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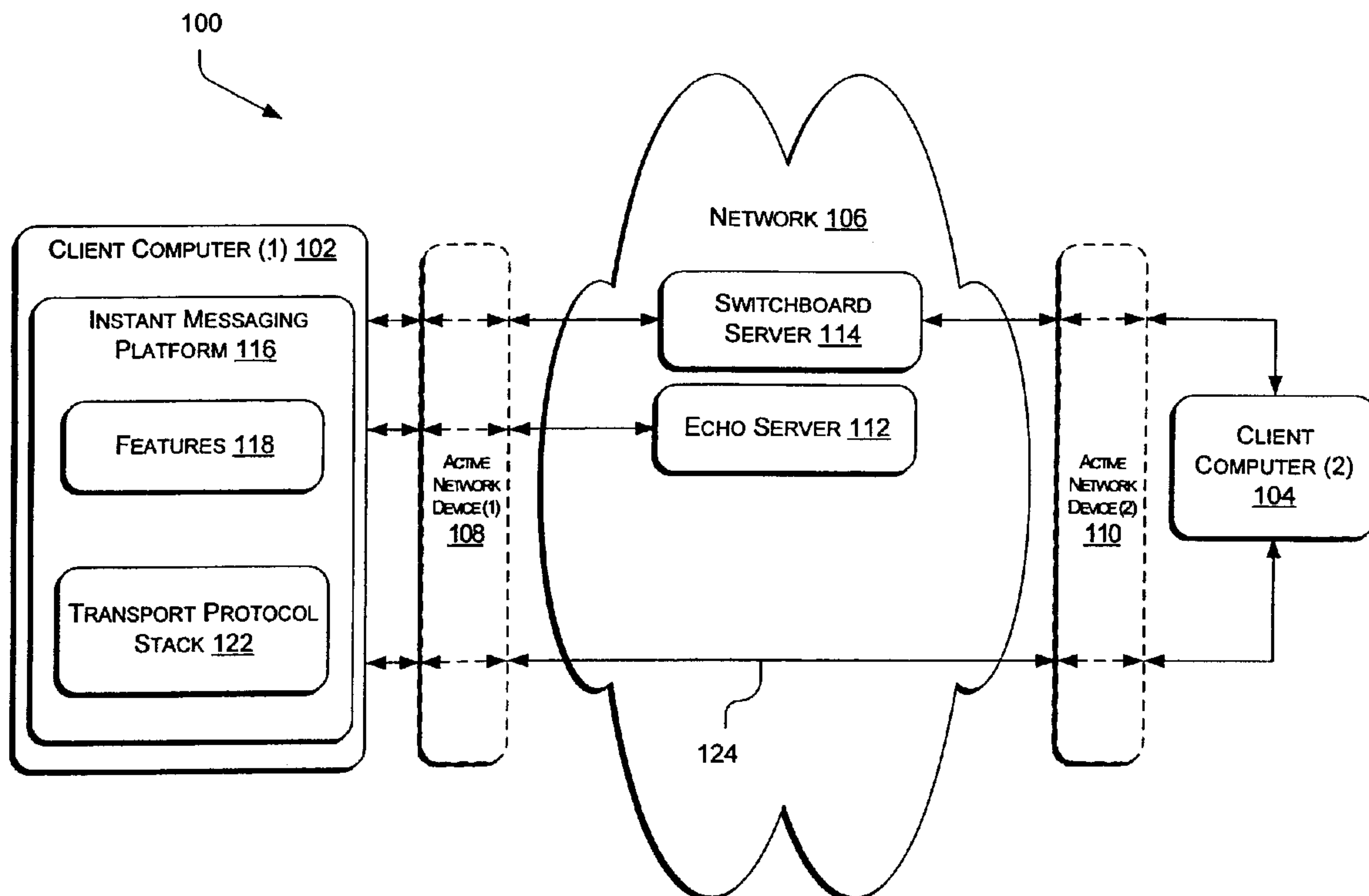
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(54) Title: TRANSPORT SYSTEM FOR INSTANT MESSAGING



(57) Abrégé/Abstract:

An exemplary method involves creating a master session over a first connection through a server; and creating a virtual channel over the connection, the virtual channel operable to communicate a feature session. The method may involve establishing a direct connection that bypasses the server, and switching communication of the feature session to the direct connection. A system for network communication includes a plurality of transport bridges, each transport bridge corresponding to an active network device configuration, and a switching module operable to choose one of the transport bridges to form a connection between two computing devices based on the active network device configuration.

ABSTRACT

1
2 An exemplary method involves creating a master session over a first connection
3 through a server; and creating a virtual channel over the connection, the virtual channel
4 operable to communicate a feature session. The method may involve establishing a direct
5 connection that bypasses the server, and switching communication of the feature session
6 to the direct connection. A system for network communication includes a plurality of
7 transport bridges, each transport bridge corresponding to an active network device
8 configuration, and a switching module operable to choose one of the transport bridges to
9 form a connection between two computing devices based on the active network device
10 configuration.
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TRANSPORT SYSTEM FOR INSTANT MESSAGING

This is a divisional of Canadian Patent Application Serial No. 2470013 filed June 1st, 2004.

TECHNICAL FIELD

The described subject matter relates to computer communications. More particularly, the subject matter relates to a transport system for instant messaging.

BACKGROUND

Instant messaging is becoming a very popular communications tool for users of computer devices. An instant messaging (IM) application (e.g., WINDOWS ® Messenger system of Microsoft Corporation of Redmond, WA, Yahoo! Messenger, AOL instant messenger (AIM), and the like) enables a user to engage in a real time conversation with one or more contacts, who are identified in the user's private list of contacts. Typically, private lists are stored on a server and a conversation is established through a switchboard, or relay server, which directs inbound messages to the appropriate recipients.

Routing real time messages through the switchboard can be slower and more costly (in terms of server resources) than instant messaging in a peer-to-peer arrangement, wherein

1 the messages do not go through a switchboard, but pass directly to and from participants in
2 the conversation. Thus, after a conversation is established using a switchboard server, a
3 typical instant messaging system may attempt to convert the conversation into a peer-to-
4 peer configuration. Converting to peer-to-peer may be done a number of ways, typically
5 involving identifying a peer by an internet protocol (IP) address and/or port number,
6 whereby messages can be sent directly to the peer.

7 However, creating a peer-to-peer conversation can be difficult if not impossible in
8 situations involving active network devices, such as firewalls or network address translators
9 (NATs). Such devices are used for system security, but are typically designed to prevent
10 direct access to computers behind such devices. For example, a NAT has its own IP
11 address, and computers behind the NAT have their own IP addresses, which are private; i.e.,
12 other computers outside the NAT may not be able to determine the IP addresses of the
13 computers behind the NAT. The IP address of a message received by the NAT is translated
14 to the IP address of the recipient computer behind the NAT. Various techniques may be
15 applied to tunnel through or traverse an active network device to form a direct connection.
16

17 As instant messaging systems improve, they typically provide more features, besides
18 text, that make the conversation a richer experience. For example, an instant messaging
19 system may allow a user to transmit audio, video, or a custom user tile (also referred to as a
20 Display Picture) uniquely associated with the user. Such features typically require more
21 resources, such as transmission bandwidth, than text to include in a conversation. Thus, a
22 peer-to-peer connection is desirable when carrying on an instant messaging conversation
23 because peer-to-peer typically provides higher performance than a connection through a
24 switchboard server.
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SUMMARY

According to one aspect of the present invention, there is provided a computer-readable storage device having stored thereon computer-executable instructions for carrying out a method comprising: creating a master session over a first connection through a server, wherein creating the master session comprises initializing the master session using a session layer protocol (SIP); creating a virtual channel by multiplexing data of a feature session with data of the master session over the first connection to communicate the feature session, the feature session including a Binary Large Object (BLOB); communicating a first part of the BLOB over the first connection; establishing a direct connection that bypasses the server, wherein the establishing the direct connection comprises choosing a transport bridge from a plurality of transport bridges based at least in part on: functionality of each of the plurality of transport bridges corresponding to a network configuration; a score provided by each of the plurality of transport bridges; or characteristics of the BLOB; switching communication of the feature session to the direct connection; communicating a subsequent second part of the BLOB over the direct connection; determining that the direct connection fails while communicating the subsequent second part of the BLOB; and switching communication of the feature session to the first connection, or: establishing a different direct connection that bypasses the server; and switching communication of the feature session to the different direct connection; communicating a remainder of the subsequent second part of the BLOB over the first connection or the different direct connection.

According to another aspect of the present invention, there is provided a computer-implemented method, the method comprising: creating a master session over a first connection through a server, the server comprising a relay or switchboard server, wherein creating the master session comprises initializing the master session using a session layer protocol (SIP); creating a virtual channel over the first connection to communicate the feature session, the feature session including a Binary Large Object (BLOB); communicating a first part of the BLOB over the first connection; establishing a direct connection that bypasses the server, wherein

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establishing the direct connection comprises choosing a transport bridge from a plurality of transport bridges based at least on: functionality of each of the plurality of transport bridges corresponding to a network configuration; a score provided by each of the plurality of transport bridges; or a characteristic of the BLOB; switching
5 communication of the feature session to the direct connection; and communicating a remaining part of the BLOB over the direct connection.

According to still another aspect of the present invention, there is provided a computer-readable storage device having stored thereon computer-executable instructions that, when executed by a processor, perform operations
10 comprising: creating a master session over a first connection through a server, the server comprising a relay or switchboard server, the first connection comprising a non-direct connection, wherein creating the master session comprises initializing the master session using a session layer protocol (SIP); creating a virtual channel over the first connection to communicate a feature session; communicating a first part of
15 the feature session over the first connection; receiving a message identifying transport bridge types supported by an inviting client; establishing a direct connection that bypasses the server, wherein establishing the direct connection comprises choosing a transport bridge based at least in part on the transport bridge types identified in the message; switching communication of the feature session to the
20 direct connection; and communicating a second part of the feature session over the direct connection, wherein the first part of the feature session comprises a first of N BLOBs and the second part of the feature session comprises one or more subsequent of the N BLOBs.

According to yet another aspect of the present invention, there is
25 provided a system for network communication, the system comprising: a plurality of transport bridges, each transport bridge corresponding to an active network device configuration; and a switching module operable to choose one of the transport bridges to form a connection between two computing devices based on the active network device configuration, the following factors being analyzed to select the

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transport bridge: a direct connection being requested, bandwidth supported by the transport bridge, size of data to be sent, any limitations of the transport bridge, cost associated with a particular transport bridge and/or privacy specifications.

According to a further aspect of the present invention, there is provided

5 a transport protocol stack for use by an instant messaging application, the transport protocol stack comprising: a bridge layer comprising a plurality of transport bridges, each transport bridge corresponding to an active network device configuration; and a switching module operable to dynamically select one of the transport bridges to form

10 a connection between two computing devices based on the active network device configuration, the following factors being analyzed to select the transport bridge: a direct connection being requested, bandwidth supported by the transport bridge, size of data to be sent, any limitations of the transport bridge, cost associated with a particular transport bridge and/or privacy specifications.

