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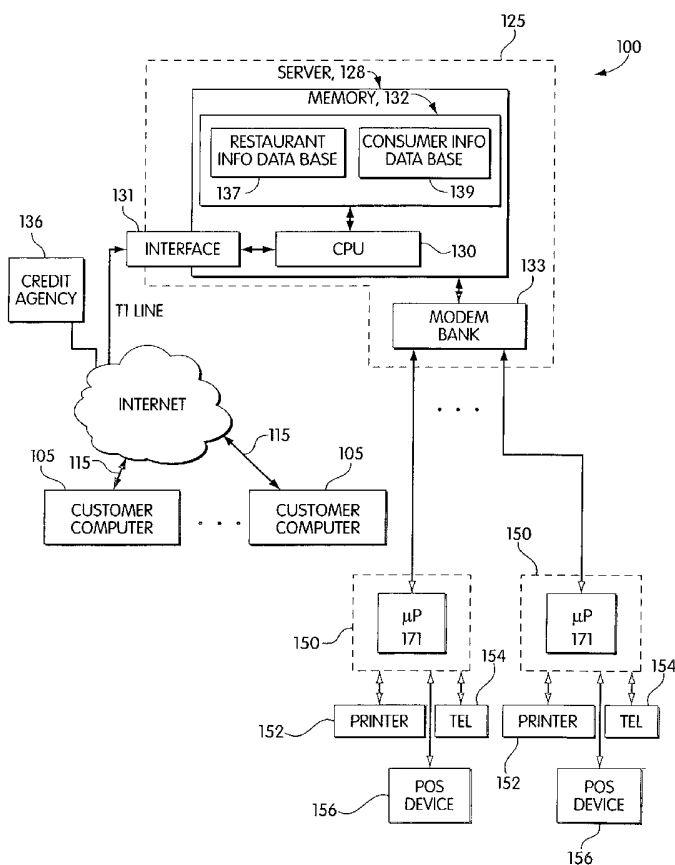
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- (71) Applicant and (72) Inventor: ASANO, Shintaro [US/US]; 63 Piscataqua Street, New Castle, NH 03854 (US).
- (74) Agent: SULLIVAN, Thomas, M.; Lowrie, Lando & Anastasi, LLP One Main Steet, Cambridge, MA 02142 (US).
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[Continued on next page]

(54) Title: SYSTEM AND METHOD FOR PROCESSING PRODUCT ORDERS PLACED THROUGH A NETWORK



(57) Abstract: The invention provides a communications system and method for receiving at a network computer system electronic information from a multiple of sites (consumers) on a communications network, such as the Internet, and formatting and transmitting the information from the network computer system over a telecommunications network using simple protocols to a selected site. The invention provides a communications system and method particularly suited for processing electronic consumer orders including receiving at a network computer system a multiple of electronic order messages placed by consumers through a communications network or the Internet and transmitting the order messages to a multiple of designated vendors that do not have network communication capabilities or Internet access. The communications system and method enable the designated vendors without access to the Internet to receive electronic orders from consumers.

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ES, FI, FR, GB, GR, IE, IT, LU, MC, NL, PT, SE, SK,
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GW, ML, MR, NE, SN, TD, TG).

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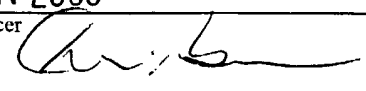
— *with international search report*

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

INTERNATIONAL SEARCH REPORT

International application No.

