



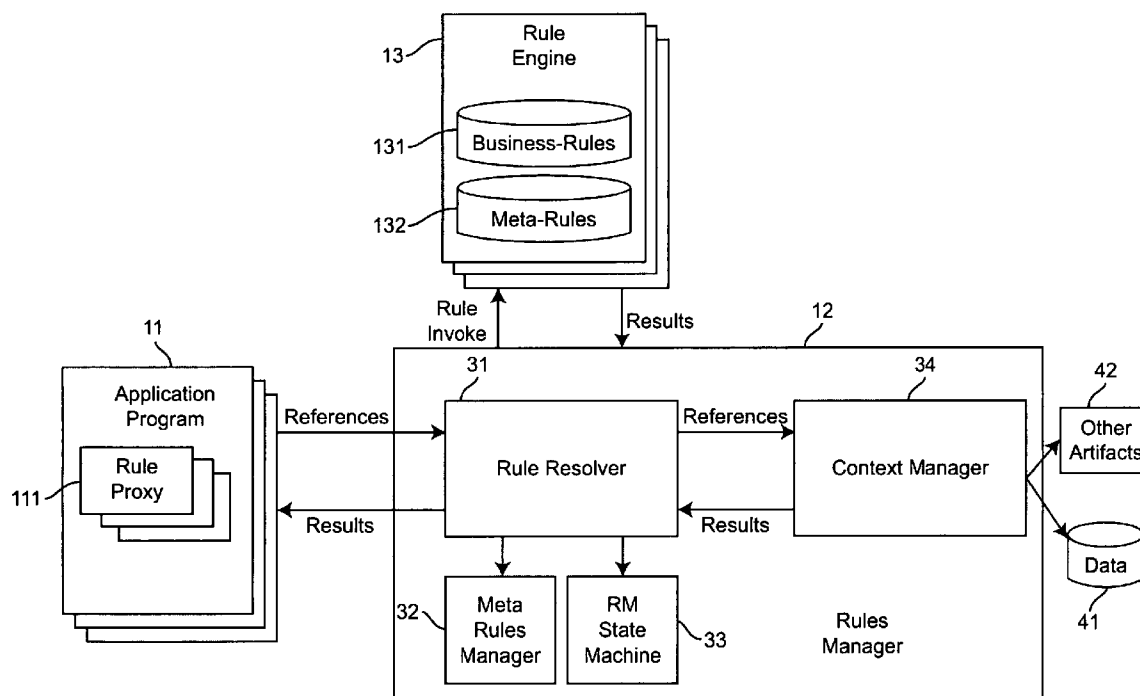
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(19) **United States**(12) **Patent Application Publication****Jeng et al.**(10) **Pub. No.: US 2006/0009991 A1**(43) **Pub. Date:****Jan. 12, 2006**(54) **METHOD AND APPARATUS FOR USING
META-RULES TO SUPPORT DYNAMIC
RULE-BASED BUSINESS SYSTEMS**(52) **U.S. Cl. 705/1; 705/7**(76) Inventors: **Jun-Jang Jeng**, Armonk, NY (US);
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RESTON, VA 20190 (US)**(21) Appl. No.: **10/852,421**(22) Filed: **May 25, 2004****Publication Classification**(51) **Int. Cl.**
G06Q 99/00 (2006.01)(57) **ABSTRACT**

Meta-Rules are a special set of business rules whose purpose is to enable business rules selection and subsequent rule invocation by a business rules manager. Contained within a Meta-Rule are business policy and other information that enables the selection of a business rule used by a business application. Meta-rules allow the system to dynamically select and identify specific business rules to be executed within a given business application. By enabling a higher level of abstraction, and relying on rules to resolve specific business rule selection and invocations, Meta-rules further separate the binding of business knowledge and practice from application programming logic. The application programmer is freed from having specific knowledge of the business rule; all that is required is an assertion that a rule is to be used.