An exemplary method involves creating a master session over a first

15 connection through a server; and creating a virtual channel over the connection, the virtual channel operable to communicate a feature session. The method may involve establishing a direct connection that bypasses the server, and switching communication of the feature session to the direct connection.

A system for network communication includes a plurality of transport

20 bridges, each transport bridge corresponding to an active network device configuration, and a switching module operable to choose one of the transport bridges to form a connection between two computing devices based on the active network device configuration.

BRIEF DESCRIPTION OF THE DRAWINGS

25 Fig. 1 is a block diagram depicting components in an exemplary instant messaging system.

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Fig. 2 illustrates a transport system including exemplary layers for managing communication of data in an instant messaging scenario.

Fig. 3 is a block diagram illustrating an exemplary bridge selection module operable to select a preferred transport bridge.

5 Fig. 4 is a block diagram illustrating virtual channels across a physical connection between two peer devices.

1 Fig. 5 illustrates an operation flow having exemplary operations for establishing a
2 feature session within a master session and creating a direct connection if possible.

3 Fig. 6 illustrates an operation flow having exemplary operations for determining a
4 preferred transport bridge and creating a direct connection using the preferred transport
5 bridge.

6 Fig. 7 illustrates an operation flow having exemplary operations for transporting
7 binary large objects (BLOBs) in sequential order.

8 Fig. 8 illustrates an exemplary system that provides a suitable operating
9 environment to transparently select a preferred transport bridge and communicate feature
10 data in an instant messaging scenario.

11 DETAILED DESCRIPTION

12
13 Turning to the drawings, wherein like reference numerals refer to like elements,
14 various methods are illustrated as being implemented in a suitable computing
15 environment. Although not required, various exemplary methods will be described in the
16 general context of computer-executable instructions, such as program modules, being
17 executed by a personal computer and/or other computing device. Generally, program
18 modules include routines, programs, objects, components, data structures, etc. that
19 perform particular tasks or implement particular abstract data types.
20

21 Moreover, those skilled in the art will appreciate that various exemplary methods
22 may be practiced with other computer system configurations, including hand-held
23 devices, multi-processor systems, microprocessor based or programmable consumer
24 electronics, network PCs, minicomputers, mainframe computers, and the like. Various
25

1 exemplary methods may also be practiced in distributed computing environments where
2 tasks are performed by remote processing devices that are linked through a
3 communications network. In a distributed computing environment, program modules
4 may be located in both local and remote memory storage devices.

5 In some diagrams herein, various algorithmic acts are summarized in individual
6 "blocks". Such blocks describe specific actions or decisions that are made or carried out
7 as a process proceeds. Where a microcontroller (or equivalent) is employed, the flow
8 charts presented herein provide a basis for a "control program" or software/firmware that
9 may be used by such a microcontroller (or equivalent) to effectuate the desired control.
10 As such, the processes are implemented as machine-readable instructions storable in
11 memory that, when executed by a processor, perform the various acts illustrated as
12 blocks.
13

14 Those skilled in the art may readily write such a control program based on the
15 flow charts and other descriptions presented herein. It is to be understood and
16 appreciated that the subject matter described herein includes not only devices and/or
17 systems when programmed to perform the acts described below, but the software that is
18 configured to program the microcontrollers and, additionally, any and all computer-
19 readable media on which such software might be embodied. Examples of such computer-
20 readable media include, without limitation, floppy disks, hard disks, CDs, RAM, ROM,
21 flash memory and the like.
22

23 **Exemplary Network Environment for Instant Messaging**

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25

1 Fig. 1 illustrates an exemplary network environment 100 for an instant messaging
2 conversation. Generally, two clients 102 and 104 can communicate with each other via a
3 network 106. Active network devices 108 and 110 may or may not be present in the
4 network environment 100. An echo server 112 and a switchboard server 114 may be
5 connected via the network 106 to facilitate communication between clients 102 and 104.

6 An instant messaging (IM) platform 116 enables the client (1) 102 and the client
7 (2) 104 to engage in an instant messaging conversation. A user of the IM platform 116
8 interacts with the IM platform 116 via a user interface (not shown) to send and receive
9 messages to and from the client (2) 104. The IM platform 116 includes features 118 (also
10 called end user features (EUFs)) and a transport protocol stack 122 that facilitate
11 communication of data between the client (1) 102 and the client (2) 104.
12

13 More specifically, the transport protocol stack 122 transparently establishes an
14 instant messaging session based on characteristics of the network environment 100. In
15 general, the established session may be through the switchboard (SB) server 114 or,
16 alternatively, via a peer-to-peer connection 124, whereby data is not routed through the
17 SB server 114.

18 The clients 102 and 104 may access the network 106 via an internet service
19 provider (not shown), or otherwise. In one embodiment, the clients 102 and 104 each
20 have unique network addresses, ports, and/or identifiers, whereby communications can be
21 established between the clients 102 and 104. For example, the SB server 114 can route
22 data to the client computer (2) 104 using the client computer's (2) 104 network address,
23 port, and/or identifier. Over a peer-to-peer connection 124, the client computer (1) 102
24
25

1 can directly send data to the client computer (2) 104, using the client computer's (2) 104
2 network address, port, and/or identifier.

3 As discussed, active network device (1) 106 and active network device (2) 110
4 may or may not be present. Examples of active network devices are firewalls and
5 network address translators, which provide system security for their respective client
6 devices. Thus, the active network device (2) 110 may provide security for the client
7 computer (2) 104, and the active network device (1) 108 may provide security for the
8 client computer (2) 102.

9 Various network configurations are therefore possible. In one network
10 configuration, the active network device (1) 108 is present, but the active network device
11 (2) 110 is not present. In another network configuration, the active network device (2)
12 110 is present, but the active network device (1) 108 is not present. In another network
13 configuration, neither the active network device (1) 108, nor the active network device (2)
14 110 are present. In a fourth network configuration, both the active network device (1)
15 108 and the active network device (2) 110 are present.

17 The active network devices 108 and 110 may have unique network addresses,
18 such as internet protocol (IP) addresses, whereby the active network devices 108 and 110
19 receive data bound for their respective clients 102 and 104. Active network devices 108
20 or 110 receive data on their network addresses and translate the network addresses to the
21 network addresses associated with their respective clients 102 and 104.

22 The client (1) 102 can use the echo server 112 to obtain the network address
23 associated with the active network device (1) 108. The client (1) can send the echo server
24 112 a message. When the echo server 112 receives the message from the client (1) 102,
25

1 the message will include the network address of the active network device 108. In
2 response, the echo server 112 sends the network address of the active network device 108
3 back to the client 102. The client (2) 104 may similarly obtain the network address of the
4 active network device (2) 110. Using the network addresses of the active network devices
5 108 and 110, the clients 102 and 104 may be able to establish a peer-to-peer connection
6 124.

7 Although the exemplary environment 100 in Fig. 1 depicts only two clients 102
8 and 104 in a conversation, it is to be understood that more than two clients may be
9 involved in a conversation. Two or more clients may communicate in a multipoint
10 fashion, wherein each client may have a peer-to-peer connection to every other client.
11 Alternatively, the two or more clients may engage in the conversation through the
12 switchboard server 114. In addition, any combination of peer-to-peer connections and
13 connections through the switchboard may be implemented in a conversation. More
14 detailed descriptions of exemplary operations and systems that may be employed in the
15 network environment 100 are provided below.
16

17 **Exemplary Systems for Transporting Instant Messages Among Clients**

18 Fig. 2 illustrates a transport system 200 including exemplary layers for managing
19 communication of data in an instant messaging scenario. In general, each of the layers
20 provides functionality and/or data for carrying out various tasks associated with the layer.
21 Describing transport protocols and systems in terms of layers is understood by those
22 skilled in the art.
23
24
25

1 The transport system 200 includes features 202. Features 202 are functions hosted
2 or executed by or within a messenger application (e.g., the instant messaging platform
3 116, Fig. 1) to present data associated with the feature. A feature may be characterized by
4 the type of data the feature presents, the manner of presenting the data, the operations that
5 the feature may perform on the data, and/or the interactive options that the feature
6 provides to the user to interact with the data. For example, a custom user tile feature
7 presents picture data in a screen tile on the user interface; a file transfer feature enables a
8 user to select a file and send the file to an instant messaging contact. By way of example,
9 but not limitation, the features layer 202 may include emoticons, ink, embedded pictures,
10 and others.

11 The features 202 use layers in a transport protocol stack 206 to communicate data
12 in an instant messaging scenario. The transport protocol stack 206 transparently manages
13 details of receiving and transmitting data from and to clients in a conversation. The
14 transport protocol stack 206 provides a transport application program interface (API) 208
15 to the features 202, whereby the features 202 can send and receive data. Lower layers of
16 the transport protocol stack 206 use network configuration data, and information about
17 the data from the features 202, to establish instant messaging sessions. Thus, the
18 transport protocol stack 206 makes lower level details of communicating data transparent
19 to the features 202.
20

21 The terms “BLOB” (binary large object) and “chunk” are used herein to refer to
22 portions of data that may be sent and/or received in a network environment, regardless of
23 the type or size of the data. For example, a digital image may be composed of one or
24 more BLOBs of data. A BLOB is composed of one or more chunks of data.
25

As mentioned above, the exemplary transport API 208 provides methods, or functions, that expose functionality of the transport protocol stack to the features 202. A particular implementation of the API 208 includes the following methods:

SendData();	// Sends a blob of data to another client;
OnDataReceived();	// Callback to feature when associated session receives a blob
	// of data;
RegisterFeatureHandler();	// Called by features to register handlers. The handlers are
	// called when another client sends an invitation for the feature.
RegisterDataChannelCallbacks();	// Called by features to register handlers that are called when
	// channel events happen or channel states changes.
CreateDataChannel();	// Creates a data channel (session) for a feature.
GetTransportCapabilities();	// Returns capabilities of the conversation, for example Direct,
	// Indirect, Store and Forward.
GetParticipants();	// Gets the list of participants in a conversation.

To illustrate the exemplary API 208, a feature in the features layer 202 can create a session using the CreateDataChannel() function. The feature may call the register RegisterFeatureHandler() to register a handler to be called when an invitation is received for the feature. The feature may call RegisterDataChannelCallbacks() to register a handler to be called when a channel event occurs. The feature can call SendData() to send data to a client. The function OnDataReceived() is called by another transport protocol layer, such the session layer 210, when data is received for the feature.

