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INTERNATIONAL APPLICATION PUBLISHED UNDER THE PATENT COOPERATION TREATY (PCT)

(51) International Patent Classification 6: H04Q 7/20, 7/34

A3

(11) International Publication Number:

WO 99/53389

(43) International Publication Date:

21 October 1999 (21.10.99)

(21) International Application Number:

PCT/US99/08308

(22) International Filing Date:

15 April 1999 (15.04.99)

(30) Priority Data:

60/081,896

15 April 1998 (15.04.98)

US

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(81) Designated States: AL, AM, AT, AU, AZ, BA, BB, BG, BR, BY, CA, CH, CN, CU, CZ, DE, DK, EE, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MD, MG, MK, MN, MW, MX, NO, NZ, PL, PT, RO, RU, SD, SE, SG, SI, SK, SL, TJ, TM, TR, TT, UA, UG, UZ, VN, YU, ZW, ARIPO patent (GH, GM, KE, LS, MW, SD, SL, SZ, UG, ZW), Eurasian patent (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European patent (AT, BE, CH, CY, DE, DK, ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE), OAPI patent (BF, BJ, CF, CG, CI, CM, GA, GN, GW, ML, MR, NE, SN, TD, TG).

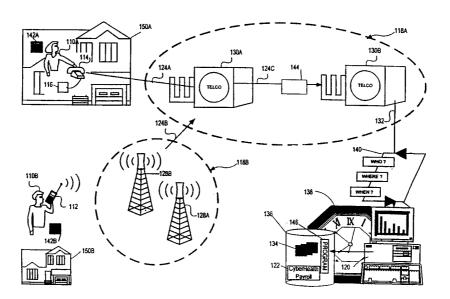
Published

With international search report.

(88) Date of publication of the international search report:

23 December 1999 (23.12.99)

(54) Title: VISIT VERIFICATION METHOD AND SYSTEM



(57) Abstract

The invention relates to a system and method for tracking clients as they visit the locations of various recipients. Clients (110A, 110B) are provided with access to telephones (112, 114) and identification devices which the client uses to communicate with a remote computer (126). Information is communicated as to the clients location, the time of the visit to that location information may be provided by automatic number identification, wireless phone location information, or a global position device. The computer uses information communication received during the communication to identify and authenticate the client making the communication and the location of the client at the time of the communication. Authentication is accomplished by obtaining unique biometric parameters from a client and comparing those to biometrics parameters in a database. Biometrics data can include a voice print sample, or a finger or retinal print electronically transmitted to the remote computer. Because each of these identifiers result from a physiological characteristic which is unique to the client, the system assures that the identified client is the client making the communication.

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INTERNATIONAL SEARCH REPORT

International application No. PCT/US99/08308

| A. CLASSIFICATION OF SUBJECT MATTER IPC(6): HO4Q 7/20, 7/34 US CL: 455/456,422; 340/988, 989,991,994,993,992 According to International Patent Classification (IPC) or to both national classification and IPC | | | | | | | |
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| B. FIELDS SEARCHED | | | | | | | |
| Minimum documentation searched (classification system followed by classification symbols) U.S.: 455/456,422; 340/988, 989,991,994,993,992 | | | | | | | |
| Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched | | | | | | | |
| Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) WEST | | | | | | | |
| C. DOCUMENTS CONSIDERED TO BE RELEVANT | | | | | | | |
| Category* | Citation of document, with indication, where app | propriate, of the relevant passages | Relevant to claim No. | | | | |
| X | 65-65; col. 2 lines 1-25; col. 12 lines 65-67; col. 14 lines 65-67, | | | | | | |
| Y | col. 15 lines 1-7. | | 1-4, 14-17, 24-25, 32-33 | | | | |
| Y,P | US 5,889,474 A (LADUE) 30 March 10, lines 55-67. | 2- 1-4, 14-17, 24-25, 32-33 | | | | | |
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| Further documents are listed in the continuation of Box C. See patent family annex. | | | | | | | |
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| , | actual completion of the international search | Date of mailing of the international 22 OCT 19 | | | | | |
| Name and | mailing address of the ISA/US | Authorized officer | 1. 1.11 | | | | |
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