420, in turn, is able to communicate with a database server 430 and an optional indexer server 440.

[0062] With respect to FIGS. 1 and 3, it should be noted that while a web application is used in these embodiments, any suitable client/server software may be used without deviating from the scope of the invention. For instance, the conductor may run a server-side application that communicates with non-web-based client software applications on the client computing systems.

[0063] FIG. 5 is an architectural diagram illustrating a computing system 500 configured to perform screen response validation of robot execution for RPA, according to an embodiment of the present invention. In some embodiments, computing system 500 may be one or more of the computing systems depicted and/or described herein. Computing system 500 includes a bus 505 or other communication mechanism for communicating information, and processor(s) 510 coupled to bus 505 for processing information. Processor(s) 510 may be any type of general or specific purpose processor, including a Central Processing Unit (CPU), an Application Specific Integrated Circuit (ASIC), a Field Programmable Gate Array (FPGA), a Graphics Processing Unit (GPU), multiple instances thereof, and/or any combination thereof. Processor(s) 510 may also have multiple processing cores, and at least some of the cores may be configured to perform specific functions. Multi-parallel processing may be used in some embodiments. In certain embodiments, at least one of processor(s) 510 may be a neuromorphic circuit that includes processing elements that mimic biological neurons. In some embodiments, neuromorphic circuits may not require the typical components of a Von Neumann computing architecture.

[0064] Computing system 500 further includes a memory 515 for storing information and instructions to be executed by processor(s) 510. Memory 515 can be comprised of any combination of Random Access Memory (RAM), Read Only Memory (ROM), flash memory, cache, static storage such as a magnetic or optical disk, or any other types of non-transitory computer-readable media or combinations thereof. Non-transitory computer-readable media may be any available media that can be accessed by processor(s) 510 and may include volatile media, non-volatile media, or both. The media may also be removable, non-removable, or both.

[0065] Additionally, computing system 500 includes a communication device 520, such as a transceiver, to provide access to a communications network via a wireless and/or wired connection. In some embodiments, communication device 520 may be configured to use Frequency Division Multiple Access (FDMA), Single Carrier FDMA (SC-FDMA), Time Division Multiple Access (TDMA), Code Division Multiple Access (CDMA), Orthogonal Frequency Division Multiplexing (OFDM), Orthogonal Frequency Division Multiple Access (OFDMA), Global System for Mobile (GSM) communications, General Packet Radio Service (GPRS), Universal Mobile Telecommunications System (UMTS), cdma2000, Wideband CDMA (W-CDMA), High-Speed Downlink Packet Access (HSDPA), High-Speed Uplink Packet Access (HSUPA), High-Speed Packet Access (HSPA), Long Term Evolution (LTE), LTE Advanced (LTE-A), 802.11x, Wi-Fi, Zigbee, Ultra-WideBand (UWB), 802.16x, 802.15, Home Node-B (HnB), Bluetooth, Radio Frequency Identification (RFID), Infrared Data Association (IrDA), Near-Field Communications (NFC), fifth generation (5G), New Radio (NR), any combination thereof, and/or any other currently existing or future-

implemented communications standard and/or protocol without deviating from the scope of the invention. In some embodiments, communication device 520 may include one or more antennas that are singular, arrayed, phased, switched, beamforming, beamsteering, a combination thereof, and or any other antenna configuration without deviating from the scope of the invention.

[0066] Processor(s) 510 are further coupled via bus 505 to a display 525, such as a plasma display, a Liquid Crystal Display (LCD), a Light Emitting Diode (LED) display, a Field Emission Display (FED), an Organic Light Emitting Diode (OLED) display, a flexible OLED display, a flexible substrate display, a projection display, a 4K display, a high definition display, a Retina[®] display, an In-Plane Switching (IPS) display, or any other suitable display for displaying information to a user. Display 525 may be configured as a touch (haptic) display, a three dimensional (3D) touch display, a multi-input touch display, a multi-touch display, etc. using resistive, capacitive, surface-acoustic wave (SAW) capacitive, infrared, optical imaging, dispersive signal technology, acoustic pulse recognition, frustrated total internal reflection, etc. Any suitable display device and haptic I/O may be used without deviating from the scope of the invention.

[0067] A keyboard 530 and a cursor control device 535, such as a computer mouse, a touchpad, etc., are further coupled to bus 505 to enable a user to interface with computing system 500. However, in certain embodiments, a physical keyboard and mouse may not be present, and the user may interact with the device solely through display 525 and/or a touchpad (not shown). Any type and combination of input devices may be used as a matter of design choice. In certain embodiments, no physical input

device and/or display is present. For instance, the user may interact with computing system 500 remotely via another computing system in communication therewith, or computing system 500 may operate autonomously.

[0068] Memory 515 stores software modules that provide functionality when executed by processor(s) 510. The modules include an operating system 540 for computing system 500. The modules further include an RPA robot validation module 545 that is configured to perform all or part of the processes described herein or derivatives thereof. Computing system 500 may include one or more additional functional modules 550 that include additional functionality.

[0069] One skilled in the art will appreciate that a “system” could be embodied as a server, an embedded computing system, a personal computer, a console, a personal digital assistant (PDA), a cell phone, a tablet computing device, a quantum computing system, or any other suitable computing device, or combination of devices without deviating from the scope of the invention. Presenting the above-described functions as being performed by a “system” is not intended to limit the scope of the present invention in any way, but is intended to provide one example of the many embodiments of the present invention. Indeed, methods, systems, and apparatuses disclosed herein may be implemented in localized and distributed forms consistent with computing technology, including cloud computing systems.

[0070] It should be noted that some of the system features described in this specification have been presented as modules, in order to more particularly emphasize their implementation independence. For example, a module may be implemented as a hardware circuit comprising custom very large scale integration (VLSI) circuits or gate

arrays, off-the-shelf semiconductors such as logic chips, transistors, or other discrete components. A module may also be implemented in programmable hardware devices such as field programmable gate arrays, programmable array logic, programmable logic devices, graphics processing units, or the like.

[0071] A module may also be at least partially implemented in software for execution by various types of processors. An identified unit of executable code may, for instance, include one or more physical or logical blocks of computer instructions that may, for instance, be organized as an object, procedure, or function. Nevertheless, the executables of an identified module need not be physically located together, but may include disparate instructions stored in different locations that, when joined logically together, comprise the module and achieve the stated purpose for the module. Further, modules may be stored on a computer-readable medium, which may be, for instance, a hard disk drive, flash device, RAM, tape, and/or any other such non-transitory computer-readable medium used to store data without deviating from the scope of the invention.

[0072] Indeed, a module of executable code could be a single instruction, or many instructions, and may even be distributed over several different code segments, among different programs, and across several memory devices. Similarly, operational data may be identified and illustrated herein within modules, and may be embodied in any suitable form and organized within any suitable type of data structure. The operational data may be collected as a single data set, or may be distributed over different locations including over different storage devices, and may exist, at least partially, merely as electronic signals on a system or network.

[0073] FIGS. 6A and 6B are flowcharts illustrating a process 600 for screen response validation of robot execution for RPA, according to an embodiment of the present invention. Key press recording 602 and screen recording 604 (e.g., recording screenshots and comparing in real time, screen video recording of a longer series of screenshots potentially for later processing by a server, etc.) are performed to determine the keys that were “pressed” by the robot (e.g., key press events caused in the computing system by the robot, application-level API calls, etc.) and the location(s) on the screen where graphical changes occurred, respectively. However, in some embodiments, key press recording is not performed since the text that the robot was seeking to enter may be determined from the robot’s activities. Although characters entered by the robot are called “key presses” herein, and step 602 is called “key press recording”, the RPA robot does not actually type on a physical keyboard. Rather, the RPA robot generates system and/or application-level events that are the same as or similar to those that would be generated by an application, an operating system, or both, due to a user physically typing on the keyboard. In some real time or near-real time embodiments, video data may not be recorded and stored since frame differences may be calculated on the fly.

[0074] Key press recording 602 may be performed by monitoring key press events from the operating system. However, any key press event or functionality providing key press information for any programming language and any operating system (e.g., mobile, PC, Mac, etc.) may be used without deviating from the scope of the invention.

[0075] The key press event may include information regarding which character is associated with the key that was pressed (e.g., the letter “a”, the number “2”, the “%” sign, etc.), the time that the key press event occurred, etc. A queue of key characters

(e.g., a first in – first out (FIFO) queue) may be stored for a time window (e.g., 500 milliseconds (ms), one second, etc.) to account for delays between when a key was pressed by the robot and when the corresponding character appears on the screen. The time window is usually longer than the typical time delay between when a robot presses a key and when the key appears on the screen (e.g., a 50 ms character appearance delay and a 500 ms buffer window).

[0076] The queue may also serve the purpose of capturing multiple characters that appear on the screen all at once, as often happens due to the speed at which robots operate due to fast modern computing hardware. For instance, if the robot presses “abc” in vary rapid succession (e.g., within 1 ms), but only 25 frames per second are captured (i.e., one frame every 40 ms), the text “abc” may appear all at once in the next screenshot. By having “a”, “b”, and “c” in the queue, the algorithm may search for each of these characters and/or their sequences when text recognition finds these characters and/or sequences. For instance, in some embodiments, if the robot types “abc” and “ab” appears in the next frame, it may be assumed that the order in the key press queue is the same as what appears on the screen.

[0077] In certain embodiments, the robot may provide a delay between key presses. For instance, the robot may create a key press event, wait 5 ms, create another key press event, etc. This may cause the robot to have more user-like interactions with the computing system, and may also assist in the validation since changes from one screenshot to another may be less extreme and closer to human interaction speeds. Additionally or alternatively, the robot may wait a sufficient time between text being

entered and “pressing” a submit button, a send email button, etc. in order to allow the changes to appear in a screenshot for validation before they disappear after submission.

[0078] Screen recording 604 may be performed by any suitable hardware, software, or any combination thereof without deviating from the scope of the invention. For instance, video recording may be performed by an external video camera, an internal graphics card, a remote computing system monitoring a video stream from the display (via a connected computing system or not), etc. The recorded screenshots may be stored in any desired format, whether pixel perfect or not (e.g., JPEG, BMP, PNG, etc.).

[0079] In one implementation, screenshots are stored as BitmapData in 16-bit color depth in Format16bppRgb555 format. Compressing screenshots to a lossy format may reduce accuracy since changes in one or more pixels may change a color map that is propagated to the entire image in some formats, affect the color depth, decrease/shift the overall detail, or affect image pixels by the existence of compression artifacts (e.g., in JPEG format). To accommodate for this, tolerances may be used. Screen recording 604 produces frames at a certain frame rate, which may vary depending on current processing load of the computing system (e.g., 30 frames per second).

[0080] The current screenshot frame and the immediately previous frame are then compared to one another to determine whether differences therebetween exist at 606 (e.g., at least some of the corresponding pixels therein differ from one another). Based on the current action(s) the robot is taking in the workflow, corresponding screen changes may or may not be expected. In the case that a screen change did not occur at 608 and this was expected at 610 based on the workflow execution, the process advances

to the next screenshot at 612 and returns to comparing this next screenshot with the former current screenshot at 606.

[0081] If no screen change occurred at 608 and a change was expected at 610, or if a screen change occurred at 608 but no change was expected at 614, the system throws an exception or the robot is instructed to take a remedial action at 616. In the case of an exception being thrown, the operation of the robot may be stopped and a message may be displayed on the screen or sent to a user of the computing system (e.g., via text or email) indicating that the robot failed to achieve the desired action(s). In certain embodiments, the action(s) that failed may be provided to the user so he or she can attempt to troubleshoot the problem, or the user can report the issue to be fixed by an RPA developer.

[0082] Rather than throwing an exception, another option is to have the robot take remedial action. The robot may be informed which step(s) of the workflow failed, take some corrective measure, and attempt the step(s) again. This may include, but is not limited to, the robot checking at the driver level whether a window for an application the robot is attempting to interact with is the active window, checking the location of the mouse pointer or caret relative to the pertinent graphical element, checking whether the correct graphical element is the active element, any combination thereof, etc. The robot may set the correct window to the active, focused window, set the focus to the desired active element, move the mouse and click, etc., and then attempt the step(s) again. If the remedial action succeeds, the process may return to step 612. However, if the remedial action fails, an exception may be thrown.

[0083] If a screen change did occur at 608, and the change was expected at 614 based on the workflow, the process proceeds to FIG. 6B. Regions where the screen changed are determined and characters in the regions (if any) are determined at 618. In certain embodiments, this may include determining that a desired window appeared or disappeared, determine that an image appeared or changed, determining that a graphical component appeared or changed (e.g., a text box, a text field, a table, etc.), a combination thereof, etc. Such changes may be determined using CV, for example.

[0084] In certain embodiments, multiple frames may be used to further increase accuracy. For instance, if there is varying desynchronization between when a character is typed and when it appears on the screen (e.g., varying from 30 ms to 42 ms to 24 ms, etc.), using multiple frames may assist in identifying typed text. Location(s) of the visual changes may then be isolated, and an algorithm is run on the location where the change occurred to recognize characters. This algorithm may use OCR, pixel region comparisons against Boolean array maps of characters in certain fonts, etc. In some embodiments, character recognition is only run on the relatively small regions where changes occurred are isolated and analyzed, and the remaining regions are discarded. This helps to ensure that the algorithm can run in real time on computing systems where running OCR on the entire screen (e.g., a 3840×2160 pixel resolution) may be too computationally expensive for the computing system to keep up with the speed at which characters appear on the screen. However, for computing systems that have sufficient processing power, the entire screen may be analyzed without parsing out regions where no change occurred first.

[0085] Per the above, in certain embodiments, rather than being pixel perfect, video frame comparison computations use a tolerance. Color intensities, brightness, and/or other factors may be considered the same if they fall within a certain tolerance. For instance, pixels may be considered to be the same if changes in one or more of their values are less than a certain number, a certain percentage, etc. A change in red, green, blue, and brightness by less than 5, less than 1%, etc. may be considered to be the same. In certain embodiments, one or more of these variables may have different tolerances. For instance, perhaps brightness changes may need to be larger or smaller than color changes to be indicative of true pixel changes. Fuzzy image matching may be performed in certain embodiments to identify similarities/differences.

[0086] In some embodiments, fuzzy image matching takes into account brightness, image templates, edge comparisons, binarization, downscale and bit reduction, dilation, applies kernel blurring, a combination thereof, etc., to more accurately identify matches. Pixel-to-pixel RGB matching that applies a tolerance to RGB values may be used so close values that are not exactly the same may be identified as matches. Bit depth and/or color scale may be reduced and pixel-to-pixel RGB or grayscale matching may be applied. Edges from images may be detected and compared. Binarization may be applied to images (e.g., binary threshold, Otsu threshold, adaptive threshold, etc.) and pixel-to-pixel matching may be applied on binary images. The scale of images may be reduced and pixel-to-pixel matching may be performed. Dilatation of images may be performed and pixel-to-pixel matching may then be applied. Key points may be extracted from images (e.g., maximally stable extremal region (MSER) descriptors) and

the extracted key points may be compared using feature matchers (e.g., brute force matching, k-nearest neighbors (kNN) matching, etc.).

[0087] There are various reasons that tolerance-based computations may be beneficial. For instance, if the image is compressed after a frame is captured, tolerance should be involved in the computations since lossy compression can affect pixel values. Also, the original visual source may be compressed before capture using lossy compression (e.g., when a virtual computing system is launched via an emulator and the emulator compresses the virtual computer screen content). This may occur because the images are broadcast from a remote machine (e.g., a server) to the local computing system.

[0088] Once the characters of the screen region(s) where changes occurred and/or other graphical changes occurred are identified at 618, the characters are compared against the queue of stored characters corresponding with key press events. If a match is found, the screen coordinates of the match location are extracted at 620, as well as the screen coordinates of other detected graphical changes. In some cases, the character recognition algorithm may fail to recognize a character on the screen for what it actually is. For instance, the OCR algorithm may recognize the letter “O” on the screen as the number “0”. In that case, in some embodiments, the algorithm tracks the location of the caret on the screen. This may be determined by comparing image patterns of various caret shapes to the screen, using image detection (e.g., CV), etc. In some embodiments, the algorithm may account for a caret blinking, if it does so.

[0089] In certain embodiments, fuzzy matching may be used to compare OCR results to characters in the queue. Fuzzy matching logic may recognize that the letter “O” looks

similar to the number “0” and may identify these characters as a match. If there are no other similar characters in the queue, the match may be confirmed.

[0090] In certain embodiments, caret tracking is performed. Analysis of the changed region(s) of the image may be performed to create a list of candidates that may correspond to the caret (e.g., the candidates appear as a thin vertical line or something similar). Validation may be performed to identify that a candidate is blinking over time, and the true caret may then be identified. Further validation may be performed to verify that the caret appears within a graphical element capable of text entry (e.g., a text box, a word processor document, a text field, etc.).

[0091] If no changes occurred elsewhere on the screen, or other changes match characters in the queue besides the one that is missing, the algorithm may then infer that because this is the only unidentified change, it must be the missing character. The algorithm may then infer that the recognized letter “O” is actually an otherwise unidentified “0” in the character queue, for instance, and extract the screen coordinates of the match location at 620. This may improve the accuracy of the algorithm.

[0092] In some embodiments, characters may be removed from the queue when characters or a character sequence are found on the screen and uniquely identified, after a predetermined time elapses (e.g., 500 ms, one second, etc.), pop off characters at the end of the queue based on a queue of a predetermined size (e.g., 20 characters), etc. In order to remove characters falling outside a time window, the queue may store variables having the character that was typed and a time stamp. The algorithm may periodically compare the time stamps of key press variables in the queue (potentially beginning with the “first in” end) to the current time. If a key press variable is found in the queue that

is older than the time window, the variable may be removed. In certain embodiments, once a key press variable is found that falls within the time window, it may be assumed that all other variables in the queue are within the time window, and processing may stop for that iteration.

