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(54) **Title:** CENTRAL MANAGEMENT AND CONTROL OF USER-CONTRIBUTED CONTENT IN A WEB-BASED COLLABORATION ENVIRONMENT AND MANAGEMENT CONSOLE THEREFOR

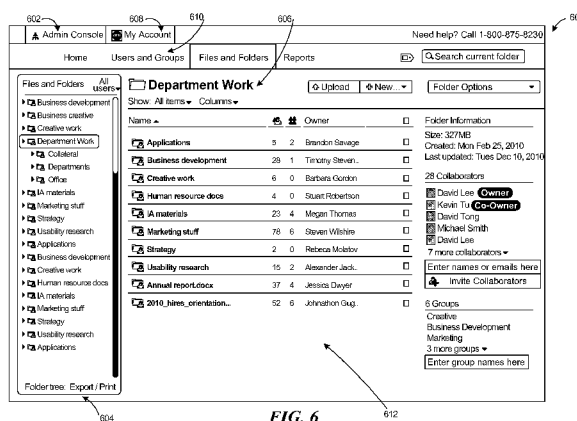


FIG. 6

(57) **Abstract:** Systems and methods for central management and control of user-contributed content in a web-based collaboration environment are disclosed. In one aspect, embodiments of the present disclosure include a method, which may be implemented on a system, for enabling an administrative user in an enterprise setting to centrally manage and control content provided by other users of the enterprise in a web-based collaboration environment. In one embodiment, a view providing access to an aggregate of the content or a selection thereof provided by the other users is depicted in a user interface for the administrative user to access the web-based collaboration environment. The user interface for the administrative user includes both of a management console to access the content provided by other users and a panel for accessing an account of the user and work items owned by the administrative user. In addition, the view which provides access to the aggregate or the selection of the content provided by other users is depicted when the management console is selected from the user interface.

**CENTRAL MANAGEMENT AND CONTROL OF USER-CONTRIBUTED
CONTENT IN A WEB-BASED COLLABORATION ENVIRONMENT AND
MANAGEMENT CONSOLE THEREFOR**

CROSS REFERENCE TO RELATED APPLICATIONS

[0001] This application claims the benefit of U.S. Patent Application No. 13/547,264 entitled “CENTRAL MANAGEMENT AND CONTROL OF USER-CONTRIBUTED CONTENT IN A WEB-BASED COLLABORATION ENVIRONMENT AND MANAGEMENT CONSOLE THEREFOR (Attorney Docket No. 61599-8007.US01)” which was filed on July 12, 2012, which claims the benefit of U.S. Patent Application No. 61/538,782 entitled “CENTRAL MANAGEMENT AND CONTROL OF USER-CONTRIBUTED CONTENT IN A WEB-BASED COLLABORATION ENVIRONMENT AND MANAGEMENT CONSOLE THEREFOR (Attorney Docket No. 61599-8007.US00)” which was filed on September 23, 2011, the contents of which are all incorporated by reference herein.

[0002] This application is further related to U.S. Patent Application No. 13/152,982 entitled “Real Time Notification Of Activities that Occur In A Web-Based Collaboration Environment”, which was filed on June 3, 2011, the contents of which are all incorporated by reference herein.

BACKGROUND

[0003] As digital content has become dominantly used in enterprise settings or other environments as the preferred mechanism for project, task, and work flow management, the technology surrounding streamlined collaboration and editing of digital content among groups of users has become an area of active development.

[0004] In content management for enterprise settings or similar environments, numerous users are editing, sharing and accessing digital content and files in a shared online work space; as such, content management, version control, and permission tracking are examples of issues that need to be addressed.

BRIEF DESCRIPTION OF THE DRAWINGS

[0005] FIG. 1 illustrates an example diagram of a system having a host server able to provide a centralized management and control mechanism of user-contributed content in a web-based collaboration environment by authorized users (e.g., administrative users).

[0006] FIG. 2 depicts an example diagram of a web-based or online collaboration platform deployed in an enterprise or other organizational setting for organizing work items contributed by users and managed by an administrative user.

[0007] FIG. 3 depicts an example diagram of a workspace in an online or web-based collaboration environment accessible by collaborators including a creator (author), administrative user, or general user, through various devices.

[0008] FIG. 4 depicts a block diagram illustrating an example of components in the host server of a web-based collaboration environment which provides central management and control of user-contributed content and management console.

[0009] FIG. 5 depicts a flow chart illustrating an example process whereby an authorized user can centrally manage content provided by other users and/or other contributing users through a management console in the user interface of the web-based collaboration environment.

[0010] FIGS. 6-9 depict screenshots showing examples of views in a management console selectively enabled in a web-based collaboration environment for a verified administrator via a user interface through which the administrator user can also access to view or his/her own account.

[0011] FIGS. 10-11 depict screenshots showing examples of views in a management console showing features enabling the administrative user to manage users or collaborators or content contributors in workspaces.

[0012] FIGS. 12-16 depict screenshots showing examples of views in a management console showing features enabling the administrative user to filter or selectively view sets or subsets of content aggregated among other users from one or more workspaces in a web-based collaboration environment.

[0013] FIGS. 17-21 depict screenshots showing examples of views in a management console showing features enabling the administrative user to use various search parameters or terms to search for subsets of content aggregated among other users in a web-based collaboration environment.

[0014] FIG. 22 shows a diagrammatic representation of a machine in the example form of a computer system within which a set of instructions, for causing the machine to perform any one or more of the methodologies discussed herein, may be executed.

DETAILED DESCRIPTION

[0015] The following description and drawings are illustrative and are not to be construed as limiting. Numerous specific details are described to provide a thorough understanding of the disclosure. However, in certain instances, well-known or conventional details are not described in order to avoid obscuring the description. References to one or an embodiment in the present disclosure can be, but not necessarily are, references to the same embodiment; and, such references mean at least one of the embodiments.

[0016] Reference in this specification to “one embodiment” or “an embodiment” means that a particular feature, structure, or characteristic described in connection with the embodiment is included in at least one embodiment of the disclosure. The appearances of the phrase “in one embodiment” in various places in the specification are not necessarily all referring to the same embodiment, nor are separate or alternative embodiments mutually exclusive of other embodiments. Moreover, various features are described which may be exhibited by some embodiments and not by others. Similarly, various requirements are described which may be requirements for some embodiments but not other embodiments.

[0017] The terms used in this specification generally have their ordinary meanings in the art, within the context of the disclosure, and in the specific context where each term is used. Certain terms that are used to describe the disclosure are discussed below, or elsewhere in the specification, to provide additional guidance to the practitioner regarding the description of the disclosure. For convenience, certain terms may be highlighted, for example using italics and/or quotation marks. The use of highlighting has no influence on the scope and meaning of a term; the scope and meaning of a term is the same, in the same

context, whether or not it is highlighted. It will be appreciated that same thing can be said in more than one way.

[0018] Consequently, alternative language and synonyms may be used for any one or more of the terms discussed herein, nor is any special significance to be placed upon whether or not a term is elaborated or discussed herein. Synonyms for certain terms are provided. A recital of one or more synonyms does not exclude the use of other synonyms. The use of examples anywhere in this specification including examples of any terms discussed herein is illustrative only, and is not intended to further limit the scope and meaning of the disclosure or of any exemplified term. Likewise, the disclosure is not limited to various embodiments given in this specification.

[0019] Without intent to limit the scope of the disclosure, examples of instruments, apparatus, methods and their related results according to the embodiments of the present disclosure are given below. Note that titles or subtitles may be used in the examples for convenience of a reader, which in no way should limit the scope of the disclosure. Unless otherwise defined, all technical and scientific terms used herein have the same meaning as commonly understood by one of ordinary skill in the art to which this disclosure pertains. In the case of conflict, the present document, including definitions will control.

[0020] Embodiments of the present disclosure include systems and methods for the central management and control of user-contributed content in a web-based collaborative environment and management console provided therefor.

[0021] **FIG. 1** illustrates an example diagram of a system having a host server 100 able to provide a centralized management and control mechanism of user-contributed content in a web-based collaboration environment by authorized users (e.g., administrative users 185).

[0022] The client devices 102 can be any system and/or device, and/or any combination of devices/systems that is able to establish a connection, including wired, wireless, cellular connections with another device, a server and/or other systems such as host server 100 and/or notification server 150. Client devices 102 will typically include a display and/or other output functionalities to present information and data exchanged between among the devices 102 and/or the host server 100 and/or notification server 150.

[0023] For example, the client devices 102 can include mobile, hand held or portable devices or non-portable devices and can be any of, but not limited to, a server desktop, a desktop computer, a computer cluster, or portable devices including, a notebook, a laptop computer, a handheld computer, a palmtop computer, a mobile phone, a cell phone, a smart phone, a PDA, a Blackberry device, a Treo, a handheld tablet (e.g. an iPad, a Galaxy, Xoom Tablet, etc.), a tablet PC, a thin-client, a hand held console, a hand held gaming device or console, an iPhone, and/or any other portable, mobile, hand held devices, etc. In one embodiment, the client devices 102, host server 100, and notification server 150 are coupled via a network 106. In some embodiments, the devices 102 and host server 100 may be directly connected to one another.

[0024] The input mechanism on client devices 102 can include touch screen keypad (including single touch, multi-touch, gesture sensing in 2D or 3D, etc.), a physical keypad, a mouse, a pointer, a track pad, motion detector (e.g., including 1-axis, 2-axis, 3-axis accelerometer, etc.), a light sensor, capacitance sensor, resistance sensor, temperature sensor, proximity sensor, a piezoelectric device, device orientation detector (e.g., electronic compass, tilt sensor, rotation sensor, gyroscope, accelerometer), or a combination of the above.

[0025] Signals received or detected indicating user activity at client devices 102 through one or more of the above input mechanism, or others, can be used in the disclosed technology by various users, administrator users 185 or collaborators (e.g., collaborators 108) for accessing, through network 106, a web-based collaboration environment or online collaboration platform (e.g., hosted by the host server 100 with notification capabilities (e.g., real time or near real time) enabled through the optional notification server 150).

[0026] The collaboration platform or environment hosts workspaces with work items that one or more users can access (e.g., view, edit, update, revise, comment, download, preview, tag, or otherwise manipulate, etc.). A work item can generally include any type of digital or electronic content that can be viewed or accessed via an electronic device (e.g., device 102). The digital content can include .pdf files, .doc, slides (e.g., Powerpoint slides), images, audio files, multimedia content, web pages, blogs, etc. A workspace can generally refer to any grouping of a set of digital content in the collaboration platform. The grouping can be created, identified, or specified by a user or through other means.