An exemplary session layer 210 includes logic for providing session services to features 202. An instant messaging conversation includes at least one session, called an instant messaging session for carrying on the conversation. An implementation of the SLP also includes a master session, which has control logic for establishing other sessions for the features, called feature sessions. The session layer 210 is the protocol by which the sessions are initiated. In one implementation, the session layer 210 initiates a session by negotiating session establishment between two peers based on the peers' respective capabilities.

1 In a particular implementation of the session layer 210, a subset of the session
 2 initiation protocol (SIP) is employed. In this implementation, messages can be sent in a
 3 human-readable format (e.g., Extensible Markup Language (XML), comma separated
 4 value (CSV), etc.). Exemplary session management messages are "INVITE", "BYE",
 5 "CANCEL", and "ACK."

6 An exemplary transport layer 212 includes logic for handling a Transport Layer
 7 Protocol of the Open System Interconnection (OSI) standard. The TLP is a binary
 8 protocol for sending and receiving arbitrary sized binary large objects (BLOBs) via
 9 network channels. The transport layer 212 performs various data management tasks. For
 10 example, as discussed in further detail below, the transport layer 212 is operable to
 11 multiplex data via a network connection to thereby create virtual channels within a single
 12 network connection. As discussed in further detail below, transport layer 212 interfaces
 13 with one or more transport bridges, such as a TCP bridge or an SB-Bridge, which reside
 14 at the transport bridge layer 214. The transport layer 212 may include a scheduler and
 15 queues for scheduling data from the features 202 to be transported via bridges in the
 16 bridge layer 214.
 17

18 In a particular implementation, the transport layer 212 appends a TLP header to
 19 each chunk of each BLOB that is transported. The header provides information about the
 20 BLOB and the chunk. Upon receipt of a chunk, the transport layer 212 can parse the
 21 header to determine how chunks should be reassembled and how BLOBS should be re-
 22 ordered, if necessary. In one exemplary implementation, the TLP header is as follows:

23 DWORD SessId; // slave session id that this blob belongs to
 24 DWORD BlobId; // id for this blob
 UINT64 Offset; // offset of this chunk's data into the blob's data
 25 UINT64 BlobSize; // total size of all chunks not including headers
 DWORD ChunkSize; // size of the data in this chunk (not including header)

DWORD Flags; // ORed together TLP_CONTROL_FLAGS

The field "SessId" identifies the session associated with a chunk of data that is being sent or received. The "SessId" field is used by the transport layer 212 to associate a chunk of data with a particular session, and thereby multiplex and/or demultiplex the chunk of data. Data multiplexing employed by the transport protocol stack 206 is described in further detail below.

The field "BlobId" identifies the binary large object (BLOB) corresponding to the data being sent or received. The field "BlobId" may be used by the transport protocol stack 206 to assemble or reassemble chunks into a corresponding BLOB. The "Offset" field represents where a chunk is located in the corresponding BLOB. The BlobId may also be used to organize BLOBs in their proper order before delivery or after receipt. The "BlobSize" field represents the size of the BLOB. The "ChunkSize" field represents the size of the chunk of data, not including the header.

The "Flags" field provides a number of flags used by the transport layer 212 to manage the process of sending and receiving data among clients. Exemplary "Flags" are shown and described as follows:

```
enum TLP_CONTROL_FLAGS
{
    TLP_NAK = 0x01, // set in a non-acknowledgement packet (request for
                    // retransmit)
    TLP_ACK = 0x02, // set in an acknowledgement packet
    TLP_RAK = 0x04, // set in a request for acknowledgement packet
    TLP_RST = 0x08, // set in a Reset packet, closes the session on the other side
    TLP_BIG = 0x10, // set when this chunk is part of a blob that should be saved as
                    // a file
    TLP_CAL = 0x20, // set in a blob for which progress callbacks are requested
};
```

The transport bridge layer 214 includes logic for transporting data over a network. For example, the transport bridge layer 214 may perform data encoding and/or decoding.

1 In one implementation, the transport bridge layer 214 includes one or more transport
2 bridges that each have functionality corresponding to a network configuration, and data
3 characteristics, for communicating on the network. Exemplary transport bridges, as well
4 as systems and operations for selecting among the bridges, are described in detail below.

5 In one implementation, the transport layer 214 can use the transport bridge layer
6 214 to transition between two types of bridges in the midst of a session. Thus, a session
7 may begin over a switchboard (SB) bridge, whereby the session data is communicated
8 through a switchboard server, but, later, the session may switch to a direct, or peer-to-peer
9 connection. In addition, if the peer-to-peer connection is broken, the transport layer 212
10 can responsively switch back to the SB bridge or some other available bridge in the
11 bridge layer 214. The transport layer 212 handles the switch to a different connection
12 type in a way that is transparent to higher layers of the transport protocol stack 206.

13 The transport layer 212 works with the bridge layer 214 to ensure that BLOBs are
14 delivered and/or received in proper order. Because the type of connection may change
15 from a slower connection to a faster connection in the midst of a session, BLOBs that
16 were transmitted over the slower connection may arrive at their destination after BLOBs
17 that are transmitted over the faster connection, unless the transport layer 212 takes steps
18 to ensure the proper order. Exemplary operations are described below that ensure a
19 proper sequential order of delivery is maintained.

20 A network layer 218 represent lower level communications functionality that
21 perform standard network communications functions. The network layer 218 may
22 include, but is not limited to, Transmission Control Protocol/Internet Protocol (TCP/IP)
23 functionality, Universal Datagram Protocol (UDP) functionality, Hypertext Transport
24
25

Protocol (HTTP) functionality, Simple Object Access Protocol (SOAP). The bridge layer 214 can use the network layer 218 functionality to communicate data via a network.

As discussed herein, a number of transport bridges are provided to handle different network configurations, and data types, formats, and/or sizes. Table 1 illustrates exemplary transport bridges and associated network configurations in which the bridges may be employed.

Table 1

Bridge	No NAT	1 NAT	2 NATs (not symmetrical)	1 UPnP	1 UPnP & 1 NAT	2 UPnP	Firewall	Multipoint
SB	✓	✓	✓	✓	✓	✓	✓	✓
Twister (IPv6) TCP	✓	✓	✓	✓	✓	✓		
RUDP	✓	✓	✓	✓	✓	✓		

A checkmark (✓) at an intersection of a row and column in Table 1 indicates that the bridge in the intersecting row can be used in the network configuration in the intersecting column.

The SB Bridge sends traffic via a switchboard server (e.g., the switchboard server 114, Fig. 1). In one implementation, when an instant messaging session is initially established, the SB bridge is the bridge used to transport the instant messaging session data. Subsequently, the SB bridge continues to be used only if a direct (peer-to-peer) connection cannot be established.

1 The Twister transport control protocol (TCP) (also called the Internet Protocol
2 Version 5 (IPv6) TCP) bridge can be used to traverse an Internet Protocol Version 4
3 (IPv4) NAT. In one implementation, the IPv6 bridge utilizes a Teredo tunneling
4 technique to establish a peer-to-peer connection. Teredo is an IPv6/IPv4 transition
5 technology that provides address assignment and host-to-host automatic tunneling for
6 unicast IPv6 connectivity when IPv6/IPv4 hosts are located behind one or multiple IPv4
7 NATs. To traverse IPv4 NATs, IPv6 packets are sent as IPv4-based User Datagram
8 Protocol (UDP) messages.

9 The Twister TCP bridge is operable to establish a peer-to-peer TCP/IP
10 connection, even if a network address translator (NAT) is configured on the network. For
11 example, if a first client is behind a NAT, and a second client is not behind a NAT or
12 firewall, the twister TCP bridge of the first client initiates an outgoing TCP connection
13 with the second client. The first client can use an echo server (e.g., the echo server 112,
14 Fig. 1) to detect that the first client is behind the NAT, and thus determine the direction in
15 which to form the connection; i.e., the first client initiates the TCP connection. A similar
16 technique may be applied when one of the clients is behind a Universal Plug and Play
17 (UPnP) NAT.

18 The Reliable Universal Datagram Protocol (RUDP) bridge communicates data via
19 UDP but emulates a TCP connection by acknowledging receipt of transmission of data
20 much as a "packet" would be acknowledged under TCP. In this fashion, the RUDP bridge
21 provides a more reliable than a traditional UDP connection, because the protocol can
22 detect when data is dropped (i.e., not received) and should be resent. The RUDP bridge
23 may use an echo server to obtain NAT network addresses, so that NATs can be traversed.
24
25

1 The RUDP bridge appends a header to transmitted data. An exemplary header is
2 shown below:

```

3         unsigned __int64 qwSeqNum;      // sequence number of first byte in this packet
4         unsigned __int64 qwAckNum;      // ack number of next byte the sender of this packet expects
5         DWORD dwOtherFields;           // 4 bit offset in quadwords, 5 bit reserved, 5 control bits, 16
6                                         // reserved, from most significant
7         DWORD dwWindow;                // window size receiver will accept
8         DWORD dwSendTime;              // timestamp for when the packet was sent
9         DWORD dwEchoTime;              // last timestamp the sender recorded in a packet from receiver

```

7 An exemplary RUDP bridge protocol involves sending a “SYN” message to a
8 listening RUDP bridge, responding with “SYN ACK”, and responding to the “SYN
9 ACK” message with an “ACK.” Subsequently, a retransmit timer will continue to
10 retransmit one or more sets of data until an ACK is received from the responding RUDP
11 bridge for the transmitted (or retransmitted) data sets.

12 Fig. 3 is a block diagram illustrating an exemplary selection module 302 operable
13 to select a preferred transport bridge from among a set of transport bridges 304. The
14 instant messaging application may have more than one feature 308, and each feature 308
15 communicates with a master session 306 and a session registrar 310 to set up an
16 associated feature session 312. Instant messaging data, including feature data, is
17 transported through a selected bridge.
18

19 The master session 306 executes at the session layer 210 (Fig. 2) in the transport
20 protocol stack 206 (Fig. 2). The master session 306 is created when a conversation is
21 started in an instant messaging application. The master session 306 is associated with a
22 conversation window and is the object through which features 308 request slave, or
23 feature sessions 312. The master session 306 may also expose a static method that
24
25

1 enables features 308 to start a master session outside the context of a conversation
2 window, whereby an instant messaging conversation will be created.

3 A feature 308 registers with a session registrar 310, which maintains information
4 about features running during a conversation. The session registrar 310 may also
5 maintain information about "auto-start" features. Auto-start features are features that
6 should exist by default and their invite handlers will be invoked at both clients in the
7 conversation with predefined call IDs and session IDs once an underlying switchboard
8 connection is established.

9 When the feature 308 registers with the session registrar 310, the feature 308
10 provides an invitation handler function and a globally unique identifier (GUID)
11 associated with the feature 308. The master session 306 can use the feature registrar
12 information to establish the feature session 312, through which the feature 308 can carry
13 on a session with a peer feature.