[0093] After the coordinates of the screen region with the recently typed characters and/or identified graphical elements are extracted at 620, the coordinates are compared to running application(s) and the active element is determined based on which element the extracted coordinates fall under at 622. It is possible that the coordinates do not correspond with any potential active elements in the graphical application, or the coordinates correspond with the wrong active element. It is also possible that entered text is incomplete or wrong, or a desired screen change did not occur. Accordingly, validation is performed at 624 by checking the corresponding robot activity or activities in the workflow and ensuring that the active element, the entered text, and/or other desired screen changes occurred. This may include, but is not limited to, determining an action the robot is to take in a corresponding activity or series of activities (e.g., selecting a field, entering text into the field, clicking a button, etc.), determining that a screen change should occur based on an activity or series of activities (e.g., a new application window is expected to open, the application window is expected to change to a new format, certain text is expected to be presented by the application, etc.), or any other suitable validation action(s) without deviating from the scope of the invention. The validation may be performed by the robot itself, by another application or robot monitoring the robot's execution, or both. If the validation succeeds at 626, the process proceeds to the next screenshot in step 612 of FIG. 6A. However, if the validation fails

(e.g., the robot was supposed to enter “\$1,234.50” in a field for an invoice, but instead this appeared in a “Company Name” field, or the entered value was wrong because a character was missed (e.g., “\$1,34.50”)), the process proceeds to throwing an exception taking remedial action at step 616 of FIG. 6A.

[0094] In some embodiments, the screenshot recording, key press recording, and/or processing thereof are performed by an RPA robot. In certain embodiments, a recorder application records the robot activity as screenshots or video, records a series of key presses, and saves this information for later processing or passes this information to another application running on the computing system or another computing system for real time or near-real time processing. CV may be applied prior to processing of the video and key presses, immediately after processing of the video and key presses, or applied later, to provide a set of recognized graphical elements including their bounding rectangles. Then, if an intersection is found between a graphical element bounding rectangle and coordinates of the caret/text, the particular element may be considered to be currently active, or “focused” (i.e., the “active element”).

[0095] In some cases, changes to the screen from one frame to the next may be substantial. For instance, when a robot closes a window, the majority of the screen may change. Therefore, in some embodiments, a change threshold is determined and applied to determine whether to compare time-adjacent screenshots at all (e.g., more than 2% of the screen changed, more than 5%, 10%, 30%, 50%, 70%, etc.). When this threshold is met or exceeded, the frame comparison process may be skipped until the difference between two time-adjacent frames is below the threshold.

[0096] In some embodiments, the robot may pause after workflow steps that cause changes to the screen of the computing system until confirmation is received. This prevents the robot from running on to the next step, and the next, and the next, when a previous step failed. Thus, erroneous operation may be quickly identified and discontinued.

[0097] The monitoring and robot validation process may be performed by the same robot that is attempting to control the computing system in some embodiments. This provides a mechanism for the robot to validate its own operation. In certain embodiments, another robot operating on the same computing system, or operating on a different computing system (e.g., a server) receiving the video and key press information remotely, may perform the monitoring and validation. In some embodiments, a local or remotely operating non-robot application performs the monitoring and validation. In certain embodiments, the application or robot performing the analysis of the video and key presses and the robot or application performing the validation are different.

[0098] FIG. 7 is an architectural diagram illustrating a process 700 for screen response validation of robot execution for RPA, according to an embodiment of the present invention. Screen recording 710 is performed to produce frames N 712, N – 1 714, N – 2 716, and N – 3 718. Frames may be the entire screen, a window associated with a running application, etc. In certain embodiments, frame sets for multiple running windowed applications may be stored and compared, or these frames may be pulled from screenshots. Key press event recording or robot activity text retrieval 720 is also performed to produce a time windowed key character queue 730 including characters

732 associated with key presses attempted by the robot. In some embodiments, characters are removed from the character queue when the key press associated therewith exceeds a predetermined age. In certain embodiments, characters are removed from the queue after they are found on the screen if unique. However, if not unique (e.g., the user presses “a a a a” rapidly in succession), the oldest instance of “a” may be removed from the queue in some embodiments.

[0099] Core logic 740 receives the current frame and immediately previous frame (in this case, frames 712, 714), as well as key character queue 730. Core logic 740 may perform some or all of the logic described above with respect to FIGS. 6A and 6B in some embodiments. For instance, core logic 740 may compare frames 712, 714 to one another and determine region(s) therein where visual changes occurred. This may be determined by comparing whether red/green/blue (RGB) values of respective pixels exceed a threshold with respect to one another, for example.

[0100] Core logic 740 may isolate the location(s) of the visual changes, perform character recognition to recognize characters in the location(s), and determine whether the characters correspond to those that were expected to appear based on the contents of key character queue 730, for example. Core logic 740 may also match recognized characters to characters 732 in key character queue 730. When matches are found, the screen coordinates of the match location may be extracted and provided as caret and/or typing regions 750.

[0101] Additionally or alternatively to using character recognition, in some embodiments, image recognition (e.g., CV) may be used to detect newly appearing or disappearing images or icons. The process may be otherwise the same as that described

above, except with this replacement or supplemental logic at the region difference analysis stage. This may be useful for determining where a robot is cutting-and-pasting images or text into a document or field, for example.

[0102] In the case of cutting-and-pasting text, when text is flushed from clipboards, the individual characters are not captured as key press events. In such a case, the content of the clipboard and the time when the user is pressing CTRL+V can be captured. The content of the clipboard can then be compared to the OCR results, similar to how individual characters and character sequences are identified. However, rather than reviewing the typed character queue, the algorithm would work with a string of characters that were stored in the clipboard before CTRL+V occurred.

[0103] In some embodiments, the current active element may be saved for the case where a robot presses a certain key that causes a screen change. For instance, if the robot presses the enter key, it may cause a form to submit and a window to close out. In another example, if a robot presses enter in a URL input field for a web browser, this may cause the web browser to start navigating to a website. The algorithm may recognize this and wait for a certain amount of time before it looks where the active element is in these scenarios since significant screen changes are likely to be occurring. Once the screen becomes relatively static (e.g., only a relatively small portion of the screen changes from one screenshot to the next), the typed text detection and caret tracking may resume again to find the new active element. It may thus be helpful to know which element was focused when the robot pressed enter, escape, etc. Also, if the current operating system provides a reliable way to natively obtain the window bounding rectangle of the current foreground window (e.g., the

“GetForegroundWindow” available in user32.dll in Windows®), the foreground window bounding rectangle may be used to limit the area that will be used for screen capturing and frame processing.

[0104] In some embodiments, if the focused or active element is determined, behavior from pressing keys that do not cause text to appear (e.g., enter, escape, control, a combination of control and/or alt and one or more characters, etc.) may be determined based on the nature of the active element. For instance, when such a “hot key” (invisible key or combination of keys) is pressed, the action that the “hot key” has triggered can be classified. If the focused element is labeled “Password” and the robot presses “Enter”, it can be inferred that pressing “Enter” represents a “Login” action. This may be more descriptive than just knowing that the robot has pressed “Enter”.

[0105] FIG. 8A illustrates portions 802, 812 of screenshots 800, 810 including an alumni donation window for frames $N - 1$ and N , respectively, according to an embodiment of the present invention. As can be seen in FIG. 8A, all fields in frame $N - 1$ are empty, but in frame N , the robot has typed the letter “E” in the first name field. In order to determine whether this change should have occurred, the algorithm of some embodiments scales the screenshots and normalizes them into squares. In this case, screenshot 800 (see FIG. 8B) and screenshot 810 (see FIG. 8C) are normalized into a grid of 64 squares by 48 squares, a 27×24 portion of which is shown in FIGS. 8B-F. These squares, or regions, may be represented as a 64×48 binary matrix.

[0106] The row for each screenshot may then be compared to one another to see whether any pixels contained therein have changed, and the values of the matrix may be set to “1” for each row with a change. This may be done by checking whether a non-

zero element exists in each row. As seen in FIG. 8D, when the algorithm checks row 4 of the matrix, designated 814 herein, a change is detected therein. The algorithm then steps into row 4, as seen in FIG. 8E, and the square denoted 816 in column 7 includes a portion of the newly entered letter “E”. The algorithm continues to identify squares including changes and stitches together adjacent squares 818 as a region to be submitted for OCR to be run on this portion. See FIG. 8F. This is denoted a “region” herein. In some embodiments, if one or some squares making up the region do not have changes, these squares may be set to be entirely one color, for instance, to make OCR processing run faster. In certain embodiments, if sufficient processing resources are available, difference regions in the between the screenshots may be identified, OCR can be performed on the difference regions to recognize text, and this text can be compared to the key character queue to search for matches.

[0107] In the case that “E” was expected to appear in the first name field, the processing and validation may proceed to the next frame. If, however, the letter “E” was not the correct entry (e.g., “Ed” was expected instead of just “E”), “E” appeared in the wrong field, or both, this may be recognized by the validation logic. The robot may then attempt to enter remove the incorrect text and enter the correct text into the same field or a different field or take some other remedial action. If the remedial action fails, the robot may pause or stop execution of its workflow, notify a user or developer of the error, etc.

[0108] From time to time, the display resolution may change, an additional monitor may be hooked up, etc. Some embodiments detect and accommodate these changes so that the detection and validation processes remain accurate. FIG. 9 is a flowchart

illustrating a process 900 for checking for resolution changes, checking for changes in the range of connected displays, and setting up the frame capture logic to accommodate changes, according to an embodiment of the present invention. The process begins with checking one or more connected displays for a computing system at 910 and comparing the connected display(s) to previously connected display(s) at 920. This may involve checking whether a different display device is present, checking whether the resolution of the display device has changed, etc. In some embodiments, a “connected” display may be a display integrated with the computing system (e.g., as is normally the case with smart phones, laptop computers, etc.).

[0109] If the connected display device(s) and/or resolution have changed at 930, the resolution and scale is obtained for each connected display at 940. The screenshot area for screenshots that will be captured is set to the full display dimensions multiplied by the scale and aligned to multiples of a desired size (e.g., 8, 16, etc.) at 950. The multiples may facilitate dividing the screenshots into squares, as discussed in further detail later herein. The frame capture logic is then set (e.g., restarted, reinitialized, provided with the new display settings, etc.) at 960.

[0110] FIG. 10 is a flowchart illustrating a process 1000 for a video recorder, according to an embodiment of the present invention. The process begins with taking a screenshot at 1010. In some embodiments, this may be accomplished in C# using the Graphics Device Interface (GDI) CopyFromScreen() instruction for Windows®. The screenshot is then added as a frame to a buffer at 1020. This can be accomplished by adding the screenshot to the buffer as a Bitmap object in C#, for example. If the process is still running at 1030 (e.g., the process has not been stopped by closing the application,

a screen resolution change, etc.), the screenshot capture may be repeated for the next screenshot. It should be noted that while C# examples are provided, for process 1000 and the other processes disclosed herein, any suitable programming language, operating system, APIs, and functions may be used without deviating from the scope of the invention.

[0111] Some embodiments perform caret tracking to more accurately identify which element of a screen a robot is focusing on. For instance, if a caret appears in a graphical element where text is appearing, it is likely that newly added text in the key character queue is what is appearing in this graphical element. FIG. 11 is a flowchart illustrating a process 1100 for performing caret tracking, according to an embodiment of the present invention. Typically, the caret will appear and start blinking at or near a location where the user most recently clicked. Accordingly, some embodiments store the coordinates of the last mouse click and search for the caret proximate to this location. This may reduce the amount of the screenshot that is processed to locate the caret and may further increase accuracy. In some embodiments, a history buffer of mouse clicks or the single most recent click location is used. In certain embodiments, if the robot “presses” the tab key, for example, the system may assume that the caret may have moved to the next graphical element on the screen and may refocus the search to that location, if known, or else search the entire screenshot.

[0112] Pixel changes are calculated for each region in the screenshot where changes occurred, and the regions are projected to a binary matrix at 1105. The binary matrix is a representation of whether the pixels of a region have changed, and may include a “0” for pixels with no change between screenshots and a “1” for pixels that changed. A

“region” is a square where changes occurred that may include multiple squares from the screenshot in some embodiments. However, any other suitable shape (e.g., a rectangle, a hexagon, etc.) may be use without deviating from the scope of the invention. In some embodiments, a fixed number of regions are supported for analysis, depending on the processing power of the computing system. For instance, some embodiments support extraction and OCR of two regions, three regions, ten regions, etc. Some embodiments may look for both the caret and typed or pasted text. When more than a number L of change regions is found between the current screenshot and the previous screenshot, the first L regions that were found may be processed or the screenshot may be ignored entirely. This may help to ignore screens where the user has launched a different window or a sufficient portion of the screen is otherwise changed such that OCR might not be completed in time before the next screenshot is captured.

[0113] For each binary matrix, blinking caret region candidates are extracted at 1110 and binary matrix members are joined at 1115. As used herein, “members” are connected shapes that are present in the binary matrix, such as shapes representing a letter, a cursor, etc. The joining of the matrix members may be performed using a Connected Components algorithm where components are 8-connected, for example. Connected Components are a set of pixels where each pixel is connected to all other pixels.

[0114] Shapes are extracted from the matrix member joining results at 1120 and the shapes are validated at 1125. The shape should typically be a perfect rectangle, for example, which can include a line. The validated shape candidates are stored and compared to a confirmation queue at 1130. The position, size, and shape of the caret

candidates may be stored, along with a time stamp. The frequency with which a caret blinks should be consistent within a tolerance (e.g., 5%). Since the caret blinks, the candidates should be stored for analysis to see whether they match the expected properties of the caret (i.e., position, size, and frequency). This can help to determine whether the caret candidate is blinking with a certain frequency when compared across multiple screenshots (e.g., 20). This information may also help to identify the caret if it reappears elsewhere after the user clicks the mouse on a new field, presses the tab key, etc. Naturally, at the beginning of the process, the confirmation queue is empty in some embodiments.

[0115] If a given caret candidate is confirmed to be blinking at 1135 based on the appearance/disappearance of the caret candidate, the size, and the position, caret tracking data is produced for the blinking caret at 1140. This may include the position of the caret on the screen, the graphical element in which it resides (i.e., the active element), etc. The validated candidate regions and the corresponding member binary matrix data are then saved to the confirmation queue at 1145 for later validation, for instance. The process of FIG. 11 may be repeated for each new screenshot in some embodiments.

[0116] FIGS. 12A-D are flowcharts illustrating a process 1200 for performing screen response validation of robot execution for RPA, according to an embodiment of the present invention. Prior to process 1200, a check may be made for resolution changes and the caret tracking video logic may be set up to accommodate changes. See FIG. 9, for example. In certain embodiments, process 1200 may run concurrently with a video recorder. See FIG. 10, for example. Process 1200 is an example using C# and the

Windows® operating system. However, any suitable programming language, operating system, associated APIs, formats, and functions may be used without deviating from the scope of the invention.

[0117] The process begins with performing LockBits on item N (e.g., a screenshot, a portion of a screen, an application window, etc.) using the format Format16bppRgb555 for create a BitmapData object for N at 1202. LockBits locks a rectangular portion of a bitmap and provides a temporary buffer that can be used to read or write pixel data in a specified format. BitmapData stores attributes of a bitmap.

[0118] BitmapData N and BitmapData N – 1 (i.e., the BitmapData object for the previous item) are then divided into horizontal rows with a height of 16 pixels at 1204. However, any desired height (e.g., 8 pixels, 32 pixels, etc.) for this step and other steps of process 1200 may be used without deviating from the scope of the invention. For each horizontal row of BitmapData N and BitmapData N – 1 in the same vertical position (i.e., in the same “row” – see FIGS. 8A-F), a MPCMP instruction is executed at 1206, which performs fast comparison of byte arrays. MEMCMP provides an indication of whether the rows are the same.

[0119] If all rows are the same between BitmapData N and BitmapData N – 1 at 1208 (i.e., there is a difference in at least one corresponding row) and no difference was expected at 1210 based on a current activity being executed by the robot, the process proceeds to step 1252 of FIG. 12D and on to the next screen capture. However, if a difference was expected at 1210, the process proceeds to step 1256 of FIG. 12D to attempt to remedy the error. If all rows are not the same between BitmapData N and BitmapData N – 1 at 1208 (i.e., there is a difference in at least one corresponding row)

and a difference was not expected at 1212, the process proceeds to step 1256 of FIG. 12D to attempt to remedy the error. However, it should be noted that if the result of the comparison between BitmapData N and BitmapData N – 1 is not what is expected (i.e., an unexpected change occurred when no change was expected or no change occurred when a change was expected), in some embodiments, process steps 1214-1250 or a subset thereof may still be performed.

[0120] If all rows are not the same between BitmapData N and BitmapData N – 1 at 1208 (i.e., there is a difference in at least one corresponding row) and a difference was expected at 1212, horizontal rows for BitmapData N and BitmapData N – 1 in the same row where the MEMCMP result is not equal to 0 are then extracted at 1214, and the extracted horizontal rows are then divided into size 16×16 pixels at 1216. See FIG. 8C, for example. For each 16×16 pixel block of BitmapData N and BitmapData N – 1, blocks where a difference between them are then extracted at 1218. See FIG. 8F, for example. This may be performed using a combination of long XOR functions looping Intel Intrinsics® instructions or some other suitable capability.

[0121] Per the above, in some embodiments, the number of regions that can be processed is limited to a predetermined number L. In certain embodiments, the number of blocks that can be included in each region may be limited. For instance, a limit of 4 squares, 9 squares, 16 squares, etc. may be imposed to ensure that OCR can be run on each region before the next screenshot is obtained. This may be an “optimization threshold”, which can include a limit on the number of regions that have changed, a limit on the number of squares contained in a given changed region, or both.

[0122] The total count of extracted 16×16 pixel blocks in each region, the number of regions, or both, are compared to the optimization threshold at 1220. If the optimization threshold is met at 1220, the process proceeds to step 1252 of FIG. 12D and on to the next screen capture. If the threshold is not exceeded at step 1220, proximate 16×16 pixel blocks are joined at 1222 using a Connected Components algorithm, which may be an 8-connected Connected Components algorithm in some embodiments. This determines which blocks are neighbors.

[0123] Once the connected neighbors are determined, a bounding rectangle for each set of proximate blocks is determined at 1224, forming a region. This may be determined by an extremal algorithm where the blocks having the highest and lowest x-values (i.e., the leftmost and rightmost block(s)) and the highest and lowest y-values (i.e., the uppermost and lowest block(s)) are included. Such an example can be seen in FIG. 8F.