This user may be a creator user (author or creator of the content) or an administrative user 185, or a general collaborator 175, for example.

[0027] In general, a workspace can be associated with a set of users or collaborators (e.g., collaborators 108) which have access to the content included therein. The levels of access (e.g., based on permissions or rules) of each user or collaborator to access the content in a given workspace may be the same or may vary among the users. Each user may have their own set of access rights to every piece of content in the workspace, or each user may be different access rights to different pieces of content. Access rights may be specified by a user associated with a work space and/or a user who created/uploaded a particular piece of content to the workspace, or any other designated user or collaborator.

[0028] In general, the collaboration platform allows multiple users or collaborators to access or collaborate efforts on work items such each user can see, remotely, edits, revisions, comments, or annotations being made to specific work items through their own user devices. For example, a user can upload a document to a work space for other users to access (e.g., for viewing, editing, commenting, signing-off, or otherwise manipulating). The user can login to the online platform and upload the document (or any other type of work item) to an existing work space or to a new work space. The document can be shared with existing users or collaborators in a work space.

[0029] Administrative user(s) 185 can be associated with a single work space or multiple work spaces. Administrative users 185 may be users having administrative rights to content contributed by other users in a given workspace or across multiple work spaces. For example, an administrative user 185 may be a department manager in an enterprise or similar organization who oversees several projects and assigns/monitors tasks performed by several collaborators. An administrative user 185, may, manage, edit, access content provided by other users through the collaboration platform. Administrative users 185 may also manage collaborative users 175, for example, by monitoring, reviewing their work items, work status, assignments, and/or change/assign/edit permissions of the collaborative users 175 with respect to documents and work items in one or more work space. Further use cases can include eDiscovery applications using account-wide search enabled for administrative users.

[0030] A diagrammatic illustration of the online collaboration environment and the relationships between workspaces and users/collaborators/administrators are illustrated with further reference to the example of **FIG. 2**. A diagrammatic illustration of a workspace having multiple work items with which collaborators (e.g., users, administrators, and/or authors/creators) can access through multiple devices is illustrated with further reference to the example of **FIG. 3**.

[0031] In one embodiment, the host server 100 of the online or web-based collaboration environment provides enhanced mechanisms for centralized management and control of user-contributed content by a user who can play an administrative/management role with respect to some workspaces but not in others. The web-based collaboration environment can provide a user interface having a segmented view between a management console and a user console.

[0032] For workspaces which the user is an administrator or manager, the user can, through the management console activated in the user interface through the collaborative environment, access, manage, edit, and/or monitor content provided by other users (e.g., content relating to a given project, within a certain department, topic, organization, or enterprise). The administrative user can also, through the management console, track, monitor users or collaborators across one or more workspaces in the online collaboration environment.

[0033] For workspace which the user is not an administrator, the user may access the user console through the same interface to access the associated content and/or interact with the associated collaborators. The segmented view in a common user interface allows, for example, a user to manage multiple affiliations and associated content/collaborators, either with a given work space in the collaboration environment, or with multiple enterprises/organizations, through the web-based collaboration environment.

[0034] Note that through the user interface, the administrative user can also access a non-management console view to access his/her own content in a separate work space or context in which he/she may not play an administrative or management role, either in the web-based work space or in an actual physical enterprise/environment..

[0035] In other words, the segmented administrator and user views enable the decentralization and management of roles by a user using a single account. In this manner, the user need not establish multiple accounts (e.g., different log-in information) for different affiliations and/or to access different work items with different work space affiliations. For example, a given administrator can login to the collaboration environment using a single account to access a project for which he/she is managing (and also managing the associated content and other users) and at the same time, using that same account to access projects or work spaces where the user is just a contributor or collaborator, and not managing the content, project, or other users. The projects accessed through the segmented views may have the same or different enterprise organization affiliations.

[0036] Functions and techniques disclosed for centrally managing and controlling user-contributed content and other users via a management console are further described with reference to the components illustrated in the example of **FIG. 4**.

[0037] In one embodiment, client devices 102 communicate with the host server 100 and/or notification server 150 over network 106. In general, network 106, over which the client devices 102, the host server 100, and/or notification server 150 communicate, may be a cellular network, a telephonic network, an open network, such as the Internet, or a private network, such as an intranet and/or the extranet, or any combination thereof. For example, the Internet can provide file transfer, remote log in, email, news, RSS, cloud-based services, instant messaging, visual voicemail, push mail, VoIP, text messaging (SMS), and other services through any known or convenient protocol, such as, but is not limited to the TCP/IP protocol, Open System Interconnections (OSI), FTP, UPnP, iSCSI, NSF, ISDN, PDH, RS-232, SDH, SONET, etc.

[0038] The network 106 can be any collection of distinct networks operating wholly or partially in conjunction to provide connectivity to the client devices 102 and the host server 100 and may appear as one or more networks to the serviced systems and devices. In one embodiment, communications to and from the client devices 102 can be achieved by, an open network, such as the Internet, or a private network, such as an intranet and/or the extranet. In one embodiment, communications can be achieved by a secure

communications protocol, such as secure sockets layer (SSL), or transport layer security (TLS).

[0039] In addition, communications can be achieved via one or more networks, such as, but are not limited to, one or more of WiMax, a Local Area Network (LAN), Wireless Local Area Network (WLAN), a Personal area network (PAN), a Campus area network (CAN), a Metropolitan area network (MAN), a Wide area network (WAN), a Wireless wide area network (WWAN), enabled with technologies such as, by way of example, Global System for Mobile Communications (GSM), Personal Communications Service (PCS), Digital Advanced Mobile Phone Service (D-Amps), Bluetooth, Wi-Fi, Fixed Wireless Data, 2G, 2.5G, 3G, 4G, IMT-Advanced, pre-4G, 3G LTE, 3GPP LTE, LTE Advanced, mobile WiMax, WiMax 2, WirelessMAN-Advanced networks, enhanced data rates for GSM evolution (EDGE), General packet radio service (GPRS), enhanced GPRS, iBurst, UMTS, HSPDA, HSUPA, HSPA, UMTS-TDD, 1xRTT, EV-DO, messaging protocols such as, TCP/IP, SMS, MMS, extensible messaging and presence protocol (XMPP), real time messaging protocol (RTMP), instant messaging and presence protocol (IMPP), instant messaging, USSD, IRC, or any other wireless data networks or messaging protocols.

[0040] **FIG. 2** depicts an example diagram of a web-based or online collaboration platform deployed in a given enterprise or other organizational setting 250 for organizing sets of work items 215, 235, 255 in workspaces 205, 225, 245 contributed by users 206, 208, and 214 and managed by an administrative user 285.

[0041] The web-based platform for collaborating on projects or jointly working on documents can be used by individual users and shared among collaborators. In addition, the collaboration platform can be deployed in an organized setting including but not limited to, a company (e.g., an enterprise setting), a department in a company, an academic institution, a department in an academic institution, a class or course setting, or any other types of organizations or organized formal or informal setting, such as a group of users with no-specific (common) formal organizational or enterprise affiliation.

[0042] When deployed in a organizational setting, multiple workspaces (e.g., workspace A, B C) can be created to support different projects or a variety of work flows. Each workspace can have its own associate work items. For example, work space A 205 may

be associated with work items 215, work space B 225 can be associated with work items 235, and work space N can be associated with work items 255. The work items 215, 235, and 255 may be unique to each work space but need not be. For example, a particular word document can be associated with only one work space (e.g., work space A 205) or it may be associated with multiple work spaces (e.g., Work space A 205 and work space B 225, etc.).

[0043] In general, each work space has a set of users or collaborators associated with it. For example, work space A 205 is associated with multiple users or collaborators 206. In some instances, work spaces deployed in an enterprise may be department specific. For example, work space B may be associated with department 210 and some users shown as example user A 208 and workspace N 245 can be associated with departments 212 and 216 and users shown as example user B 214.

[0044] Each user associated with a work space can generally access the work items associated with the work space. The level of access will depend on permissions associated with the specific work space, and/or with a specific work item. Permissions can be set for the work space or set individually on a per work item basis. For example, the creator of a work space (e.g., one of user A 208 who creates work space B) can set one permission setting applicable to all work items 235 for other associated users and/or users associated with the affiliate department 210, for example. Creator user A 208 may also set different permission settings for each work item, which may be the same for different users, or varying for different users.

[0045] In some instances, a given work space (e.g., work space A 205) may have an administrative user (e.g., administrative user 285) who manages the associated work items (e.g., work items 215) contributed or provided by other users (e.g., users 206) and/or the affiliated users. The administrator 285 may also manage multiple work spaces (e.g., work spaces A, B, etc) and/or the contributing/associated users, etc. Through the collaboration environment, a user with an administrative role can access and manage an aggregate of content provided by the other users. The administrative user can also manage other users and user groups through the collaboration environment, via a management console.

[0046] In each work space A, B... N, when an action is performed on a work item by a given user or any other activity is detected in the work space, other users in the same work

space may be notified (e.g., in real time or in near real time, or not in real time). Activities which trigger real time notifications can include, by way of example but not limitation, adding, deleting, or modifying collaborators in the work space, uploading, downloading, adding, deleting a work item in the work space, creating a discussion topic in the work space.

[0047] Such notifications can be sent to relevant users and/or any administrators to notify them of actions surrounding such activities.

[0048] Example user interfaces for accessing the collaborative environment or platform and the central management and content control mechanisms are illustrated with references to the example screenshots of **FIGS. 6-21**.

[0049] **FIG. 3** depicts an example diagram of a workspace in an online or web-based collaboration environment accessible by collaborators including a creator (author) 320, administrative user 318, or general user 316, through various devices.

[0050] Each of users 316, 318, and 320 can individually use multiple different devices to access and/or manipulate work items 324 in the work space 302 with which they are associated with. For example users 316, 318, 320 can be collaborators on a project to which work items 324 are relevant. Since the work items 324 are hosted by the collaboration environment (e.g., a cloud-based environment), each user can access the work items 324 anytime, and from any physical location using any device (e.g., including devices they own or any shared/public/loaner device). The admin user 318 can access the work items in the work space 302 provided by other users (e.g., user 316 and/or creator 320), and/or edit or perform other actions in accordance with admin rights via a management console through the collaboration work space. Tasks, jobs in the work space 302 can also be managed by the admin user 318 (e.g., monitor progress, assign tasks, review comments, review revisions, etc.) through the management console.

[0051] **FIG. 4** depicts a block diagram illustrating an example of components in the host server 400 of a web-based collaboration environment with provides central management and control of user-contributed content and management console.

