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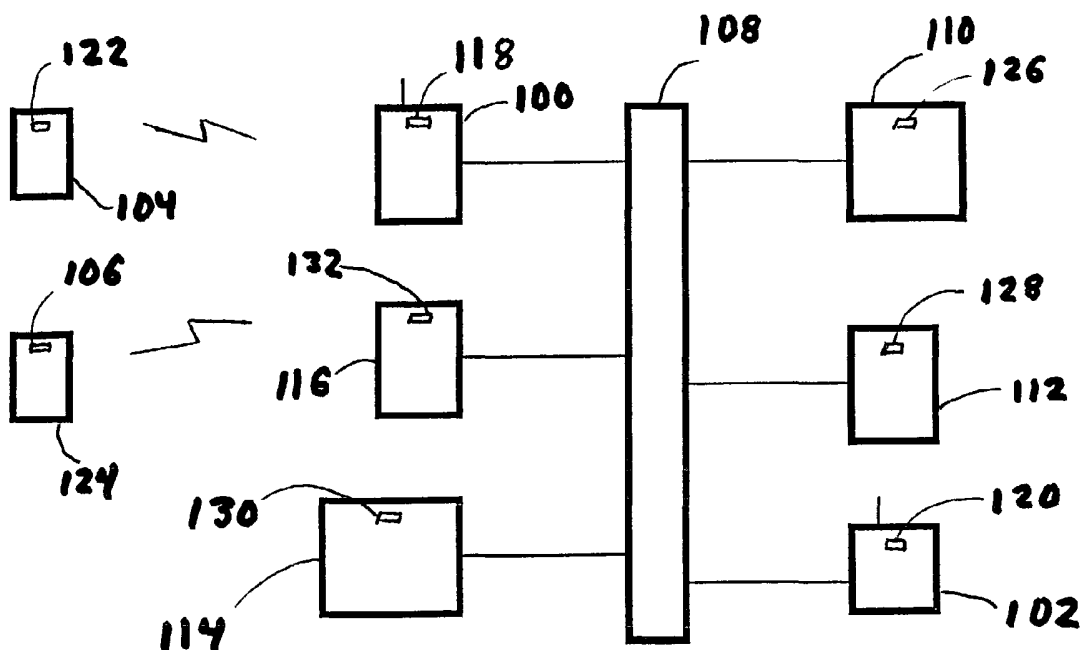
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(54) Title: INDICATOR FOR COMMUNICATING SYSTEM STATUS INFORMATION



(57) Abstract: A method and apparatus for indicating device and system readiness to a user is disclosed. An indicator is located on one or more devices of a data-handling system. The state of the indicator communicates the status of the device or system. The indicator can be standardized across two or more devices of the data-handling system. The indicator can be comprised of a single element or of multiple elements.

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TITLE

Indicator for Communicating
System Status Information

By

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1 CROSS REFERENCE TO RELATED APPLICATIONS

2 This application claims the benefit of U.S. Provisional Application No.
3 60/396,982, filed July 18, 2002. The content of U.S. Provisional Application No.
4 60/396,982, filed July 18, 2002, including any and all drawings, written description,
5 claims and appendices, is hereby incorporated herein in its entirety by this
6 reference.

7

8 BACKGROUND OF THE INVENTION

9 A great variety of data-handling systems are currently being used in a wide
10 variety of applications. The systems can be used, for example, to automatically or
11 manually gather, communicate, store and manipulate information. Although
12 providing many benefits and services, the various data-handling systems and the
13 devices that populate them are quite often highly complex. A single device may
14 have several different components and peripherals. Further, a single data-handling
15 system can include many different member devices and many different types of
16 member devices.

17 As a result, such systems and devices generally require a trained or
18 experienced technician to set up the system and to provide maintenance and
19 troubleshooting services when problems develop. Unfortunately, organizations that
20 use data-handling systems often do not have technicians with sufficient training or
21 experience to perform such tasks. What is needed is an invention that enables an
22 individual without significant technical training or experience (a "non-technical"
23 user) to provide such services. Of course, such an invention could be used by
24 technical users as well.

1 Further, it is believed that a review of this specification, including its claims
2 and drawings, will reveal and imply additional deficiencies of the prior systems that
3 are improved or remedied by the inventions disclosed herein.

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SUMMARY OF THE INVENTION

This specification presents several embodiments related to a signaling system or indicator that can aid a user of a data-handling system. The indicator can include one or more lights or other signaling elements that can be activated or deactivated (turned on or off) to communicate information about the data-handling system to the user. In one embodiment, the indicator informs a user as to whether the component or device on which it is housed has successfully completed a setup or initialization sequence. In another embodiment, the indicator tells a user whether the component or device on which it is housed is currently functioning properly. In another embodiment, the indicator on a device of a multi-device data-handling system tells the user whether the multi-device system as a whole has successfully completed a setup or initialization sequence. In yet another embodiment, the indicator on a device of a multi-device data-handling system tells the user whether the multi-device system as a whole is functioning properly.

In still another embodiment, the indicator can communicate with a user to aid the user in determining the reason or reasons that a given data-handling device or multi-device system is not functioning properly or has failed to successfully complete a setup or initialization routine. Thus, the indicator can be used to troubleshoot a device or system experiencing problems. It can also help increase a user's confidence in the system by providing an indication that the system is functioning properly. In this embodiment, the user can initiate a troubleshooting routine via a local user interface and the indicator can indicate the results of the routine. In a related embodiment, the system additionally provides a user with further information or instruction concerning the troubleshooting procedure via an

1 audio system or via text or graphics displayed on a visual display component of the
2 device.

3 In addition, the inventions herein also disclose a signaling system that is
4 standardized across members of a multi-device data-handling system. This
5 standardization can be accomplished, for example, by using the same type of
6 indicator on each device of the data-handling system. For example,
7 standardization can be achieved by using for the indicator a light of a certain color
8 on each device, by using the same shape of light or lights on each device, by using
9 the same number of lights on each device, by using the same orientation or
10 configuration or arrangement of lights on each device, or by placing the lights or
11 light on the same relative location on each device.

12 In one embodiment, the determination of the indicator's state is performed by
13 the same device on which the indicator is housed. In another embodiment, the
14 state of the indicator is determined by a different device of the system. In yet
15 another embodiment, the indicator state is determined sometimes by the device
16 housing the indicator and at other times by a different device of the system. In still
17 another embodiment, the indicator state is determined by examining status
18 indications from more than one source.

19 Further, the present invention provides a system and method that enables a
20 user to initiate the setup of a complex data-handling system. The invention enables
21 the user to identify whether the setup process has been successful. In the case of
22 a failed setup, the invention can assist the user in identifying the stage that the
23 failure in the setup process occurred.

24 The signaling system can enable even a user without significant technical
25 experience or training to set up a data-handling system. Without a simple and

1 readily-understood fault diagnostic system, a user may require a significant degree
2 of IT expertise, and may be required to undertake a series of complex
3 troubleshooting exercises to root out a problem. Without an indicator such as is
4 disclosed herein, problems caused by something as simple as a misconfigured
5 scanner could take hours to diagnose.

6 The indicator of the present inventions can be used in a wide range of
7 physical settings and with a wide variety of data-handling systems. The inventions
8 are particularly useful in facilities and organizations lacking sufficient information
9 technology (IT) resources to apply to an implementation of a complex system such
10 as an industrial automation system. To be deployed in an optimum manner, such
11 systems should be easy to set up, and status indications should be readily and
12 intuitively understood for the case of a successful setup - and advantageously
13 should also be capable of assisting in the diagnosis of the problem when the setup
14 procedure fails at some point.

15 In an approach that can be used for relatively complex wireless network
16 components, a standard indicator configuration may be employed in which the
17 setup status of the system is to be indicated to a non-technical user. For example,
18 lights may be positioned in a standardized compact configuration on each complex
19 wireless network component in industrial-automation or auto-identification system
20 implementations that are to be set up by non-technical users.

21 In a related embodiment, which can utilize a simplified setup status indicator
22 configuration, components of a wireless network system having standardized
23 indicator configurations may be taken from their shipping container or containers in
24 a certain order to be first self-tested as an individual component and then tested for
25 connectivity and operation with the prior installed component or components, until

1 the entire system has been systematically installed and tested. In this embodiment,
2 a problem in setup may be identified from its place in the sequential order of
3 installation and testing.

4 In a further development of the simplified setup status indicator embodiment,
5 when a malfunction appears, a single indicator such as a light may switch from a
6 slow blink during the process of a setup test for example, to a fast blink if an error
7 occurs for example, or to a steady illumination to tell the user that the setup test for
8 example was successful. In the event that a fault occurs that is not readily
9 diagnosed, the non-technical user, for example, can call a service help desk and be
10 instructed to take specified steps such as actuating a certain key or combination of
11 keys for example, to call up a diagnostic program, which then will follow a
12 troubleshooting procedure and signal the result with the use of the single light,
13 which the user can report by telephone to the service technician at the service help
14 desk for example. The non-technical user, by following the telephone instructions
15 from the service technician and reporting the status of the indicator light (e.g. fast
16 blink, slow blink or solid-steady) at each diagnostic step, can readily carry out a
17 complex diagnosis while attending to only a single light in a prominent location.
18 Having had experience with one product, the user will have learned to proceed in
19 the case of a further product to be added to a wireless network system.

20 Other embodiments aspects, advantages and novel features of the present
21 inventions will become apparent from the following detailed description of the
22 invention when considered in conjunction with the accompanying drawings.

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BRIEF DESCRIPTION OF THE DRAWINGS

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4 Figure 1 depicts a data-handling system the devices of which include an
5 indicator.

6 Figure 2 depicts a device having a single-element indicator.

7 Figure 3 is a diagrammatic partial plan view of a first type of hand-held
8 component having a first multi-element standardized setup status indicator
9 configuration which may be applied to a series of different types of components.

10 Figure 4 is a diagrammatic partial plan view of a second type of hand-held
11 component different from the first type of component of Fig. 3, and showing a
12 second standardized multi-element setup status indicator configuration which may
13 be applied to a series of different types of components such as an intelligent
14 wireless networked hand-held device, and a wireless client device that, for
15 example, is not adapted for hand-held operation.

16 Figure 5 is a diagrammatic showing of a wireless network product such as
17 an access point which may have ports for connection with a premises wired
18 network, and may have one or more built-in antennas for radio frequency coupling
19 with fixed or mobile nodes of a wireless network, the product having a standardized
20 indicator configuration, for example a light of a selected standard color of
21 illumination such as blue, for signaling product status to a non-technical user.