[0124] For each bounding rectangle for a region, pixel changes are calculated and projected to a binary matrix at 1226. An example binary matrix 1400 for the letter “E” included in four 16×16 blocks that have been combined into a 32×32 region is shown in FIG. 14A, for example.

[0125] In most cases, the region will be larger than the member(s) contained therein (e.g., letters, caret, other shapes that changed the pixels, etc.). In order to increase the speed of the OCR algorithm, for each binary matrix, the member(s) included in each region are determined (e.g., using a Connected Components algorithm) and the binary matrix is cropped for each member at 1228. This produces cropped matrices for each member in each region. An example cropped member matrix 1410 for the letter “E”

produced from binary matrix 1400 is shown in FIG. 14B. The cropping may also be performed using an extremal algorithm in some embodiments.

[0126] Blinking caret region candidates are then extracted from the member matrices at 1230. For example, candidates may have a rectangular shape, which potentially includes a vertical line with a width of a single pixel in some embodiments. The extracted blinking caret region candidates and the corresponding member matrix data is then compared to a confirmation queue at 1232, potentially analyzing size, location, and frequency of blinking. If blinking at 1234, caret tracking data is produced for the blinking caret at 1236. Blinking caret regions and their corresponding member matrix data are then saved to the confirmation queue at 1238. In some embodiments, this portion of process 1200 may be the same as or similar to process 1100 of FIG. 11.

[0127] The member binary matrices only indicate whether a given pixel has changed from screen capture $N - 1$ to screen capture N in some embodiments. Accordingly, the pixel data is retrieved from BitmapData N for each pixel that has changed at 1240. Member rectangles are then generated and prepared for OCR at 1242. This may include populating pixel data for each changed pixel, eliminating caret pixels, processing the background (e.g., setting unchanged pixels to null or a highly contracting value), etc. In the case where the caret pixels were eliminated, it can be assumed that the caret itself was detected at this time with a certain position, shape, and set of binary matrix members. This information can be stored for caret tracking purposes. OCR is then performed for the prepared member rectangle pixel data at 1244.

[0128] The expected change for a current robot activity in the RPA workflow is determined and validated at 1246. The expected change may be determined by

analyzing key press events in a key character queue, changes that should appear based on a robot activity in an RPA workflow, etc.

[0129] If validation succeeded at 1248 and a key character queue is used, key character queue items (e.g., key press events) that matched OCR regions may be removed from the key character queue at 1250. Where multiple instances of a character exist, the oldest instance of that character in the key character queue may be removed, for example. UnlockBits is then performed on BitmapData $N - 1$ at 1252, which unlocks this bitmap from system memory, and BitmapData N is moved to position $N - 1$ at 1254. Process 1200 can then return to the start for the next captured item.

[0130] However, if validation failed at 1248 (e.g., expected changes did not occur or only partially occurred), remedial action is attempted at 1256. For instance, the robot may be informed which step(s) of the workflow failed, take some corrective measure, and attempt the step(s) again. This may include, but is not limited to, the robot checking at the driver level whether a window for an application the robot is attempting to interact with is the active window, checking the location of the mouse pointer or caret relative to the pertinent graphical element, checking whether the correct graphical element is the active element, any combination thereof, etc. The robot may set the correct window to the active, focused window, set the focus to the desired active element, move the mouse and click, etc., and then attempt the step(s) again. While taking remedial action, the frame comparison process may be paused in some embodiments. If the remedial action succeeds at 1258, the process may proceed to step 1252.

[0131] However, if the remedial action fails at 1258, error logic may be executed at 1260. The error logic may include, but is not limited to, throwing an exception, stopping

execution of the robot and displaying a message on a screen or sending a message to a human (e.g., via text or email) indicating that the robot failed to achieve the desired action(s). In certain embodiments, the action(s) that failed may be provided to the user so he or she can attempt to troubleshoot the problem, or the user can report the issue to be fixed by an RPA developer.

[0132] FIGS. 13A-C are flowcharts illustrating a process 1300 for performing pasted text tracking and validation, according to an embodiment of the present invention. The process begins with optionally performing key press recording at 1305 and performing screen capture (e.g., video recording, capturing screenshots of all or a portion of a screen, etc.) at 1310 to determine the keys that were pressed and the location(s) on the screen where graphical changes occurred, respectively. A robot action is then interpreted at 1315. Robot actions may include, but are not limited to, mouse clicks, pressing CTRL+V, right clicking plus selecting paste from a menu, clicking a home button and pasting in an application, etc. If the robot clicks a location and pastes from the clipboard quickly, the caret may be missed and the robot's actions may need to be reconstructed differently. If a paste from the clipboard did not occur at 1320, typed text detection and caret tracking logic is performed at 1325, potentially along the lines of process 1200 of FIGS. 12A-D in some embodiments.

[0133] However, if the clipboard includes recently pasted data from the robot at 1320 (e.g., pasted within the last 500 ms, the last second, etc.), pixel differences between frames N and $N - 1$ are calculated at 1330. Predicted same position regions where changes occurred between frames N and $N - 1$ are then extracted at 1335. For each

region, pixel changes are calculated and the changes are projected to a binary matrix at 1340.

[0134] For each binary matrix, members are determined using a Connected Components algorithm, for example, and member matrices are determined for each member at 1345. Pixel data is extracted for each changed pixel in the member matrices and member rectangles are generated at 1350. Each member rectangle is prepared for OCR at 1355 and OCR is run on each prepared member rectangle at 1360. A fuzzy matching comparison of the OCR results to the clipboard content is performed for each OCR result at 1365 using clipboard content provided by a clipboard monitor at 1370. In some embodiments, clipboard text content be obtained from System.Windows.Forms.dll using Clipboard.GetText(). If a match is found at 1375, the coordinates of the pasted text (e.g., in the form of a rectangle) are produced and the clipboard is flushed at 1380 and the process returns to steps 1305 and 1310 for the next frame.

[0135] However, if a match was not found at 1375 (e.g., expected pasted content did not appear or only partially appeared), remedial action is attempted at 1385. For instance, the robot may be informed which step(s) of the workflow failed, take some corrective measure, and attempt the step(s) again. This may include, but is not limited to, the robot checking at the driver level whether a window for an application the robot is attempting to interact with is the active window, checking the location of the mouse pointer or caret relative to the pertinent graphical element, checking whether the correct graphical element is the active element, any combination thereof, etc. The robot may set the correct window to the active, focused window, set the focus to the desired active

element, move the mouse and click, etc., and then attempt the step(s) again. While taking remedial action, the frame comparison process may be paused in some embodiments. If the remedial action succeeds at 1390, the process may proceed to step 1380.

[0136] However, if the remedial action fails at 1390, error logic may be executed at 1395. The error logic may include, but is not limited to, throwing an exception, stopping execution of the robot and displaying a message on a screen or sending a message to a human (e.g., via text or email) indicating that the robot failed to achieve the desired action(s). In certain embodiments, the action(s) that failed may be provided to the user so he or she can attempt to troubleshoot the problem, or the user can report the issue to be fixed by an RPA developer.

[0137] FIG. 15 is a flowchart illustrating a process 1500 for using CV and expected results of robot activities to determine active elements and validate robot actions, according to an embodiment of the present invention. The process begins with determining whether a frame changed from the previous frame by more than a predetermined threshold at 1510. This may include checking whether more than a certain portion of the frame has changed (e.g., more than 2%), whether more than a predetermined number of pixels has changed (e.g., more than 200), whether changes occur outside of locations of graphical elements in the frame that permit text entry, etc.

[0138] If the threshold is exceeded at 1520, it is likely that at least some of the graphical elements on the screen have also changed. CV preprocessing is performed at 1530 to identify graphical element types and locations, which may be stored in memory.

The frame comparison process may be paused while the CV preprocessing is performed in some embodiments.

[0139] If the threshold was not exceeded at 1520, or after CV preprocessing is completed at 1530, newly appearing elements in the key character queue added between the previous frame and the current frame are determined at 1540. If there are newly appearing elements in the key character queue, it may be assumed that these appeared in a suitable graphical element on the screen. Location(s) where the screen changed in the current frame are then determined at 1550 and an attempt is made to match changes to locations of the graphical elements at 1560. If changes occurred within only one of the graphical elements, the matched graphical element is set as the active element at 1570. However, if changes occurred within multiple graphical elements or no changes were found in a graphical element, remedial action is performed at 1580 (e.g., removing content from a field where content should not have appeared and attempting to insert the content into the correct field). The next frame is then fetched at 1590 and the process repeats.

[0140] FIG. 16 is an architectural diagram illustrating a system 1600 configured to perform screen response validation of robot execution for RPA, according to an embodiment of the present invention. System 1600 includes user computing systems, such as desktop computer 1602, tablet 1604, and smart phone 1606. However, any desired computing system may be used without deviating from the scope of invention including, but not limited to, smart watches, laptop computers, Internet-of-Things (IoT) devices, vehicle computing systems, etc.

[0141] Each computing system 1602, 1604, 1606 has a digital process 1610 running thereon that records screenshots, keystrokes, running applications, application visual elements, visual element locations, application locations, the robot workflow and current step(s) being executed, etc. pertaining to its own operation or that of a separate robot. Indeed, any desired information pertaining to screen graphics, robot inputs, display elements, etc. may be recorded without deviating from the scope of the invention. In certain embodiments, only video and keystroke recordings are captured initially, and other information is determined subsequently using CV. However, additional information may help to focus and improve the CV process. Digital processes 1610 may be robots generated via an RPA designer application, part of an operating system, a downloadable application for a personal computer (PC) or smart phone, or be any other software and/or hardware without deviating from the scope of the invention. Indeed, in some embodiments, the logic of one or more of digital processes 1610 is implemented partially or completely via physical hardware.

[0142] Digital processes 1610 send recorded screenshots, keystrokes, running applications, application elements and locations, a combination thereof, etc. via a network 1620 (e.g., a local area network (LAN), a mobile communications network, a satellite communications network, the Internet, any combination thereof, etc.) to a server 1630. In some embodiments, server 1630 may run a conductor application and the data may be sent periodically as part of the heartbeat message. Server 1630 stores information from digital processes 1610 in a database 1640.

[0143] Server 1630 runs instances 1632 of screen response validation logic for computing systems that server 1630 receives data from (i.e., computing systems 1602,

1604, 1606). Server may analyze results from instances 1632 to determine what robots are doing when interacting with their computing systems. Steps in the workflow may be mapped and time synchronized with the video and key presses to ensure that instances 1632 can determine what the robot is attempting to do. Information regarding whether the validation succeeded or failed, the nature of the failure if it occurred, the step the robot was on, etc. may be sent back to respective user computing systems 1602, 1604, 1606 to validate the execution of robots monitored by digital processes 1610. In some embodiments, the validation by server 1630 may occur in real time or near-real time so processes 1610 can perform validation as an RPA robot executes on the respective computing system.

[0144] FIG. 17 is a flowchart illustrating a process 1700 for performing screen response validation of robot execution for RPA, according to an embodiment of the present invention. The process begins with applying a CV algorithm to determine graphical elements and associated bounding rectangles in the user interface at 1705. The determined graphical elements may include a target graphical element for an RPA activity in some embodiments. A determination is made whether a difference exists between a current screenshot frame and a previous screenshot frame at 1710. The current screenshot frame and the previous screenshot frame may include an entire user interface or a portion thereof. When the difference exists between the current screenshot frame and the previous screenshot frame at 1715 and a difference between the current screenshot frame and the previous screenshot frame is expected at 1720 based on an activity in a workflow of an RPA robot, one or more changes are validated between the current screenshot frame and the previous screenshot frame against one or more

expected screen changes based on the activity of the workflow of the RPA robot at 1725.

In some embodiments, validation includes performing OCR on the one or more locations where the current screenshot frame differs from the previous screenshot frame and matching characters recognized by the OCR to characters in the key character queue.

[0145] When validation succeeds at 1730, the process proceeds to the next frames (i.e., the next frame as the current screenshot frame and the current screenshot frame as the previous screenshot frame) and to the next activity in the workflow or the next change to be affected by the same activity. However, when validation fails, an exception is thrown or remedial action is take at 1740. If remedial action is taken at 1740 and it is successful, the process may proceed to step 1740.

[0146] Returning to step 1710, if a difference does not occur at 1715 and a difference was not expected at 1745, the process proceeds to step 1735. However, if a difference was expected at 1745, the process proceeds to step 1740.

[0147] In some embodiments, the remedial action includes the RPA robot checking at the driver level whether a window for an application the robot is attempting to interact with is an active window, checking a location of a mouse pointer or caret relative to a graphical element in which a change was expected to occur, checking whether a correct graphical element is an active element, or any combination thereof. In certain embodiments, the remedial action includes the RPA robot setting a correct window as an active, focused window, setting a focus to an active element, moving a mouse and causing a mouse click event, or any combination thereof. In some embodiments, the throwing of the exception includes stopping operation of the RPA robot, displaying a message on a screen, sending a message indicating that the RPA robot failed to achieve

the one or more expected screen changes, listing one or more actions that failed, or a combination thereof.

[0148] In some embodiments, a key character queue including key press events created by the RPA robot that occurred during a time window is generated at 1750. In certain embodiments, matching characters are removed from the key character queue during validation at 1725. In some embodiments, the key character queue is a FIFO queue that includes a character of a key press event and a time that the key press event occurred for each of the key press events during the time window.

[0149] In some embodiments, the validation includes determining one or more regions where the current screenshot frame differs from the previous screenshot frame, extracting one or more connected members in the one or more determined regions, and performing OCR on the extracted one or more connected members, producing one or more recognized characters, one or more recognized character sequences, or both, and respective positions. The validation may include comparing the one or more recognized characters, the one or more recognized character sequences, or both, to the key character queue or to one or more characters, one or more character sequences, or both, expected to appear based on the activity. In certain embodiments, a target graphical element and content to be input into the target graphical element are determined based on the activity in the workflow of the RPA robot and the validation includes validating whether the one or more changes between the current screenshot frame and the previous screenshot frame match a location of the target graphical element and whether the one or more changes match the content to be input into the target graphical element. In some embodiments, the activity includes entering text into a graphical element, moving a caret

to the graphical element, pasting content into the graphical element, or a combination thereof. In certain embodiments, the one or more expected screen changes based on the activity of the workflow of the RPA robot include submission of a form, opening of a new application window, or changing of a current application window.

[0150] The process steps performed in FIGS. 6A, 6B, 7, 9-13B, 15, and 17 may be performed by a computer program, encoding instructions for the processor(s) to perform at least part of the process(es) described in FIGS. 6A, 6B, 7, 9-13B, 15, and 17, in accordance with embodiments of the present invention. The computer program may be embodied on a non-transitory computer-readable medium. The computer-readable medium may be, but is not limited to, a hard disk drive, a flash device, RAM, a tape, and/or any other such medium or combination of media used to store data. The computer program may include encoded instructions for controlling processor(s) of a computing system (e.g., processor(s) 510 of computing system 500 of FIG. 5) to implement all or part of the process steps described in FIGS. 6A, 6B, 7, 9-13B, 15, and 17, which may also be stored on the computer-readable medium.

[0151] The computer program can be implemented in hardware, software, or a hybrid implementation. The computer program can be composed of modules that are in operative communication with one another, and which are designed to pass information or instructions to display. The computer program can be configured to operate on a general purpose computer, an ASIC, or any other suitable device.

[0152] It will be readily understood that the components of various embodiments of the present invention, as generally described and illustrated in the figures herein, may be arranged and designed in a wide variety of different configurations. Thus, the

detailed description of the embodiments of the present invention, as represented in the attached figures, is not intended to limit the scope of the invention as claimed, but is merely representative of selected embodiments of the invention.

[0153] The features, structures, or characteristics of the invention described throughout this specification may be combined in any suitable manner in one or more embodiments. For example, reference throughout this specification to “certain embodiments,” “some embodiments,” or similar language means that a particular feature, structure, or characteristic described in connection with the embodiment is included in at least one embodiment of the present invention. Thus, appearances of the phrases “in certain embodiments,” “in some embodiment,” “in other embodiments,” or similar language throughout this specification do not necessarily all refer to the same group of embodiments and the described features, structures, or characteristics may be combined in any suitable manner in one or more embodiments.

[0154] It should be noted that reference throughout this specification to features, advantages, or similar language does not imply that all of the features and advantages that may be realized with the present invention should be or are in any single embodiment of the invention. Rather, language referring to the features and advantages is understood to mean that a specific feature, advantage, or characteristic described in connection with an embodiment is included in at least one embodiment of the present invention. Thus, discussion of the features and advantages, and similar language, throughout this specification may, but do not necessarily, refer to the same embodiment.

[0155] Furthermore, the described features, advantages, and characteristics of the invention may be combined in any suitable manner in one or more embodiments. One

skilled in the relevant art will recognize that the invention can be practiced without one or more of the specific features or advantages of a particular embodiment. In other instances, additional features and advantages may be recognized in certain embodiments that may not be present in all embodiments of the invention.

[0156] One having ordinary skill in the art will readily understand that the invention as discussed above may be practiced with steps in a different order, and/or with hardware elements in configurations which are different than those which are disclosed. Therefore, although the invention has been described based upon these preferred embodiments, it would be apparent to those of skill in the art that certain modifications, variations, and alternative constructions would be apparent, while remaining within the spirit and scope of the invention. In order to determine the metes and bounds of the invention, therefore, reference should be made to the appended claims.

CLAIMS

1. A computer program comprising screen response validation logic for robotic process automation (RPA) embodied on a non-transitory computer-readable medium, the program configured to cause at least one processor to:

determine whether a difference exists between a current screenshot frame and a previous screenshot frame, the current screenshot frame and the previous screenshot frame comprising an entire user interface or a portion thereof;

when the difference exists between the current screenshot frame and the previous screenshot frame and a difference between the current screenshot frame and the previous screenshot frame is expected based on an activity in a workflow of an RPA robot:

validate one or more changes between the current screenshot frame and the previous screenshot frame against one or more expected screen changes based on the activity of the workflow of the RPA robot, and

when the validation fails, throw an exception or initiate a remedial action.

