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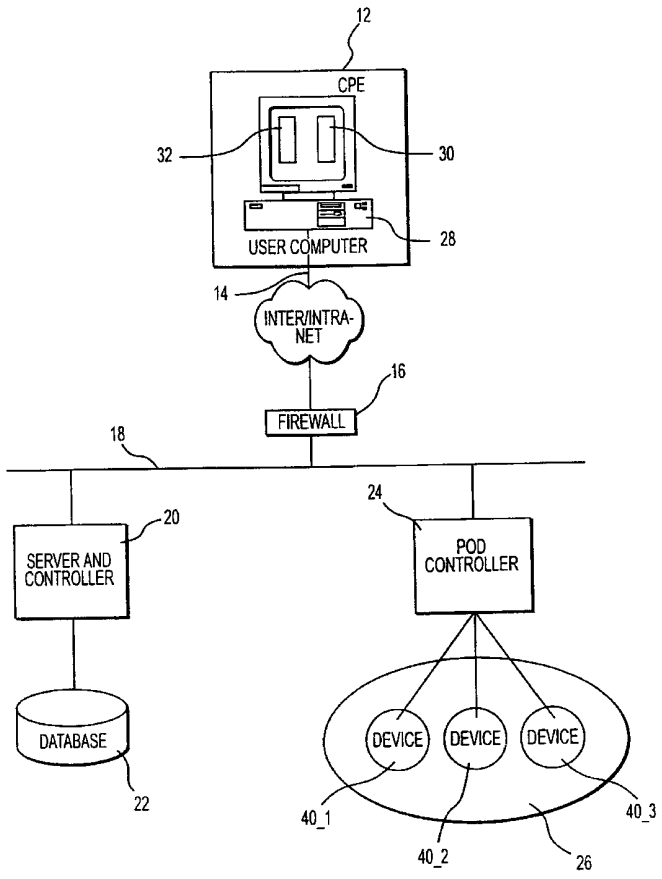
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[Continued on next page]

(54) Title: METHODS AND APPARATUS FOR COMPUTER TRAINING RELATING TO DEVICES USING A RESOURCE CONTROL MODULE



(57) Abstract: Methods and Systems for training a user regarding controlling a device using a Resource Control Module. Through these methods and systems a user may remotely access a device in order to perform an assignment or task designed to train the user in the operation of the device. The user is able to access the devices through a user computer that is remotely connected to a Resource Control Module that may include a proxy. The Resource Control Module may also include a module for accepting overhead commands using a generic set of instructions from an external system.

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INTERNATIONAL SEARCH REPORT

Interna al Application No
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A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 G09B5/14

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
IPC 7 G09B G06F

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practical, search terms used)
WPI Data, PAJ, EPO-Internal, INSPEC

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
A	WO 99 33041 A (SCIENTIFIC LEARNING CORP.) 1 July 1999 (1999-07-01) page 4, line 15 -page 5, line 4; figures 1,2 page 23, line 15 - line 22; figure 3 page 24, line 31 -page 25, line 7 page 27, line 23 - line 27 ---	1-4
A	US 5 727 950 A (PADWA DAVID J ET AL) 17 March 1998 (1998-03-17) column 4, line 34 -column 5, line 3 column 17, line 59 -column 18, line 65; figures 1-2B column 22, line 32 - line 67 column 36, line 30 -column 37, line 4 --- -/--	1-4

[X] Further documents are listed in the continuation of box C.

[X] Patent family members are listed in annex.

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Date of the actual completion of the international search	Date of mailing of the international search report
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Internal Application No
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C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category °	Citation of document, with indication,where appropriate, of the relevant passages	Relevant to claim No.
A	LEFKOWITZ L S ET AL: "A KNOWLEDGE-BASED INTELLIGENT TUTORING SYSTEM FOR TELEPHONY OPERATIONS SUPPORT SYSTEMS" PROCEEDINGS OF THE INTERNATIONAL CONFERENCE ON COMMUNICATIONS (ICC),US,NEW YORK, IEEE, vol. -, 23 May 1993 (1993-05-23), pages 1880-1884, XP000448446 ISBN: 0-7803-0950-2 abstract page 1880, right-hand column, line 33 -page 1881, left-hand column, line 13; figure 1 page 1881, right-hand column, line 19 -page 1882, left-hand column, line 2 -----	1,4

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INTERNATIONAL SEARCH REPORT

Information on patent family members

Internal Application No
PCT/US 00/20738

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		EP 0979498 A	16-02-2000
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