[0052] The host server 400 of the web-based or online collaboration environment can

generally be a cloud-based service. The host server 400 can include, for example, a network interface 402, an access type detector 405, a notification engine 415 having a notification server manager 416 and/or a management console feed generator 418. The host server 400 can further include a management console/user console agent 455 having a verification module 456, a content manager 458 having a search/filter agent 459, a user/task manager 460 having a status monitor agent 461 and/or a user manager 462. Additional or less components/modules/engines can be included in the host server 400 and each illustrated component.

[0053] The network interface 402 can be a networking module that enables the host server 400 to mediate data in a network with an entity that is external to the host server 400, through any known and/or convenient communications protocol supported by the host and the external entity. The network interface 402 can include one or more of a network adaptor card, a wireless network interface card (e.g., SMS interface, WiFi interface, interfaces for various generations of mobile communication standards including but not limited to 1G, 2G, 3G, 3.5G, 4G, LTE, etc.), Bluetooth, a router, an access point, a wireless router, a switch, a multilayer switch, a protocol converter, a gateway, a bridge, bridge router, a hub, a digital media receiver, and/or a repeater.

[0054] As used herein, a “module,” “a manager,” a “handler,” a “detector,” an “interface,” or an “engine” includes a general purpose, dedicated or shared processor and, typically, firmware or software modules that are executed by the processor. Depending upon implementation-specific or other considerations, the module, manager, handler, or engine can be centralized or its functionality distributed. The module, manager, handler, or engine can include general or special purpose hardware, firmware, or software embodied in a computer-readable (storage) medium for execution by the processor. As used herein, a computer-readable medium or computer-readable storage medium is intended to include all mediums that are statutory (e.g., in the United States, under 35 U.S.C. § 101), and to specifically exclude all mediums that are non-statutory in nature to the extent that the exclusion is necessary for a claim that includes the computer-readable (storage) medium to be valid. Known statutory computer-readable mediums include hardware (e.g., registers, random access memory (RAM), non-volatile (NV) storage, to name a few), but may or may not be limited to hardware.

[0055] One embodiment of the host server 400 includes the access type detector 405 which can receive, detect, process, identify, a user request and categorize it as either an administrative request or a general user request.

[0056] An administrative request includes a request from a user with management or other administrative roles, either in the collaborative environment online or in the physical organization or enterprise. The access request can be received from a user (e.g., through UI features in a user interface, such as that one shown in the examples of **FIGS. 6-7**) to select to access the administrator's console or the user console.

[0057] Administrative requests include those by an administrative user to centrally manage or control an aggregate of content provided by other users, such as users in one or more work spaces in the online environment, which can correspond to users which share a common affiliation in real life (e.g., collaborators in the same project, belonging to the same department, major, organization, sub-organization, sub-group, enterprise, local office of a company, common seniority, etc.). Administrative requests include a request from a user to view, edit, organize, or otherwise access an aggregate of content provided by or contributed by other users.

[0058] A general user request can include requests to upload the user's own content (authored or created content), edit uploaded content, review, or edit content provided by other collaborators. In response to detecting an administrative request, the system can initially verify that that the user has permission to manage or access the aggregated content provided by other users in a given setting (e.g., in a specific work space, group of work spaces, or content associated with a physical organization, enterprise, or other types of groups).

[0059] For example, the request, once categorized as a general user request or as a administrator request, can be passed on to the management console/user console agent 455. If the request is detected as an admin request, the verification module 456 can determine, verify, confirm, whether the user has administrative rights to manage content or an aggregate of content provided by the other users in a given setting. The verification module 456 can verify such rights based on identification of the user using the user's login credentials and user data stored for the user in the system (e.g., repository 130 of the example of **FIG. 1**).

[0060] Administrative rights may be assigned by management of a given enterprise, with which the work space is relevant, or any other user or member of the web-based collaboration environment or real-life organization or group of affiliated people.

Administrative rights may be assigned by the admin user him/herself. Alternatively or in addition, administrative rights may be assigned to one or more users by a collaborator in a given work space. In general, the user and the other users are affiliated with a common organization and the administrative user in the online platform also assumes an administrative role in the common organization. Such rights and relationships can be indicated in user profiles stored in the system.

[0061] When admin rights have been confirmed or verified for a user, the management console/user console agent 455 can depict, in a user interface, for the user to access the web-based collaboration environment, a view providing access to an aggregate of content provided by the other users. Via the view (e.g., a 'management console'), the user is able to selectively access a subset of the aggregate of the content by applying filtering mechanisms through the user interface to manage the content (e.g., via the content manager module 458).

[0062] The view depicted in the management console can include the aggregate of content provided by the other users presented as a list of files or folders for the administrative user to view, access, monitor, review, or edit, for example, as shown in the panel 604 in the example screenshot of **FIG. 6**. In one embodiment, the management console further includes filtering mechanisms to allow the admin user to access content associated with a specific user of the other users, for example, by the search and filter agent 459. The filtering mechanisms can allow the user to access content associated with a specific workspace or specific projects, for instance. The user can be able to access individual work items in the aggregate set of content provided by other users in the web-based collaboration environment. The access rights of an administrative user can include one or more of, by way of example, view, edit, assign task, delete, preview, download content, files, or folders. The access rights can further include, uploading or creating work items in a work space associated with other users.

[0063] Examples of the filtering and search mechanisms are shown in the example screenshots of **FIGS. 17-21**.

[0064] The management console also further includes group management features which allow the user to manage user groups among the other users, for example, via the user/tasks manager module 460 or the user manager module 462 therein. The user can also, through the management console, manage one or more of the other users that provided the content, for example, by changing or updating access permissions of the individual work items in the aggregate set of content. The screenshot of **FIG. 6** depicts a panel 610 in the admin console through which the administrative user can access and manage users and groups. For example, the admin user can view a listing of all users or collaborators within work spaces for which the user is the administrator. The admin user can also view, edit, create user groups within or affiliated with work spaces that they are admin users for. For example, the admin user can manage user groups by adjusting group associations, memberships, permissions, or access rights to content based on the permissions. In one embodiment, groups allow the bulk assigning of users to access rights.

[0065] In addition, the management console allows users to assign tasks in a work space to other users (e.g., another user or collaborator in a work space), for example, facilitated by the user/task manager 460. In one embodiment, through the status monitor agent 461, the administrative user is able to monitor the status of individual work items or assigned tasks. The administrative user may also be able to perform changing or updating access permissions of the individual work items in the aggregate set of content.

[0066] One embodiment of the host server 400 includes a notification engine 455. The notification engine 455, can for example, update a feed stream in the management console for the administrative user, for example, via the management console feed generator 418. In some instances, the feed stream can be optionally updated in real time or near real time relative to when the action relative to a work item, work space, or user is performed, initiated, saved, shared, and/or completed. For real-time updating, the notification engine 455 can utilize another server, or another engine in the same server which provides push functionality.

[0067] The notification engine 455 can generally notify users, which can be collaborators of the user who performed the activity in the work space, in addition to one or more administrator users, via one or more of many mechanisms, including but not limited to,

email, SMS, voice-message, text-based message, RSS, feed, etc., as described in detail with further reference to related co-pending U.S. Patent Application No. 13/152,982 filed on June 3, 2011. The contents of which are incorporated herein by reference in its entirety.

[0068] In one embodiment, the notification is depicted through a web-browser used by the other user (e.g., another collaborator or one or more administrative users) to access the web-based collaboration environment, for access in real time or near real time, or in delay time to when the activity was performed by the user. When notifying a user in real time through a web-browser, the notification engine 415 can utilize a push-enabled service to ensure real time notification. In one embodiment, the notification is sent by a component or another server which implements push technology.

[0069] The push-enabled service can be implemented via long poll or HTTP streaming, for example, by the notification server 500 or another component, device which may be internal to or external to the host server 400. In addition, the host server 400 could utilize other push servers including third party push servers to implement push technology including but not limited to mobile platform push systems and services (e.g., via smart phones or tablets or other portable devices such as iPhone, Android phones, Blackberry, iPad, Galaxy or other tablets, etc.) The host server 400 can send a notification server an identification of the recipient or administrative user to be notified and indicator of the activity to notify the recipient of.

[0070] In general, recipients, including recipients who are administrative users, of an activity notification are selected based on criteria. The activities which an administrative user is notified of can also be determined by system-managed criteria. The criteria may be determined, for example, based on a work space in which the activity was performed in the online collaboration platform. Specifically, the criteria, is in one embodiment, determined based on permissions configured for the workspace, as managed, tracked, updated, implemented, revised, based on the permissions manager 435.

[0071] For example, the workspace can be associated with an enterprise and in such an instance, the criteria can specify that the recipient that is selected is an employee of the enterprise and is therefore an administrative user. Enterprise associations and affiliations can be managed by the organization tracker 440, for example; in some embodiments,

enterprises and/or enterprise accounts can specifically be managed, tracked, monitored by the enterprise tracker 441.

[0072] Permissions for the workspace can be configured by a creator or administrative user of the workspace. Administrator designations are also tracked and stored in the permissions manager 435. The collaboration manager 438 can determine, track, and implement relationships, roles, and/or access levels of multiple users/collaborators. For example, users may be a general user, a creator of the work space, a creator of a work item, or an administrative user. The permissions for a work space can be configured by a user, creator, or the administrative user and is generally managed by the collaborations manager 438.

[0073] The criteria that are determined by work space permissions can be managed by the work space manager 436 in the permissions manager 435. A recipient selection criteria for recipients of notifications or other access rights can generally be based on user affiliation with the workspace, including, one or more of, member, invited collaborator and collaborator in the workspace. Such user affiliation can be tracked and managed by, for example, the collaboration manger 438 of the permissions manager 435.

[0074] In one embodiment, the criteria are determined based on permissions associated with a work item on which the activity was performed in relation to in the workspace. Permissions associated with work items can be managed, tracked, updated, revised, or implemented, in one embodiment, by the work item manager 442. For example, the permissions associated with the work item can be set by, a creator of the work item or an administrative user of the work space. Each work space can include multiple work items where each of multiple work items has individually configurable permissions. The individually configured permissions can be determined by user roles and rights (e.g., as managed by the collaborations manager 438). The work item manager 442 can communicate with the collaboration manager 438 in setting, configuring, or re-configuring permissions associated with work items.

[0075] **FIG. 5** depicts a flow chart illustrating an example process whereby an authorized user can centrally manage content provided by other users and/or other contributing users through a management console in the user interface of the web-based collaboration environment.

[0076] In process 502, it is verified that a user has permission to view and/or manage the aggregate of the content provided by the other users. In process 504, it is detected that the management console is selected in a user interface by the user. In process 506, a view providing access to an aggregate of content provided by the other users is depicted in a user interface for the user to access the web-based collaboration environment.