2. The computer program of claim 1, wherein when the current screenshot frame does not differ from the previous screenshot frame and no difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot, the program is further configured to cause the at least one processor to:

fetch a next screenshot frame; and

repeat the process using the next screenshot frame as the current screenshot frame and using the current screenshot frame as the previous screenshot frame.

3. The computer program of claim 1, wherein when the current screenshot frame does not differ from the previous screenshot frame and a difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot, the program is further configured to cause the at least one processor to:

throw an exception or initiate a remedial action.

4. The computer program of claim 1, wherein the remedial action comprises the RPA robot checking at the driver level whether a window for an application the robot is attempting to interact with is an active window, checking a location of a mouse pointer or caret relative to a graphical element in which a change was expected to occur, checking whether a correct graphical element is an active element, or any combination thereof.

5. The computer program of claim 1, wherein the remedial action comprises the RPA robot setting a correct window as an active, focused window, setting a focus to an active element, moving a mouse and causing a mouse click event, or any combination thereof.

6. The computer program of claim 1, wherein the throwing of the exception comprises stopping operation of the RPA robot, displaying a message on a screen, sending a message indicating that the RPA robot failed to achieve the one or more expected screen changes, listing one or more actions that failed, or a combination thereof.

7. The computer program of claim 1, wherein the program is further configured to cause the at least one processor to:

generate a key character queue comprising key press events created by the RPA robot that occurred during a time window.

8. The computer program of claim 7, wherein the RPA robot is configured to wait a time period between key press events.

9. The computer program of claim 7, wherein when the difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot and the expected screen changes based on the activity of the RPA robot workflow comprise one or more characters, the program is further configured to cause the at least one processor to:

perform optical character recognition (OCR) on the one or more locations where the current screenshot frame differs from the previous screenshot frame, wherein

the validation comprises matching characters recognized by the OCR to characters in the key character queue.

10. The computer program of claim 9, wherein the program is further configured to cause the at least one processor to:

remove matching characters from the key character queue.

11. The computer program of claim 7, wherein the key character queue is a first in – first out (FIFO) queue comprising a character of a key press event and a time that the key press event occurred for each of the key press events during the time window.

12. The computer program of claim 1, wherein when the current screenshot frame differs from the previous screenshot frame and the difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot, the program is further configured to cause the at least one processor to:

determine one or more regions where the current screenshot frame differs from the previous screenshot frame; and

extract one or more connected members in the one or more determined regions and perform optical character recognition (OCR) on the extracted one or more connected members, producing one or more recognized characters, one or more recognized character sequences, or both, and respective positions, wherein

the validation comprises comparing the one or more recognized characters, the one or more recognized character sequences, or both, to the key character queue or to

one or more characters, one or more character sequences, or both, expected to appear based on the activity.

13. The computer program of claim 1, wherein the program is further configured to cause the at least one processor to:

determine a target graphical element and content to be input into the target graphical element based on the activity in the workflow of the RPA robot;

validate whether the one or more changes between the current screenshot frame and the previous screenshot frame match a location of the target graphical element and whether the one or more changes match the content to be input into the target graphical element; and

when the location, the one or more changes, or both, do not match, throw the exception or initiate the remedial action.

14. The computer program of claim 1, wherein the activity comprises entering text into a graphical element, moving a caret to the graphical element, pasting content into the graphical element, or a combination thereof.

15. The computer program of claim 1, wherein the one or more expected screen changes based on the activity of the workflow of the RPA robot comprise submission of a form, opening of a new application window, or changing of a current application window.

16. A computer program comprising screen response validation logic for robotic process automation (RPA) embodied on a non-transitory computer-readable medium, the program configured to cause at least one processor to:

determine a target graphical element and content to be input into the target graphical element based on an activity in a workflow of an RPA robot;

determine whether one or more differences exist between a current screenshot frame and a previous screenshot frame, the current screenshot frame and the previous screenshot frame comprising an entire user interface or a portion thereof; and

when the one or more differences do not exist between the current screenshot frame and the previous screenshot frame, throw an exception or initiate a remedial action.

17. The computer program of claim 16, wherein when the one or more differences exist between the current screenshot frame and the previous screenshot frame, the program is further configured to cause the at least one processor to:

validate whether a change between the current screenshot frame and the previous screenshot frame matches a location of the target graphical element and whether the change matches the content to be input into the target graphical element; and

when the location, the change, or both do not match, throw an exception or initiate a remedial action.

18. The computer program of claim 16, wherein the program is further configured to cause the at least one processor to:

apply a computer vision algorithm to determine graphical elements and associated bounding rectangles in the user interface, the determined graphical elements comprising the target graphical element.

19. The computer program of claim 16, wherein the program is further configured to cause the at least one processor to:

generate a key character queue comprising key press events created by the RPA robot that occurred during a time window.

20. The computer program of claim 19, wherein when the one or more differences exist between the current screenshot frame and the previous screenshot frame, the program is further configured to cause the at least one processor to:

perform optical character recognition (OCR) on the one or more locations where the current screenshot frame differs from the previous screenshot frame, wherein

the validation of whether the change between the current screenshot frame and the previous screenshot frame matches the content to be input into the target graphical element comprises matching characters recognized by the OCR to characters in the key character queue.

21. The computer program of claim 16, wherein the activity comprises entering text into a graphical element, moving a caret to the graphical element, pasting content into the graphical element, or a combination thereof.

22. The computer program of claim 16, wherein the one or more expected screen changes based on the activity of the workflow of the RPA robot comprise submission of a form, opening of a new application window, or changing of a current application window.

23. A computer-implemented method for performing screen response validation for robotic process automation (RPA), comprising:

determining, by an RPA robot, whether a difference exists between a current screenshot frame and a previous screenshot frame, the current screenshot frame and the previous screenshot frame comprising an entire user interface or a portion thereof; and

when the current screenshot frame does not differ from the previous screenshot frame and a difference between the current screenshot frame and the previous screenshot frame is expected to occur based on the activity in the workflow of the RPA robot, throwing an exception or initiating a remedial action, by the RPA robot.

24. The computer-implemented method of claim 23, wherein when the difference exists between the current screenshot frame and the previous screenshot frame and a difference between the current screenshot frame and the previous

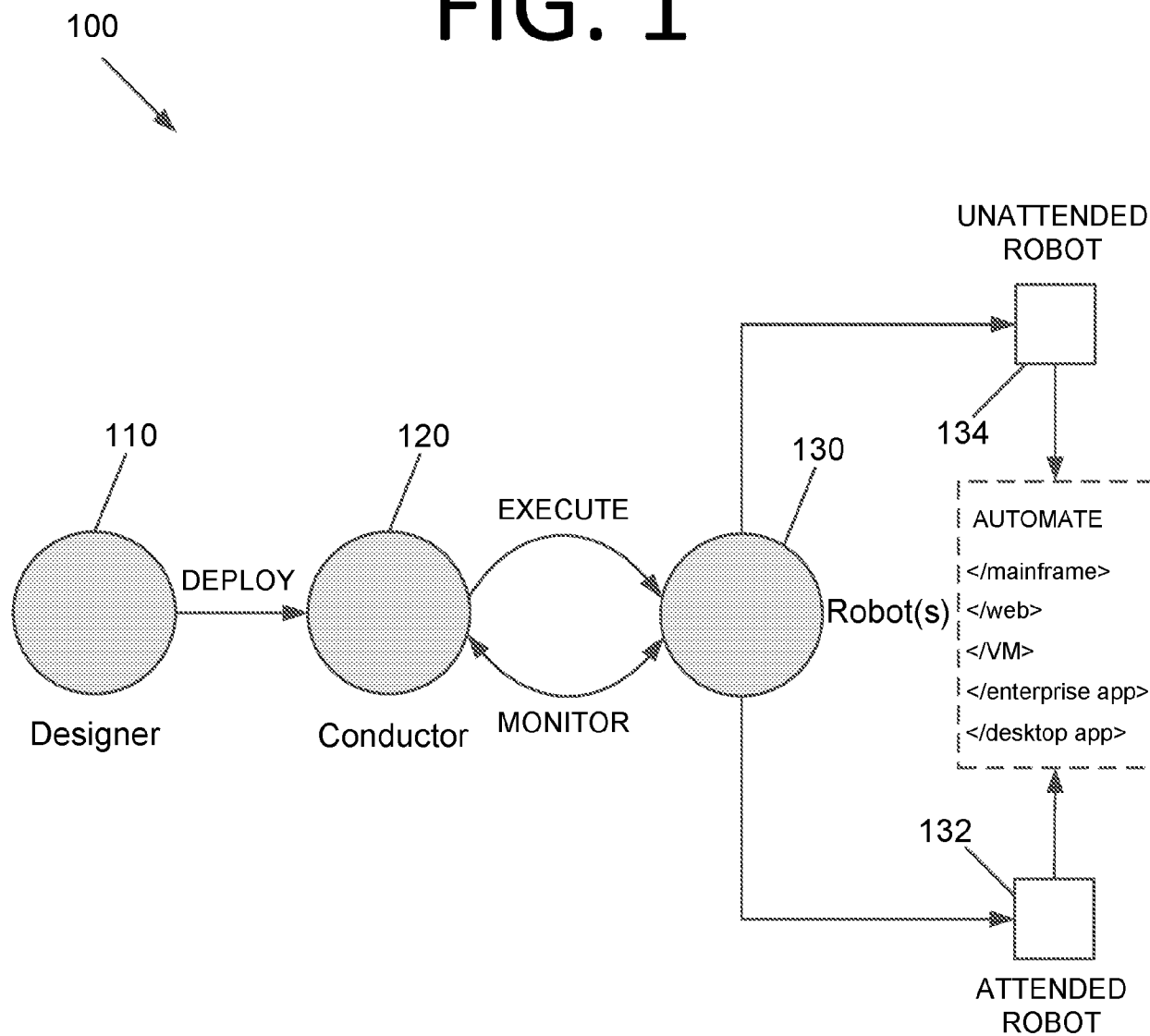
screenshot frame is expected based on an activity in a workflow of an RPA robot, the method further comprises:

validating, by the RPA robot, one or more changes between the current screenshot frame and the previous screenshot frame against one or more expected screen changes based on the activity of the workflow of the RPA robot; and

when the validation fails, throwing an exception or initiating a remedial action, by the RPA robot.

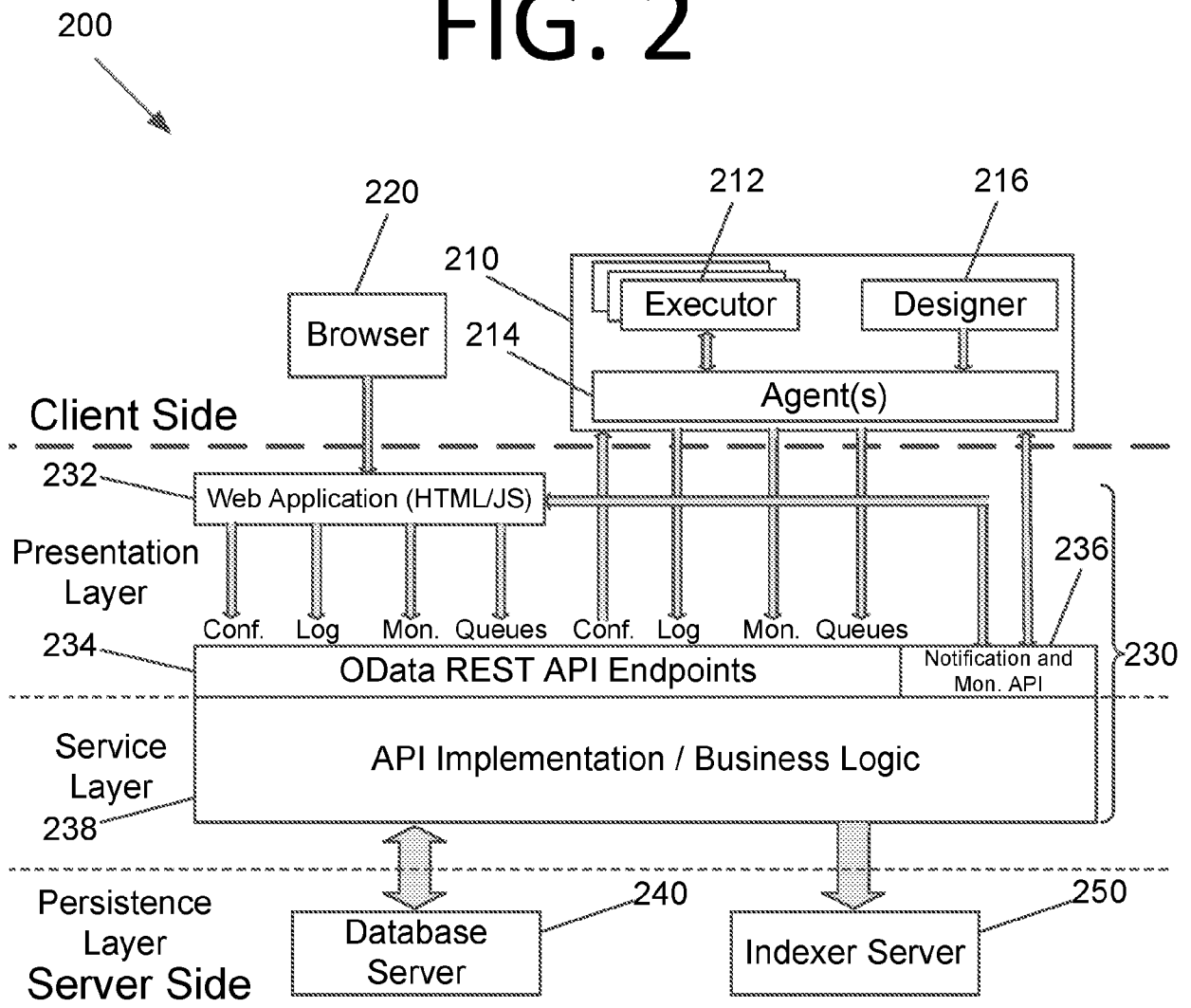
(1 / 29)

FIG. 1



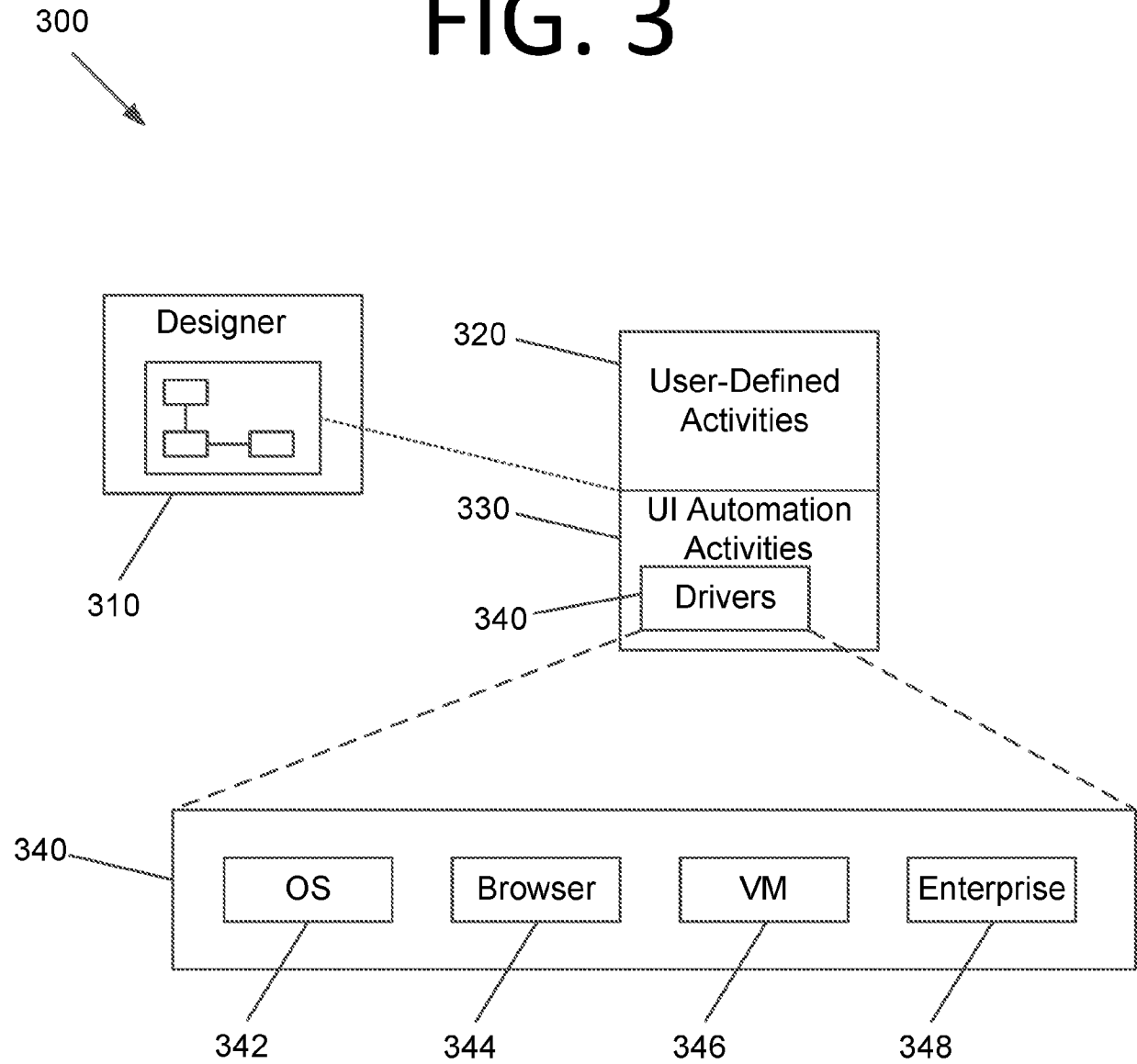
(2 / 29)