22 Figure 6 is a diagrammatic showing of a wireless network product of a
23 different type from that of Fig. 4, for example a hand-held computer which during
24 setup of a wireless network system may have connectivity with the access point of
25 Fig. 4 confirmed by means of a standardized single-element indicator, the indicator

1 having for example a configuration having a size, shape, color of light and a status
2 signaling methodology substantially corresponding to that of the indicator
3 configuration of Fig. 4.

4 Figure 7 shows diagrammatically a printer which may be wirelessly coupled
5 with the hand-held computer of Fig. 6, and which may have substantially the same
6 standardized single indicator configuration as the respective different types of
7 products of Figs. 5 and 6.

8 Figure 8 is a diagrammatic indication of a peripheral device differing from the
9 products of Figs. 5 – 7, for example a wireless hand-held optical or RFID tag
10 reader, which may be wirelessly coupled with the device of Fig. 6 during setup of a
11 system, and which may have a standardized single indicator configuration
12 substantially corresponding to those of Figs. 5 – 7, for signaling its operational
13 readiness.

14 Figure 9 depicts a data-handling system utilizing a management application
15 to help determine system readiness.

16 Figure 10 depicts a communication protocol that can be used to
17 communicate with a management application.

18 Figure 11 depicts another communication protocol that can be used to
19 communicate with a management application.

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DETAILED DESCRIPTION

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Figure 1 depicts an example of a data-handling system. The data-handling system of Figure 1 includes both a wireless communication portion and a wired communication portion. The data-handling system can make use of any of a wide range of known networking systems to facilitate communication between its devices. An Ethernet protocol, for example, could be used with the network arrangement 108 depicted in Figure 1. Many other networking arrangements and protocols, however, could alternatively be used.

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The wireless portion of the system depicted in Figure 1 includes two wireless access points 100, 102 and two devices 104, 124 containing a wireless communication component. The two devices 104, 124 containing the wireless communication components can be portable, hand-held or fixed-location devices. They may be, for example, printers, any of a wide range of hand-held data collection terminals, servers, personal components, access points, etc.

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The devices connected to the wired portion of the system of Figure 1 can include the access points 100, 102, a personal computer 110, a server 112, a printer 114, a dock for portable data collection terminals 116, as well as other devices. In Figure 1, each of the depicted devices includes an indicator 118, 120, 122, 106, 126, 128, 130, 132. The indicator operates in any of the manners described throughout this specification. Although every device depicted in Figure 1 houses an indicator, this is not a requirement of the present inventions. The present inventions are intended for situations wherein one, some or all of the data-collection system devices include an indicator.

1 As is appreciated by those skilled in the art, the data-handling system of
2 Figure 1 can be readily modified. Many different types of such systems exist.
3 Some data-handling systems have fewer associated components or devices and
4 others have more. Further, some data-handling systems will be composed of
5 devices different from those depicted in Figure 1. Some data-handling systems use
6 only wireless communication between the members of the system, other systems
7 rely only on wired communication links, and other data-handling systems (such as
8 the system depicted in Figure 1 for example) use a combination of wireless and
9 wired communication links.

10 In summary, a great variety of different data-handling systems can be
11 created. The number and type of devices to be included in the data-handling
12 system is a function of the needs of the particular application at hand. Since Figure
13 1 provides but one example of a data-handling system, the structure and content
14 provided therein is not intended to limit the scope of the present inventions. The
15 indicator of the present inventions is capable of being used with many different
16 types of devices and data-handling systems.

17 Figure 2 depicts a device 200 having a single-element indicator 202. The
18 device 200 also includes a display screen 204. It is not required, however, that the
19 device 200 include a display screen 204. For example, if the device 200 is an
20 access point device or a printing device, a display screen might not be included.
21 Other devices 200 may additionally include one or more of a keyboard, keypad,
22 touch screen, digitizer, wireless communication component, wire communication
23 component, optical indicia reader, radio frequency identification (RFID) tag reader
24 or any of a multitude of other components.

1 The single-element indicator 202 can be, for example, a single light.
2 Alternatively, the single-element indicator 202 can be a speaker that generates a
3 tone or tones to indicate status or a vibrator such as is included in mobile
4 telephones and pagers. If desired, in a device 200 including a display screen, the
5 single-element indicator can be a "virtual indicator" that is displayed on a portion of
6 the display screen.

7 When the indicator is a light, for example an LED, it can be constructed to
8 have a particular shape and/or color. If desired, the shape, the color, or both the
9 shape and the color of the light can be standardized across each device of a family
10 of products that may cooperate as a data-handling system. For example, the
11 shape of the light can be a circle, square, rectangle, triangle, company or product
12 logo, or any other shape desired. In an embodiment including a standardized light,
13 the consistent use of the same shape of indicator on each device in the system can
14 help the user to readily identify the indicator on any system device.

15 In a similar manner, the color of the light or the indicator can be used to
16 enable the indicator to be readily identified on each device of the data-handling
17 system. For example, the same color can be used for each indicator in a data
18 handling system. The color can be any of a wide variety of colors. In some
19 applications, it may be desirable to use a color that matches or complements the
20 color of a product or a company logo. In other applications, it may be desirable to
21 use a color that already has somewhat of a defined meaning (for example the
22 "stoplight" colors of red for stop, yellow for caution and green for okay). In other
23 applications, it may be desirable to use a color that is not strongly associated with a
24 particular meaning.

1 In an application where a light-based indicator must be viewed from a
2 distance (for example an access point that may be located near a ceiling or at some
3 other location that is generally remote from the user), the color, size and intensity of
4 the light can be chosen so that it can be easily identified and viewed at a distance.
5 The same color chosen for the access point can then also be used on each of the
6 other devices of the system. A high intensity blue light, for example, is suitable for
7 use as an indicator that will be viewed at a distance. A blue light carries the
8 additional advantage that it is not a "stoplight" color and is not generally associated
9 with other pre-defined meanings.

10 Such an indicator system can provide important benefits for a user. For
11 example, at the time of a successful initial system setup, the user receives visual
12 confirmation that all devices of the system are configured correctly. The complete
13 system may contain devices besides the data collection/auto-identification
14 components, such as a customer host, or a remote database to be accessed, and
15 the setup status indication can inform the user that the complete system is ready for
16 use.

17 In addition, if a problem exists, even a non-technical user can be given an
18 indication as to the nature of the problem. For example, the problem may be a
19 function of, or defect in, the operation of an access point, of host or database
20 connectivity to the access point, of a wireless hand-held device, of wireless security
21 credentials, of application software, or of a data collection component of the
22 system. The user can then take a proper course of action to address the problem.

23 Figures 3 and 4 depict two different embodiments of a four-element
24 indicator. These specific four-element embodiments are provided only by way of
25 example. It will be appreciated that many, many other embodiments of indicator

1 configurations can also be used with the teachings provided throughout this
2 specification. In addition to the single-element embodiment of Figure 2 and the
3 four-element indicators of Figures 3 and 4, other embodiments include various two-
4 element, three-element, five-element, six-element and other multi-element
5 indicators. In addition, other four-element indicators having configurations different
6 from those of Figures 3 and 4 can also be used. Thus, the number of elements to
7 be included in the indicator can be tailored to meet the needs of the specific
8 application at hand.

9 Figure 3 shows a four-element setup status indicator configuration 310 of
10 nonspecific or generic character so as to be suited to being applied to a wide range
11 of diverse products including for example a specific model or type of wireless
12 networked hand-held computer device as diagrammatically indicated at 312. The
13 four-element indicator configuration 310 of Figure 3, however, could also be used
14 on any of the various types of devices that may be found in a data handling system.

15 Figure 4 depicts a four-element indicator 416, but this indicator 416 is
16 configured differently than the four-element indicator 310 of Figure 3. Figure 4 may
17 be taken as representing a different type of product such as a non-hand-held
18 wireless client device 414 that may, for example, rest on a table or be carried on
19 the belt of the user. The four-element indicator configuration 416 of Figure 4,
20 however, could also be used on any of the various types of devices that may be
21 found in a data handling system.

22 As one example embodiment, the multi-element setup status indicator
23 configuration 310 depicted in Figure 3 may be applied to both a hand-held type of
24 product 312, Fig. 3, and to a plurality of different hand-held products, and/or to a

1 plurality of different types of products including the non-hand-held type of product
2 414 represented in Figure 4.

3 As another example embodiment, a second multi-element setup status
4 indicator configuration 416 such as is depicted in Figure 4, may be applied to the
5 specific type of hand-held computer device 312, Fig. 3, and to a plurality of different
6 hand-held products, and/or to a plurality of different types of products including the
7 hand-held type of product 312 represented in Figure 3 and the non-hand-held type
8 of product 414 represented in Figure 4.

9 In each of the preceding two example embodiments, a non-technical user
10 may utilize a setup status indicator configuration 310, 416 of the types depicted in
11 Figure 3 or Figure 4 to indicate various stages and results of the setup of the
12 wireless hand-held device, for example, to operate in a given wireless network or
13 system.

14 An Exemplary Setup Sequence may comprise, for example, the following
15 steps.

16 a) The device self tests to determine its operational readiness.

17 b) The connection of the device with a network access point is
18 initiated, and adequacy of the signal strength of the wireless
19 transmissions to the access point may be determined.

20 c) Next, the device may send an authentication message to the
21 network and receive confirmation that the device or user meets the
22 security requirements of the wireless network.

23 d) Another setup step can include the loading of application
24 software into the device. For example, after step (c) the application

1 software could be downloaded from the network via the wireless link
2 with the access point.

3 e) Further, any peripheral devices which are to be associated with
4 the device can be checked to determine if they are connected with the
5 device and if they are in working condition.

6 f) Where the device is to communicate with a host or hosts on
7 the network, a setup step can determine that such host or hosts are in
8 operation and ready for such communication.

9 g) When all of steps (a)-(f) are successfully completed, the user
10 can be notified that the entire system is ready.

11

12 From the standpoint of a non-technical user that does not have expert help
13 available on the premises, a simple setup status indicator configuration system can
14 be provided that gives the user the information needed in case of a failure of the
15 setup process. Generally, it is advantageous for the user to know that the particular
16 product that the user is attending to is or is not ready to use. If there is a defect in
17 the product preventing setup, it may be a simple matter for the user to obtain a
18 replacement. Of course, a user having technical training or experience can also
19 use any of the embodiments of the indicator system.