[0077] In process 508, filtering mechanisms are applied through the user interface to manage the content. The filters selected can include, by way of example but not limitation, search term, keyword, time, time range, user, owner, collaborator, date range, type of access, type of content, etc. In process 512, the administrative user can selectively access a subset of the aggregate of the content. Note that in some instances, separate permission settings or levels can be set for permission to view content, manage content, and/or aggregate content. In other words, administrative users can have rights to view users' content but not to filter and aggregate, or administrative users can have permission to view users' content. These permissions can vary based on use case, company requirements, and can be customized on a case by case basis.

[0078] In process 514, the administrative user can selectively access individual work items in the aggregate of the selection of content. One embodiment includes process 516, where, the user exports or downloads a subset of the content based on the applied filters. Similarly, in process 510, filtering mechanisms can be applied through the user interface to select or manage one or more of the other users that provided the set of the aggregate of the content.

[0079] FIGS. 6-9 depict screenshots showing examples of views in a management console selectively enabled in a web-based collaboration environment for a verified administrator via a user interface through which the administrator user can also access to view or his/her own account.

[0080] Screenshot 600 illustrates the management console view when the 'admin console' tab 602 is selected. Under this view, which is accessible to the administrative user, the files and folders panel 604 showing a hierarchy of aggregated content among multiple users can be accessed and used to selectively view content (e.g., shown in window 612). Alternatively, the user can, through user interface 600 select the 'my account' tab 608 and

access his/her own account and the associated content and collaborators which can be independent of work spaces and content which the user has admin rights for.

[0081] Screenshot 700 depicts another example view of the management console showing panel 702 which allows the admin user to view the files in a selected folder of aggregated content from multiple users. Similarly, screenshots 800 and 900 depict additional examples of features provided to an admin user through the management console to access, edit, share, view, or otherwise manipulate content, files, or folders.

[0082] **FIGS. 10-11** depict screenshots showing examples of views in a management console showing features 1002 and 1102 enabling the administrative user to manage users or collaborators or content contributors in workspaces.

[0083] **FIGS. 12-16** depict screenshots showing examples of views in a management console showing features 1202 enabling the administrative user to filter or selectively view sets or subsets of content aggregated among other users from one or more workspaces in a web-based collaboration environment. Panel 1602 shown in the example of **FIG. 16** allows the administrative user to search for files, users, or groups using basic search parameters.

[0084] **FIGS. 17-21** depict screenshots showing examples of views in a management console showing features enabling the administrative user to use various search parameters or terms to search for subsets of content aggregated among other users in a web-based collaboration environment. For example, panel 1702 enables the user to user to apply various search parameters to locate desired content in one folder or multiple folders or among users/user groups. Panels 1802 and 1804 in the example of **FIG. 18** depict windows showing results identified from use of various search parameters.

[0085] **FIG. 22** shows a diagrammatic representation of a machine in the example form of a computer system within which a set of instructions, for causing the machine to perform any one or more of the methodologies discussed herein, may be executed.

[0086] In alternative embodiments, the machine operates as a standalone device or may be connected (e.g., networked) to other machines. In a networked deployment, the machine may operate in the capacity of a server or a client machine in a client-server network

environment, or as a peer machine in a peer-to-peer (or distributed) network environment.

[0087] The machine may be a server computer, a client computer, a personal computer (PC), a user device, a tablet PC, a laptop computer, a set-top box (STB), a personal digital assistant (PDA), a cellular telephone, an iPhone, an iPad, a Blackberry, a processor, a telephone, a web appliance, a network router, switch or bridge, a console, a hand-held console, a (hand-held) gaming device, a music player, any portable, mobile, hand-held device, or any machine capable of executing a set of instructions (sequential or otherwise) that specify actions to be taken by that machine.

[0088] While the machine-readable medium or machine-readable storage medium is shown in an exemplary embodiment to be a single medium, the term “machine-readable medium” and “machine-readable storage medium” should be taken to include a single medium or multiple media (e.g., a centralized or distributed database, and/or associated caches and servers) that store the one or more sets of instructions. The term “machine-readable medium” and “machine-readable storage medium” shall also be taken to include any medium that is capable of storing, encoding or carrying a set of instructions for execution by the machine and that cause the machine to perform any one or more of the methodologies of the presently disclosed technique and innovation.

[0089] In general, the routines executed to implement the embodiments of the disclosure, may be implemented as part of an operating system or a specific application, component, program, object, module or sequence of instructions referred to as “computer programs.” The computer programs typically comprise one or more instructions set at various times in various memory and storage devices in a computer, and that, when read and executed by one or more processing units or processors in a computer, cause the computer to perform operations to execute elements involving the various aspects of the disclosure.

[0090] Moreover, while embodiments have been described in the context of fully functioning computers and computer systems, those skilled in the art will appreciate that the various embodiments are capable of being distributed as a program product in a variety of forms, and that the disclosure applies equally regardless of the particular type of machine or computer-readable media used to actually effect the distribution.

[0091] Further examples of machine-readable storage media, machine-readable media, or

computer-readable (storage) media include, but are not limited to, recordable type media such as volatile and non-volatile memory devices, floppy and other removable disks, hard disk drives, optical disks (e.g., Compact Disk Read-Only Memory (CD ROMS), Digital Versatile Disks, (DVDs), etc.), among others, and transmission type media such as digital and analog communication links.

[0092] The network interface device enables the machine 2800 to mediate data in a network with an entity that is external to the host server, through any known and/or convenient communications protocol supported by the host and the external entity. The network interface device can include one or more of a network adaptor card, a wireless network interface card, a router, an access point, a wireless router, a switch, a multilayer switch, a protocol converter, a gateway, a bridge, bridge router, a hub, a digital media receiver, and/or a repeater.

[0093] The network interface device can include a firewall which can, in some embodiments, govern and/or manage permission to access/proxy data in a computer network, and track varying levels of trust between different machines and/or applications. The firewall can be any number of modules having any combination of hardware and/or software components able to enforce a predetermined set of access rights between a particular set of machines and applications, machines and machines, and/or applications and applications, for example, to regulate the flow of traffic and resource sharing between these varying entities. The firewall may additionally manage and/or have access to an access control list which details permissions including for example, the access and operation rights of an object by an individual, a machine, and/or an application, and the circumstances under which the permission rights stand.

[0094] Other network security functions can be performed or included in the functions of the firewall, can be, for example, but are not limited to, intrusion-prevention, intrusion detection, next-generation firewall, personal firewall, etc. without deviating from the novel art of this disclosure.

[0095] Unless the context clearly requires otherwise, throughout the description and the claims, the words “comprise,” “comprising,” and the like are to be construed in an inclusive sense, as opposed to an exclusive or exhaustive sense; that is to say, in the sense of “including, but not limited to.” As used herein, the terms “connected,” “coupled,” or

any variant thereof, means any connection or coupling, either direct or indirect, between two or more elements; the coupling of connection between the elements can be physical, logical, or a combination thereof. Additionally, the words “herein,” “above,” “below,” and words of similar import, when used in this application, shall refer to this application as a whole and not to any particular portions of this application. Where the context permits, words in the above Detailed Description using the singular or plural number may also include the plural or singular number respectively. The word “or,” in reference to a list of two or more items, covers all of the following interpretations of the word: any of the items in the list, all of the items in the list, and any combination of the items in the list.

[0096] The above detailed description of embodiments of the disclosure is not intended to be exhaustive or to limit the teachings to the precise form disclosed above. While specific embodiments of, and examples for, the disclosure are described above for illustrative purposes, various equivalent modifications are possible within the scope of the disclosure, as those skilled in the relevant art will recognize. For example, while processes or blocks are presented in a given order, alternative embodiments may perform routines having steps, or employ systems having blocks, in a different order, and some processes or blocks may be deleted, moved, added, subdivided, combined, and/or modified to provide alternative or subcombinations. Each of these processes or blocks may be implemented in a variety of different ways. Also, while processes or blocks are at times shown as being performed in series, these processes or blocks may instead be performed in parallel, or may be performed at different times. Further, any specific numbers noted herein are only examples: alternative implementations may employ differing values or ranges.

[0097] The teachings of the disclosure provided herein can be applied to other systems, not necessarily the system described above. The elements and acts of the various embodiments described above can be combined to provide further embodiments.

[0098] Any patents and applications and other references noted above, including any that may be listed in accompanying filing papers, are incorporated herein by reference. Aspects of the disclosure can be modified, if necessary, to employ the systems, functions, and concepts of the various references described above to provide yet further embodiments of the disclosure.

[0099] These and other changes can be made to the disclosure in light of the above Detailed Description. While the above description describes certain embodiments of the disclosure, and describes the best mode contemplated, no matter how detailed the above appears in text, the teachings can be practiced in many ways. Details of the system may vary considerably in its implementation details, while still being encompassed by the subject matter disclosed herein. As noted above, particular terminology used when describing certain features or aspects of the disclosure should not be taken to imply that the terminology is being redefined herein to be restricted to any specific characteristics, features, or aspects of the disclosure with which that terminology is associated. In general, the terms used in the following claims should not be construed to limit the disclosure to the specific embodiments disclosed in the specification, unless the above Detailed Description section explicitly defines such terms. Accordingly, the actual scope of the disclosure encompasses not only the disclosed embodiments, but also all equivalent ways of practicing or implementing the disclosure under the claims.

[00100] While certain aspects of the disclosure are presented below in certain claim forms, the inventors contemplate the various aspects of the disclosure in any number of claim forms. For example, while only one aspect of the disclosure is recited as a means-plus-function claim under 35 U.S.C. § 112, ¶ 6, other aspects may likewise be embodied as a means-plus-function claim, or in other forms, such as being embodied in a computer-readable medium. (Any claims intended to be treated under 35 U.S.C. § 112, ¶ 6 will begin with the words “means for”.) Accordingly, the applicant reserves the right to add additional claims after filing the application to pursue such additional claim forms for other aspects of the disclosure.

Claims

What is claimed is:

1. A method for enabling a user to centrally manage content provided by other users in a web-based collaboration environment, the method, comprising:

depicting, in a user interface for the user to access the web-based collaboration environment, a view providing access to an aggregate of content provided by the other users;

wherein, the user is able to selectively access a subset of the aggregate of the content by applying filtering mechanisms through the user interface to manage the content or one or more of the other users that provided the content.

2. The method of claim 1, wherein, the user interface is depicted in response to verifying that the user has permission to manage the aggregate of the content provided by the other users.

3. The method of claim 1, wherein, the view includes the aggregate of content provided by the other users presented as a list of files or folders.