FIG. 2



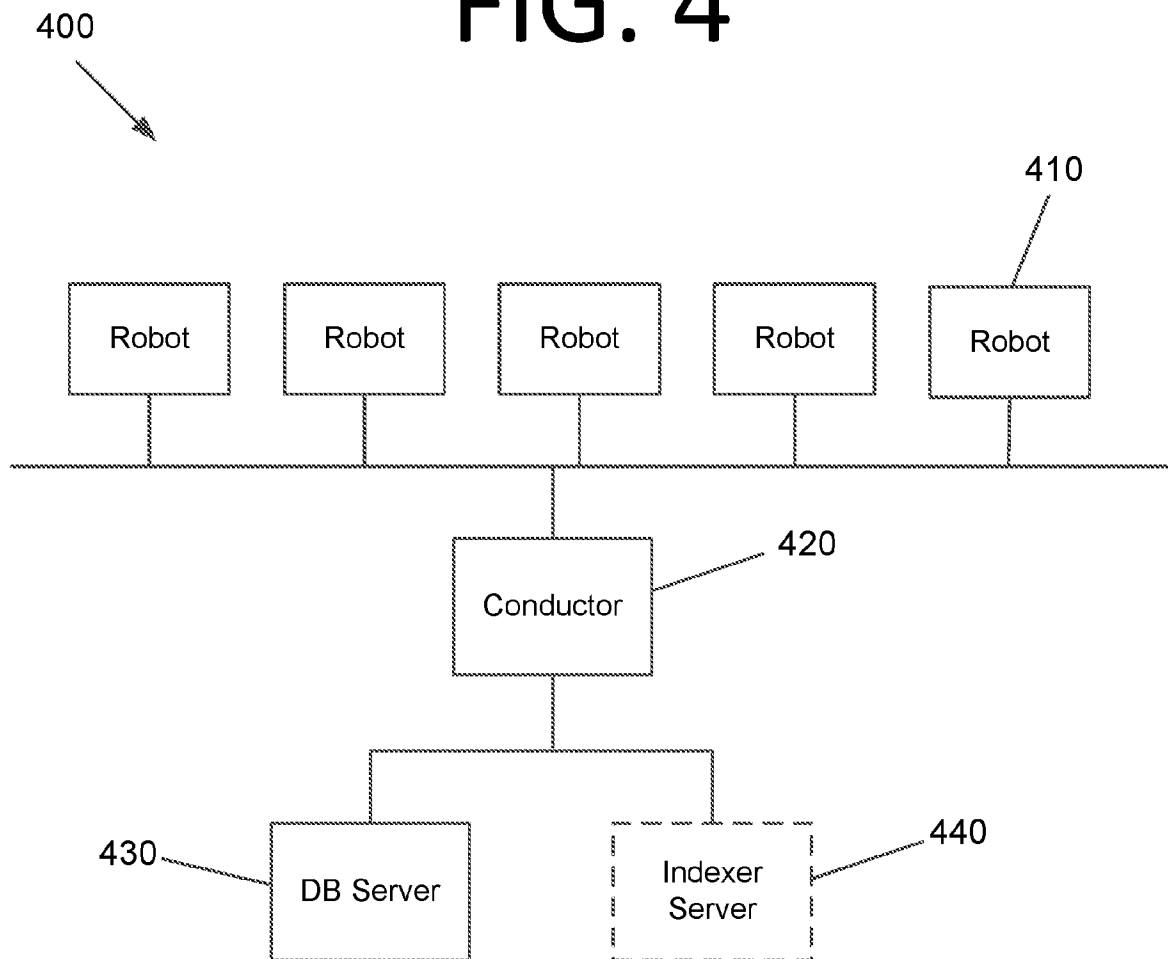
(3 / 29)

FIG. 3



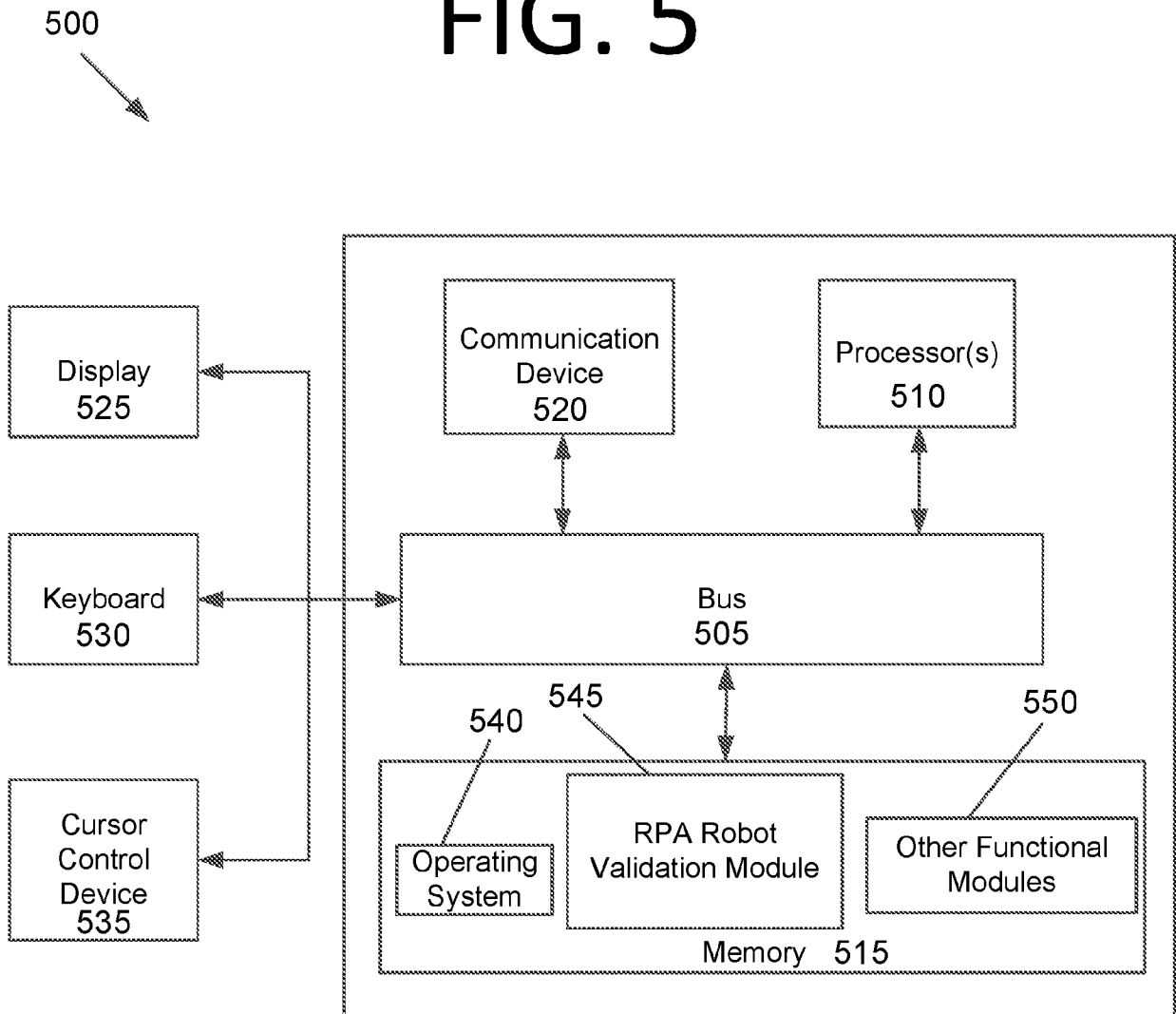
(4 / 29)

FIG. 4



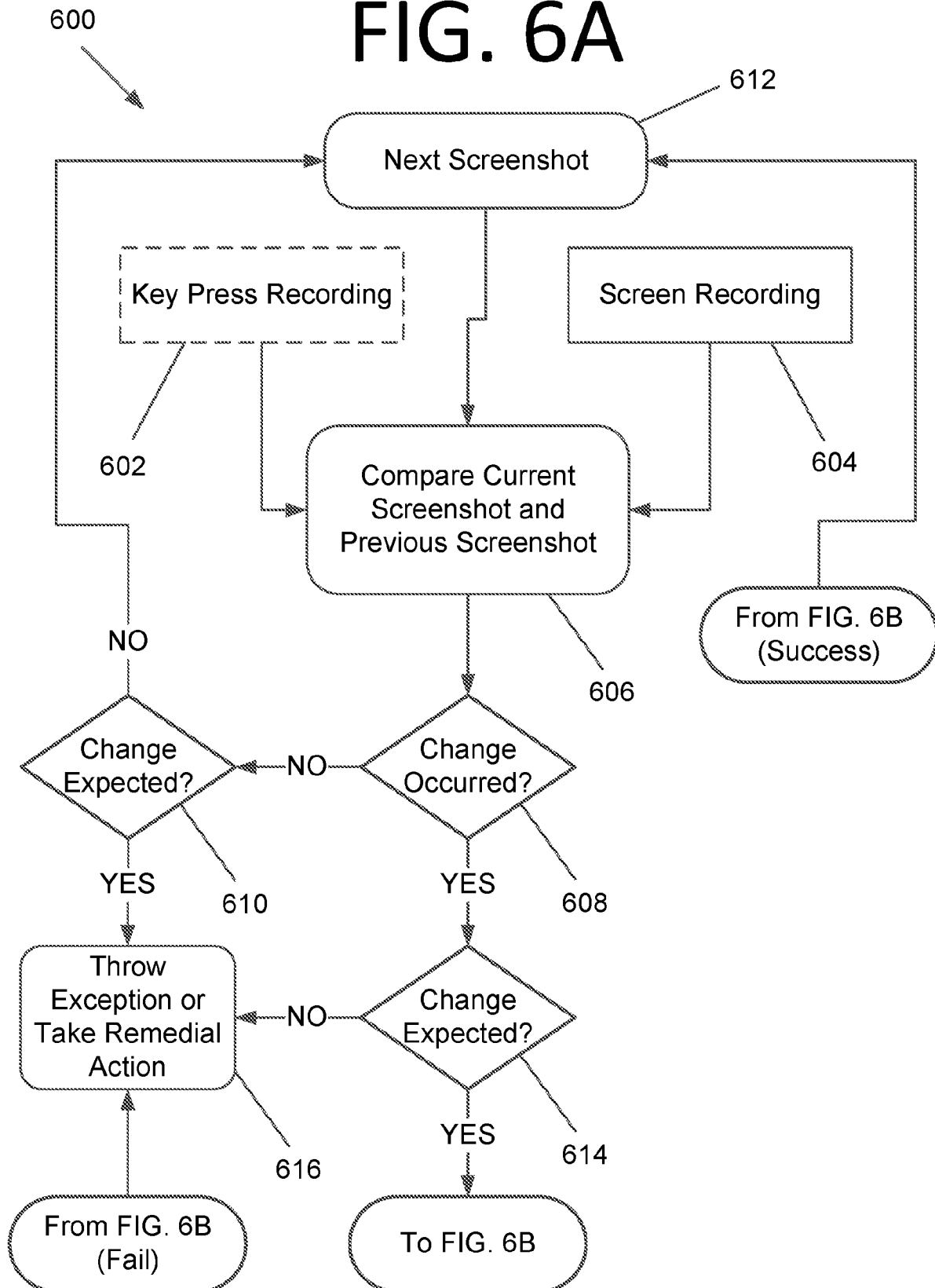
(5 / 29)

FIG. 5



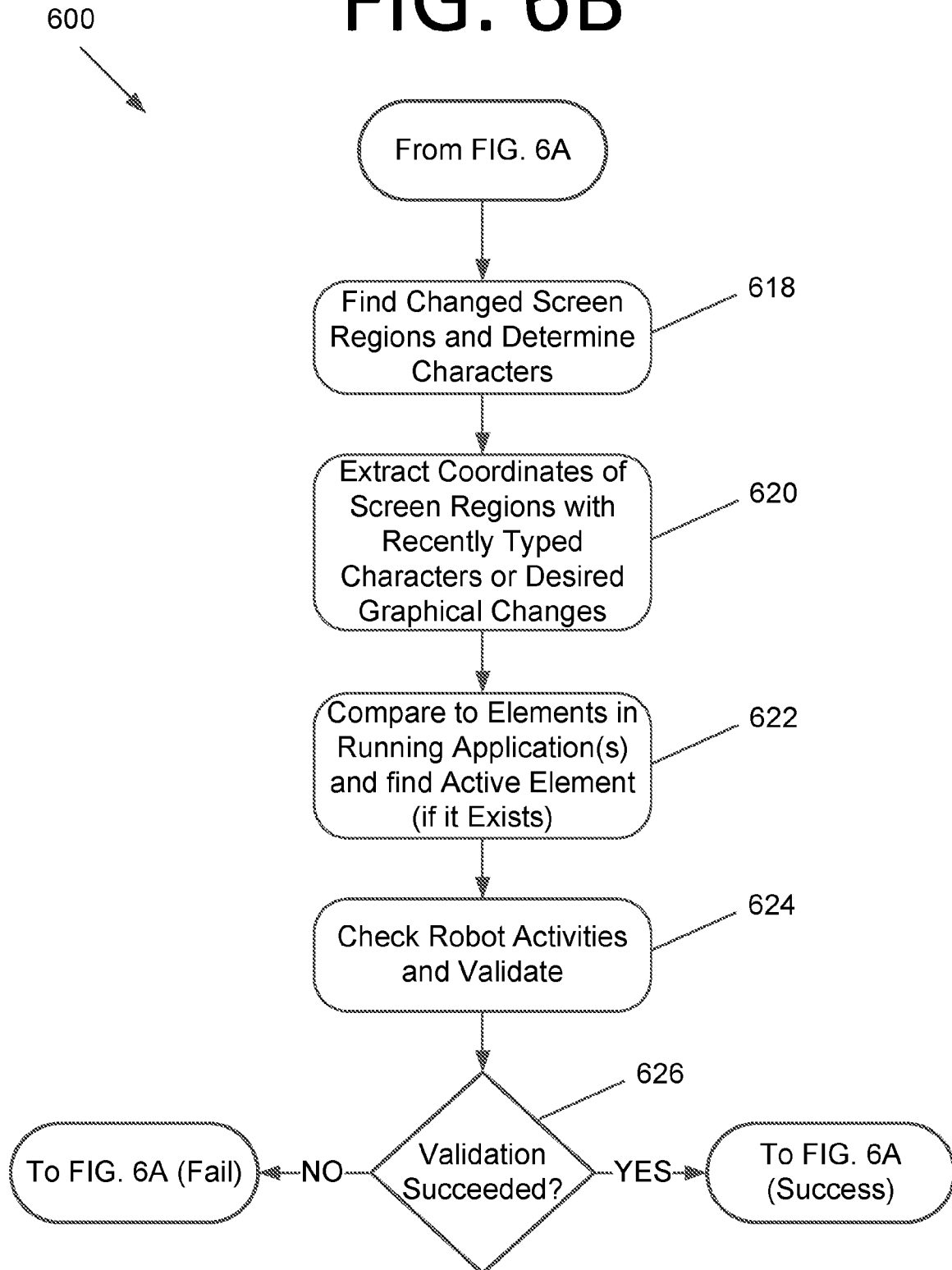
(6 / 29)

FIG. 6A



(7 / 29)

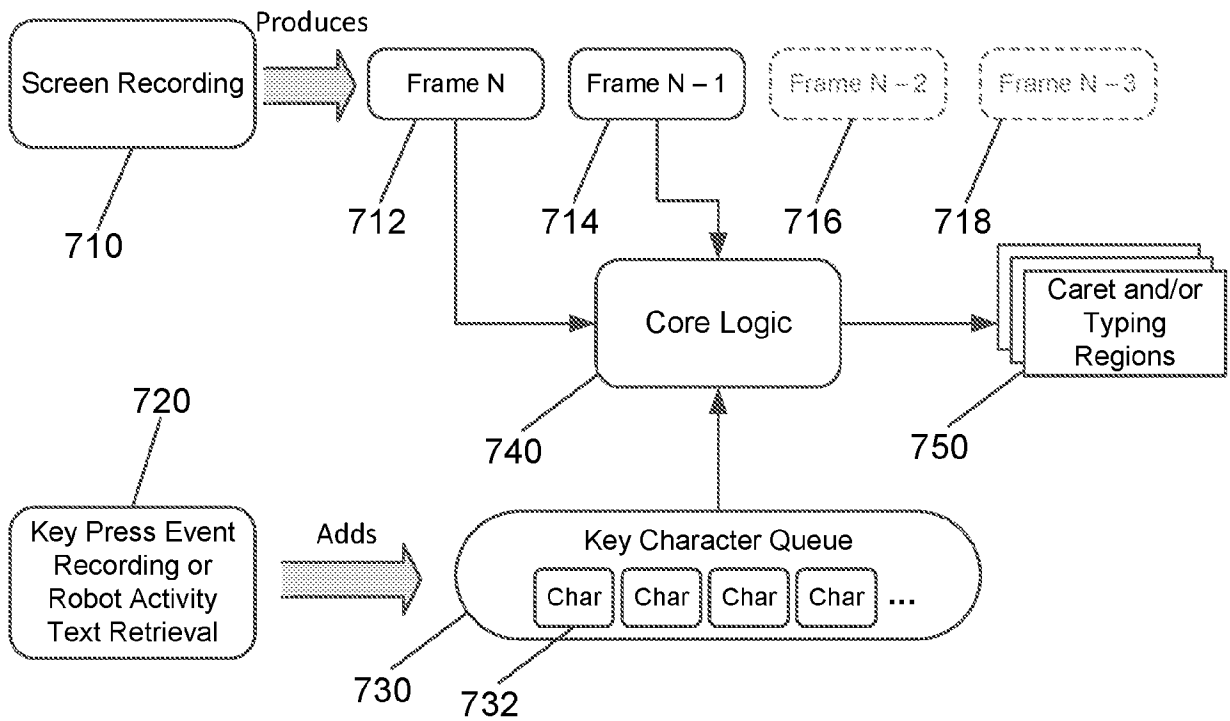
FIG. 6B



(8 / 29)

FIG. 7

700



(9 / 29)

FIG. 8A

802

Frame N – 1

812

Frame N

Alumni Donation

Name*

First Name Last Name

Email*

Phone*

Amount you would like to Donate

\$

Would you like to make this donation in someone else's name?

