(19) World Intellectual Property Organization

International Bureau





(43) International Publication Date 8 November 2007 (08.11.2007) (10) International Publication Number WO 2007/127008 A3

- (51) International Patent Classification: *H04M 3/16* (2006.01)
- (21) International Application Number:

PCT/US2007/007851

- (22) International Filing Date: 29 March 2007 (29.03.2007)
- (25) Filing Language: English
- (26) Publication Language: English
- (30) Priority Data:

60/787,687 31 March 2006 (31.03.2006) US

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- (81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BH, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, GT, HN, HR, HU, ID, IL, IN, IS, JP, KE, KG, KM, KN, KP, KR, KZ, LA, LC, LK, LR, LS, LT, LU, LY, MA, MD, MG, MK, MN, MW, MX, MY, MZ, NA, NG, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RS, RU, SC, SD, SE, SG, SK, SL, SM, SV, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, ZA, ZM, ZW.
- (84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH, GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LT, LU, LV, MC, MT, NL, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

Published:

- with international search report
- before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments
- (88) Date of publication of the international search report: 28 August 2008
- (54) Title: SYSTEM AND METHOD FOR PROVIDING FEEDBACK TO WIRELESS DEVICE USERS

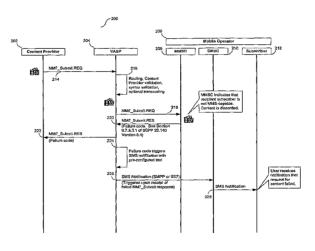


FIG. 2

(57) Abstract: A user feedback generation and management capability, operating possibly within a Value-Added Service Provider (figure 1. 104), provides key feedback (e.g., information, updates, etc.) to a Mobile Subscriber (112) during, for example, the MS1 receipt of rich content on the MS' Wireless Device (WD). The feedback may be conveyed to a MS' WD through, possibly inter alia, one or more Short Message Service messages. Such feedback may, possibly inter alia, provide details as to why certain content might not be received, suggest one or more alternative content delivery means, etc. and thus serve to obviate what would otherwise be (1) a frustrating, disappointing, etc. user experience for the MS and (2) increased customer service costs for the different content and service providers.



INTERNATIONAL SEARCH REPORT

International application No.

PCT/US07/07851

A. CLAS	SSIFICATION OF SUBJECT MATTER H04M 3/16(2006.01)			
n C.				
USPC: 455/418,414.1,412.2;725/86,709/203				
According to International Patent Classification (IPC) or to both national classification and IPC				
B. FIELDS SEARCHED				
Minimum documentation searched (classification system followed by classification symbols) U.S.: 455/418, 414.1, 412.2; 725/86, 709/203				
0.5.1. 455/416, 414.1, 412.2, 725/60, 705/205				
Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched				
Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)				
Electionic data base consumed during the international scarch (haine of data base and, where practicable, scarch terms used)				
C. DOCUMENTS CONSIDERED TO BE RELEVANT				
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Date of the actual completion of the international search		Date of mailing of the international search report		
	(30.05.2008)	0 1 JUL 2008 Authorized officer		
Name and mailing address of the ISA/US Mail Stop PCT, Attn. ISA/US				
Commissioner for Patents P.O. Box 1450		DANH C. LE Telephone No. 571-272-7868		
	xandria, Virginia 22313-1450 . (571) 273-3201	releptione No. 3	/1-2/2-/808	