4. The method of claim 1, wherein, the user interface for the user includes a console for management of the content provided by other users.

5. The method of claim 1, wherein, the user interface for the user includes a panel for accessing an account of the user and work items owned by the user.

6. The method of claim 1, wherein, the user and the other users are affiliated with a common organization; wherein, the user assumes an administrative role in the common organization.

7. The method of claim 1, wherein, the filtering mechanisms allow the user to access content associated with a specific user of the other users.
8. The method of claim 1, wherein, the user interface further includes group management features to allow the user to manage user groups among the other users.
9. The method of claim 8, wherein, the user manages user groups by adjusting group associations and permissions.
10. The method of claim 1, wherein, the filtering mechanisms allow the user to access content associated with a specific workspace.
11. The method of claim 10, wherein, a subset of the other users are associated with the specific workspace.
12. The method of claim 1, wherein, the user is able to access individual work items in the aggregate set of content provided by other users in the web-based collaboration environment.
13. The method of claim 12, wherein, the access includes one or more of , view, edit, assign task, delete, preview, download.
14. The method of claim 12, wherein, the access includes one or more of, uploading or creating work items in a work space associated with other users.
15. The method of claim 12, wherein, the access includes assigning tasks in a work space to a specific user of the other users.
16. The method of claim 12, wherein, the access includes monitoring status of the individual work items or assigned tasks.

17. The method of claim 12, wherein, the access includes changing or updating access permissions of the individual work items in the aggregate set of content.

18. The method of claim 12, wherein, the access includes version control or tracking of the individual work items in the aggregate set of content.

19. A system which provides a management console for a user to centrally manage content provided by other users in a web-based collaboration environment, the system, comprising:

means for, depicting, in a user interface for the user to access the web-based collaboration environment, a view providing access to an aggregate or a selection of the aggregate of content provided by the other users;

means for, the user to selectively access a set of the aggregate of the content to manage or monitor the set of the aggregate of the content provided by one or more of the other users.

20. The system of claim 19, wherein, the user interface is depicted in response to verifying that the user has permission to manage the aggregate of the content provided by the other users.

21. The system of claim 19, further comprising, means for, the user to manage one or more of the other users that provided the set of the aggregate of the content.

22. A method for enabling an administrative user in an enterprise setting to centrally manage and control content provided by other users of the enterprise in a web-based collaboration environment, the method, comprising:

depicting, in a user interface for the administrative user to access the web-based collaboration environment, a view providing access to an aggregate of the content or a selection thereof provided by the other users,

the user interface for the administrative user including both of a management console to access the content provided by other users and a panel for accessing an account of the user and work items owned by the administrative user;

wherein, the view which provides access to the aggregate or the selection of the content provided by other users is depicted when the management console is selected from the user interface.

23. The method of claim 22, wherein, through the view, individual work items in the aggregate of the selection of content can be accessed by the administrative user.

24. The method of claim 22, wherein, the access includes one or more of , view, edit, assign task, delete, preview, download.

