



(51) International Patent Classification:
G06F 15/02 (2006.01)

(21) International Application Number:
PCT/US2019/038958

(22) International Filing Date:
25 June 2019 (25.06.2019)

(25) Filing Language: English

(26) Publication Language: English

(30) Priority Data:
62/689,638 25 June 2018 (25.06.2018) US

(71) Applicant: **WALMART APOLLO, LLC** [US/US]; 702
Southwest 8th Street, Bentonville, Arkansas 72716 (US).

(72) Inventors: **O'BRIEN, John J.**; 108 Neal Street, Farmington, Arkansas 72730 (US). **MCHALE, Brian**; 13 Edge-ware Road, Chadderton, Oldham OL9 9PU (GB). **HIGH, Donald R.**; 731 Easy Street, Noel, Missouri 64854 (US). **ABDULSAHIB, Muhenned**; 900 North Leverette Avenue, Apt. No. 303, Fayetteville, Arkansas 72701 (US).

(74) Agent: **KAMINSKI, Jeffri A.** et al.; VENABLE LLP, P.O. Box 34385, Washington, District of Columbia 20043-9998 (US).

(81) Designated States (*unless otherwise indicated, for every kind of national protection available*): AE, AG, AL, AM, AO, AT, AU, AZ, BA, BB, BG, BH, BN, BR, BW, BY, BZ, CA, CH, CL, CN, CO, CR, CU, CZ, DE, DJ, DK, DM, DO, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, GT, HN, HR, HU, ID, IL, IN, IR, IS, JO, JP, KE, KG, KH, KN, KP, KR, KW, KZ, LA, LC, LK, LR, LS, LU, LY, MA, MD, ME, MG, MK, MN, MW, MX, MY, MZ, NA, NG, NI, NO, NZ, OM, PA, PE, PG, PH, PL, PT, QA, RO, RS, RU, RW, SA,

SC, SD, SE, SG, SK, SL, SM, ST, SV, SY, TH, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, ZA, ZM, ZW.

(84) Designated States (*unless otherwise indicated, for every kind of regional protection available*): ARIPO (BW, GH, GM, KE, LR, LS, MW, MZ, NA, RW, SD, SL, ST, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, RU, TJ, TM), European (AL, AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HR, HU, IE, IS, IT, LT, LU, LV, MC, MK, MT, NL, NO, PL, PT, RO, RS, SE, SI, SK, SM, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, KM, ML, MR, NE, SN, TD, TG).

Published:

— with international search report (Art. 21(3))

(54) Title: SYSTEM AND METHOD FOR A DYNAMIC RESOURCE ALLOCATION ENGINE

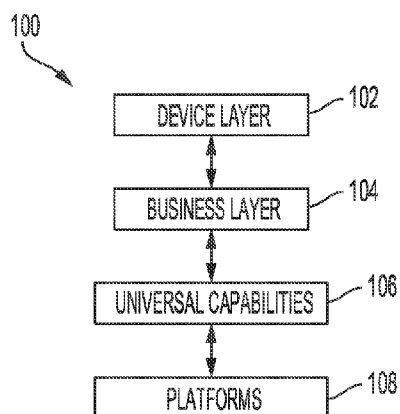


FIG. 1

(57) Abstract: A dynamic resource allocation engine which can assist in automating activities and processes within an organization. More specifically, the concepts disclosed herein can reduce operational costs by eliminating unnecessary devices, processes, and/or personnel, while also providing an efficient mechanism for testing the effects of new resources on the entire system. This is done by first combining data associated with devices, processes, and personnel, in a common (normalized) data format. This combination represents a simulation of the business or enterprise associated with the data, and can be referred to as a "resource allocation engine." The resource allocation engine provides information about how resources are being used within the organization.

SYSTEM AND METHOD FOR A DYNAMIC RESOURCE ALLOCATION ENGINE**CROSS REFERENCE TO RELATED APPLICATIONS**

[0001] This present Patent Application claims priority benefit from U.S. Provisional Patent Application No. 62/689,638 filed on June 25, 2018, the entire content of which is hereby incorporated herein by reference.

BACKGROUND**1. Technical Field**

[0002] The present disclosure relates to resource allocation, and more specifically to an engine which combines device and personnel requirements such that the utility and efficiency of future devices, tasks, and personnel can be quantitatively evaluated.

2. Introduction

[0003] As new devices, processes, and personnel are introduced into a system, the benefits of those new business solutions are often touted as being highly superior over previous mechanisms and solutions. However, in reality, what often happens is that the new solution, while an improvement over a single item being replaced, fails to provide improvement to the overall system due to unplanned inefficiencies introduced by the new solution. For example, in allocating resources, and particularly human resources, to a system, a small change to one set of resources can have far reaching, unintended effects to the overall system. If multiple changes are being made, where each change might affect the other changes, how is the most efficient set of changes identified and selected?

SUMMARY

[0004] Additional features and advantages of the disclosure will be set forth in the description which follows, and in part will be obvious from the description, or can be learned by practice of the herein disclosed principles. The features and advantages of the disclosure can be realized and obtained by means of the instruments and combinations particularly pointed out in the

appended claims. These and other features of the disclosure will become more fully apparent from the following description and appended claims, or can be learned by the practice of the principles set forth herein.

[0005] An exemplary method performed according to principles disclosed herein can include: receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability; receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks: identifying any devices in the list of devices required to perform the task; identifying human resources required to perform the task; and having a schedule identifying when the task is performed; generating, via a processor, a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system; receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and determining, via the processor and using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.

[0006] An exemplary system configured according to the principles disclosed herein can include: a processor; and a computer-readable storage medium having instructions stored which, when executed by the processor, cause the processor to perform operations which include: receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability; receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks: identifying any devices in the list of devices required to perform the task; identifying human resources required to perform the task; and having a schedule identifying when the task is performed; generating a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system; receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and determining, using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.

[0007] An exemplary non-transitory computer-readable storage medium configured according to the concepts disclosed herein can have instructions stored which, when executed by a computing device, cause the computing device to perform operations which include: receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability; receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks: identifying any devices in the list of devices required to perform the task; identifying human resources required to perform the task; and having a schedule identifying when the task is performed; generating a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system; receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and determining, using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.

BRIEF DESCRIPTION OF THE DRAWINGS

[0008] FIG. 1 illustrates an example system embodiment of a dynamic resource allocation engine;

[0009] FIG. 2 illustrates an example process for task distribution;

[0010] FIG. 3 illustrates an example multi-tier efficiency process;

[0011] FIG. 4 illustrates an example of a capability engine;

[0012] FIG. 5 illustrates an example method embodiment;

[0013] FIG. 6 illustrates an example computer system.

DETAILED DESCRIPTION

[0014] Various embodiments of the disclosure are described in detail below. While specific implementations are described, it should be understood that this is done for illustration purposes only. Other components and configurations may be used without parting from the spirit and scope of the disclosure.

[0015] Disclosed herein are mechanisms for a dynamic resource allocation engine which can assist in automating activities and processes within an organization. More specifically, the concepts disclosed herein can reduce operational costs by eliminating unnecessary devices, processes, and/or personnel, while also providing an efficient mechanism for testing the effects of new resources on the entire system. This is done by first combining data associated with devices, processes, and personnel, in a common (normalized) data format. This combination represents a simulation of the business or enterprise associated with the data, and can be referred to as a “resource allocation engine.” The resource allocation engine provides information about how resources are being used within the organization.

[0016] The data required to build an effective resource allocation engine can be quite specific. For example, the data required to effectively map out device usage and allocation can require that each device used within the organization provide power consumption levels for each task it can accomplish. Likewise, the data required to effectively map out an organization’s processes can require information about what personnel are required, time periods associated with personnel performing tasks associated with the process (e.g., minimum, maximum, average, etc.), job titles of those personnel, devices required to perform the process, etc.

[0017] The information regarding devices, processes, and personnel is combined in a normalized, common format, such that the resource allocation engine can identify commonalities between the respective categories. For example, the process data can identify tasks which need to be accomplished for any given process, and the device data can identify which devices are needed to accomplish any given task. In this manner, the resource allocation engine can identify which devices are needed for a given process. Likewise, the process data can identify personnel requirements for a given process, and the personnel data can identify who is available (or who is required) to fulfill those processes. In other words, the device, process, and personnel data are combined together in a common, normalized format such that the entire operation of the system or organization can be effectively modeled.

[0018] The model produced by the resource allocation engine can then be used to evaluate new devices, processes, and personnel, particularly when the new resources will impact multiple levels or aspects of the organization. For example, a new device may be introduced which can reduce the time required for a given process, but may require additional personnel, which in turn

renders the overall utility of the device to the organization to be negative. However, if the additional personnel can be used for other areas, their acquisition (as well as the new device) may be an effective way of improving the organization as a whole.

[0019] Making such determinations has previously been a trial-and-error process due to ineffective modeling. By providing predefined data using standards, the system can generate a dynamic resource allocation model which can (1) evaluate new resources for their overall effectiveness within the organization, and (2) self-modify overtime based on performances of the organization's resources (devices, processes, personnel, etc.).

[0020] FIG. 1 illustrates an example system embodiment of a dynamic resource allocation engine 100. In this example, there is a device layer 102 which interfaces with a business layer 104. The device layer 102 can contain data regarding the devices, and specifically the device capabilities, requirements, tasks which the devices can be used to complete, etc. The business layer 104 in this example can contain data regarding processes, personnel, trading, and/or other features needed to perform an organization's purpose.

[0021] The universal capabilities 106 interacts with the business layer 104, and identifies commonalities between the device layer 102 and the business layer 104. The universal capabilities list can continue to grow and expand over time, and provides a "checkbox" of where resources can be provided and used. The platforms 108 offer specific combinations which can take advantage of the universal capabilities 106 of the devices in the device layer 102 and the requirements of the business layer 104 based on the universal capabilities 106.

[0022] FIG. 2 illustrates an example process for task distribution which can, for example, be evaluated by a dynamic resource allocation engine when a new task is received. In this example, the dynamic resource allocation engine receives a task and identifies the task (202). The dynamic resource allocation engine then identifies devices/people (or other resources) capable of performing the task (204), and checks on the availability (206) of the capable resources. Upon receiving notifications or a list of the capable, available resources, the dynamic resource allocation engine identifies the best device/people for completing the task (208) and distributes the task assignment (210) to the selected resource. The dynamic resource allocation engine can then receive feedback from the device (212) (or selected resource), which can be used to modify the dynamic resource allocation engine for use in future iterations of the task assignment process.

[0023] FIG. 3 illustrates an example multi-tier efficiency process, where the dynamic resource allocation engine identifies the overall efficiency of a component based on the interactions of that component with other processes/resources within the organization. In this example, there are three processes, “A” 302, “B” 306, and “C” 314, all associated with the example of producing a cake. In this example, process A 302 is new, whereas process B 306 and C 314 were previously implemented.

[0024] Evaluation of process A 302 initially looks promising due to its 30 reduction of cost 304 by reducing ingredients needed to produce the cake (a +30 efficiency score 320). However, by reducing the ingredients, process A 302 inadvertently impacts process B 306, which receives the reduced recipe. Specifically, the operational efficiency of process B is impacted, resulting in a 35% reduction in efficiency. In addition, the change in recipe results in product waste increasing 310, which combines to a total of a 45% increase in cost 312 (a -45 efficiency score 322).