☐ Yes ☐ No

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Name*

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(10 / 29)

FIG. 8B

800



	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
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Alumn: Donation

Name*

First Name Last Name

Email*

Phone*

Amount you would like to Donate

\$

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☐ Yes ☐ No

(11 / 29)

FIG. 8C

810



	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
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Alumn: Donation

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Email*

Phone*

Amount you would like to Donate

\$

Would you like to make this donation in someone else's name?

☐ Yes ☐ No

Submit

(12 / 29)

FIG. 8D

810

814

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
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Alumn: Donation

* - - - *

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\$

Would you like to make this donation in someone else's name?

☐ Yes ☐ No

Donate

(13 / 29)

FIG. 8E

810

816

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
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Phone*

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\$

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(14 / 29)

FIG. 8F

810

818

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27
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Alumn: Donation

Name*

First Name Last Name

Email*

Phone*

Amount you would like to Donate

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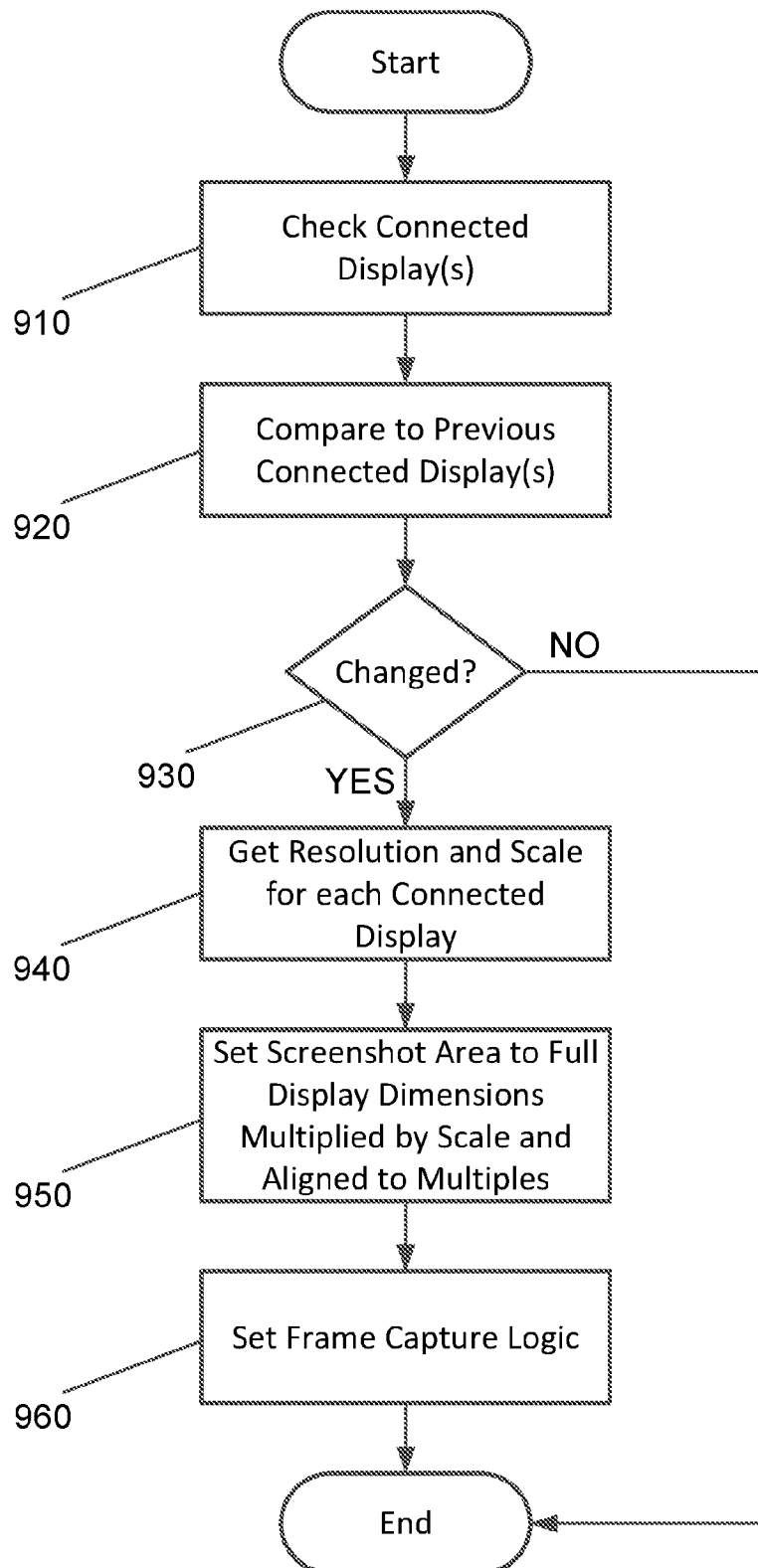
☐ Yes ☐ No

Submit

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FIG. 9

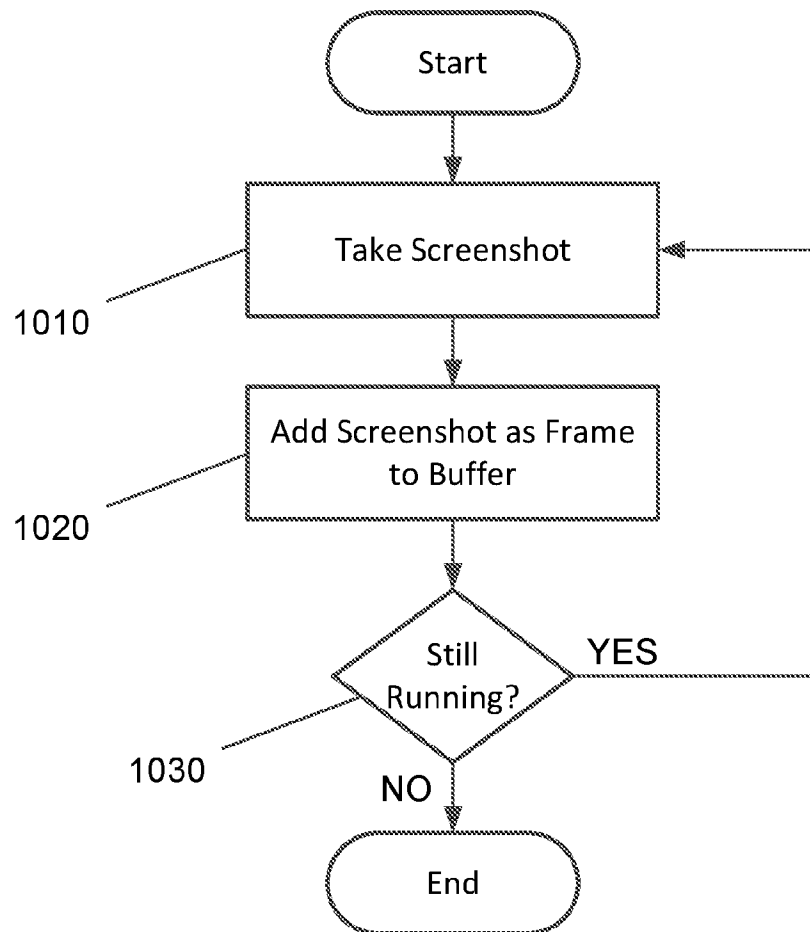
900



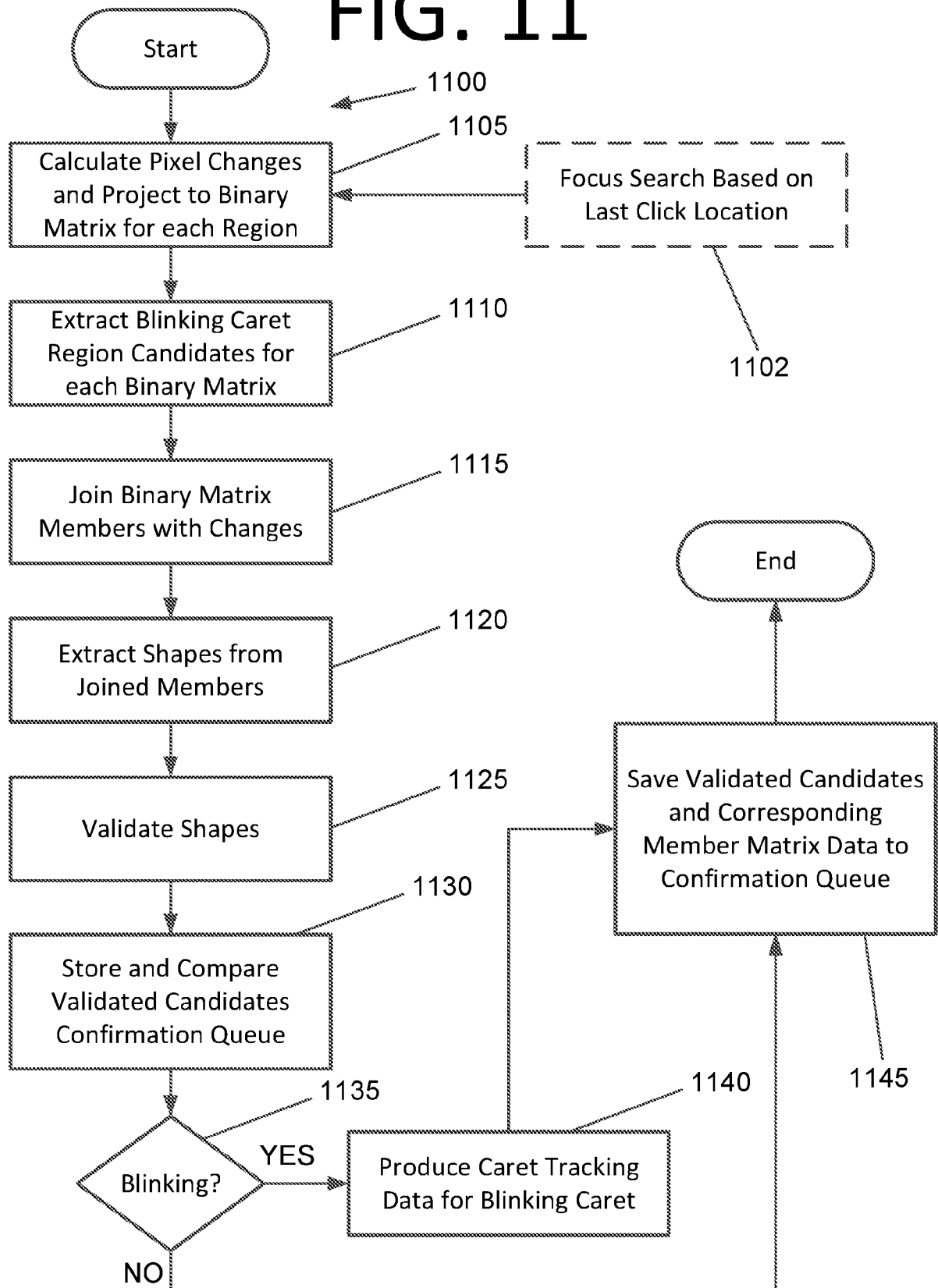
(16 / 29)

FIG. 10

1000

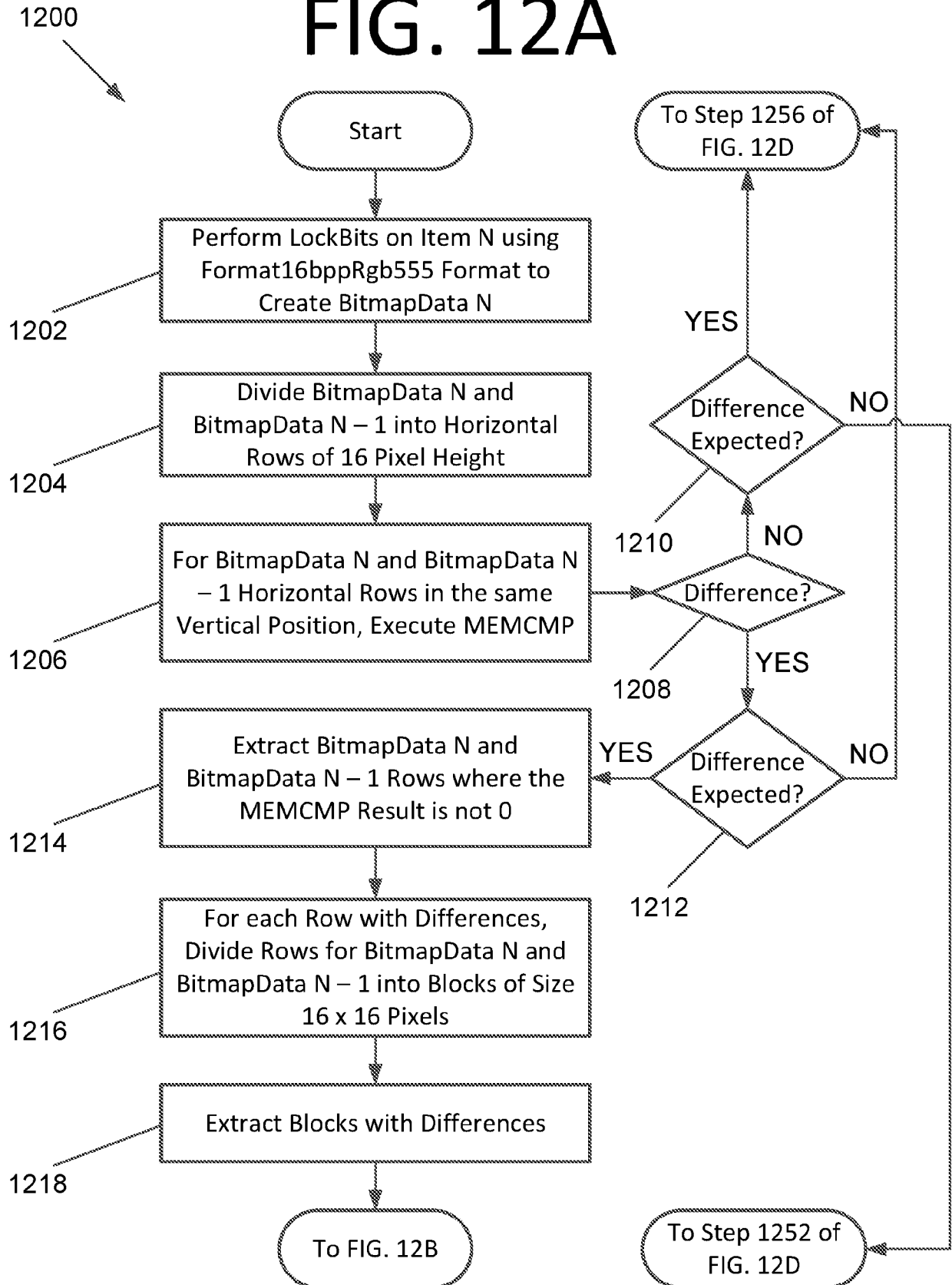


(17 / 29)

FIG. 11

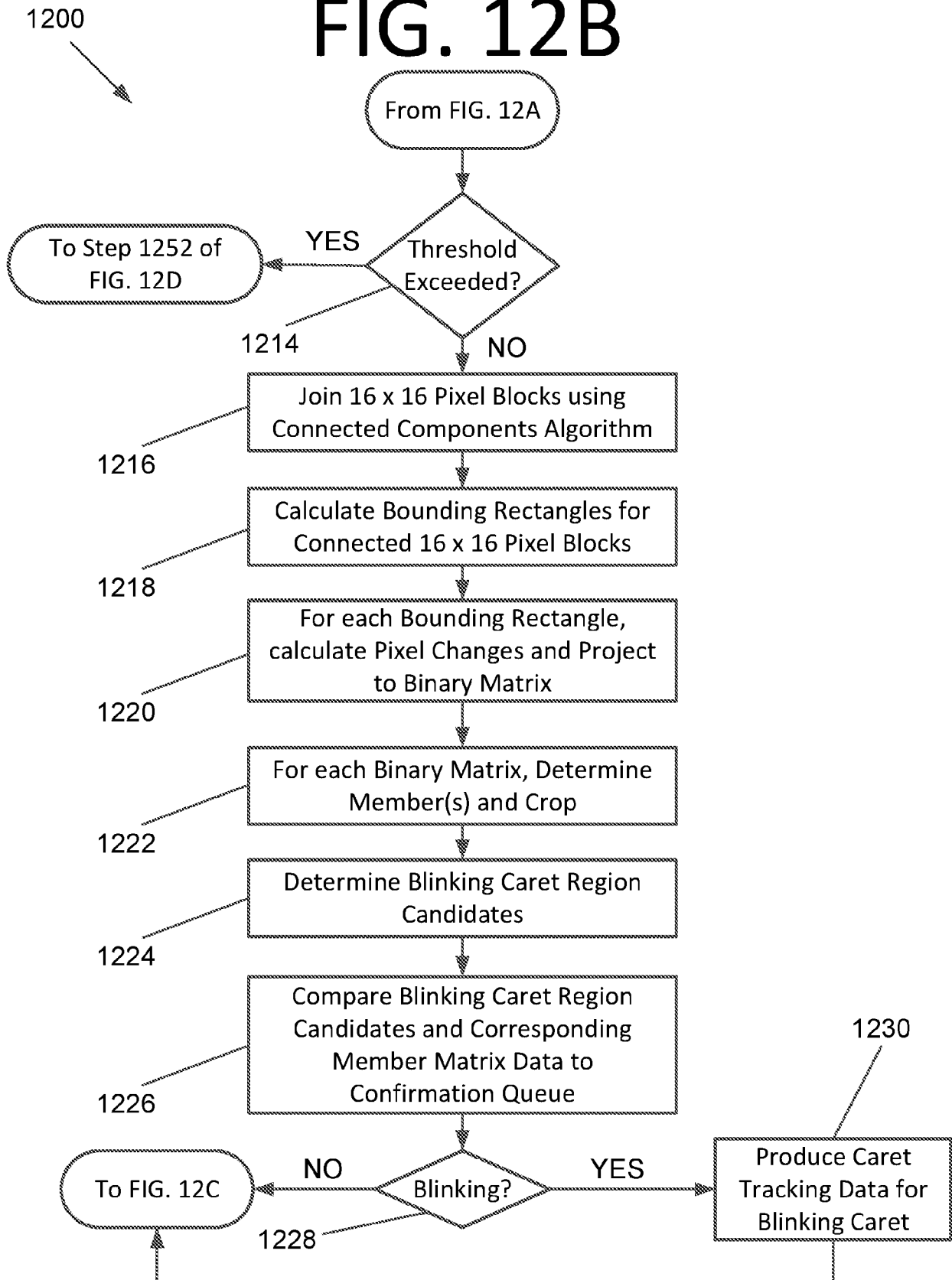
(18 / 29)