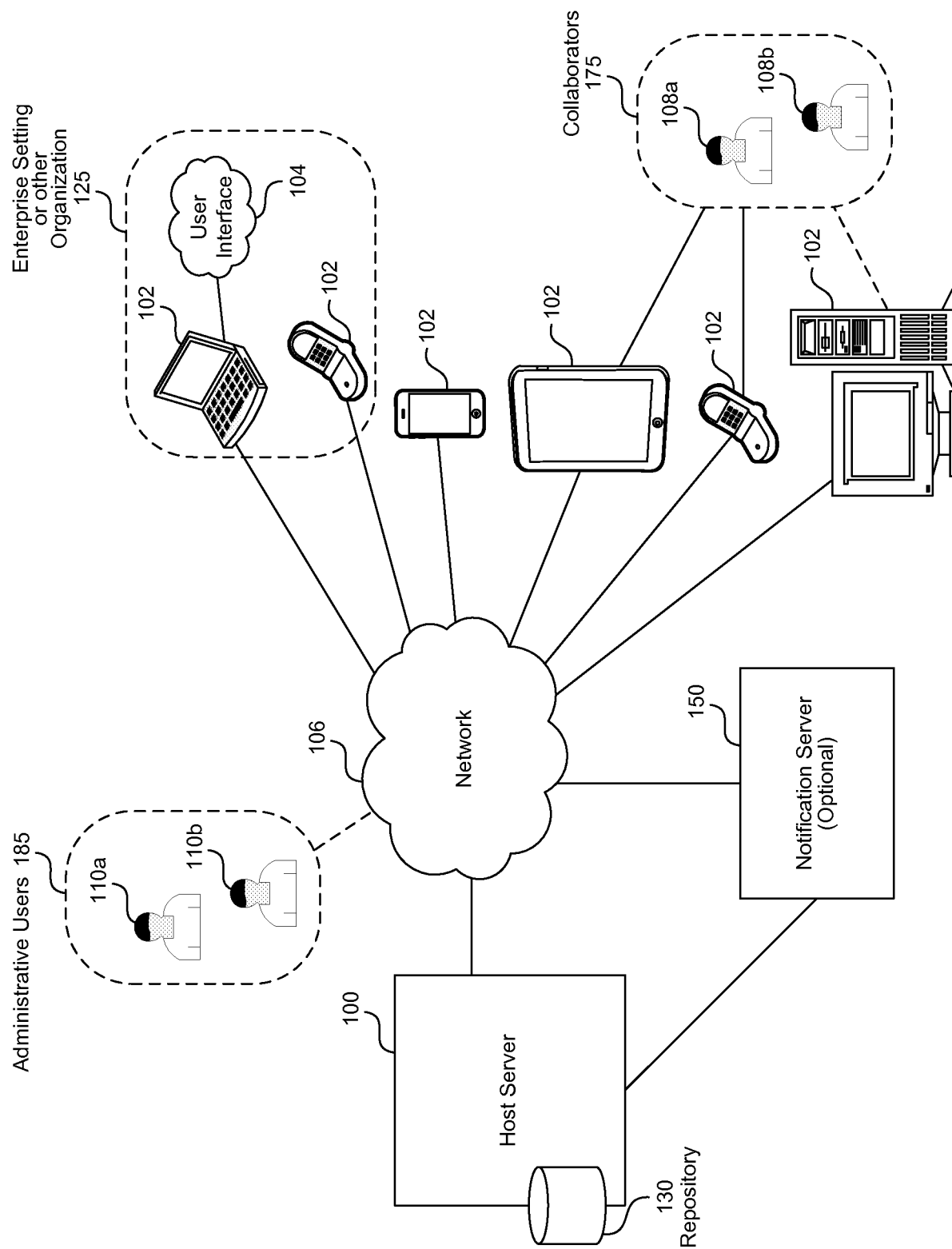


FIG. 1

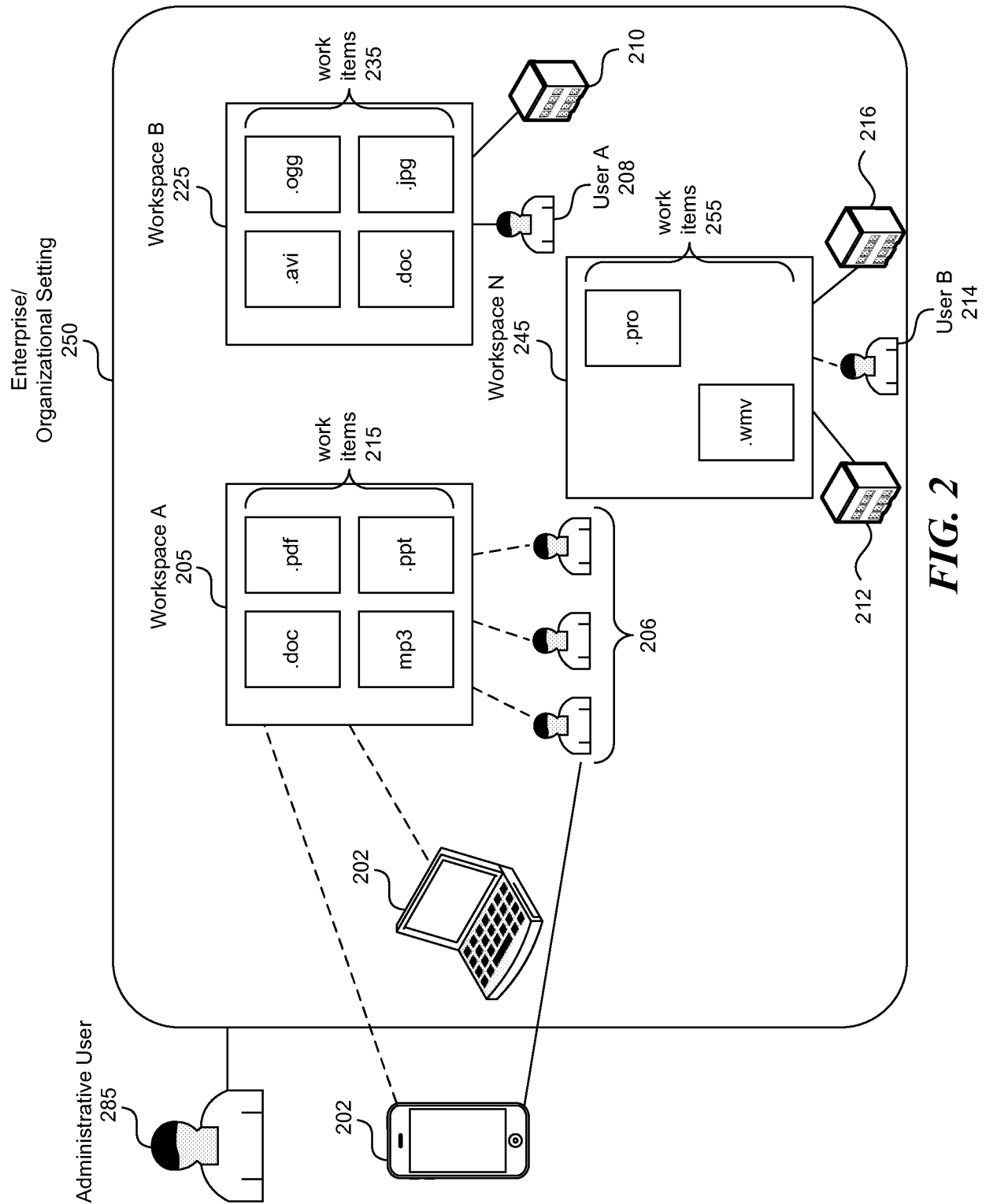


FIG. 2

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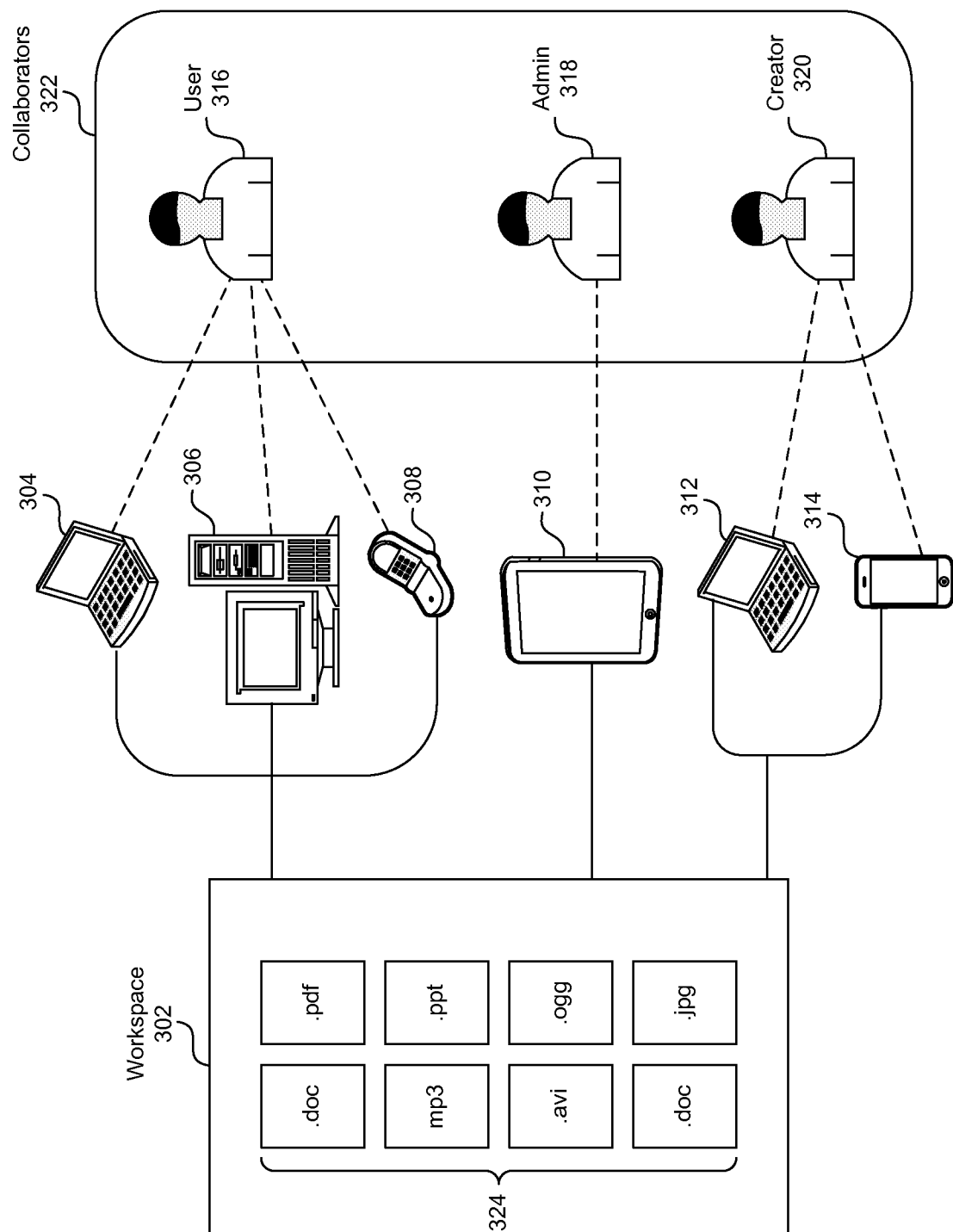


FIG. 3

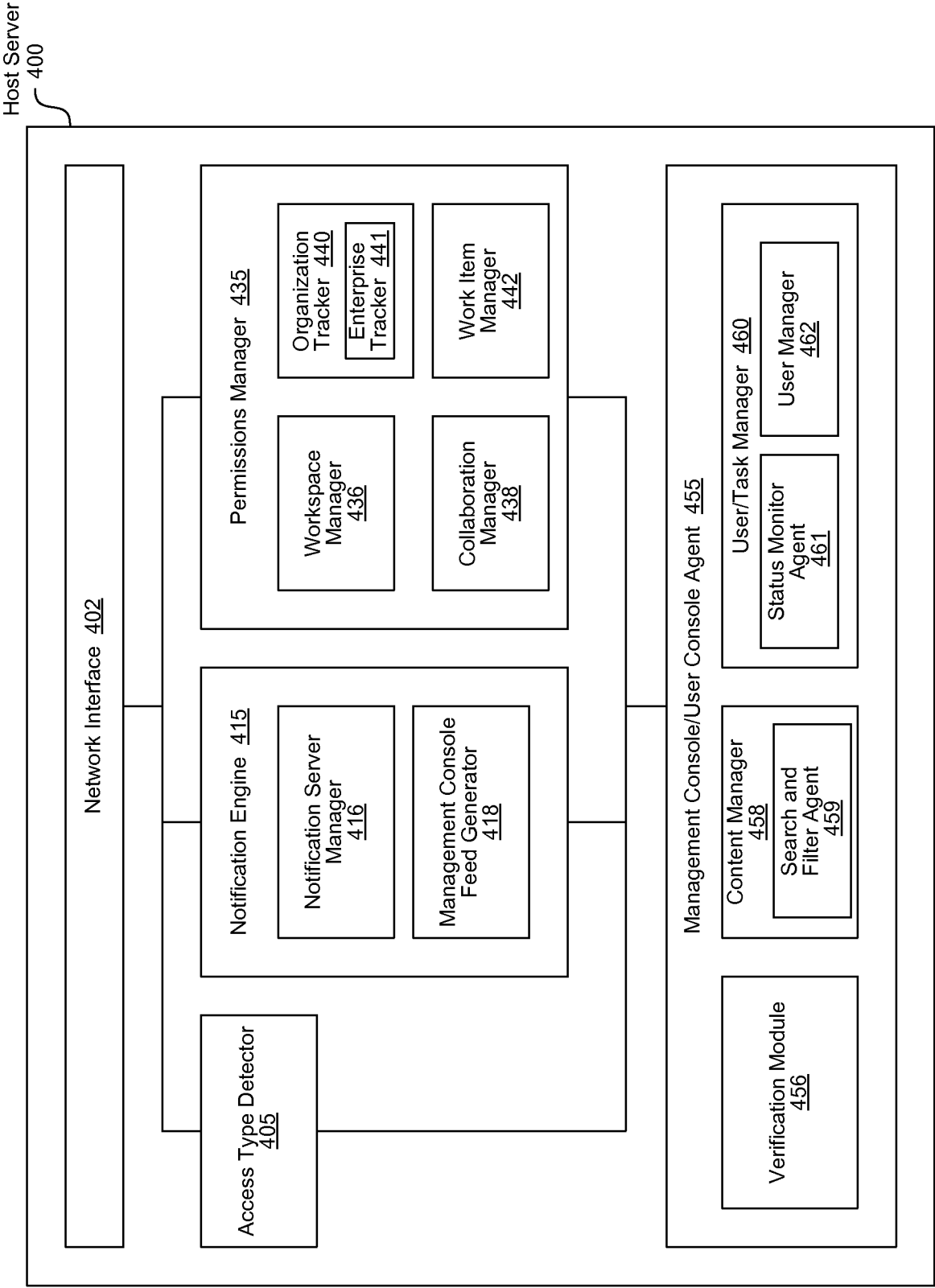
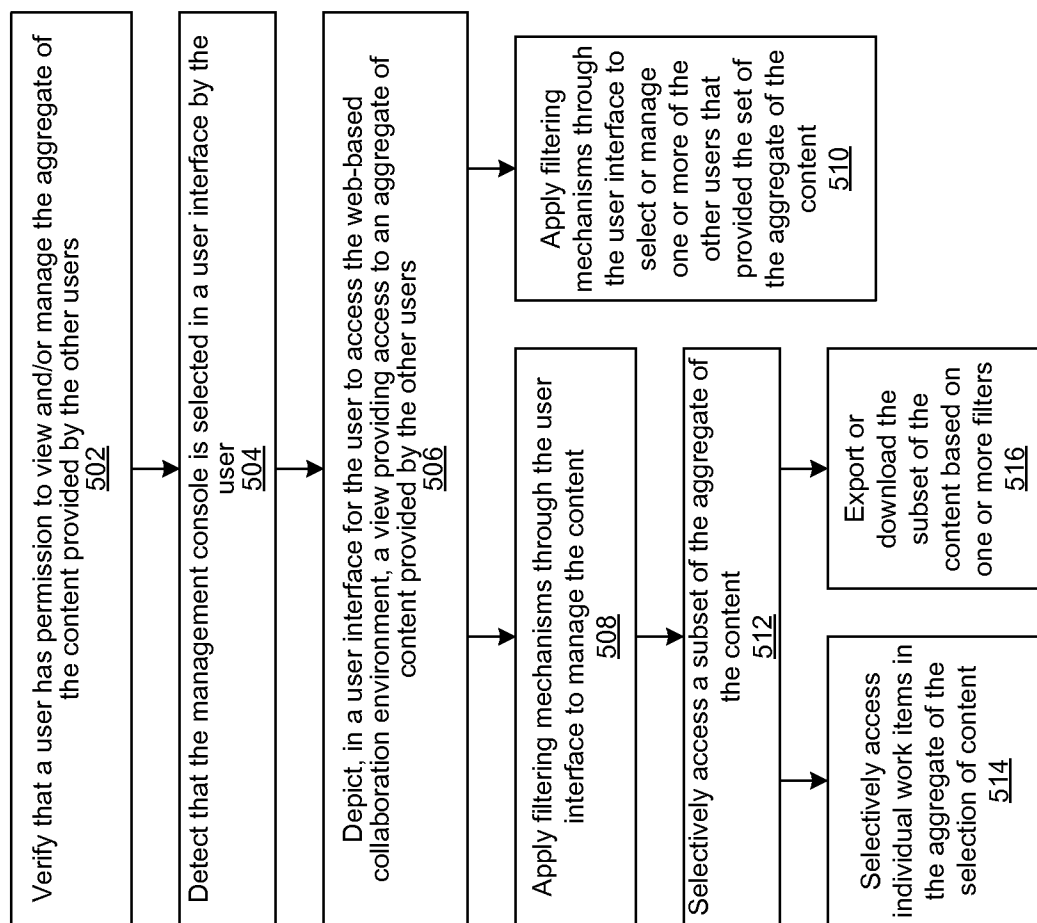


