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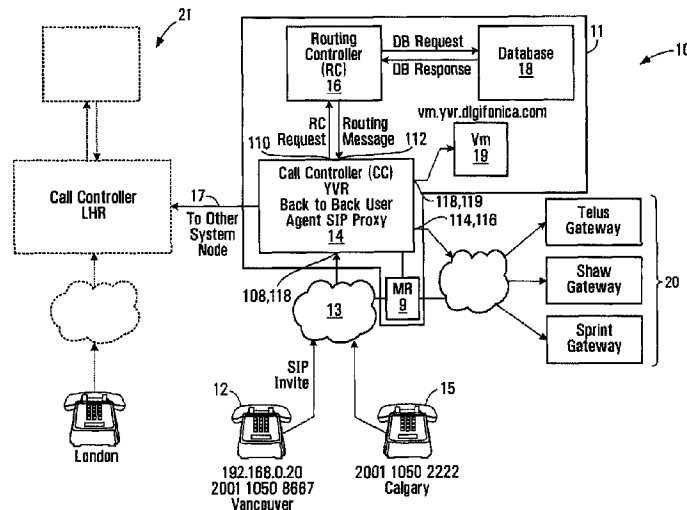
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(54) Titre : PRODUCTION DE MESSAGES DE ROUTAGE POUR DES COMMUNICATIONS PAR VOIX SUR IP

(54) Title: PRODUCING ROUTING MESSAGES FOR VOICE OVER IP COMMUNICATIONS



(57) **Abrégé/Abstract:**

A method for routing a communication involves: causing at least one processor to access a user profile database, using a first participant identifier from a first network element of an Internet Protocol (IP) network, to locate a plurality of first participant attributes, each user profile associating a respective plurality of attributes with a respective user; processing at least one of the plurality of first participant attributes when the communication is allowed to proceed; processing a second participant identifier received from a second network element of the IP network based on at least one of the plurality of first participant attributes; and when the second network element is the same as the first network element, producing a routing message identifying a first Internet address associated with the first network element, to facilitate communications between the first participant and the second participant device using the first Internet address; and when the second network element is not the same as the first network element, producing a routing message identifying a second Internet address associated with the second network element, to facilitate communications between the first participant and the second participant using the second Internet address.

ABSTRACT

A method for routing a communication involves: causing at least one processor to access a user profile database, using a first participant identifier from a first network element of an Internet Protocol (IP) network, to locate a plurality of first participant attributes, each user profile associating a respective plurality of attributes with a respective user; processing at least one of the plurality of first participant attributes when the communication is allowed to proceed; processing a second participant identifier received from a second network element of the IP network based on at least one of the plurality of first participant attributes; and when the second network element is the same as the first network element, producing a routing message identifying a first Internet address associated with the first network element, to facilitate communications between the first participant and the second participant device using the first Internet address; and when the second network element is not the same as the first network element, producing a routing message identifying a second Internet address associated with the second network element, to facilitate communications between the first participant and the second participant using the second Internet address.

PRODUCING ROUTING MESSAGES FOR VOICE OVER IP COMMUNICATIONS

BACKGROUND

1. Field

- 5 This invention relates to voice over IP communications and methods and apparatus for routing and billing.

2. Description of Related Art

10 Internet protocol (IP) telephones are typically personal computer (PC) based telephones connected within an IP network, such as the public Internet or a private network of a large organization. These IP telephones have installed "voice-over-IP" (VoIP) software enabling them to make and receive voice calls and send and receive information in data and video formats.

15 IP telephony switches installed within the IP network enable voice calls to be made within or between IP networks, and between an IP network and a switched circuit network (SCN), such as the public switched telephone network (PSTN). If the IP switch supports the Signaling System 7 (SS7) protocol, the IP telephone can also access PSTN databases.

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The PSTN network typically includes complex network nodes that contain all information about a local calling service area including user authentication and call routing. The PSTN network typically aggregates all information and traffic into a single location or node, processes it locally and then passes it on to other network nodes, as necessary, by maintaining route tables at the node. PSTN nodes are
25 redundant by design and thus provide reliable service, but if a node should fail due to an earthquake or other natural disaster, significant, if not complete service outages can occur, with no other nodes being able to take up the load.

Existing VoIP systems do not allow for high availability and resiliency in delivering Voice Over IP based Session Initiation Protocol (SIP) Protocol service over a geographically dispersed area such as a city, region or continent. Most resiliency originates from the provision of IP based telephone services to one location or a
5 small number of locations such as a single office or network of branch offices.

SUMMARY

In one embodiment, there is provided a method for routing a communication in a communication system between an Internet-connected first participant device
10 associated with a first participant and an Internet-connected second participant device associated with a second participant. The first and second participant devices are associated with first and second network elements of the communication system, respectively. The method involves: in response to initiation of a communication from
15 the first participant device to the second participant device, receiving from an Internet Protocol (IP) network a first participant identifier and a second participant identifier; causing at least one processor to access a database including user profiles, using the first participant identifier to locate a plurality of first participant attributes associated with the first participant, each user profile associating a respective plurality of attributes with a respective user; and processing at least one of the plurality of first participant
20 attributes located using the first participant identifier, using the at least one processor, to determine whether the communication is allowed to proceed. When the communication is determined to be allowed to proceed, the method involves processing the second participant identifier based on at least one of the plurality of first participant attributes located using the first participant identifier, using the at least one
25 processor, to determine whether the second network element is the same as the first network element; when the second network element is determined to be the same as the first network element, producing a routing message identifying a first Internet address associated with the first network element, and using the at least one processor, causing the communication to be established to the second participant
30 device using the first Internet address; and when the second network element is

determined not to be the same as the first network element, producing a routing message identifying a second Internet address associated with the second network element, using the at least one processor, causing the communication to be established to the second participant device using the second Internet address.

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In another embodiment, there is provided a non-transitory computer readable medium encoded with instructions for causing the method described above or any of its variations to be executed by the at least one processor.

- 10 In another embodiment, there is provided an apparatus for routing communications in a communication system between an Internet-connected first participant device associated with a first participant and a second participant device associated with a second participant. The communication system includes a plurality of network elements. The first participant device is associated with a first network element and the
- 15 second participant device is associated with a second network element. The apparatus includes a controller including at least one processor in communication with at least one memory storing processor readable instructions. The at least one processor is operably configured by the processor readable instructions to: in response to initiation of a communication from the first participant device to the second participant device,
- 20 receive from an Internet Protocol (IP) network a first participant identifier and a second participant identifier; access a database of user profiles, using the first participant identifier, to locate a plurality of first participant attributes associated with the first participant, each user profile associating a respective plurality of attributes with a respective user; and process at least one of the plurality of first participant attributes
- 25 located using the first participant identifier to determine whether the communication is allowed to proceed. The at least one processor is further operably configured by the processor readable instructions to: when the communication is determined to be allowed to proceed, process the second participant identifier based on at least one of the plurality of first participant attributes located using the first participant identifier, to
- 30 determine whether the second network element is the same as the first network

- element; when the second network element is determined to be the same as the first network element, produce a routing message identifying a first Internet Protocol (IP) network address associated with the first network element; and when the second network element is determined to be not the same as the first network element,
- 5 produce a routing message identifying a second Internet Protocol (IP) network address associated with the second network element. The routing message causes the communication to be established to a destination communication device using one of the first network element and the second network element.
- 10 In another embodiment, there is provided a communications system including a plurality of Internet-connected network elements for routing communications between a plurality of Internet-connected communication devices including first and second participant devices associated with first and second participants, respectively. The first and second participants are registered in at least one communication system database
- 15 to access communication services through first and second network elements of the system, respectively. The system includes at least one communications system apparatus including at least one processor and at least one computer readable medium with instructions for directing the at least one processor to: in response to initiation of a communication from the first participant device to the second participant
- 20 device, receive a first participant identifier and a second participant identifier from an Internet Protocol (IP) network; access a database of user profiles, using the first participant identifier, to locate a plurality of first participant attributes associated with the first participant, each user profile associating a respective plurality of attributes with a respective user and identifying an Internet address of a network element at which the
- 25 respective user of the communication system is registered to access communication services; process the second participant identifier, based on at least one first participant attribute located using the first participant identifier, to determine whether the communication from the first participant device to the second participant device should be allowed to proceed, and, if the communication is allowed to proceed, to
- 30 produce a new second participant identifier; determine, based on the new second

participant identifier, whether the second participant is registered to access communication services at the same network element as the first participant; when the second participant is determined to be registered to access communication services at the same network element as the first participant, produce a routing message
5 identifying a first Internet address associated with the first network element, to cause the communication to be established to the second participant device using the first Internet address; and when the second participant is determined not to be registered to access communication services at the same network element as the first participant, produce a routing message identifying a second Internet address associated with the
10 second network element, causing the communication to be established to the second participant device using the second Internet address.

In another embodiment, there is provided a method for routing communications in a packet switched communication system between a first participant device associated
15 with a first participant and a second participant device associated with a second participant. The first and second participant devices are associated with first and second network elements of the communication system, respectively. The method involves: receiving, by at least one processor, a second participant identifier associated with the second participant device, in response to initiation of a communication from
20 the first participant device to the second participant device, the first participant device being associated with a first participant identifier; causing the at least one processor to access at least one memory storing a first participant profile identifying at least one first participant attribute; and processing the second participant identifier and the at least one first participant attribute, using the at least one processor, to produce a new
25 second participant identifier based on at least one match between the second participant identifier and the at least one first participant attribute. The method further involves: processing the new second participant identifier, using the at least one processor, to determine whether the second network element is the same as the first network element; when the second network element is determined to be the same as
30 the first network element, producing a routing message identifying a first network

address associated with the first network element, using the at least one processor;
and when the second network element is determined not to be the same as the first
network element, producing a routing message identifying a second network address
associated with the second network element, using the at least one processor. The
5 packet switched communication system attempts to establish the communication from
the first participant device to the second participant device based on at least one
network address identified in the routing message.

In another embodiment, there is provided a method for routing communications in an
10 Internet Protocol (IP) based communication system between a first participant device
associated with a first participant and a second participant device associated with a
second participant. The first and second participant devices are associated with first
and second network elements of the communication system, respectively. First and
second network elements are operably configured to provide communication services
15 to users associated with first and second geographical areas, respectively. The method
involves: receiving, by at least one processor, a second participant identifier associated
with the second participant device, in response to the first participant device initiating a
communication to the second participant device, the first participant device being
associated with a first participant identifier; causing the at least one processor to
20 access at least one memory storing a first participant profile identifying at least one first
participant attribute; and producing a new second participant identifier based on
determining at least one match of the at least one first participant attribute and at least
a portion of the second participant identifier, using the at least one processor. The
method further involves: processing the new second participant identifier, using the at
25 least one processor, to determine whether the second network element is the same as
the first network element; when the second network element is determined to be the
same as the first network element, producing a routing message identifying a first
network address associated with the first network element, using the at least one
processor; and when the second network element is determined not to be the same as
30 the first network element, producing a routing message identifying a second network

address associated with the second network element, using the at least one processor. At least one network node is provided in geographical proximity to at least one of the first and second network elements to provide load sharing of the communication services provided to users associated with at least one of the first and second
5 geographical areas, the at least one network node providing the load sharing to the at least one of the first and second network elements, to establish the communication to the second participant device in response to the routing message.

In another embodiment, there is provided an apparatus for routing communications in
10 an Internet Protocol (IP) based communication system between a first participant device associated with a first participant and a second participant device associated with a second participant. The communication system includes a plurality of network elements. The first participant device is associated with a first network element and the second participant device is associated with a second network element of the
15 communication system. The apparatus includes a controller including at least one processor in communication with at least one memory storing processor readable instructions. The at least one processor is operably configured by the processor readable instructions to: in response to initiation of a communication to the second participant device, receive a second participant identifier; access at least one first
20 participant profile in the at least one memory to locate at least one first participant attribute associated with the first participant; process the second participant identifier and the at least one first participant attribute to determine at least one match between the second participant identifier and the at least one first participant attribute; and determine whether the second network element is the same as the first network
25 element based at least in part on the at least one match. The at least one processor is further operably configured by the processor readable instructions to: when the second network element is determined to be the same as the first network element, produce a routing message identifying a first Internet Protocol (IP) network address associated with the first network element; when the second network element is determined to be
30 not the same as the first network element, produce a routing message identifying a

second Internet Protocol (IP) network address associated with the second network element; and causing the communication to be established to a destination communication device using one of the first network element and the second network element based on the routing message.

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In another embodiment, there is provided a non-transitory computer readable medium storing instructions for directing the at least one processor to execute any of the methods described above.

- 10 Other aspects and features of the embodiments described herein will become apparent to those ordinarily skilled in the art upon review of the following description in conjunction with the accompanying figures.

BRIEF DESCRIPTION OF THE DRAWINGS

In drawings which illustrate embodiments,

- 5 Figure 1 is a block diagram of a system according to a first embodiment;
- Figure 2 is a block diagram of a caller telephone according to the first
embodiment;
- 10 Figure 3 is a schematic representation of a SIP invite message transmitted
between the caller telephone and a controller shown in Figure 1;
- Figure 4 is a block diagram of a call controller shown in Figure 1;
- 15 Figure 5 is a flowchart of a process executed by the call controller shown in Figure
1;
- Figure 6 is a schematic representation of a routing, billing and rating (RC) request
message produced by the call controller shown in Figure 1;
- 20 Figure 7 is a block diagram of a processor circuit of a routing, billing, rating
element of the system shown in Figure 1;
- 25 Figures 8A-8D is a flowchart of a RC request message handler executed by the
RC processor circuit shown in Figure 7;
- Figure 9 is a tabular representation of a dialing profile stored in a database
accessible by the RC shown in Figure 1;
- 30 Figure 10 is a tabular representation of a dialing profile for a caller using the caller
telephone shown in Figure 1;

- Figure 11 is a tabular representation of a callee profile for a callee located in Calgary;
- 5 Figure 12 is a tabular representation of a callee profile for a callee located in London;
- Figure 13 is a tabular representation of a Direct-in-Dial (DID) bank table record stored in the database shown in Figure 1;
- 10 Figure 14 is a tabular representation of an exemplary DID bank table record for the Calgary callee referenced in Figure 11;
- Figure 15 is a tabular representation of a routing message transmitted from the RC to the call controller shown in Figure 1;
- 15 Figure 16 is a schematic representation of a routing message buffer holding a routing message for routing a call to the Calgary callee referenced in Figure 11;
- 20 Figure 17 is a tabular representation of a prefix to supernode table record stored in the database shown in Figure 1;
- Figure 18 is a tabular representation of a prefix to supernode table record that would be used for the Calgary callee referenced in Figure 11;
- 25 Figure 19 is a tabular representation of a master list record stored in a master list table in the database shown in Figure 1;
- 30 Figure 20 is a tabular representation of a populated master list record;

- Figure 21 is a tabular representation of a suppliers list record stored in the database shown in Figure 1;
- 5 Figure 22 is a tabular representation of a specific supplier list record for a first supplier;
- Figure 23 is a tabular representation of a specific supplier list record for a second supplier;
- 10 Figure 24 is a tabular representation of a specific supplier list record for a third supplier;
- Figure 25 is a schematic representation of a routing message, held in a routing message buffer, identifying to the controller a plurality of possible suppliers that may carry the call;
- 15 Figure 26 is a tabular representation of a call block table record;
- 20 Figure 27 is a tabular representation of a call block table record for the Calgary callee;
- Figure 28 is a tabular representation of a call forwarding table record;
- 25 Figure 29 is a tabular representation of a call forwarding table record specific for the Calgary callee;
- Figure 30 is a tabular representation of a voicemail table record specifying voicemail parameters to enable the caller to leave a voicemail message for the callee;
- 30

- Figure 31 is a tabular representation of a voicemail table record specific to the Calgary callee;
- 5 Figure 32 is a schematic representation of an exemplary routing message, held in a routing message buffer, indicating call forwarding numbers and a voicemail server identifier;
- 10 Figures 33A and 33B are respective portions of a flowchart of a process executed by the RC processor for determining a time to live value;
- Figure 34 is a tabular representation of a subscriber bundle table record;
- 15 Figure 35 is a tabular representation of a subscriber bundle record for the Vancouver caller;
- Figure 36 is a tabular representation of a bundle override table record;
- 20 Figure 37 is a tabular representation of bundle override record for a located master list ID;
- Figure 38 is a tabular representation of a subscriber account table record;
- 25 Figure 39 is a tabular representation of a subscriber account record for the Vancouver caller;
- Figure 40 is a flowchart of a process for producing a second time value executed by the RC processor circuit shown in Figure 7;
- 30 Figure 41 is a flowchart for calculating a call cost per unit time;

- Figure 42 is a tabular representation of a system operator special rates table record;
- 5 Figure 43 is a tabular representation of a system operator special rates table record for a reseller named Klondike;
- Figure 44 is a tabular representation of a system operator mark-up table record;
- 10 Figure 45 is a tabular representation of a system operator mark-up table record for the reseller Klondike;
- Figure 46 is a tabular representation of a default system operator mark-up table record;
- 15 Figure 47 is a tabular representation of a reseller special destinations table record;
- Figure 48 is a tabular representation of a reseller special destinations table record for the reseller Klondike;
- 20 Figure 49 is a tabular representation of a reseller global mark-up table record;
- Figure 50 is a tabular representation of a reseller global mark-up table record for the reseller Klondike;
- 25 Figure 51 is a tabular representation of a SIP bye message transmitted from either of the telephones shown in Figure 1 to the call controller;
- Figure 52 is a tabular representation of a SIP bye message sent to the controller from the Calgary callee;
- 30

- Figure 53 is a flowchart of a process executed by the call controller for producing a RC stop message in response to receipt of a SIP bye message;
- 5 Figure 54 is a tabular representation of an exemplary RC call stop message;
- Figure 55 is a tabular representation of an RC call stop message for the Calgary callee;
- 10 Figures 56A and 56B are respective portions of a flowchart of a RC call stop message handling routine executed by the RC shown in Figure 1;
- Figure 57 is a tabular representation of a reseller accounts table record;
- 15 Figure 58 is a tabular representation of a reseller accounts table record for the reseller Klondike;
- Figure 59 is a tabular representation of a system operator accounts table record; and
- 20 Figure 60 is a tabular representation of a system operator accounts record for the system operator described herein.

DETAILED DESCRIPTION

- 25 Referring to Figure 1, a system for making voice over IP telephone/videophone calls is shown generally at 10. The system includes a first super node shown generally at 11 and a second super node shown generally at 21. The first super node 11 is located in geographical area, such as Vancouver, B.C., Canada for example and the second super node 21 is located in London, England, for example. Different super
- 30 nodes may be located in different geographical regions throughout the world to

provide telephone/videophone service to subscribers in respective regions. These super nodes may be in communication with each other by high speed/ high data throughput links including optical fiber, satellite and/or cable links, forming a backbone to the system. These super nodes may alternatively or, in addition, be in
5 communication with each other through conventional internet services.

In the embodiment shown, the Vancouver supernode **11** provides telephone/videophone service to western Canadian customers from Vancouver Island to Ontario. Another node (not shown) may be located in Eastern Canada to
10 provide services to subscribers in that area.

Other nodes of the type shown may also be employed within the geographical area serviced by a supernode, to provide for call load sharing, for example within a region of the geographical area serviced by the supernode. However, in general, all nodes
15 are similar and have the properties described below in connection with the Vancouver supernode **11**.

In this embodiment, the Vancouver supernode includes a call controller (C) **14**, a routing controller (RC) **16**, a database **18** and a voicemail server **19** and a media
20 relay **9**. Each of these may be implemented as separate modules on a common computer system or by separate computers, for example. The voicemail server **19** need not be included in the node and can be provided by an outside service provider.

25 Subscribers such as a subscriber in Vancouver and a subscriber in Calgary communicate with the Vancouver supernode using their own internet service providers which route internet traffic from these subscribers over the internet shown generally at **13** in Figure 1. To these subscribers the Vancouver supernode is accessible at a pre-determined internet protocol (IP) address or a fully qualified
30 domain name that can be accessed in the usual way through a subscriber's internet

service provider. The subscriber in Vancouver uses a telephone **12** that is capable of communicating with the Vancouver supernode **11** using Session Initiation Protocol (SIP) messages and the Calgary subscriber uses a similar telephone **15**, in Calgary AB.

5

It should be noted that throughout this description, the IP/UDP addresses of all elements such as the caller and callee telephones, call controller, media relay, and any others, will be assumed to be valid IP/UDP addresses directly accessible via the Internet or a private IP network, for example, depending on the specific implementation of the system. As such, it will be assumed, for example, that the caller and callee telephones will have IP/UDP addresses directly accessible by the call controllers and the media relays on their respective supernodes, and those addresses will not be obscured by Network Address Translation (NAT) or similar mechanisms. In other words, the IP/UDP information contained in SIP messages (for example the SIP Invite message or the RC Request message which will be described below) will match the IP/UDP addresses of the IP packets carrying these SIP messages.

It will be appreciated that in many situations, the IP addresses assigned to various elements of the system may be in a private IP address space, and thus not directly accessible from other elements. Furthermore, it will also be appreciated that NAT is commonly used to share a “public” IP address between multiple devices, for example between home PCs and IP telephones sharing a single Internet connection. For example, a home PC may be assigned an IP address such as **192.168.0.101** and a Voice over IP telephone may be assigned an IP address of **192.168.0.103**. These addresses are located in so called “non-routable” (IP) address space and cannot be accessed directly from the Internet. In order for these devices to communicate with other computers located on the Internet, these IP addresses have to be converted into a “public” IP address, for example **24.10.10.123** assigned by the Internet Service Provider to the subscriber, by a device performing NAT, typically a

home router. In addition to translating the IP addresses, NAT typically also translates UDP port numbers, for example an audio path originating at a VoIP telephone and using a UDP port **12378** at its private IP address, may have be translated to a UDP port **23465** associated with the public IP address of the NAT device. In other words,

5 when a packet originating from the above VoIP telephone arrives at an Internet-based supernode, the source IP/UDP address contained in the IP packet header will be **24.10.10.1:23465**, whereas the source IP/UDP address information contained in the SIP message inside this IP packet will be **192.168.0.103:12378**. The mismatch in the IP/UDP addresses may cause a problem for SIP-based VoIP systems because,

10 for example, a supernode will attempt to send messages to a private address of a telephone but the messages will never get there.

Referring to Figure 1, in an attempt to make a call by the Vancouver telephone/videophone **12** to the Calgary telephone/videophone **15**, the Vancouver

15 telephone/videophone sends a SIP invite message to the Vancouver supernode **11** and in response, the call controller **14** sends an RC request message to the RC **16** which makes various enquiries of the database **18** to produce a routing message which is sent back to the call controller **14**. The call controller **14** then communicates with the media relay **9** to cause a communications link including an audio path and a

20 videophone (if a videopath call) to be established through the media relay to the same node, a different node or to a communications supplier gateway as shown generally at **20** to carry audio, and where applicable, video traffic to the call recipient or callee.

