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(54) Title: GLOBAL ENTERPRISE PRINTING AND MAILING

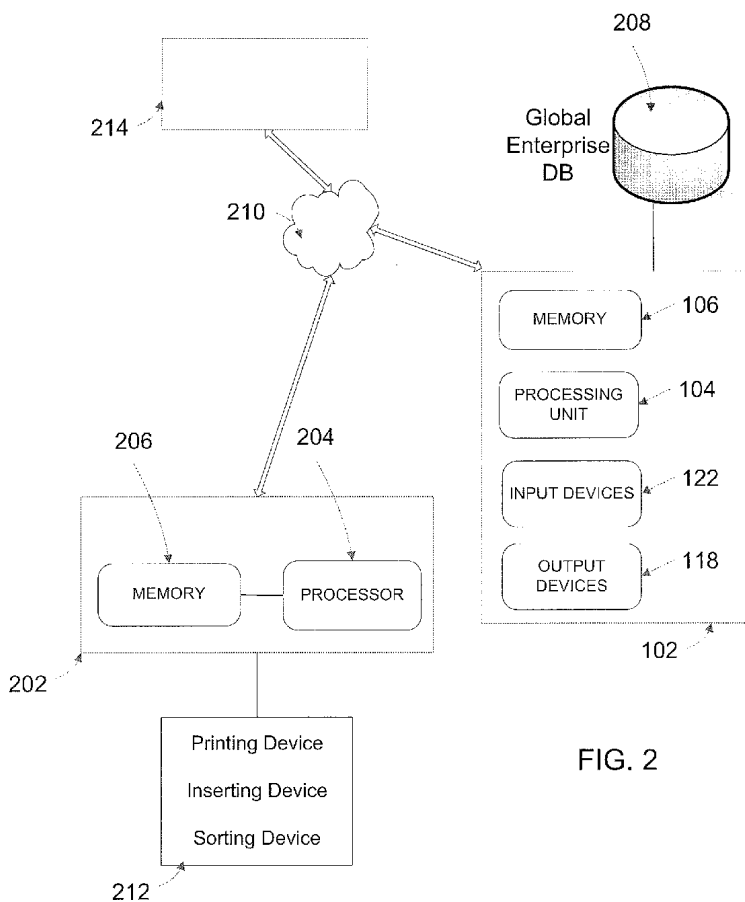


FIG. 2

(57) Abstract: Systems, devices, and methods for global enterprise workflow management are disclosed. The system may include a communications module, memory, and processor for executing a method of managing job information. The system receives job information and uses a model to identify a desirable resource to execute the job. Then the system sends the job information to the identified resource for execution. The resource may send back information associated with the running and/or completion of the job. Various models may be used in identifying a desirable approach, including a cost model, a staffing model, and other models.

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IPC(8) - G06Q 10/00 (2008.04)

USPC - 705/8

According to International Patent Classification (IPC) or to both national classification and IPC

## B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

USPC - 705/8

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

USPC - 705/1, 7, 8; 700/1, 90 – text search, see search terms below

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

PubWEST(PGPB,USPT,USOC;EPAB,JPAB); Google

Search Terms Used: direct mail, document, production, assembly, mailing, processing, workflow, work, flow, global, worldwide, world, wide, country, international, job, resource, print, sort, cost, paper size, zip code, account number, barcode, bar, code, scan, multinational

## C. DOCUMENTS CONSIDERED TO BE RELEVANT

| Category* | Citation of document, with indication, where appropriate, of the relevant passages   | Relevant to claim No. |
|-----------|--|-----------------------|
| Y         | US 2006/0039707 A1 (MIMA) 23 February 2006 (23.02.2006), especially Figs 1, 2A, 2B, 20, 22A, 22B, 25, 31, 32, 38, 47; para [0015], [0099], [0104]-[0109], [0119], [0121], [0123], [0136]-[0140], [0251], [0253], [0255]-[0256], [0258]-[0260], [0268], [0272]-[0274], [0288], [0294]-[0295], [0301], [0316], [0366], [0379], [0429]-[0430], [0471], [0474], [0483], [0486], [0488], [0493], [0534]-[0537]. | 1-20                  |
| Y         | US 2007/0005414 A1 (CONNORS et al.) 04 January 2007 (04.01.2007), especially para [0002], [0008], [0037]-[0038], [0049].   | 1-20                  |
| Y         | US 2002/0012134 A1 (CALAWAY) 31 January 2002 (31.01.2002), especially Figs 1, 13; para [0132].   | 6                     |
| Y         | US 2002/0184148 A1 (KAHN et al.) 02 December 2002 (02.12.2002), especially para [0136].  | 8,10                  |
| A         | US 5,168,444 A (CUKOR et al.) 01 December 1992 (01.12.1992), entire document.  | 1-20                  |

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