14 For example, an invitation from a peer may be received by the master session 306,
15 inviting the feature 308 to enter into a session. The invitation specifies the GUID
16 associated with the feature 308. The master session 306 looks up the GUID in the session
17 registrar 310, to find the invitation handler function associated with the feature 308. If
18 the invitation is accepted by the feature 308, the master session 306 creates the new
19 feature session 312.
20

21 The feature 308 may invite a peer feature to enter into a session. To do so, the
22 feature 308 requests a new session from the master session 306 (for example, by calling
23 CreateDataChannel() in the transport API 208, Fig. 2)). The request for a new session
24 from the feature 308 can include a request for a type of connection (e.g., direct, non-
25

1 direct). The master session 306 will call the bridge selector 302 with information such as
2 the direct connection requested, the size of the data, and/or the network configuration.
3 The bridge selector 302 uses the information to identify a preferred transport bridge to use
4 for the requested feature session.

5 In one implementation, the bridge selector 302 executes at the transport layer 212
6 (Fig. 2) and implements transport bridge selection rules to select the preferred bridge. In
7 one implementation, the design goal is to send as much traffic directly peer-to-peer as
8 possible, thereby avoiding delays and costs that may be associated with a switchboard
9 server. In this implementation, the following factors are analyzed to select the transport
10 bridge: the direct connection requested, the bandwidth supported by the transport bridge,
11 the size of data to be sent, any limitations of the transport bridge, the cost associated with
12 a particular transport bridge (e.g., relay costs), and/or privacy specifications (e.g., reveal
13 or not reveal IP address).

14 Each transport bridge computes a score based on the above factors. The bridge
15 gives its score to the bridge selector 302, which chooses the preferred transport bridge
16 based on the scores. Before analyzing the raw scores, the bridge selector 302 takes
17 specified requests into account. For example, if the feature 308 requests a direct
18 connection, then the bridge selector 302 may eliminate all non-direct bridges from the set
19 of candidate bridges. Bridges that will not work in a particular network configuration are
20 also eliminated from the set of candidate bridges. For example, the Twister TCP bridge
21 is not considered if the network configuration includes 2 symmetric legacy NATs.
22 Information obtained from an echo server test during conversation initialization can be
23 used to decide which bridges cannot work.
24
25

1 Thus, one implementation of the bridge selector 302 employs the following
2 transport bridge selection rules:

- 3 1. Eliminate bridges that cannot work based on echo test results.
- 4 2. Eliminate bridges that won't satisfy specific requests by caller.
- 5 3. Use remaining bridge with highest score.
- 6 4. If previous bridge fails, use remaining bridge with second highest score.
- 7 5. If previous bridge fails, use remaining bridge with next highest, and so on...

8 The bridge selector 302 notifies the master session 306 of the preferred bridge
9 based on the rules. In response, the master session 306 creates the feature session 312
10 and instantiates the preferred bridge to be used. After the feature session 312 is created,
11 the feature session 312 will be the session through which the feature 308 communicates
12 with other peer features. The feature session 312 handles sending data, as well as session
13 control calls, such as AcceptSession and AcceptDirect.

14 Fig. 4 is a block diagram illustrating virtual channels 402 across a physical
15 connection 404 between a first client device 406 and a second client device 408. The
16 connection 404 and the channels 402 are used by the client devices 406 and 408 to engage
17 in an instant messaging conversation, wherein data of various types is communicated.
18 Although the devices 406 and 408 are referred to as "client devices," it is to be
19 understood that the connection 404 between the devices 406 and 408 need not be through
20 a server, but could be a direct, or peer-to-peer connection.

21 As shown, data channel 0 is used to communicate text messages in the
22 conversation; data channel 1 is used to transfer files between the client devices 406 and
23 408; data channel 2 is used to transfer embedded pictures between the devices 406 and
24 408; and data channel 3 is used to communicate typing indicator information that
25 indicates whether a user is currently typing a message at one of the devices 406 or 408.

1 The virtual channel number corresponds to a session identifier. As discussed
2 above, a header (see the TLP header above) is appended to data communicated over the
3 connection 404. The header includes a "SessId" which indicates which session, and
4 which channel, (e.g., feature or master) the data corresponds to. Using the SessId, data
5 from multiple sessions can be multiplexed over the connection 404. Thus, the channels
6 402 are considered "virtual" channels. The SessId is stripped off received data at the
7 client devices 406 and 408 and the data is routed to the appropriate session associated
8 with the SessId.

9 In another implementation, more than one connection is established between the
10 client device 406 and the client device 408, and each of the connections can include
11 multiple virtual channels. For example, when a conversation is initially created between
12 the client device 406 and the client device 408, a master session will be created via a
13 connection through a switchboard server. Later, a peer-to-peer connection may be
14 established between the client devices 406 and 408. In this situation, features on the
15 devices 406 and 408 may establish virtual channels on either the switchboard connection
16 or the peer-to-peer connection.
17

18 19 **Exemplary Operations Employing a Transport Protocol Stack**

20 Fig. 5 illustrates an operation flow 500 having exemplary operations for
21 establishing a feature session within a master session and creating a direct connection if
22 possible. The operation flow 500 may be carried out by a client device, such as the client
23 computer (1) 102, shown in Fig. 1, in order to engage in an instant messaging
24 conversation with another client device.
25

1 An establishing operation 502 establishes a master session. The master session is
2 established when a user initially launches the messenger application and attempts to
3 contact another user. Establishing the master session involves inviting another client to
4 enter into the conversation. After the other client accepts the invitation, the master
5 sessions are created on both the inviting client and the accepting client. The master
6 session is established through a switchboard bridge, via an SB connection. The master
7 session may be used later to establish feature sessions.

8 If an echo server test has not been conducted prior to the establishing operation
9 502, the establishing operation 502 may conduct an echo server test, to detect firewalls,
10 NATs, or other active network devices that may be present. The echo server test involves
11 sending a test message to an echo server (e.g., the echo server 112, Fig. 1), and the echo
12 server responding with network address information corresponding to any active network
13 devices that may be configured.

14 The user may want to communicate feature data in addition to the text data. Such
15 feature data includes, but is not limited to files, pictures, custom emoticons, custom user
16 tiles, and the like. In addition, the messenger application may create a feature session to
17 transfer feature data. Thus, in another establishing operation 504, a feature session is
18 established. The establishing operation 504 involves the master session creating a feature
19 session at an inviting client and sending a feature invitation to a receiving client. When
20 the feature invitation arrives at the receiving client, the invitation is either accepted or
21 rejected.

22 Continuing with the establishing operation 504, if the feature invitation is
23 accepted, the master session on the receiving client creates a feature session on the
24
25

1 receiving client. The feature session on the receiving client has the GUID corresponding
2 to the inviting feature. The master session on the receiving client also calls an invitation
3 handler function that is registered for the GUID. If the feature invitation is accepted, the
4 associated feature stores the feature session, so that the feature session can be used to
5 interact with the transport API for the session. When the feature accepts, callback
6 messages are sent to both the inviting feature and the accepting feature letting them know
7 the session is ready for use to send and receive data. If the feature invitation is rejected,
8 the master session deletes the feature session that was created.

9 The establishing operation 504 establishes the feature session through an existing
10 connection, such as an established SB connection. More particularly, the feature session
11 data is multiplexed with the master session data, as shown in Fig. 4, to carry on the
12 feature session and the master session simultaneously. Because a connection through the
13 switchboard may be slower than a peer-to-peer connection, a creating operation 506
14 attempts to create a direct (peer-to-peer) connection over which to conduct the feature
15 session. An exemplary embodiment of the creating operation 506 is illustrated in Fig. 6,
16 and described below. If a direct connection can be created, the feature session will be
17 carried out using the direct connection. The operation flow 500 ends at an ending
18 operation 508.
19

20 Fig. 6 illustrates an operation flow having exemplary operations for creating a
21 direct connection. It is assumed that a user indicates to a feature at an initiating client that
22 the user wants to change the feature session to a direct connection rather than the
23 switchboard (SB) server. The user may prefer the direct connection because she wants to
24 avoid being limited to a message size limit, or she wants to send more messages than
25

1 allowed by the SB server, or perhaps she wishes to keep her messages inside her
2 corporate firewall.

3 When the feature receives the indication to move to a direct connection, a
4 requesting operation 602 executes, wherein the feature calls a method on the feature's
5 slave session. The requesting operation 602 requests a direct connection. The slave
6 session passes the request to the master session. In response, the master session sends a
7 "reINVITE" message to the peer feature on a receiving client requesting a direct
8 connection.

9 Continuing with the requesting operation 602, the "reINVITE" message contains
10 information that identifies all transport bridge types supported by the inviting client. The
11 feature session on the receiving client calls the invite handler function associated with the
12 feature. The "reINVITE" may be accepted in any number of ways. In one
13 implementation, the feature may have set an auto-accept setting in the feature's invitation
14 handler. An auto-accept setting indicates that all requests for a direct connection are to be
15 automatically accepted. In another implementation, an auto-reject setting may be set in
16 the invite handler, which indicates that the direct connection request will be automatically
17 rejected.
18

19 If neither an auto-accept or auto-reject setting is set, the transport will look to a
20 global default value. If the global default value is set to accept or reject, the appropriate
21 reply is made to the "reINVITE." If it is not set, the invited feature can respond to the
22 invitation, for example, by prompting the user as to whether to accept or reject the
23 "reINVITE." Assuming the "reINVITE" is accepted, a preferred transport bridge is
24 identified in a selecting operation 606.
25

1 The selecting operation 606 selects a preferred transport bridge using preference
2 factors as discussed above with respect to Fig. 3. An accepting operation 608 sends an
3 accept message back to the inviting client. The accept message contains the preferred
4 bridge. The acceptance also includes the accepting client's internal and external IPv4
5 addresses as well as an IPv6 global address if the client has one.

6 The transport on the other end will attempt to connect to the received IP address
7 and port using the preferred bridge listed in the accept message. After the inviting client
8 has connected, the transport sends a "RAK" and the accepting client replies with an
9 "ACK." If the connection fails, the inviting client will time out after sending the "RAK".
10 In one implementation, the inviting master session then sends another "reINVITE," this
11 time excluding the transport bridge type that failed. The operation flow ends at an ending
12 operation 610.

13 Fig. 7 illustrates an operation flow 700 having exemplary operations for
14 transporting binary large objects (BLOBs) in sequential order. In general, before a last
15 chunk of a BLOB is transmitted over a new direct connection, the transport waits to
16 receive all "ACKs" associated with chunks of BLOBs that were previously transmitted
17 over a non-direct connection. Waiting for "ACKS" in this fashion occurs, regardless of
18 what type of transport bridge or connection (i.e., UDP, TCP, or otherwise) is being used.