20 Thus, for example, one element of the indicator, such as element 321, Fig. 3,
21 or 431, Fig. 4, may for the various products of a group, in each case, advise the
22 technical or non-technical user as to the readiness of the product (such as 312 or
23 414) on which it is housed. In this embodiment, the device is essentially
24 considered as an isolated element of the overall system. For example, the element
25 indicated as sector 321, Fig. 3, or 431, Fig. 4, may be caused to appear to blink

1 while the device is executing its power-on tests. In the event of a successful
2 completion of the power-on tests, that element (for example sector 321 or 431) may
3 appear to be steadily illuminated, e.g. supplied with light pulses at a high enough
4 rate so that the user does not observe any flickering of the illumination. Should the
5 device exhibit a failure in the power-on test, this may be readily perceived by the
6 user from the continued blinking of the element 321 or 431, or the pattern of the
7 illumination of the element 321 or 431 may be changed for example from a
8 relatively slower blinking rate to a substantially faster blinking rate signifying a
9 failure in an affirmative manner. As another example, a centrally located element
10 325 may be illuminated along with continued blinking of the first element 321, for
11 example, to affirmatively advise the user of the failure of the test in progress. As
12 another example, the element 321 could be made to turn off to indicate a test
13 failure. Many different such signaling schemes can be used to indicate testing,
14 testing success and testing failure. As a further example, the same type of
15 signaling can be performed by an audio component (such as a speaker) or by a
16 tactile stimulating component (such as a vibrator). Thus, light-energy, audio or
17 tactile signaling can be used as indicator elements for any of the embodiments
18 disclosed herein.

19 For the technical or non-technical user, a second indicator element or
20 segment 322 or 432 may signify to the user whether or not the wireless
21 communication connection of any wireless product of the group is successful or
22 presenting a problem. Referring to the Exemplary Setup Sequence supra, this
23 segment 322 or 432 may blink during steps (b) and (c), for example, and present
24 the appearance of steady illumination upon successful completion of the wireless
25 connection process, or indicate a failure in a step of the process as explained

1 above with regard to segment 321 or 431 (for example by changing to a higher rate
2 of blinking). If there is a failure in the wireless connectivity, the non-technical user
3 may have only one course of action to take and further information may not be of
4 substantial assistance to the user.

5 From the foregoing Exemplary Setup Sequence, it can be appreciated that a
6 standardized setup status indicator configuration with two elements will still provide
7 substantial benefits to a non-technical user and will meet the needs of many users.
8 Thus, in some systems it may be decided to use an indicator having only two
9 elements. The functioning and meaning of the two elements can be as described
10 above, for example, or can be any of a multiple of other signaling or functioning
11 schemes.

12 An additional element 323 or 433 may relate to steps (d), (e) and (f) of the
13 Exemplary Setup Sequence, supra. To promote simplicity and ease of
14 interpretation by the user, the modes of signaling success or failure can be the
15 same as for the other two elements 321, 322 and 431, 432 described in the
16 preceding paragraphs. However, if desired this element (or any of the elements)
17 could use a signaling scheme that is different than that used by the other elements
18 of the indicator.

19 From the foregoing Exemplary Setup Sequence, it can be appreciated that a
20 standardized setup status indicator configuration with three elements will also
21 provide substantial benefits to a non-technical user and will meet the needs of a
22 majority of such users. Thus, in some systems it may be decided to use an
23 indicator having only three elements. The functioning and meaning of the three
24 elements can be as described above, for example, or can be any of a multiple of
25 other signaling or functioning schemes. In yet another embodiment, an indicator

1 can have only two elements, the two elements providing the functionality of either
2 the first and third or the second and third elements as described in the preceding
3 paragraphs.

4 In order that the setup status indicator configuration may be of optimum
5 service to non-technical users in relatively complex wireless network systems,
6 additional indicator segments such as a fourth segment or element 324 or 434 may
7 be included. An example of a setup process utilizing four indicators is as follows:

8
9 Exemplary Operation of the Setup Status Indicator
10 Configuration of Fig. 3 or Fig. 4, for an Intelligent Networked
11 Device such as Hand-Held Computer Device 310, Fig. 3
12

13 Indicator Element/Light 1 – Device Readiness

14 Slow Blinking – Device is executing power-on tests.

15 Fast Blinking – Power-on tests not successfully completed.

16 Steady – Device successfully completed power-on tests.

17 Indicator Element/Light 2 – Network Connectivity

18 Slow Blinking

- 19 • Device is connecting to access point.
20 • Device is assessing adequacy of coverage.
21 • Device/user is authenticating to authentication server.

22 Fast Blinking – Connection to the network not successful.

23 Steady – Device is successfully connected to the network.

24 Indicator Element/Light 3 – Application Readiness

25 Slow Blinking

- 26 • Application is loading.
27 • Loaded application uses the correct version.
28 • Application is connected to the appropriate host/database.

- 1 • Necessary peripherals (e.g. bar code scanner, mag stripe
2 reader, etc.) are detected and accounted for.

3 Fast Blinking – Application is not ready.

4 Steady – Application is ready.

5 Indicator Element/Light 4 – System Readiness

6 Slow Blinking – User definable tests are in progress, for example:

- 7 • Testing that the printer is on-line and ready, is in progress.
8 • System performance is being checked as to being within
9 specified parameters.
10 • Other operational conditions are being checked.

11 Fasting Blinking – Tests are not successful.

12 Steady – System is ready for use.

13
14 The above exemplay operation for four indicator elements, can also be
15 adapted for use by a single-element indicator. The slower signaling (for example,
16 blinking) could be displayed whenever any type of testing was in progress. The
17 faster signaling could be used to indicate any type of failure. Finally, a “steady on”
18 state could be used to indicate that the system is ready for use.

19 The areas between the indicator segments as indicated at 341, 342, 343,
20 344, 345 may represent portions of a light pipe structure or lens structure sealed
21 into the top panel of device 312, which structure serves to confine light from
22 respective blue or other color light sources (not shown) to the areas of segments
23 321, 322, 323, 324, respectively, and so as to confine light from a green or red light
24 source, for example, to segment 325. Similarly for indicator configuration 416 of
25 Figure 4, the spaces between indicator segments 431, 432, 433, 434, such as
26 indicated 451, 452, 453, 454, may be occupied by portions of a light pipe structure

1 or a lens structure that confines light from respective (for example a blue or other
2 color light) light sources (not shown) to the respective segments 431, 432, 433,
3 434.

4 For an embodiment with a simplified setup status indicator configuration
5 such as a single-element indicator having three modes of illumination (for example
6 steady on, slow blink and fast blink), a circular indicator configuration such as
7 represented at 561, 662, 763, 864 in Figures 5 – 8, could be used, for example,
8 with a single (e.g. blue or other color) light source, and having a substantially
9 standard size and shape, and each device of Figures 5 through 8 utilizing
10 substantially corresponding signaling modes (e.g. slow blink, fast blink, and a very
11 rapid pulsing of the light source to provide substantially a steady illumination to the
12 observer).

13 In one embodiment and as is represented in Figures 5 through 8, each of the
14 substantially standard status indicators 561, 662, 763, 864 for the respective
15 different types of products 571, 672, 773, 874 represented in Figures 5 through 8
16 can have compact dimensions in comparison to the width dimension of the smallest
17 product, (for example the hand-held computer device 672, Fig. 6, wherein the
18 indicator is less than one-fourth of such width) so as to be easily applied, in terms
19 of space occupied, to a family of different products. At the same time, the indicator
20 being relatively unobtrusive in terms of size and color and intensity of illumination,
21 so as not to be a distraction to the user when steadily illuminated during normal
22 operation of the different products. Thus, the status indicator configurations 561,
23 662, 763, 864 of Figures 5 through 8, 202 of Figure 2, and also multi-element
24 configurations such as the indicators 310, 416 of Figures 3 and 4 can be located so
25 as to be unobtrusive to the user's view of a display such as indicated at 676, Fig. 6,

1 or other indicating means to be observed by the user during active work with the
2 products. In other embodiments, the indicator can be placed at a location on the
3 device that more directly confronts the user so that it is easier to find and observe.

4 An important advantage is achieved if the respective light sources or
5 individual elements of the status indicators of Figures 1 through 9 are placed under
6 the control of more sophisticated diagnostic programming. For example, actuation
7 of a key or combination of keys, by a technical or non-technical user can be used to
8 run a diagnostic routine. With this additional functionality, a set of diagnostic
9 programs can be placed into operation in sequence by actuation of different keys or
10 combinations of keys, by use of a touch screen or digitizer component, or by the
11 use of spoken commands and the progress and results of each diagnostic step can
12 be signaled to the user with the use of the indicator. If desired, the same status
13 signaling modes as previously discussed (for example, steady off, slow blink, fast
14 blink and steady on) can be used to communicate the results of a diagnostic routine
15 to the user. Alternatively, other signaling schemes such as audio and tactile can be
16 used to communicate when in the diagnostic mode.

17 The user can be guided through such additional diagnostic sequences by
18 voice, by suitable displayed instructions, or the like, for example, which take
19 account of the information accumulated during normal operation of the status
20 indicators during the various setup sequences previously described. For example,
21 a service technician can communicate successive steps in the advanced diagnostic
22 program based on the user report of the results shown by the status indicators
23 during the regular setup procedures as variously described herein. The service
24 technician can communicate such instructions to the user via telephone or via text
25 messages. Alternatively, the device itself or another device in the system can

1 provide automated instruction to a user by presenting text and or graphical
2 information on a display thereof. Other alternatives include use of a voice
3 instruction program reproduced under the control of the device exhibiting the
4 problem, or under the control of another device of the data handling system, so as
5 to be an efficient diagnosis procedure for such problem based on the events that
6 occurred during the normal setup routine.

7 Many other methods of guiding the user to initiate the successive steps of an
8 advanced or more precise diagnostic program can also be included. For example,
9 causing a device experiencing a connectivity problem to wirelessly transmit the
10 data from the normal setup procedure to a communication device such as a cell
11 phone or computer having Internet access to a diagnostic computer, that in turn
12 could send the user, as a voice or a text message for example, keypress
13 sequences to be effected to carry out or initiate the advanced diagnostic routine.

14 It is expected that simpler devices (such as a scanner or slaved peripheral),
15 will in some circumstances require fewer light sources or elements so as to
16 illuminate less than all of the indicator segments of a standard configuration such
17 as is shown in Figure 3 or Figure 4, where the more complex network devices may
18 often utilize illumination of all of the indicator segments of the standard
19 configuration such as is shown in Figure 3 or Figure 4.