[0025] Process C 314 is likewise impacted. Process C 314 is hit with inventory shortages due to inefficiency caused by processes A 302 and B 306, resulting in reduced product availability, which in turn leads to lost sales 316. This results in an increased cost to the organization of 10%, illustrated with a -10 efficiency score 324. The sum 326 of efficiency scores 320, 322, 324 is -25, meaning that adding process A 302 to the overall system will result in a net reduction of efficiency of 25%.

[0026] FIG. 4 illustrates an example of a capability engine 406, which can be part of the dynamic resource allocation engine disclosed herein. As illustrated, the capability engine 406 is evaluating capabilities of two devices, device 1 402 and device 2 404, to determine if the devices share capabilities. The capability engine 406 first identifies the individual capabilities 408 of each device, then compares the two devices to determine any common capability 410. As part of this process, or alongside this process, the capability engine 406 can categorize any processing 412 performed by the respective devices. Using this information, the capabilities engine 406 can identify new/universal capabilities 414. These are capabilities, processes, or actions which may be shared with other devices. An exemplary list of universal capabilities can be found at the end of this disclosure. Upon identifying universal capabilities 414, that information can be deployed by the system in future device capability identification 408 processes.

[0027] FIG. 5 illustrates an example method embodiment. In this example, the system performing the method receives a list of devices used within a distribution system, each device in the list of devices having at least one capability (502), and also receives a list of tasks performed by human beings within the distribution system (504). Each task in the list of tasks can include: identifying any devices in the list of devices required to perform the task (506), identifying human resources required to perform the task (508), and having a schedule identifying when the task is performed (510). The system can then generate, via a processor, a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system (512). The system can receive an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task (514) and determine, via the processor and using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system (516). The resource allocation engine can normalize the list of devices and the list of tasks performed by human beings into a common data format when identifying the commonalities between the list of devices and the list of tasks.

[0028] In some configurations, the determining of the efficiency level can include performing a causal analysis of how the additional item impacts the list of tasks and the list of devices.

[0029] In some configurations, the method can be further expanded to include the use of iterative machine learning to improve the resource allocation engine.

[0030] In some configurations, determining of the efficiency level of implementing the additional item can include: determining if the additional item has sufficient resources; determining if multiple devices using related data need to be evaluated collectively; and determining if the additional item should be available to at least one of other devices and the distribution system.

[0031] In some configurations, the list of tasks are from a plurality of disparate business organizations with the distribution system. Likewise, the commonalities can be identified based on a predefined list of capabilities, uses, and scheduling.

[0032] The steps outlined herein are exemplary and can be implemented in any combination thereof, including combinations that exclude, add, or modify certain steps.

[0033] With reference to FIG. 6, an exemplary system includes a general-purpose computing device 600, including a processing unit (CPU or processor) 620 and a system bus 610 that couples various system components including the system memory 630 such as read-only memory (ROM) 640 and random access memory (RAM) 650 to the processor 620. The system 600 can include a cache of high-speed memory connected directly with, in close proximity to, or integrated as part of the processor 620. The system 600 copies data from the memory 630 and/or the storage device 660 to the cache for quick access by the processor 620. In this way, the cache provides a performance boost that avoids processor 620 delays while waiting for data. These and other modules can control or be configured to control the processor 620 to perform various actions. Other system memory 630 may be available for use as well. The memory 630 can include multiple different types of memory with different performance characteristics. It can be appreciated that the disclosure may operate on a computing device 600 with more than one processor 620 or on a group or cluster of computing devices networked together to provide greater processing capability. The processor 620 can include any general purpose processor and a hardware module or software module, such as module 1 662, module 2 664, and module 3 666 stored in storage device 660, configured to control the processor 620 as well as a special-purpose processor where software instructions are incorporated into the actual processor design. The processor 620 may essentially be a completely self-contained computing system, containing multiple cores or processors, a bus, memory controller, cache, etc. A multi-core processor may be symmetric or asymmetric.

[0034] The system bus 610 may be any of several types of bus structures including a memory bus or memory controller, a peripheral bus, and a local bus using any of a variety of bus architectures. A basic input/output (BIOS) stored in ROM 640 or the like, may provide the basic routine that helps to transfer information between elements within the computing device 600, such as during start-up. The computing device 600 further includes storage devices 660 such as a hard disk drive, a magnetic disk drive, an optical disk drive, tape drive or the like. The storage device 660 can include software modules 662, 664, 666 for controlling the processor 620. Other hardware or software modules are contemplated. The storage device 660 is connected to the system bus 610 by a drive interface. The drives and the associated computer-readable storage media provide nonvolatile storage of computer-readable instructions, data structures, program

modules and other data for the computing device 600. In one aspect, a hardware module that performs a particular function includes the software component stored in a tangible computer-readable storage medium in connection with the necessary hardware components, such as the processor 620, bus 610, display 670, and so forth, to carry out the function. In another aspect, the system can use a processor and computer-readable storage medium to store instructions which, when executed by the processor, cause the processor to perform a method or other specific actions. The basic components and appropriate variations are contemplated depending on the type of device, such as whether the device 600 is a small, handheld computing device, a desktop computer, or a computer server.

[0035] Although the exemplary embodiment described herein employs the hard disk 660, other types of computer-readable media which can store data that are accessible by a computer, such as magnetic cassettes, flash memory cards, digital versatile disks, cartridges, random access memories (RAMs) 650, and read-only memory (ROM) 640, may also be used in the exemplary operating environment. Tangible computer-readable storage media, computer-readable storage devices, or computer-readable memory devices, expressly exclude media such as transitory waves, energy, carrier signals, electromagnetic waves, and signals per se.

[0036] To enable user interaction with the computing device 600, an input device 690 represents any number of input mechanisms, such as a microphone for speech, a touch-sensitive screen for gesture or graphical input, keyboard, mouse, motion input, speech and so forth. An output device 670 can also be one or more of a number of output mechanisms known to those of skill in the art. In some instances, multimodal systems enable a user to provide multiple types of input to communicate with the computing device 600. The communications interface 680 generally governs and manages the user input and system output. There is no restriction on operating on any particular hardware arrangement and therefore the basic features here may easily be substituted for improved hardware or firmware arrangements as they are developed.

[0037] Use of language such as “at least one of X, Y, and Z” or “at least one or more of X, Y, or Z” are intended to convey a single item (just X, or just Y, or just Z) or multiple items (i.e., {X and Y}, {Y and Z}, or {X, Y, and Z}). “At least one of” is not intended to convey a requirement that each possible item must be present.

[0038] The various embodiments described above are provided by way of illustration only and should not be construed to limit the scope of the disclosure. Various modifications and changes may be made to the principles described herein without following the example embodiments and applications illustrated and described herein, and without departing from the spirit and scope of the disclosure.

[0039] UNIVERSAL CAPABILITIES

[0040] The common, or universal capabilities of the resources used and identified by the dynamic resource allocation engine can include the following. Please note that this list is not limiting, and may be expanded to include other areas and fields as needed. In addition, various capabilities which may or may not be included in various embodiments, depending on implementation details, may be indicated by questions marks.

[0041] Mapping

- a. Today versus Tomorrow:
 - i. Every one of the robotics & devices must create its own point cloud (Today)
 - ii. Could all robotics, devices, modular, features, etc. use the same point cloud (Future)
 - iii. These could all feed into a single version
- b. Categories of obstructions: within mapping you need to identify static obstructions, permanent-static obstructions, temporary obstructions, logical obstructions, physical obstructions, all of which can be horizontal and vertical.
 - i. Permanent-static obstructions: it's built-in with rare movement unless during a complete remodel. You don't need to validate if its still there.
 1. Ex: fixed walls, shelves, supporting building infrastructure, etc.
 - ii. Temporary-static obstructions: non-wheeled/non-mobile object. You don't need to validate unless other data is provided.
 1. Ex: Features, cart corral, pallet.
 - iii. Dynamic obstructions: self-mobile objects, people, and things.
 1. Ex: Carts, pallet jacks, rocket carts, customers,
 - a. Different statuses
 - i. Static or Mobile: if they are resting = static. If it's in motion = dynamic
 - iv. Temporary obstructions: time-based and congestion-based obstructions that will no longer be an obstruction in period of time
 1. Ex: liquid spill, powder spill, broken glass, congestion,
 - v. Digital obstructions: areas where coverage and support are limited
 1. Ex: No-Limited Wi-Fi signal strength

- a. Material Interference
 - b. Magnetic Interference
 - c. Signal Strength Interference
 - vi. Lighting obstructions: areas where the lighting-strength creates an issue for the device or sensor
 - vii. Logical Obstructions: is like Safeguard. Boundaries for property, etc. Openings and paths may be available through a boundary. It may have a logical boundary why conducting security surveillance, but it may break that boundary when its in pursuit.
 - a. Example of this is not allowing the scanning or optical robots to enter the bathroom at certain times
 - b. Geofencing
 - viii. Vertical
 - a. Ceiling and floor
 - b. Fixtures
 - c. Lights
 - d. Doorways
 - i. Type of door
 - 1. Single
 - 2. Double
 - ii. Dimensions
 - iii. Opening direction
 - iv. locked versus unlocked
 - 1. Physical key
 - 2. Digital pad
 - 3. Badge-scan
 - v. automatic versus manual
 - 1. What triggers automatic operation
 - vi. indoor versus outdoor
 - c. Passageways for mobile people and robots
 - i. Doors
 - 1. Inside doors
 - 2. Outside doors
 - ii. Terrain
 - iii. Aisle
 - iv. Off-limits within boundaries
 - v. Out of bounds
 - d. Access points
 - i. Power access
 - 1. Type of plug
 - ii. Fire: extinguisher, alarms, etc.

- iii. Lighting
- iv. HVAC
- v. Garbage compactor
- vi. Trucking bay door
- e. Object placement: where products go and where they fit
 - i. Charging station placement
 - ii. Docking station placement
 - iii. Product placement
 - 1. Location of where to place product (Features, Mods, sidekicks, etc.) XYZ
 - 2. Dimensions of where the product fits
 - 3. Shelving, Features, Mods, Sidekicks, etc.
 - iv. Materials placement
 - 1. Auto-C: water, cleaning materials, liquids, pads, scrubbers, etc.
 - v. Tools placement:
 - 1. Conveyors, robotic arms, cart attachments, bin attachments, etc.
 - vi. Parts placement:
 - 1. Wheels, replacement parts, sensors, etc.
- f. Methods of mapping: initially you may have started with a CAD; enhanced that CAD with a Google Street View; refined the Street View with a Robotic Scan; further refined the Scan by additional Scans; further refined by overhead cameras that identify congestion, etc. Over time you are going to build a library of heat maps for activity in the store that is like a weather map. Thus, you will have what is the map in real-time with a layer of historical maps. Over time, through the historical maps and current real-time data you can anticipate through Ai a predictive mapping system.
 - i. Initial
 - 1. Google Street View, CADs, Point Clouds, etc.
 - ii. Ongoing
 - 1. Robots scanning during tasks
 - 2. Cameras scanning for traffic heat maps
 - 3. Associates scanning features, mods, etc.
 - iii. Refinement –
 - 1. at different levels
 - a. Change
 - b. Deltas
 - iv. Historical
 - 1. Collection of maps and data for mapping that can be received from any of the categories from mapping that is archived and analyzed by Ai to assist in predictive mapping techniques.
 - v. Predictive

1. Using Ai techniques that take in historical and current data
 - vi. Frequency of updates to the MAP
 - vii. Using customer's devices to update the map and count inventory (Google)
 - viii. Sharing of maps and data
 - ix. Events -- time of day, special circumstances, holidays, etc.
- g. Leverage cross over value for mapping techniques and data to other areas, such as Marketing and Real-Estate.
 - i. For Real-estate, this could help identify areas to remodel with the least impact on store operations.
 - ii. For marketing, this could identify areas of high traffic density to help drive the sales of products, etc.
- h. Messaging & Alerting -- Alerts would determine actions to be taken. Alerts may be made to change the navigation to a destination for rerouting. This may occur by the mothership instead of through the mapping system.
 - i. NPL -- natural processing language system
 - ii. Communicate any changes to a map or alerts for a map through the messaging application
 - iii. Device-device
 - iv. Server-Humanoids via device
 - v. Server-robots/devices
- i. Update -- authority of updates. What does the update mean? Does the update impact the decision making of devices using the map? Who has authority of updates? What updates can devices make to maps?
- j. Delta of Maps
- k. Others "Things" on map
- l. Localization awareness
- m. Initial map
- n. Electronic Labels
 - i. Universal swapping
 1. Should we use LCDs and Epaper together? Or, should we just use on solution so we can use it everywhere in the store?
 2. Cost of the label
 3. Can the labe survive the rigor and grit of the backroom? To make a more robust unit, how much does it increase the cost?
- o.