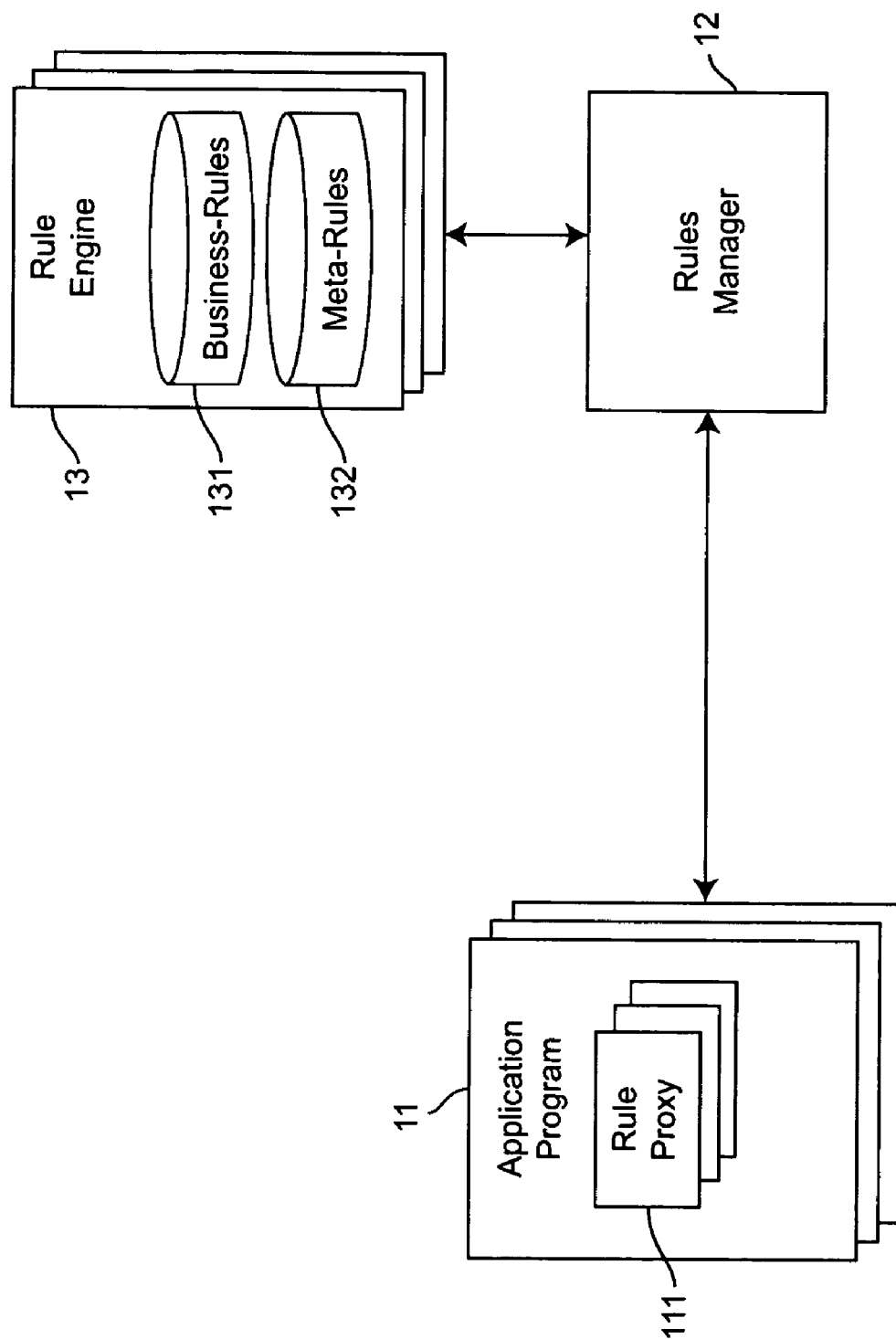


Figure 1

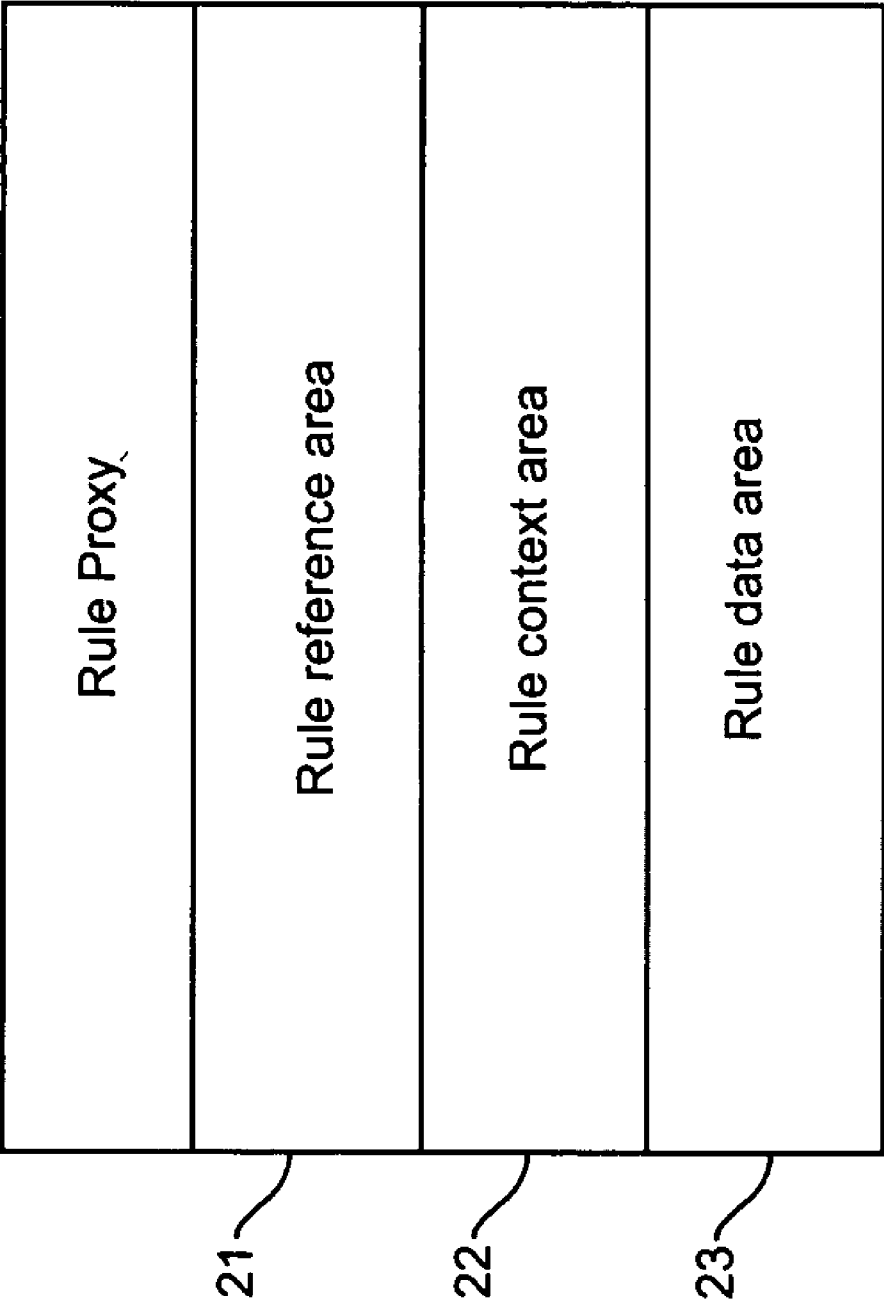


Figure 2

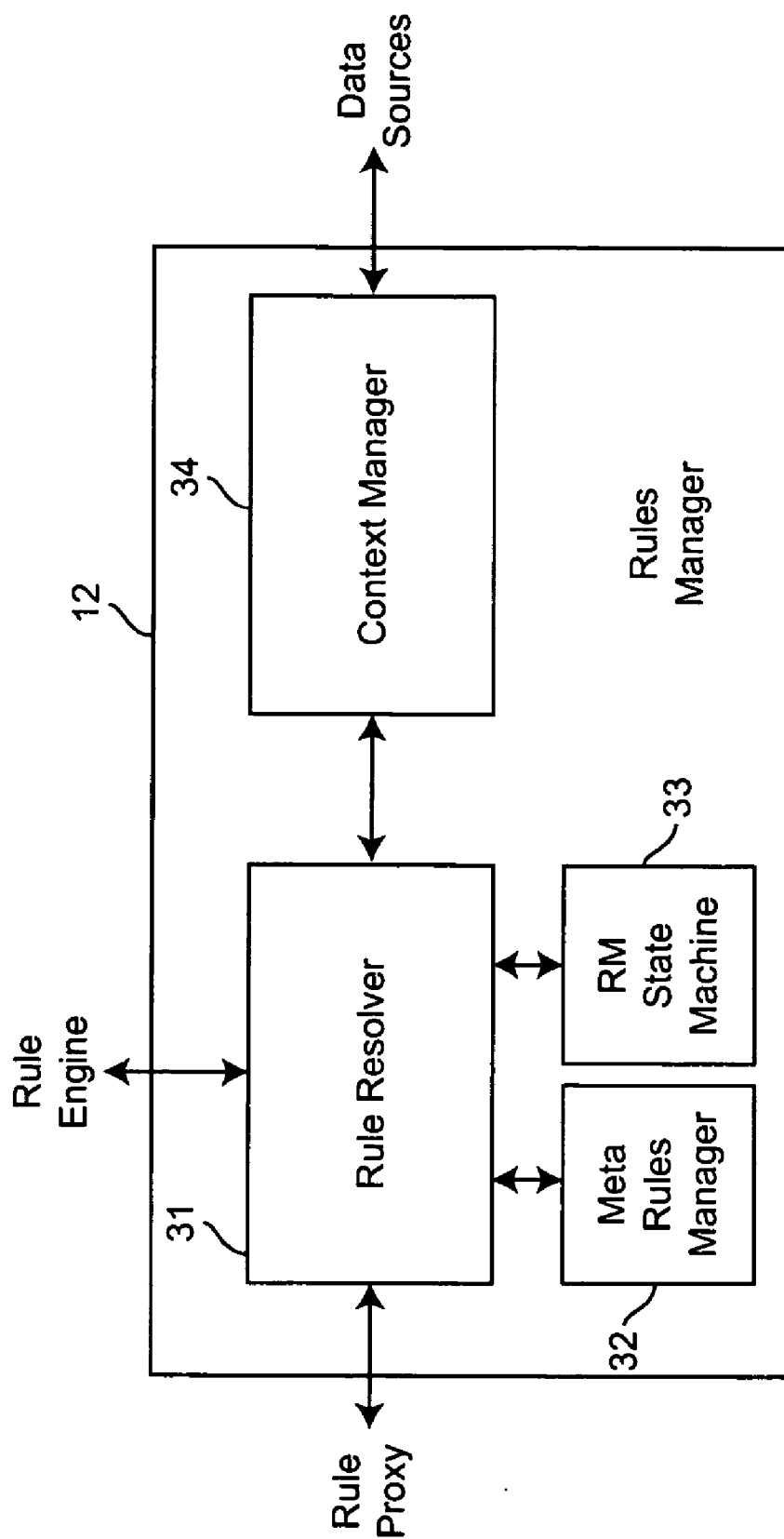


Figure 3

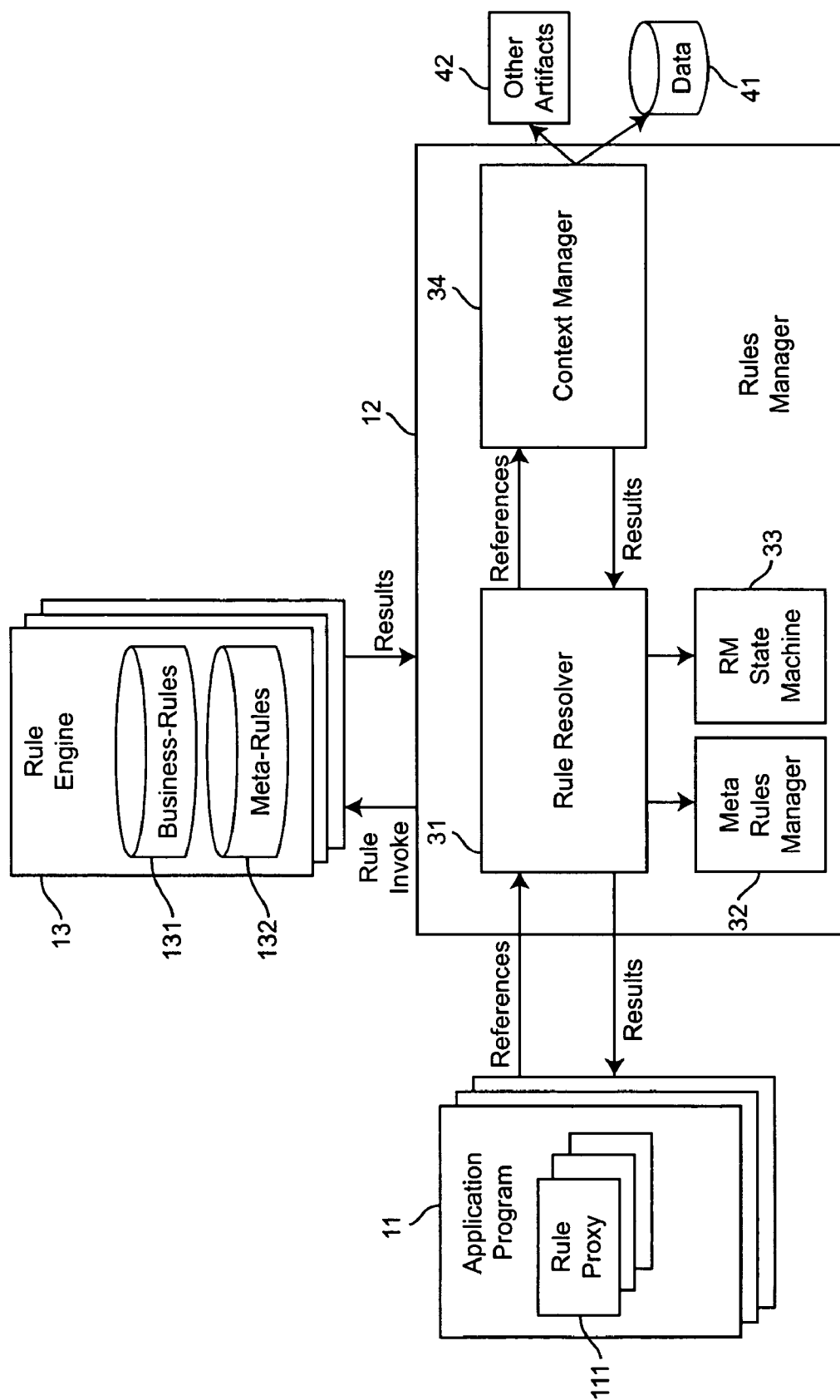


Figure 4

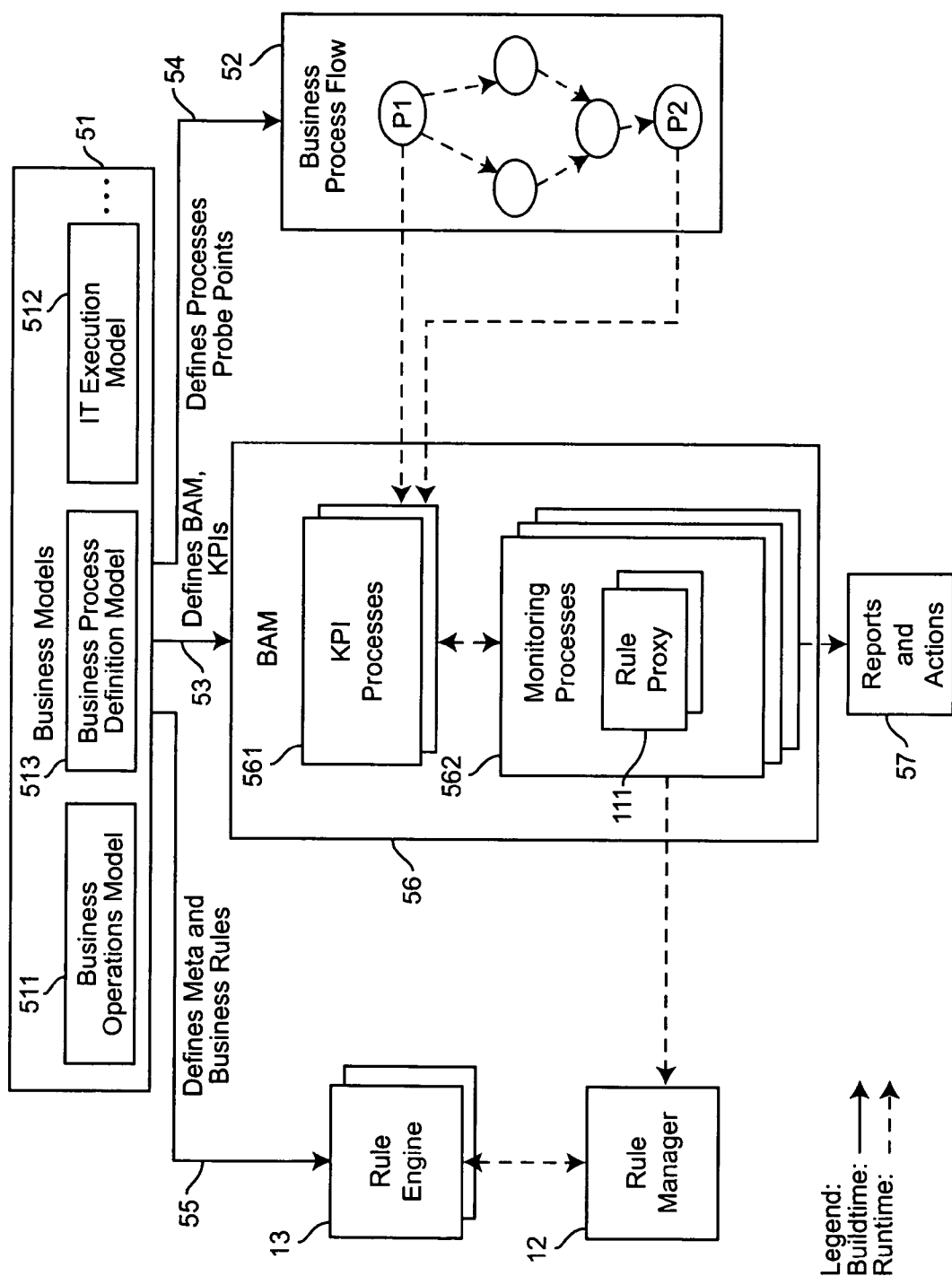


Figure 5

Real Time Exception Monitor

All Events > View Event >

ID 19003

Status: NEW Type: Revenue Timestamp: 2002-07-30

Family ID: 0000612152 Exception Week: 2002, week 31

Week	Cumulative Revenue Track	Cumulative Revenue Outlook	Actual Revenue	Revenue Outlook	Status
27	2387.601	2163.700	2163.700		⬆
28	13997.503	12518.550	10354.850		⬆
29	25902.273	23870.950	11352.400		⬆
30	37919.579	35096.900	11225.950		⬆
31	49762.546	46170.913	2964.550	11074.013	⬆
32	61591.030	56306.274		10135.361	⬆
