



(12) **EUROPEAN PATENT APPLICATION**

(88) Date of publication A3:
07.01.2004 Bulletin 2004/02

(51) Int Cl.7: **G07F 19/00**

(43) Date of publication A2:
07.03.2001 Bulletin 2001/10

(21) Application number: **00203034.4**

(22) Date of filing: **01.09.2000**

(84) Designated Contracting States:
**AT BE CH CY DE DK ES FI FR GB GR IE IT LI LU
MC NL PT SE**
Designated Extension States:
AL LT LV MK RO SI

- Riblett, John Frederick
Culver City, California 90230 (US)
- Gryte, Stephen M.
Los Angeles, California 90066 (US)
- Yu, Chris, Shu-Wing
Hacienda Heights, California 91745 (US)

(30) Priority: **02.09.1999 US 152183 P**

(71) Applicant: **Citicorp Development Center, Inc.
Los Angeles, California 90066 (US)**

(74) Representative: **Johansson, Lars E. et al
Hynell Patenttjänst AB
Patron Carls Väg 2
683 40 Hagfors/Uddeholm (SE)**

(72) Inventors:
• **Krawiec, Theodore J.
Malibu, California 90265 (US)**

(54) **System and method for providing global self-service financial transaction terminals with worldwide web content, centralized management, and local and remote administration**

(57) A method and system for providing global self-service transaction terminals or automatic teller machines (ATMs) affords worldwide web content to ATM customers, centralized management for ATM operators, and supports local and remote administration for ATM field service personnel. The system includes multiple ATMs coupled over a network to a host, and the ATMs are provided with a touch screen interface and an interface for visually impaired persons. The ATMs enable both local and remote administration of ATM operations by bank personnel and an integrated network control. The ATMs are web-enabled, and ATM communications are performed over a communications network.

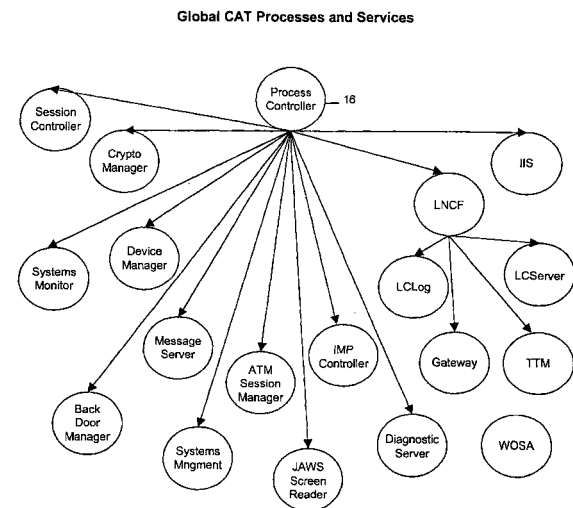


FIG. 4



European Patent
Office

EUROPEAN SEARCH REPORT

Application Number
EP 00 20 3034

DOCUMENTS CONSIDERED TO BE RELEVANT			
Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int.Cl.7)
X	US 5 933 816 A (MOSS LESLIE ET AL) 3 August 1999 (1999-08-03) * column 5, line 39 - column 23, line 37 * * figure 1 * * figure 2 * * figure 10 *	1-38	G07F19/00
A	US 5 610 382 A (YAMAMOTO HIDEHIKO) 11 March 1997 (1997-03-11) * column 3, line 56 - column 8, line 16 * * column 10, line 4 - line 60 * * figure 1 * * figure 2 * * figure 8 * * figure 14 * * figure 15 *	1,8,9, 18,25,26	
A	JP 10 255112 A (OKI ELECTRIC IND CO LTD) 25 September 1998 (1998-09-25) & US 5 983 197 A (ENTA MASAYUKI) 9 November 1999 (1999-11-09) * column 1, line 54 - column 2, line 42 * * figure 1 * * figure 2 *	2-4,20, 21,35-37	
A	US 5 860 012 A (LUU LINDA) 12 January 1999 (1999-01-12) * abstract * * column 1, line 60 - column 2, line 6 * * column 4, line 24 - column 5, line 5 * * figure 3 *	1,16,18, 33	
The present search report has been drawn up for all claims			TECHNICAL FIELDS SEARCHED (Int.Cl.7) G07F H04L G06F
Place of search	Date of completion of the search	Examiner	
THE HAGUE	4 November 2003	Rachkov, V	
CATEGORY OF CITED DOCUMENTS		T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons & : member of the same patent family, corresponding document	
X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document			

EPO FORM 1503 03/82 (P04001)



European Patent Office

EUROPEAN SEARCH REPORT

Application Number
EP 00 20 3034

DOCUMENTS CONSIDERED TO BE RELEVANT			
Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int.CI.7)
A	GB 2 319 102 A (IBM) 13 May 1998 (1998-05-13) * page 1, line 6 - line 34 * * page 2, line 14 - line 27 * * page 5, line 31 - page 6, line 20 * * page 8, line 14 - page 12, line 33 * * figure 1 * * figure 6 * -----	1, 17, 18, 34	
			TECHNICAL FIELDS SEARCHED (Int.CI.7)
The present search report has been drawn up for all claims			
Place of search THE HAGUE		Date of completion of the search 4 November 2003	Examiner Rachkov, V
CATEGORY OF CITED DOCUMENTS X : particularly relevant if taken alone Y : particularly relevant if combined with another document of the same category A : technological background O : non-written disclosure P : intermediate document		T : theory or principle underlying the invention E : earlier patent document, but published on, or after the filing date D : document cited in the application L : document cited for other reasons ----- & : member of the same patent family, corresponding document	

EPO FORM 1503 03 02 (P94C001)

**ANNEX TO THE EUROPEAN SEARCH REPORT
ON EUROPEAN PATENT APPLICATION NO.**

EP 00 20 3034

This annex lists the patent family members relating to the patent documents cited in the above-mentioned European search report. The members are as contained in the European Patent Office EDP file on
The European Patent Office is in no way liable for these particulars which are merely given for the purpose of information.

04-11-2003

Patent document cited in search report	Publication date	Patent family member(s)	Publication date
US 5933816 A	03-08-1999	AU 5080998 A	22-05-1998
		EP 1010113 A2	21-06-2000
		JP 2002506542 T	26-02-2002
		WO 9819278 A2	07-05-1998
US 5610382 A	11-03-1997	JP 6052398 A	25-02-1994
		EP 0583896 A2	23-02-1994
		ES 2140441 T3	01-03-2000
JP 10255112 A	25-09-1998	US 5983197 A	09-11-1999
US 5860012 A	12-01-1999	US 6324690 B1	27-11-2001
GB 2319102 A	13-05-1998	US 6405317 B1	11-06-2002

EPO FORM P0459

For more details about this annex : see Official Journal of the European Patent Office, No. 12/82