19 A transmitting operation 702 begins transmitting a BLOB using a non-direct
20 connection. A query operation 704 determines whether the transport bridge type has been
21 switched to a direct connection. If the transport bridge type has not been switched the
22 query operation 704 branches "NO" to a transmitting operation 706. The transmitting
23 operation 706 transmits a chunk of the BLOB via the non-direct connection.
24
25

1 After the chunk is transmitted in the transmitting operation 706, the query
2 operation 704 again determines whether the transport bridge type has changed. If the
3 transport bridge type has changed, the query operation 704 branches "YES" to another
4 query operation 708. The query operation 708 determines if a current BLOB identifier
5 (ID) is greater than the last BLOB ID. If the current BLOB ID is not greater than the last
6 BLOB ID, the query operation 708 branches "NO" to the transmitting operation 706,
7 which transmits a chunk of the current BLOB.

8 If the query operation 708 determines that the current BLOB ID is greater than the
9 last BLOB ID, then the query operation 708 branches "YES" to another query operation
10 710. The query operation 710 determines whether the current chunk to be transmitted is
11 the last chunk in the BLOB. If the current chunk is not the last chunk in the BLOB, the
12 query operation 710 branches "NO" to the transmitting operation 706, which transmits
13 the current chunk. If the query operation 710 determines that the current chunk is the last
14 chunk in the BLOB, the query operation 710 branches to a waiting operation 712. The
15 waiting operation 712 waits until all ACKs are received for BLOBs that were transmitted
16 via the original non-direct connection.
17

18 An Exemplary Computer System that may be used in a Network Environment for

19 Instant Messaging

20 Fig. 8 and the corresponding discussion are intended to provide a general
21 description of a suitable computing environment in which the described arrangements and
22 procedures for transporting computer data may be implemented. Exemplary computing
23 environment 820 is only one example of a suitable computing environment and is not
24
25

1 intended to suggest any limitation as to the scope of use or functionality of the described
2 subject matter. Neither should the computing environment 820 be interpreted as having
3 any dependency or requirement relating to any one or combination of components
4 illustrated in the exemplary computing environment 820.

5 The exemplary arrangements and procedures to transport computer data between
6 interconnected devices are operational with numerous other general purpose or special
7 purpose computing system environments or configurations. Examples of well known
8 computing systems, environments, and/or configurations that may be suitable for use with
9 the described subject matter include, but are not limited to, personal computers, server
10 computers, thin clients, thick clients, hand-held or laptop devices, multiprocessor
11 systems, microprocessor-based systems, mainframe computers, distributed computing
12 environments such as server farms and corporate intranets, and the like, that include any
13 of the above systems or devices.
14

15 The computing environment 820 includes a general-purpose computing device in
16 the form of a computer 830. The computer 830 may include and/or serve as an
17 exemplary implementation of a transport system for instant messaging described above
18 with reference to Figs. 1-7. The components of the computer 830 may include, by are not
19 limited to, one or more processors or processing units 832, a system memory 834, and a
20 bus 836 that couples various system components including the system memory 834 to the
21 processor 832.

22 The bus 836 represents one or more of any of several types of bus structures,
23 including a memory bus or memory controller, a peripheral bus, an accelerated graphics
24 port, and a processor or local bus using any of a variety of bus architectures. By way of
25

1 example, and not limitation, such architectures include Industry Standard Architecture
2 (ISA) bus, Micro Channel Architecture (MCA) bus, Enhanced ISA (EISA) bus, Video
3 Electronics Standards Association (VESA) local bus, and Peripheral Component
4 Interconnects (PCI) bus also known as Mezzanine bus.

5 The computer 830 typically includes a variety of computer readable media. Such
6 media may be any available media that is accessible by the computer 830, and it includes
7 both volatile and non-volatile media, removable and non-removable media.

8 The system memory includes computer readable media in the form of volatile
9 memory, such as random access memory (RAM) 840, and/or non-volatile memory, such
10 as read only memory (ROM) 838. A basic input/output system (BIOS) 842, containing
11 the basic routines that help to communicate information between elements within the
12 computer 830, such as during start-up, is stored in ROM 838. The RAM 840 typically
13 contains data and/or program modules that are immediately accessible to and/or presently
14 be operated on by the processor 832.

15 The computer 830 may further include other removable/non-removable,
16 volatile/non-volatile computer storage media. By way of example only, Fig. 8 illustrates
17 a hard disk drive 844 for reading from and writing to a non-removable, non-volatile
18 magnetic media (not shown and typically called a "hard drive"), a magnetic disk drive
19 846 for reading from and writing to a removable, non-volatile magnetic disk 848 (e.g., a
20 "floppy disk"), and an optical disk drive 850 for reading from or writing to a removable,
21 non-volatile optical disk 852 such as a CD-ROM, DVD-ROM or other optical media. The
22 hard disk drive 844, magnetic disk drive 846, and optical disk drive 850 are each
23 connected to bus 836 by one or more interfaces 854.
24
25

1 The drives and their associated computer-readable media provide nonvolatile
2 storage of computer readable instructions, data structures, program modules, and other
3 data for the computer 830. Although the exemplary environment described herein
4 employs a hard disk, a removable magnetic disk 848 and a removable optical disk 852, it
5 should be appreciated by those skilled in the art that other types of computer readable
6 media which can store data that is accessible by a computer, such as magnetic cassettes,
7 flash memory cards, digital video disks, random access memories (RAMs), read only
8 memories (ROM), and the like, may also be used in the exemplary operating
9 environment.

10 A number of program modules may be stored on the hard disk, magnetic disk 848,
11 optical disk 852, ROM 838, or RAM 540, including, by way of example, and not
12 limitation, an operating system 858, one or more application programs 860, other
13 program modules 862, and program data 864. Application programs 860 may include an
14 instant messaging application, utilizing features and a transport protocol stack, as
15 discussed herein.

16 A user may enter commands and information into the computer 830 through
17 optional input devices such as a keyboard 866 and a pointing device 868 (such as a
18 "mouse"). Other input devices (not shown) may include a microphone, joystick, game
19 pad, satellite dish, serial port, scanner, or the like. These and other input devices are
20 connected to the processing unit 832 through a user input interface 870 that is coupled to
21 the bus 836, but may be connected by other interface and bus structures, such as a parallel
22 port, game port, or a universal serial bus (USB).
23
24
25

1 An optional monitor 872 or other type of display device is connected to the
2 bus 836 via an interface, such as a video adapter 874. In addition to the monitor, personal
3 computers typically include other peripheral output devices (not shown), such as speakers
4 and printers, which may be connected through output peripheral interface 875.

5 The computer 830 may operate in a networked environment using logical
6 connections to one or more remote computers, such as a remote computer 882. The
7 remote computer 882 may include many or all of the elements and features described
8 herein relative to the computer 830. The logical connections shown in Fig. 8 are a local
9 area network (LAN) 877 and a general wide area network (WAN) 879. The LAN 877
10 and/or the WAN 879 can be wired networks, wireless networks, or any combination of
11 wired or wireless networks. Such networking environments are commonplace in offices,
12 enterprise-wide computer networks, intranets, and the Internet.

13 When used in a LAN networking environment, the computer 830 is connected to
14 the LAN 877 via a network interface or an adapter 886. When used in a WAN
15 networking environment, the computer 830 typically includes a modem 878 or other
16 means for establishing communications over the WAN 879. The modem 878, which may
17 be internal or external, may be connected to the system bus 836 via the user input
18 interface 870 or other appropriate mechanism. Depicted in Fig. 8 is a specific
19 implementation of a WAN via the Internet. The computer 830 typically includes a modem
20 878 or other means for establishing communications over the Internet 880. The modem
21 878 is connected to the bus 836 via the interface 870.
22

23 In a networked environment, program modules depicted relative to the personal
24 computer 830, or portions thereof, may be stored in a remote memory storage device. By
25

1 way of example, and not limitation, Fig. 8 illustrates remote application programs 889 as
2 residing on a memory device of remote computer 882. It will be appreciated that the
3 network connections shown and described are exemplary and other means of establishing
4 a communications link between the computers may be used.

6 Conclusion

7 Although the described arrangements and procedures to have been described in
8 language specific to structural features and/or methodological operations, it is to be
9 understood that the subject matter defined in the appended claims is not necessarily
10 limited to the specific features or operations described. Rather, the specific features and
11 operations are disclosed as preferred forms of implementing the claimed present subject
12 matter.

51018-30D

CLAIMS:

1. A computer-readable storage device having stored thereon computer-executable instructions for carrying out a method comprising:

5 creating a master session over a first connection through a server,
wherein creating the master session comprises initializing the master session using a session layer protocol (SIP);

 creating a virtual channel by multiplexing data of a feature session with data of the master session over the first connection to communicate the feature session, the feature session including a Binary Large Object (BLOB);

10 communicating a first part of the BLOB over the first connection;

 establishing a direct connection that bypasses the server, wherein the establishing the direct connection comprises choosing a transport bridge from a plurality of transport bridges based at least in part on:

15 functionality of each of the plurality of transport bridges
corresponding to a network configuration;

 a score provided by each of the plurality of transport bridges; or

 characteristics of the BLOB;

 switching communication of the feature session to the direct connection;

20 communicating a subsequent second part of the BLOB over the direct connection;

 determining that the direct connection fails while communicating the subsequent second part of the BLOB; and

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switching communication of the feature session to the first connection,
or:

establishing a different direct connection that bypasses the server; and

switching communication of the feature session to the different direct
5 connection; communicating a remainder of the subsequent second part of the BLOB
over the first connection or the different direct connection.

2. A computer-readable storage device as recited in claim 1, wherein
establishing the direct connection further comprises choosing a transport bridge
based at least in part on transport bridge types identified in a message received by a
10 client.

3. A computer-readable storage device as recited in claim 1, wherein the
multiplexing comprises appending a feature session identifier to data in the feature
session and a master session identifier to data in the master session.

4. A computer-readable storage device as recited in claim 1, wherein the
15 SIP uses an email address to initialize the master session.

5. A computer-implemented method, the method comprising:

creating a master session over a first connection through a server, the
server comprising a relay or switchboard server, wherein creating the master session
comprises initializing the master session using a session layer protocol (SIP);

20 creating a virtual channel over the first connection to communicate the
feature session, the feature session including a Binary Large Object (BLOB);

communicating a first part of the BLOB over the first connection;

establishing a direct connection that bypasses the server, wherein
establishing the direct connection comprises choosing a transport bridge from a
25 plurality of transport bridges based at least on:

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functionality of each of the plurality of transport bridges corresponding to a network configuration;

a score provided by each of the plurality of transport bridges; or a characteristic of the BLOB;

5 switching communication of the feature session to the direct connection;
and

communicating a remaining part of the BLOB over the direct connection.

6. A method as recited in claim 5, wherein establishing a direct connection
10 comprises choosing a transport bridge based on a network configuration.

7. A method as recited in claim 5, wherein creating a virtual channel comprises multiplexing data of the feature session and data of the master session over the first connection into separate data channels.

