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(71) Applicant *(for all designated States except US)*: **NICE SYSTEMS LTD.** [IL/IL]; P.O. Box 690, 43107 Ra'anana (IL).

(72) Inventors; and

(75) Inventors/Applicants *(for US only)*: **HAYNER, Omri** [IL/IL]; 38880 Kfar Hogla (IL). **YOSEF, Ilan** [IL/IL]; 4 Hashir Street, 42815 Pardes Iiah (IL). **GRUSHKA, Itay** [IL/IL]; 4 Bosmat, 73142 Shoham (IL).

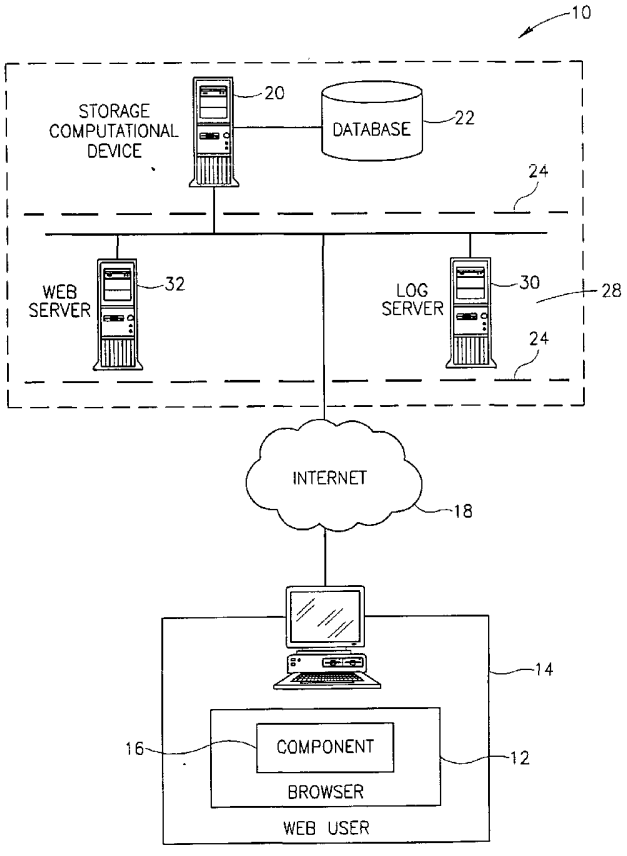
(74) Agent: **RAMM, Yehuda**; Plinner, Bodner & Co., 13 Noah Mozes Street, 67442 Tel Aviv (IL).

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[Continued on next page]

(54) Title: SYSTEM AND METHOD FOR CAPTURING BROWSER SESSIONS AND USER ACTIONS



(57) Abstract: A system and method for the collection of data with regard to the actions of the user during an interactive session over a network. The present invention preferably features a client which is operated by the computational device of the user, and which more preferably collects information both about user input device actions and the reactions which are displayed through the user interface. The user interface is preferably a GUI (graphical user interface), but optionally and more preferably is a Web browser interface. Alternatively, the user interface is any type of interface which becomes altered upon receiving user input through a user input device. The client preferably collects these different types of data and then more preferably sends the data to be stored in a central database.

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A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 G06F11/30 G06F17/30

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
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Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)

INSPEC, EPO-Internal

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	MACGREGOR M ET AL: "Recording user actions in a Smalltalk programming environment" TECHNOLOGY OF OBJECT-ORIENTED LANGUAGES AND SYSTEMS, 1999. TOOLS 30 PROCEEDINGS SANTA BARBARA, CA, USA 1-5 AUG. 1999, LOS ALAMITOS, CA, USA,IEEE COMPUT. SOC, US, 1 August 1999 (1999-08-01), pages 280-289, XP010348627 ISBN: 0-7695-0278-4 abstract page 280, paragraph 2 page 282, paragraph 3 - paragraph 5 page 284, paragraph 2 -page 286, paragraph 5 figures 7,8 --- -/--	1-34

[X] Further documents are listed in the continuation of box C.

[ ] Patent family members are listed in annex.

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Date of the actual completion of the international search	Date of mailing of the international search report
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European Patent Office, P.B. 5818 Patentlaan 2 NL - 2280 HV Rijswijk Tel. (+31-70) 340-2040, Tx. 31 651 epo nl, Fax: (+31-70) 340-3016	Dumitrescu, C

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C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication,where appropriate, of the relevant passages	Relevant to claim No.
X	SASTRY CH ET AL: "Webtour: a system to record and playback dynamic multimedia annotations on web document content" ACM MULTIMEDIA, PROCEEDINGS OF THE INTERNATIONAL CONFERENCE, NEW YORK, NY, US, October 1999 (1999-10), pages 175-178, XP002175313 page 176 -page 177 ---	1-34
X	AL-QAIMARI G ET AL: "KALDI: a computer-aided usability engineering tool for supporting testing and analysis of human-computer interaction" COMPUTER-AIDED DESIGN OF USER INTERFACES II. PROCEEDINGS OF THE THIRD INTERNATIONAL CONFERENCE ON COMPUTER-AIDED DESIGN OF USER INTERFACES, PROCEEDINGS OF CADUI'99: 1999 INTERNATIONAL EUROCONFERENCE ON COMPUTER-AIDED DESIGN OF USER INTERFACES, LOUVAI, pages 337-355, XP008014033 1999, Dordrecht, Netherlands, Kluwer Academic Publishers, Netherlands ISBN: 0-7923-6078-8 abstract page 344, paragraph 3 -page 346, paragraph 1 page 348, paragraph 3 -page 350, paragraph 2 page 351, paragraph 1 - paragraph 4 page 352 -----	1-34