[0042] Power

- a. Voltage
- b. Alerting
- c. Maintenance
- d. Reporting

- e. Messaging
- f. Shared or convertible/adaptable docking station hookup
- g. Battery swapping
- h. Hybrid power solutions
- i. Renewable Energy Solutions
- j. Universal Battery Solutions
 - i. Don's Black and Decker battery solution for his screwdriver that is capable of being used for hundreds of other tools.
 - 1. Is it cheaper to have two separate charging stations?
- k. Questions:
 - i. Power requirements for each of the devices?
 - ii. Wireless recharge? Swappable from electromagnetic to direct line?
 - 1. Loss of power during induction
 - iii. Safety to humans?
- l. Widespread (cross coverage) of wireless power over an entire store versus in specific zones (such as, a docking station for devices and robots)
 - i. Costs...

[0043] Docking Station

- a. Needs:
 - i. Sensor for vehicle recognition
 - ii. Library for identify type of vehicle
 - iii. Charging transformer that can be autonomously converted to whatever the requirements are for the charging
 - iv. Sensor for identifying the battery level
 - v. System for identifying how long of a charge is required and how long it will take.
 - vi. System for sharing information on scheduling and current charge -- how long, etc.?
- b. One of the standards that we will use for the docking station is determining how autonomous it operates without the intervention of a human...
 - i. It's adaptability for devices
 - ii. It's ability to share current charging times, schedule and manage vehicles being charged, etc.
 - 1. Does this increase the cost?
- c. Schedules the charging. We have a drone patent on this. Need to include.
- d. Safety – does it protect the customer and associate
- e. Safe-Haven for vehicles
- f. Able to provide updates to the vehicle while docked
- g. Able to do maintenance and servicing to the vehicle while docked
- h. Could also be considered a Ground Control Station

- i. Could recharge liquids, detergents and chemicals for devices like the Audo-C
- j. Could be an area where the connectivity is strong and allows the vehicles to download large amounts of data securely

[0044] Autonomy – when do people have to step in?

- a. Mapping and Localization
- b. What are our levels of autonomy? What standard are we adopting (Cars? Robotics?)
- c. Autonomous navigation
- d. Autonomous mapping
- e. Autonomous docking station
- f. Autonomous checklist to make sure it's ready to run
- g. Autonomous help-requesting – can it ask for help?
- h. Autonomous process deconfliction – if something is keeping it from performing the task, can it work to still accomplish the task?
- i. Autonomous task management, scheduling, reporting, etc.
- j. Is the initial setup autonomous?
- k. Once initial setup is completed, does it operate autonomously?
- l. Is the maintenance autonomous?
- m. Can it dynamically reroute if objects are blocking its original path?
- n. Can it dynamically assign a route based on what it needs to do? Can you give it a product and it figure out its own route to get there?
- o. You will have a chart with different categories of autonomy and we will define values for each category from the vehicles ability to be autonomous in that category.
- p. There is a one-time initial setup that has to occur. It appears that on some of these bots that there is a daily setup that has to occur (Audo-C, BossaNova, etc.) Many of these have to be chaperoned. If they have to be monitored while they are working, they are not autonomous – this would be considered a 0-level.
 - i. Levels of autonomy: “Making an independent system work on its own”
 - 1. Lvl 1 – if it can carry out its work after the initial setup
 - 2. Lvl 2 – if it can put itself up
 - 3. Lvl 3 – if it can recharge and refill
 - 4. Lvl 4 – if the store manager doesn't have to schedule it
 - 5. Lvl 5 – if it can maintain itself
 - ii. Others levels:
 - 1. Can it interact and at what level? Audible commands
 - 2. Does it have a mobile application that can be downloaded on any device to monitor it?
 - 3. Can it read hand motions?
 - 4. Pre-activity – initial setups

5. Post-activity – docking, charging, refilling, uploading, etc.
6. If it gets in trouble, can it request help? Can it solve the issue?
7. Remote access – see what it sees. C2 remote-control of device

[0045] Safety – who could be harmed versus “Protection (Security)”

- a. Customer
- b. Unit
- c. Store property
- d. Devices:
 - i. Docking stations
 - ii. Robots
- e. De-humanizing
- f. Sharp edges
- g. Electrical Exposure
- h. Crushing, bumping, smashing
- i. Force, Speed, etc.
- j. Stopping rating
- k. Machine generated heat
- l. Chemicals
- m. Explosion factor
- n. Radiation factor
- o. Electrical grounding
- p. Gas factor
- q. Noise factor
- r. Lights factor – too bright, etc.
- s. Sharp edge factor
- t. Temperature factor – hot or cold
- u. Fire factor
- v. Altitude factor
- w. Humidity factor
- x. Balance/ Tipping factor
- y. Height factor
- z. Horizontal & Vertical mapping (point cloud)
- aa. Power surging factor
- bb. Static electricity factor
- cc. Smell factor
- dd. Fright/ Startle factor
- ee. Vacuum factor
- ff. Waterproofing factor
- gg. Environmental proofed for outside use
- hh. EMP factor/ Magnetic

- ii. Does it create contaminants
- jj. Mechanical and electrical exposure
- kk. Run over human body parts (foot, hands, fingers, etc.)
 - i. Wheels, rollers, etc.
- ll. Sense and avoid – ability to maneuver around objects, people, and things.
- mm. Sounds, lights, messaging, alerting – to provide awareness to those objects, people, and things.
 - i. Turn signals. Backup signals. Drive signals. Audio messages. “Backing up, just letting ya know” “Turning Right, have a good day”. Choose regionally appealing sounds and messages: “Ya’ll back up now you here.”
 - ii. Images: Emojis, pictures, etc. The idea is these could be combined with messages and alerts to make the robots operation more-friendly.
- nn. Clearance between robotic units when travelling (Audo-C and Bossa Nova travelling on the same lane – need to leave room for people if they are in the proximity)
- oo.

[0046] Scalability & Sustainability

- a. Communications: it can accommodate today and the futures communications.
 - i. Example: Website plans
- b. At what point do we have so many robots that we fail? How do mitigate that in advance? The concern = management of too many devices. Solution = Quantum Computing +
- c. Can you manufacturer your solution for 4700 stores in 2-years?
- d. Can you maintain it? Do you have the support system in place?
- e. Can you monitor the solutions?
- f. Can you be proactive with maintenance, updates, etc.?
- g. Can you sustain?
- h. Levels of scalability?
- i. Can you monitor and maintain?
- j. What are you doing to make it easier to manage? Manageability?
- k. What’s their upgradeable path? Future proofing!!! Hardware, software, etc. We should be able to get upgrades at limited-no cost as they are implemented.
- l. What’s the migration or transition path to do upgrades?
- m. Innovativeness – are they ahead of the technology curve? Are they pushing the boundaries?
- n. Open System -

[0047] Shareability

- a. Could be a standard by which everyone has to share information within.
- b. Shareability has application to task management, security, etc.

- c. Consideration could be in how much it raises the price...

[0048] Messaging & Alerting

- a. Types of messaging:
 - i. Audio
 - ii. Visual
 - 1. Picture
 - 2. Video
 - iii. Text
 - iv. Machine-based
 - v. Device-based
 - vi. Financial
 - 1. Crypto
 - vii. Private, Public, Secret, Management level, associate level, customer, department, etc.

[0049] Processing Power

- a. Quantum computing
- b. What are the requirements for computing?
- c. Status Updates

[0050] Events

- a. Location-Based
 - i. Global
 - ii. National
 - iii. Local
- b. Fixed calendar events: MTWRFSS
- c. Temporary-static events:
 - i. Holidays
 - ii. Fiscal YR dates
- d. Temporary dynamic events:
 - i. Fair
 - ii. ball games
- e. Planned events
 - i. Long-term
 - ii. Short-term
- f. Unplanned events:
 - i. weather creates a lot of unplanned events
 - ii. incidents
 - iii. unknown unknown
 - iv. unknown known
- g. Message auditing and logging

- h. Demographic
- i. Cultural
- j. Social Media
- k. Pre-event, Event, Post-event (in between each you have the start, end, duration, etc.)

[0051] Reporting

- a. Messaging
- b. Alerting
- c. Mission
- d. Maintenance of device
- e. Success
- f. Failure
- g. Incident
- h. Who to report
- i. Where to report
- j. When to report
- k. Why to report...
- l. How to report...
- m. What to report...

[0052] Data – everything that needs to be captured in order to support everything else

- a. What levels of data capture
 - i. Granularity – could also be the gateway (entry point)
- b. Store Data
- c. Regional
- d. Home-Office

[0053] Aesthetic of the Device – we want our devices to be appealing, welcoming, clean, and safe.

- a. De-humanizing – make robots look like robots and not like people or animals.

[0054] Infrastructure Installations – how much do we have to change the store for the solution to work?

- a. QR codes, magnetic strips, docking stations, etc.
- b. For instance, Google is leveraging what we already have to build out our maps and allow customers and associates to update the map, etc.

[0055] Mission Management

- a. What's the best route?
- b. What's the best device?

- c. What's the best combination of devices?
- d. What's the best time?
- e. What's the impact on the store? Financial impact? OSCA impact? Business impact?
- f. Task and decision
- g. Data element
- h. Scheduling
- i. Tasks
- j. Alerting
- k. Messaging
- l. Localized decision making versus cloud decision making (mothership versus central server).
- m. Traffic Management

[0056] Security – a way in which you ensure things are secure. Protecting devices, people, store, assets, associates, etc.

- a. Real-time checking
- b. Inter-device checking
- c. Alerting
- d. Messaging
- e. Network integrity
- f. Channels
- g. Encryption
- h. Communication
- i. Data security
- j. Authorization for overrides
- k. Physical access to certain locations

[0057] Communication – the difference between messaging and communication is that communication is the mode and messaging is the content. COMS becomes your C2 for messages.