8. A method as recited in claim 7, wherein the multiplexing comprises
15 appending a feature session identifier to data in the feature session and a master session identifier to data in the master session.

9. A method as recited in claim 5, wherein creating a master session comprises initializing the master session using a session layer protocol (SIP), wherein the SIP uses an email address to initialize the master session.

20 10. A computer-readable storage device having stored thereon computer-executable instructions that, when executed by a processor, perform operations comprising:

creating a master session over a first connection through a server, the server comprising a relay or switchboard server, the first connection comprising a
25 non-direct connection, wherein creating the master session comprises initializing the master session using a session layer protocol (SIP);

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creating a virtual channel over the first connection to communicate a feature session;

communicating a first part of the feature session over the first connection; receiving a message identifying transport bridge types supported by an
5 inviting client;

establishing a direct connection that bypasses the server, wherein establishing the direct connection comprises choosing a transport bridge based at least in part on the transport bridge types identified in the message;

switching communication of the feature session to the direct connection;
10 and

communicating a second part of the feature session over the direct connection, wherein the first part of the feature session comprises a first of N BLOBs and the second part of the feature session comprises one or more subsequent of the N BLOBs.

15 11. A computer-readable storage device as recited in claim 10, wherein establishing a direct connection further comprises choosing the transport bridge based further on a network configuration.

12. A computer-readable storage device as recited in claim 10, wherein creating a virtual channel comprises multiplexing data of the feature session and data
20 of the master session over the first connection.

13. A computer-readable storage device as recited in claim 12, wherein the multiplexing comprises appending a feature session identifier to data in the feature session and a master session identifier to data in the master session.

14. A computer-readable storage device as recited in claim 10, wherein the
25 SIP uses an email address to initialize the master session.

