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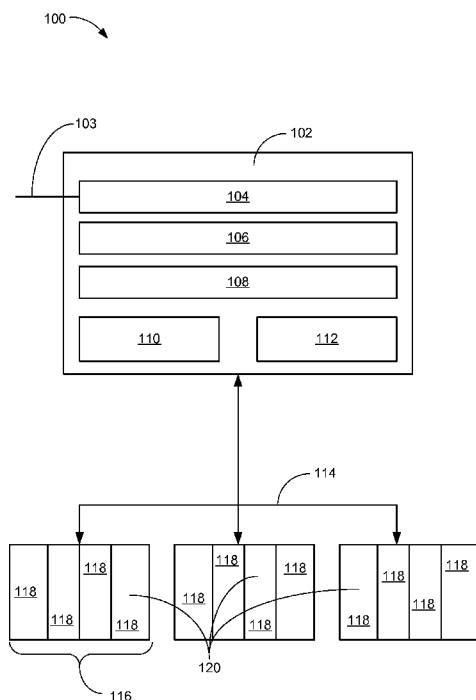
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[Continued on next page]

(54) Title: EMERGENCY CALL SYSTEM WITH DISTRIBUTION MANAGEMENT AND MECHANISM METHOD OF OPER-
ATION THEREOF



(57) Abstract: A method of operation of an emergency call system in-
cludes: receiving an incoming call by a call controller; distributing a
pending call request from the call controller to a selected group of worksta-
tions; and accepting the pending call request by one of the workstations in-
cluding removing the pending call request from all others of the worksta-
tions in the selected group.



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INTERNATIONAL SEARCH REPORT

International application No.

PCT/US 12/43090

A. CLASSIFICATION OF SUBJECT MATTER

IPC(8) - H04M 11/04 (2012.01)

USPC - 379/45

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)

USPC: 379/45

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched
USPC: 379/37, 45, 49; 370/259, 270 (keyword limited - see terms below)

Electronic data base consulted during the international search (name of data base and, where practicable, search terms used)

PubWEST (PGPB, USPT, USOC, EPAB, JPAB); GOOGLE; GoogleScholar; Thomson Innovation

Search Terms: emergency, call, mobile, wireless, cellular, cell phone, controller, managing, distributing, receiving, incoming, accept, group, request, interface, station, drop, disconnect, pending, waiting, queue, recover, server

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category*	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 2004/0240659 A1 (Gagle et al.) 02 December 2004 (02.12.2004), entire document, especially; abstract, para. [0005], [0014], [0016], [0021], Fig. 3	1 - 10
Y	US 2003/0191676 A1 (Templeton) 09 October 2003 (09.10.2003), entire document, especially; abstract, para. [0224]	1 - 10
A	US 2004/0203569 A1 (Jijina et al.) 14 October 2004 (14.10.2004), entire document	1 - 10
A	US 2011/0009085 A1 (Albanes et al.) 13 January 2011 (13.01.2011), entire document	1 - 10
A	US 2002/0090947 A1 (Brooks et al.) 11 July 2002 (11.07.2002), para. [0022]-[0023]	4, 9
A	US 6,519,324 B1 (Guevara et al.) 11 February 2003 (11.02.2003), abstract, FIG. 2A	4, 9



Further documents are listed in the continuation of Box C.



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"&" document member of the same patent family

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