20 The remainder of this specification will describe various system management
21 features related to the use of the various indicator systems described above. The
22 features disclosed below can be used with any of the indicator, device and system
23 embodiments described above. In short, the features disclosed below can be used,
24 singly or in combination, with any of the embodiments disclosed above in relation to
25 Figures 1 through 8.

1 Referring back to Figure 1, Figure 1 illustrates a type of data handling
2 system wherein, for example, a wireless handheld computer 104, 124 can use its
3 radio link to an access point 100, 102 to transfer data (perhaps gathered from a
4 scanned bar code, other optical indicia, or a read RFID tag for example) to a server
5 computer 112. It is also possible in such a system, that the server 112 could
6 process the transmitted data and instruct a printer 114 to create an appropriate
7 label. In such a scenario, the user would have access to the handheld computer
8 104 or 124 and the printer 114, each of which could have an indicator 122, 106,
9 130.

10 As disclosed above, the handheld computer 104, 124 can determine the
11 state of its own indicator (a light element for example) 122, 106 and the printer 114
12 can determine the state of its own indicator 130. For example, the handheld
13 computer 104, 124 checks its own hardware as well as its connection to an access
14 point 100, 102 and perhaps also its ability to logon to a software application running
15 on the server 112. Determination of the status of the printer's indicator 130 is likely
16 to include for example local hardware checks as well as its supply of ink and forms.

17 In many data-handling system applications, one device must work in concert
18 with at least one other device of the system to accomplish a desired result. For
19 example, in an application such as a retail price change, a user may use a
20 handheld device such as a handheld computer or a handheld optical indicia reading
21 component to read a bar code, other optical indicia or RFID tag associated with a
22 product. After reading the information, a label related to the read information is
23 created with a printing device of the system and apply the created label is attached
24 to the product. In such applications, a lack of readiness in one device, here the
25 printer 114 creating the label, can be communicated to the user by downgrading or

1 changing the status of the indicator 122, 106 on the handheld computer or reading
2 component in the immediate possession of the user. The changed indicator state
3 is thus consistent with a decreased state of system readiness and is readily
4 available to the user of the handheld device 104, 124.

5 The preceding paragraph provides an example of how an indicator capable
6 of signaling external system readiness can be used to aid a user and increase
7 efficiency. The term "external system readiness" refers here to the readiness of
8 system devices other than the particular device on which the signaling indicator is
9 housed. Several other similar scenarios also exist wherein an indicator can be
10 used in such a manner. Such examples share the common trait that data available
11 at a management application for example, which is not known to the particular
12 device, is used to change the state of an indicator housed on that device.

13 Another example scenario involves the empowerment of users of an
14 indicator-equipped system to monitor and maintain that system. In such a case, a
15 readiness failure of any system device can be used to cause a downgrade or a
16 change of the status of the indicator on a select set of handheld computers or other
17 devices of the system. The change in indicator status can be used to alert the user
18 or users that system maintenance, troubleshooting or other action may be required.

19 The addition of external indications of system readiness to devices
20 containing an indicator enables those devices to more accurately display system
21 readiness. External readiness indications are advantageous because all devices of
22 the system can be considered in determining system readiness. Further, moving a
23 portion of the readiness computation from, for example, an embedded system to a
24 resource rich computing environment enables support for the analysis of systems
25 with large numbers of devices, for more complex and complete "system readiness"

1 analyses, and for complex specification of what is required for the various levels of
2 system readiness.

3 A software application that monitors or manages the other system devices
4 can itself be a member of that system. System management applications are ideal
5 for supplying an indication of system readiness to the system devices because a
6 primary function of such applications is communication with each system device for
7 the purpose of system analysis. System management applications can reside on a
8 desktop computer or server but may also be migrated into sufficiently robust
9 embedded devices.

10 Figure 9 depicts a system similar to the data-handling system of Figure 1,
11 but with the addition of a system management application. In the embodiment of
12 Figure 9, the management application resides on a personal computer 900. As
13 noted above, however, the management application can be resident on any
14 sufficiently robust device of the system. In Figure 9, the dashed lines 901, 902,
15 903, 904, 905, 906, 908 indicate the paths of management queries from the device
16 900 running the management software to all other system devices. An access
17 point 910 often facilitates access to any wireless handheld computers 912, 914.
18 Several management applications are currently available that are suitable for use
19 with the present inventions. Example of such management applications include
20 Hewlett Packard's Open View, IBM's Tivoli, Computer Associate's Unicenter TNG
21 and Intermec Technologies Corporation's Mobile LAN Manager.

22 The status determination of devices containing an indicator can benefit from
23 the external readiness signals generated by the system management application.
24 The inputs to devices with an indicator should ideally represent a one-to-one

1 relationship with the different states (for example, steady on, slow blink, fast blink
2 and steady off when the indicator is a system light) of the indicator.

3 Many device, network and system management applications generate a
4 multitude of states to describe the perceived status of any device, including those
5 with system lights. For example, Mobile LAN Manager outputs eleven such states.
6 A signal multiplexer can be used to adapt such management applications to
7 provide input to devices with an indicator having fewer states. The signal
8 multiplexer, which can be a software entity, provides a mapping of system
9 management signals down into the states of the indicator.

10 Referring to Figures 1 and 9 for example, the signal multiplexer can reside in
11 the same device as the management application. In another embodiment, a signal
12 multiplexer can reside in each system device having an indicator. In this latter
13 embodiment, the mapping of the management application signals into indicator
14 states would be accomplished in a device or devices different from the device
15 running the management application. In another embodiment, the signal
16 multiplexer can be a part of the management application. In another embodiment,
17 the management application can be designed to output separate status signals for
18 use by the indicators. In yet another embodiment, the management application can
19 be designed to output the same number of states as will be output by the indicator.
20 In situations where the number of signals output by the management application is
21 equal to the number of states to be communicated by the indicator, no mapping
22 and thus no signal multiplexer will be required.

23 In embodiments wherein a management application is used to provide
24 enhanced readiness or system status indications, a device with an indicator may
25 have to deal with multiple status indications. First, the device may determine its

1 own readiness. Second, the device may also receive status indications from a
2 management application. When confronted with multiple, differing status
3 indications, the device must have a method for resolving the differing indications
4 and determining which status indication to communicate to the user.

5 One approach to processing multiple signals relating "readiness" is to
6 determine that readiness is the most severe status. Determination of the worst-
7 case readiness can be mathematically achieved by ranking the various readiness
8 states from most critical to least critical. For example, in an indicator
9 communicating one or four different states of readiness, the ranking can assign a
10 "1" to the inactive (for example, steady off) state, a "2" to the failure (for example,
11 fast blink) state, a "3" to the testing or waiting (for example, slow blink) state, and a
12 "4" to the ready (for example, steady on) state.

13 The local assessment of readiness as assessed by the device itself, and the
14 signal from additional sources such as the readiness signal from a system
15 management application can be processed via the following method. Using a
16 numerical ranking scheme (such as the one described above for example) the
17 "readiness" input from each of the inputs can be associated with a numerical value.
18 In one embodiment, readiness is determined by choosing the input with the lowest
19 numerical value. Thus, in this embodiment, the state associated with the lowest
20 numerical would be communicated to the user by the indicator. To illustrate this
21 technique, the following table shows the calculation of reported readiness at a
22 device for two readiness input signals and three states of readiness. This approach
23 to determining readiness can be referred to as the "worst case" approach.

24

25

Example	Local readiness of this device	System Management readiness	Reported readiness at this device
1	Steady On	Steady On	Steady On
2	Steady On	Fast Blink	Fast Blink
3	Steady On	Slow Blink	Slow Blink
4	Steady On	Steady Off	Steady Off
5	Fast Blink	Steady On	Fast Blink
6	Fast Blink	Fast Blink	Fast Blink
7	Fast Blink	Slow Blink	Fast Blink
8	Fast Blink	Steady Off	Steady Off
9	Slow Blink	Steady On	Slow Blink
10	Slow Blink	Fast Blink	Fast Blink
11	Slow Blink	Slow Blink	Slow Blink
12	Slow Blink	Steady Off	Steady Off
13	Steady Off	Steady On	Steady Off
14	Steady Off	Fast Blink	Steady Off
15	Steady Off	Slow Blink	Steady Off
16	Steady Off	Steady Off	Steady Off

Table I

This "System Management Focus" approach to combining system readiness indications is achieved when a device uses the system management indication of system readiness in combination with the internal self-checks of the device itself in a "worst case" methodology as shown in the table above. In this approach, the

1 device itself does not attempt to determine the system readiness by querying other
2 system elements. This approach offloads the system elements from the processing
3 burden of determining the system status, which may free significant processing and
4 storage resources for embedded systems such as lower-powered handheld
5 computers and access points.

6 Another embodiment uses a "Client Focus" approach to resolve multiple
7 readiness signals. The "Client Focus" approach to combining system readiness
8 indications is achieved when the device ignores the system readiness input from
9 the system management software, or when such a management application does
10 not exist in the system, and depends solely upon what it knows of itself and other
11 system elements upon which it depends and can query. This setting is required, for
12 example, when connectivity to an external system management application is not
13 possible. It can also be used in other situations as well.

14 In embodiments using a management application, a periodic message is
15 sent from either the system management application to the device with the indicator
16 or vice versa. The message informs the device with the indicator whether it should
17 expect to accept and process readiness signals from the system management
18 application.

19 Figures 10 and 11 depict two protocols that can be used to communicate
20 with a management application. In Figure 10, a device with an indicator 1000
21 periodically receives a readiness indication 1002 from a management application
22 1004. In this embodiment, the application can automatically send out its readiness
23 indication without requiring that the device request the information. Thus, in
24 contrast to the protocol of Figure 11, the protocol of Figure 10 requires only one
25 message be sent, instead of two, each time the readiness information is

1 communicated. In addition, the device having the indicator does not need to
2 persistently retain the configuration of the management application's computer. In
3 fact, there is no additional work required since the knowledge of the devices in the
4 system is information that is routinely maintained by system management
5 applications. In both of the protocols of Figure 10 and 11, however, one side must
6 know about the other to initiate the required communications.