FIG. 12A



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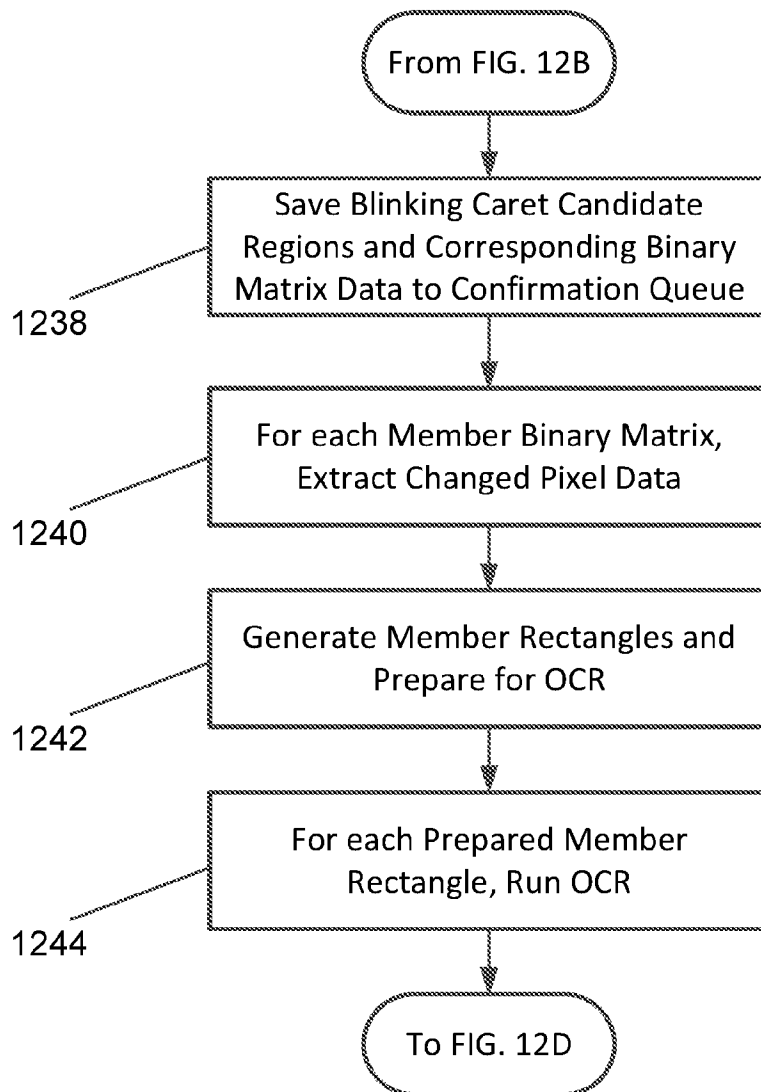
FIG. 12B



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FIG. 12C

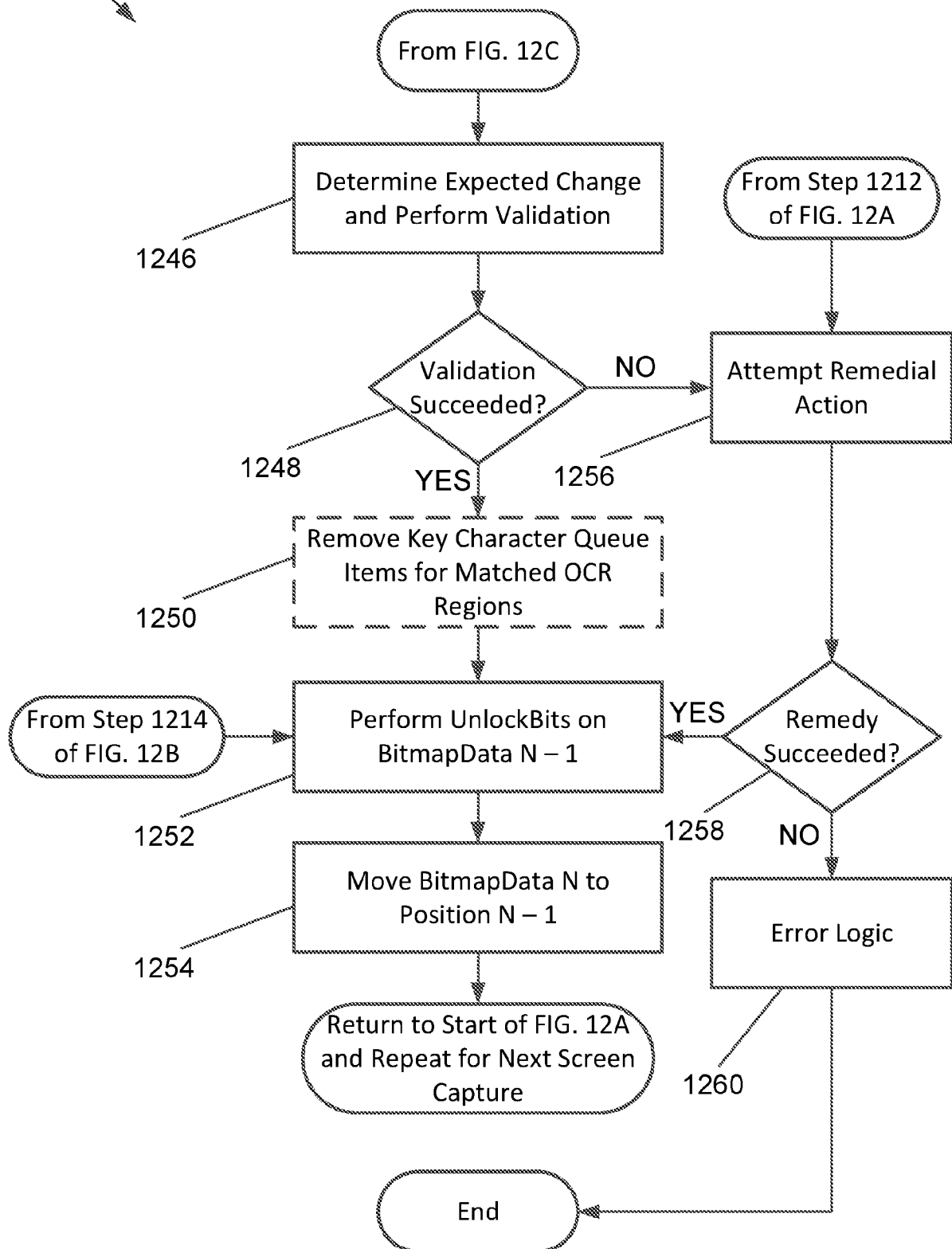
1200



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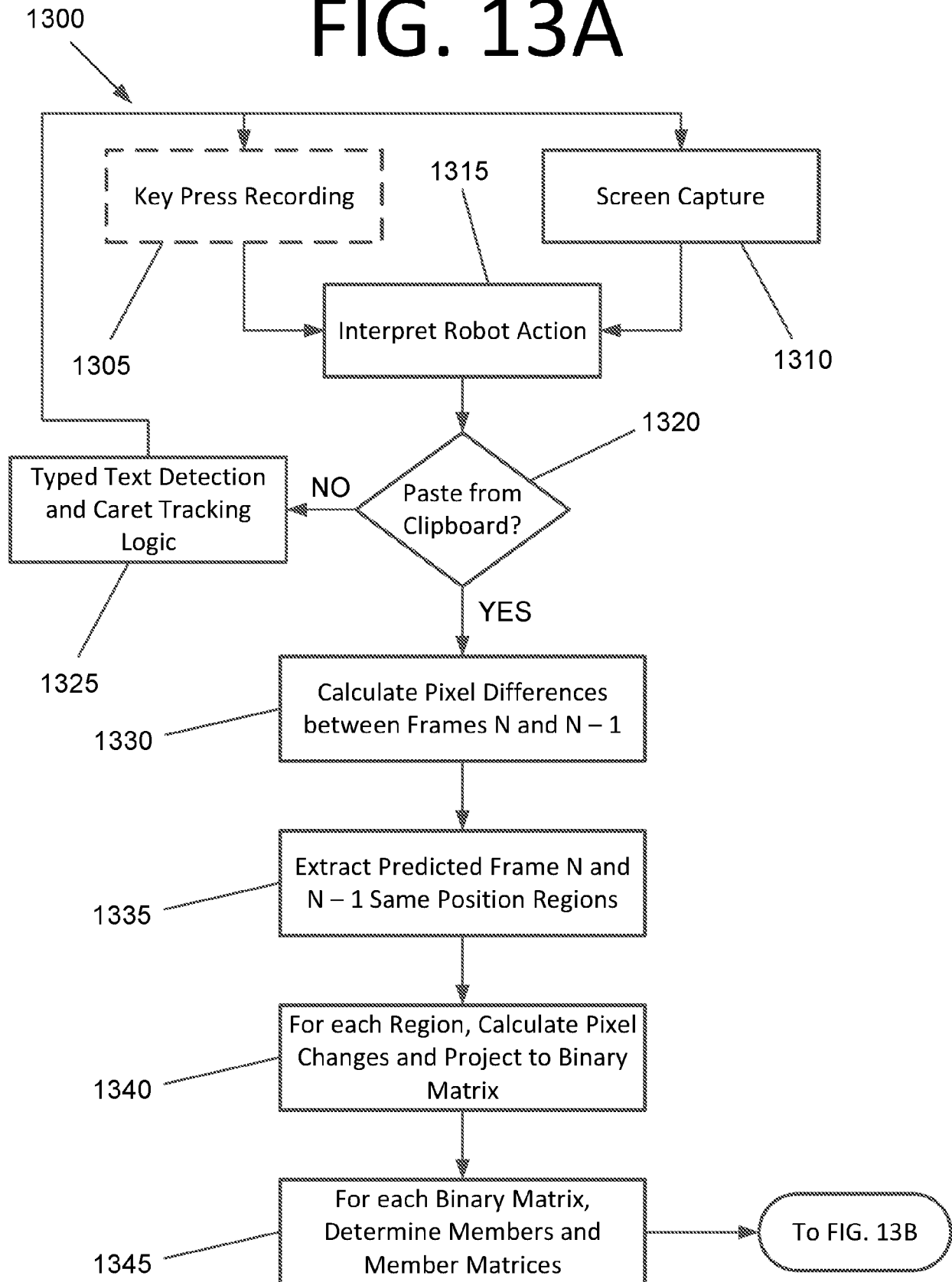
FIG. 12D

1200



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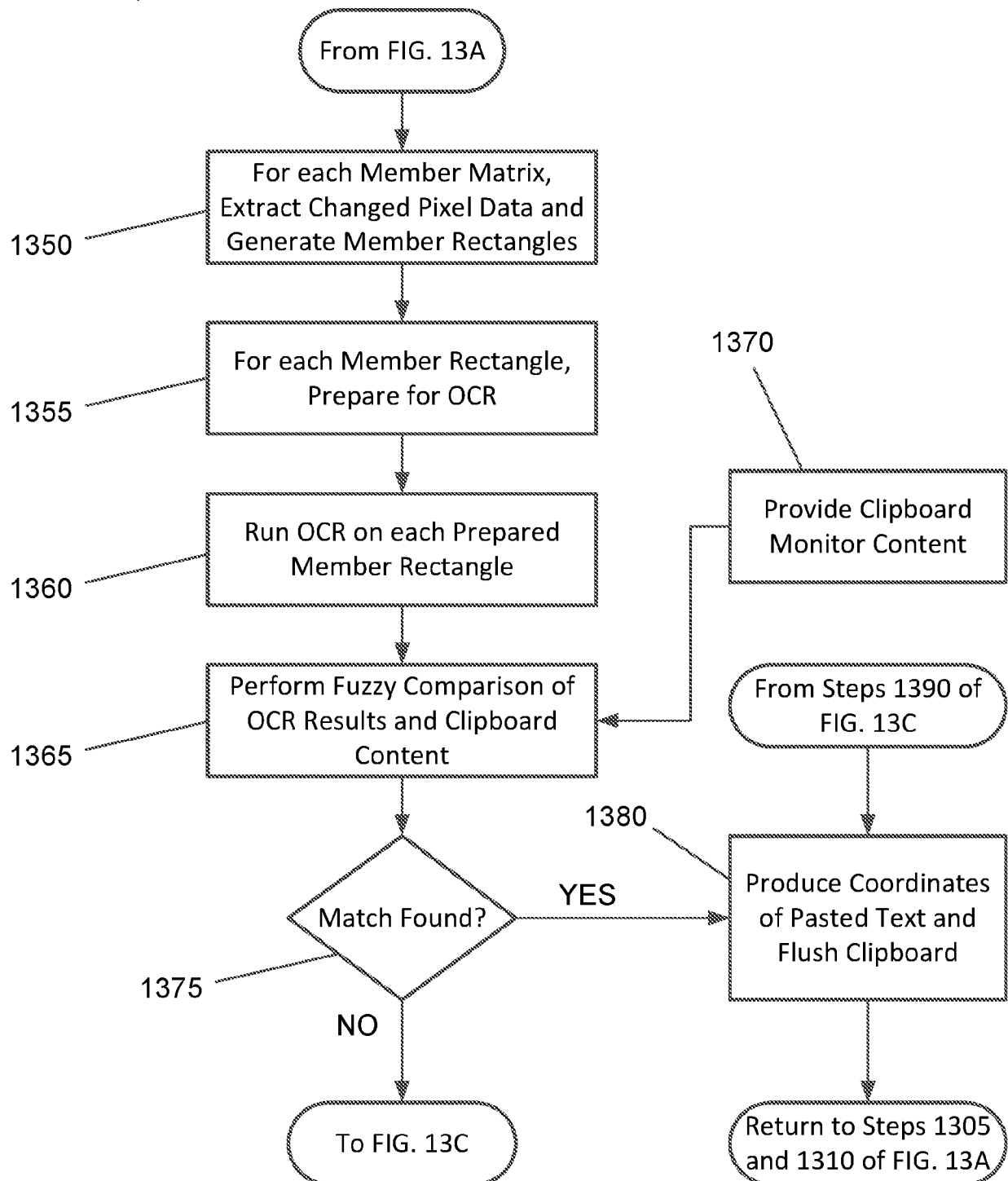
FIG. 13A