25 Generally, the RC **16** executes a process to facilitate communication between callers and callees. The process involves, in response to initiation of a call by a calling subscriber, receiving a callee identifier from the calling subscriber, using call classification criteria associated with the calling subscriber to classify the call as a public network call or a private network call and producing a routing message

30 identifying an address on the private network, associated with the callee when the

call is classified as a private network call and producing a routing message identifying a gateway to the public network when the call is classified as a public network call.

5 Subscriber Telephone

In greater detail, referring to Figure 2, in this embodiment, the telephone/videophone **12** includes a processor circuit shown generally at **30** comprising a microprocessor **32**, program memory **34**, an input/output (I/O) port **36**, parameter memory **38** and temporary memory **40**. The program memory **34**, I/O port **36**, parameter memory **38** and temporary memory **40** are all in communication with the microprocessor **32**. The I/O port **36** has a dial input **42** for receiving a dialled telephone/videophone number from a keypad, for example, or from a voice recognition unit or from pre-stored telephone/videophone numbers stored in the parameter memory **38**, for example. For simplicity, in Figure 2 a box labelled dialing functions **44** represents any device capable of informing the microprocessor **32** of a callee identifier, e.g., a callee telephone/videophone number.

The processor **32** stores the callee identifier in a dialled number buffer **45**. In this case, assume the dialled number is **2001 1050 2222** and that it is a number associated with the Calgary subscriber. The I/O port **36** also has a handset interface **46** for receiving and producing signals from and to a handset that the user may place to his ear. This interface **46** may include a BLUETOOTH™ wireless interface, a wired interface or speaker phone, for example. The handset acts as a termination point for an audio path (not shown) which will be appreciated later. The I/O port **36** also has an internet connection **48** which is preferably a high speed internet connection and is operable to connect the telephone/videophone to an internet service provider. The internet connection **48** also acts as a part of the voice path, as will be appreciated later. It will be appreciated that where the subscriber device is a videophone, a separate video path is established in the same way an audio path is established. For simplicity, the following description refers to a telephone call, but it

is to be understood that a videophone call is handled similarly, with the call controller causing the media relay to facilitate both an audio path and a video path instead of only an audio path.

- 5 The parameter memory **38** has a username field **50**, a password field **52** an IP address field **53** and a SIP proxy address field **54**, for example. The user name field **50** is operable to hold a user name, which in this case is **2001 1050 8667**. The user name is assigned upon subscription or registration into the system and, in this embodiment, includes a twelve digit number having a continent code **61**, a country code **63**, a dealer code **70** and a unique number code **74**. The continent code **61** is comprised of the first or left-most digit of the user name in this embodiment. The country code **63** is comprised of the next three digits. The dealer code **70** is comprised of the next four digits and the unique number code **74** is comprised of the last four digits. The password field **52** holds a password of up to **512** characters, in this example. The IP address field **53** stores an IP address of the telephone, which for this explanation is **192.168.0.20**. The SIP proxy address field **54** holds an IP protocol compatible proxy address which may be provided to the telephone through the internet connection **48** as part of a registration procedure.
- 10
- 20 The program memory **34** stores blocks of codes for directing the processor **32** to carry out the functions of the telephone, one of which includes a firewall block **56** which provides firewall functions to the telephone, to prevent access by unauthorized persons to the microprocessor **32** and memories **34**, **38** and **40** through the internet connection **48**. The program memory **34** also stores codes **57** for establishing a call ID. The call ID codes **57** direct the processor **32** to produce a call identifier having a format comprising a hexadecimal string at an IP address, the IP address being the IP address of the telephone. Thus, an exemplary call identifier might be **FF10@192.168.0.20**.
- 25

Generally, in response to picking up the handset interface **46** and activating a dialing function **44**, the microprocessor **32** produces and sends a SIP invite message as shown in Figure **3**, to the routing controller **16** shown in Figure **1**. This SIP invite message is essentially to initiate a call by a calling subscriber.

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Referring to Figure **3**, the SIP invite message includes a caller ID field **60**, a callee identifier field **62**, a digest parameters field **64**, a call ID field **65** an IP address field **67** and a caller UDP port field **69**. In this embodiment, the caller ID field **60** includes the user name **2001 1050 8667** that is the Vancouver user name stored in the user name field **50** of the parameter memory **38** in the telephone **12** shown in Figure **2**. In addition, referring back to Figure **3**, the callee identifier field **62** includes a callee identifier which in this embodiment is the user name **2001 1050 2222** that is the dialled number of the Calgary subscriber stored in the dialled number buffer **45** shown in Figure **2**. The digest parameters field **64** includes digest parameters and the call ID field **65** includes a code comprising a generated prefix code (FF**10**) and a suffix which is the Internet Protocol (IP) address of the telephone **12** stored in the IP address field **53** of the telephone. The IP address field **67** holds the IP address assigned to the telephone, in this embodiment **192.168.0.20**, and the caller UDP port field **69** includes a UDP port identifier identifying a UDP port at which the audio path will be terminated at the caller's telephone.

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Call Controller

Referring to Figure **4**, a call controller circuit of the call controller **14** (Figure **1**) is shown in greater detail at **100**. The call controller circuit **100** includes a microprocessor **102**, program memory **104** and an I/O port **106**. The circuit **100** may include a plurality of microprocessors, a plurality of program memories and a plurality of I/O ports to be able to handle a large volume of calls. However, for simplicity, the call controller circuit **100** will be described as having only one microprocessor **102**, program memory **104** and I/O port **106**, it being understood that there may be more.

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- Generally, the I/O port **106** includes an input **108** for receiving messages such as the SIP invite message shown in Figure 3, from the telephone shown in Figure 2. The I/O port **106** also has an RC request message output **110** for transmitting an RC request message to the RC **16** of Figure 1, an RC message input **112** for receiving routing messages from the RC **16**, a gateway output **114** for transmitting messages to one of the gateways **20** shown in Figure 1 to advise the gateway to establish an audio path, for example, and a gateway input **116** for receiving messages from the gateway. The I/O port **106** further includes a SIP output **118** for transmitting messages to the telephone **12** to advise the telephone of the IP addresses of the gateways which will establish the audio path. The I/O port **106** further includes a voicemail server input and output **117**, **119** respectively for communicating with the voicemail server **19** shown in Figure 1.
- While certain inputs and outputs have been shown as separate, it will be appreciated that some may be a single IP address and IP port. For example, the messages sent to the RC **16** and received from the RC **16** may be transmitted and received on the same single IP port.
- The program memory **104** includes blocks of code for directing the microprocessor **102** to carry out various functions of the call controller **14**. For example, these blocks of code include a first block **120** for causing the call controller circuit **100** to execute a SIP invite to RC request process to produce an RC request message in response to a received SIP invite message. In addition, there is a routing message to gateway message block **122** which causes the call controller circuit **100** to produce a gateway query message in response to a received routing message from the RC **16**.

- Referring to Figure 5, the SIP invite to RC request process is shown in more detail at **120**. On receipt of a SIP invite message of the type shown in Figure 3, block **122** of Figure 5 directs the call controller circuit **100** of Figure 4 to authenticate the user.

This may be done, for example, by prompting the user for a password, by sending a message back to the telephone **12** which is interpreted at the telephone as a request for a password entry or the password may automatically be sent to the call controller **14** from the telephone, in response to the message. The call controller **14** may then
5 make enquiries of databases to which it has access, to determine whether or not the user's password matches a password stored in the database. Various functions may be used to pass encryption keys or hash codes back and forth to ensure that the transmittal of passwords is secure.

10 Should the authentication process fail, the call controller circuit **100** is directed to an error handling routine **124** which causes messages to be displayed at the telephone **12** to indicate there was an authentication problem. If the authentication procedure is passed, block **121** directs the call controller circuit **100** to determine whether or not the contents of the caller ID field **60** of the SIP invite message received from the
15 telephone is an IP address. If it is an IP address, then block **123** directs the call controller circuit **100** to set the contents of a type field variable maintained by the microprocessor **102** to a code representing that the call type is a third party invite. If at block **121** the caller ID field contents do not identify an IP address, then block **125** directs the microprocessor to set the contents of the type field to a code indicating
20 that the call is being made by a system subscriber. Then, block **126** directs the call controller circuit to read the call identifier **65** provided in the SIP invite message from the telephone **12**, and at block **128** the processor is directed to produce an RC request message that includes that call ID. Block **129** then directs the call controller circuit **100** to send the RC request to the RC **16**.

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Referring to Figure **6**, an RC request message is shown generally at **150** and includes a caller field **152**, a callee field **154**, a digest field **156**, a call ID field **158** and a type field **160**. The caller, callee, digest call ID fields **152**, **154**, **156** and **158** contain copies of the caller, callee, digest parameters and call ID fields **60**, **62**, **64**
30 and **65** of the SIP invite message shown in Figure **3**. The type field **160** contains the

type code established at blocks **123** or **125** of Figure **5** to indicate whether the call is from a third party or system subscriber, respectively. The caller identifier field may include a PSTN number or a system subscriber username as shown, for example.

5 Routing Controller (RC)

Referring to Figure **7**, the RC **16** is shown in greater detail and includes an RC processor circuit shown generally at **200**. The RC processor circuit **200** includes a processor **202**, program memory **204**, a table memory **206**, buffer memory **207**, and an I/O port **208**, all in communication with the processor **202**. (As earlier indicated,
10 there may be a plurality of processor circuits (**202**), memories (**204**), etc.)

The buffer memory **207** includes a caller id buffer **209** and a callee id buffer **211**.

The I/O port **208** includes a database request port **210** through which a request to
15 the database (**18** shown in Figure **1**) can be made and includes a database response port **212** for receiving a reply from the database **18**. The I/O port **208** further includes an RC request message input **214** for receiving the RC request message from the call controller (**14** shown in Figure **1**) and includes a routing message output **216** for sending a routing message back to the call controller **14**.
20 The I/O port **208** thus acts to receive caller identifier and a callee identifier contained in the RC request message from the call controller, the RC request message being received in response to initiation of a call by a calling subscriber.

The program memory **204** includes blocks of codes for directing the processor **202**
25 to carry out various functions of the RC (**16**). One of these blocks includes an RC request message handler **250** which directs the RC to produce a routing message in response to a received RC request message. The RC request message handler process is shown in greater detail at **250** in Figures **8A** through **8D**.

30 RC Request Message Handler

Referring to Figure 8A, the RC request message handler begins with a first block **252** that directs the RC processor circuit (**200**) to store the contents of the RC request message (**150**) in buffers in the buffer memory **207** of Figure 7, one of which includes the caller ID buffer **209** of Figure 7 for separately storing the contents of the
5 callee field **154** of the RC request message. Block **254** then directs the RC processor circuit to use the contents of the caller field **152** in the RC request message shown in Figure 6, to locate and retrieve from the database **18** a record associating calling attributes with the calling subscriber. The located record may be referred to as a dialing profile for the caller. The retrieved dialing profile may then be
10 stored in the buffer memory **207**, for example.

Referring to Figure 9, an exemplary data structure for a dialing profile is shown generally at **253** and includes a user name field **258**, a domain field **260**, and calling attributes comprising a national dialing digits (NDD) field **262**, an international dialing
15 digits (IDD) field **264**, a country code field **266**, a local area codes field **267**, a caller minimum local length field **268**, a caller maximum local length field **270**, a reseller field **273**, a maximum number of concurrent calls field **275** and a current number of concurrent calls field **277**. Effectively the dialing profile is a record identifying calling attributes of the caller identified by the caller identifier. More generally, dialing
20 profiles represent calling attributes of respective subscribers.

An exemplary caller profile for the Vancouver subscriber is shown generally at **276** in Figure 10 and indicates that the user name field **258** includes the user name (**2001 1050 8667**) that has been assigned to the subscriber and is stored in the user name
25 field **50** in the telephone as shown in Figure 2.

Referring back to Figure 10, the domain field **260** includes a domain name as shown at **282**, including a node type identifier **284**, a location code identifier **286**, a system provider identifier **288** and a domain portion **290**. The domain field **260** effectively

identifies a domain or node associated with the user identified by the contents of the user name field **258**.

5 In this embodiment, the node type identifier **284** includes the code “sp” identifying a supernode and the location identifier **286** identifies the supernode as being in Vancouver (YVR). The system provider identifier **288** identifies the company supplying the service and the domain portion **290** identifies the “com” domain.

10 The national dialled digit field **262** in this embodiment includes the digit “1” and, in general, includes a number specified by the International Telecommunications Union (ITU) Telecommunications Standardization Sector (ITU-T) E. **164** Recommendation which assigns national dialing digits to countries.

15 The international dialing digit field **264** includes a code also assigned according to the ITU-T according to the country or location of the user.

20 The country code field **266** also includes the digit “1” and, in general, includes a number assigned according to the ITU-T to represent the country in which the user is located.

The local area codes field **267** includes a list of area codes that have been assigned by the ITU-T to the geographical area in which the subscriber is located. The caller minimum and maximum local number length fields **268** and **270** hold numbers representing minimum and maximum local number lengths permitted in the area code(s) specified by the contents of the local area codes field **267**. The reseller field **273** is optional and holds a code identifying a retailer of the services, in this embodiment “Klondike”. The maximum number of concurrent calls field **275** holds a code identifying the maximum number of concurrent calls that the user is entitled to cause to concurrently exist. This permits more than one call to occur concurrently while all calls for the user are billed to the same account. The current number of

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concurrent calls field **277** is initially **0** and is incremented each time a concurrent call associated with the user is initiated and is decremented when a concurrent call is terminated.

- 5 The area codes associated with the user are the area codes associated with the location code identifier **286** of the contents of the domain field **260**.

A dialing profile of the type shown in Figure 9 is produced whenever a user registers with the system or agrees to become a subscriber to the system. Thus, for example,
10 a user wishing to subscribe to the system may contact an office maintained by a system operator and personnel in the office may ask the user certain questions about his location and service preferences, whereupon tables can be used to provide office personnel with appropriate information to be entered into the user name **258**, domain **260**, NDD **262**, IDD **264**, country code **266**, local area codes **267**,
15 caller minimum and maximum local length fields **268** and **270** reseller field **273** and concurrent call fields **275** and **277** to establish a dialing profile for the user.

Referring to Figures **11** and **12**, callee dialing profiles for users in Calgary and London, respectively for example, are shown.

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In addition to creating dialing profiles when a user registers with the system, a direct-in-dial (DID) record of the type shown at **278** in Figure **13** is added to a direct-in-dial bank table in the database (**18** in Figure **1**) to associate the username and a host name of the supernode with which the user is associated, with an E.**164** number
25 associated with the user on the PSTN network.

An exemplary DID table record entry for the Calgary callee is shown generally at **300** in Figure **14**. The user name field **281** and user domain field **272** are analogous to the user name and user domain fields **258** and **260** of the caller dialing profile shown
30 in Figure **10**. The contents of the DID field **274** include a E.**164** public telephone

number including a country code **283**, an area code **285**, an exchange code **287** and a number **289**. If the user has multiple telephone numbers, then multiple records of the type shown at **300** would be included in the DID bank table, each having the same user name and user domain, but different DID field **274** contents reflecting the
5 different telephone numbers associated with that user.

In addition to creating dialing profiles as shown in Figure **9** and DID records as shown in Figure **13** when a user registers with the system, call blocking records of the type shown in Figure **26**, call forwarding records of the type shown in Figure **28**
10 and voicemail records of the type shown in Figure **30** may be added to the database **18** when a new subscriber is added to the system.

Referring back to Figure **8A**, after retrieving a dialing profile for the caller, such as shown at **276** in Figure **10**, the RC processor circuit **200** is directed to block **256**
15 which directs the processor circuit (**200**) to determine whether the contents of the concurrent call field **277** are less than the contents of the maximum concurrent call field **275** of the dialing profile for the caller and, if so, block **271** directs the processor circuit to increment the contents of the concurrent call field **277**. If the contents of concurrent call field **277** are equal to or greater than the contents of the maximum
20 concurrent call field **275**, block **259** directs the processor circuit **200** to send an error message back to the call controller (**14**) to cause the call controller to notify the caller that the maximum number of concurrent calls has been reached and no further calls can exist concurrently, including the presently requested call.

25 Assuming block **256** allows the call to proceed, the RC processor circuit **200** is directed to perform certain checks on the callee identifier provided by the contents of the callee field **154** in Figure **6**, of the RC request message **150**. These checks are shown in greater detail in Figure **8B**.

Referring to Figure 8B, the processor (**202** in Figure 7) is directed to a first block **257** that causes it to determine whether a digit pattern of the callee identifier (**154**) provided in the RC request message (**150**) includes a pattern that matches the contents of the international dialing digits (IDD) field **264** in the caller profile shown in

5 Figure **10**. If so, then block **259** directs the processor (**202**) to set a call type code identifier variable maintained by the processor to indicate that the call is an international call and block **261** directs the processor to produce a reformatted callee identifier by reformatting the callee identifier into a predefined digit format. In this embodiment, this is done by removing the pattern of digits matching the IDD field

10 contents **264** of the caller dialing profile to effectively shorten the callee identifier. Then, block **263** directs the processor **202** to determine whether or not the callee identifier has a length which meets criteria establishing it as a number compliant with the E.**164** Standard set by the ITU. If the length does not meet this criteria, block **265** directs the processor **202** to send back to the call controller (**14**) a message

15 indicating the length is not correct. The process is then ended. At the call controller **14**, routines (not shown) stored in the program memory **104** may direct the processor (**102** of Figure 4) to respond to the incorrect length message by transmitting a message back to the telephone (**12** shown in Figure 1) to indicate that an invalid number has been dialled.

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Still referring to Figure 8B, if the length of the amended callee identifier meets the criteria set forth at block **263**, block **269** directs the processor (**202** of Figure 7) to make a database request to determine whether or not the amended callee identifier is found in a record in the direct-in-dial bank (DID) table. Referring back to Figure

25 8B, at block **269**, if the processor **202** receives a response from the database indicating that the reformatted callee identifier produced at block **261** is found in a record in the DID bank table, then the callee is a subscriber to the system and the call is classified as a private network call by directing the processor to block **279** which directs the processor to copy the contents of the corresponding user name

30 field (**281** in Figure 14) from the callee DID bank table record (**300** in Figure 14) into

the callee ID buffer (**211** in Figure 7). Thus, the processor **202** locates a subscriber user name associated with the reformatted callee identifier. The processor **202** is then directed to point B in Figure 8A.

5 Subscriber to Subscriber Calls Between Different Nodes

- Referring to Figure 8A, block **280** directs the processor (**202** of Figure 7) to execute a process to determine whether or not the node associated with the reformatted callee identifier is the same node that is associated with the caller identifier. To do this, the processor **202** determines whether or not a prefix (e.g., continent code **61**)
- 10 of the callee name held in the callee ID buffer (**211** in Figure 7), is the same as the corresponding prefix of the caller name held in the username field **258** of the caller dialing profile shown in Figure 10. If the corresponding prefixes are not the same, block **302** in Figure 8A directs the processor (**202** in Figure 7) to set a call type flag in the buffer memory (**207** in Figure 7) to indicate the call is a cross-domain call.
- 15 Then, block **350** of Figure 8A directs the processor (**202** of Figure 7) to produce a routing message identifying an address on the private network with which the callee identified by the contents of the callee ID buffer is associated and to set a time to live for the call at a maximum value of **99999**, for example.
- 20 Thus the routing message includes a caller identifier, a call identifier set according to a username associated with the located DID bank table record and includes an identifier of a node on the private network with which the callee is associated.

- The node in the system with which the callee is associated is determined by using
- 25 the callee identifier to address a supernode table having records of the type as shown at **370** in Figure 17. Each record **370** has a prefix field **372** and a supernode address field **374**. The prefix field **372** includes the first n digits of the callee identifier. In this embodiment n=2. The supernode address field **374** holds a code representing the IP address or a fully qualified domain name of the node associated
- 30 with the code stored in the callee identifier prefix field **372**. Referring to Figure 18, for

example, if the prefix is **20**, the supernode address associated with that prefix is sp.yvr.digifonica.com.

- Referring to Figure **15**, a generic routing message is shown generally at **352** and includes an optional supplier prefix field **354**, and optional delimiter field **356**, a callee user name field **358**, at least one route field **360**, a time to live field **362** and other fields **364**. The optional supplier prefix field **354** holds a code for identifying supplier traffic. The optional delimiter field **356** holds a symbol that delimits the supplier prefix code from the callee user name field **358**. In this embodiment, the symbol is a number sign (#). The route field **360** holds a domain name or IP address of a gateway or node that is to carry the call, and the time to live field **362** holds a value representing the number of seconds the call is permitted to be active, based on subscriber available minutes and other billing parameters.
- 15 Referring to Figure **8A** and Figure **16**, an example of a routing message produced by the processor at block **350** for a caller associated with a different node than the caller is shown generally at **366** and includes only a callee field **359**, a route field **361** and a time to live field **362**.
- 20 Referring to Figure **8A**, having produced a routing message as shown in Figure **16**, block **381** directs the processor (**202** of Figure **7**) to send the routing message shown in Figure **16** to the call controller **14** shown in Figure **1**.

- Referring back to Figure **8B**, if at block **257**, the callee identifier stored in the callee id buffer (**211** in Figure **7**) does not begin with an international dialing digit, block **380** directs the processor (**202**) to determine whether or not the callee identifier begins with the same national dial digit code as assigned to the caller. To do this, the processor (**202**) is directed to refer to the retrieved caller dialing profile as shown in Figure **10**. In Figure **10**, the national dialing digit code **262** is the number **1**. Thus, if

the callee identifier begins with the number **1**, then the processor (**202**) is directed to block **382** in Figure **8B**.

Block **382** directs the processor (**202** of Figure **7**) to examine the callee identifier to
5 determine whether or not the digits following the NDD digit identify an area code that
is the same as any of the area codes identified in the local area codes field **267** of
the caller dialing profile **276** shown in Figure **10**. If not, block **384** of Figure **8B** directs
the processor **202** to set the call type flag to indicate that the call is a national call. If
the digits following the NDD digit identify an area code that is the same as a local
10 area code associated with the caller as indicated by the caller dialing profile, block
386 directs the processor **202** to set the call type flag to indicate a local call, national
style. After executing blocks **384** or **386**, block **388** directs the processor **202** to
format the callee identifier into a pre-defined digit format to produce a re-formatted
callee identifier by removing the national dialled digit and prepending a caller country
15 code identified by the country code field **266** of the caller dialing profile shown in
Figure **10**. The processor (**202**) is then directed to block **263** of Figure **8B** to perform
other processing as already described above.