7 Figure 11 depicts a protocol wherein the device with the indicator 1100 is
8 aware that a management application 1102 may be present in the system. In this
9 embodiment, the device 1100 sends a message 1104 that will trigger a response
10 from the management application 1102 if one is present. If the management
11 application 1102 is present in the system and functional, it will send a reply 1106 to
12 the device with the indicator 1100 to indicate that it is present and that it sends out
13 *readiness information pursuant to a specific schedule*. An added benefit of the
14 "system management is present" knowledge on the indicator device side may be
15 realized by adding a numeric parameter to that message that sets the system-light
16 device's expectations about how often it expects to receive a "system management
17 is present" signal from the system management application. If desired in either of
18 the protocols of Figure 10 or Figure 11, the message from the system management
19 application to the device with the indicator can inform the device with the indicator
20 *about how often it should expect to receive such an external readiness signal*. If
21 the device with the indicator does not receive another signal from the external
22 management software application after the specified time, the device with the
23 indicator may infer that the system management application has been removed
24 from the system or is otherwise not functioning. In a more refined embodiment, the

1 device with the indicator can wait for the passing of two, or more, non-responsive
2 management periods before making such an inference.

3 In addition, the indicator-enabled devices can be designed to automatically
4 switch from a "client focus" mode of operation to a "system management focus"
5 mode when a system management application has made itself known to the device
6 with the indicator. Similarly, if the indicator-enabled device infers that the external
7 management application or station has been removed from the system or is not
8 functional, the indicator-enabled device an automatically revert to the "client focus"
9 mode of operation.

10 The messages in any "device with an indicator" to "management application"
11 protocol, such as the protocols of Figures 10 and 11 for example, should be
12 secured against eavesdropping, spoofing, replay and other types of attacks. These
13 messages can be simple messages sent over an SSL (Secure Sockets Layer) or
14 other standard security transports.

15 The use of a single-element (for example a single light) indicator provides an
16 easier human interface, but it does so at the cost of information precision. To
17 address this reduction in precision while maintaining the spirit of the indicator, the
18 indicator-enabled devices can contain software that can inform a user as to the
19 current stage of operation of the device. The names and order of the phases used
20 can vary widely with different customer usage scenarios, but can be constant for all
21 users in a particular scenario. The state of the indicator can have meaning for each
22 of the phases in the usage scenario. An example of the indicator meaning for an
23 operational phase is related in the following table (Table II).

1

Operational Phase	Indicator State	Meaning
Boot-up	Steady On	Self test completed successfully. The light will remain in this state only momentarily and perhaps imperceptibly to the user as the "Configuration" phase is usually entered immediately upon successful completion of the "Boot-up" phase.
Boot-up	Slow Blink	Self testing in progress
Boot-up	Fast Blink	Failed self test
Boot-up	Steady off	Will not occur during "Boot-up" phase. The self test will either succeed and move to the next phase or remain in "Fast Blink" with the phase indicator set to "Boot-up".

2

Table II

3 The following table (Table III) lists examples and an example sequence of
4 operational phases for a usage scenario on an indicator-enabled device. Each of
5 these phases is designed to allow the state of the indicator to denote its status.

1

Phase Number	Phase Name
1	Boot-up
2	Configuration
3	Network insertion
4	Business application Logon
5	Normal operation
6	Logout

2

Table III

3

4

5

6

Examples of possible meanings for the indicator in each of the operational phases listed above are provided in the following tables (Tables IV through VIII). Reasons for entering the different indicator states for each operational phase may also be found in the following tables.

1

Operational Phase	Indicator State	Meaning
Configuration	Steady On	The device is completely and correctly configured for the designated operational scenario. The light will remain in this state only momentarily and perhaps imperceptibly to the user as the "Network Insertion" phase is usually entered immediately upon successful completion of the "Configuration" phase.
Configuration	Slow Blink	Downloading new software or downloading new configuration parameters or applying new software or parameters.

1

Configuration	Fast Blink	Failed to correctly configure the device. Possible reasons for entering this state include inability to download the version number of the expected versions of software or configuration parameters. This state could also be due to an inability to download the required versions of software or configuration parameters.
Configuration	Steady off	Will not occur during "Configuration Phase". The configuration will either succeed and move to the next phase or remain in "Fast Blink" with the phase indicator set to "Configuration".

2

Table IV

1

Operational Phase	Indicator State	Meaning
Network Insertion	Steady On	This device has passed network authentication and authorization (ACL/WEP/802.1x security protocols). At this point the access point which the device is connected to will permit device communication to the business application server. The light will remain in this state only momentarily and perhaps imperceptibly to the user as the "Business Application Logon" phase is usually entered immediately upon successful completion of the "Network Insertion" phase.

1

Network Insertion	Slow Blink	Authentication and authorization onto the network are being performed at this time.
Network Insertion	Fast Blink	Failed to gain access to the network. The most frequent reason for entering this state is due to invalid user credentials (username and password). Since "Authentication" is proving that one is who one claims to be, and "Authorization" is the grant of some permission (network access) if your identity is allowed such permissions. Failures here may be due to invalid credentials, or having no account in an 802.1x database or inability to access the 802.1x server amongst other possibilities for failure.
Network Insertion	Steady off	Will not occur during "Network Insertion" phase. The network insertion will either succeed and move to the next phase or remain in "Fast Blink" with the phase indicator set to "Network Insertion".

2

Table V

1

Operational Phase	Indicator State	Meaning
Business Application Logon	Steady On	The device has successfully logged the user into the business application running on the server. The light will remain in this state only momentarily and perhaps imperceptibly to the user as the "Normal Operation" phase is usually entered immediately upon successful completion of the "Network Insertion" phase.
Business Application Logon	Slow Blink	Currently attempting login to the business application on the server.

1

Business Application Logon	Fast Blink	Failed to logon to the business application on the server. Possible reasons for entering this state include: 1. The server isn't currently executing the desired application. 2. There is no account on the server for the user of this device. 3. The application passwords or other credentials used to access the business application are invalid.
Business Application Logon	Steady off	Will not occur during "Business Application Logon" phase. The business application logon will either succeed and move to the next phase or remain in "Fast Blink" with the phase indicator set to "Business Application Logon".

2

Table VI

1

2

Operational Phase	Indicator State	Meaning
Normal Operation	Steady On	All the steps necessary to use the intended application have been satisfied. The user is logged in and ready to start working. The system light should remain on until such time as a logoff occurs or the business application kicks the user off for reasons such as server shutdown or inactivity timeout.
Normal Operation	Slow Blink	Testing the system to isolate or resolve a potential problem.

1

Normal Operation	Fast Blink	There is an issue with the system that the user should know about. Continued operation may still be possible.
Normal Operation	Steady off	This should never occur in normal operation. However, if the user is in the "Normal Operation" state and notices that the light has gone to "Steady off" it is very likely that the user has been logged off the system either by the server software or the network. It is advised that the user check the operational phase to determine if the "Logout" phase has been entered.

2

Table VII

1

Operational Phase	Indicator State	Meaning
Logout	Steady On	This should never occur in this operational phase.
Logout	Slow Blink	In the process of logging out of the business application software and possibly the network.
Logout	Fast Blink	Logout failure. This indication may have no meaning if there is no positive indication back to the device signifying that the device is now logged off.
Logout	Steady off	The device has been successfully logged out and extracted from the network. The next logical states to enter from this point are either "Configuration" or "Network Insertion".

2

Table VIII

3

4 Breaking the operational time of an indicator-enabled device into phases
5 also provides a distinct opportunity for the device to know when to change the
6 status of its indicator to the "inactive" (for example, steady off) state. The indicator-
7 enabled device can command its indicator to go to a steady off state when the
8 device has logged off of the business application or if it was kicked off the business
9 application due to excessive inactivity timeout or even if the network fails. These

1 reasons are all manifestations of the fact that the device is no longer a capable
2 participant in the business operational segment for which this system was installed.

3 It should be understood that all of the embodiments described hereinabove
4 are merely illustrative, and that modifications and adaptations will readily occur to
5 those skilled in the art from a consideration of the present disclosure. Such
6 modifications and adaptations are considered to be within the scope of the
7 teachings and concepts of the present inventions.

8

9

1

2

CLAIMS

3

4 What Is Claimed Is:

5

6 1. A data handling system, comprising:

7 a first data handling device, comprising a housing and a first
8 communication component;9 a second data handling device, comprising a second communication
10 component capable of communicating with said first communication
11 component; and12 a first readiness light, located on said housing of said first data
13 handling device;14 wherein said first readiness light signals whether the data handling
15 system is ready for use.

16

17 2. The data handling system according to claim 1, wherein said first data
18 handling device comprises a portable data collection device having a visual display
19 component and a user-input component.

20

21 3. The data handling system according to claim 2, wherein said user-input
22 component comprises a touch screen.

23

24 4. The data handling system according to claim 2, wherein said user-input
25 component comprises a digitizer screen.

1

2 5. The data handling system according to claim 2, wherein said user-input
3 component comprises a keyboard.

4

5 6. The data handling system according to claim 2, wherein said user-input
6 component comprises a voice-input component.

7

8 7. The data handling system according to claim 2, wherein said portable data
9 collection device further comprises an integrated optical indicia reader.

10

11 8. The data handling system according to claim 1, wherein said first
12 communication component and said second communication component can
13 communicate wirelessly with each other.

14

15 9. The data handling system according to claim 1, further comprising a second
16 readiness light located on said second data handling device.

17

18 10. The data handling system according to claim 2, wherein said second data
19 handling device comprises a wireless access point.

20

21 11. The data handling system according to claim 2, wherein said second data
22 handling device comprises an optical indicia reader.

23

24 12. The data handling system according to claim 2, wherein said second data
25 handling device comprises a radio frequency identification tag reader.

1

2 13. The data handling system according to claim 2, wherein said second data
3 handling device comprises a personal computer.

4

5 14. The data handling system according to claim 1, further comprising a third
6 data handling device, said third data handling device comprising a third
7 communication component.

8

9 15. The data handling system according to claim 1, wherein said first readiness
10 light comprises a single light.

11

12 16. The data handling system according to claim 1, wherein said first readiness
13 light comprises a plurality of lights.

14

15 17. The data handling system according to claim 1, wherein said first readiness
16 light is made to blink to indicate readiness status.

17

18 18. The data handling system according to claim 1, wherein said first readiness
19 light is made to change color to indicate readiness status.

20

21 19. The data handling system according to claim 1, wherein said first readiness
22 light is essentially continuously illuminated to signal that the data handling system is
23 functioning properly.