- a. 4 types of communications:
 - i. Interpersonal communication
 - ii. Non-verbal communication
 - iii. Oral communication
 - iv. Visual communications
- b. Size and Urgency are a major construct of what, when and how we do communications.
- c. Frequency – how often is the message repeated.
- d. Distribution –

- e. Log – tracking of all the content; messages, malfunctions, functionality, etc.
- f. Summary of metrics
- g. Alternatives for messaging when it isn't able to be communicated in the standard/typical way; the communications systems will manage what modes are used to distribute content (MSGs)
- h. How do you get a message into robot, then to the command center, and then to the home office? = Filtering, routing, and summary.
 - i. Summary – you need to select and present only the valuable content
 - ii. Filtering – you need to send the right content to the right entities
 - 1. For example, an operations manager versus a senior leader are going to want different levels of information and detail.
 - 2. Do the rules change based upon the size of the message? Think – size of emails? Alternatives in email sizing issues, using a drop box. Are there elements of this we should consider?
 - 3. Validation of the communication – is it coming from a reliable source? Is it scanned? What do we do with communication that is flagged as a potential virus?
 - a. Currently, AMO protects the stores communication – viruses... data size... etc.
 - iii. Public update/ announcements messages: these can be similar to a meeting notification.
 - iv. Routing – you need to send the right content to the right entities in the most efficient data path, travel path.
 - v. Intelligence – what gets communicated when, where, why, how, and what?
 - 1. Receiver – what (MSG) is the receiver going to want to know in the way of content and how (COMS) are we going to get it to them?
 - 2. Message Manager/UI/ Display – how is the MSG and COMS presented to the receiver? The UI should have selections and options available to the receiver so that they can determine what MSGs and COMs are presented. This needs to be configurable so that the receiver can determine what content they want to see (similar to a control panel for facebook, etc.)
 - a. The UI should have options for the end-user (robot or person) to accept or decline messages; block off and allot time; etc.
 - 3. UI should know how long actions take, etc.
 - 4. Messages should have a respond by time option.
 - 5. Scheduling – scheduling tasks and actions based on communication.

6. Sender – what information should I be sending to receivers and how do they want it displayed, presented?
 - i. Alerting
 - j. Messaging
 - k. Standard
 - l. Status
 - m. Security
 - n. Physical methods of communication (Digital Inputs); you would need AI to run against these inputs to identify these:
 - i. Going out:
 1. Audio – language processing.
 2. Text – slang
 3. Lights/ Visual – standard signals – known. May be different by region.
 4. Movement
 5. Alerts
 6. Voice
 7. Signals – standard signals – known. May be different by region.
 - ii. Going in:
 - o. Alternatives of communication when the internet is overloaded:
 - i. Cellular
 - ii. Radio
 - p. Routing of communication
 - i. Recipient: Who receives the message
 - ii. Distributor: Who distributes the message
 - iii. Management: Who tracks the message. The status of the messages delivery. The
 - q. Filtering of communication
 - i. Recipient: Who receives the message
 - ii. Distributor: Who distributes the message
 - iii. Management: Who tracks the message. The status of the messages delivery. The
 - r. Chat bots; the only chat bots we have in place is IVR, which is not a true chat bot.
 - s. Voice to text
 - t. Categories of messaging
 - i. Alerting
 - ii. Frequency
 - iii. Priority of messaging – does the priority of the message as it pertains to the location in the queue does it change over time. At what point does a low priority move up in priority? What makes the determination?
 - iv. Criticality/Seriousness of Message

- v. Urgency of action – if you didn't respond, it goes to escalation.
 - vi. Escalation
- u. Modes
 - i. Note on a screen from a mobile application
 - ii. Email
 - iii. Text
 - iv. Phone call
 - v. Broadcast
 - vi. Audio
 - vii. Chatbots
 - viii. Images
 - ix. Sirens
 - x. Alarms
 - xi. Polite: greeting, message, etc. (audio, text, etc.)
- v. Incoming ways of inputting messages
 - i. Computer messaging
 - 1. Associate messaging
 - 2. Customer messaging
 - ii. Human messaging
 - iii. Status messaging
 - 1. Order ready
 - 2. Order waiting
 - 3. Order in queue
 - iv. Push & Pull Messages
 - v. Notifications & Alert Messages
 - 1. May expect an action
 - 2. May be informative
 - vi. Warning messages
 - 1. May expect an action
 - 2. May be informative
 - vii. Advisories & Watch
 - viii. Specific-entity messages
 - 1. Customer
 - 2. Associate
 - 3. Device, unit.
- w. completion if available of an action for a message.
- x. Messages that demand an action in a certain period of time
- y. Message escalation
- z. Followup messaging
- aa. Message series/ chain of messages
- bb. Family of messages (department, zone, store, region, etc.)

- cc. Message privacy
- dd. Internal messaging
- ee. External messaging
 - i. Authority – police, etc.
- ff. Levels of encryption
- gg. Messaging Queue or Broker
- hh. Message routing
 - i. Machine communicates to a Ground Control Station
 - ii. GCS communicates to a cell service
 - iii. Cell service communicates to a Fire DPT
 - iv. Fire DPT receives and acts by putting out the fire
- ii. Message tracking & reporting
 - i. Escalation list
- jj. Message feedback and effectiveness tracking
 - i. Escalation list
- kk. Message archiving
 - i. Pruning of store – auto-delete of old messages
- ll. Message thresholds and conditions
- mm. Message broadcasting
- nn. Message filtering – Who Receives. Filtering only relevant messages so that the recipient doesn't get overloaded
 - i. Bombardment
 - ii.
- oo. Services
 - i. SMTP
 - ii. POP3
 - iii. Paging
 - iv. SMS (Short Message Service)
 - 1. Guaranteed message delivery using a store-and-forward approach
 - 2. Ease of use, without additional software or hardware
 - 3. Low-cost method for information delivery
 - 4. Revenue source for service providers
 - v. Enhanced Message Service (EMS)
 - 1. Sounds and melodies
 - 2. Pictures and animations
 - 3. Formatted text
 - 4. Concatenated Messages
 - vi. Multimedia Message Service (MMS)
 - vii. Instant Messaging
 - viii. HDML Notifications
 - 1. Alert

- 2. Cache Operation
- 3. HDML decks, images, and digests
- ix. WAP Push
 - 1. Push Initiator (PI)
 - 2. Push Proxy Gateway (PPG)
 - 3. WAP Client
 - 4. Push submission
 - 5. Push cancellation
 - 6. Push replacement
 - 7. Status Query
 - 8. Client Capabilities query
- x. Operations
 - 1. Service indication (SI)
 - 2. Service loading (SL)
 - 3. Cache operation (CO)
- xi. Application-application
- pp. Natural Language Processing Engines

[0058] Cloud and decision making: 1) tools 2) data storage 3) AI & ML

- a. Status
- b. Security
- c. Reporting
- d. For instance with ESL, how will price changes be made to ESL tags? From home office on down? Or, will we have tunable controls for different levels (store, region, etc.)?
- e. Volumes of data
- f. AI
- g. ML
- h. How do you communicate information into the cloud? What are the standards? When should cloud updates be sent? How often?
- i. Decision making
 - i. Nobody gets to make that choice, the AI does
 - ii. System that accepts requests (Inputs from humans and others)
 - iii. Engine that decides from the requests the decision to be made
 - 1. Current state. Interrupting state. Accept/reject. Notify of the outcome or decision. Feedback loop. Post-analysis.
 - iv. The king is determined at what level is the decision coming from. The home office or store manager can be the king for the decision dependent upon the circumstance.
 - 1. Anything that is an ultimate decision (such as you cannot fly) -- becomes first.

2. Decisions trees with roles, ranks, responsibilities.
- j. Scenarios
- i. Robot allocation: Robot that only moves products, not pallets. **Patent**
 1. You have returns that need to go back
 2. You have customers in the pickup area
 3. Components needed for the above:
 - a. Database, engine, product identifier, product location, mapping, localization, scheduling, reporting, power, tasks capability engine, events (shopping traffic), device management (maintenance, updates), rules, tiers, decision making engine, communication, safety, standards, requests, proximity to the task, etc.
 - b. Performance ratios of the device/robot/person compared with the task (Subaru versus a truck for moving 150 flagstone rocks); then, issue tasks by ratios which makes a system
 - c. Capabilities of the device/robot/person compared with the task
 - d. Criticality of the task: time, cost, customer service, etc. Each one can be tuned specifically for priority over the rest.
 - e. Devices are a part of the solution.
 - f. Go beyond the device. The system should determine what the device does.
 - g. If you go through each of the scenarios and identify the commonalities, you can start to determine what are the decisions and where and when do those decisions need to be made.
 - h. What's the backout plan for the decision?
 - i. We need to think through the components that makeup the decision?
- k. Dynamic Price Changes

[0059] Open API -

- a. API defines two things: 1) Mode of communication 2) Message 3) Security protocol may also be included (establish an account and accountability)
- b.

[0060] Scheduling – it's not just on time of day but the customer, usage, etc. Maximum utilization.

- a. Scheduling of activities is going to be determined by operational time tables to drive efficiency.
- b. Customers traffic patterns
- c. When is it most needed
- d. What is the impact
- e. POS data
- f. Time of day
- g. Is there a time of day that an IoT Device should be distributing data?
 - i. Should they be on a different band/channel
 - ii. Should there be a checklist that each thing must go through?
- h. Alerting
- i. Messaging

[0061] Gateway (Entry decision for inclusion as a good neighbor into the ecosystem)

- a. A process to determine acceptable, unacceptable, and outstanding.
- b. Will it fit? Why not?
- c. ROI computed in advance
- d. Future proofing – to ensure the technology has an acceptable life cycle
- e. Are you creating a problem? Solving one? Impacting positive change?

[0062] Traffic Management

- a. Drives scheduling, routing, and activity planning.
- b. Traffic MGT of devices – physical navigation paths and routing.
- c. Alerting
- d. Messaging
- e. Standard
- f. Status
- g. Security

[0063] Rules – guide decision making

- a. Rules for: support, customer, operational, system, location, etc.
- b. Rules define the Standards; standards define the parameters of the law
 - i. ISO Standards
- c. Task and decision are being optimized by rules. The rules don't need to be just off time any more but rather based on the current profile of the store and rule engine is being dynamically tuned for the profile by Ai that is shared in a simple format with associates.
- d. Status
- e. Reporting
- f. Security
- g. Volumes of data
- h. AI
- i. ML

[0064] Localization – different methods for identifying where something is.**[0065] Sensors – internal sensors, external sensors, etc.**

- a. Interference

[0066] Routing

- a. Dynamic
- b. Static

[0067] Roles & Responsibilities

- a. Capabilities
- b. Task efficiency and effectiveness

[0068] AI & ML

- a. Algorithms
- b. Chat bots

[0069] Autonomy

- a. Mission
- b. Setup
- c. Checklist
- d. Recharging
- e. Storage

[0070] Processing Computing – Quantum versus standard**[0071] Outputs – what is it generating? Where does it go? Why does it go? How does it go?**

- a. Devices

- b. People
- c. Robotics

[0072] Internal Systems

[0073] External Factors

- a. Marketing
- b. Real Estate
- c. ISD
- d. Power Management

[0074] Levels & Priorities

- a. Levels of intelligence – dictates authority of decision making/command.
Example: if a robotic unit was travelling from inside to outside with sensitive products, it may rely upon a C2/mothership to determine if its “ok” to travel outside with the sensitive product. There are also no absolutes, there are sliding scales for this. So, the sensitive product may be able to handle 3-minutes of exposure, so it may be “ok” even though the weather isn’t ideal.
 - i. Artificial
- b. Individual resource intelligence
 - i. ESL, Device, Robot, etc.
- c. Onboard intelligence
- d. Shared/Coordinated intelligence
 - i. Flight controller, mainframe, etc.
- e. Remote intelligence
 - i. Mothership, C2, etc.
- f. Pass control from entity – entity

