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(54) Title: UNIFIED RULES FOR VOICE AND MESSAGING

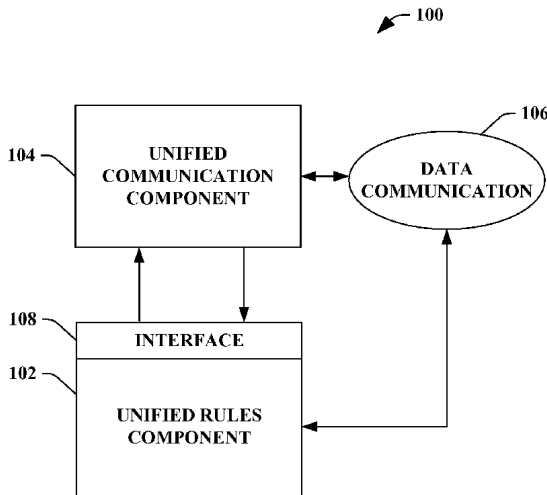


FIG. 1



(57) Abstract: The claimed subject matter provides a system and/or a method that facilitates managing an incoming data communication in connection with unified communications. A unified communications component can employ unified communications for a data communication with at least the following data communication modes: an email data communication mode, a voice data communication mode, and a voicemail data communication mode. A unified rules component can automatically redirect the data communication to a delegate for receipt based upon a universal rule, the universal rule is uniformly applicable to at least two of the email data communication mode, the voice data communication mode, or the voicemail data communication mode.

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<b>B. FIELDS SEARCHED</b>		
Minimum documentation searched (classification system followed by classification symbols) IPC : G06F		
Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched Korean utility models and applications for utility models since 1975 Japanese utility models and applications for utility models since 1975		
Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) eKIPASS(Kipo Internal), NDSL, Google keywords: incoming communication, stream, e-mail, voice*, delegt*, forward* , transfer* , universal, integrat* , rule* , policy		
<b>C. DOCUMENTS CONSIDERED TO BE RELEVANT</b>		
Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US07212617 B2 (OWENS, S.J. et al.) 01 MAY 2007 See column 3, lines 7-23, lines 44-61; column 17, lines 4-19; figures 3, 6-9 and their descriptions.	1-20
X	US2007/0081642 A1 (OWENS, S.J. et al.) 12 APRIL 2007 See paragraphs [15]~[20]	1-20
A	US2006/0062370 A1 (AGAPI, C. et al.) 23 MARCH 2006 See Summary	1-20
A	WO2000/007102 (PRC INC.) 10 FEBRUARY 2000 See figure 3 and its description.	1-20
<input type="checkbox"/> Further documents are listed in the continuation of Box C. <input checked="" type="checkbox"/> See patent family annex.		
* Special categories of cited documents: "A" document defining the general state of the art which is not considered to be of particular relevance "E" earlier application or patent but published on or after the international filing date "L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of citation or other special reason (as specified) "O" document referring to an oral disclosure, use, exhibition or other means "P" document published prior to the international filing date but later than the priority date claimed		"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention "X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone "Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art "&" document member of the same patent family
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