24

1 20. The data handling system according to claim 1, wherein said first data
2 handling device must be successfully powered up and booted up before said first
3 readiness light will indicate that the data handling system is ready for use.

4

5 21. The data handling system according to claim 20, wherein communication
6 between said first communication component and said second communication
7 component must be established before said first readiness light will indicate that the
8 data handling system is ready for use.

9

10 22. The data handling system according to claim 1, wherein said first readiness
11 light provides an indication of network connectivity.

12

13 23. The data handling system according to claim 20, wherein a peripheral
14 component must be operational and detected before said first readiness light will
15 indicate that the data handling system is ready for use.

16

17 24. The data handling system according to claim 20, wherein a properly
18 functioning remotely-located device of the system must be detected before said first
19 readiness light will indicate that the data handling system is ready for use.

1

2 25. A computerized device, comprising:

3 a housing;

4 a computerized processing system, located in said housing;

5 a memory component, located in said housing and coupled with said
6 computerized processing system;

7 a user input component, supported by said housing;

8 a device readiness light, located on said housing, to signal whether
9 the computerized device is ready for use; and

10 a diagnostic routine, stored in said memory component;

11 wherein said diagnostic routine signals results via said device
12 readiness light.

13

14 26. The computerized device of claim 25, wherein said device readiness light
15 comprises a single light.

16

17 27. The computerized device of claim 25, wherein said device readiness light
18 comprises a plurality of lights.

19

20 28. The computerized device of claim 25, wherein said device readiness light is
21 made to blink to indicate readiness status.

22

23 29. The computerized device of claim 25, wherein said device readiness light is
24 essentially continuously illuminated to signal that the data handling system is
25 functioning properly.

1

2 30. The computerized device of claim 25, wherein the computerized device must
3 be successfully booted up before said device readiness light will indicate that the
4 computerized device is ready for use.

5

6 31. The computerized device of claim 30, wherein communication between the
7 computerized and remotely-located device must be established before said device
8 readiness light will indicate that the computerized device is ready for use.

9

10 32. The computerized device of claim 25, wherein said device readiness light
11 provides an indication of network connectivity.

12

13 33. The computerized device of claim 30, wherein a peripheral component of the
14 computerized device must be operational and detected before said device
15 readiness light will indicate that the computerized device is ready for use.

16

17 34. The computerized device of claim 31, wherein a properly functioning
18 remotely-located device must be detected before said device readiness light will
19 indicate that the computerized device is ready for use.

20

21 35. The computerized device of claim 25, wherein the computerized device
22 comprises a portable data collection device having a visual display component.

23

24 36. The computerized device of claim 25, wherein said user-input component
25 comprises a touch screen.

1

2 37. The computerized device of claim 25, wherein said user-input component
3 comprises a digitizer screen.

4

5 38. The computerized device of claim 25, wherein said user-input component
6 comprises a keyboard.

7

8 39. The computerized device of claim 25, wherein said user-input component
9 comprises a voice-input component.

10

11 40. The computerized device of claim 25, wherein the computerized device
12 further comprises an integrated optical indicia reader.

13

14 41. The computerized device of claim 25, wherein the computerized device is a
15 wireless access point.

16

17 42. The computerized device of claim 25, wherein computerized device is an
18 optical indicia reader.

19

20 43. The computerized device of claim 25, wherein the computerized device
21 comprises a radio frequency identification tag reader.

22

23 44. The computerized device of claim 25, wherein the computerized device
24 comprises a personal computer.

25

1 45. The computerized device of claim 25, wherein said diagnostic routine is
2 initiated from said user-input component.

3

4 46. The computerized device of claim 25, further comprising a plurality of
5 different diagnostic routines, each different diagnostic routine designed to check for
6 a different problem.

7

8 47. The computerized device of claim 46, wherein one diagnostic routine of said
9 plurality of different diagnostic routines performs a check of a data collection
10 system of the computerized device.

11

12 48. The computerized device of claim 46, wherein one diagnostic routine of said
13 plurality of different diagnostic routines performs a check of an application software
14 component of the computerized device.

15

16 49. The computerized device of claim 46, wherein one diagnostic routine of said
17 plurality of different diagnostic routines performs a check of a wireless security
18 credential of the computerized device.

19

20 50. The computerized device of claim 46, wherein one diagnostic routine of said
21 plurality of different diagnostic routines performs a check of connectivity of the
22 computerized device with an access point.

23

1 51. The computerized device of claim 46, wherein one diagnostic routine of said
2 plurality of different diagnostic routines performs a check of an access point serving
3 the computerized device.
4

5 52. The computerized device of claim 46, wherein one diagnostic routine of said
6 plurality of different diagnostic routines performs a check of a host computer system
7 serving the computerized device.
8

9 53. The computerized device of claim 46, wherein one diagnostic routine of said
10 plurality of different diagnostic routines performs a check of a printer device serving
11 the computerized device.
12

13 54. The computerized device of claim 46, wherein one diagnostic routine of said
14 plurality of different diagnostic routines performs a check of a peripheral component
15 of the computerized device.
16

17 55. The computerized device of claim 54, wherein said peripheral component
18 comprises an optical indicial reader.
19

20 56. The computerized device of claim 54, wherein said peripheral component
21 comprises a radio frequency identification tag reader.
22

23 57. The computerized device of claim 54, wherein said peripheral component
24 comprises an additional memory component coupled with the computerized device.
25

1 58. A method for troubleshooting a computerized device having a readiness
2 light, comprising the steps of:

3 signaling a device problem via a readiness light;

4 initiating a diagnostic procedure via a user interface of the
5 computerized device;

6 indicating the result of the diagnostic procedure via the readiness
7 light.

8

9 59. The method of claim 58, wherein said initiating step comprises pressing at
10 least one key of as keyboard on said computerized device.

11

12 60. The method of claim 58, wherein said indicating step comprises illuminating
13 the readiness light.

14

15 61. The method of claim 58, wherein said indicating step comprises causing the
16 readiness light to blink.

17

18 62. The method of claim 58, wherein said indicating step comprises causing the
19 readiness light to change color.

20

21 63. The method of claim 58, wherein the readiness light is essentially
22 continuously illuminated to signal that the device is functioning properly.

23

24 64. The method of claim 58, wherein the readiness light comprises a single light.

25

1 65. The method of claim 58, wherein the readiness light comprises a plurality of
2 lights.

3

4 66. The method of claim 65, wherein each readiness light of said plurality of
5 readiness lights indicates readiness of a different subsystem of the computerized
6 device.

7

8 67. The method of claim 58, wherein the initiated diagnostic procedure performs
9 a check of a data collection system of the computerized device.

10

11 68. The method of claim 58, wherein the initiated diagnostic procedure performs
12 a check of an application software component of the computerized device.

13

14 69. The method of claim 58, wherein the initiated diagnostic procedure performs
15 a check of a wireless security credential of the computerized device.

16

17 70. The method of claim 58, wherein the initiated diagnostic procedure performs
18 a check of connectivity of the computerized device with an access point.

19

20 71. The method of claim 58, wherein the initiated diagnostic procedure performs
21 a check of an access point serving the computerized device.

22

23 72. The method of claim 58, wherein the initiated diagnostic procedure performs
24 a check of a host computer system serving the computerized device.

25

1 73. The method of claim 58, wherein the initiated diagnostic procedure performs
2 a check of a printer device serving the computerized device.

3

4 74. The method of claim 58, wherein the initiated diagnostic procedure performs
5 a check of a peripheral component of the computerized device.

6

7 75. A computerized device, comprising:

8 means for housing the computerized device;

9 means for processing computer instructions, located in said means for
10 housing;

11 means for storing information, located in said means for housing and
12 coupled with said means for processing computer instructions;

13 means for inputting information from a user, supported by said means
14 for housing;

15 means for indicating readiness of the computerized device, located on
16 said means for housing; and

17 means for diagnosing errors, stored in said means for storing
18 information;

19 wherein said means for diagnosing errors signals results to a user via
20 said means for indicating readiness.

21

1

2 76. A data handling system, comprising:

3 a first data handling device, comprising a housing and a first
4 communication component;5 a second data handling device, comprising a second communication
6 component capable of communicating with said first communication
7 component; and8 a first status indicator, located on said housing of said first data
9 handling device;10 wherein said first status indicator signals whether the data handling
11 system is ready for use.