33	72105.383	67971.343		11685.069	⬆
34	83364.291	80477.304		12505.961	⬆
35	95904.398	94127.287		13649.982	⬆
36	107410.971	108481.525		14354.239	⬆
37	119152.356	123681.602		15200.077	⬆
38	130785.332	139850.651		16169.049	⬆
39	143485.000	156776.194		16925.543	⬆

⬆ Above target
⬆ On target
⬆ Below target

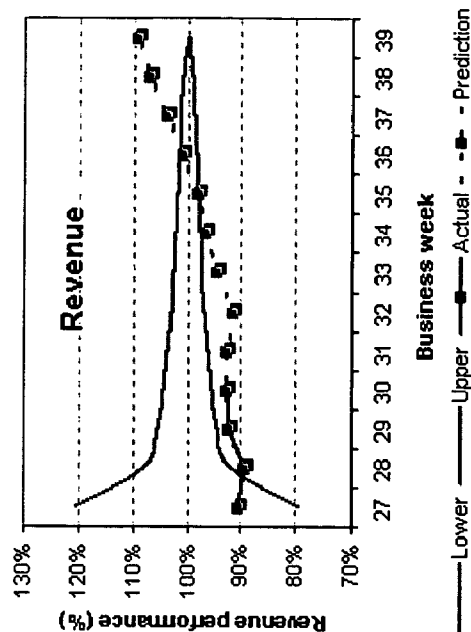


Figure 6

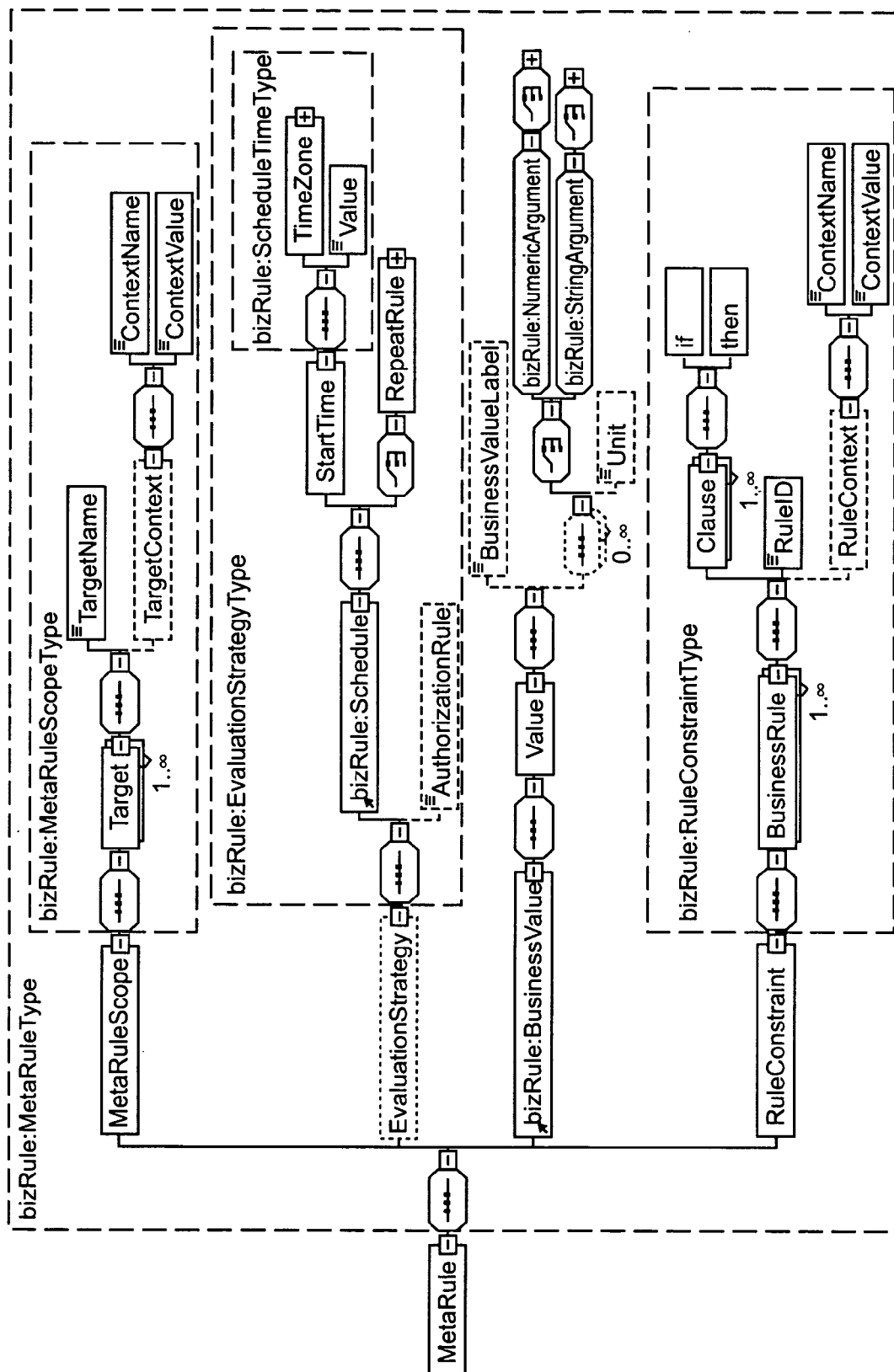


Figure 7

METHOD AND APPARATUS FOR USING META-RULES TO SUPPORT DYNAMIC RULE-BASED BUSINESS SYSTEMS

BACKGROUND OF THE INVENTION

[0001] 1. Field of the Invention

[0002] The present invention generally relates to business process management and, more particularly, to the application of meta-rules that support dynamic rule based business systems to evaluate and select specific business rules.

[0003] 2. Background Definitions

Business Rules

[0004] Business Rules are expressions that describe and control the processes, operations and behavior of how an enterprise, and the applications that support it, performs. Rules define, constrain or validate some aspect of a system through the evaluation of conditions and context of the rule invoker. Rules assert influence over business or system behavior by recommending actions to be undertaken. A rule provides its invoker a directive on how to proceed. Further, rules provide a generalized mechanism for officiating and specifying frequently changing practices, freeing system components from the of the burden of evaluating the evolving business and system environments.