If at block **380**, the callee identifier does not begin with a national dialled digit, block
20 **390** directs the processor (**202**) to determine whether the callee identifier begins with
digits that identify the same area code as the caller. Again, the reference for this is
the retrieved caller dialing profile shown in Figure **10**. The processor (**202**)
determines whether or not the first few digits of the callee identifier identify an area
code corresponding to the local area code field **267** of the retrieved caller dialing
25 profile. If so, then block **392** directs the processor **202** to set the call type flag to
indicate that the call is a local call and block **394** directs the processor (**202**) to
format the callee identifier into a pre-defined digit format to produce a reformatted
callee identifier by prepending the caller country code to the callee identifier, the
caller country code being determined from the country code field **266** of the retrieved

caller dialing profile shown in Figure 10. The processor (202) is then directed to block 263 for further processing as described above.

Referring back to Figure 8B, at block 390, the callee identifier does not start with the
5 same area code as the caller, block 396 directs the processor (202 of Figure 7) to
determine whether the number of digits in the callee identifier, i.e. the length of the
callee identifier, is within the range of digits indicated by the caller minimum local
number length field 268 and the caller maximum local number length field 270 of the
retrieved caller dialing profile shown in Figure 10. If so, then block 398 directs the
10 processor (202) to set the call type flag to indicate a local call and block 400 directs
the processor (202) to format the callee identifier into a pre-defined digit format to
produce a reformatted callee identifier by prepending to the callee identifier the caller
country code (as indicated by the country code field 266 of the retrieved caller dialing
profile shown in Figure 10) followed by the caller area code (as indicated by the local
15 area code field 267 of the caller profile shown in Figure 10). The processor (202) is
then directed to block 263 of Figure 8B for further processing as described above.

Referring back to Figure 8B, if at block 396, the callee identifier has a length that
does not fall within the range specified by the caller minimum local number length
20 field (268 in Figure 10) and the caller maximum local number length field (270 in
Figure 10), block 402 directs the processor 202 of Figure 7 to determine whether or
not the callee identifier identifies a valid user name. To do this, the processor 202
searches through the database (18 of Figure 10 of dialing profiles to find a dialing
profile having user name field contents (258 in Figure 10) that match the callee
25 identifier. If no match is found, block 404 directs the processor (202) to send an error
message back to the call controller (14). If at block 402, a dialing profile having a
user name field 258 that matches the callee identifier is found, block 406 directs the
processor 202 to set the call type flag to indicate that the call is a private network call
and then the processor is directed to block 280 of Figure 8A. Thus, the call is

classified as a private network call when the callee identifier identifies a subscriber to the private network.

From Figure 8B, it will be appreciated that there are certain groups of blocks of codes that direct the processor **202** in Figure 7 to determine whether the callee identifier has certain features such as an international dialing digit, a national dialing digit, an area code and a length that meet certain criteria, and cause the processor **202** to reformat the callee identifier stored in the callee id buffer **211**, as necessary into a predetermined target format including only a country code, area code, and a normal telephone number, for example, to cause the callee identifier to be compatible with the E.164 number plan standard in this embodiment. This enables block **269** in Figure 8B to have a consistent format of callee identifiers for use in searching through the DID bank table records of the type shown in Figure 13 to determine how to route calls for subscriber to subscriber calls on the same system. Effectively, therefore blocks **257**, **380**, **390**, **396** and **402** establish call classification criteria for classifying the call as a public network call or a private network call. Block **269** classifies the call, depending on whether or not the formatted callee identifier has a DID bank table record and this depends on how the call classification criteria are met and block **402** directs the processor **202** of Figure 7 to classify the call as a private network call when the callee identifier complies with a pre-defined format, i.e. is a valid user name and identifies a subscriber to the private network, after the callee identifier has been subjected to the classification criteria of blocks **257**, **380**, **390** and **396**.

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Subscriber to Non-Subscriber Calls

Not all calls will be subscriber to subscriber calls and this will be detected by the processor **202** of Figure 7 when it executes block **269** in Figure 8B, and does not find a DID bank table record that is associated with the callee, in the DID bank table.

When this occurs, the call is classified as a public network call by directing the processor **202** to block **408** of Figure **8B** which causes it to set the contents of the callee id buffer **211** of Figure **7** equal to the newly formatted callee identifier, i.e., a number compatible with the E.**164** standard. Then, block **410** of Figure **8B** directs the processor (**202**) to search a database of route or master list records associating route identifiers with dialing codes shown in Figure **19** to locate a router having a dialing code having a number pattern matching at least a portion of the reformatted callee identifier.

Referring to Figure **19**, a data structure for a master list or route list record is shown. Each master list record includes a master list ID field **500**, a dialing code field **502**, a country code field **504**, a national sign number field **506**, a minimum length field **508**, a maximum length field **510**, a national dialled digit field **512**, an international dialled digit field **514** and a buffer rate field **516**.

The master list ID field **500** holds a unique code such as **1019**, for example, identifying the record. The dialing code field **502** holds a predetermined number pattern that the processor **202** of Figure **7** uses at block **410** in Figure **8B** to find the master list record having a dialing code matching the first few digits of the amended callee identifier stored in the callee id buffer **211**. The country code field **504** holds a number representing the country code associated with the record and the national sign number field **506** holds a number representing the area code associated with the record. (It will be observed that the dialing code is a combination of the contents of the country code field **504** and the national sign number field **506**.) The minimum length field **508** holds a number representing the minimum length of digits associated with the record and the maximum length field **51** holds a number representing the maximum number of digits in a number with which the record may be compared. The national dialled digit (NDD) field **512** holds a number representing an access code used to make a call within the country specified by the country code, and the international dialled digit (IDD) field **514** holds a number representing the

international prefix needed to dial a call from the country indicated by the country code.

Thus, for example, a master list record may have a format as shown in Figure 20
5 with exemplary field contents as shown.

Referring back to Figure 8B, using the country code and area code portions of the reformatted callee identifier stored in the callee id buffer 211, block 410 directs the processor 202 of Figure 7 to find a master list record such as the one shown in
10 Figure 20 having a dialing code that matches the country code (1) and area code (604) of the callee identifier. Thus, in this example, the processor (202) would find a master list record having an ID field containing the number 1019. This number may be referred to as a route ID. Thus, a route ID number is found in the master list record associated with a predetermined number pattern in the reformatted callee
15 identifier.

After executing block 410 in Figure 8B, the process continues as shown in Figure 8D. Referring to Figure 8D, block 412 directs the processor 202 of Figure 7 to use the route ID number to search a database of supplier records associating supplier
20 identifiers with route identifiers to locate at least one supplier record associated with the route identifier to identify at least one supplier operable to supply a communications link for the route.

Referring to Figure 21, a data structure for a supplier list record is shown. Supplier
25 list records include a supplier ID field 540, a master list ID field 542, an optional prefix field 544, a specific route identifier field 546, a NDD/IDD rewrite field 548, a rate field 550, and a timeout field 551. The supplier ID field 540 holds a code identifying the name of the supplier and the master list ID field 542 holds a code for associating the supplier record with a master list record. The prefix field 544 holds a
30 string used to identify the supplier traffic and the specific route identifier field 546

holds an IP address of a gateway operated by the supplier indicated by the supplier ID field **540**. The NDD/IDD rewrite field **548** holds a code representing a rewritten value of the NDD/IDD associated with this route for this supplier, and the rate field **550** holds a code indicating the cost per second to the system operator to use the route provided by the gateway specified by the contents of the route identifier field **546**. The timeout field **551** holds a code indicating a time that the call controller should wait for a response from the associated gateway before giving up and trying the next gateway. This time value may be in seconds, for example. Exemplary supplier records are shown in Figures **22**, **23** and **24** for the exemplary suppliers shown at **20** in Figure 1, namely Telus, Shaw and Sprint.

Referring back to Figure **8D**, at block **412** the processor **202** finds all supplier records that identify the master list ID found at block **410** of Figure **8B**.

Referring back to Figure **8D**, block **560** directs the processor **202** of Figure **7** to begin to produce a routing message of the type shown in Figure **15**. To do this, the processor **202** loads a routing message buffer as shown in Figure **25** with a supplier prefix of the least costly supplier where the least costly supplier is determined from the rate fields **550** of Figure **21** of the records associated with respective suppliers.

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Referring to Figures **22-24**, in the embodiment shown, the supplier "Telus" has the lowest number in the rate field **550** and therefore the prefix **4973** associated with that supplier is loaded into the routing message buffer shown in Figure **25** first.

Block **562** in Figure **8D** directs the processor to delimit the prefix **4973** by the number sign (#) and to next load the reformatted callee identifier into the routing message buffer shown in Figure **25**. At block **563** of Figure **8D**, the contents of the route identifier field **546** of Figure **21** of the record associated with the supplier "Telus" are added by the processor **202** of Figure **7** to the routing message buffer shown in Figure **25** after an @ sign delimiter, and then block **564** in Figure **8D** directs the

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processor to get a time to live value, which in one embodiment may be **3600** seconds, for example. Block **566** then directs the processor **202** to load this time to live value and the timeout value (**551**) in Figure **21** in the routing message buffer of Figure **25**. Accordingly, a first part of the routing message for the Telus gateway is
5 shown generally at **570** in Figure **25**.

Referring back to Figure **8D**, block **571** directs the processor **202** back to block **560** and causes it to repeat blocks **560**, **562**, **563**, **564** and **566** for each successive supplier until the routing message buffer is loaded with information pertaining to
10 each supplier identified by the processor at block **412**. Thus, a second portion of the routing message as shown at **572** in Figure **25** relates to the second supplier identified by the record shown in Figure **23**. Referring back to Figure **25**, a third portion of the routing message as shown at **574** and is associated with a third supplier as indicated by the supplier record shown in Figure **24**.

15 Consequently, referring to Figure **25**, the routing message buffer holds a routing message identifying a plurality of different suppliers able to provide gateways to the public telephone network (i.e. specific routes) to establish at least part of a communication link through which the caller may contact the callee. In this
20 embodiment, each of the suppliers is identified, in succession, according to rate. Other criteria for determining the order in which suppliers are listed in the routing message may include preferred supplier priorities which may be established based on service agreements, for example.

25 Referring back to Figure **8D**, block **568** directs the processor **202** of Figure **7** to send the routing message shown in Figure **25** to the call controller **14** in Figure **1**.

Subscriber to Subscriber Calls Within the Same Node

Referring back to Figure **8A**, if at block **280**, the callee identifier received in the RC
30 request message has a prefix that identifies the same node as that associated with

the caller, block **600** directs the processor **202** to use the callee identifier in the callee id buffer **211** to locate and retrieve a dialing profile for the callee. The dialing profile may be of the type shown in Figure **11** or **12**, for example. Block **602** of Figure **8A** then directs the processor **202** of Figure **7** to get call block, call forward and voicemail records from the database **18** of Figure **1** based on the user name identified in the callee dialing profile retrieved by the processor at block **600**. Call block, call forward and voicemail records may be as shown in Figures **26**, **27**, **28** and **30** for example.

- 10 Referring to Figure **26**, the call block records include a user name field **604** and a block pattern field **606**. The user name field holds a user name corresponding to the user name in the user name field (**258** in Figure **10**) of the callee profile and the block pattern field **606** holds one or more E.**164**-compatible numbers or user names identifying PSTN numbers or system subscribers from whom the subscriber identified in the user name field **604** does not wish to receive calls.

Referring to Figure **8A** and Figure **27**, block **608** directs the processor **202** of Figure **7** to determine whether or not the caller identifier received in the RC request message matches a block pattern stored in the block pattern field **606** of the call block record associated with the callee identified by the contents of the user name field **604** in Figure **26**. If the caller identifier matches a block pattern, block **610** directs the processor to send a drop call or non-completion message to the call controller (**14**) and the process is ended. If the caller identifier does not match a block pattern associated with the callee, block **609** directs the processor to store the username and domain of the callee, as determined from the callee dialing profile, and a time to live value in the routing message buffer as shown at **650** in Figure **32**. Referring back to Figure **8A**, block **612** then directs the processor **202** to determine whether or not call forwarding is required.

Referring to Figure **28**, the call forwarding records include a user name field **614**, a destination number field **616**, and a sequence number field **618**. The user name field **614** stores a code representing a user with which the record is associated. The destination number field **616** holds a user name representing a number to which the current call should be forwarded, and the sequence number field **618** holds an integer number indicating the order in which the user name associated with the corresponding destination number field **616** should be attempted for call forwarding. The call forwarding table may have a plurality of records for a given user. The processor **202** of Figure **7** uses the contents of the sequence number field **618** to place the records for a given user in order. As will be appreciated below, this enables the call forwarding numbers to be tried in an ordered sequence.

Referring to Figure **8A** and Figure **29**, if at block **612**, the call forwarding record for the callee identified by the callee identifier contains no contents in the destination number field **616** and accordingly no contents in the sequence number field **618**, there are no call forwarding entries for this callee, and the processor **202** is directed to block **620** in Figure **8C**. If there are entries in the call forwarding table **27**, block **622** in Figure **8A** directs the processor **202** to search the dialing profile table to find a dialing profile record as shown in Figure **9**, for the user identified by the destination number field **616** of the call forward record shown in Figure **28**. The processor **202** of Figure **7** is further directed to store the username and domain for that user and a time to live value in the routing message buffer as shown at **652** in Figure **32**, to produce a routing message as illustrated. This process is repeated for each call forwarding record associated with the callee identified by the callee id buffer **211** in Figure **7** to add to the routing message buffer all call forwarding usernames and domains associated with the callee.

Referring back to Figure **8A**, if at block **612** there are no call forwarding records, then at block **620** in Figure **8C** the processor **202** is directed to determine whether or not the user identified by the callee identifier has paid for voicemail service. This is done

by checking to see whether or not a flag is set in a voicemail record of the type shown in Figure 30 in a voicemail table stored in the database 18 shown in Figure 1.

Referring to Figure 30, voicemail records in this embodiment may include a user
5 name field 624, a voicemail server field 626, a seconds to voicemail field 628 and an
enable field 630. The user name field 624 stores the user name of the callee. The
voicemail server field 626 holds a code identifying a domain name of a voicemail
server associated with the user identified by the user name field 624. The seconds to
10 voicemail, and the enable field 630 holds a code representing whether or not
voicemail is enabled for the user. Referring back to Figure 8C, at block 620 if the
processor 202 of Figure 7 finds a voicemail record as shown in Figure 30 having
user name field 624 contents matching the callee identifier, the processor is directed
to examine the contents of the enabled field 630 to determine whether or not
15 voicemail is enabled. If voicemail is enabled, then block 640 in Figure 8C directs the
processor 202 to Figure 7 to store the contents of the voicemail server field 626 and
the contents of the seconds to voicemail field 628 in the routing message buffer, as
shown at 654 in Figure 32. Block 642 then directs the processor 202 to get time to
live values for each path specified by the routing message according to the cost of
20 routing and the user's balance. These time to live values are then appended to
corresponding paths already stored in the routing message buffer.

Referring back to Figure 8C, block 644 then directs the processor 202 of Figure 7 to
store the IP address of the current node in the routing message buffer as shown at
25 656 in Figure 32. Block 646 then directs the processor 202 to send the routing
message shown in Figure 32 to the call controller 14 in Figure 1. Thus in the
embodiment described the routing controller will produce a routing message that will
cause at least one of the following: forward the call to another party, block the call
and direct the caller to a voicemail server.

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Referring back to Figure 1, the routing message whether of the type shown in Figures 16, 25 or 32, is received at the call controller 14 and the call controller interprets the receipt of the routing message as a request to establish a call.

- 5 Referring to Figure 4, the program memory 104 of the call controller 14 includes a routing to gateway routine depicted generally at 122.

Where a routing message of the type shown in Figure 32 is received by the call controller 14, the routing to gateway routine 122 shown in Figure 4 may direct the
10 processor 102 cause a message to be sent back through the internet 13 shown in Figure 1 to the callee telephone 15, knowing the IP address of the callee telephone 15 from the user name.

Alternatively, if the routing message is of the type shown in Figure 16, which
15 identifies a domain associated with another node in the system, the call controller may send a SIP invite message along the high speed backbone 17 connected to the other node. The other node functions as explained above, in response to receipt of a SIP invite message.

- 20 If the routing message is of the type shown in Figure 25 where there are a plurality of gateway suppliers available, the call controller sends a SIP invite message to the first supplier, in this case Telus, using a dedicated line or an internet connection to determine whether or not Telus is able to handle the call. If the Telus gateway returns a message indicating it is not able to handle the call, the call controller 14
25 then proceeds to send a SIP invite message to the next supplier, in this case Shaw. The process is repeated until one of the suppliers responds indicating that it is available to carry the call. Once a supplier responds indicating that it is able to carry the call, the supplier sends back to the call controller 14 an IP address for a gateway provided by the supplier through which the call or audio path of the call will be
30 carried. This IP address is sent in a message from the call controller 14 to the media

relay **9** which responds with a message indicating an IP address to which the caller telephone should send its audio/video, traffic and an IP address to which the gateway should send its audio/video for the call. The call controller conveys the IP address at which the media relay expects to receive audio/video from the caller
5 telephone, to the caller telephone **12** in a message. The caller telephone replies to the call controller with an IP address at which it would like to receive audio/video and the call controller conveys that IP address to the media relay. The call may then be conducted between the caller and callee through the media relay and gateway.

10 Referring back to Figure **1**, if the call controller **14** receives a routing message of the type shown in Figure **32**, and which has at least one call forwarding number and/or a voicemail number, the call controller attempts to establish a call to the callee telephone **15** by seeking from the callee telephone a message indicating an IP address to which the media relay should send audio/video. If no such message is
15 received from the callee telephone, no call is established. If no call is established within a pre-determined time, the call controller **14** attempts to establish a call with the next user identified in the call routing message in the same manner. This process is repeated until all call forwarding possibilities have been exhausted, in which case the call controller communicates with the voicemail server **19** identified in
20 the routing message to obtain an IP address to which the media relay should send audio/video and the remainder of the process mentioned above for establishing IP addresses at the media relay **9** and the caller telephone is carried out to establish audio/video paths to allowing the caller to leave a voicemail message with the voicemail server.

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When an audio/video path through the media relay is established, a call timer maintained by the call controller **14** logs the start date and time of the call and logs the call ID and an identification of the route (i.e., audio/video path IP address) for later use in billing.

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Time to Live

Referring to Figures **33A** and **33B**, a process for determining a time to live value for any of blocks **642** in Figure **8C**, **350** in Figure **8A** or **564** in Figure **8D** above is described. The process is executed by the processor **202** shown in Figure **7**.

- 5 Generally, the process involves calculating a cost per unit time, calculating a first time value as a sum of a free time attributed to a participant in the communication session and the quotient of a funds balance held by the participant to the cost per unit time value and producing a second time value in response to the first time value and a billing pattern associated with the participant, the billing pattern including first
10 and second billing intervals and the second time value being the time to permit a communication session to be conducted.

- Referring to Figure **33A**, in this embodiment, the process begins with a first block **700** that directs the RC processor to determine whether or not the call type set at
15 block **302** in Figure **8A** indicates the call is a network or cross-domain call. If the call is a network or cross-domain call, block **702** of Figure **33A** directs the RC processor to set the time to live equal to **99999** and the process is ended. Thus, the network or cross-domain call type has a long time to live. If at block **700** the call type is determined not to be a network or cross-domain type, block **704** directs the RC
20 processor to get a subscriber bundle table record from the database **18** in Figure **1** and store it locally in the subscriber bundle record buffer at the RC **14**.

- Referring to Figure **34**, a subscriber bundle table record is shown generally at **706**. The record includes a user name field **708** and a services field **710**. The user name
25 field **708** holds a code identifying the subscriber user name and the services field **710** holds codes identifying service features assigned to the subscriber, such as free local calling, call blocking and voicemail, for example.

- Figure **35** shows an exemplary subscriber bundle record for the Vancouver caller. In
30 this record the user name field **708** is loaded with the user name **2001 1050 8667**

and the services field **710** is loaded with codes **10**, **14** and **16** corresponding to free local calling, call blocking and voicemail, respectively. Thus, user **2001 1050 8667** has free local calling, call blocking and voicemail features.

5 Referring back to Figure **33A**, after having loaded a subscriber bundle record into the subscriber bundle record buffer, block **712** directs the RC processor to search the database (**18**) determine whether or not there is a bundle override table record for the master list ID value that was determined at block **410** in Figure **8B**. An exemplary bundle override table record is shown at **714** in Figure **36**. The bundle table record
10 includes a master list ID field **716**, an override type field **718**, an override value field **720** a first interval field **722** and a second interval field **724**. The master list ID field **716** holds a master list ID code. The override type field **718** holds an override type code indicating a fixed, percent or cent amount to indicate the amount by which a fee will be increased. The override value field **720** holds a real number representing the
15 value of the override type. The first interval field **722** holds a value indicating the minimum number of seconds for a first level of charging and the second interval field **724** holds a number representing a second level of charging.

Referring to Figure **37**, a bundle override record for the located master list ID code is
20 shown generally at **726** and includes a master list ID field **716** holding the code **1019** which was the code located in block **410** of Figure **8B**. The override type field **718** includes a code indicating the override type is a percentage value and the override value field **720** holds the value **10.0** indicating that the override will be **10.0%** of the charged value. The first interval field **722** holds a value representing **30** seconds and
25 the second interval field **724** holds a value representing **6** seconds. The **30** second value in the first interval field **722** indicates that charges for the route will be made at a first rate for **30** seconds and thereafter the charges will be made at a different rate in increments of **6** seconds, as indicated by the contents of the second interval field **724**.

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Referring back to Figure 33A, if at block 712 the processor finds a bundle override record of the type shown in Figure 37, block 728 directs the processor to store the bundle override record in local memory. In the embodiment shown, the bundle override record shown in Figure 37 is stored in the bundle override record buffer at the RC as shown in Figure 7. Still referring to Figure 33A, block 730 then directs the RC processor to determine whether or not the subscriber bundle table record 706 in Figure 35 has a services field including a code identifying that the user is entitled to free local calling and also directs the processor to determine whether or not the call type is not a cross domain cell, i.e. it is a local or local/national style. If both of these conditions are satisfied, block 732 directs the processor to set the time to live equal to 99999, giving the user a long period of time for the call. The process is then ended. If the conditions associated with block 730 are not satisfied, block 734 of Figure 33B directs the RC processor to retrieve a subscriber account record associated with a participant in the call. This is done by copying and storing in the subscriber account record buffer a subscriber account record for the caller.

Referring to Figure 38, an exemplary subscriber account table record is shown generally at 736. The record includes a user name field 738, a funds balance field 740 and a free time field 742. The user name field 738 holds a subscriber user name, the funds balance field 740 holds a real number representing the dollar value of credit available to the subscriber and the free time field 742 holds an integer representing the number of free seconds that the user is entitled to.

An exemplary subscriber account record for the Vancouver caller is shown generally at 744 in Figure 39, wherein the user name field 738 holds the user name 2001 1050 8667, the funds balance field 740 holds the value \$10.00, and the free time field 742 holds the value 100. The funds balance field holding the value of \$10.00 indicates the user has \$10.00 worth of credit and the free time field having the value of 100 indicates that the user has a balance of 100 free seconds of call time.