12

1/10

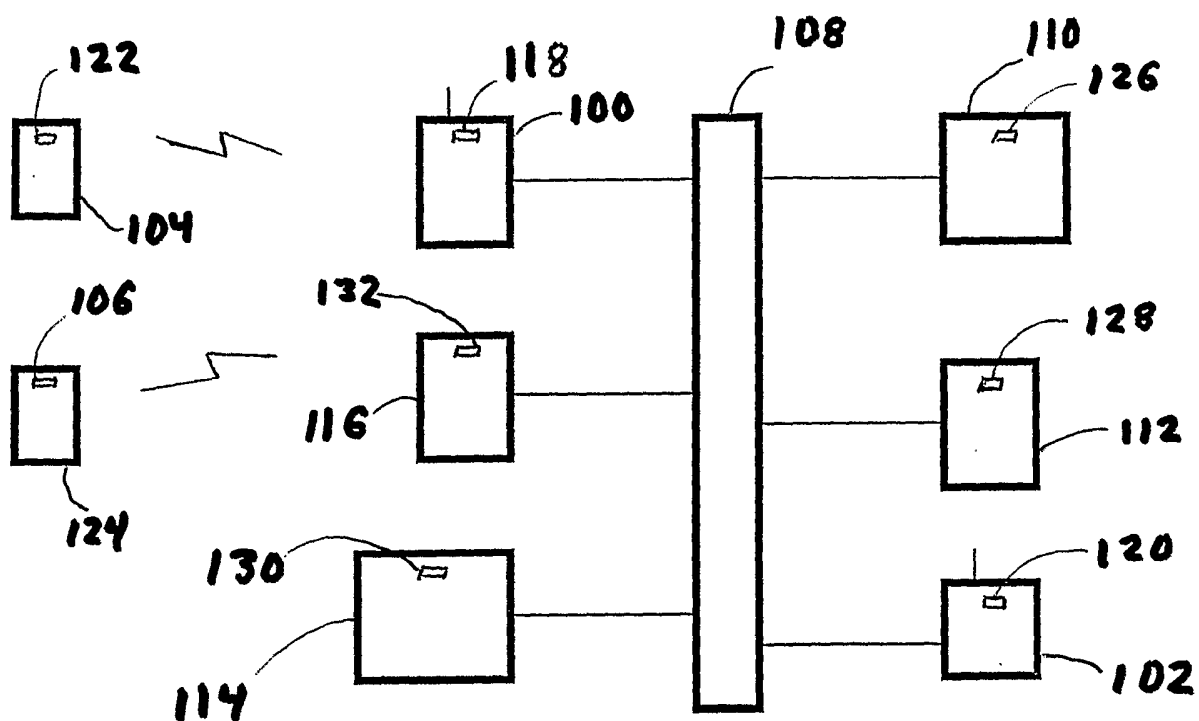


Fig. 1

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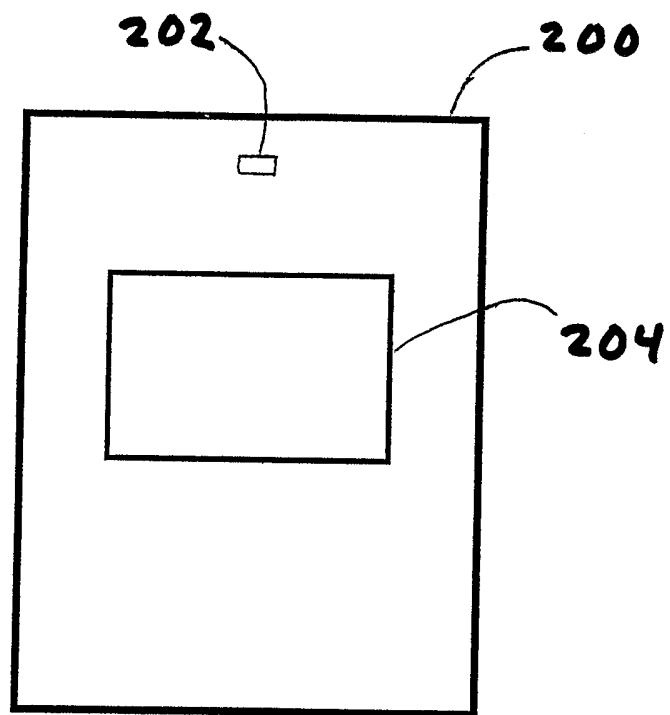


Fig. 2

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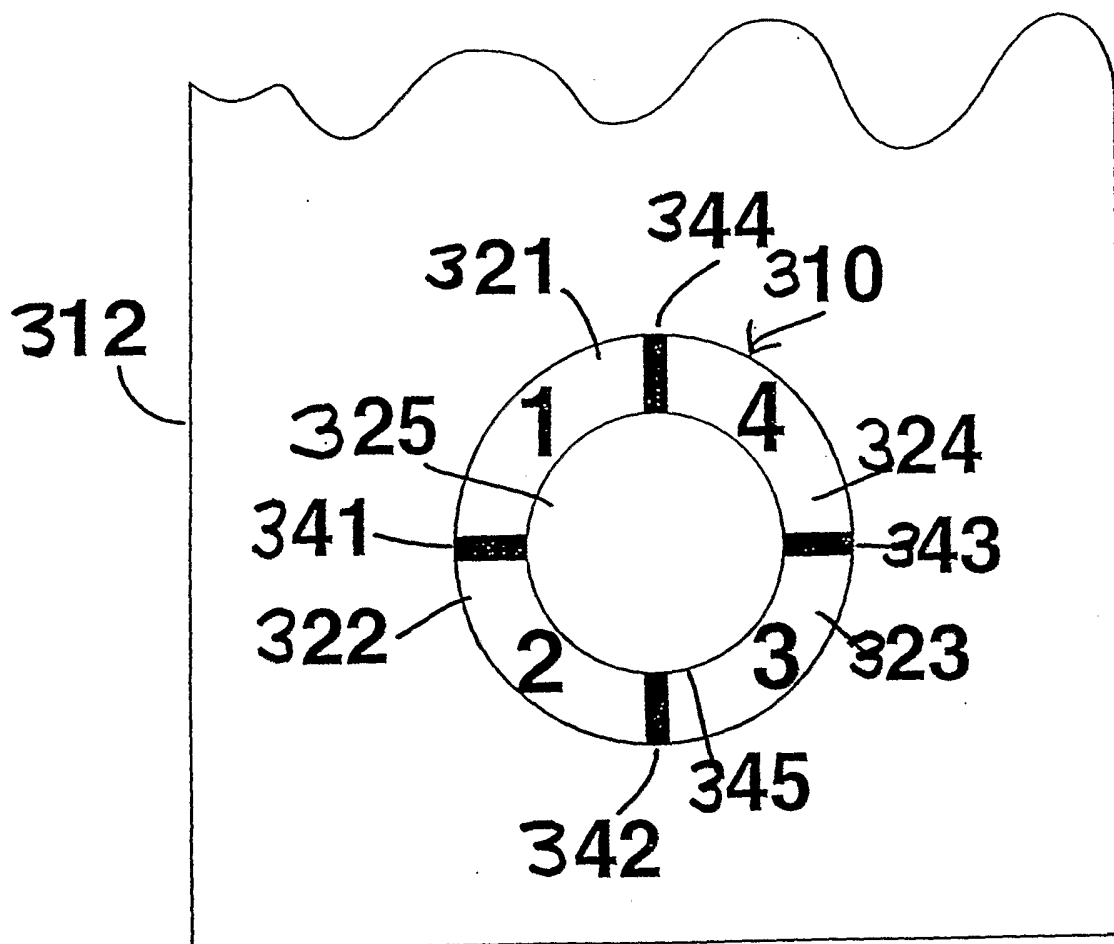


Fig. 3

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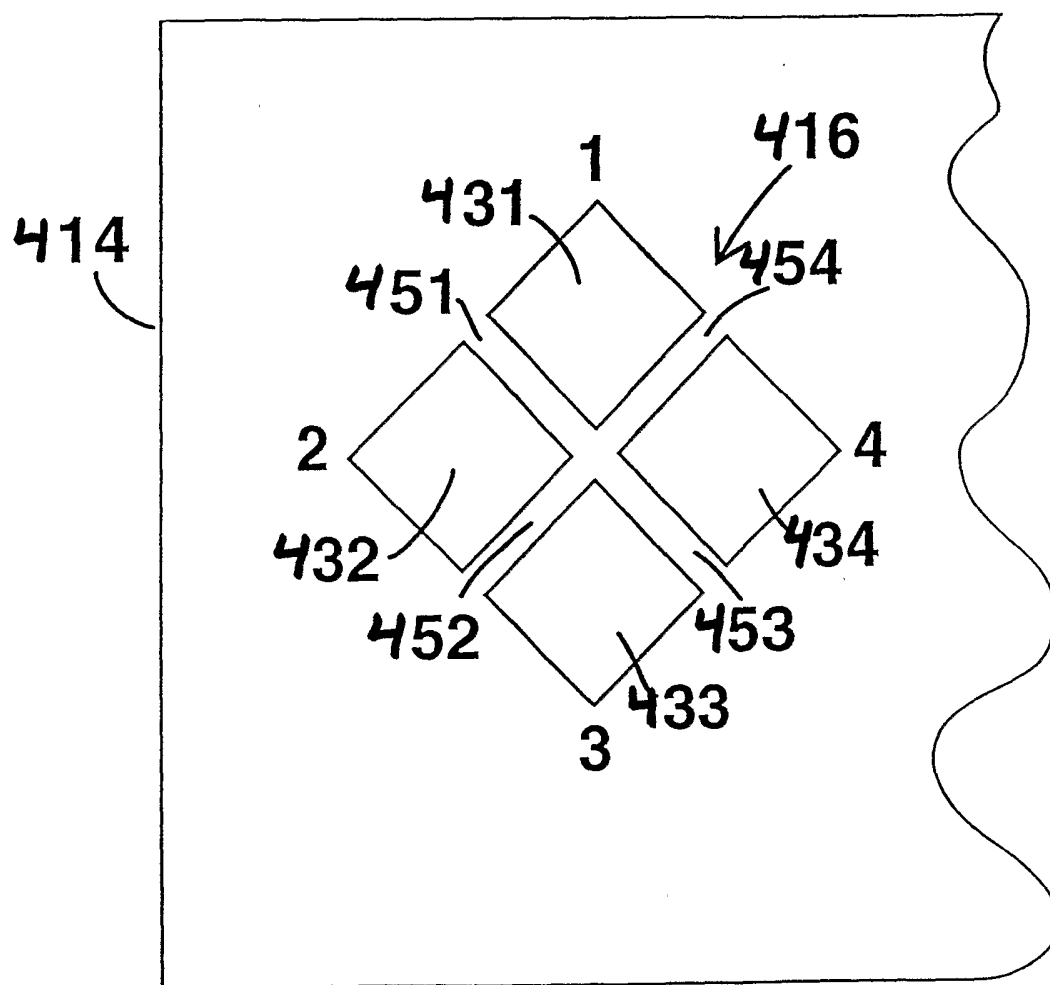


Fig. 4

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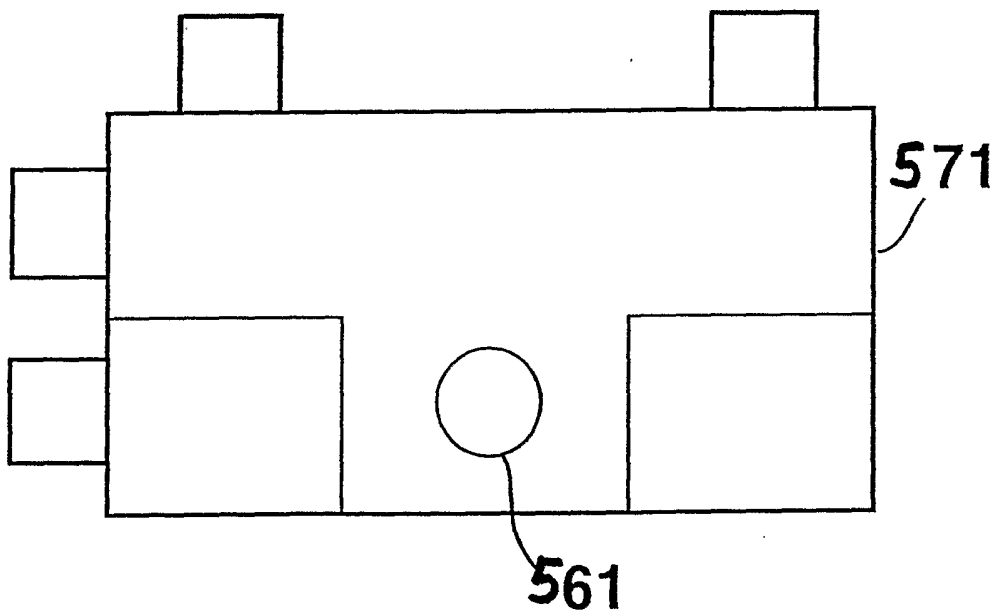