FIG. 4

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**FIG. 5**

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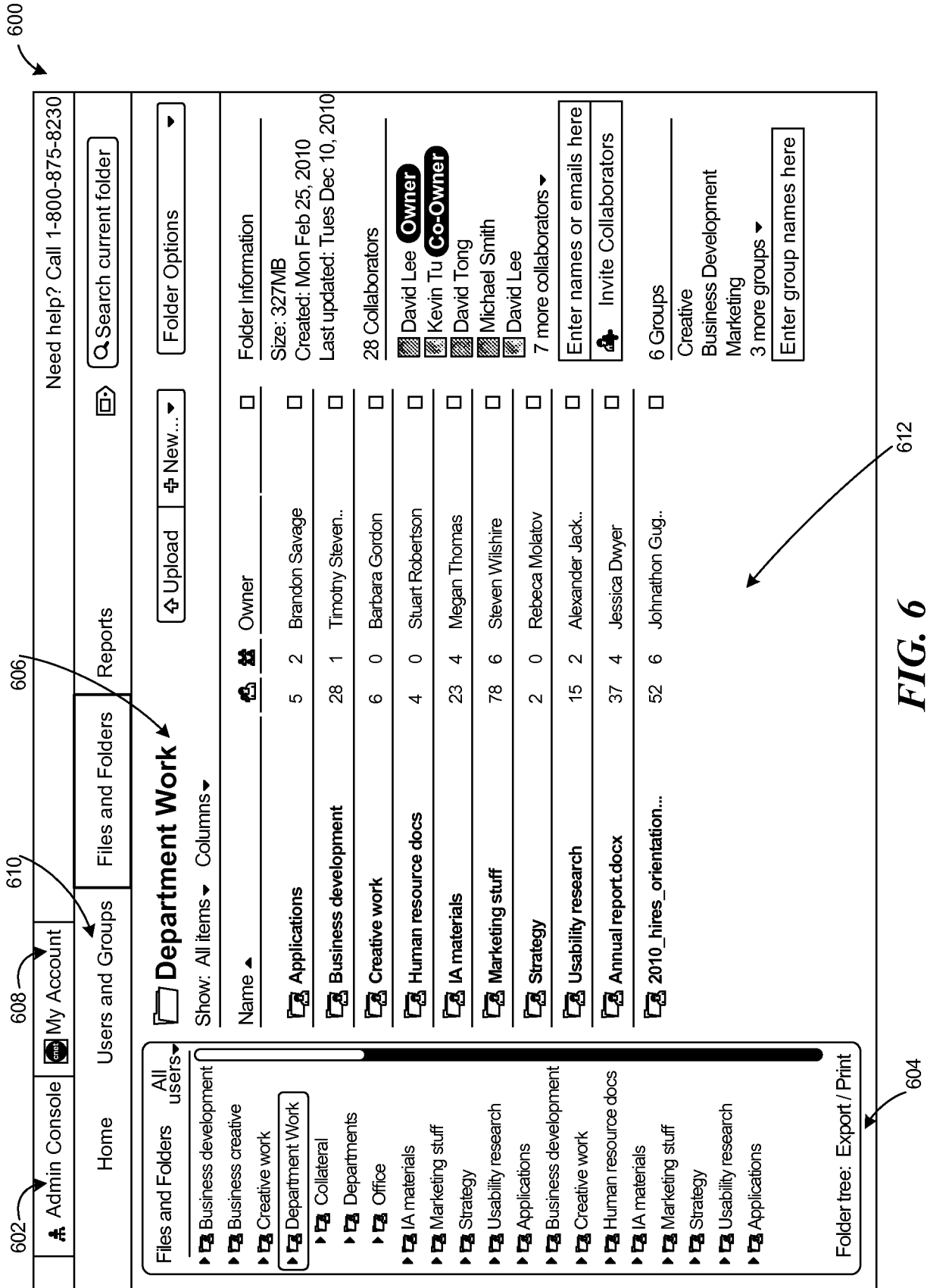


FIG. 6

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700

Need help? Call 1-800-875-8230

Admin Console My Account

Home Users and Groups Files and Folders Reports

Department Work

Show: All items Columns

Name	Icon	Owner
Applications	5	2 Brandon Savage
Business development	28	1 Timothy Steven..
Creative work	6	0 Barbara Gordon
Human resource docs	4	0 Stuart Robertson
IA materials	23	4 Megan Thomas
Marketing stuff	78	6 Steven Wilshire
Strategy	2	0 Rebeca Molatov
Usability research	15	2 Alexander Jack..
Annual report.docx	37	4 Jessica Dwyer
2010_hires_orientation...	52	6 Johnathon Gug..

702

Current folder All files / folders

Show all 2348

Document.ppt

Document folder 242

Docusign.pdf

Fairrel Docs.doc

Candy docs

Document folder 242

Docusign.pdf

David Lee Owner

Kevin Tu Co-Owner

David Tong

Michael Smith

David Lee

7 more collaborators

Enter names or emails here

Invite Collaborators

6 Groups

Creative

Business Development

Marketing

3 more groups

Enter group names here

Folder tree: Export / Print

Files and Folders All users

- Business development
- Business creative
- Creative work
- Department Work
 - Collateral
 - Departments
 - Office
- IA materials
- Marketing stuff
- Strategy
- Usability research
- Applications
- Business development
- Creative work
- Human resource docs
- IA materials
- Marketing stuff
- Strategy
- Usability research
- Applications

FIG. 7

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1200

1202

Admin Console My Account Need help? Call 1-800-875-8230

Q doc Home Users and Groups Files and Folders Reports

Current folder All files / folders

Show: All items Columns

Name	Icon	Owner	Size	Created	Last updated	Collaborators
Applications	Folder icon	Brandon Savage	327MB	Mon Feb 25, 2010	Tues Dec 10, 2010	28 Collaborators
Business development	Folder icon	Timothy Steven..				
Creative work	Folder icon	Barbara Gordon				
Human resource docs	Folder icon	Stuart Robertson				
IA materials	Folder icon	Megan Thomas				
Marketing stuff	Folder icon	Steven Wlshire				
Strategy	Folder icon	Rebeca Molatov				
Usability research	Folder icon	Alexander Jack..				
Annual report.docx	File icon	Jessica Dwyer				
2010_hires_orientation...	File icon	Johnathon Gug..				

Folder Information

Size: 327MB

Created: Mon Feb 25, 2010

Last updated: Tues Dec 10, 2010

28 Collaborators

David Lee **Owner**

Kevin Tu **Co-Owner**

David Tong

Michael Smith

David Lee

7 more collaborators

Enter names or emails here

Invite Collaborators

6 Groups

Creative

Business Development

Marketing

3 more groups

Enter group names here

Folder tree: Export / Print

Business development

Business creative

Creative work

Department Work

Collateral

Departments

Office

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Creative work

Human resource docs

IA materials

Marketing stuff

Strategy

Usability research

Applications

FIG. 12

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1400

Admin Console

My Account

Need help? Call 1-800-875-8230

Q doc

Home

Users and Groups

Files and Folders

Reports

Current folder

All files / folders

Advanced Search »

Show: All items Columns ▼

Business development

Business creative

Creative work

Department Work

Collateral

Departments

Office

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Creative work

Human resource docs

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Business creative

Creative work

Department Work

Collateral

Departments

Office

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Creative work

Human resource docs

IA materials

Marketing stuff

Strategy

Usability research

Applications

Name ▲

Owner

Owner

Applications	5	2	Brandon Savage	☐
Business development	28	1	Timothy Steven..	☐
Creative work	6	0	Barbara Gordon	☐
Human resource docs	4	0	Stuart Robertson	☐
IA materials	23	4	Megan Thomas	☐
Marketing stuff	78	6	Steven Wilshire	☐
Strategy	2	0	Rebeca Molatov	☐
Usability research	15	2	Alexander Jack..	☐
Annual report.docx	37	4	Jessica Dwyer	☐
2010_hires_orientation...	52	6	Johnathon Gug..	☐