[0005] In the Meta-Rules System, the origin of rules rests in the domain of policy. Policy is a descriptive intention of both what a business process or system is to work and added control on a business process itself. A policy refers to the set of externalized properties of a target system. Policy possesses certain attributes: it has to be both measurable and enforceable. Policy is applied to all levels of modeling, including: business, operation, and implementation. Policy is composed of statements that describe:

[0006] Commitment—What the system is supposed to accomplish and how it is to perform. An example of commitment is: “all orders are to be processed in the time specified in the trading partner agreement.”

[0007] Constraint—What limits are applied on a systems. For example: “no process is to exceed a specified capacity.”

[0008] Control—Provides control of processes and resources based on role, type and authorization. Stating that: “only vice presidents of an organization are entitled to view web based summary profit tables”, is an example of control.

[0009] Violation—Directs what to do when exceptions or other errors occur.

[0010] Rules are but one realization of policy. Applications and business processes implicitly contains policy that defines how the system works. Even programming logic, for example, embodies policy within its sequences of coded statements. In programming logic, policy is expected to be immutable, as modifications of code demand many skills and resources and generally results in a disruption of the application and business process. However, when policy is transformed into rules, and segregated from the static processes that employ it, it becomes easier to dynamically manage the system as a whole.

[0011] Rules are expressions that represent an implementation of policy. For example, a policy may simply state that “for our best customers order processing time must always be expedited.” Other policies may exist in the system. The aggregation of these policies may result in the creation of one or more rule expressions such as: “gold” (best) customers are those that order greater than \$100M per year; a gold customer is any customer placing an order greater than \$1M; and, all orders for gold customers are expedited.

[0012] Context plays a significant role in the use of rules, and includes such condition and environmental information as: the current state of the process, the type of project task, specified business practices of the organization, historic data, and the predispositions of the specific user. Context may be contained in the various artifacts, objects and databases within the system. Therefore, rules employ a wide range of contextual information that encompasses an extensive scope of knowledge: they represent thresholds for actions, express acceptable business practices, and influence configuration, customization and personalization activities.

[0013] Rules may be used to influence the entire end-to-end process, spanning solution customization during build time, and presentation and application logic during runtime. Integration of business rules can affect a wide range of functional elements:

[0014] Business activity monitoring (sense and respond mechanisms)

[0015] Business process workflow (dynamic workflow generation)

[0016] Intelligent agents (directing value-add dynamic services)

[0017] Web services (and other technologies facilitating application interaction)

[0018] End-user interface (end user personalization)

[0019] Other solution customization

[0020] Information representing business rules have traditionally been embedded in application code and database structures. The problem with this is it:

[0021] 1. Makes it very difficult to modify business policies as this may result in code changes and application outages.

[0022] 2. Is hard to understand the implementation and consequence of changing business rules.

[0023] 3. Is not easy to understand the complete business process.

[0024] By separating rules from procedural code, businesses can define and manage business practices as an entity independent from IT (Information Technology) implementation. Rules (and its predecessor policies) may be expressed non-programmatically, using descriptive terms that are more intuitive to business managers and other non-IT personnel.

[0025] In the Meta-Rules System, a rules system is one that contains the knowledge required to answer specific questions relating to business process or computational issues. The rules system provides answers in the form of messages; it is the responsibility of the invoker to take appropriate action based on the information provided. The rules system is deliberately limited to an advisory function and is not enabled to start actions or spin-off processes. As such the rules system models an oracle that is able to analyze

questions and their context and provide recommended answers. In summary, an oracle is a “know all” external entity that is consulted for making decisions.

[0026] In performing its operation, the rules system consults the rules repository, data from autonomous agents, data from historical databases, business objects, artifacts, and other sources to evaluate and generate an answer. The rules system assists with problem tasks, such as: dynamic processes decision point where rules drive recommendations influencing the navigation of a possible solution path, dynamic optimization where rules are used to determine the best fit given multiple competing rules and real-time environmental conditions and decision support where rules are used to adjudicate a conflict resolution, recovery or negotiation process when conflicts are detected.

[0027] In the context the Meta-Rules System, examples of business rules are:

[0028] Business rules are consulted to determine if business commitment thresholds have been exceeded, and if so, what corrective action to take. Example: If order fulfillment exceeds one week, notify customer representative and provide 5% discount on next order.

[0029] Business rules are consulted to determine next activities in a workflow where business commitments have been exceeded. Example 1: Prior to entering a workflow activity, conditions are evaluated by business rule to determine if the activity should be executed. Example 2: Workflow looks to business rules to dynamically compose a sequence of activities to execute based on business rules and operating context conditions.

[0030] Business rules are consulted to determine personalization of presentation or operation functions. Example 1: Prior to generating information for interfaces presentation, business rules determine user roles and viewing privileges. Example 2: To determine who and how to notify a trading partner when business commitments have been exceeded.

Meta-Rules

[0031] In the Meta-Rules System, Meta-Rules are a special set of business rules whose purpose is to enable business rules selection and subsequent rule invocation by the business rules manager. Contained within the Meta-Rule are business policy and other information that enables business rule selection. Result of Meta-rules may be:

[0032] Selection and identification of specific business rule instances to be invoked.

[0033] Specification of business rule types. These can include: reaction rules, derivation/inferencing rules, production rules, or database rules.

[0034] Location and type of business rules engines such as: ECA, Prolog, OPS5 or SQL applications.

[0035] Context information that describes the invoking application, business purpose, or other particular business information.

The application uses a Rule Proxy—an artifact contains information about the intent and purpose of the business rule invocation, along with content information, which the Meta-Rule consults to perform an evaluation. This information contained within the rule proxy is an indirect and abstract representation of what is result is requested, and does not include how the evaluation should be accom-

plished as that is the role of the Meta-Rule. The Meta-Rule evaluation considers various conditions to conclude such things as:

[0036] Scope—Who are the intended targets of the business rule invocation?

[0037] Evaluation—What is the best method for executing the business rule and what rule engine is best suited to the purpose?

[0038] Constraints—What system conditions need to be accounted for in business rule selection?

[0039] Context—What additional context information needs to be provided to the business rule?

[0040] Two examples of Meta-Rules are:

[0041] 1. If the intent is to determine the cost for a product for a customer, determine the appropriate business catalog, and select rule engine that supports it, and select the business rule that generates the most customer value (for example least cost, or fastest delivery time).

[0042] 2. If the intent is to select a service provider to fulfill a business process, based on the type of processes indicated, select the best evaluation method and rule set to generate an optimum selection.

[0043] In the examples described above, Meta-Rules do not provide the answer to the specific question being asked by the invoking applications, but rather, they provide the necessary information to the rule manager for it to invoke the most appropriate business rules, that, once executed, will return the answer the application has requested.

SUMMARY OF THE INVENTION

[0044] According to the invention, there are provided the concept and application of Meta-Rules to support dynamic rule based business systems. The use of business rules—expressions of when, how and under what condition a business system is to perform a given unit of work—is well known. Typically, business rules are segregated from the application procedural code that uses them, allowing a business practitioner to define and manage their business practices independent from IT implementation. However, the separation of rules from application program logics requires the application programmer know in advance the identity of the rule (either by specific name or reference) to be used a given point in the logic. This places undue restriction on the use of business rules, resulting in a lack of system flexibility and a resistance to the adaptation to changing business practices. To address this problem, the introduction of Meta-Rules—rules about business rules—is asserted. Meta-rules allows the system to dynamically select and identify specific business rules to be executed within a given business application. By enabling a higher level of abstraction, and relying on rules to resolve specific business rule selection and invocations, Meta-rules further separate the binding of business knowledge and practice from application programming logic. The application programmer is freed from having specific knowledge of the business rule; all that is required is an assertion that a rule is to be used. This invention further describes the concept of Meta-rules, describing how it works, introduces middleware components necessary to support the concept, and illustrates how it is used in a business system.