PCT/US02/23970

A. CLASSIFICATION OF SUBJECT MATTER				
IPC(7) : G06F 17/60 US CL : 705/27				
According to International Patent Classification (IPC) or to both national classification and IPC				
B. FIELDS SEARCHED				
Minimum documentation searched (classification system followed by classification symbols) U.S. : 705/27				
Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched				
Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)				
C. DOCUMENTS CONSIDERED TO BE RELEVANT				
Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.		
Y	US 5,845,263A (CAMAISA et al.) 01 December 1998 (01.12.1998) See summary and abstract.	1-16 and 22-30		
A	US 6,134,548A (GOTSMAN et al) 17 October 2000 (17.10.2000), see abstract and summary.	1-16, 22-30		
Y	6,199,099 B1 (GERSHMAN et al.) 06 March 2001 (06.03.2001), see abstract and summary.	5-7,9,14, and 15		
Y	US 4,882,675A (NIGHTBERGER et al.) 21 November 1989 (21.11.1989) see col 15, lines 27-55.	8, 26		
Y,E	US 6,466,782 B2 (ISHIKAWA et al.) 15 October 2002 (15.10.2002), see abstract and specification.	10, 28, 29		
<input type="checkbox"/> Further documents are listed in the continuation of Box C. <input type="checkbox"/> See patent family annex.				
<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> * Special categories of cited documents: "A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier application or patent published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed </td> <td style="width: 50%; border: none;"> "T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art "&" document member of the same patent family </td> </tr> </table>			* Special categories of cited documents: "A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier application or patent published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art "&" document member of the same patent family
* Special categories of cited documents: "A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier application or patent published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed	"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art "&" document member of the same patent family			
Date of the actual completion of the international search		Date of mailing of the international search report		
22 October 2002 (22.10.2002)		10 JUN 2003		
Name and mailing address of the ISA/US Commissioner of Patents and Trademarks Box PCT Washington, D.C. 20231 Facsimile No. (703)305-3230		Authorized officer Mark A Fadok  Telephone No. (703) 3081113		

INTERNATIONAL SEARCH REPORT

International application No.

PCT/US02/23970

Box I Observations where certain claims were found unsearchable (Continuation of Item 1 of first sheet)

This international report has not been established in respect of certain claims under Article 17(2)(a) for the following reasons:

1. Claim Nos.:
because they relate to subject matter not required to be searched by this Authority, namely:

2. Claim Nos.:
because they relate to parts of the international application that do not comply with the prescribed requirements to such an extent that no meaningful international search can be carried out, specifically:

3. Claim Nos.:
because they are dependent claims and are not drafted in accordance with the second and third sentences of Rule 6.4(a).

Box II Observations where unity of invention is lacking (Continuation of Item 2 of first sheet)

This International Searching Authority found multiple inventions in this international application, as follows:
Please See Continuation Sheet

1. As all required additional search fees were timely paid by the applicant, this international search report covers all searchable claims.
2. As all searchable claims could be searched without effort justifying an additional fee, this Authority did not invite payment of any additional fee.
3. As only some of the required additional search fees were timely paid by the applicant, this international search report covers only those claims for which fees were paid, specifically claims Nos.:

4. No required additional search fees were timely paid by the applicant. Consequently, this international search report is restricted to the invention first mentioned in the claims; it is covered by claims Nos.: 1-16 and 22-30

Remark on Protest The additional search fees were accompanied by the applicant's protest.
 No protest accompanied the payment of additional search fees.

INTERNATIONAL SEARCH REPORT

PCT/US02/23970

BOX II. OBSERVATIONS WHERE UNITY OF INVENTION IS LACKING

This application contains the following inventions or groups of inventions, which are not so linked as to form a single general inventive concept under PCT Rule 13.1. In order for all inventions to be examined, the appropriate additional examination fees must be paid.

Group 1, claim(s) 1-16 and 22-30, are drawn to a system and method for providing restaurant ordering information over a network.

Group 2, claim(s) 17-21 and 31-36, drawn to method and apparatus for receiving, identifying and comparing identification information of a caller.

The inventions listed as Groups 1 and 2 do not relate to a single general inventive concept under PCT Rule 13.1 because, under PCT Rule 13.2, they lack the same or corresponding special technical features for the following reasons: Each invention would require separate searches to be conducted in two different classification locations.

This information was provided to Thomas Sullivan (the attorney of record) who elected to only have claims 1-16 and 22-30 examined (i.e. Group 1).