[0075] Decision Making

- a. Levels of decision making
 - i. Sensor/ Component
 - ii. Unit
 - iii. Category of Units
- b. Overrides
- c. Autonomous
- d. Who needs to be bothered by the decision
- e. Frequency of the decision
 - i. Time
 - ii. Occurrence
- f. Impact
 - i. Positive
 - ii. Negative

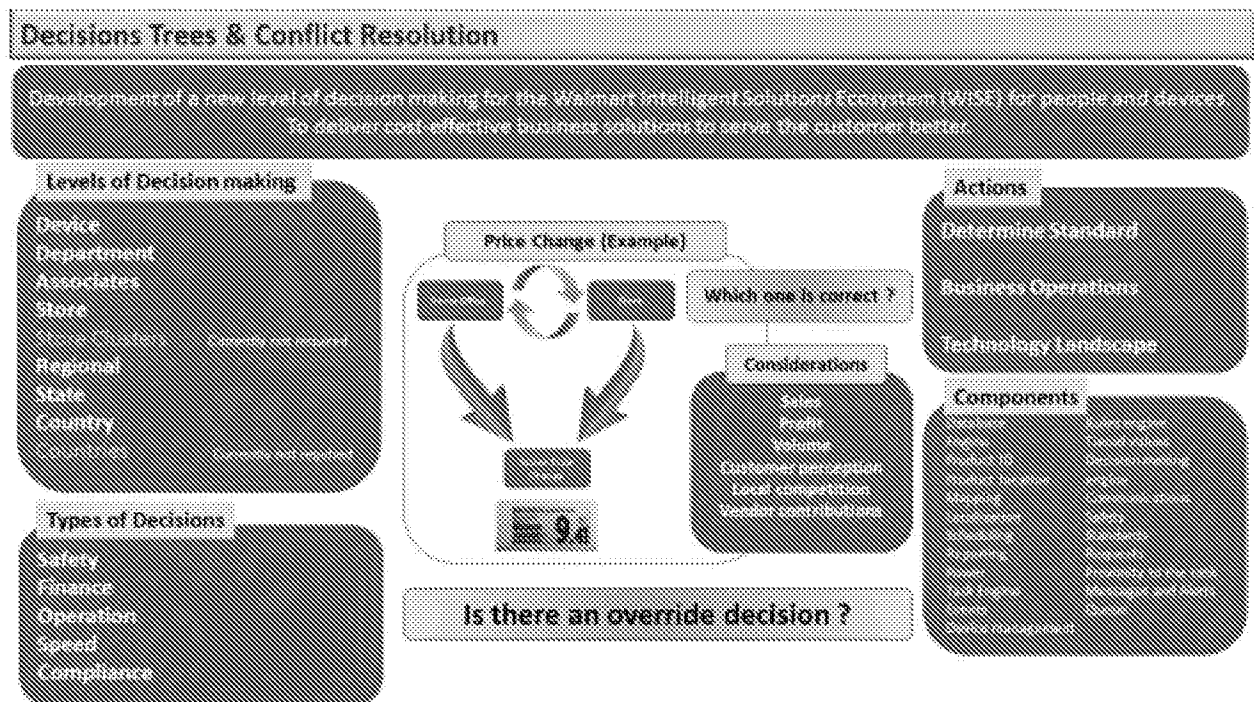
- iii. Financial
- iv. Customer
- v. Operation
- g. You begin to optimize the business through the use of different data points
 - i. We are going to get new and innovative ways of looking at the business that have never been discovered before

[0076] Checklists

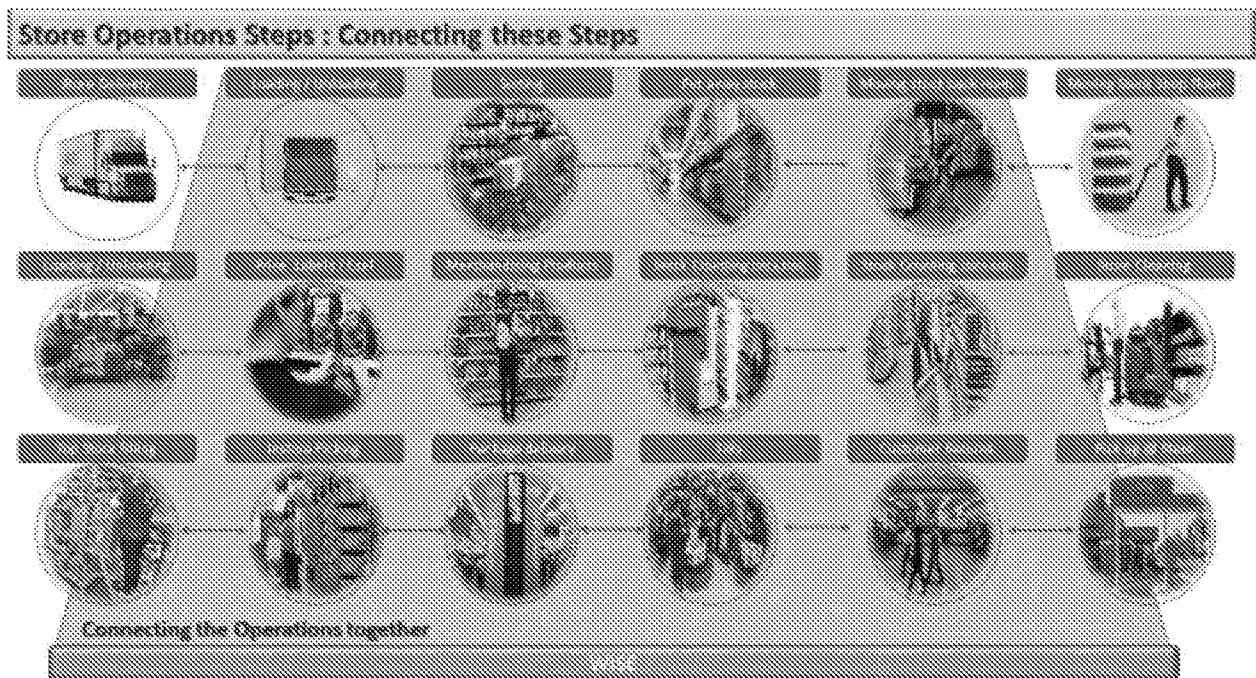
- a. Operational/ functionality checks
- b. Tasks checklists
- c. Procedural checklists
- d. When was I maintained?
- e. Storage
- f. Legal

[0077] APPENDIX

[0078] Slide 1



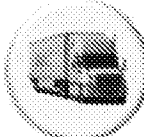
[0079] Slide 2



[0081] Slide 4

Store Delivery

General Overview



Technology



WISE Ecosystem






Assessment of the traffic location

- Network
- Communication with other operations
- Time synchronization
- When a vehicle is on the road, the system sends position information to cloud for the cloud to find the right communication for the road
- The time information and other problems in cloud can be resolved for the operation getting road

Assessment of the customer inventory

- When inventory from the store, the system sends position information to cloud for the cloud to find the right communication for the store
- The time information and other problems in cloud can be resolved for the operation getting store

Preparation of unloading facility

- In the way again
- Are the unloading resources available from their been prepared for the task, how they changed?

Notes

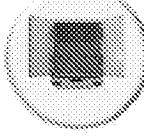
Truck has been released, if the product for a store, it provides its manifest to the cloud. The AI starts programming to make sure that we have resources available for unloading the truck -- robotic and human. Calculates how long it will take based on manifest. You could ensure that you have available how could be determined by sensor data. At the same time, it can see when the needs to be interrupted using that some trailer when it's unloaded, and it can reserve resources for loading the trailer, and how long it will take; you can also calculate how many resources you will need to unload the trailer and how long it will take. You could even get into sharing resources across stores. The AI can do task assignment: what the resource is doing, how long it will take, what are its capabilities. There can be an opportunity to coordinate some of these tasks and ensuring resources.

We could build this system to accept other possible orders to serve for work.

[0082] Slide 5

Loading & unloading

General Overview



Technology



WISE Ecosystem






Making inventory for task plan

- When a truck is on the road, the system sends position information to cloud for the cloud to find the right communication for the road
- When a vehicle is on the road, the system sends position information to cloud for the cloud to find the right communication for the road
- The time information and other problems in cloud can be resolved for the operation getting road

Preparation

- When inventory from the store, the system sends position information to cloud for the cloud to find the right communication for the store
- The time information and other problems in cloud can be resolved for the operation getting store

Assessment of the customer inventory

- When inventory from the store, the system sends position information to cloud for the cloud to find the right communication for the store
- The time information and other problems in cloud can be resolved for the operation getting store

Preparation of unloading facility

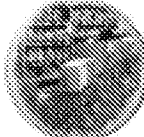
- In the way again
- Are the unloading resources available from their been prepared for the task, how they changed?

Notes

[0083] Slide 6

Sorting

Inventory



Technology



WISE Ecosystem






Fast System

- Acquisition of inventory, counting
- Product inventory, items, staff responsibilities & business processes
- Barcode locations for inventory, affiliated with FAST system
- Data and location affiliated with FAST system

Cart & Rocketeer

- Provisioned for a store
- Location location information for the store
- Location location information from FAST
- Connected with FAST system
- Data to FAST and location inventory to the store, FAST

Mobile Management

- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data

Notes

[0084] Slide 7

Put away stock

Inventory



Technology



WISE Ecosystem






Fast System

- Acquisition of inventory, counting
- Product inventory, items, staff responsibilities & business processes
- Barcode locations for inventory, affiliated with FAST system
- Data and location affiliated with FAST system

Cart & Rocketeer

- Provisioned for a store
- Location location information for the store
- Location location information from FAST
- Connected with FAST system
- Data to FAST and location inventory to the store, FAST

Mobile Management

- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data
- Data system, data and inventory data

Reduction (Put Away)

- Data system, data and inventory data
- Data system, data and inventory data

Notes

[0089] Slide 12

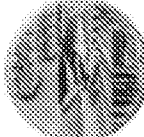
[illegible]

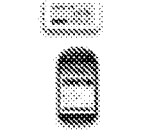
[0090] Slide 13

[illegible]

[0091] Slide 14

Associate Stock counting



Autonomous Stock Counting by way of Associate

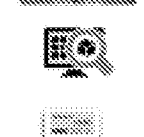
- Action is triggered from: (1) scheduled inventory count (2) stock device location (3) alert or inventory item an associate is assigned (4) associate device for inventory requirement
- System identifies associate data for the job: (1) associate assigned by the department (2) location of item
- System displays inventory information: (1) stock location (2) department compliance (3) location of item
- System tracks time: (1) time (2) completion (3) item (4) item
- System logs work activity
- System updates inventory data and updates the system
- System creates action based on the inventory count (1) correct stock (2) department compliance