[0045] This invention describes the functional elements that comprise Meta-rules that support dynamic rule based business systems, a novel method and framework (henceforth referred to as the Meta-Rule System) whose objective is to support the advanced abstract separation and dynamic resolution of business rules and programming logic. The Meta-Rules System is composed of a customized assemblage of built-time and run-time components and artifacts proxies, Meta-rules, a rules manager service, and rules engines. Taken as a whole, these form a new method for support dynamic rule based business systems.

Problem statement:

[0046] The business rules needs to be dynamically chosen and triggered.

[0047] The dependencies of business rule invocation on business context need to be materialized and controlled. Simple bindings between rule references and rule instances do not satisfy whole dynamism that serves as an enabler of on demand business.

Solution statement:

[0048] Business rules selection and invocation are controlled by Meta-Rules.

[0049] Meta-Rules are rules governing the choices in the behavior of Rules Manager.

Value statement:

[0050] Meta-Rules define the dependencies between business rules and other business entities. Meta-Rules are derived from business goals, service level agreements or trust relationship between enterprises.

[0051] Meta-Rules can be used to control the selection and invocation of a business rules. Since Meta-rules are also a form a business rules, they can be executed using the same rules engine and consulted by the same rules manager.

[0052] Meta-Rules inject business semantics into the bindings between business rule references (that are known to the rule proxies embedded in applications) and business rule instances (that are situated within the rules engine).

[0053] Meta-Rules can be used to specify constraints and policies of rules invocation over large number of business rules, perhaps hundreds of thousands of business rules in large enterprises. The same concept can be applied to Meta-Rules themselves; hence, hierarchical governance structure can be formed into business rules.

[0054] Meta-Rules provide the capability of updates/changes made to the rules transparent to the underlying system by changing business policy.

[0055] The Meta-Rules System provides the capability of "hot deployment" of rules (by changes made to the policy or process), thus helping to build an adaptive system.

BRIEF DESCRIPTION OF THE DRAWINGS

[0056] The foregoing and other objects, aspects and advantages will be better understood from the following detailed description of a preferred embodiment of the invention with reference to the drawings, in which:

[0057] FIG. 1 is a block diagram showing the three basic components of the Meta-Rules System according to the present invention;

[0058] FIG. 2 is a block diagram showing the three basic components of the Rule Proxy in an application program in FIG. 1;

[0059] FIG. 3 is a block diagram showing the basic components of the Rules Manager in FIG. 1;

[0060] FIG. 4 is a block diagram showing the Meta-Rule flow in the Meta-Rules System of FIG. 1;

[0061] FIG. 5 is a block diagram showing the architecture of the Rule-based Business Activity Monitoring (Rule-BAM);

[0062] FIG. 6 is a table and graph showing an example of Business Activity Monitoring Performance Interface; and

[0063] FIG. 7 is a block diagram showing the Meta-Rules Schema according to the invention.

DETAILED DESCRIPTION OF A PREFERRED EMBODIMENT OF THE INVENTION

[0064] The Meta-Rules System is a framework that supports the abstract invocation of business rules. The use of Meta-Rules evaluate and select the appropriate business rule and the invocation of the specific business rule. This system supports run-time services that, using Meta-Rules, perform dynamic selection and invocation of business rules. The basic framework of the Meta-Rules System is illustrated in FIG. 1 which presents its three key elements and their relations to one another.

[0065] Referring to FIG. 1, the three basic components of a Meta-Rules System are Application Programs 11, Rules Manager 12, and Business Rules Engine 13. Within an Application Program there may be one or more points where the programming logic needs to use a business rule to determine a data or control action. These points are represented by a Rule-Proxy 111, a structured IT artifact that contains information used by the Rules Manager 12 and Business Rules Engine 13 to perform the requested evaluation. The Rules Manager 12 is a middleware service that acts as an intermediary between the Application Programs 11 and the Business Rules Engine 13. It manages and facilitates all required functions providing methods for component communication, rules invocation, context management, state change and process management. The Rules Manager 12 receives requests (Rule Proxies) from application programs, invokes Business Rule Engines as required, and returns the results back to the invoking application. Within the system there may be one or more Business Rules Engines 13 that executes business rules. The Business Rule Engines logically contain Meta-rules 131 and business rules 132 that are executed at the request of the Rules Manager 12.

[0066] The Rules Proxy 111 is the programming artifact that is used to support messages between the Application Program 11 and the Rules Manager 12. It is also used to contain the results from an invocation of Meta-rules that is returned to the rules manager for interpretation and additional processing. Thus, the information contained in the Rule Proxy 111 is used by the Rules Manager 12 to support both Meta-Rules and business rules to enable their respective operations.

[0067] Referring to FIG. 2, there are three basic components of a Rules Proxy. The Rule Reference Area 21 is used by the Application Program to contain abstract and high level statements that describe the intent of the business rules to be used. This basic information is used by Meta-Rules to determine which business rules to invoke, and subsequently,

appends this information in this area to be used by the rule manager when invoking business rules. The Rule Context Area **22** contains references to instances of artifacts (business objects, workflow flows, etc.) that comprise the context (execution environment) and facilitates data and control information required for rule evaluation. Also, this area optionally may include state machine instructions that provide additional control steps for the rule manager to follow. The Rule Data Area **23** is where specific parametric values required for rule evaluation are optionally written. It may also include additional information resulting from the rule invocation that is returned to the program application.

[0068] The Rules Manager **12** is a middleware service that acts as an intermediary between the Application Program **11** and the Business Rules Engines **13**. It consists of various components that manages and facilitates the use of Meta or business rules, providing methods for component communication, rules invocation, context management, state change and process management.

[0069] Referring to **FIG. 3**, the basic components of the Rules Manager are the Rules Resolver **31**, the Meta Rules Manager **32**, the Rule Manager State Machine **33**, and the Context manager **34**. The Rules Resolver **32** component manages the overall function of the Rules Manager. It supports external interfaces with the business application, and extracts reference and data extraction from the rule proxy. It interacts with other components internal to the rules manager, and enables a primary supervisory function, choreographing actions that include: consultation Meta-Rules manager for invocation and interpretation of Meta-rules; interaction with state machine to drive additional service functions; and coordination with context manager for accesses to additional data. The Rules Resolver **31** interacts with the various Business Rules Engines that operate within the system, binding to specified Meta or business rules, and invoking the rules engine service.

[0070] Meta-Rules are rules that determine business rule selection. The Meta-Rules Manager **32** performs the specialized function of interpreting the resultants of Meta-rules invocation, leading to the selection of business rules and rule engine. Meta and business rules resolution and binding may need additional evaluation that requires data and other processing within the service invoker (e.g., Application Program and Meta-rules). To preserve the separation of Application Program logic from Meta or business rules, the Application Program is provided a specification that directs additional processing, for rule resolution, driven by the Rule Manager State Machine **33**. The state machine may use these instructions to direct contextual data acquisition, condition evaluation and late rule binding. This function has several values: it enables greater partitioning and abstraction of business rules by application; it supports increased flexibility and facilitates use and modification of business rules; and enhances code reuse and function.

[0071] The evaluation and processing of a Meta or business rule may involve data and other information contained in business artifacts. This information is based on the context of the Application Program, as represented in the context information area of the Rule Proxy. Using this information, and possibly coupled with state machine instructions, the Context Manager **34** enables interfaces that establishes access to data sources (databases or business artifacts) and extracts required information needed to process Meta or business rule requests.