Referring back to Figure 33B, after copying and storing the subscriber account record shown in Figure 39 from the database to the subscriber account record buffer RC, block 746 directs the processor to determine whether or not the subscriber account record funds balance field 740 or free time field 742 are greater than zero. If they are not greater than zero, block 748 directs the processor to set the time to live equal to zero and the process is ended. The RC then sends a message back to the call controller to cause the call controller to deny the call to the caller. If the conditions associated with block 746 are satisfied, block 750 directs the processor to calculate the call cost per unit time. A procedure for calculating the call cost per unit time is described below in connection with Figure 41.

Assuming the procedure for calculating the cost per second returns a number representing the call cost per second, block 752 directs the processor 202 in Figure 7 to determine whether or not the cost per second is equal to zero. If so, block 754 directs the processor to set the time to live to 99999 to give the caller a very long length of call and the process is ended.

If at block 752 the call cost per second is not equal to zero, block 756 directs the processor 202 in Figure 7 to calculate a first time to live value as a sum of a free time attributed to the participant in the communication session and the quotient of the funds balance held by the participant to the cost per unit time value. To do this, the processor 202 of Figure 7 is directed to set a first time value or temporary time to live value equal to the sum of the free time provided in the free time field 742 of the subscriber account record shown in Figure 39 and the quotient of the contents of the funds balance field 740 in the subscriber account record for the call shown in Figure 39 and the cost per second determined at block 750 of Figure 33B. Thus, for example, if at block 750 the cost per second is determined to be three cents per second and the funds balance field holds the value \$10.00, the quotient of the funds balance and cost per second is 333 seconds and this is added to the contents of the free time field 742, which is 100, resulting in a time to live of 433 seconds.

- Block **758** then directs the RC processor to produce a second time value in response to the first time value and the billing pattern associated with the participant as established by the bundle override record shown in Figure **37**. This process is shown
- 5 in greater detail at **760** in Figure **40** and generally involves producing a remainder value representing a portion of the second billing interval remaining after dividing the second billing interval into a difference between the first time value and the first billing interval.
- 10 Referring to Figure **40**, the process for producing the second time value begins with a first block **762** that directs the processor **202** in Figure **7** to set a remainder value equal to the difference between the time to live value calculated at block **756** in Figure **33B** and the contents of the first interval field **722** of the record shown in Figure **37**, multiplied by the modulus of the contents of the second interval field **724**
- 15 of Figure **37**. Thus, in the example given, the difference between the time to live field and the first interval field is **433** minus **30**, which is **403** and therefore the remainder produced by the mod of **403** divided by **6** is **0.17**. Block **764** then directs the processor to determine whether or not this remainder value is greater than zero and, if so, block **766** directs the processor to subtract the remainder from the first time
- 20 value and set the difference as the second time value. To do this the processor is directed to set the time to live value equal to the current time to live of **403** minus the remainder of **1**, i.e., **402** seconds. The processor is then returned back to block **758** of Figure **33B**.
- 25 Referring back to Figure **40**, if at block **764** the remainder is not greater than zero, block **768** directs the processor **202** of Figure **7** to determine whether or not the time to live is less than the contents of the first interval field **722** in the record shown in Figure **37**. If so, then block **770** of Figure **40** directs the processor to set the time to live equal to zero. Thus, the second time value is set to zero when the remainder is
- 30 greater than zero and the first time value is less than the free time associated with

the participant in the call. If at block **768** the conditions of that block are not satisfied, the processor returns the first time to live value as the second time to live value.

Thus, referring to Figure **33B**, after having produced a second time to live value,
5 block **772** directs the processor to set the time to live value for use in blocks **342**,
350 or **564**.

Cost per Second

Referring back to Figure **33B**, at block **750** it was explained that a call cost per unit
10 time is calculated. The following explains how that call cost per unit time value is
calculated.

Referring to Figure **41**, a process for calculating a cost per unit time is shown
generally at **780**. The process is executed by the processor **202** in Figure **7** and
15 generally involves locating a record in a database, the record comprising a markup
type indicator, a markup value and a billing pattern and setting a reseller rate equal
to the sum of the markup value and the buffer rate, locating at least one of an
override record specifying a route cost per unit time amount associated with a route
associated with the communication session, a reseller record associated with a
20 reseller of the communications session, the reseller record specifying a reseller cost
per unit time associated with the reseller for the communication session and a
default operator markup record specifying a default cost per unit time and setting as
the cost per unit time the sum of the reseller rate and at least one of the route cost
per unit time, the reseller cost per unit time and the default cost per unit time.

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The process begins with a first set of blocks **782**, **802** and **820** which direct the
processor **202** in Figure **7** to locate at least one of a record associated with a reseller
and a route associated with the reseller, a record associated with the reseller, and a
default reseller mark-up record. Block **782**, in particular, directs the processor to
30 address the database **18** to look for a record associated with a reseller and a route

with the reseller by looking for a special rate record based on the master list ID established at block **410** in Figure **8C**.

Referring to Figure **42**, a system operator special rate table record is shown generally at **784**. The record includes a reseller field **786**, a master list ID field **788**, a mark-up type field **790**, a mark-up value field **792**, a first interval field **794** and a second interval field **796**. The reseller field **786** holds a reseller ID code and the master list ID field **788** holds a master list ID code. The mark-up type field **790** holds a mark-up type such as fixed percent or cents and the mark-up value field **792** holds a real number representing the value corresponding to the mark-up type. The first interval field **794** holds a number representing a first level of charging and the second interval field **796** holds a number representing a second level of charging.

An exemplary system operator special rate table for a reseller known as “Klondike” is shown at **798** in Figure **43**. In this record, the reseller field **786** holds a code indicating the retailer ID is Klondike, the master list ID field **788** holds the code **1019** to associate the record with the master list ID code **1019**. The mark-up type field **790** holds a code indicating the mark-up type is cents and the mark-up value field **792** holds a mark-up value indicating **1/10** of one cent. The first interval field **794** holds the value **30** and the second interval field **796** holds the value **6**, these two fields indicating that the operator allows **30** seconds for free and then billing is done in increments of **6** seconds after that.

Referring back to Figure **41**, if at block **782** a record such as the one shown in Figure **43** is located in the system operator special rates table, the processor is directed to block **800** in Figure **41**. If such a record is not found in the system operator special rates table, block **802** directs the processor to address the database **18** to look in a system operator mark-up table for a mark-up record associated with the reseller.

Referring to Figure 44, an exemplary system operator mark-up table record is shown generally at 804. The record includes a reseller field 806, a mark-up type field 808, a mark-up value field 810, a first interval field 812 and a second interval field 814. The reseller mark-up type, mark-up value, first interval and second interval fields are as described in connection with the fields by the same names in the system operator special rates table shown in Figure 42.

Figure 45 provides an exemplary system operator mark-up table record for the reseller known as Klondike and therefore the reseller field 806 holds the value “Klondike”, the mark-up type field 808 holds the value cents, the mark-up value field holds the value 0.01, the first interval field 812 holds the value 30 and the second interval field 814 holds the value 6. This indicates that the reseller “Klondike” charges by the cent at a rate of one cent per minute. The first 30 seconds of the call are free and billing is charged at the rate of one cent per minute in increments of 6 seconds.

Figure 46 provides an exemplary system operator mark-up table record for cases where no specific system operator mark-up table record exists for a particular reseller, i.e., a default reseller mark-up record. This record is similar to the record shown in Figure 45 and the reseller field 806 holds the value “all”, the mark-up type field 808 is loaded with a code indicating mark-up is based on a percentage, the mark-up value field 810 holds the percentage by which the cost is marked up, and the first and second interval fields 812 and 814 identify first and second billing levels.

Referring back to Figure 41, if at block 802 a specific mark-up record for the reseller identified at block 782 is not located, block 820 directs the processor to get the mark-up record shown in Figure 46, having the “all” code in the reseller field 806. The processor is then directed to block 800.

Referring back to Figure 41, at block 800, the processor 202 of Figure 7 is directed to set a reseller rate equal to the sum of the mark-up value of the record located by blocks 782, 802 or 820 and the buffer rate specified by the contents of the buffer rate field 516 of the master list record shown in Figure 20. To do this, the RC processor

5 sets a variable entitled "reseller cost per second" to a value equal to the sum of the contents of the mark-up value field (792, 810) of the associated record, plus the contents of the buffer rate field (516) from the master list record associated with the master list ID. Then, block 822 directs the processor to set a system operator cost per second variable equal to the contents of the buffer rate field (516) from the

10 master list record. Block 824 then directs the processor to determine whether the call type flag indicates the call is local or national/local style and whether the caller has free local calling. If both these conditions are met, then block 826 sets the user cost per second variable equal to zero and sets two increment variables equal to one, for use in later processing. The cost per second has thus be calculated and the process

15 shown in Figure 41 is ended.

If at block 824 the conditions of that block are not met, the processor 202 of Figure 7 is directed to locate at least one of a bundle override table record specifying a route cost per unit time associated with a route associated with the communication

20 session, a reseller special destinations table record associated with a reseller of the communications session, the reseller record specifying a reseller cost per unit time associated with the reseller for the communication session and a default reseller global markup record specifying a default cost per unit time.

To do this block 828 directs the processor 202 of Figure 7 to determine whether or not the bundle override record 726 in Figure 37 located at block 712 in Figure 33A has a master list ID equal to the stored master list ID that was determined at block 410 in Figure 8B. If not, block 830 directs the processor to find a reseller special destinations table record in a reseller special destinations table in the database (18),

30 having a master list ID code equal to the master list ID code of the master list ID that

was determined at block **410** in Figure **8B**. An exemplary reseller special destinations table record is shown in Figure **47** at **832**. The reseller special destinations table record includes a reseller field **834**, a master list ID field **836**, a mark-up type field **838**, a mark-up value field **840**, a first interval field **842** and a second interval field **844**. This record has the same format as the system operator special rates table record shown in Figure **42**, but is stored in a different table to allow for different mark-up types and values and time intervals to be set according to resellers' preferences. Thus, for example, an exemplary reseller special destinations table record for the reseller "Klondike" is shown at **846** in Figure **48**. The reseller field **834** holds a value indicating the reseller as the reseller "Klondike" and the master list ID field holds the code **1019**. The mark-up type field **838** holds a code indicating the mark-up type is percent and the mark-up value field **840** holds a number representing the mark-up value as **5%**. The first and second interval fields identify different billing levels used as described earlier.

Referring back to Figure **41**, the record shown in Figure **48** may be located at block **830**, for example. If at block **830** such a record is not found, then block **832** directs the processor to get a default operator global mark-up record based on the reseller ID.

Referring to Figure **49**, an exemplary default reseller global mark-up table record is shown generally at **848**. This record includes a reseller field **850**, a mark-up type field **852**, a mark-up value field **854**, a first interval field **856** and a second interval field **858**. The reseller field **850** holds a code identifying the reseller. The mark-up type field **852**, the mark-up value field **854** and the first and second interval fields **856** and **858** are of the same type as described in connection with fields of the same name in Figure **47**, for example. The contents of the fields of this record **860** may be set according to system operator preferences, for example.

Referring to Figure 50, an exemplary reseller global mark-up table record is shown generally at 860. In this record, the reseller field 850 holds a code indicating the reseller is "Klondike", the mark-up type field 852 holds a code indicating the mark-up type is percent, the mark-up value field 854 holds a value representing 10% as the
5 mark-up value, the first interval field 856 holds the value 30 and the second interval field 858 holds the values 30 and 6 respectively to indicate the first 30 seconds are free and billing is to be done in 6 second increments after that.

Referring back to Figure 41, should the processor get to block 832, the reseller
10 global mark-up table record as shown in Figure 50 is retrieved from the database and stored locally at the RC. As seen in Figure 41, it will be appreciated that if the conditions are met in blocks 828 or 830, or if the processor executes block 832, the processor is then directed to block 862 which causes it to set an override value
15 increment variable equal to the contents of the first interval field of the located record and to set the second increment variable equal to the contents of the second interval field of the located record. (The increment variables were alternatively set to specific values at block 826 in Figure 41.)

20 It will be appreciated that the located record could be a bundle override record of the type shown in Figure 37 or the located record could be a reseller special destination record of the type shown in Figure 48 or the record could be a reseller global mark-up table record of the type shown in Figure 50. After the override and first and second increment variables have been set at block 862, the processor 202 of Figure
25 7 is directed to set as the cost per unit time the sum of the reseller rate and at least one of the route cost per unit time, the reseller cost per unit time and the default cost per unit time, depending on which record was located. To do this, block 864 directs the processor to set the cost per unit time equal to the sum of the reseller cost set at block 800 in Figure 41, plus the contents of the override variable calculated in block

862 in Figure **41**. The cost per unit time has thus been calculated and it is this cost per unit time that is used in block **752** of Figure **33B**, for example.

Terminating the Call

- 5 In the event that either the caller or the callee terminates a call, the telephone of the terminating party sends a SIP bye message to the controller **14**. An exemplary SIP bye message is shown at **900** in Figure **51** and includes a caller field **902**, a callee field **904** and a call ID field **906**. The caller field **902** holds a twelve digit user name, the callee field **904** holds a PSTN compatible number or user name, and the call ID
- 10 field **906** holds a unique call identifier field of the type shown in the call ID field **65** of the SIP invite message shown in Figure **3**.

- Thus, for example, referring to Figure **52**, a SIP bye message for the Calgary callee is shown generally at **908** and the caller field **902** holds a user name identifying the caller, in this case **2001 1050 8667**, the callee field **904** holds a user name
- 15 identifying the Calgary callee, in this case **2001 1050 2222**, and the call ID field **906** holds the code FA**10 @ 192.168.0.20**, which is the call ID for the call.

- The SIP bye message shown in Figure **52** is received at the call controller **14** and
- 20 the call controller executes a process as shown generally at **910** in Figure **53**. The process includes a first block **912** that directs the call controller processor **202** of Figure **7** to copy the caller, callee and call ID field contents from the SIP bye message received from the terminating party to corresponding fields of an RC stop message buffer (not shown). Block **914** then directs the processor to copy the call
- 25 start time from the call timer and to obtain a call stop time from the call timer. Block **916** then directs the call controller to calculate a communication session time by determining the difference in time between the call start time and the call stop time. This session time is then stored in a corresponding field of the RC call stop message buffer. Block **917** then directs the processor to decrement the contents of the current
- 30 concurrent call field **277** of the dialing profile for the caller as shown in Figure **10**, to

indicate that there is one less concurrent call in progress. A copy of the amended dialing profile for the caller is then stored in the database **18** of Figure 1. Block **918** then directs the processor to copy the route from the call log. An RC call stop message produced as described above is shown generally at **1000** in Figure **54**. An

5 RC call stop message specifically associated with the call made to the Calgary callee is shown generally at **1020** in Figure **55**.

Referring to Figure **54**, the RC stop call message includes a caller field **1002**, callee field **1004**, a call ID field **1006**, an account start time field **1008**, an account stop time

10 field **1010**, a communication session time **1012** and a route field **1014**. The caller field **1002** holds a username, the callee field **1004** holds a PSTN-compatible number or system number, the call ID field **1006** hold the unique call identifier received from the SIP invite message shown in Figure **3**, the account start time field **1008** holds the date and start time of the call, the account stop time field **1010** holds the date and

15 time the call ended, the communication session time field **1012** holds a value representing the difference between the start time and the stop time, in seconds, and the route field **1014** holds the IP address for the communications link that was established.

20 Referring to Figure **55**, an exemplary RC stop call message for the Calgary callee is shown generally at **1020**. In this example the caller field **1002** holds the user name **2001 1050 8667** identifying the Vancouver-based caller and the callee field **1004** holds the user name **2001 1050 2222** identifying the Calgary callee. The contents of the call ID field **1006** are **FA10 @ 192.168.0.20**. The contents of the account start

25 time field **1008** are **2006-12-30 12:12:12** and the contents of the account stop time field are **2006-12-30 12:12:14**. The contents of the communication session time field **1012** are **2** to indicate **2** seconds call duration and the contents of the route field are **72.64.39.58**.

Referring back to Figure 53, after having produced an RC call stop message, block 920 directs the processor 202 in Figure 7 to send the RC stop message compiled in the RC call stop message buffer to the RC 16 of Figure 1. Block 922 directs the call controller 14 to send a “bye” message back to the party that did not terminate the
5 call.

The RC 16 of Figure 1 receives the call stop message and an RC call stop message process is invoked at the RC, the process being shown at 950 in Figures 56A, 56B and 56C. Referring to Figure 56A, the RC stop message process 950 begins with a
10 first block 952 that directs the processor 202 in Figure 7 to determine whether or not the communication session time is less than or equal to the first increment value set by the cost calculation routine shown in Figure 41, specifically blocks 826 or 862 thereof. If this condition is met, then block 954 of Figure 56A directs the RC processor to set a chargeable time variable equal to the first increment value set at
15 block 826 or 862 of Figure 41. If at block 952 of Figure 56A the condition is not met, block 956 directs the RC processor to set a remainder variable equal to the difference between the communication session time and the first increment value mod the second increment value produced at block 826 or 862 of Figure 41. Then, the processor is directed to block 958 of Figure 56A which directs it to determine
20 whether or not the remainder is greater than zero. If so, block 960 directs the RC processor to set the chargeable time variable equal to the difference between the communication session time and the remainder value. If at block 958 the remainder is not greater than zero, block 962 directs the RC processor to set the chargeable time variable equal to the contents of the communication session time from the RC
25 stop message. The processor is then directed to block 964. In addition, after executing block 954 or block 960, the processor is directed to block 964.

Block 964 directs the processor 202 of Figure 7 to determine whether or not the chargeable time variable is greater than or equal to the free time balance as
30 determined from the free time field 742 of the subscriber account record shown in

Figure 39. If this condition is satisfied, block 966 of Figure 56A directs the processor to set the free time field 742 in the record shown in Figure 39, to zero. If the chargeable time variable is not greater than or equal to the free time balance, block 968 directs the RC processor to set a user cost variable to zero and Block 970 then
5 decrements the free time field 742 of the subscriber account record for the caller by the chargeable time amount determined by block 954, 960 or 962.

If at Block 964 the processor 202 of Figure 7 was directed to Block 966 which causes the free time field (742 of Figure 39) to be set to zero, referring to Figure
10 56B, Block 972 directs the processor to set a remaining chargeable time variable equal to the difference between the chargeable time and the contents of the free time field (742 of Figure 39). Block 974 then directs the processor to set the user cost variable equal to the product of the remaining chargeable time and the cost per second calculated at Block 750 in Figure 33B. Block 976 then directs the processor
15 to decrement the funds balance field (740) of the subscriber account record shown in Figure 39 by the contents of the user cost variable calculated at Block 974.

After completing Block 976 or after completing Block 970 in Figure 56A, block 978 of Figure 56B directs the processor 202 of Figure 7 to calculate a reseller cost
20 variable as the product of the reseller rate as indicated in the mark-up value field 810 of the system operator mark-up table record shown in Figure 45 and the communication session time determined at Block 916 in Figure 53. Then, Block 980 of Figure 56B directs the processor to add the reseller cost to the reseller balance field 986 of a reseller account record of the type shown in Figure 57 at 982.

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The reseller account record includes a reseller ID field 984 and the aforementioned reseller balance field 986. The reseller ID field 984 holds a reseller ID code, and the reseller balance field 986 holds an accumulated balance of charges.

Referring to Figure **58**, a specific reseller accounts record for the reseller “Klondike” is shown generally at **988**. In this record the reseller ID field **984** holds a code representing the reseller “Klondike” and the reseller balance field **986** holds a balance of **\$100.02**. Thus, the contents of the reseller balance field **986** in Figure **58** are incremented by the reseller cost calculated at block **978** of Figure **56B**.

Still referring to Figure **56B**, after adding the reseller cost to the reseller balance field as indicated by Block **980**, Block **990** directs the processor to **202** of Figure **7** calculate a system operator cost as the product of the system operator cost per second, as set at block **822** in Figure **41**, and the communication session time as determined at Block **916** in Figure **53**. Block **992** then directs the processor to add the system operator cost value calculated at Block **990** to a system operator accounts table record of the type shown at **994** in Figure **59**. This record includes a system operator balance field **996** holding an accumulated charges balance.

Referring to Figure **60** in the embodiment described, the system operator balance field **996** may hold the value **\$1,000.02** for example, and to this value the system operator cost calculated at Block **990** is added when the processor executes Block **992** of Figure **56B**.

Ultimately, the final reseller balance **986** in Figure **58** holds a number representing an amount owed to the reseller by the system operator and the system operator balance **996** of Figure **59** holds a number representing an amount of profit for the system operator.

While specific embodiments have been described and illustrated, such embodiments should be considered illustrative only and not as limiting the accompanying claims.

EMBODIMENTS IN WHICH AN EXCLUSIVE PROPERTY OR PRIVILEGE IS CLAIMED ARE DEFINED AS FOLLOWS:

1. A method for routing a communication in a communication system between an Internet-connected first participant device associated with a first participant and an Internet-connected second participant device associated with a second participant, the first and second participant devices being associated with first and second network elements of the communication system, respectively, the method comprising:

in response to initiation of a communication from the first participant device to the second participant device, receiving from an Internet Protocol (IP) network a first participant identifier and a second participant identifier;

causing at least one processor to access a database comprising user profiles, using the first participant identifier, to locate a plurality of first participant attributes associated with the first participant, each user profile associating a respective plurality of attributes with a respective user;

processing at least one of the plurality of first participant attributes located using the first participant identifier, using the at least one processor, to determine whether the communication is allowed to proceed;

when the communication is determined to be allowed to proceed, processing the second participant identifier based on at least one of the plurality of first participant attributes located using the first participant identifier, using the at least one processor, to determine whether the second network element is the same as the first network element;

when the second network element is determined to be the same as the first network element, producing a routing message identifying a first Internet address associated with the first network element, using the at least one processor, causing the communication to be established to the second participant device using the first Internet address; and

when the second network element is determined not to be the same as the first network element, producing a routing message identifying a second Internet address associated with the second network element, using the at least one processor, causing the communication to be established to the second participant device using the second Internet address.

2. The method of claim 1, wherein processing the second participant identifier comprises comparing at least a portion of the second participant identifier with at least a portion of the first participant identifier.
3. The method of claim 1 or 2, wherein processing the second participant identifier further comprises producing a new second participant identifier.
4. The method of any one of claims 1 to 3, wherein processing the second participant identifier further comprises:

causing the at least one processor to access a database to locate communication forwarding information associated with the second participant; and

identifying at least one network element to which the communication should be forwarded, based on the communication forwarding information associated with the second participant.