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FIG. 13B

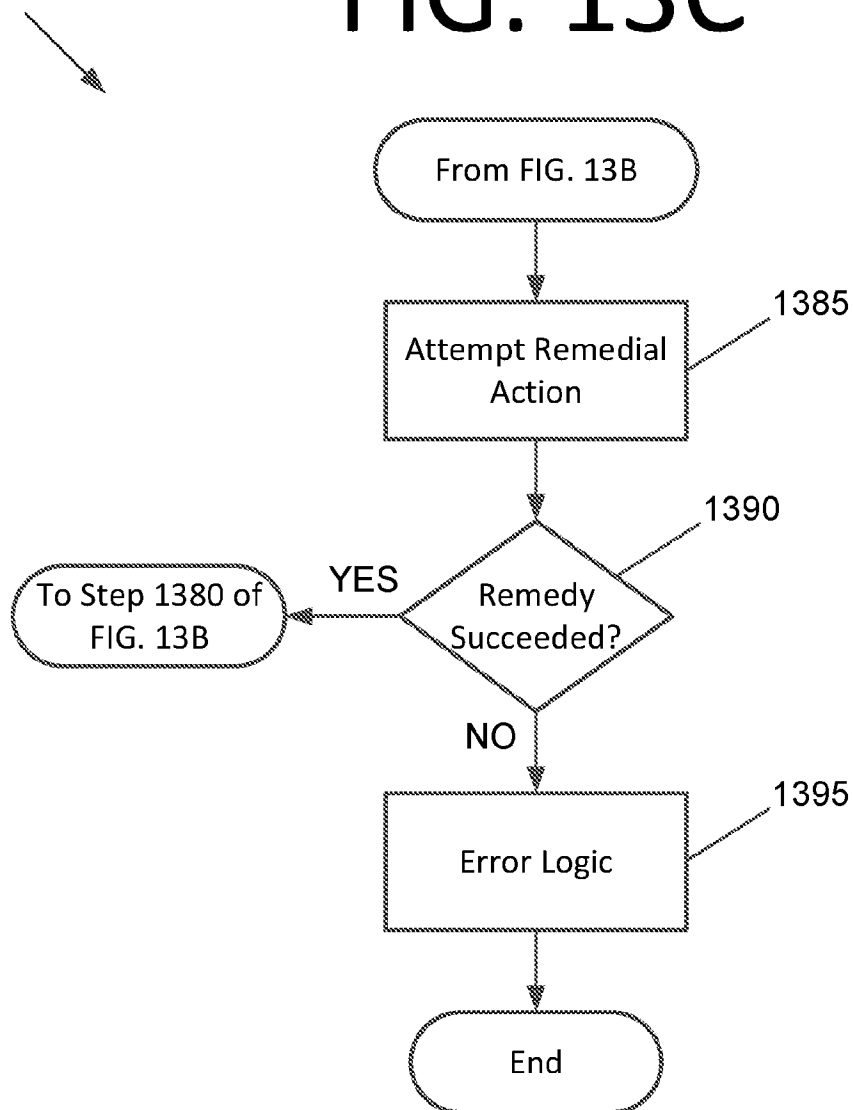
1300



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FIG. 13C

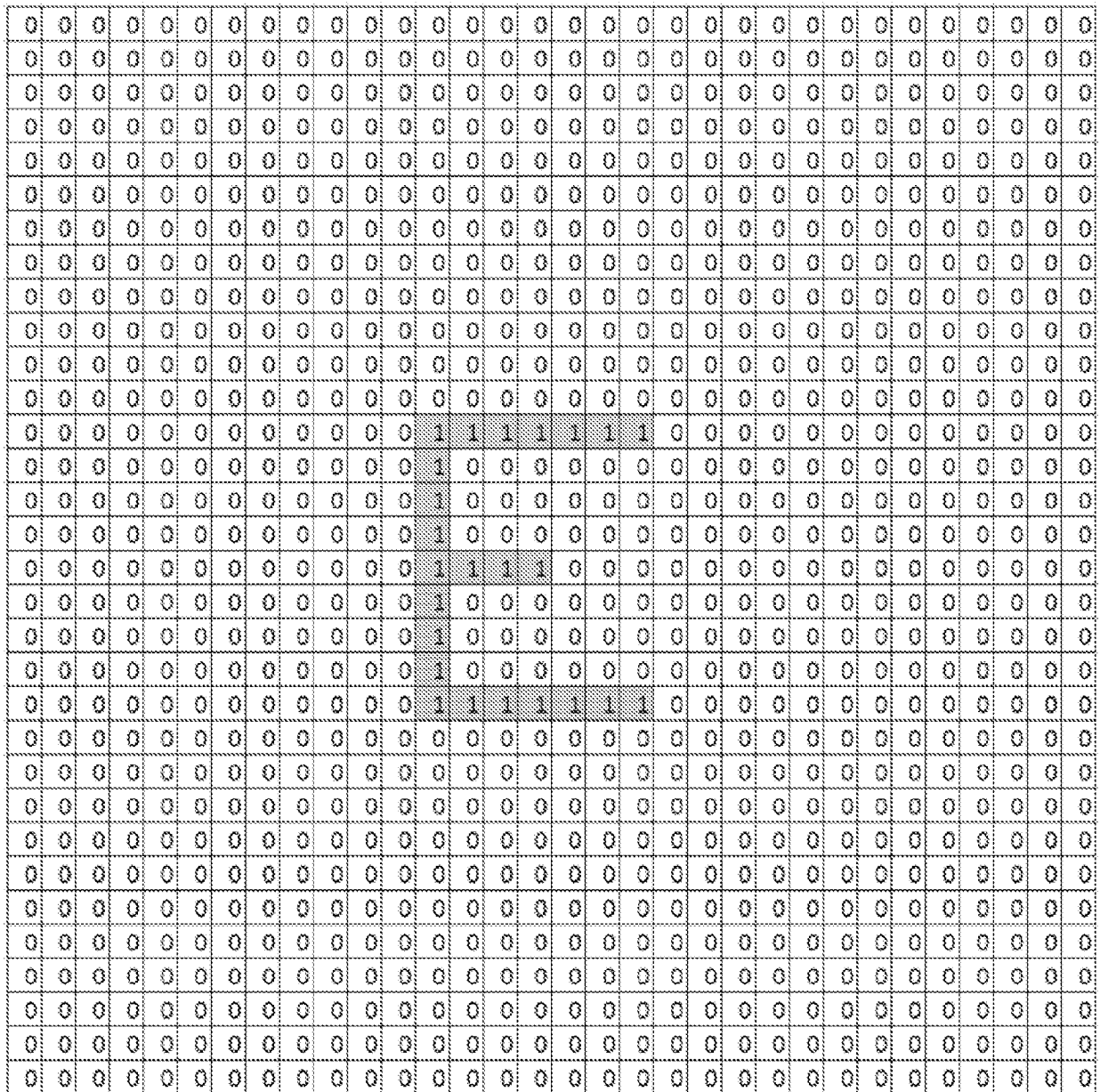
1300



(25 / 29)

1400

FIG. 14A



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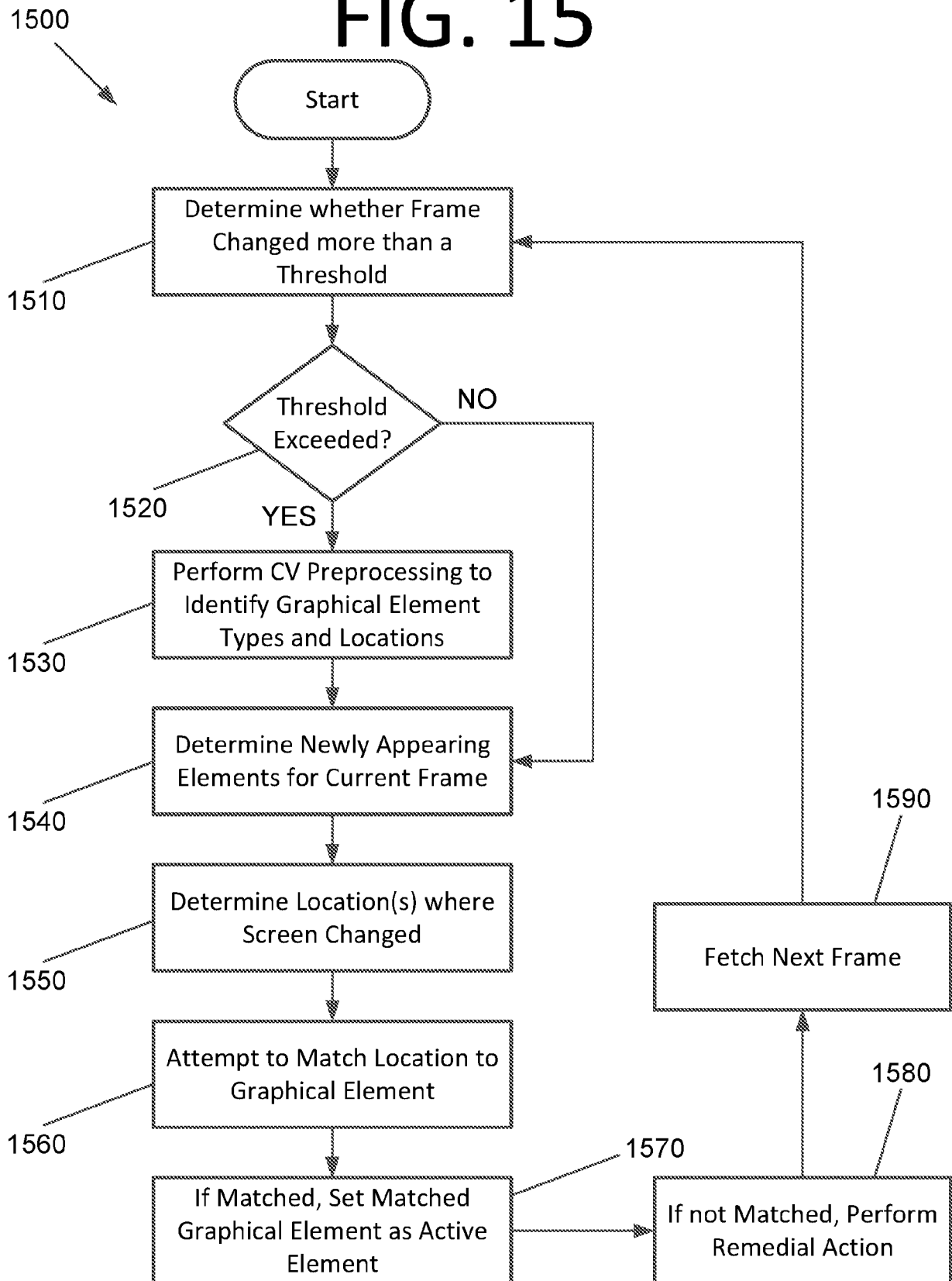
1410


FIG. 14B

1	1	1	1	1	1	1
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	1	1	1	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	0	0	0	0	0	0
1	1	1	1	1	1	1

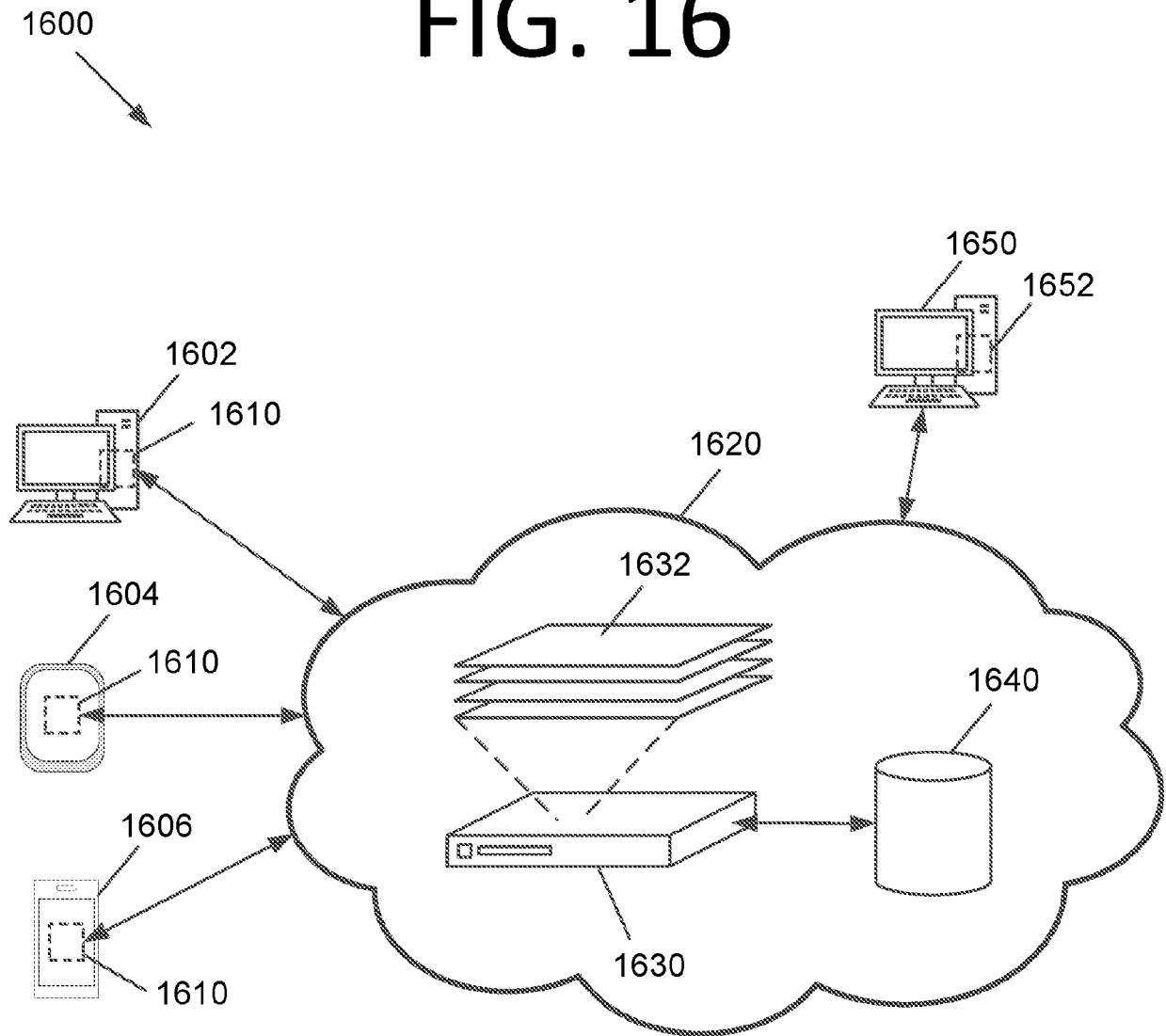
(27 / 29)

FIG. 15



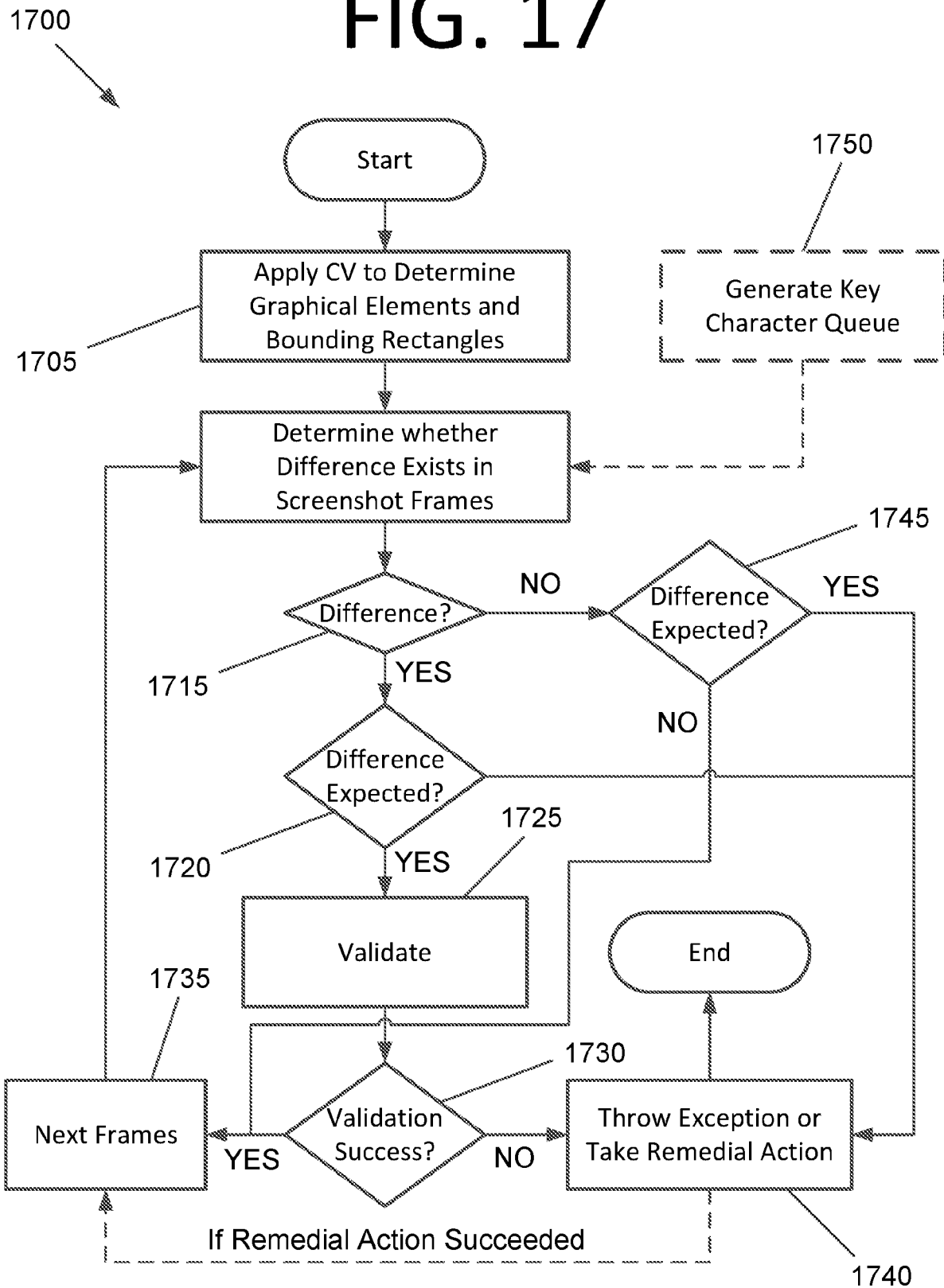
(28 / 29)

FIG. 16



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FIG. 17



INTERNATIONAL SEARCH REPORT

International application No.

PCT/US2020/051878

A. CLASSIFICATION OF SUBJECT MATTER G06K 9/00(2006.01)i; G06K 9/62(2006.01)i; G06F 40/279(2020.01)i; G06F 9/54(2006.01)i; G06F 3/023(2006.01)i According to International Patent Classification (IPC) or to both national classification and IPC		
B. FIELDS SEARCHED Minimum documentation searched (classification system followed by classification symbols) G06K 9/00(2006.01); B64F 5/40(2017.01); G06F 17/30(2006.01); G06F 9/445(2006.01); G06F 9/455(2006.01); G06K 15/02(2006.01); G06N 3/08(2006.01); G06N 99/00(2010.01); G06Q 10/06(2012.01) Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Korean utility models and applications for utility models Japanese utility models and applications for utility models Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) eKOMPASS(KIPO internal) & Keywords: screen, response, difference, activity, validate		
C. DOCUMENTS CONSIDERED TO BE RELEVANT		
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 2019-0324781 A1 (EPIANCE SOFTWARE PVT. LTD.) 24 October 2019 (2019-10-24) paragraphs [0027]-[0071] and figures 1-11	1-24
A	KR 10-2019-0095651 A (SAMSUNG SDS CO., LTD.) 16 August 2019 (2019-08-16) claim 1 and figures 1-14	1-24
A	US 2018-0197123 A1 (SUTHERLAND GLOBAL SERVICES INC.) 12 July 2018 (2018-07-12) claim 1 and figures 1-14	1-24
A	US 2017-0242676 A1 (AIRBUS OPERATIONS (S.A.S.)) 24 August 2017 (2017-08-24) paragraph [0094], claims 1-6 and figures 1-7B	1-24
A	US 2019-0156165 A1 (CANON KABUSHIKI KAISHA) 23 May 2019 (2019-05-23) claim 1 and figures 1-17	1-24
☐ Further documents are listed in the continuation of Box C. ☒ See patent family annex.		
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Date of the actual completion of the international search 29 January 2021		Date of mailing of the international search report 29 January 2021
Name and mailing address of the ISA/KR Korean Intellectual Property Office 189 Cheongsa-ro, Seo-gu, Daejeon 35208, Republic of Korea Facsimile No. +82-42-481-8578		Authorized officer KANG MIN JEONG Telephone No. +82-42-481-8131

INTERNATIONAL SEARCH REPORT
Information on patent family members

International application No.

PCT/US2020/051878

Patent document cited in search report			Publication date (day/month/year)	Patent family member(s)			Publication date (day/month/year)
US	2019-0324781	A1	24 October 2019	None			
KR	10-2019-0095651	A	16 August 2019	None			
US	2018-0197123	A1	12 July 2018	GB	2558676	A	18 July 2018
US	2017-0242676	A1	24 August 2017	FR	3048099	A1	25 August 2017
				FR	3048099	B1	23 March 2018
US	2019-0156165	A1	23 May 2019	JP	2019-097021	A	20 June 2019
				US	10546220	B2	28 January 2020