[0072] The process flow for using Meta-rules is somewhat complicated due to the double invocation to the Business

Rules Engine for each request for business rules usage by the Application Program. The first invocation to the Business Rules Engine is to use Meta-rules to determine the appropriate business rule to use. The second invocation to the Business Rules Engine is to invoke the business rule specified by the Meta-rule. While this does result in more processing and resource overhead, rule systems have significantly increase their efficiency, and couple new newer, faster processing and communication hardware; therefore, the issue of performance is not perceived as an encumbrance.

[0073] **FIG. 4** presents a prototypical model system that supports a Meta-Rules System, which contains the three key components consisting of Application Program, Rules Manager and Business Rules Engine. Referring again to this figure, a typical flow proceeds as follows.

[0074] The Application Program **11** contains Rule Proxies **111** that indicates the use of rules to provide information and evaluation required by the programming logic. The Rule Proxy **111** contains abstract references indicate program intent, along with optional context, state machine information and parametric data. The Rule Proxy is passed to the Rules Manager **12** component.

[0075] The Rule Resolver **31** receives the Rule Proxy **111**, interrogates it and with the help of the Meta-rules Manager **32**, selects the Meta-rule and Business Rule Engine **13** to invoke. The results of firing the Meta-rule are placed in the Rule Proxy **111** and are returned to the Rules Resolver **31**. Again, the Rule Resolver **31** interrogates the Rule Proxy **111** and it, with the help of the Meta-rules Manager **32**, selects the business rule and rule engine to invoke. However, the Rule Resolver **31** also determines that additional context information is required prior to invoking the business rule.

[0076] Instructions on how to obtain additional contextual data are specified in the State Machine instructions contained in the Rule Proxy when it was constructed by the Application Program. These instructions are passed to the Rule Manager State Machine **33** that processes and executes them. To obtain context data, the State Machine **33** instructs the Context Manager **34** to obtain data from data stores **41** or business artifacts **42**. This information is included in the rule data area of the Rule Proxy **111**.

[0077] With the business rule selected, and the additional context information obtained, the Rule Resolver **31** invokes the specified business rule on the appropriate Business Rule Engine **13**. The results from the firing of the rule are written in the rule data area of the Rule Proxy and are returned to the Rule Resolver **31**. The Rule Resolver **31** returns the Rule Proxy **111** back to the invoking Application Program **11** that uses the information within the program logic.

[0078] The preferred embodiment of the Meta-Rules System to support a Business Activity Management (BAM) function will now be described. Business Activity Monitoring is the realization of a business process level sense-and-respond function whose purpose is to support the efficient flow of business activities within the computing environment. Using real-time critical business performance indicators, BAM improves the effectiveness and response times of business actions and decisions by monitoring business operations and intelligently responding to exception conditions specified in business commitment policy. BAM functions involve more than mechanically reacting to system alerts; rather, it needs to apply dynamic context sensitive logic to deduce the proper management actions. Examples

of BAM operations include problem self-determination, risk self-detection, business analytics, process optimization, anomaly prevention, automatic invocation of compensation methods and self-adaption to changes within the computing environment. To accomplish these objectives, a BAM system consults business policies, in the form of business rules, to evaluate when business commitments have been broken, and to determine what corrective actions are best suited to automatically initiate.

[0079] With the rapid advancement of dynamic e-business technology, organizations are no longer satisfied with isolated e-business applications and have the heavy burden of application integration. Corporate customers prefer to have an industry solution that is customized for their needs and ready to be used. IT consulting institutions, like IBM Global Services, have the growing pressure to deliver domain-specific solutions on time and at a low cost. A dynamic e-business solution refers to an integrated set of applications and procedures that constitute cross-enterprise business processes such as customer relationship management (CRM) and supplier chain management (SCM). The key enabler of the next generation business process management allows customers monitor and control their assets from the perspectives of business processes. Such new paradigm for business process management is coined as Business Activity Monitoring (BAM). Compared with traditional management domains, BAM covers monitoring and control at level of business processes. Hence, BAM subsumes conventional system management, application management, and network management. It provides an end-to-end business process management for domain-specific solution through policies and mechanisms on core process real-time monitoring, exception healing and repair, alert and report infrastructure, process event infrastructure, monitor/configuration agent deployment, solution management decision support for optimization of source selection and supply chain inventory, and predictive/proactive business process performance optimization.

[0080] One of the key challenges of using business policies to drive BAM, is to seamlessly integrate this policy into the components of the business application. Additionally, we seek to reduce the complexity of the application development process. There are two objectives:

[0081] 1. Business policies are high level abstraction best suited to the modeling of a business system. Accordingly, these policies must be interrogated to generate business rules that represent these policies at run time.

[0082] 2. Use of business rules must be integrated into the application monitoring components such that they may be invoked to test conditions and determine actions by the system.

[0083] The functional elements that comprise Rule-based Business Activity Monitoring (RuleBAM), a novel framework whose objective is to support the requirements of dynamic sense and control of business applications will now be described. RuleBAM is composed of a customized assemblage of built-time and run-time technologies that includes: business rules and rule engines, that when taken as a whole, form a new method for supporting policy driven business application management enabled by business rules.

[0084] Within the context of the Meta-Rules System the key objectives of RuleBAM are:

[0085] Integration of business process definition and business policy into a unified rules based framework.

[0086] Programming artifacts and business processes that seamlessly invoke business rules.

[0087] Exploitation of Meta-Rules System to supporting Meta and business rule resolution and invocation.

[0088] Business process commitment monitoring based on policy as represented by business rules.

[0089] Capability of updates and changes made to the rules transparent to the underlying system by changing business policy.

[0090] Capability of "hot deployment" of rules (by changes made to the policy or process), thus helping to build an adaptive system.

[0091] Enable an end-to-end rule-based mechanism to monitoring business solutions.

[0092] FIG. 5 presents an illustration of RuleBAM architecture that contains the key elements of a Meta-Rules System (Application Program 11, Rule Manager 12 and Business Rule Engine 13) to support rules based Business Activity Monitoring. Referring again to FIG. 5, this architecture presents a system with build time and runtime components that when coordinated constructs a working rule based business activity monitoring system, based on the Meta-Rules System. This is described as flows.

[0093] At system build time, RuleBAM is defined and specified using business models 51 that include such representation as business operations model 511, business execution model 512 and business processes definitions model 513. In particular, the business processes definition model 513 specifies how performance of business process flows 52 is to be monitored and measured. This specification includes:

[0094] a. Key Performance Indicators (KPIs) 53 that define thresholds and objectives that business activities are expected to meet. Should exceptions occur, these are intended to be called out during the monitoring process.

[0095] b. Probe Points 54 that are inserted into business processes to provide event information reflecting the character and progress of the business process.

[0096] c. Meta and Business Rules 55 which are used by the Meta-Rules System and describe the Meta-rules (rules for selecting business rules) and business rules.

[0097] During runtime, business process flows 52 execute, and as appropriate, probe-points 54 issue events that contain information on business activity. Probe point information is sent to the BAM system 56 KPI Processor 561 which determines what to do with the information. For example, if probe point P1 and P2 reflect the length of time to perform processes, the KPI Processor 561 must determine if the threshold, specified and contained in a business rule, has been exceeded. The KPI Processor 561 invokes the Monitor Process 562 to evaluate the information. Within the programming logic of the Monitor Process 562 are Rule Proxies which are used as input to the Meta-Rules System.