5. The method of claim 4, wherein the communication forwarding information associated with the second participant comprises a plurality of communication destination identifiers.
6. The method of any one of claims 1 to 5, further comprising:
 - in response to initiation of a further communication from a third participant device to the second participant device, receiving from the IP network a third participant identifier and the second participant identifier;
 - causing the at least one processor to access a database to locate communication blocking information associated with the second participant; and
 - blocking the further communication when the communication blocking information identifies the third participant identifier.
7. The method of claim 4 or 5, wherein processing the second participant identifier further comprises:
 - causing the at least one processor to access a database to locate a user profile for the second participant and communication blocking information associated with the user profile of the second participant.
8. The method of any one of claims 1 to 7, further comprising updating a database to cause at least one of the plurality of first participant attributes to be modified and wherein the second participant identifier identifies a phone number associated with the second participant device on a public switched telephone network (PSTN).

9. The method of any one of claims 1 to 8, wherein determining whether the second network element is the same as the first network element further comprises determining whether a location associated with the first participant is the same as a location associated with the second participant identifier.
10. The method of claim 9, further comprising using the second participant identifier to locate a second participant profile identifying a domain name or IP address of an Internet-accessible communication system node associated with the second participant.
11. The method of any one of claims 1 to 10, wherein the first and second network elements comprise first and second communication system nodes, respectively, each communication system node comprising a respective routing controller and database identifying users that are registered to access communication services through the respective communication system node, the first and second communication system nodes being in communication with each other.
12. The method of claim 4 or 5, wherein the first and second network elements comprise first and second communication system nodes, respectively, each communication system node comprising a respective database identifying communication forwarding information associated with users that are registered to access communication services through that communication system node.
13. The method of claim 12, further comprising:
 - (a) when the second network element is determined to be the same as the first network element, causing the first network element to locate the

communication forwarding information associated with the second participant; and

- (b) when the second network element is determined not to be the same as the first network element, causing the second network element to locate the communication forwarding information associated with the second participant.
- 14.** The method of claim **6** or **7**, wherein the first and second network elements comprise first and second communication system nodes, respectively, each communication system node comprising a respective database identifying communication blocking information associated with users that are registered to access communication services through that communication system node.
- 15.** The method of claim **14**, further comprising:
- (a) when the second network element is determined to be the same as the first network element, causing the first network element to locate communication blocking information associated with the second participant; and
 - (b) when the second network element is determined not to be the same as the first network element, causing the second network element to locate communication blocking information associated with the second participant.
- 16.** The method of claim **8**, wherein the first and second network elements comprise first and second communication system nodes, respectively, each communication system node comprising a respective database comprising a plurality of records each associating a communication system node, with which

a user is associated, with a public switched telephone network (PSTN) phone number associated with the user.

17. The method of claim 11, wherein, when the second network element is determined not to be the same as the first network element, causing the communication from the first participant device to the second participant device to be established comprises sending a SIP invite message from the first communication system node to the second communication system node.
18. The method of any one of claims 1 to 17, further comprising sending the routing message to a communication controller to cause the communication controller to perform at least one of the following steps: (a) direct the communication to the second participant device, (b) forward the communication to a device associated with a communication system user other than the second participant, (c) block the communication, and (d) direct the communication to a voicemail server.
19. The method of any one of claims 1 to 18,
 - (a) wherein the first network element comprises a communication controller operably configured to authenticate the first participant device as being registered to access communication services through the first network element, wherein the method further comprises sending the routing message to the communication controller;
 - (b) wherein the communication controller causes a message to be sent to the first participant device identifying a first Internet Protocol (IP) address at which a media relay expects to receive data traffic associated with the communication from the first participant device;

- (c) wherein the communication controller receives a message from the second participant device identifying a second Internet Protocol (IP) address to which the media relay is expected send the data traffic associated with the communication; and
 - (d) wherein the media relay receives the data traffic associated with the communication from the first participant device at the first IP address and relays it to the second IP address.
- 20.** A non-transitory computer readable medium encoded with instructions for causing the method of any one of claims 1 to 19 to be executed by the at least one processor.
- 21.** An apparatus for routing communications in a communication system between an Internet-connected first participant device associated with a first participant and a second participant device associated with a second participant, the communication system comprising a plurality of network elements, the first participant device being associated with a first network element and the second participant device being associated with a second network element, the apparatus comprising:
- a controller comprising at least one processor in communication with at least one memory storing processor readable instructions, wherein the at least one processor is operably configured by the processor readable instructions to:
- in response to initiation of a communication from the first participant device to the second participant device, receive from an Internet Protocol (IP) network a first participant identifier and a second participant identifier;

access a database of user profiles, using the first participant identifier, to locate a plurality of first participant attributes associated with the first participant, each user profile associating a respective plurality of attributes with a respective user;

process at least one of the plurality of first participant attributes located using the first participant identifier to determine whether the communication is allowed to proceed;

when the communication is determined to be allowed to proceed, process the second participant identifier based on at least one of the plurality of first participant attributes located using the first participant identifier, to determine whether the second network element is the same as the first network element;

when the second network element is determined to be the same as the first network element, produce a routing message identifying a first Internet Protocol (IP) network address associated with the first network element; and

when the second network element is determined to be not the same as the first network element, produce a routing message identifying a second Internet Protocol (IP) network address associated with the second network element;

wherein the routing message causes the communication to be established to a destination communication device using one of the first network element and the second network element.

- 22.** The apparatus of claim **21**, wherein the at least one processor is operably configured to compare at least a portion of the second participant identifier with at least a portion of the first participant identifier.
- 23.** The apparatus of claim **21** or **22**, wherein the at least one processor is operably configured to produce a new second participant identifier.
- 24.** The apparatus of any one of claims **21** to **23**, wherein the at least one processor is further operably configured to:
- access a database to locate communication blocking information associated with the second participant; and
 - determine whether the communication should be blocked based on the communication blocking information.
- 25.** The apparatus of any one of claims **21** to **24**, wherein the at least one processor is further operably configured to:
- access a database to locate communication forwarding information associated with the second participant; and
 - identify the second network element based on the communication forwarding information associated with the second participant.
- 26.** The apparatus of claim **25**, wherein the communication forwarding information associated with the second participant comprises a plurality of destination identifiers each representing a different destination for the communication.

27. The apparatus of any one of claims 21 to 26, wherein the at least one processor is further operably configured to:
- (a) in response to initiation of a further communication from a third participant device associated with a third participant, to the second participant device, receive from the Internet a third participant identifier and the second participant identifier,
 - (b) access the database of user profiles, based on the third participant identifier, to locate third participant attributes associated with a third participant profile;
 - (c) block the further communication when at least one third participant attribute indicates that the third participant has already established a maximum permitted number of communications;
 - (d) access the database of user profiles to locate a second participant profile associated with the second participant;
 - (e) access a database of communication blocking information, based on the second participant profile, to locate communication blocking information associated with the second participant;
 - (f) block the further communication if the communication blocking information identifies the third participant identifier; and
 - (g) if the third participant has not exceeded the maximum number of communications permitted and if the communication blocking information associated with the second participant does not identify the third participant identifier, identify a domain name or IP address of an Internet-

accessible communication system node associated with the second participant based on the second participant profile.

28. The apparatus of any one of claims **21** to **27**, further comprising, in response to completion of the communication, updating the database of user profiles to cause at least one of the plurality of first participant attributes to be modified.
29. The apparatus of claim **23**, wherein the new second participant identifier identifies a phone number associated with the second participant device on a public switched telephone network (PSTN).
30. A communications system comprising a plurality of Internet-connected network elements for routing communications between a plurality of Internet-connected communication devices including first and second participant devices associated with first and second participants, respectively, the first and second participants being registered in at least one communication system database to access communication services through first and second network elements of the system, respectively, the system comprising:

at least one communications system apparatus comprising at least one processor and at least one computer readable medium with instructions for directing the at least one processor to:

in response to initiation of a communication from the first participant device to the second participant device, receive a first participant identifier and a second participant identifier from an Internet Protocol (IP) network;

access a database of user profiles, using the first participant identifier, to locate a plurality of first participant attributes associated

with the first participant, each user profile associating a respective plurality of attributes with a respective user and identifying an Internet address of a network element at which the respective user of the communication system is registered to access communication services;

process the second participant identifier, based on at least one first participant attribute located using the first participant identifier, to determine whether the communication from the first participant device to the second participant device should be allowed to proceed, and, if the communication is allowed to proceed, to produce a new second participant identifier;

determine, based on the new second participant identifier, whether the second participant is registered to access communication services at the same network element as the first participant;

when the second participant is determined to be registered to access communication services at the same network element as the first participant, produce a routing message identifying a first Internet address associated with the first network element, to cause the communication to be established to the second participant device using the first Internet address; and

when the second participant is determined not to be registered to access communication services at the same network element as the first participant, produce a routing message identifying a second Internet address associated with the second network element, causing the communication to be established to the second participant device using the second Internet address.

- 31.** A method for routing communications in a packet switched communication system between a first participant device associated with a first participant and a second participant device associated with a second participant, the first and second participant devices being associated with first and second network elements of the communication system, respectively, the method comprising:

receiving, by at least one processor, a second participant identifier associated with the second participant device, in response to initiation of a communication from the first participant device to the second participant device, the first participant device being associated with a first participant identifier;

causing the at least one processor to access at least one memory storing a first participant profile identifying at least one first participant attribute;

processing the second participant identifier and the at least one first participant attribute, using the at least one processor, to produce a new second participant identifier based on at least one match between the second participant identifier and the at least one first participant attribute;

processing the new second participant identifier, using the at least one processor, to determine whether the second network element is the same as the first network element;

when the second network element is determined to be the same as the first network element, producing a routing message identifying a first network address associated with the first network element, using the at least one processor; and

when the second network element is determined not to be the same as the first network element, producing a routing message identifying a second network address associated with the second network element, using the at least one processor;

wherein the packet switched communication system attempts to establish the communication from the first participant device to the second participant device based on at least one network address identified in the routing message.

32. The method of claim **31** wherein processing the new second participant identifier comprises comparing at least a portion of the second participant identifier with an identifier associated with the first network element.

33. The method of claim **31** further comprising processing a user-specific attribute associated with the first participant profile, using the at least one processor, to determine whether the communication is allowed to proceed.

34. The method of claim **31** further comprising:

causing the at least one processor to access a database to locate communication forwarding information associated with the second participant; and

processing the communication forwarding information, using the at least one processor, to determine whether the forwarding information identifies a communication device associated with a node that is associated with the first network element.

35. The method of claim **34** wherein the communication forwarding information associated with the second participant comprises a plurality of communication destination identifiers, and wherein the method further comprises causing the communication system to attempt to forward the communication to a plurality of communication destinations corresponding to the plurality of communication destination identifiers.

36. The method of claim **31**, further comprising:

in response to initiation of a further communication from a third participant device to the second participant device, receiving a third participant identifier and the second participant identifier;

causing the at least one processor to access a database to locate communication blocking information associated with the second participant; and

blocking the further communication when the communication blocking information identifies the third participant identifier.

37. The method of claim **34**, wherein processing the second participant identifier further comprises:

causing the at least one processor to access a database to locate communication blocking information associated with the second participant.

- 38.** The method of claim **31** further comprising:
- (a) updating a database to cause at least one user-specific first participant attribute to be modified,
 - (b) wherein the second participant identifier identifies a device in communication with a public switched telephone network (PSTN),
 - (c) wherein the communication comprises a video or audio call,
 - (d) wherein the packet switched communication system, including the first and second network elements, form a private network operably configured to provide communication services to subscribers thereof, and
 - (e) wherein the at least one network element of the communication system comprises a call controller operable to establish the video or audio call to the second participant device in response to the routing message.
- 39.** The method of claim **31** wherein processing the new second participant identifier comprises determining whether a location associated with the first participant device is the same as a location associated with the new second participant identifier.
- 40.** The method of claim **39** wherein the new second participant identifier is associated with a second participant profile identifying a domain name or IP address of a communication system node comprising the second network element.
- 41.** The method of claim **31** wherein processing the second participant identifier comprises locating the new second participant identifier in a database based

on the second participant identifier, and causing the packet switched communication system to establish the communication to the second participant device based on the new second participant identifier.

- 42. The method of claim 31 further comprising locating the second network address associated with the second network element in a database based on the second participant identifier, and causing the packet switched communication system to establish the communication to the second participant device based on the second network address.
- 43. The method of claim 31 wherein processing the second participant identifier comprises modifying the second participant identifier based on the first participant profile.
- 44. The method of claim 31, wherein the packet switched communication system is controlled by a system operator, the method further comprising:

receiving a third participant identifier associated with a third participant device, wherein the third participant device is not associated with either the first network element or the second network element; and

producing a routing message identifying a gateway to an external communication system that is not controlled by the system operator, using the at least one processor, to cause a further communication to be established to the third participant device.

- 45. The method of claim 44 wherein at least a portion of the external communication system is a public switched telephone network (PSTN) communication system, and wherein the third participant identifier comprises a public switched telephone network (PSTN) number.

- 46.** The method of claim **44** wherein the packet switched communication system is connected to a plurality of gateways to the external communication system, the method further comprising:

using the at least one processor to select the gateway from among the plurality of gateways.

- 47.** The method of claim **31** further comprising:

receiving communication forwarding information associated with the second participant, the communication forwarding information comprising a plurality of communication destination identifiers;

processing one or more of the communication destination identifiers, using the at least one processor, to attempt to establish the communication with the second participant device until the communication is established or all communication destination identifiers have been exhausted.

- 48.** The method of claim **31** further comprising, if the communication cannot be established to the second participant device, causing communication to be routed to a server operable to store the communication and facilitate delivery of the communication to the second participant device at a later time.

- 49.** The method of claim **31** wherein the routing message causes a communication controller to establish the communication to the second participant device:

(a) using the first network address, if the second network element is determined to be the same as the first network element; and

- (b) using the second network address, if the second network element is determined to be not the same as the first network element;
 - (c) wherein the first participant identifier comprises a first public switched telephone network (PSTN) number and the new second participant identifier comprises a second public switched telephone network (PSTN) number.
- 50.** The method of claim **31** wherein the communication system comprises a plurality of nodes including at least a first communication node and a second communication node in communication with each other, the first and second communication nodes comprising the first and second network elements, respectively, the first and second communication nodes being operably configured to provide communications services to communication devices associated with first and second geographical areas, respectively, the method further comprising:
- determining a particular communication node with which the second participant device is associated based on a geographical area associated with the second participant identifier, and identifying the particular communication node in the routing message, to cause the communication to be established through the particular communication node.
- 51.** The method of claim **31** wherein the communication comprises a video or audio call, and wherein a call controller causes the communication to be routed to the second participant device in response to the routing message.
- 52.** The method of claim **31** further comprising, in response to initiation of a further communication from the first participant device to a third participant device

accessible within the communication system, the third participant device being associated with a public switched telephone network (PSTN) number:

receiving a third participant identifier associated with the third participant device;

processing an attribute associated with the first participant profile, using the at least one processor, to determine whether the further communication from the first participant device is allowed to proceed, and if the further communication is not allowed to proceed, causing a communication controller to block the further communication; and

identifying the public switched telephone network (PSTN) telephone number associated with the third participant device based on receiving the third participant identifier, to produce a further routing message and cause the communication controller to establish the communication to the third participant device.

- 53.** A method for routing communications in an Internet Protocol (IP) based communication system between a first participant device associated with a first participant and a second participant device associated with a second participant, the first and second participant devices being associated with first and second network elements of the communication system, respectively, first and second network elements being operably configured to provide communication services to users associated with first and second geographical areas, respectively, the method comprising:

receiving, by at least one processor, a second participant identifier associated with the second participant device, in response to the first participant device initiating a communication to the second participant

device, the first participant device being associated with a first participant identifier;

causing the at least one processor to access at least one memory storing a first participant profile identifying at least one first participant attribute;

producing a new second participant identifier based on determining at least one match of the at least one first participant attribute and at least a portion of the second participant identifier, using the at least one processor;

processing the new second participant identifier, using the at least one processor, to determine whether the second network element is the same as the first network element;

when the second network element is determined to be the same as the first network element, producing a routing message identifying a first network address associated with the first network element, using the at least one processor; and

when the second network element is determined not to be the same as the first network element, producing a routing message identifying a second network address associated with the second network element, using the at least one processor;

wherein at least one network node is provided in geographical proximity to at least one of the first and second network elements to provide load sharing of the communication services provided to users associated with at least one of the first and second geographical areas, the at least one network node providing the load sharing to the at least one of the first and

second network elements, to establish the communication to the second participant device in response to the routing message.

- 54.** The method of claim **53** wherein the communication system comprises at least one database for storing user profiles including the first participant profile, each user profile identifying a respective address associated with a network element at which the respective user of the communication system is registered to access communication services.
- 55.** A non-transitory computer readable medium storing instructions for directing the at least one processor to execute the method of any one of claims **31** to **54**.
- 56.** An apparatus for routing communications in an Internet Protocol (IP) based communication system between a first participant device associated with a first participant and a second participant device associated with a second participant, the communication system comprising a plurality of network elements, the first participant device being associated with a first network element and the second participant device being associated with a second network element of the communication system, the apparatus comprising:

a controller comprising at least one processor in communication with at least one memory storing processor readable instructions, the at least one processor being operably configured by the processor readable instructions to:

in response to initiation of a communication to the second participant device, receive a second participant identifier;

access at least one first participant profile in the at least one memory to locate at least one first participant attribute associated with the first participant;

process the second participant identifier and the at least one first participant attribute to determine at least one match between the second participant identifier and the at least one first participant attribute;

determine whether the second network element is the same as the first network element based at least in part on the at least one match;

when the second network element is determined to be the same as the first network element, produce a routing message identifying a first Internet Protocol (IP) network address associated with the first network element;

when the second network element is determined to be not the same as the first network element, produce a routing message identifying a second Internet Protocol (IP) network address associated with the second network element; and

cause the communication to be established to a destination communication device using one of the first network element and the second network element based on the routing message.

- 57.** The apparatus of claim **56**, wherein the at least one processor is further operably configured to:

in response to initiation of a further communication to a third participant device, receive a third participant identifier associated with the third participant device;

access at least one database to locate at least one of: (i) blocking information associated with the third participant device; and (ii) forwarding information associated with the third participant device;

determine whether the further communication should be blocked from being established to the third participant device based on the communication blocking information; and

determine whether the communication should be forwarded to at least one other communication device based on the forwarding information associated with the third participant device.

58. The apparatus of claim **56** wherein the at least one processor is further operably configured to cause the communication to be established to the destination communication device:

- (a) using the first IP network address, if the second network element is determined to be the same as the first network element; and
- (b) using the second IP network address, if the second network element is determined to be not the same as the first network element.

59. The apparatus of claim **56**,

- (a) wherein the communication system comprises a plurality of nodes including at least a first communication node and a second

communication node in communication with each other, the first and second communication nodes comprising the first and second network elements, respectively;

- (b) wherein the first and second communication nodes are operably configured to provide communications services to communication devices associated with first and second geographical areas, respectively; and
- (c) wherein at least one communication node is provided in geographical proximity to at least one of the first and second communication nodes to provide load sharing of the communication services provided by the at least one of the first and second communication nodes.

60. The apparatus of claim **56**, wherein the at least one processor is further operably configured to:

- (a) process an attribute associated with the first participant profile to determine whether the communication is allowed to proceed; and
- (b) if the communication is allowed to proceed, cause at least one attribute associated with the first participant profile to be modified.

61. The apparatus of claim **56**, wherein the at least one processor is further operably configured to cause a routing message identifying a gateway to a public network to be produced, to cause at least one communication to be routed through the gateway over the public network.

62. The apparatus of claim **56**, wherein the at least one processor is further operably configured to determine a network element with which the second participant device is associated based on a geographical area associated with

the second participant identifier and to identify the network element with which the second participant device is associated in the routing message.

- 63** The apparatus of claim **56** wherein the at least one processor is further operably configured to:
- (a) in response to initiation of a further communication to a third participant device, receive a third participant identifier associated with the third participant device; and
 - (b) cause a query to be sent to a plurality of gateways to determine whether at least one gateway from the plurality of gateways is available to carry the further communication to the third participant device.
- 64.** The apparatus of claim **56** wherein the at least one processor is further operably configured to cause a message to be sent through at least one Internet-connected server to an IP address of the second participant device.
- 65.** The apparatus of claim **56**, wherein the at least one processor is further operably configured to locate communication forwarding information associated with the second participant, the communication forwarding information comprising a plurality of communication destination identifiers, and to cause a communication controller to attempt to forward the communication to a plurality of communication destinations corresponding to the plurality of communication destination identifiers.
- 66.** The apparatus of claim **56**, wherein the at least one processor is further operably configured to:

- (a) in response to initiation of a further communication from a third participant device to the second participant device, receive a third participant identifier and the second participant identifier;
 - (b) locate communication blocking information associated with the second participant identifier in a database; and
 - (c) block the further communication when the communication blocking information identifies the third participant identifier, wherein at least one of the second and third participant identifiers comprises a public switched telephone network (PSTN) number.
- 67.** The apparatus of claim **56** wherein the at least one processor is further operably configured to:
- (a) in response to initiation of a further communication from a third participant device to the second participant device, receive a third participant identifier and the second participant identifier;
 - (b) process a user-specific attribute associated with a third participant profile to determine whether the further communication is allowed to proceed; and
 - (c) block the further communication when it is determined that the further communication is not allowed to proceed.
- 68.** The apparatus of claim **56**, wherein the at least one processor is further operably configured to:

- (a) locate a new second participant identifier associated with the second participant identifier; and
 - (b) cause a communication controller to establish the communication to the second participant device based on the new second participant identifier;
 - (c) wherein at least one of the second participant identifier and the new second participant identifier comprises a public switched telephone network (PSTN) number.
- 69.** The apparatus of claim **56**, wherein the at least one processor is further operably configured to:
- (a) modify the second participant identifier based on the first participant profile; and
 - (b) cause a communication controller to establish the communication to the second participant device based on the modified second participant identifier;
 - (c) wherein the modified second participant identifier comprises a public switched telephone network (PSTN) number.
- 70.** The apparatus of claim **56**, wherein the communication system is controlled by a system operator and wherein the at least one processor is further operably configured to:
- (a) receive a third participant identifier associated with a third participant device, wherein the third participant device is not associated with either the first network element or the second network element; and

- (b) produce a routing message identifying a gateway to an external communication system that is not controlled by the system operator, to cause a communication controller to establish a further communication through the gateway to the third participant device.

71. The apparatus of claim **56**, wherein the at least one processor is further operably configured to:

- (a) produce a new second participant identifier associated with the second participant device, in response to receiving the second participant identifier; and
- (b) cause a communication controller to establish the communication to the second participant device based on the new second participant identifier.

72. The apparatus of claim **71** wherein the new second participant identifier comprises a public switched telephone network (PSTN) number.

73. The apparatus of claim **56** wherein the at least one processor is further operably configured to produce a routing message causing at least one communication initiated from the first participant device to a particular destination device, to be routed to a server operable to store the at least one communication and to provide access to the stored at least one communication to the particular destination device at a later time.