Notes

[0092] Slide 15

Autonomous Store Cleaning





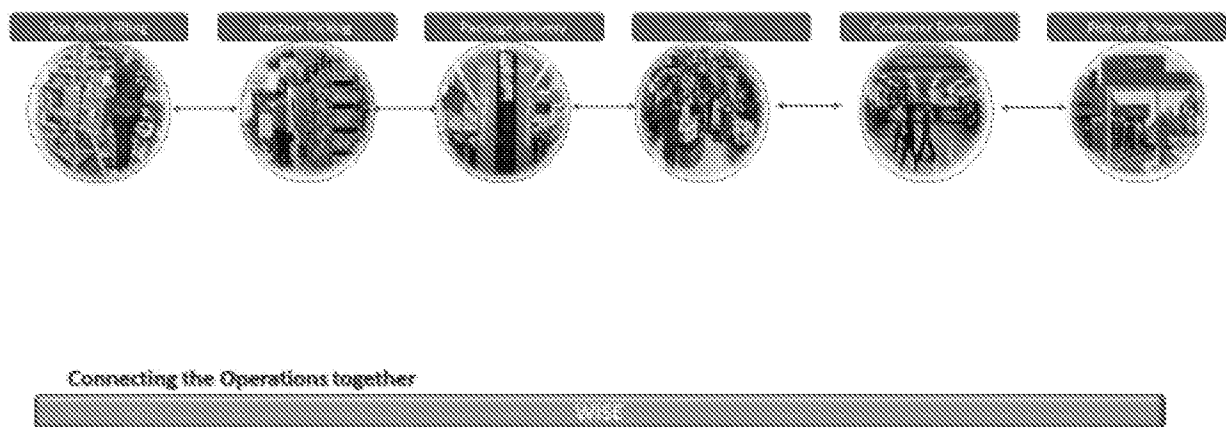

Autonomous Store Cleaning by way of Associate

- Action is triggered from: (1) scheduled cleaning (2) stock device location (3) alert or inventory item an associate is assigned (4) associate device for inventory requirement
- System identifies associate data for the job: (1) associate assigned by the department (2) location of item
- System displays inventory information: (1) stock location (2) department compliance (3) location of item (4) item to be cleaned
- System tracks time: (1) time (2) completion (3) item (4) item
- System logs work activity
- System updates store cleaning data and updates the system
- System creates action based on the inventory count (1) correct stock (2) department compliance

Notes

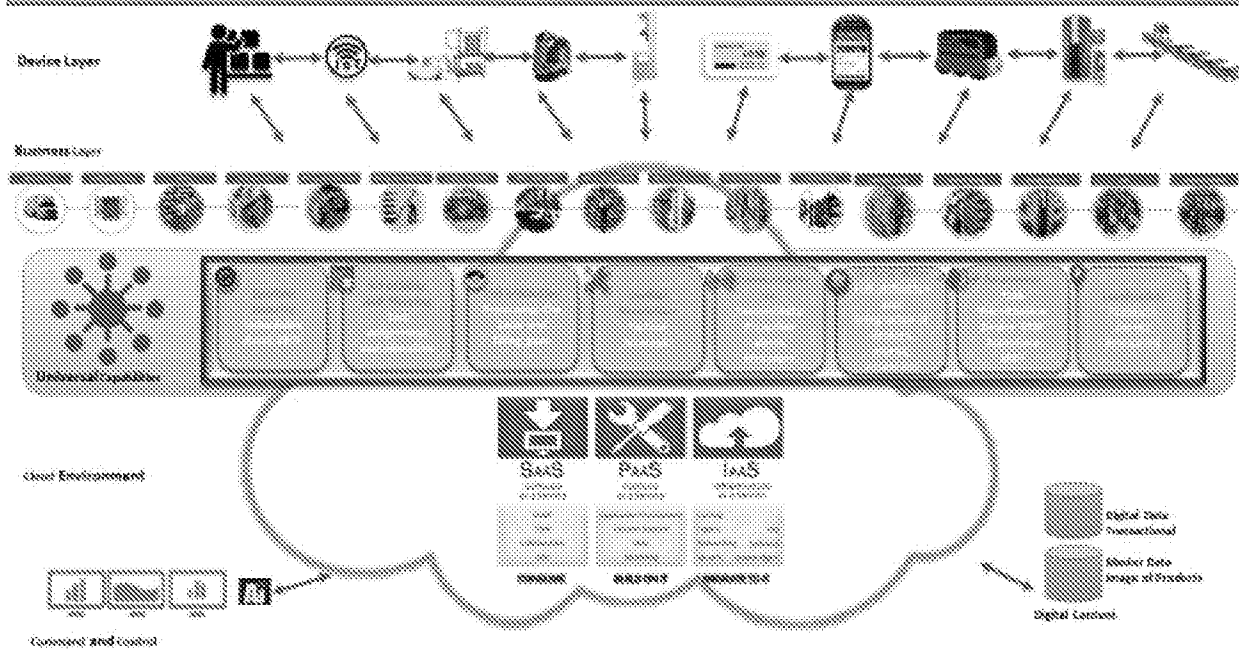
[0093] Slide 16

Connecting the steps: top stock filling to pick up at store



[0094] Slide 17

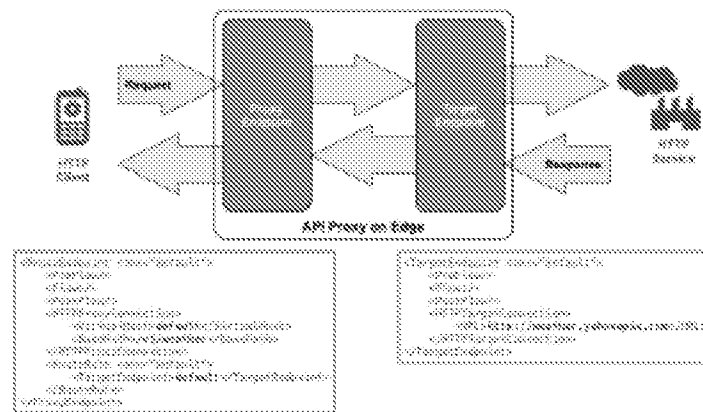
Technology Questions



[0095] Slide 18

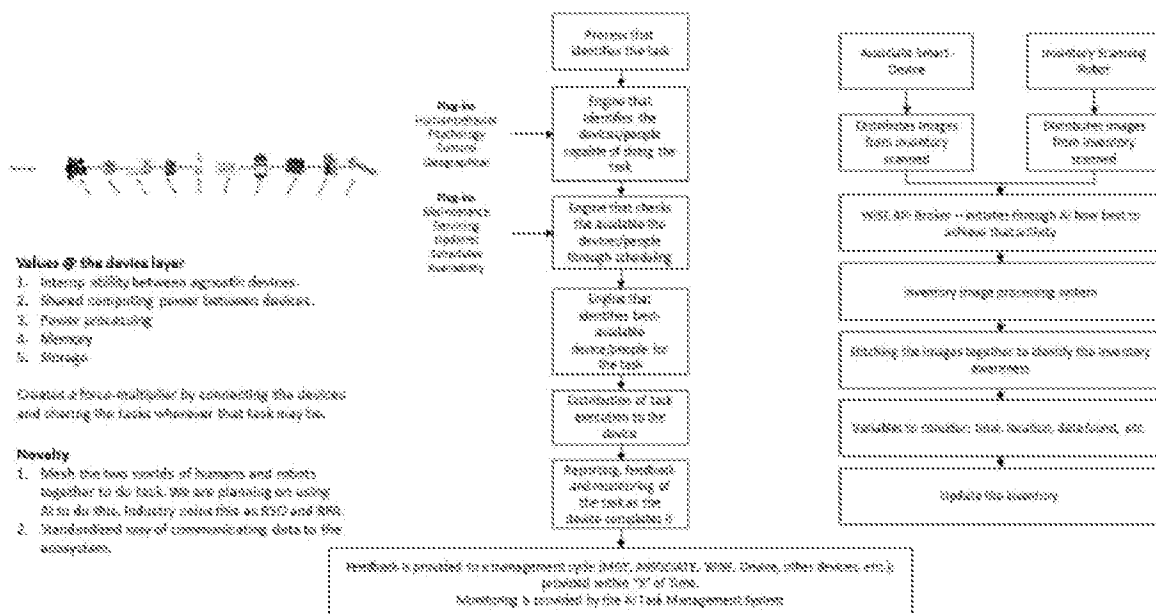
Technology Questions

4.4 Proxy landscapes



[0096] Slide 19

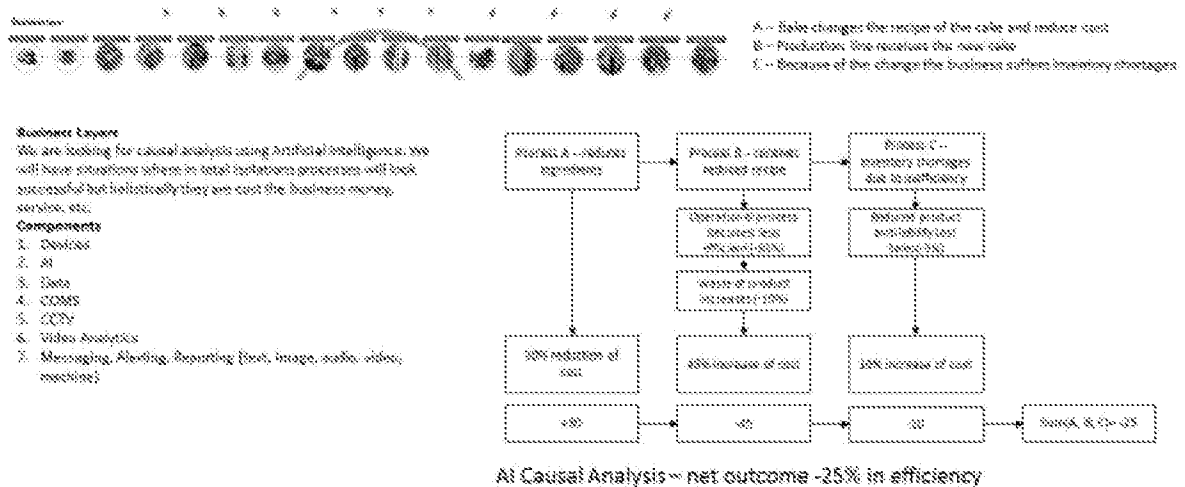
WISE Ecosystem Backbones - Devices



[0097] Slide 20

WISE Ecosystem Backbone – Business Processes

WISE ecosystem will use AI-driven causal analysis to analyze disparate processes to determine holistically if their net gain promotes positive values for the business.



[0098] Slide 21

WISE Ecosystem Backbone – Universal Capabilities

What are our universal capabilities? (See Universal Capabilities Document)

Identifying an opportunity to share capabilities between devices, people, and things.

Broker the data of identities shared capabilities between the devices.

Process the data and organize for the devices to receive; and, ultimately understand and digest.

Distribute the data back to the devices; security.

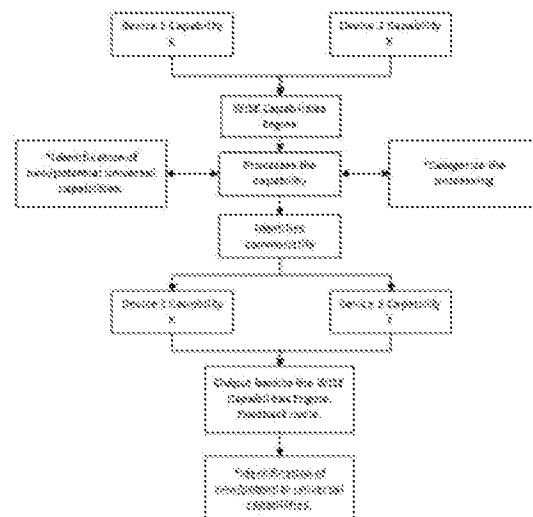
Output back from devices to the system for feedback. Feedback cycle of the universal capability to determine future actions.

Process the output.

Categorize the processing.