Folder Information

Size: 327MB

Created: Mon Feb 25, 2010

Last updated: Tues Dec 10, 2010

28 Collaborators

David Lee

Kevin Tu

David Tong

Michael Smith

David Lee

7 more collaborators ▼

Enter names or emails here

Invite Collaborators

6 Groups

Creative

Business Development

Marketing

3 more groups ▼

Enter group names here

Folder tree: Export / Print

FIG. 14

16/22

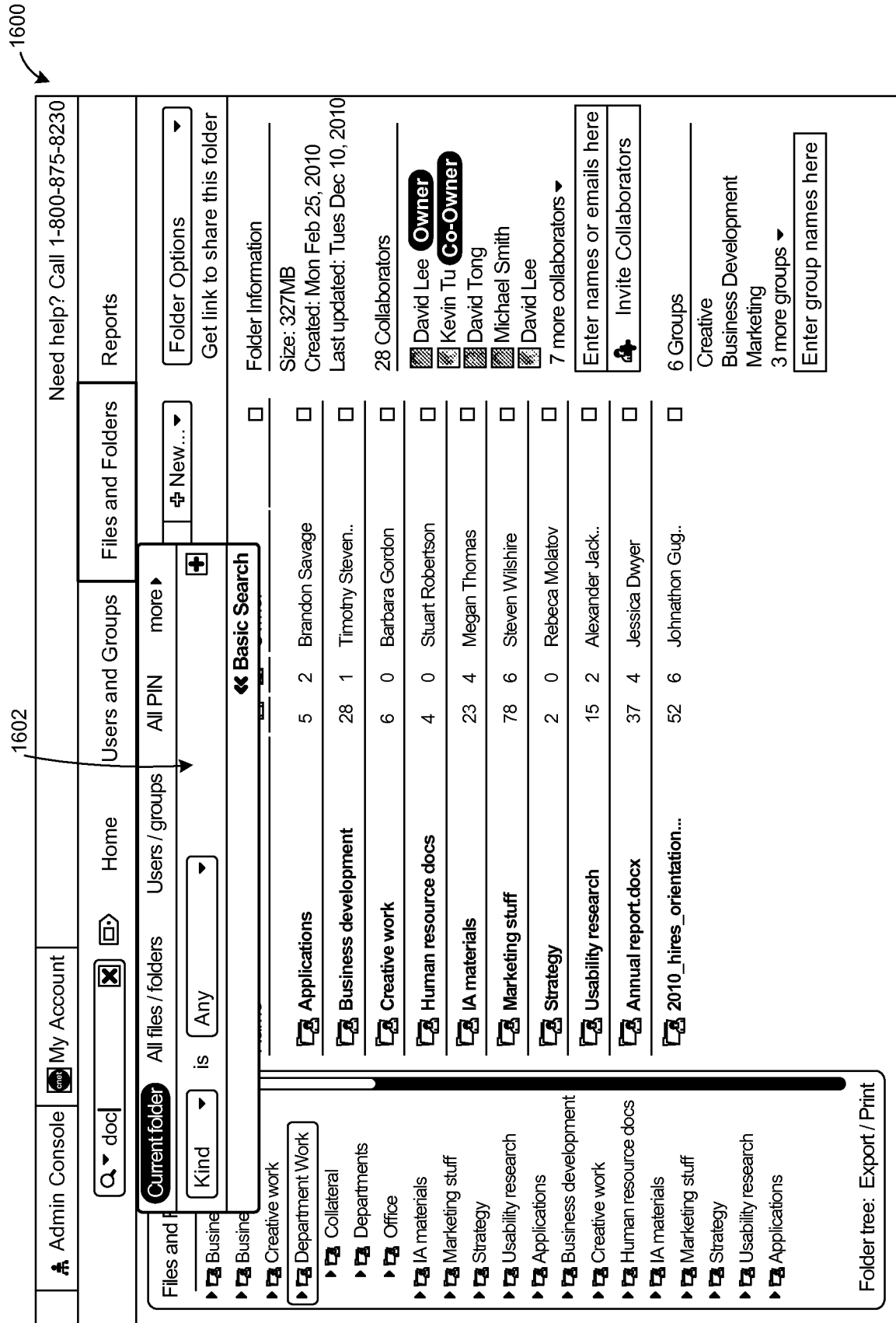


FIG. 16

1800

Admin Console

My Account

Need help? Call 1-800-875-8230

Home

Users and Groups

Files and Folders

Reports

Files and Folders

All users

Business development

Business creative

Creative work

Department Work

Collateral

Departments

Office

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Creative work

Human resource docs

IA materials

Marketing stuff

Strategy

Usability research

Applications

Search

Advanced Search

Search: All files / folders

Current folder

Users / groups

Settings

Everything

Contents

Name

Kind

is

Any

Last modified date

is

within last

days

Sort by: Relevance

Prev 1 of 7

Next

Results for 'Candy' in Department Work

Name	Owner	Date modified	Size	Kind
Business Proposal.pdf	5 2 Brandon Savage	Dec 21, 2010 9:45 PM	135 KB	PDF
Business	28 1 Timothy Steven..	Nov 6, 2010 6:32 PM	-	Folder
NYT_Business_RateC_HM5.pdf	6 0 Barbara Gordon	Jan 1, 2010 11:11 PM	18.9 MB	PDF
BuildingtheBusinessCasePanelQuest...	4 0 Stuart Robertson	Sep 3, 2010 4:28 PM	1 MB	DOC
Business and Enterprise	23 4 Megan Thomas	Jul 28, 2010 3:35 PM	-	Folder
upgrade_business.psd	78 6 Steven Wlshire	Oct 29, 2010 6:55 PM	1.2 GB	PSD
cancel_businessaccount_1.png	2 0 Rebeca Molatov	May 15, 2010 2:27 PM	920 KB	PNG
charterbusiness_v1.png	15 2 Alexander Jack..	Dec 21, 2010 1:45 PM	192 KB	PNG
banner_business_164x115.jpg	37 4 Jessica Dwyer	Feb 19, 2010 9:35 AM	30 KB	JPG
insights_for_cios_make_mobility_sta...	52 6 Johnathon Gug..	Mar 16, 2010 10:45 AM	64 KB	PDF

Displaying 1-500 of 5450

Prev 1 of 7

Next

Folder tree: Export / Print

FIG. 18

19/22

1900

Admin Console

My Account

Need help? Call 1-800-875-8230

Home

Users and Groups

Files and Folders

Reports

Files and Folders

All users

Business development

Business creative

Creative work

Department Work

Collateral

Departments

Office

IA materials

Marketing stuff

Strategy

Usability research

Applications

Business development

Creative work

Human resource docs

IA materials

Marketing stuff

Strategy

Usability research

Applications

Search

Advanced Search

Show: Columns

Sort by: Relevance

Prev 1 of 7

Next

Search: All files / folders

Current folder

Users / groups

Settings

Everything

Contents

Name

Kind

is

Any

Last modified date

is

within last

days

Name

Date modified

Location

Business Proposal.pdf	Dec 21, 2010	..> Depa> Mark> Awar> PR and Analyst Relat > Speak	☒
Business	Nov 6, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
NYT_Business_RateC_HM5.pdf	Jan 1, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
BuildingtheBusinessCasePanelQ...	Sep 3, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
Business and Enterprise	Jul 28, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
upgrade_business.psd	Oct 29, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
cancel_businessaccount_1.png	May 15, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
charterbusiness_v1.png	Dec 21, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
banner_business_164x115.jpg	Feb 19, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐
insights_for_cios_make_mobility...	Mar 16, 2010	..> Depart> Mark> Awaren> PR and Ana> Speaking Op	☐

Displaying 1-100 of 5450

Prev 1 of 7

Next

Folder tree: Export / Print

FIG. 19

20/22

2000

Admin Console	My Account	Need help? Call 1-800-875-8230	
Home		Users and Groups	Files and Folders
Results for 'Business' in Department Work Search: All files / folders Current folder Users / groups Settings Everything • Contents Name + Kind + is Any Last modified date + is within last days + Name + Owner + Date modified + Size + Kind +		Showing 1-500 of 5450 Prev 1 of 7 Next	
Files and Folders All users - Business development - Business creative - Creative work - Department Work - Collateral - Departments - Office - IA materials - Marketing stuff - Strategy - Usability research - Applications - Business development - Creative work - Human resource docs - IA materials - Marketing stuff - Strategy - Usability research - Applications Folder tree: Export / Print	Business Proposal.pdf 5 2 Brandon Savage Dec 21, 2010 9:45 PM 135 KB PDF Building the Business. Case of Social and Collaborative Technologies Pin.net / ... 2.0/collaboration tools within your business. + Discuss the abundance of reporting that ... Were the needs of customers/employees + business strategy analyzed before selection of>Department work > Marketing Active Work > Awareness Team > PR and Analyst Relations > Speaking Opp BuildingtheBusinessCasePanelQ... 4 0 Stuart Robertson Sep 3, 2010 4:28 PM 1 MB DOC ...>Department work > Marketing Active Work > Awareness Team > PR and Analyst Relations Business and Enterprise 23 4 Megan Thomas Jul 28, 2010 3:35 PM - Folder Building the Business Case of Social and Collaborative Technologies Pin.net / ... 2.0/collaboration tools within your business. + Discuss the abundance of reporting that ... Were the needs of customers/employees + business strategy analyzed before selection of>Department work > Marketing Active Work > Awareness Team > PR and Analyst Relations charterbusiness_v1.png 15 2 Alexander Jack.. Dec 21, 2010 1:45 PM 192 KB PNG ...>Department work > Marketing Active Work > Awareness Team > PR and Analyst Relations banner_business_164x115.jpg 37 4 Jessica Dwyer Feb 19, 2010 9:35 AM 30 KB JPG ...>Department work > Marketing Active Work > Awareness Team > PR and Analyst Relations		

FIG. 20

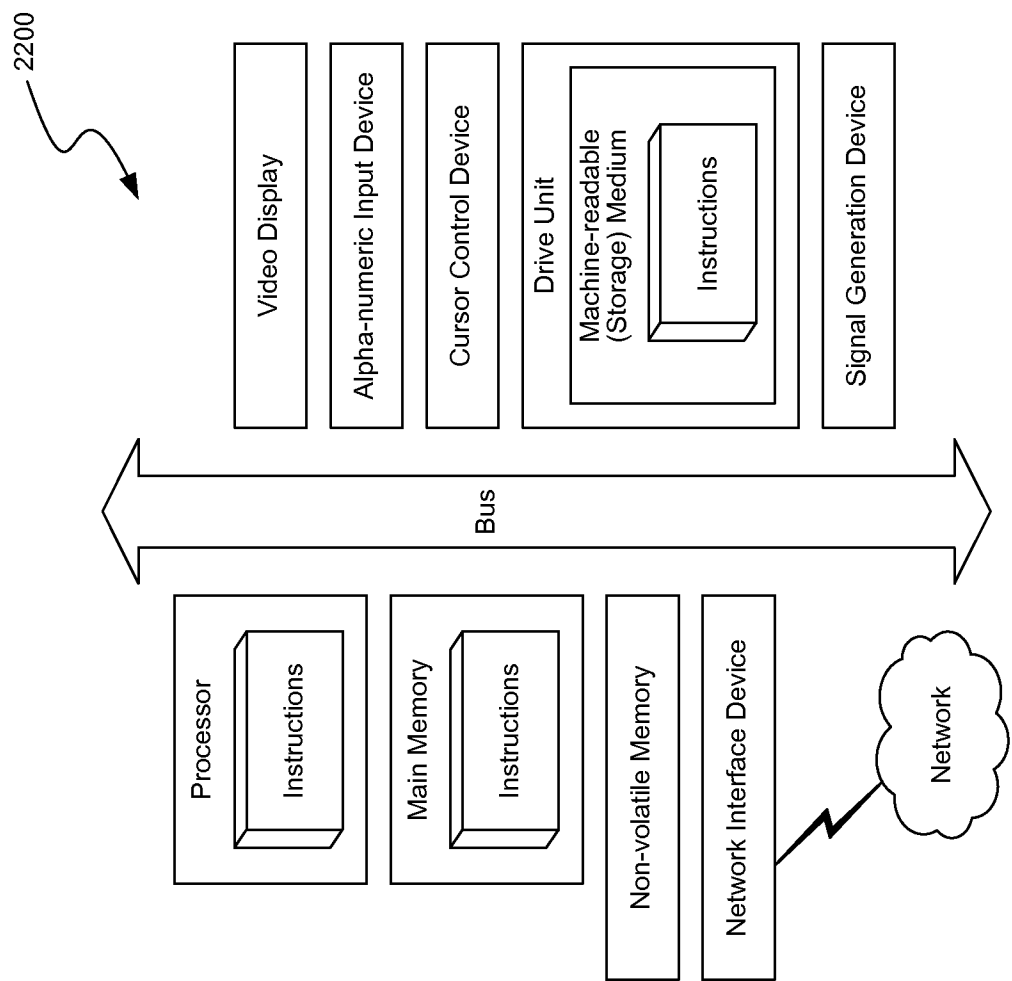


FIG. 22