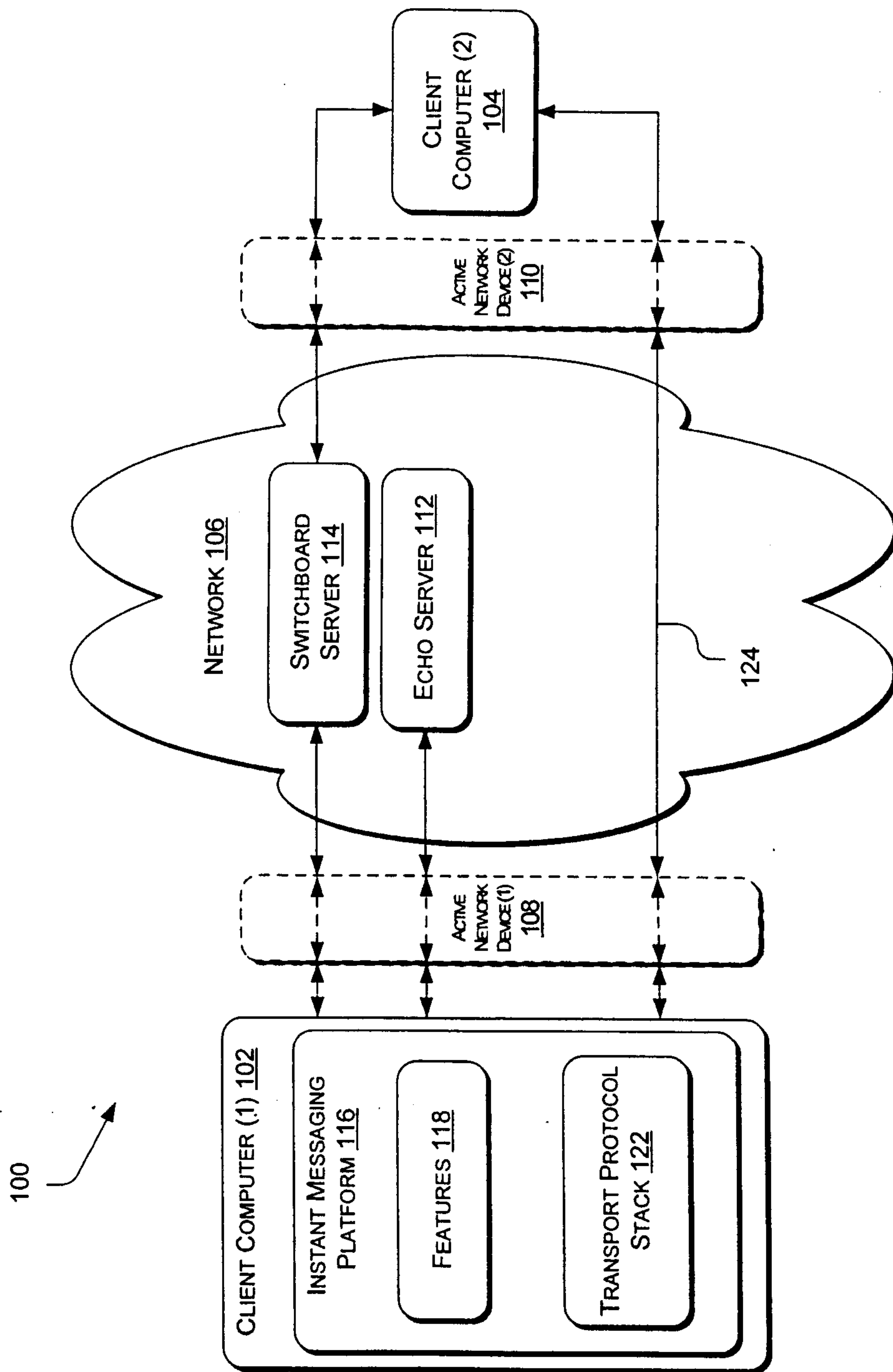


Fig. 1

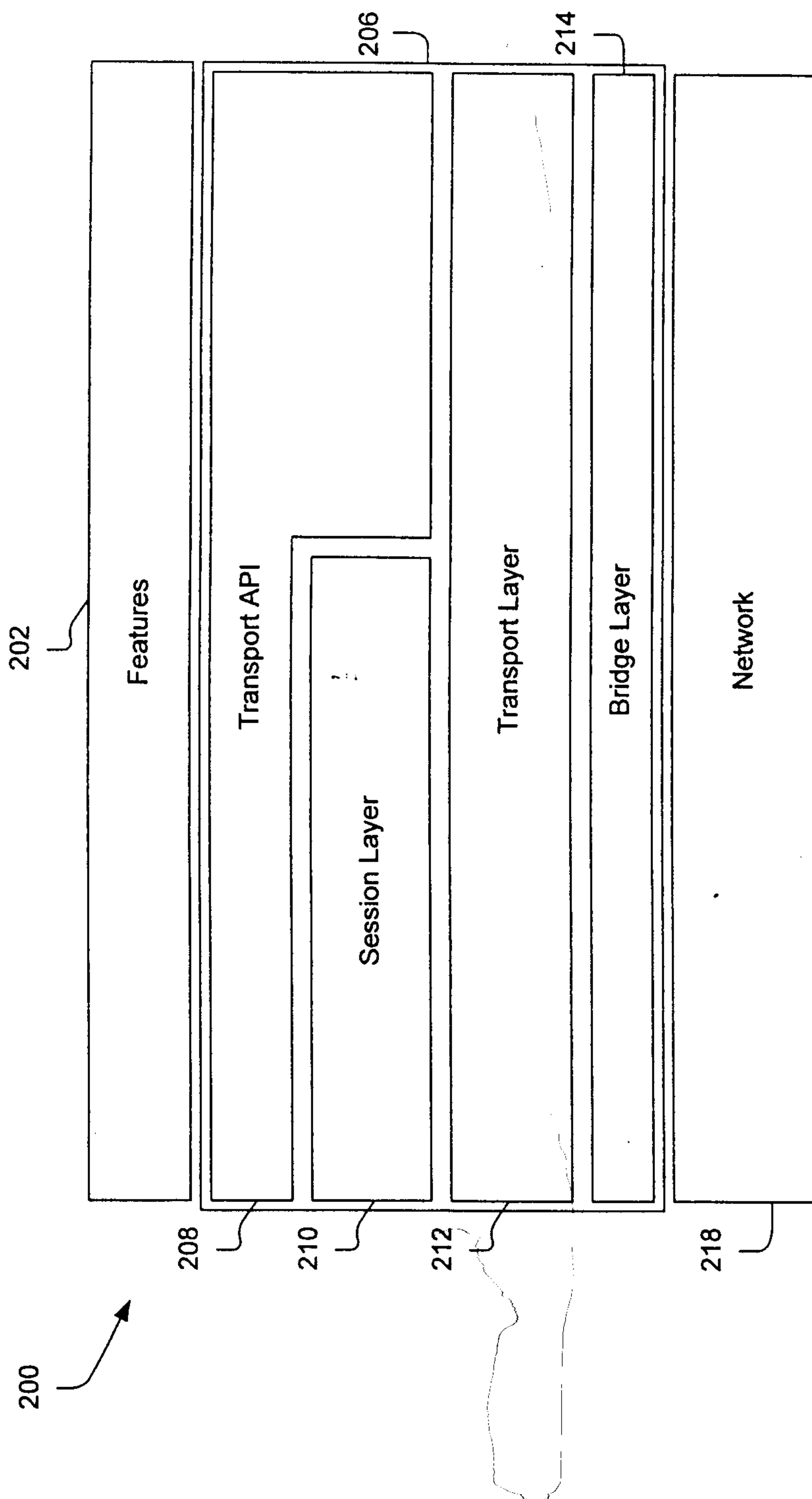


Fig. 2

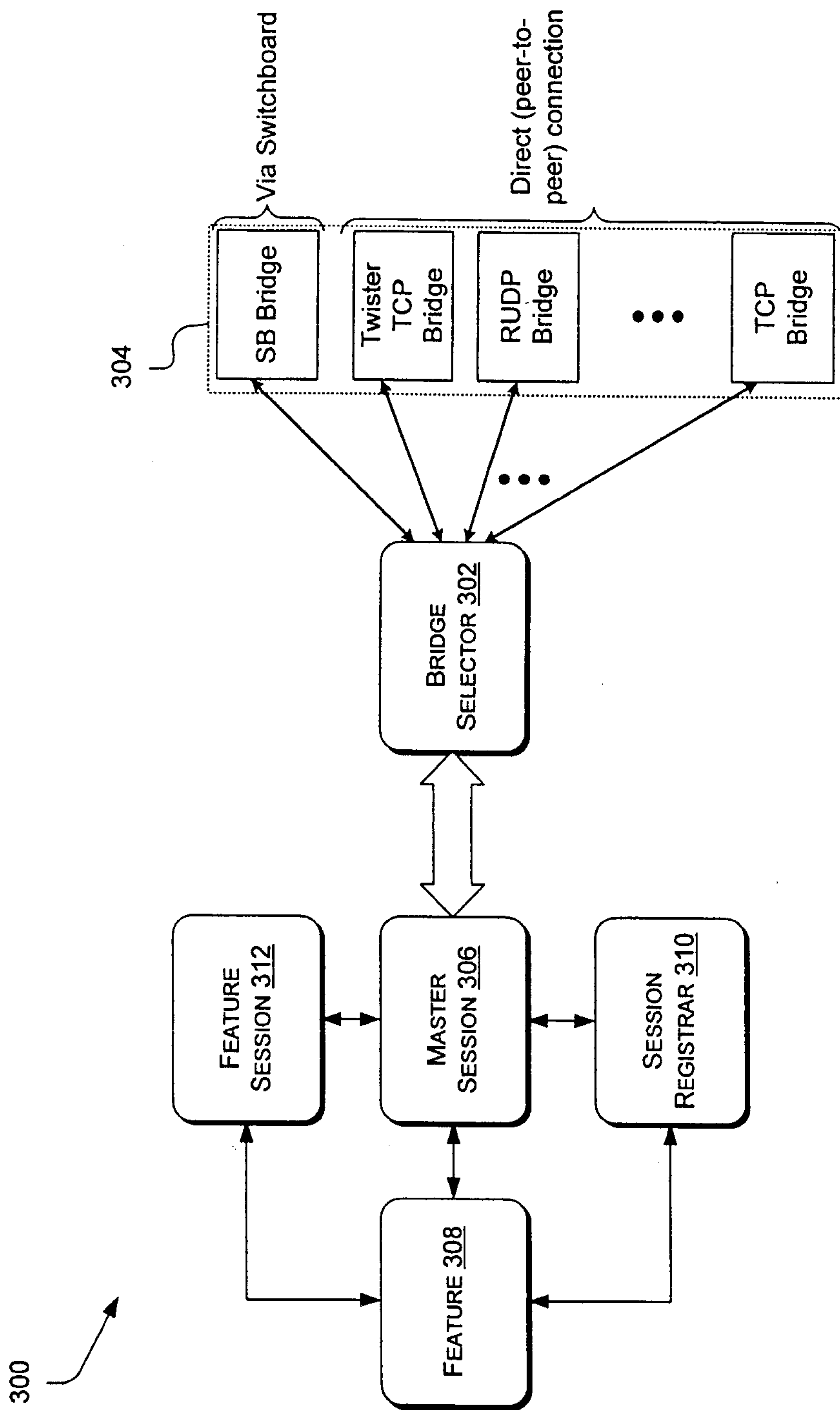


Fig. 3

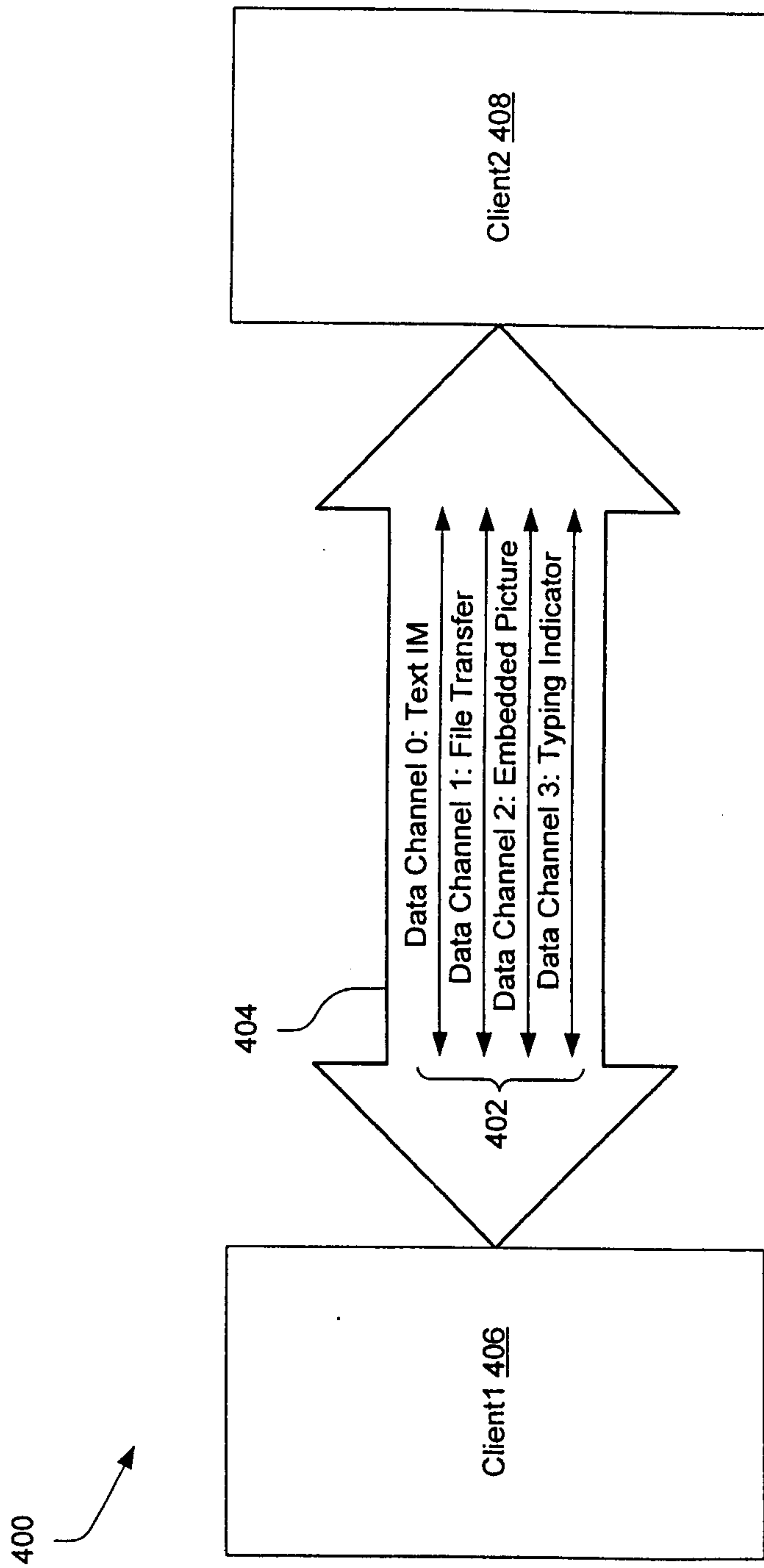


Fig. 4

500 →

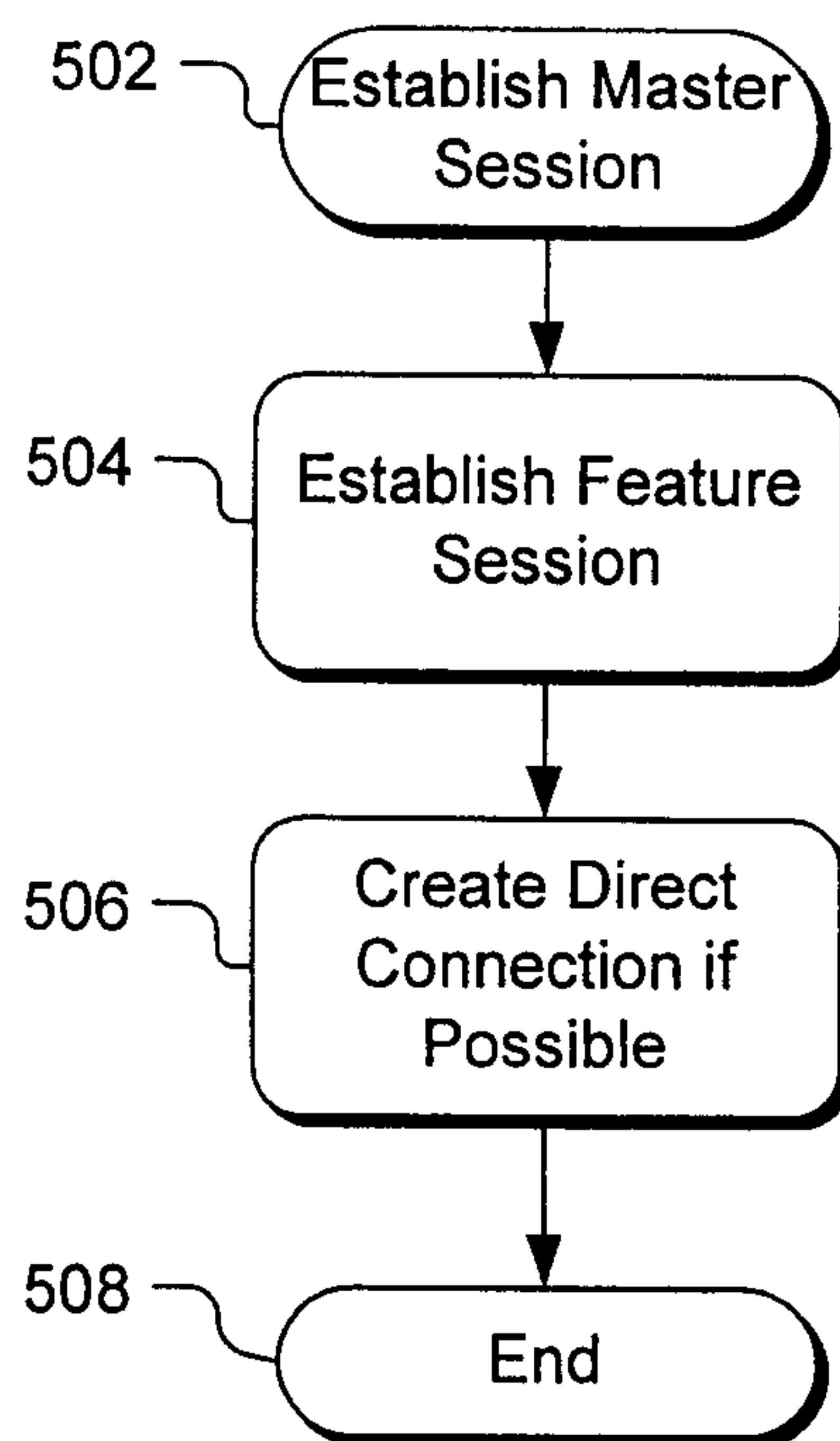
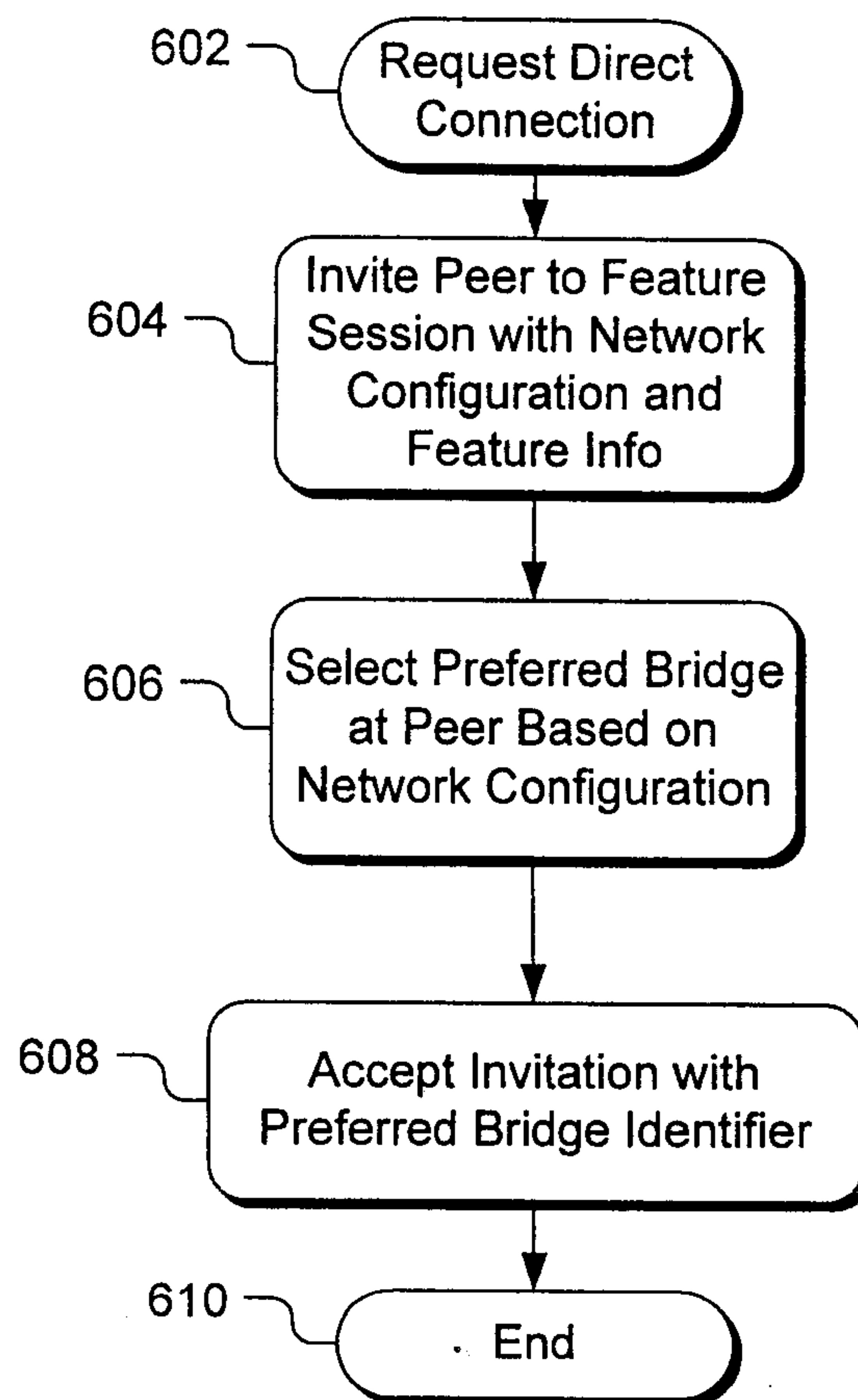


