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[Continued on next page]

(54) Title: SYSTEMS AND METHODS OF SUGGESTING ATTENDED DELIVERY/PICKUP LOCATIONS

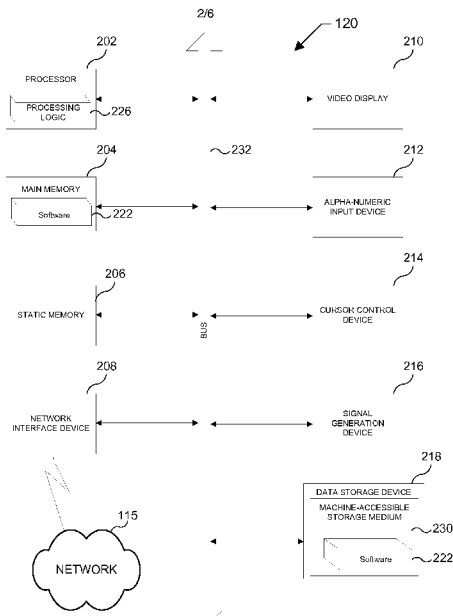


FIG. 2

(57) Abstract: A computer system for suggesting attended delivery/pickup locations to individuals (e.g., other than the individual's home and/or office) is disclosed. In various embodiments, the computer system receives location information associated with the individual (e.g., the individual's home, office, etc.) and the locations of various attended delivery/pickup locations (e.g., attended retail stores that have signed up to receive deliveries for individuals). The system determines which (if any) attended delivery/pickup locations are located near the location associated with the individual (e.g., near the individual's home) and which (if any) attended delivery/pickup locations are available to accept parcels for the user. The system then suggests attended delivery/pickup locations to the individual. In various embodiments, the system is configured to enable the user to select a default attended delivery/pickup location and/or an alternative attended delivery/pickup location.





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<p>B. FIELDS SEARCHED</p> <p>Minimum documentation searched (classification system followed by classification symbols) CPC - G06Q 30/0233, G06Q 10/0833, G06Q 10/06312, G06Q 10/083, G06Q 10/08345, G06Q 10/087, G06Q 10/08355, G06Q 10/0837, G06Q 10/02, G06Q 10/0835, G06Q 50/28, G06Q 30/0207</p> <p>Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched USPC - 705/336 IPC(8)- G06Q 50/28 (2015.01), G06Q 10/08 (2015.01)</p> <p>Electronic data base consulted during the international search (name of data base and, where practicable, search terms used) PatBase, Dialog, Google Web, Google Scholar, Google Patents</p> <p>Search Terms Used: Attended, Delivery, Pickup, Location, information, user, unavailable, alternate, default, capacity, recommend.</p>																				
<p>C. DOCUMENTS CONSIDERED TO BE RELEVANT</p> <table border="1"> <thead> <tr> <th>Category*</th> <th>Citation of document, with indication, where appropriate, of the relevant passages</th> <th>Relevant to claim No.</th> </tr> </thead> <tbody> <tr> <td>X -- Y</td> <td>US 2009/0187489 A1 (Mallick et al.) 23 July 2009 (23.07.2009); entire document, especially abstract, para [0015],[0024],[0026],[0032]-[0034].</td> <td>1,7,10 ----- 2-6,8-9,11-27</td> </tr> <tr> <td>Y</td> <td>US 7,962,422 B1 (Melechko et al.) 14 June 2011 (14.06.2011); entire document, especially abstract, col 1, ln 30-45, col 4, ln 10-50, col 4, ln 40-55.</td> <td>3-6, 11-27</td> </tr> <tr> <td>Y</td> <td>US 8,073,723 B1 (Bilibin et al.) 06 December 2011 (06.12.2011); entire document, especially col 15, ln 19-21, col 33, ln 51-62, col 23, ln 47-55, col 24, ln 5-30.</td> <td>2,8-9, 17-18, 21-27</td> </tr> <tr> <td>A</td> <td>US 2012/0185363 A1 (Gilbert) 19 July 2012 (19.07.2012); entire document.</td> <td>1-27</td> </tr> <tr> <td>A</td> <td>US 2004/0133446 A1 (Myrick et al.) 08 July 2004 (08.07.2004); entire document.</td> <td>1-27</td> </tr> </tbody> </table>			Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.	X -- Y	US 2009/0187489 A1 (Mallick et al.) 23 July 2009 (23.07.2009); entire document, especially abstract, para [0015],[0024],[0026],[0032]-[0034].	1,7,10 ----- 2-6,8-9,11-27	Y	US 7,962,422 B1 (Melechko et al.) 14 June 2011 (14.06.2011); entire document, especially abstract, col 1, ln 30-45, col 4, ln 10-50, col 4, ln 40-55.	3-6, 11-27	Y	US 8,073,723 B1 (Bilibin et al.) 06 December 2011 (06.12.2011); entire document, especially col 15, ln 19-21, col 33, ln 51-62, col 23, ln 47-55, col 24, ln 5-30.	2,8-9, 17-18, 21-27	A	US 2012/0185363 A1 (Gilbert) 19 July 2012 (19.07.2012); entire document.	1-27	A	US 2004/0133446 A1 (Myrick et al.) 08 July 2004 (08.07.2004); entire document.	1-27
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<p>Name and mailing address of the ISA/US Mail Stop PCT, Attn: ISA/US, Commissioner for Patents P.O. Box 1450, Alexandria, Virginia 22313-1450 Facsimile No. 571-273-8300</p>		<p>Authorized officer: Lee W. Young</p> <p>PCT Helpdesk: 571-272-4300 PCT OSP: 571-272-7774</p>																		