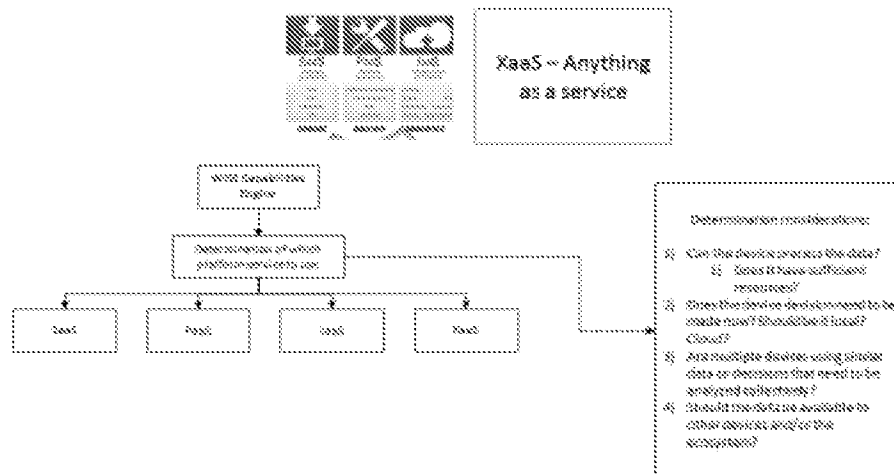
Use AI to determine actions, changes, etc.

*Identification of new/potential universal capabilities.



[0099] Slide 22

WISE Ecosystem Backbones - Platforms



CLAIMS

We claim:

1. A method comprising:
 - receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability;
 - receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks:
 - identifying any devices in the list of devices required to perform the task;
 - identifying human resources required to perform the task; and
 - having a schedule identifying when the task is performed;
 - generating, via a processor, a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system;
 - receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and
 - determining, via the processor and using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.
2. The method of claim 1, wherein the determining of the efficiency level comprises performing a causal analysis of how the additional item impacts the list of tasks and the list of devices.
3. The method of claim 1, further comprising using iterative machine learning to improve the resource allocation engine.
4. The method of claim 1, wherein the determining of the efficiency level of implementing the additional item further comprises:
 - determining if the additional item has sufficient resources;

determining if multiple devices using related data need to be evaluated collectively; and
determining if the additional item should be available to at least one of other devices
and the distribution system.

5. The method of claim 1, wherein the list of tasks are from a plurality of disparate business organizations with the distribution system.

6. The method of claim 1, wherein the commonalities are identified based on a predefined list of capabilities, uses, and scheduling.

7. The method of claim 1, wherein the resource allocation engine normalizes the list of devices and the list of tasks performed by human beings into a common data format when identifying the commonalities between the list of devices and the list of tasks.

8. A system comprising:

a processor; and

a computer-readable storage medium having instructions stored which, when executed by the processor, cause the processor to perform operations comprising:

receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability;

receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks:

identifying any devices in the list of devices required to perform the task;

identifying human resources required to perform the task; and

having a schedule identifying when the task is performed;

generating a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system;

receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and
determining, using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.

9. The system of claim 8, wherein the determining of the efficiency level comprises performing a causal analysis of how the additional item impacts the list of tasks and the list of devices.

10. The system of claim 8, the computer-readable storage medium having additional instructions stored which, when executed by the processor, cause the processor to perform operations comprising using iterative machine learning to improve the resource allocation engine.

11. The system of claim 8, wherein the determining of the efficiency level of implementing the additional item further comprises:

determining if the additional item has sufficient resources;
determining if multiple devices using related data need to be evaluated collectively; and
determining if the additional item should be available to at least one of other devices and the distribution system.

12. The system of claim 8, wherein the list of tasks are from a plurality of disparate business organizations with the distribution system.

13. The system of claim 8, wherein the commonalities are identified based on a predefined list of capabilities, uses, and scheduling.

14. The system of claim 8, wherein the resource allocation engine normalizes the list of devices and the list of tasks performed by human beings into a common data format when identifying the commonalities between the list of devices and the list of tasks.

15. A non-transitory computer-readable storage medium having instructions stored which, when executed by a computing device, cause the computing device to perform operations comprising:

- receiving a list of devices used within a distribution system, each device in the list of devices having at least one capability;

- receiving a list of tasks performed by human beings within the distribution system, each task in the list of tasks:

- identifying any devices in the list of devices required to perform the task;

- identifying human resources required to perform the task; and

- having a schedule identifying when the task is performed;

- generating a resource allocation engine for the system using the list of devices and the list of tasks performed by human beings, the resource allocation engine identifying commonalities between the list of devices and the list of tasks within the distribution system;

- receiving an additional item for inclusion within the distribution system, the additional item comprising one of an additional device and an additional task; and

- determining, using the resource allocation engine, an efficiency level of implementing the additional item within the distribution system.

16. The non-transitory computer-readable storage medium of claim 15, wherein the determining of the efficiency level comprises performing a causal analysis of how the additional item impacts the list of tasks and the list of devices.

17. The non-transitory computer-readable storage medium of claim 15, having additional instructions stored which, when executed by the computing device, cause the computing device to perform operations comprising using iterative machine learning to improve the resource allocation engine.

18. The non-transitory computer-readable storage medium of claim 15, wherein the determining of the efficiency level of implementing the additional item further comprises:

determining if the additional item has sufficient resources;
determining if multiple devices using related data need to be evaluated collectively; and
determining if the additional item should be available to at least one of other devices
and the distribution system.

19. The non-transitory computer-readable storage medium of claim 15, wherein the list of tasks are from a plurality of disparate business organizations with the distribution system.

20. The non-transitory computer-readable storage medium of claim 15, wherein the commonalities are identified based on a predefined list of capabilities, uses, and scheduling.