74. The apparatus of claim **56**, wherein the communication system comprises at least one database for storing user profiles including the first participant profile, each user profile identifying a respective IP address associated with a network element at which the respective user of the communication system is

registered to access communication services, wherein the at least one processor is further operably configured to locate, in the at least one database, an IP network address of a particular network element associated with a second participant profile, and to cause the communication to be established to the second participant device using the particular network element associated with the second participant profile.

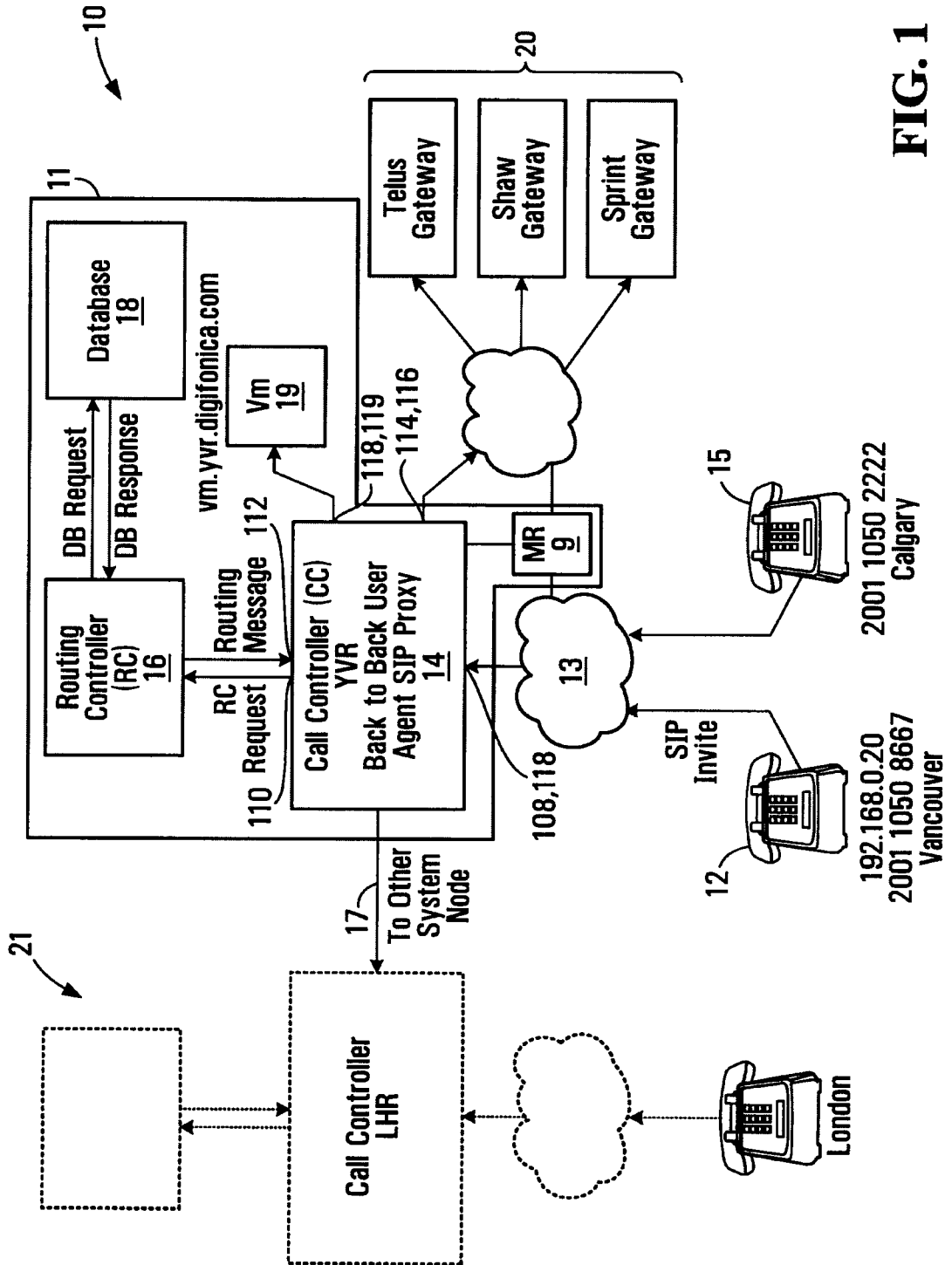


FIG. 1

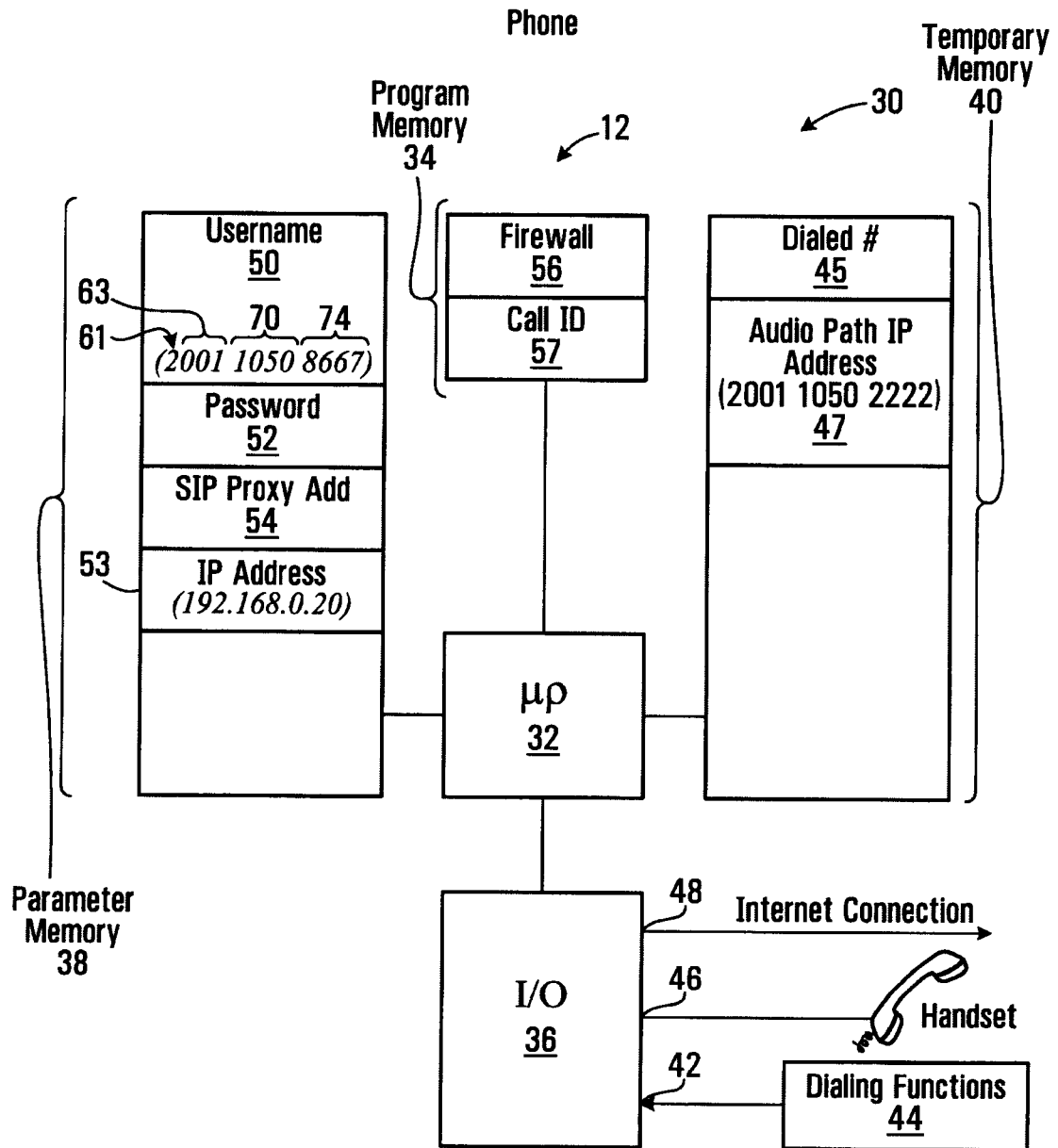
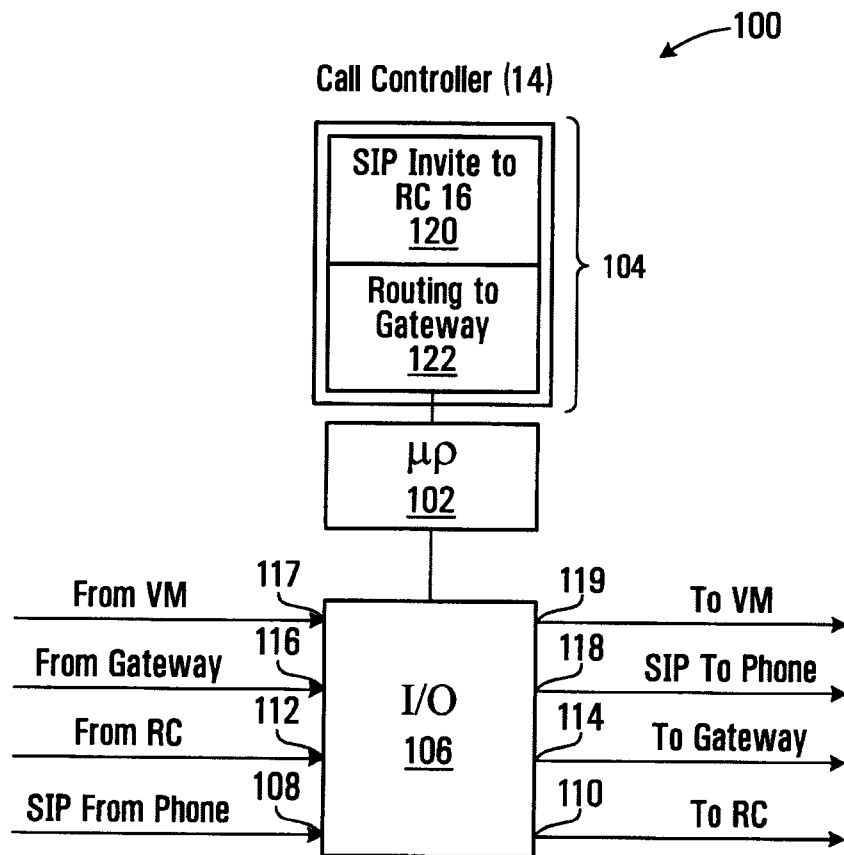


FIG. 2

SIP Invite Message

60 ~ Caller 2001 1050 8667
 62 ~ Callee 2001 1050 2222
 64 ~ Digest Parameters XXXXXX
 65 ~ Call ID FF10@ 192.168.0.20
 67 ~ IP Address 192.168.0.20
 69 ~ Caller UDP Port 1

FIG. 3**FIG. 4**

Call Controller Process

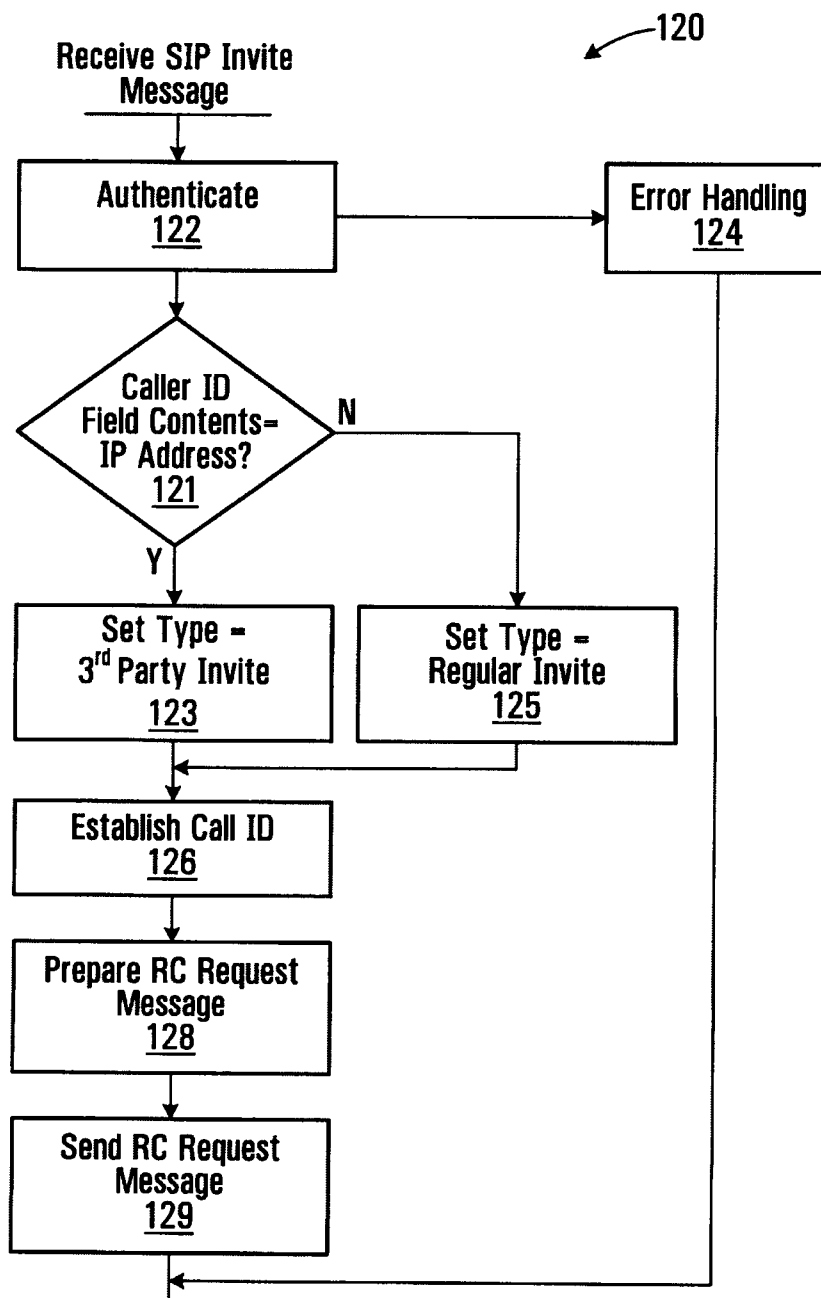


FIG. 5

150 ↙

RC Request Message

152 ~ Caller 2001 1050 8667

154 ~ Callee 2001 1050 2222

156 ~ Digest XXXXXXXX

158 ~ Call ID FF10@ 192.168.0.20

160 ~ Type Subscriber

FIG. 6

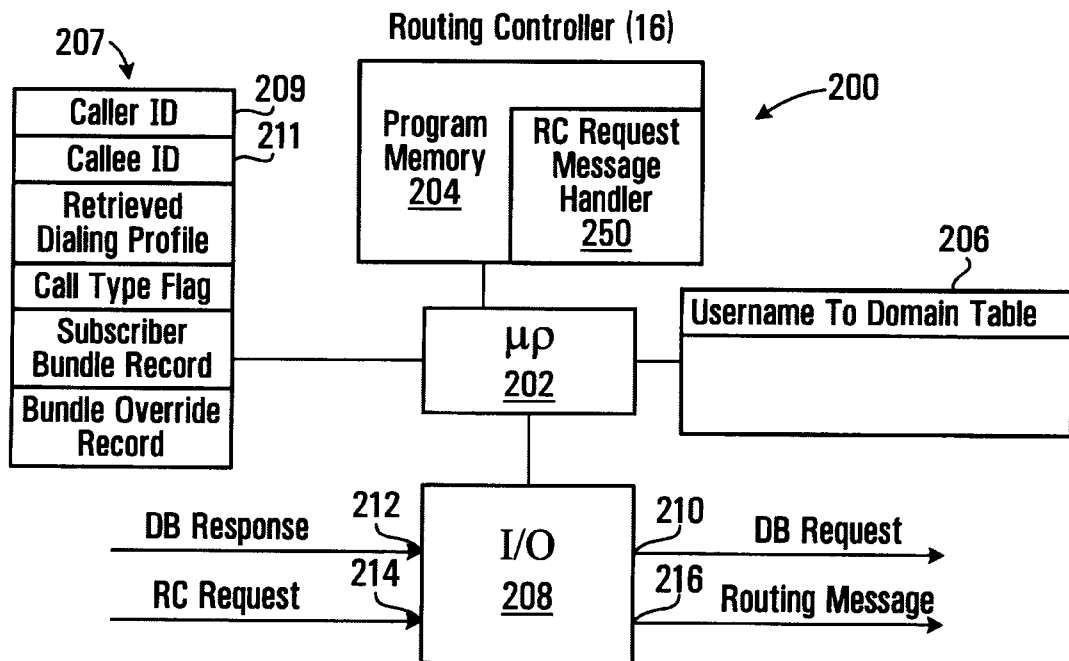
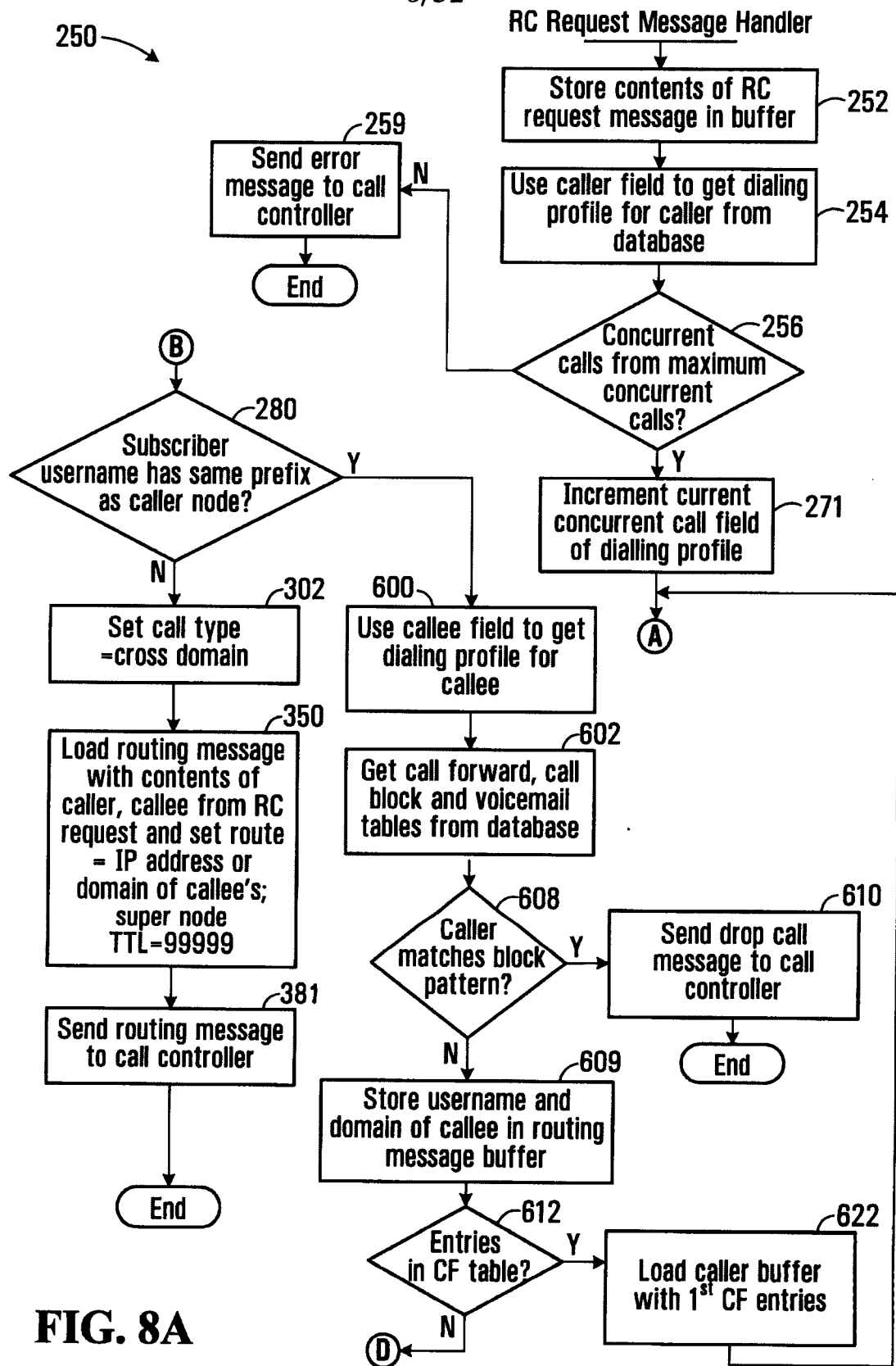
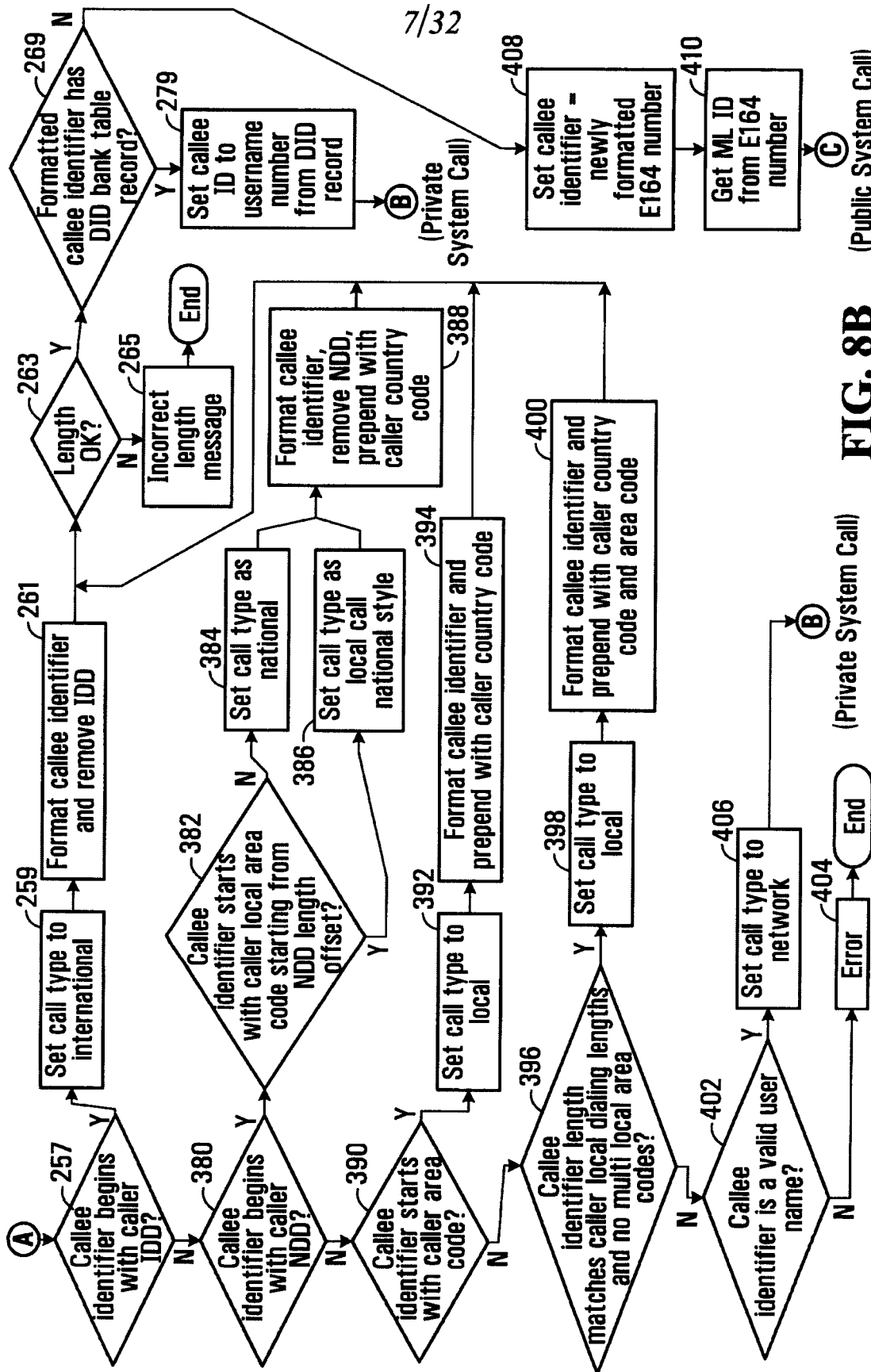
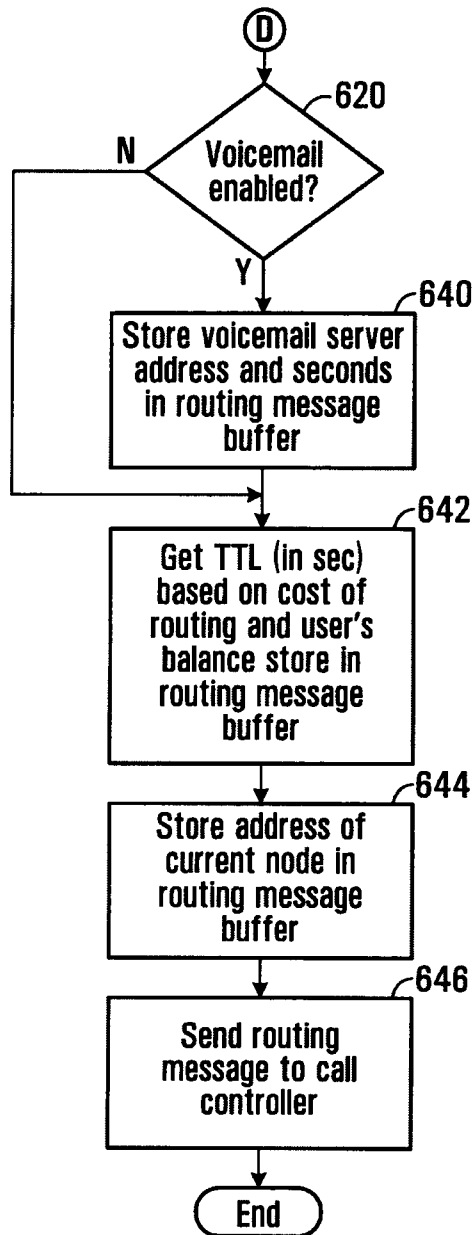
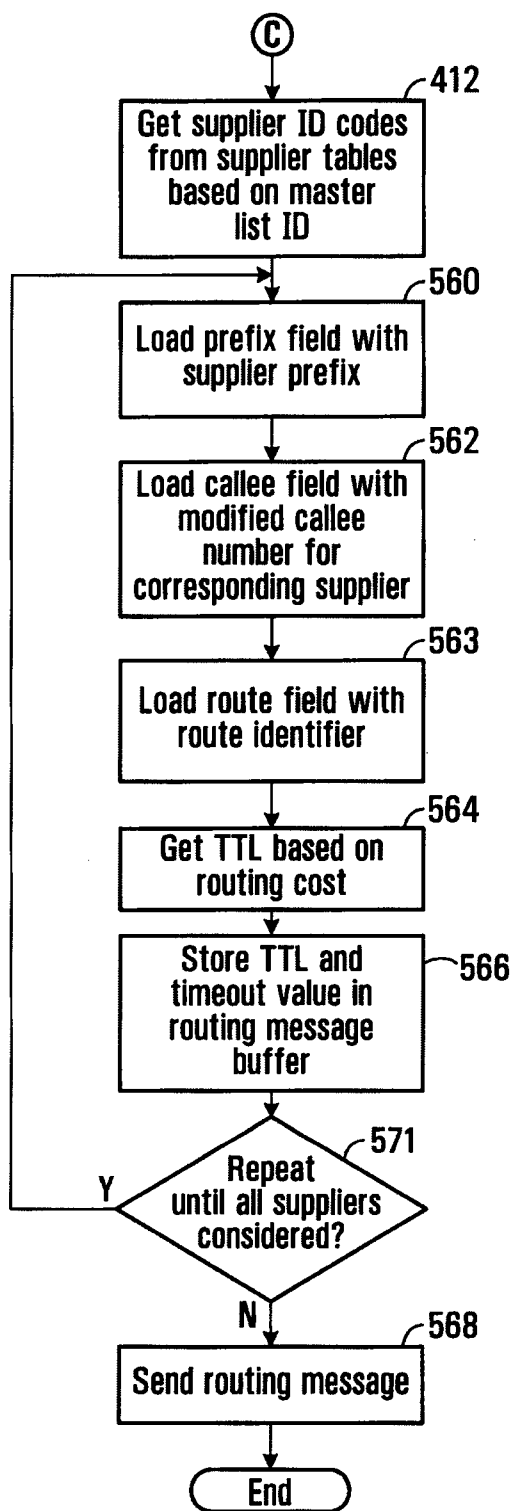


