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(54) Title: METHOD AND APPARATUS FOR HOTLINING IN A HETEROGENEOUS COMMUNICATION SYSTEM

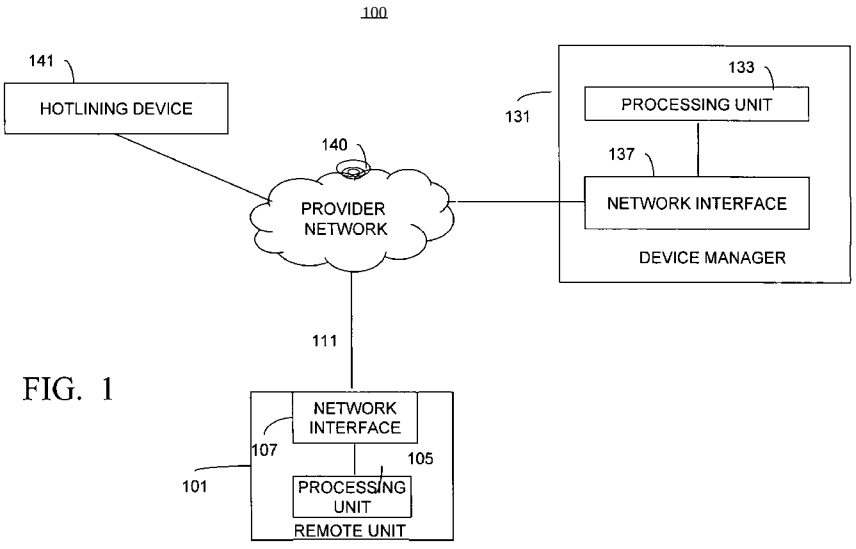


FIG. 1

(57) Abstract: A device (101) is informed by a device manager (131) that it is being hotlined and is provided certain hotlining state information. This information may enable devices with different types of user interfaces (browsers, automated clients, handsets, etc.) to trigger an appropriate application and begin communicating with an appropriate network location (in a secure and controlled fashion) to resolve the hotlining issue. The hotlining state information may also enable the device to access network services, while hotlined, such as emergency services. Assuming that a resolution to the hotlining is attained, the device may then be notified that hotlining has terminated. The device may then resume its access to regular network services, perhaps as gracefully as re-entering one or more data sessions interrupted by the hotlining.

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B. FIELDS SEARCHED

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Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

EPO-Internal , **WPI** Data, INSPEC, COMPENDEX, **IBM-TDB**

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document with indication, where appropriate, of the relevant passages	Relevant to claim No
X	LIOR BRIDGEWATER SYSTEMS F ADRANGI INTEL A: "Remote Authentication Dial In User Service (RADIUS) Redirection; draft-1 ior-radi us-redi recti on-01 .txt" IETF STANDARD-WORKING-DRAFT, INTERNET ENGINEERING TASK FORCE, IETF, CH, no. 1, 19 July 2004 (2004-07-19), XP015031739 ISSN: 0000-0004 page 1, line 1 - page 11, line 25 ----- -/--	1-20

X Further documents are listed in the continuation of Box C

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C(Continuation). DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No
X	FUNK SOFTWARE - JUNIPER NETWORKS COMPANY: "Session termination and hotlining services for cdma operators"[Online] December 2005 (2005-12), pages 1-12, XP002489884 Cambridge Retrieved from the Internet: URL :www .netut i1s .com/sof tware/sbr/5_3/sbr_ spe/whitepapers/scs_cdma_wp.pdf> the whole document	1-20
A	LAURENT BURGY ET AL: "Language Technology for Internet-Telephony Service Creation" COMMUNICATIONS, 2006. ICC '06. IEEE INTERNATIONAL CONFERENCE ON, IEEE, PI, 1 June 2006 (2006-06-01), pages 1795-1800, XP031025322 ISBN: 978-1-4244-0354-7 page 1795, column 1, line 1 - column 2, line 50 page 1798, column 2, line 40 - line 50 page 1800, column 1, line 10 - line 45 figure 2	1-20