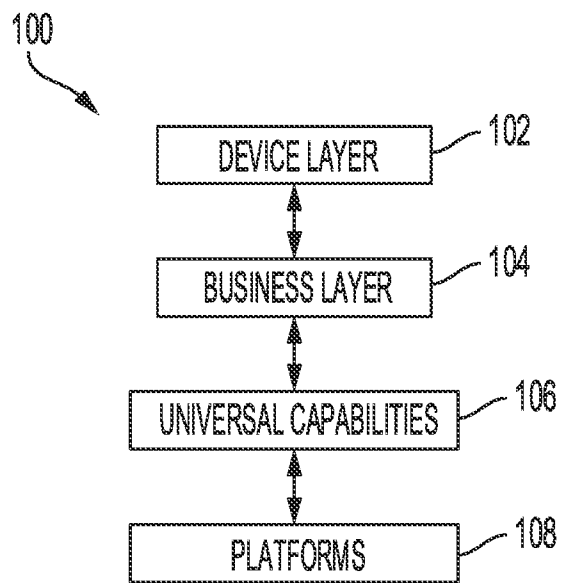


FIG. 1

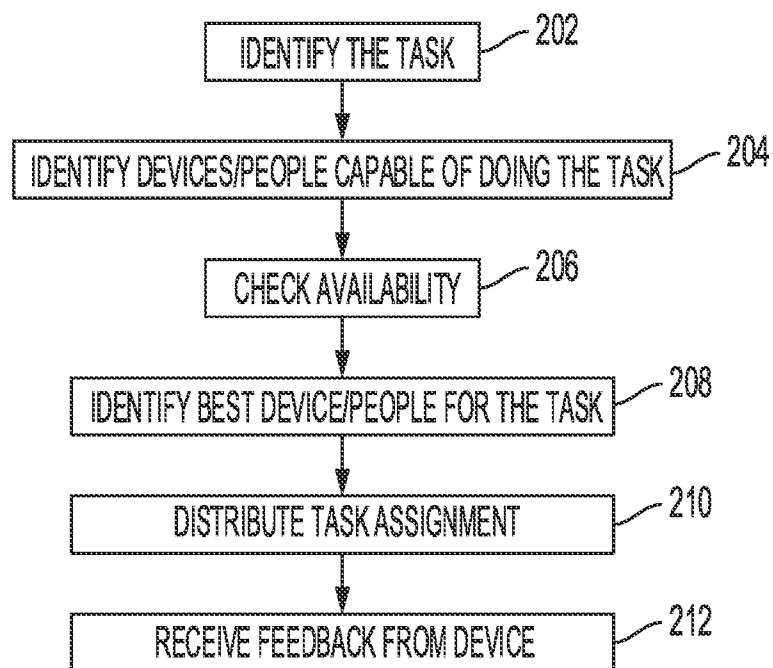


FIG. 2

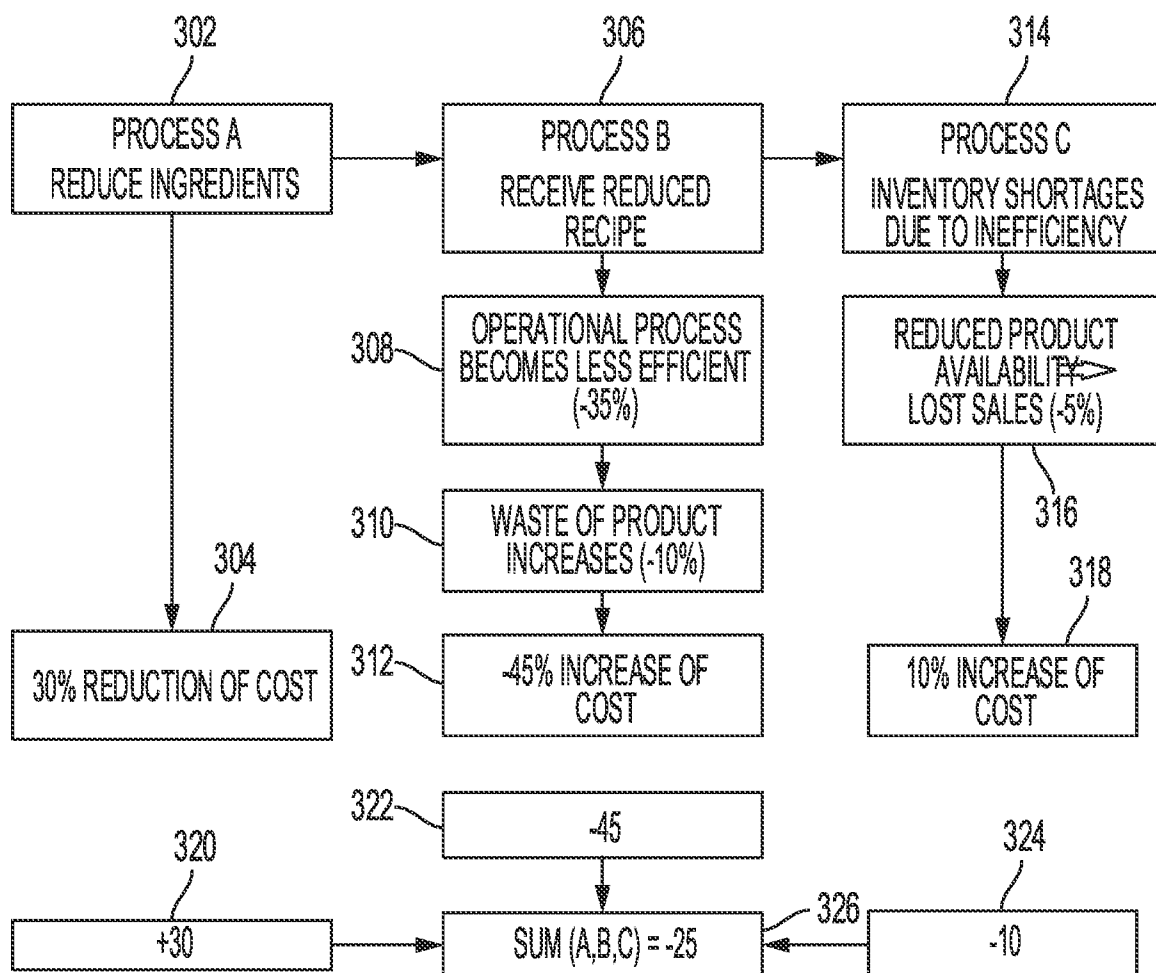


FIG. 3

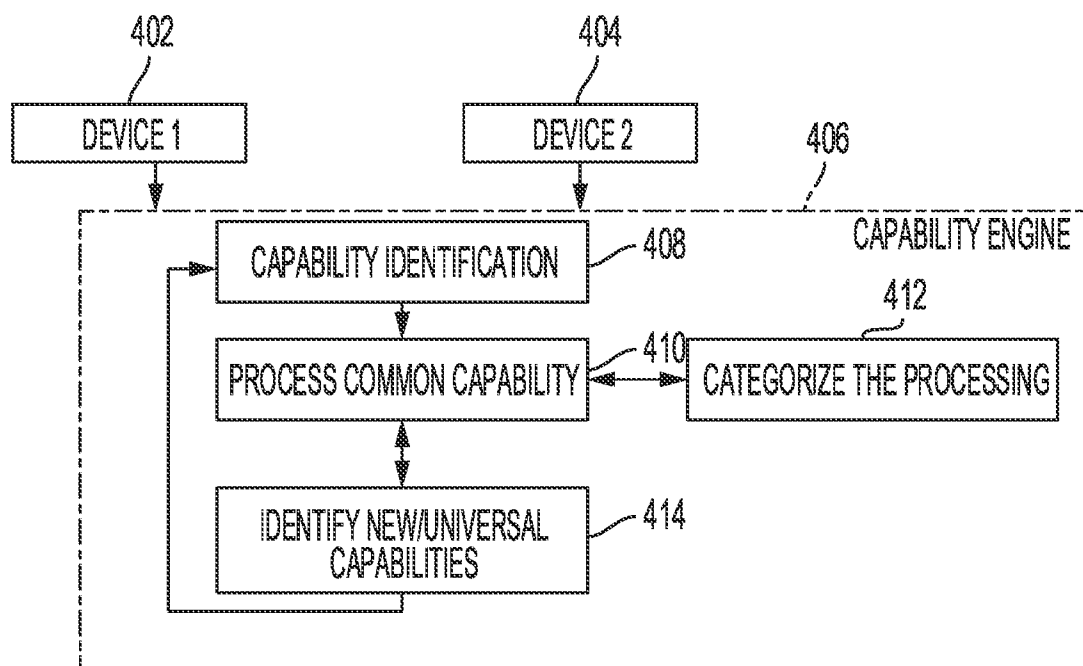


FIG. 4

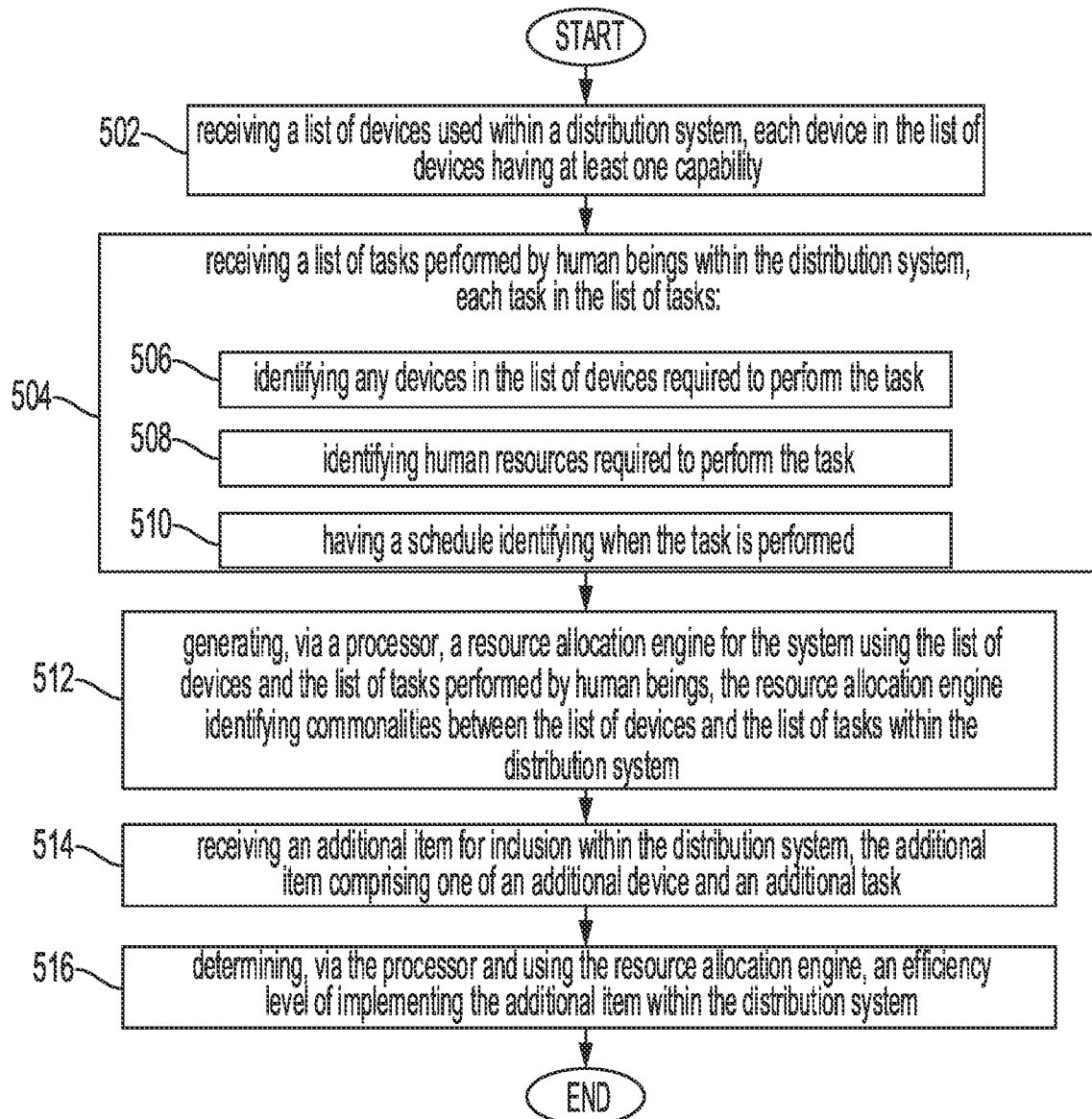


FIG. 5

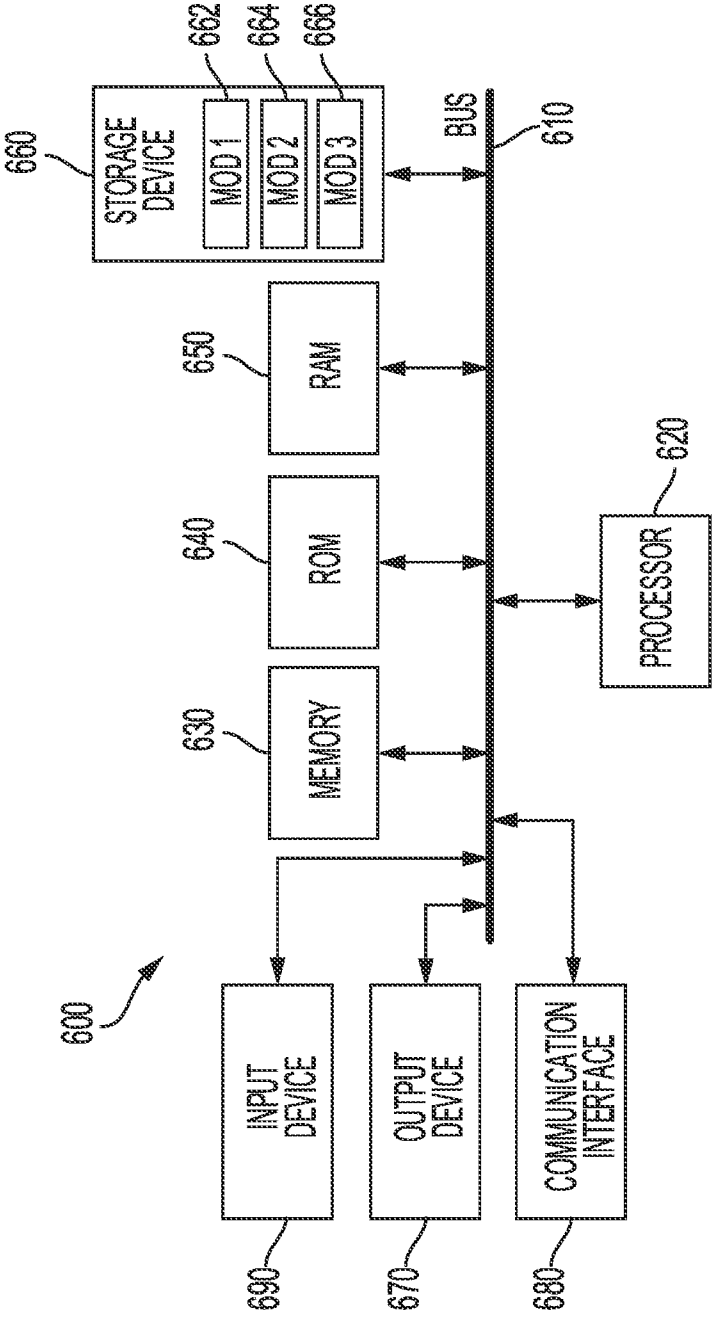


FIG. 6

INTERNATIONAL SEARCH REPORT

International application No.

PCT/US 19/38958

A. CLASSIFICATION OF SUBJECT MATTER

IPC(8) - G06F 15/02 (2019.01)

CPC - G06Q 10/06, G06Q 10/0631, Y04S 10/54, G06Q 10/06316, G06Q 10/06311

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

See Search History Document

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

See Search History Document

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

See Search History Document

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X --- Y	US 2007/0185754 A1 (Schmidt) 09 August 2007 (09.08.2007) entire document (especially para [0038]-[0029], [0036]-[0041], [0049], [0055]-[0061]).	1-2, 4-9, 11-16, and 18-20 ----- 3, 10, 17
Y	US 2011/0087625 A1 (Tanner et al.) 14 April 2011 (14.04.2011) (para [0070], [0077]-[0081]).	3, 10, 17

☐ Further documents are listed in the continuation of Box C.☐ See patent family annex.

* Special categories of cited documents:

"A" document defining the general state of the art which is not considered to be of particular relevance

"E" earlier application or patent but published on or after the international filing date

"L" document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)

"O" document referring to an oral disclosure, use, exhibition or other means

"P" document published prior to the international filing date but later than the priority date claimed

"T" later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention

"X" document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone

"Y" document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art

"&" document member of the same patent family

Date of the actual completion of the international search

03 September 2019 (03.09.2019)

Date of mailing of the international search report

20 SEP 2019

Name and mailing address of the ISA/US

Mail Stop PCT, Attn: ISA/US, Commissioner for Patents
P.O. Box 1450, Alexandria, Virginia 22313-1450

Facsimile No. 571-273-8300

Authorized officer:

Lee W. Young

PCT Helpdesk: 571-272-4300

PCT OSP: 571-272-7774