FIG. 7





**FIG. 8C**

**FIG. 8D**

253

Dialing Profile for a User

258 ~ Username	Assigned on Subscription
260 ~ Domain	Domain Associated with User
262 ~ NDD	1
264 ~ IDD	011
266 ~ Country Code	1
267 ~ Local Area Codes	604;778
268 ~ Caller Minimum Local Length	10
270 ~ Caller Maximum Local Length	10
273 ~ Reseller	Retailer
275 ~ Maximum # of concurrent calls	Assigned on Subscription
277 ~ Current # of concurrent calls	Assigned on Subscription

FIG. 9

Dialing Profile for Caller (Vancouver Subscriber)

258 ~ Username	2001 1050 8667
260 ~ Domain	sp.yvr.digifonica.com
262 ~ NDD	1
264 ~ IDD	011
266 ~ Country Code	1
267 ~ Local Area Codes	604;778 (Vancouver)
268 ~ Caller Minimum Local Length	10
270 ~ Caller Maximum Local Length	10
273 ~ Reseller	Klondike
275 ~ Maximum # of concurrent calls	5
277 ~ Current # of concurrent calls	0

FIG. 10

Callee Profile for Calgary Subscriber

Username	2001 1050 2222
Domain	sp.yvr.digifonica.com
NDD	1
IDD	011
Country Code	1
Local Area Codes	403 (Calgary)
Caller Minimum Local Length	7
Caller Maximum Local Length	10
Reseller	Deerfoot
Maximum # of concurrent calls	5
Current # of concurrent calls	0

FIG. 11**Callee Profile for London Subscriber**

Username	4401 1062 4444
Domain	sp.lhr.digifonica.com
NDD	0
IDD	00
Country Code	44
Local Area Codes	20 (London)
Caller Minimum Local Length	10
Caller Maximum Local Length	11
Reseller	Marble Arch
Maximum # of concurrent calls	5
Current # of concurrent calls	0

FIG. 12

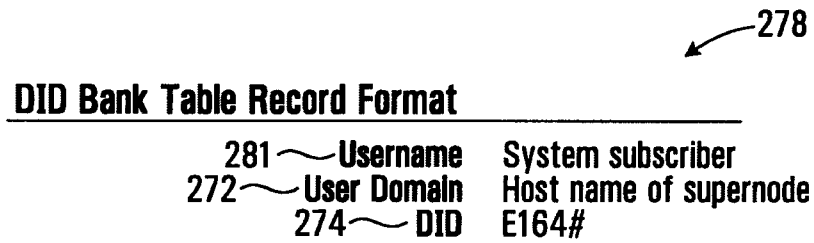


FIG. 13

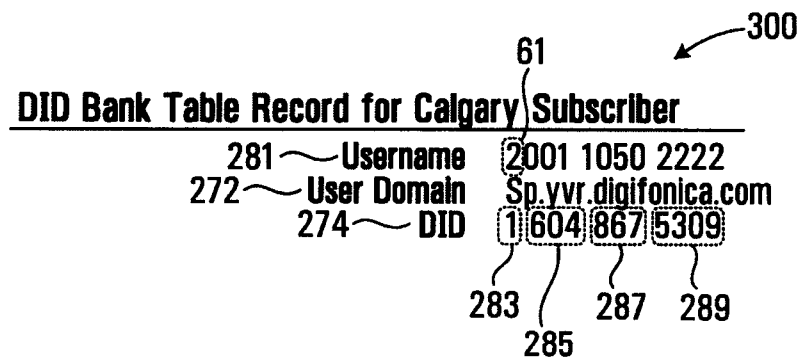


FIG. 14

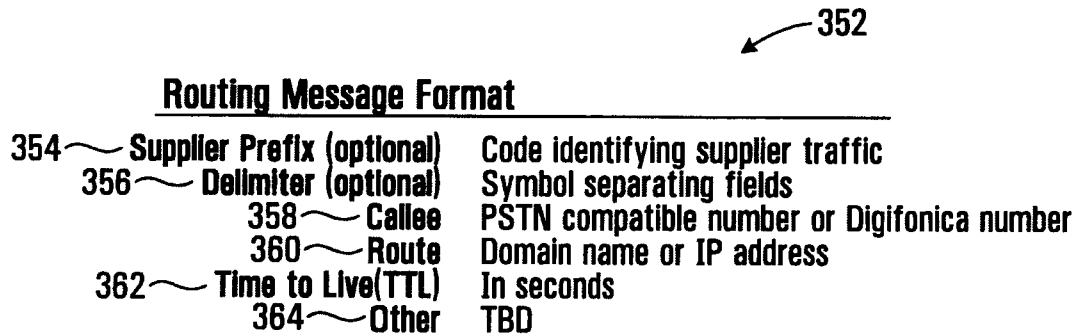


FIG. 15



FIG. 16

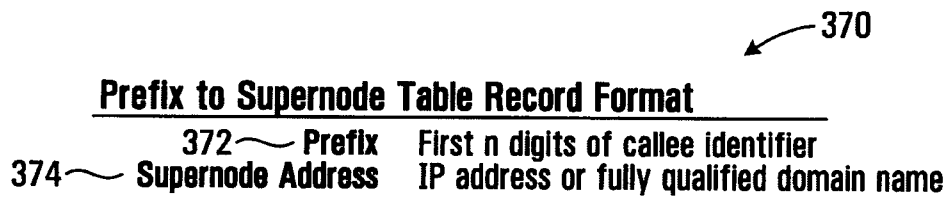


FIG. 17

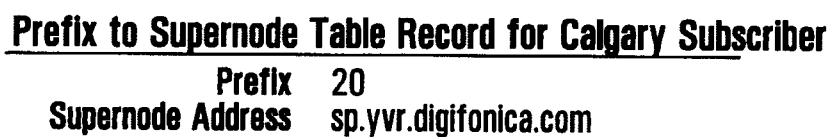


FIG. 18

Master List Record Format

500 ~	ml_id	Alphanumeric
502 ~	Dialing code	Number Sequence
504 ~	Country code	The country code is the national prefix to be used when dialing TO a particular country FROM another country.
506 ~	Nat Sign #(Area Code)	Number Sequence
508 ~	Min Length	Numeric
510 ~	Max Length	Numeric
512 ~	NDD	The NDD prefix is the access code used to make a call WITHIN that country from one city to another (when calling another city in the same vicinity, this may not be necessary).
514 ~	IDD	The IDD prefix is the international prefix needed to dial a call FROM the country listed TO another country.
516 ~	Buffer rate	Safe change rate above the highest rate charged by suppliers

FIG. 19

Example: Master List Record with Populated Fields

ml_id	1019
Dialing code	1604
Country code	1
Nat Sign #(Area Code)	604
Min Length	7
Max Length	7
NDD	1
IDD	011
Buffer rate	\$0.009/min

FIG. 20

Suppliers List Record Format

540 ~	Sup_id	Name code
542 ~	MI_id	Numeric code
544 ~	Prefix (optional)	String identifying supplier's traffic #
546 ~	Specific Route	IP address
548 ~	NDD/IDD rewrite	
550 ~	Rate	Cost per second to Digifonica to use this route
551 ~	Timeout	Maximum time to wait for a response when requesting this gateway

FIG. 21

Telus Supplier Record

Sup_id	2010 (Telus)
MI_id	1019
Prefix (optional)	4973#
Specific Route	72.64.39.58
NDD/IDD rewrite	011
Rate	\$0.02/min
Timeout	20

FIG. 22

Shaw Supplier Record

Sup_id	2011 (Shaw)
MI_id	1019
Prefix (optional)	4974#
Specific Route	73.65.40.59
NDD/IDD rewrite	011
Rate	\$0.025/min
Timeout	30

FIG. 23

Sprint Supplier Record

Sup_id	2012 (Sprint)
MI_id	1019
Prefix (optional)	4975#
Specific Route	74.66.41.60
NDD/IDD rewrite	011
Rate	\$0.03/min
Timeout	40

FIG. 24

Routing Message Buffer for Gateway Call

4973#0116048675309@72.64.39.58;tli=3600;to=20 ~ 570
 4974#0116048675309@73.65.40.59;tli=3600;to=30 ~ 572
 4975#0116048675309@74.66.41.60;tli=3600;to=40 ~ 574

FIG. 25**Call Block Table Record Format**

604 ~ Username Digifonica #
 606 ~ Block Pattern PSTN compatible or Digifonica #

FIG. 26**Call Block Table Record for Calgary Callee**

604 ~ Username of Callee 2001 1050 2222
 606 ~ Block Pattern 2001 1050 8664

FIG. 27**Call Forwarding Table Record Format for Callee**

614 ~ Username of Callee Digifonica #
 616 ~ Destination Number Digifonica #
 618 ~ Sequence Number Integer indicating order to try this

FIG. 28**Call Forwarding Table Record for Calgary Callee**

614 ~ Username of Callee 2001 1050 2222
 616 ~ Destination Number 2001 1055 2223
 618 ~ Sequence Number 1

FIG. 29

Voicemail Table Record Format

624 ~	Username of Callee	Digifonica #
626 ~	Vm Server	domain name
628 ~	Seconds to Voicemail	time to wait before engaging voicemail
630 ~	Enabled	yes/no

FIG. 30

Voicemail Table Record for Calgary Callee

Username of Callee	2001 1050 2222
Vm Server	vm.yvr.digifonica.com
Seconds to Voicemail	20
Enabled	1

FIG. 31

Routing Message Buffer - Same Node

650 ~	200110502222@sp.yvr.digifonica.com;tll=3600
652 ~	200110552223@sp.yvr.digifonica.com;tll=3600
654 ~	vm.yvr.digifonica.com;20;tll=60
656 ~	sp.yvr.digifonica.com

FIG. 32

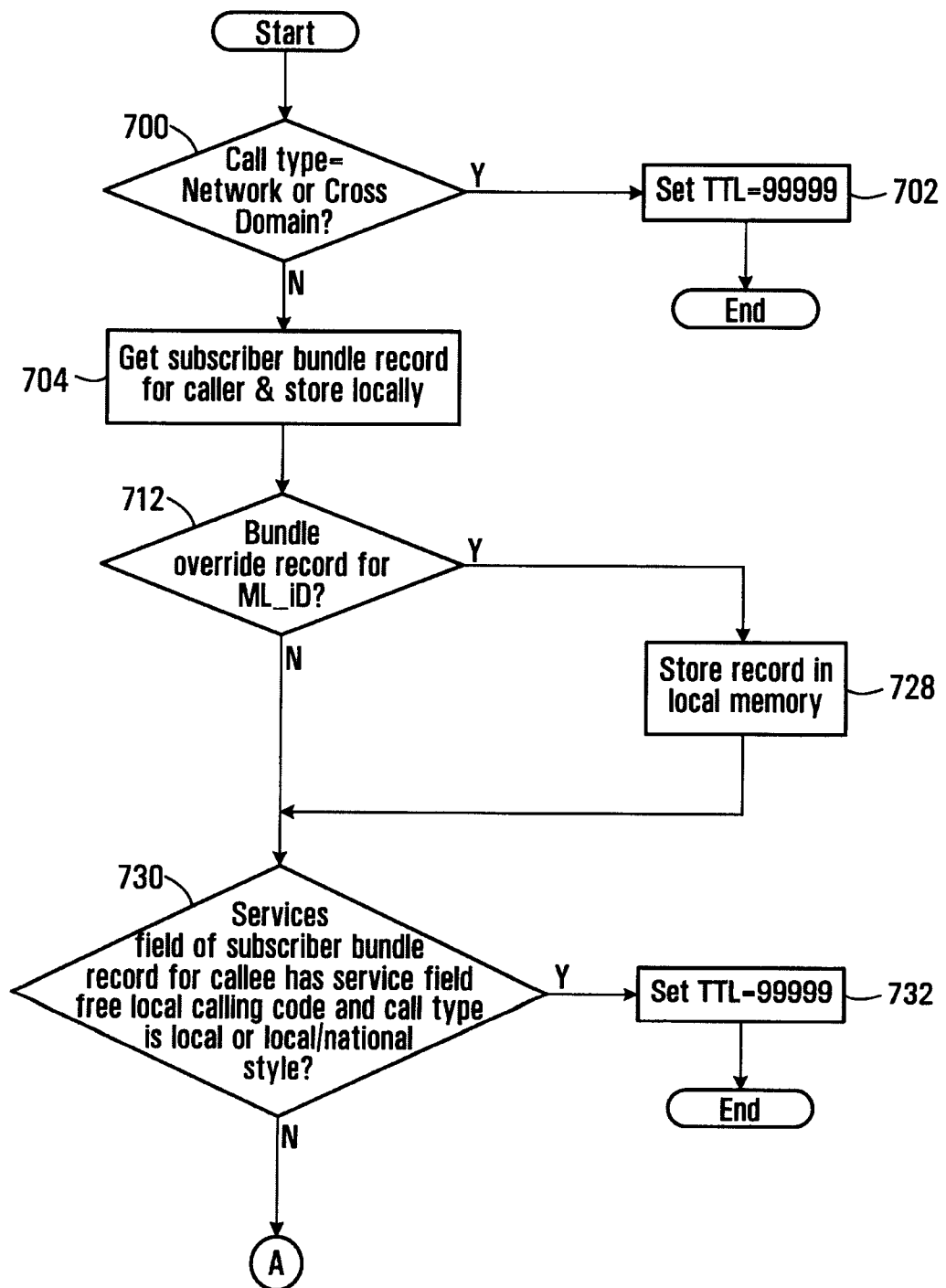


FIG. 33A

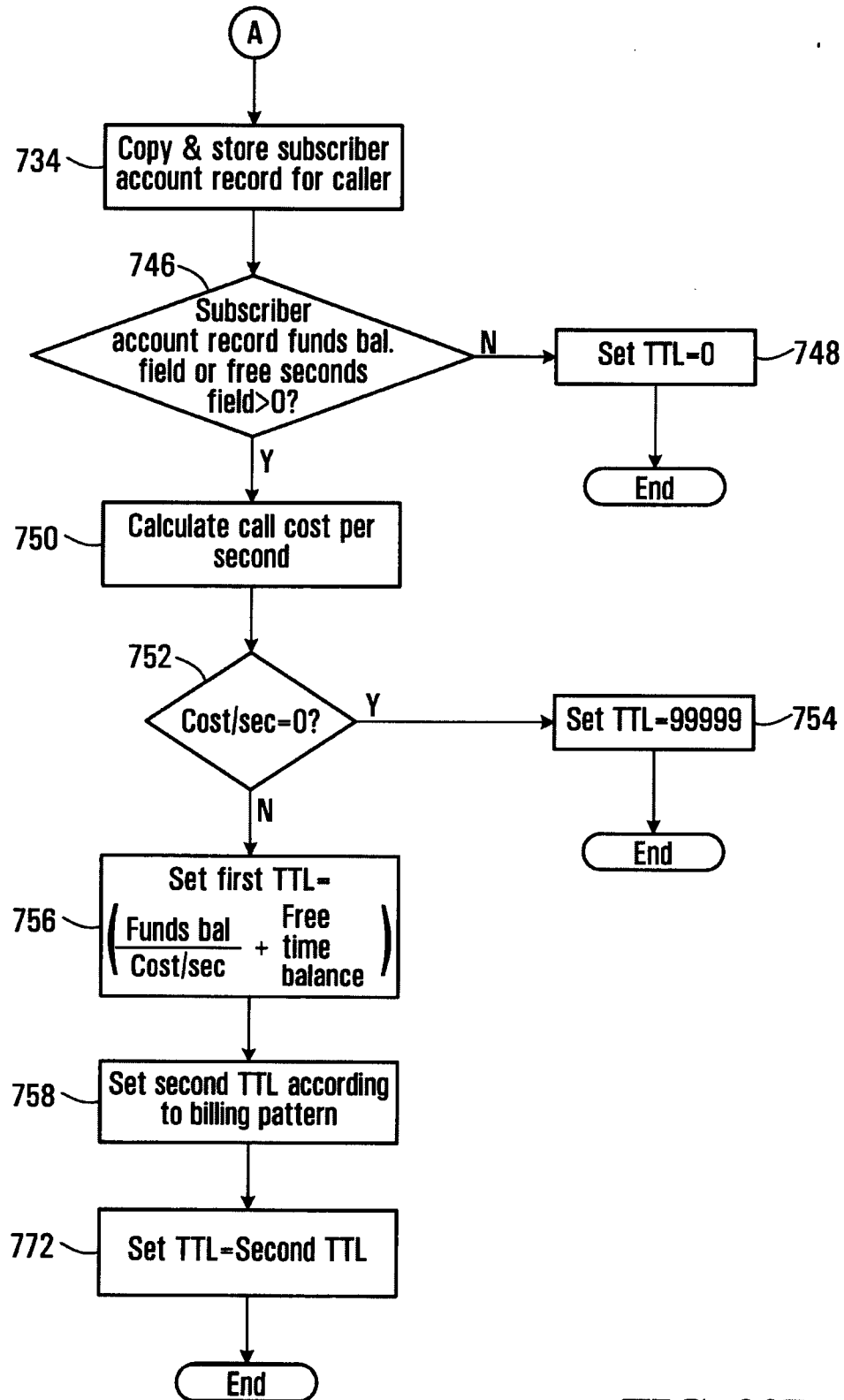


FIG. 33B

Subscriber Bundle Table Record

706

708 ~ Username Subscriber username
 710 ~ Services Codes identifying service features
 (e.g. Free local calling; call blocking, voicemail)

