

(19) World Intellectual Property Organization  
International Bureau



(43) International Publication Date  
9 March 2006 (09.03.2006)

PCT

(10) International Publication Number  
**WO 2006/026507 A3**

- (51) International Patent Classification:  
*G06F 15/16* (2006.01)
- (21) International Application Number:  
PCT/US2005/030561
- (22) International Filing Date: 29 August 2005 (29.08.2005)
- (25) Filing Language: English
- (26) Publication Language: English
- (30) Priority Data:  
10/929,623                    30 August 2004 (30.08.2004)    US
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- (81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM,

AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KM, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NA, NG, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SM, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.

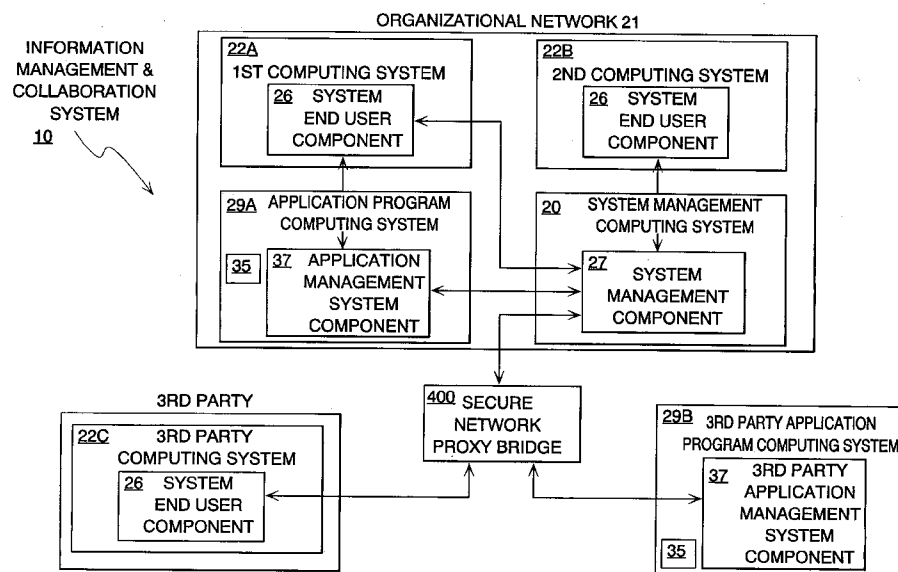
(84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH, GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LT, LU, LV, MC, NL, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

**Published:**  
— with international search report  
— before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments

(88) Date of publication of the international search report:  
23 August 2007

For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: SYSTEM AND METHOD FOR MANAGING INFORMATION AND COLLABORATING



(57) Abstract: Disclosed is an information management and collaboration system (10) and method for managing information flow in real time. A real time chat communication channel provides a link for users (26) to interact in a customized setting. Users are provided with such customizable features as contextual transcripts, parameterized input and output panels, channel management, contact management and application interaction (37). The system and method disclosed allows information to be managed in a customized environment based on user preferences. Further, the system and method disclosed provide a highly configurable environment for interaction with other information and collaboration systems (10), as well as other utility application programs.

WO 2006/026507 A3

**INTERNATIONAL SEARCH REPORT**

International application No.  
PCT/US05/30561

**A. CLASSIFICATION OF SUBJECT MATTER**  
 IPC: **G06F 15/16** (2006.01)  
  
 USPC: 709/203,206,207,223,224  
 According to International Patent Classification (IPC) or to both national classification and IPC

**B. FIELDS SEARCHED**  
 Minimum documentation searched (classification system followed by classification symbols)  
 U.S. : 709/ 203, 206,207,223,224

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

**C. DOCUMENTS CONSIDERED TO BE RELEVANT**

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y,T	US Pub 2007/0016647 (Gupta et al) 18 January 2007 (18.01.2007) paragraphs 0030-0034, 0044,-0045, 0048, 0061-0064, 0092 and 0094-0098.	1-12
Y,T	US 6,6988,126 (Wilcock et al) 17 January 2006 (17.01.2006) col. 4, lines 35-65, col. 12, lines 21-64, col. 18, lines 31-67 and col. 22, lines 40-64.	1-12

Further documents are listed in the continuation of Box C.  See patent family annex.

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Date of the actual completion of the international search  
05 February 2007 (05.02.2007)

Date of mailing of the international search report  
**26 JUN 2007**

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