[0098] Rule Proxies are forwarded to the Rule Manager 12 which, using the process described in FIG. 4, invokes the Meta-rules and then the business rules contained in the Business Rules Engine 13. Rule evaluation information is returned to the Monitor Process 562. The performance threshold is compared to the actual business process performance and a report is issued 57.

[0099] An example of a Business Activity Monitoring Performance Interface is illustrated in FIG. 6. This is an example of revenue system alert. Selecting the event detail page of a revenue alert in the top-level view of the user interface provides the quarter-to-date revenue, a revenue outlook, and a revenue track. The chart allows users to assess whether the quarter-to-date sales are on track to meet the end-of-quarter target. It also displays the latest revenue projection, which enables users to determine pro-actively if their business commitments are at risk.

[0100] Two examples of Meta-Rules are presented as follows. In these examples the description of the meta-rules described, followed by the expression of the meta-rule based on a schema presented in FIG. 7, to which reference is now made. 1. If the intent is to determine the cost for a product for a customer, determine the appropriate business catalog, and select rule engine that supports it, and select the business rule that generates the most customer value (for example least cost, or fastest delivery time). The XML Schema is illustrated as follows:

```
<?xml version="1.0" encoding="UTF-8"?>
<bizRule:MetaRule
  xmlns:bizRule="http://www.ibm.com/namespaces/autonomic/policy/
    language/1.2"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://www.ibm.com/namespaces/autonomic/policy/
    language/1.2
  D:\BPM3\BPMPOL~1\POLICY~1\MetaRules.xsd">
  <MetaRuleScope>
    <Target>
      <TargetName> product_cost </TargetName>
      <TargetContext>
        <contextName>goal</contextName>
        <contextValue> least_cost </contextValue>
      </TargetContext>
    </Target>
  </MetaRuleScope>
  <BusinessValue>
    <Value> <BusinessValueLabel> highest
    </BusinessValueLabel></Value>
  </BusinessValue>
  <RuleConstraint>
    <BusinessRule>
      <Clause>
        <if> intent = improve_customer_product </if>
        <then> select(business_rule) and
          select(business_rule_engine)
      </then>
    </Clause>
    <RuleID/>
  </BusinessRule>
  </RuleConstraint>
</bizRule:MetaRule>
```

[0101] 2. If the intent is to select a service provider to fulfill a business process, based on the type of processes indicated, select the best evaluation method and rule set to generate an optimum selection. The XML Schema is illustrated as follows:

```
<?xml version="1.0" encoding="UTF-8"?>
<bizRule:MetaRule
  xmlns:bizRule="http://www.ibm.com/namespaces/au
    tonomic/policy/ language/1.2"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xsi:schemaLocation="http://www.ibm.com/namespaces/autonomic/policy/
    language/1.2
  D:\BPM3\BPMPOL~1\POLICY~1\MetaRules.xsd">
  <MetaRuleScope>
    <Target>
      <TargetName> business_process </TargetName>
      <TargetContext>
        <contextName>goal</contextName>
        <contextValue> efficient </contextValue>
      </TargetContext>
    </Target>
  </MetaRuleScope>
```

-continued

```

<BusinessValue>
  <Value> <BusinessValueLabel> medium
  </BusinessValueLabel></Value>
</BusinessValue>
<RuleConstraint>
  <BusinessRule>
    <Clause>
      <if> intent = select__service provider </if>
      <then> select(evaluation__method) and
        select(business__rule)
    </then>
  </Clause>
</RuleID/>
</BusinessRule>
</RuleConstraint>
</bizRule:MetaRule>

```

[0102] While the invention has been described in terms of a single preferred embodiment, those skilled in the art will recognize that the invention can be practiced with modification within the spirit and scope of the appended claims.

1. A method of business rule selection based on meta-rules comprising the steps of:

integrating business process definition and meta-rules into a unified framework;

automatically selecting executable business rules from meta-rules through an evaluative process; and

seamlessly invoking business rules as specified in the evaluation of meta-rules.

2. The method of business rule selection recited in claim 1, further comprising the step of providing capability of updates/changes made to the rules transparent to the underlying system by changing meta-rules.

3. The method of business rule selection recited in claim 2, further comprising the step of providing capability of “hot deployment” of rules, thus helping to build an adaptive system.

4. The method of business rule selection recited in claim 3, wherein the step of providing capability of “hot deployment” is performed without requiring explicit changes to business processes.

5. The method of business rule selection recited in claim 3, further comprising the step of providing an end-to-end rule-based mechanism to enable business solutions.

6. A computer system for business rule selection based on meta-rules comprising:

means for integrating business process definition and meta-rules into a unified framework;

means for automatically selecting executable business rules from meta-rules through an evaluative process;

means for seamlessly invoking business rules as specified in the evaluation of meta-rules.

7. The computer system for business rule selection recited in claim 6, further comprising means for providing capability of updates/changes made to the rules transparent to the underlying system by changing meta-rules.

8. The computer system for business rule selection recited in claim 7, further comprising means for providing capability of “hot deployment” of rules, thus helping to build an adaptive system.

9. The computer system for business rule selection recited in claim 8, wherein the means for providing capability of “hot deployment” does not require explicit changes in business processes.

10. The computer system for business rule selection recited in claim 8, further comprising means for providing an end-to-end rule-based mechanism to enable business solutions.

11. An apparatus for using meta-rules to support dynamic rule-based business systems comprising:

a definition and structure for meta-rules;

a rules proxy artifact that enables invocation of meta-rules and business rules by an application program;

a rules engine that supports execution of meta-rules and business rules; and

a rules manager that acts as a middle manager between an application program and the rules engine that resolves rule invocations in context.

12. The apparatus recited in claim 11, wherein the meta-rules allows the system to dynamically select and identify specific business rules to be executed within a given application program.

13. The apparatus recited claim 12, wherein there are plurality of rules engines and the rules manager comprises:

a rules resolver that manages an overall function of the rules manager, coordinating and directing interactions between an application program and the rules engines;

a meta-rules manager that performs a specialized function of interpreting resultants of meta-rules invocation, leading to selection of business rules and rules engines;

a rule manager state machine which provides additional evaluation of data and control required to resolve and manage meta-rules and business rules; and

a context manager that evaluates a context of information and control for rule invocation.

14. The apparatus recited in claim 13, wherein the rules resolver supports rule invocation by a business application program and extracts reference and rules engines.

15. A computer program product containing code implementing a method using meta-rules to support dynamic rule-based business systems comprising:

- code for a definition and structure for meta-rules;
- code for a rules proxy artifact that enables invocation of meta-rules and business rules by an application program;
- code for a rules engine that supports execution of meta-rules and business rules; and
- code for a rules manager that acts as a middle manager between an application program and the rules engine that resolves rule invocations in context.

16. The computer program product recited in claim 15, wherein the meta-rules allows a system to dynamically select and identify specific business rules to be executed within a given application program.

17. The computer program product recited in claim 16, wherein there is code for a plurality of rules engines and the code for the rules manager comprises:

code for a rules resolver that manages an overall function of the rules manager, coordinating and directing interactions between an application program and the rules engines;

code for a meta-rules manager that performs a specialized function of interpreting resultants of meta-rules invocation, leading to selection of business rules and rules engines;

code for a rule manager state machine which provides additional evaluation of data and control required to resolve and manage meta-rules and business rules; and

code for a context manager that evaluates a context of information and control for rule invocation.

18. The computer program product recited in claim 17, wherein the code for the rules resolver supports rule invocation by a business application program and extracts reference and rules engines.

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