Fig. 5

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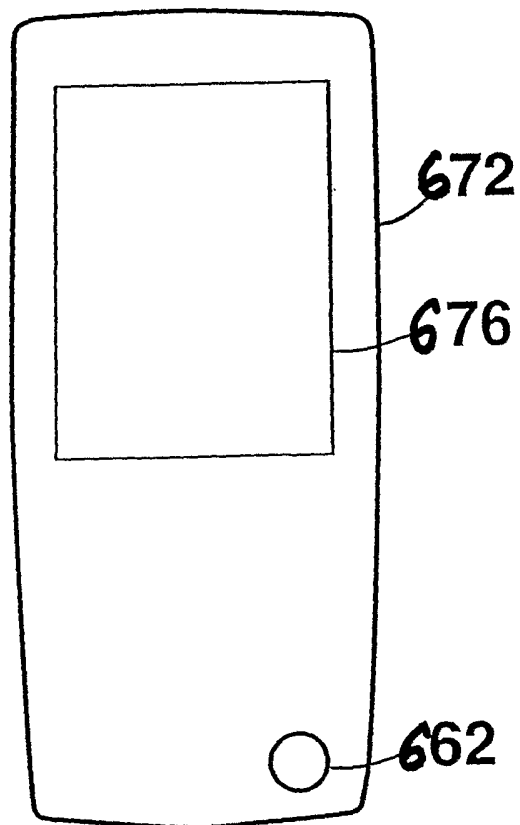


Fig. 6

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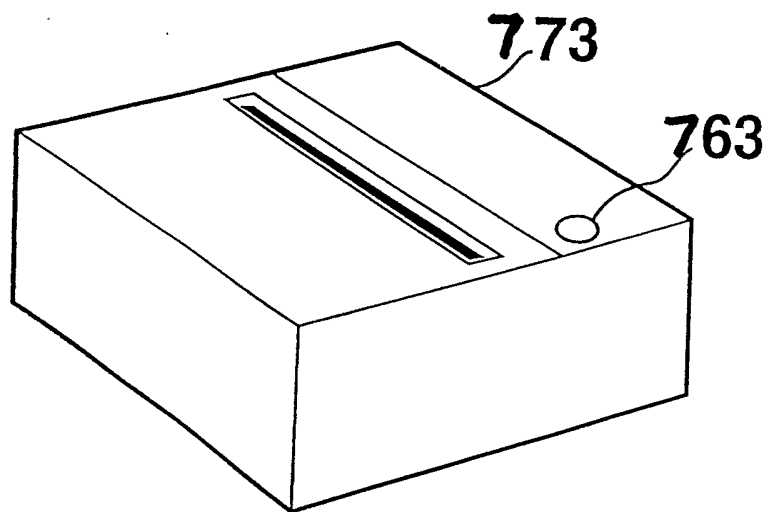


Fig. 7

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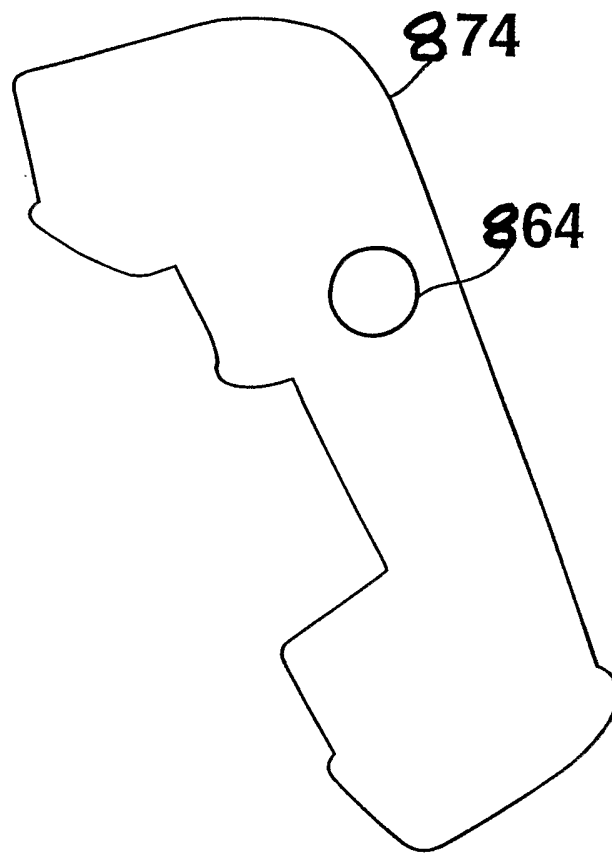


Fig. 8

9/10

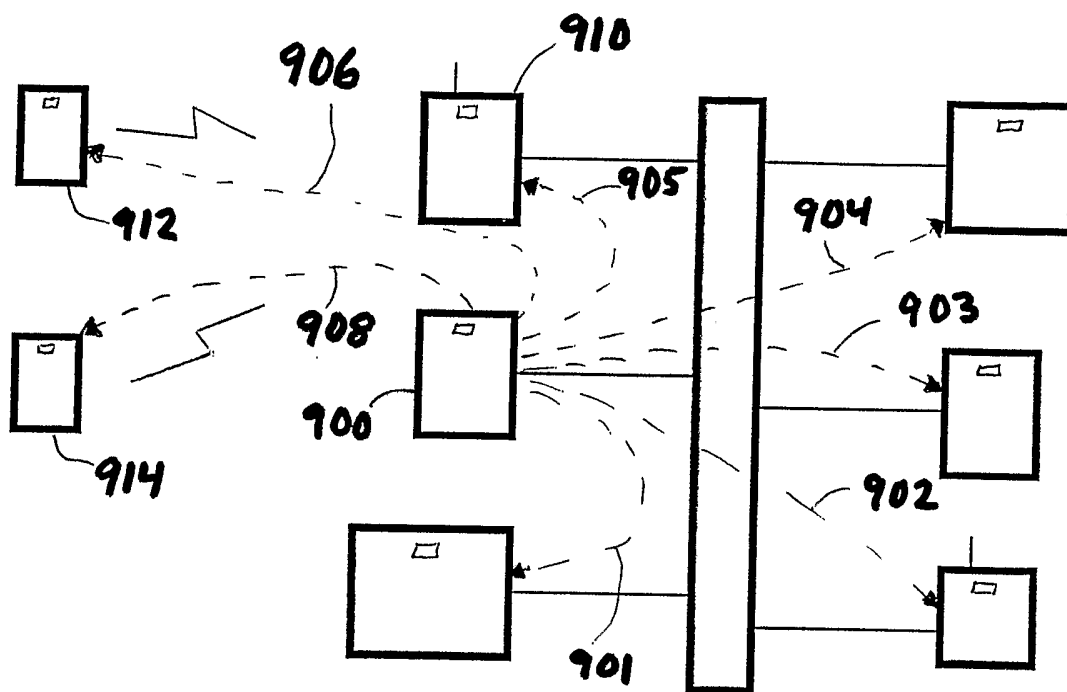


Fig. 9

10/10

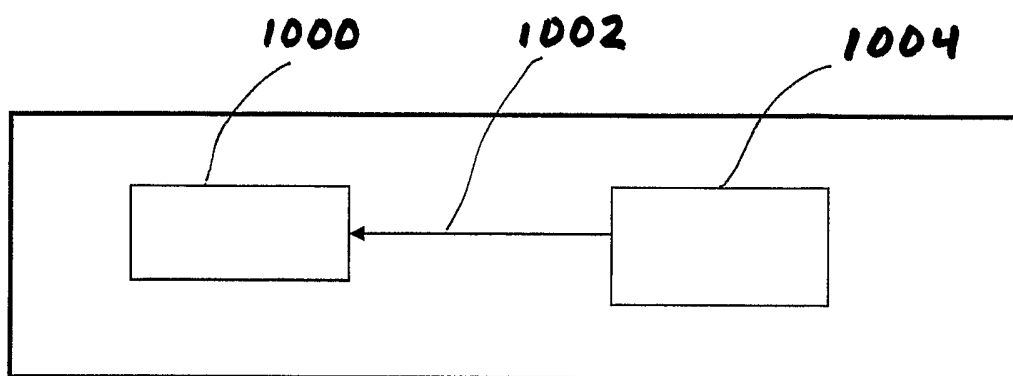


Fig. 10

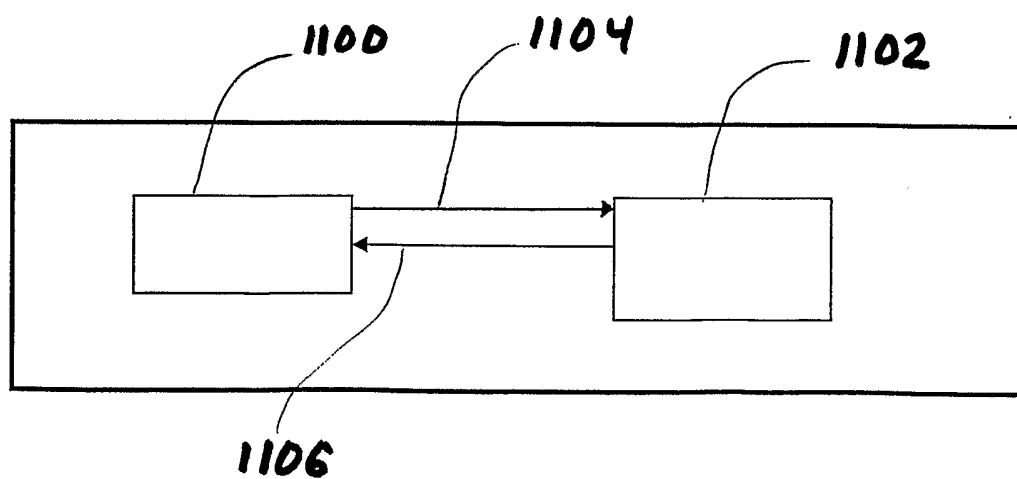


Fig. 11