Fig. 5

600

*Fig. 6*

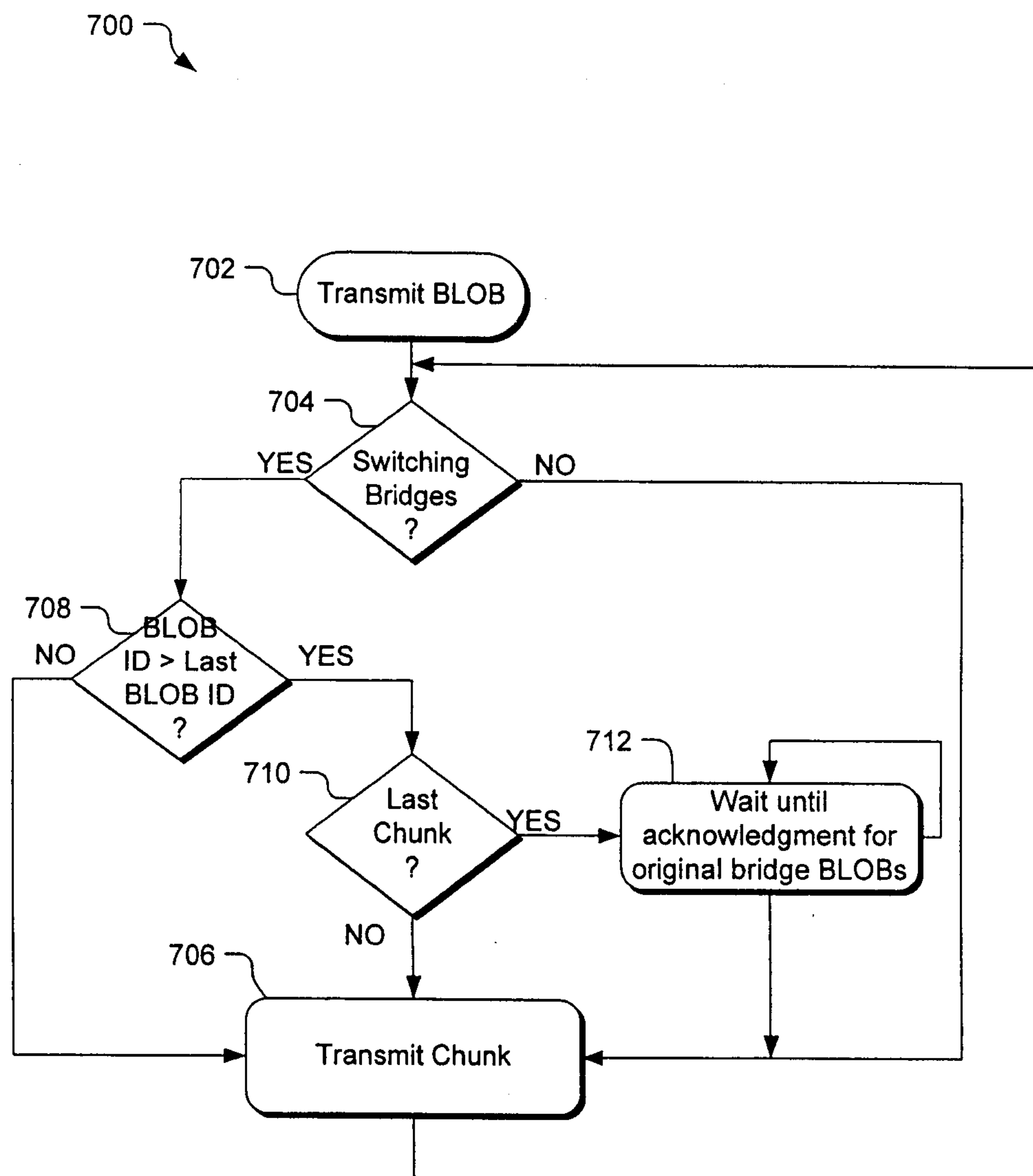
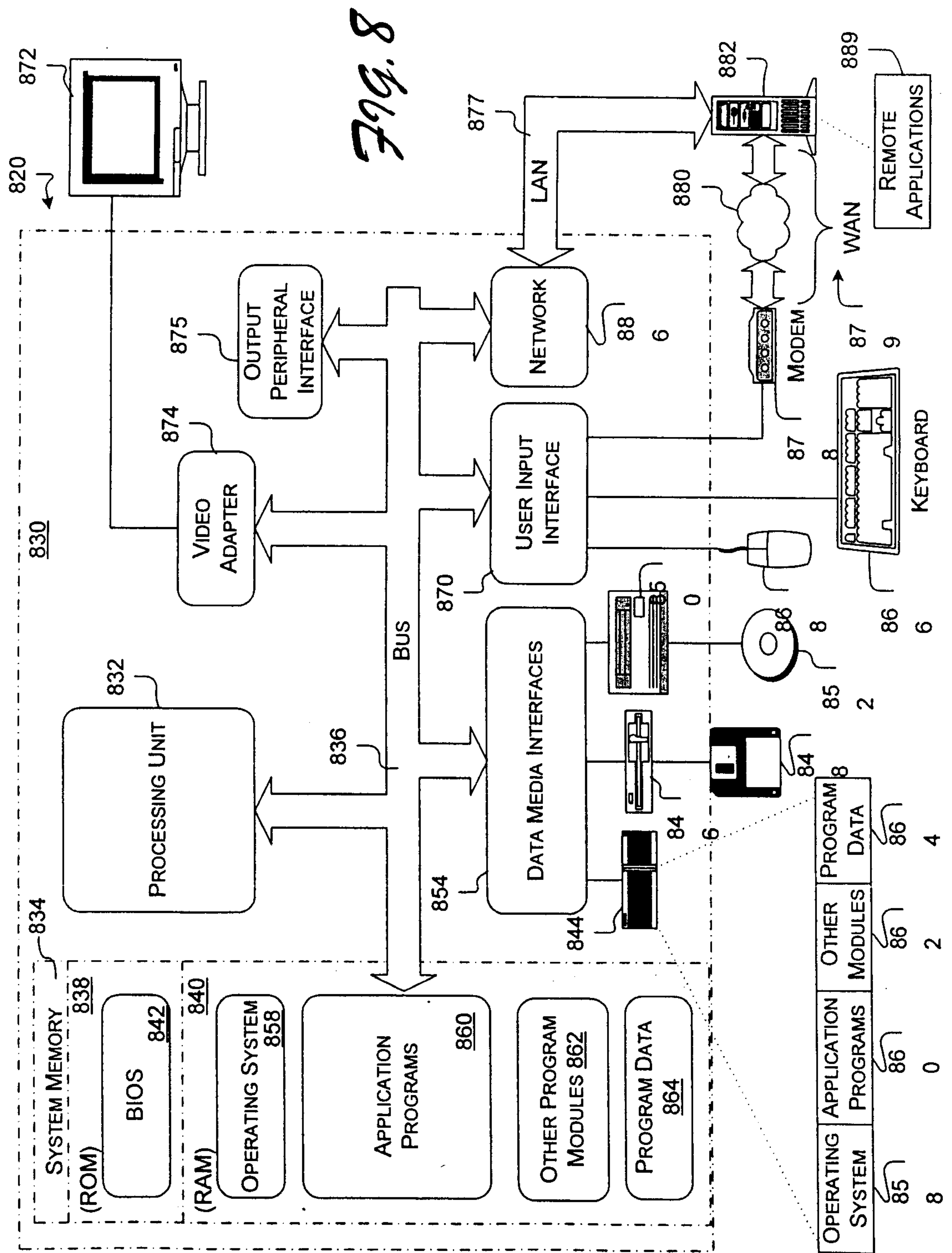


Fig. 7



100