FIG. 34**Subscriber Bundle Record for Vancouver Caller**

708 ~ Username 2001 1050 8667
 710 ~ Services 10; 14; 16

FIG. 35**Bundle Override Table Record**

714

716 ~ ML_Id Master list ID code
 718 ~ Override type Fixed; percent; cents
 720 ~ Override value real number representing value of override type
 722 ~ Inc1 first level of charging (minimum # of seconds) charge
 724 ~ Inc2 second level of charging

FIG. 36**Bundle Override Record for Located ML_ID**

726

716 ~ ML_Id 1019
 718 ~ Override type percent
 720 ~ Override value 10.0
 722 ~ Inc1 30 seconds
 724 ~ Inc2 6 seconds

FIG. 37

736 ↙

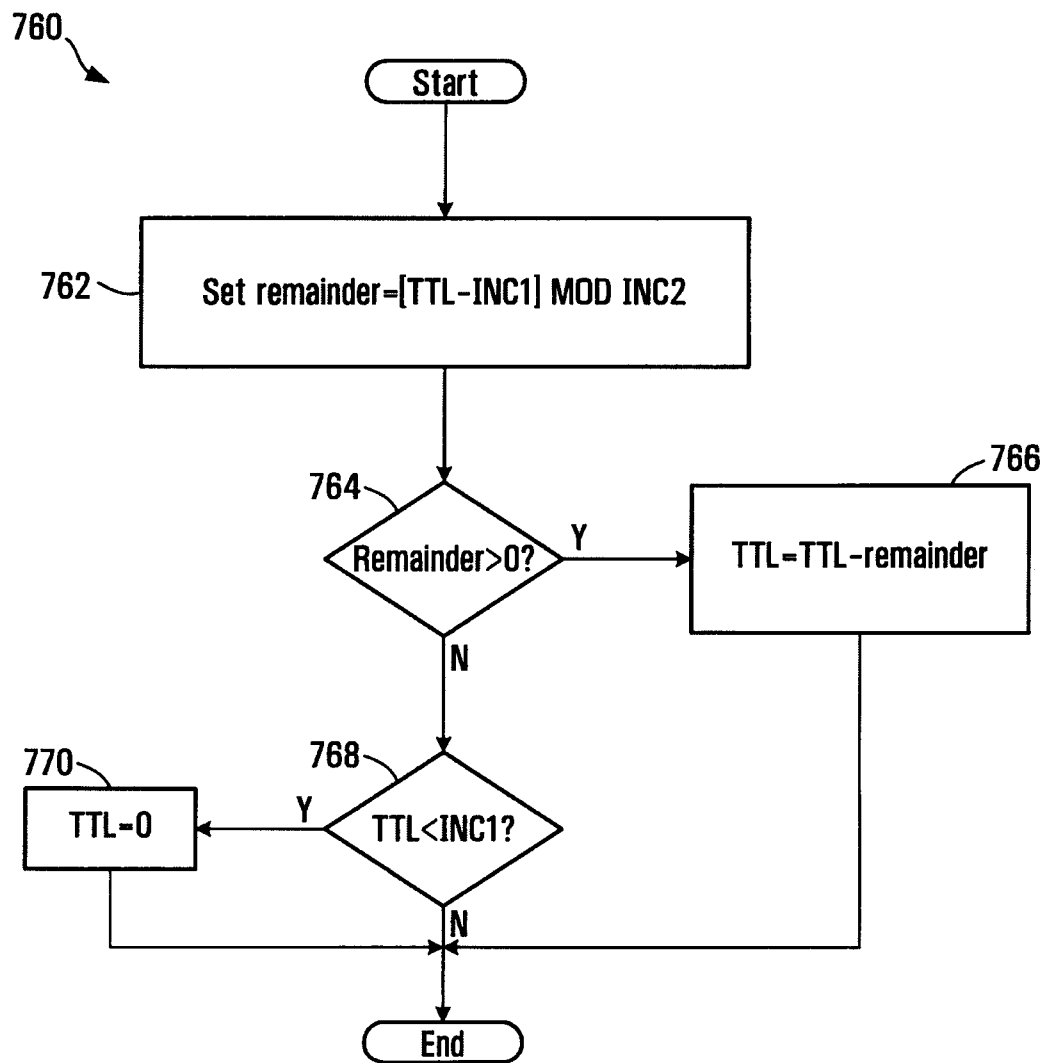
<u>Subscriber Account Table Record</u>		
738 ~	Username	Subscriber username
740 ~	Funds balance	real number representing \$ value of credit
742 ~	Free time balance	integer representing # of free seconds

FIG. 38

744 ↙

<u>Subscriber Account Record for Vancouver Caller</u>		
738 ~	Username	2001 1050 8667
740 ~	Funds balance	\$10.00
742 ~	Free time balance	100

FIG. 39

**FIG. 40**

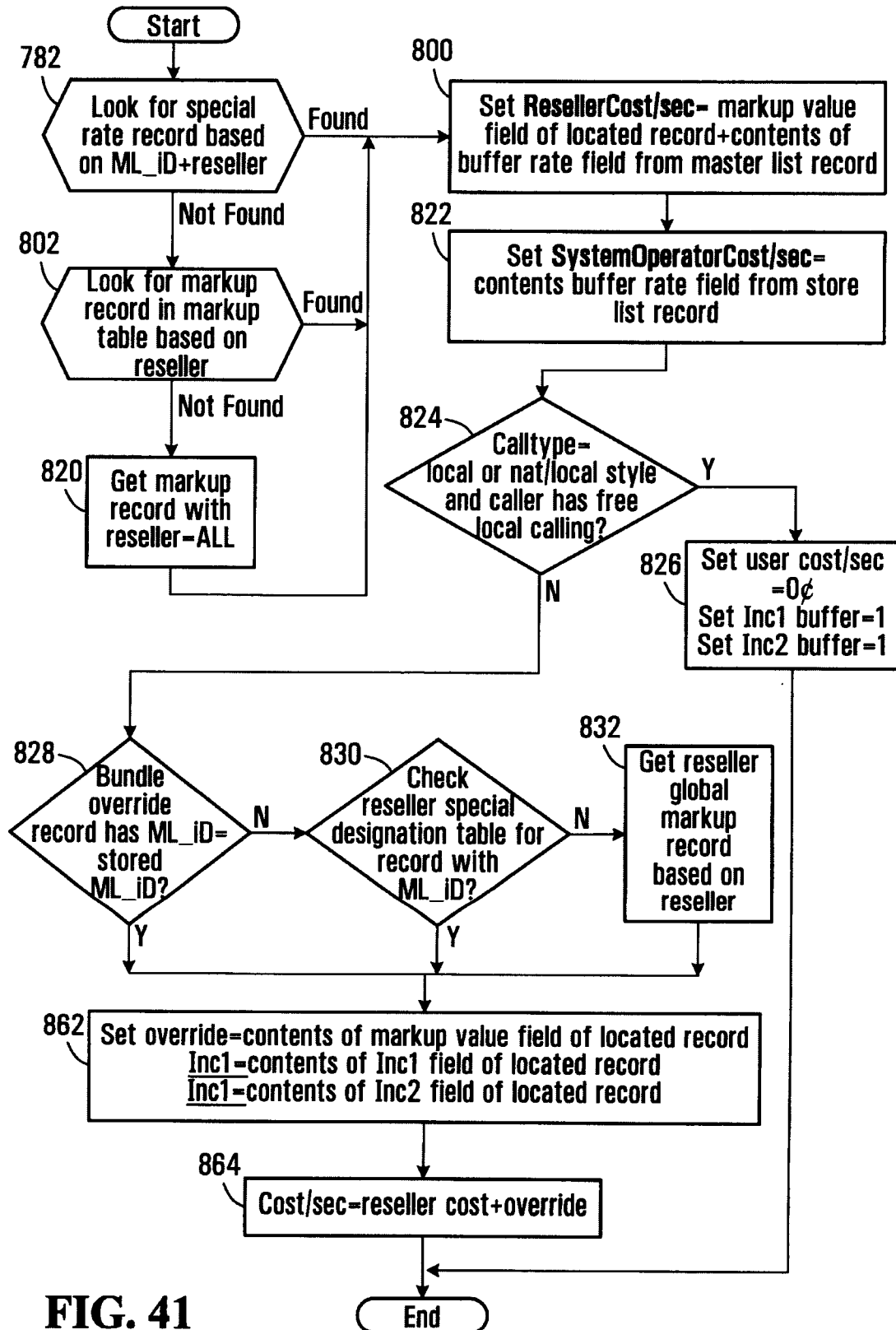


FIG. 41

System Operator Special Rates Table Record

786 ~	Reseller	retailer id
788 ~	ML_Id	master list id
790 ~	Markup Table	fixed; percent; cents
792 ~	Markup Value	real number representing value of markup type
794 ~	Inc1	first level of charging (minimum # of seconds) charge
796 ~	Inc2	second level of charging

FIG. 42**System Operator Special Rates Table Record for Klondike**

786 ~	Reseller	Klondike
788 ~	ML_Id	1019
790 ~	Markup Table	cents
792 ~	Markup Value	\$0.001
794 ~	Inc1	30
796 ~	Inc2	6

FIG. 43

System Operator Markup Table Record

804

806 ~	Reseller	reseller id code
808 ~	Markup Table	fixed; percent; cents
810 ~	Markup Value	real number representing value of markup type
812 ~	Inc1	first level of charging (minimum # of seconds) charge
814 ~	Inc2	second level of charging

FIG. 44**System Operator Markup Table Record for the Reseller Klondike**

806 ~	Reseller	Klondike
808 ~	Markup Table	cents
810 ~	Markup Value	\$0.01
812 ~	Inc1	30
814 ~	Inc2	6

FIG. 45**System Operator Markup Table Record**

806 ~	Reseller	all
808 ~	Markup Table	percent
810 ~	Markup Value	1.0
812 ~	Inc1	30
814 ~	Inc2	6

FIG. 46

Reseller Special Destinations Table Record

834	Reseller	reseller id code
836	ML_Id	Master List ID code
838	Markup Table	fixed; percent; cents
840	Markup Value	real number representing value of markup type
842	Inc1	first level of charging (minimum # of seconds) charge
844	Inc2	second level of charging

FIG. 47**Reseller Special Destinations Table Record for the Reseller Klondike**

834	Reseller	Klondike
836	ML_Id	1019
838	Markup Table	percent
840	Markup Value	5%
842	Inc1	30
844	Inc2	6

FIG. 48**Reseller Global Markup Table Record**

850	Reseller	reseller id code
852	Markup Table	fixed; percent; cents
854	Markup Value	real number representing value of markup type
856	Inc1	first level of charging (minimum # of seconds) charge
858	Inc2	second level of charging

FIG. 49**Reseller Global Markup Table Record for the Reseller Klondike**

850	Reseller	Klondike
852	Markup Table	percent
854	Markup Value	10%
856	Inc1	30
858	Inc2	6

FIG. 50

900
↙

SIP Bye Message

902 ~	Caller	Username
904 ~	Callee	PSTN compatible # or Username
906 ~	Call ID	unique call identifier (hexadecimal string@IP)

FIG. 51

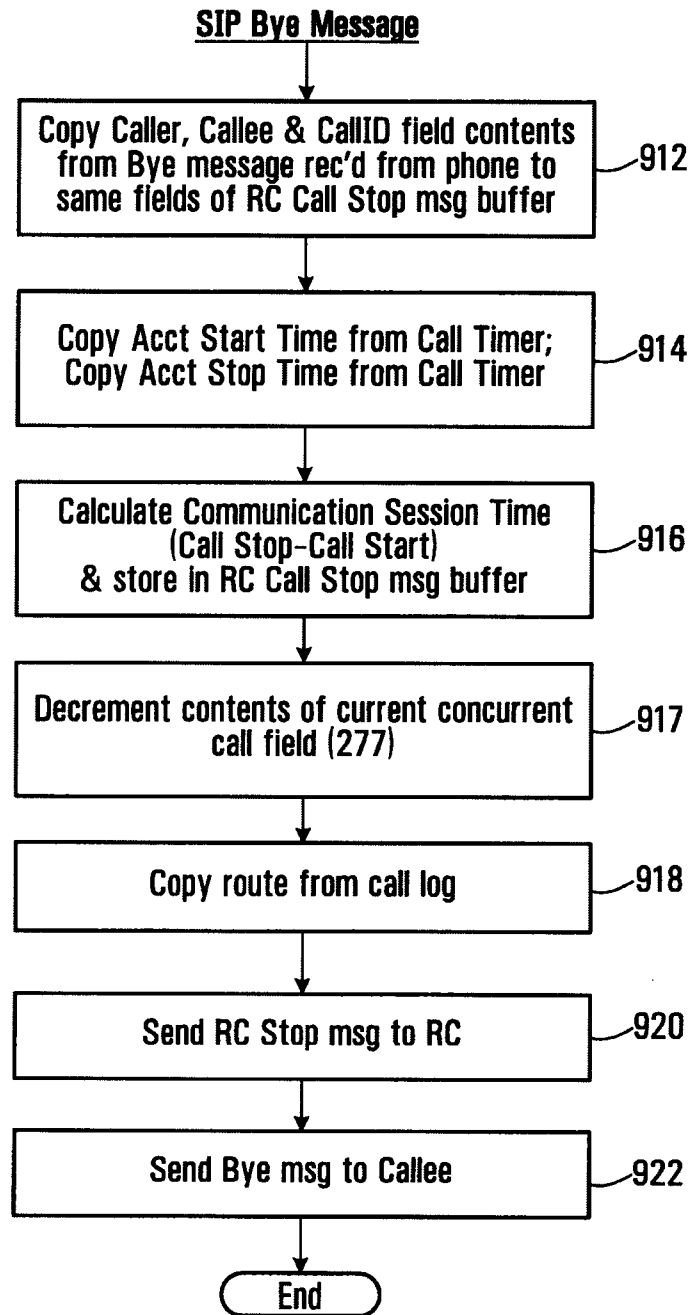
908
↙

SIP Bye Message

902 ~	Caller	2001 1050 8667
904 ~	Callee	2001 1050 2222
906 ~	Call ID	<u>FA10@192.168.0.20</u>

FIG. 52

910

**FIG. 53**

1000

RC Call Stop Message

1002	Caller	Username
1004	Callee	PSTN compatible # or Username
1006	Call ID	unique call identifier (hexadecimal string@IP)
1008	Acct Start Time	start time of call
1010	Acct Stop Time	time the call ended
1012	Acct Session Time	start time-stop time (in seconds)
1014	Route	IP address for the communications link that was established

FIG. 54

1020

RC Call Stop Message for Calgary Callee

1002	Caller	2001 1050 8667
1004	Callee	2001 1050 2222
1006	Call ID	FA10@192.168.0.20
1008	Acct Start Time	2006-12-30 12:12:12
1010	Acct Stop Time	2006-12-30 12:12:14
1012	Acct Session Time	2
1014	Route	72.64.39.58

FIG. 55

950

30/32

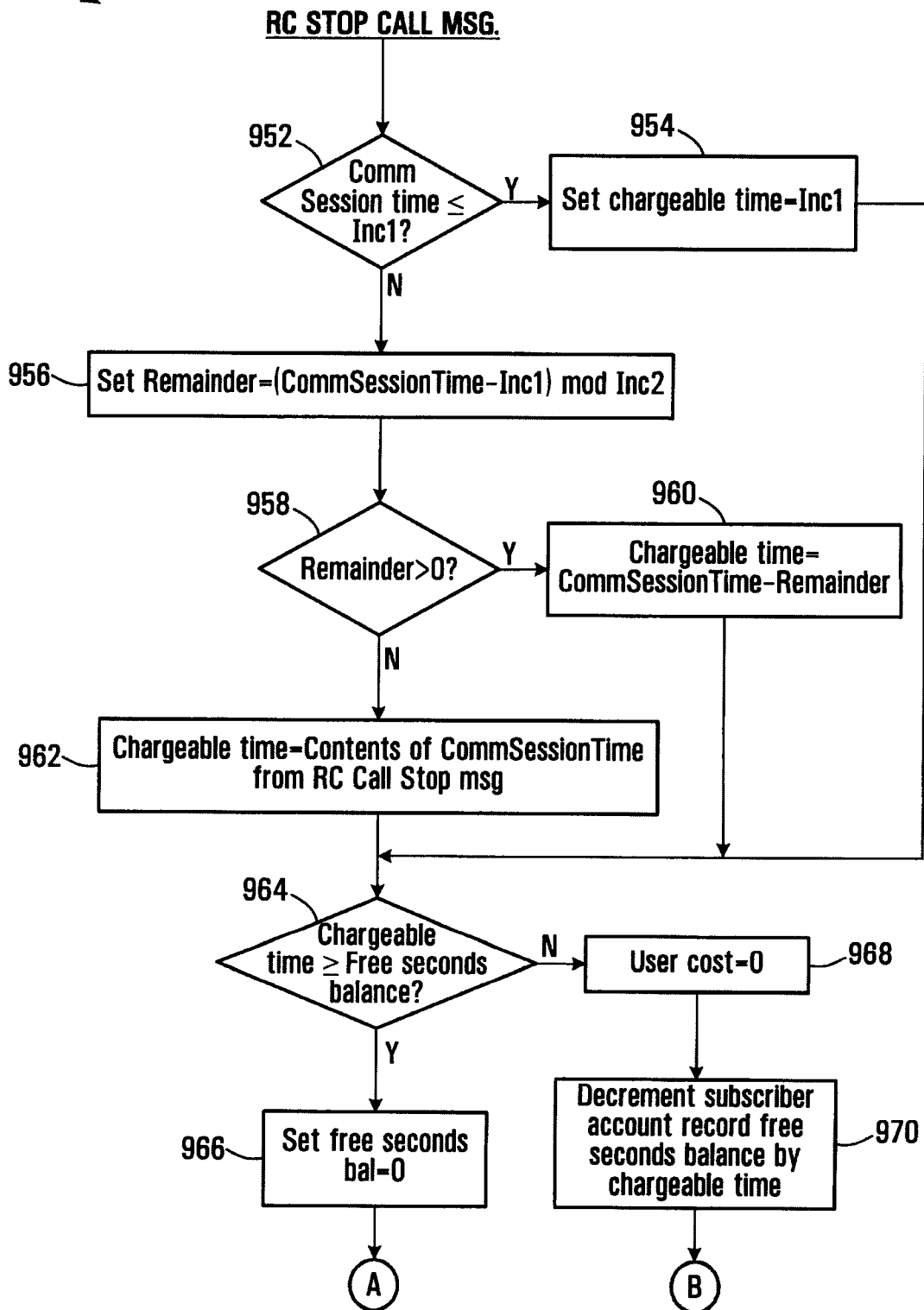
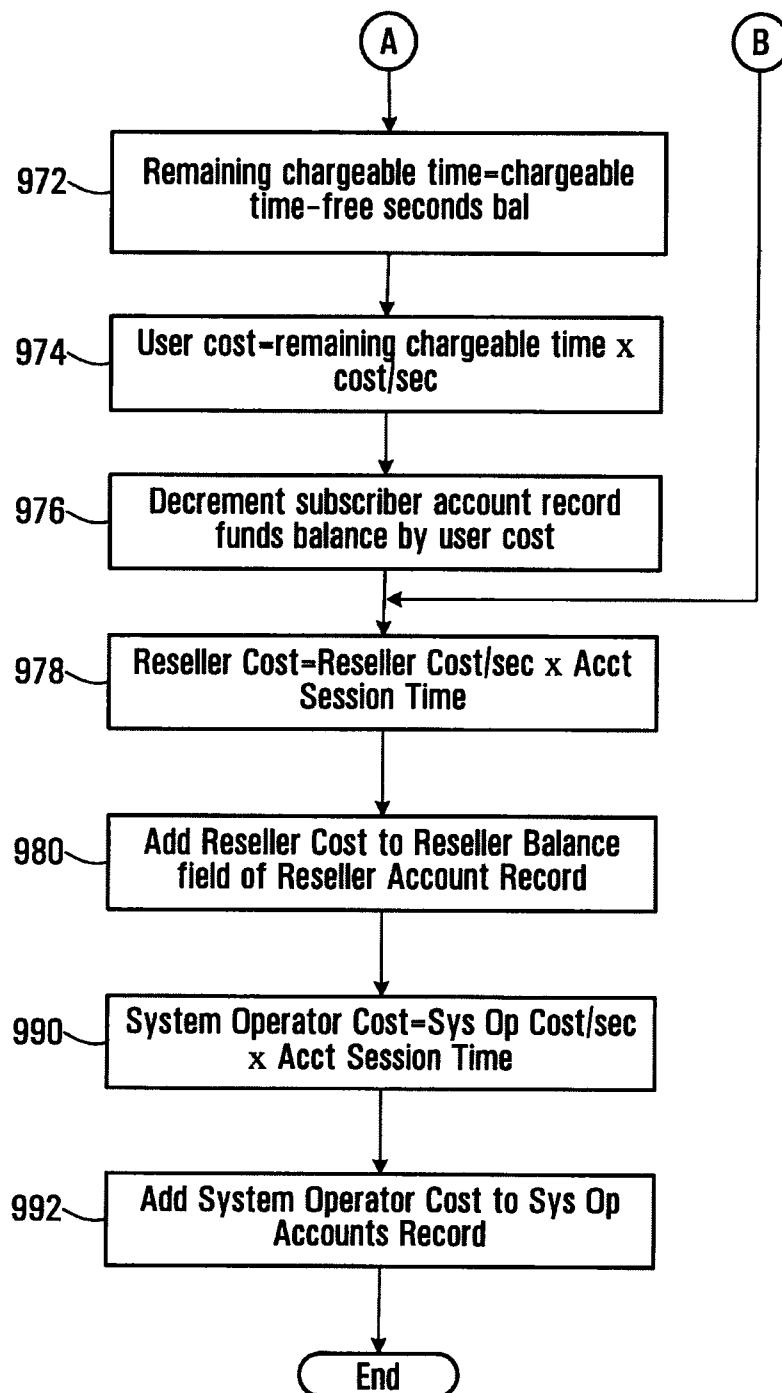


FIG. 56A

**FIG. 56B**

Reseller Accounts Table Record

984 ~ Reseller ID reseller id code
 986 ~ Reseller balance accumulated balance of charges

982

FIG. 57**Reseller Accounts Table Record for Klondike**

984 ~ Reseller ID Klondike
 986 ~ Reseller balance \$100.02

988

FIG. 58**System Operator Accounts Table Record**

996 ~ System Operator balance accumulated balance of charges

994

FIG. 59**System Operator Accounts Record for this System Operator**

996 ~ System Operator balance \$1000.02

FIG. 60

